



**CABINET FOR HEALTH AND FAMILY SERVICES  
OFFICE OF INSPECTOR GENERAL**

**Andy Beshear**  
Governor

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Division of Health Care  
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**Eric C. Friedlander**  
Acting Secretary

Adam Mather  
Inspector General

April 27, 2020

Ms. Leah Killian-Smith, Administrator  
Carmel Manor  
100 Carmel Manor Road  
Fort Thomas, KY 41075-2395  
leahmksmith@carmelitessystem.org

**SUBJECT: Survey Results**  
**CMS Certification Number: 185208**

Dear Ms. Killian-Smith:

**SUSPENSION OF SURVEY AND ENFORCEMENT ACTIVITIES**

The Centers for Medicare & Medicaid Services (CMS) is committed to taking critical steps to ensure America's health care facilities are prepared to respond to the threat of disease caused by the 2019 Novel Coronavirus (COVID-19). In accordance with *Memorandum QSO-20-20-All*, CMS is suspending certain Federal and State Survey Agency surveys, and delaying revisit surveys, for all certified provider and supplier types.

During this time, CMS is prioritizing and conducting only the following surveys: focused infection control surveys, investigations of complaints and facility-reported incidents that are triaged at the Immediate Jeopardy (IJ) level, and revisit surveys for unremoved IJ level deficiencies. With the exception of unremoved IJs, CMS will also be exercising enforcement discretion during the suspension period. For additional information on the prioritization of survey activities please visit <https://www.cms.gov/files/document/qso-20-20-allpdf.pdf>.

**SURVEY RESULTS**

On April 2, 2020, the Division of Health Care completed COVID-19 Focused Survey at Carmel Manor to determine if your facility was implementing proper infection prevention and control practices to prevent the development and transmission of COVID-19. The survey revealed that no deficiencies were cited. A copy of the Form CMS 2567 is attached.



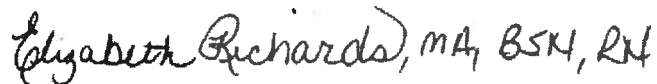
## **QUALITY IMPROVEMENT ORGANIZATION (QIO) RESOURCES**

The Quality Improvement Organization (QIO) Program is committed to supporting healthcare facilities in the fight to prevent and treat COVID-19 as it spreads throughout the United States. QIO resources regarding COVID-19 and infection control strategies can be found at <https://qioprogram.org/covid-19>. This page will continue to be updated as more information is made available. QIOs will be reaching out to Nursing Homes to provide virtual technical assistance related to infection control. QIOs per state can be found at <https://qioprogram.org/locate-your-qio>.

## **CONTACT INFORMATION**

If you have any questions regarding the Focused Infection Control Survey results, please contact Elizabeth Richards, MA, BSN, RN at 859-246-2301 or [Elizabeth.Richards@ky.gov](mailto:Elizabeth.Richards@ky.gov).

Sincerely,



Elizabeth Richards, MA, BSN, RN  
Branch Manager

cc: Jill Lander-Yorns – CMS Atlanta State Team Coordinator  
State Medicaid Agency  
Stephanie M. Davis, LTC– Enforcement Branch Manager

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/27/2020  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>185208</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>04/02/2020</b>
NAME OF PROVIDER OR SUPPLIER  <b>CARMEL MANOR</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>100 CARMEL MANOR ROAD FORT THOMAS, KY 41075</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
E 000	Initial Comments  A COVID-19 Focused Emergency Preparedness Survey was conducted by the Centers for Medicare & Medicaid Services (CMS) on April 1, 2020. It was determined there were no concerns with 42 CFR §483.73 related to E-0024 (b)(6).	E 000			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 000	INITIAL COMMENTS  A COVID-19 Focused Infection Control Survey was conducted by the Centers for Medicare & Medicaid Services (CMS) on April 1, 2020. It was determined the facility had implemented the CMS and Centers for Disease Control and Prevention (CDC) recommended practices to prepare for COVID-19. Total census 63.	F 000			

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Office of Inspector General

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>100056</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>04/02/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CARMEL MANOR</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>100 CARMEL MANOR ROAD FORT THOMAS, KY 41075</b>
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N 000	<p>Initial Comments</p> <p>A COVID-19 Focused Infection Control Survey was conducted on April 1, 2020. The facility has implemented the CMS and Centers for Disease Control and Prevention (CDC) recommended practices to prepare for COVID-19. Total census 63.</p>	N 000		

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TITLE

(X6) DATE