

Required Agency Contact Information for Residents of Long-Term Care Facilities

<p>Protection and Advocacy 11 Mill Creek Park Frankfort, KY 40601 Phone: 502-564-2967 Toll Free : 800-372-2988 Fax: 502-695-6764 Email: DPA.Protection.and.Advocacy.Division.Contacts@ky.gov Web: WWW.KYPA.NET</p>	<p>Department of Community Based Services (DCBS) Please provide residents with your county's local office information.</p> <p>Emergency Situations Toll Free Abuse Hotline: 877-KYSAFE1 (877-597-2331)</p> <p>Non-Emergency Situations Web: https://prd.webapps.chfs.ky.gov/reportabuse/home.aspx</p>
<p>Long-Term Care Ombudsman - Nursing Home Ombudsman Agency of the Bluegrass, Inc. 3138 Custer Drive, Suite 110 Lexington, KY 40517 Phone: 859-277-9215 Toll Free: 800-372-2991 E-mail: sherry@ombuddy.org</p>	<p>Office of the Attorney General - Medicaid Fraud and Abuse 1024 Capital Center Drive, Suite 200 Frankfort, KY 40601 Hotline: 877-ABUSE-TIP (877-228-7384) Medicaid Fraud and Abuse Complaint Form</p> <p>Department for Aging and Independent Living 275 East Main Street 3 E-E Frankfort, KY 40621 Phone: 502-564-6930 Fax: 502-564-4595 E-mail: dail.general@ky.gov</p> <p>Aging and Disability Resource Center Toll Free: 877-925-0037</p>
<p>Kentucky Transitions Department for Medicaid Services 275 East Main Street 6W-B Frankfort, KY 40621 Toll Free: 877-564-0330 Fax: 502-564-8029</p>	
<p>OIG-State Survey Agency</p>	
<p>Western Branch 901 B. South Main St. Hopkinsville, KY 42240</p> <p>Phone: 270-889-6052 Fax: 270-889-6089 E-mail: WEB.Complaints-Reports@ky.gov</p> <p>Counties of Coverage: Allen, Ballard, Barren, Butler, Caldwell, Calloway, Carlisle, Christian, Crittenden, Daviess, Edmonson, Fulton, Graves, Grayson, Hancock, Henderson, Hickman, Hopkins, Livingston, Logan, Lyon, McCracken, McLean, Marshall, Muhlenberg, Ohio, Simpson, Todd, Trigg, Union, Warren, Webster</p>	<p>Southern Branch 116 Commerce Avenue London, KY 40744</p> <p>Phone: 606-330-2030 Fax: 606-330-2054 E-mail: SEBComplaints-Reports@ky.gov</p> <p>Counties of Coverage: Adair, Bell, Boyle, Breathitt, Casey, Clay, Clinton, Cumberland, Estill, Floyd, Garrard, Harlan, Jackson, Johnson, Knott, Knox, Laurel, Lee, Leslie, Letcher, Lincoln, McCreary, Madison, Magoffin, Marion, Martin, Menifee, Metcalfe, Monroe, Morgan, Owsley, Perry, Pike, Powell, Pulaski, Rockcastle, Russell, Taylor, Wayne, Whitley, Wolfe</p>
<p>Northern Branch 908 West Broadway, 10-W Louisville, KY 40203</p> <p>Phone: 502-595-4958 Fax: 502-595-4540 E-mail: NEBComplaints-Reports@ky.gov</p> <p>Counties of Coverage: Breckinridge, Bullitt, Carroll, Gallatin, Hardin, Hart, Henry, Jefferson, Larue, Meade, Nelson, Oldham, Owen, Shelby, Spencer, Trimble</p>	<p>Eastern Branch 455 Park Place, Suite 120A Lexington, KY 40511</p> <p>Phone: 859-246-2301 Fax: 859-246-2307 E-mail: EEB.Complaints-Reports@ky.gov</p> <p>Counties of Coverage: Anderson, Bath, Boone, Bourbon, Boyd, Bracken, Campbell, Carter, Clark, Elliott, Fayette, Fleming, Franklin, Grant, Greenup, Harrison, Jessamine, Kenton, Lawrence, Lewis, Mason, Mercer, Montgomery, Muhlenberg, Nicholas, Pendleton, Robertson, Rowan, Scott, Washington, Woodford</p>