OFFICE FOR CHILDREN WITH SPECIAL HEALTH CARE NEEDS

DIRECTORY OF SERVICES AND PROVIDERS
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WHO WE ARE
The Office for Children with Special Health Care Needs is a Title V agency that is apart of the Kentucky Cabinet for Health and Family Services. OCSHCN has a 95-year history of providing care to children across the state with special health care needs. Services take place within an OCSHCN office, a contracted physician’s office, families home, or at a partner location.

MISSION
To enhance the quality of life for Kentucky's children with special health care needs through quality service, leadership, advocacy, education, and collaboration.

VISION
To be the visible leader in supporting the highest quality of life for Kentucky's children with special health care needs and their families through collaboration and creation of a more accessible community based system of support.

WHO WE SERVE
Children and youth enrolled in our program are residents of Kentucky, under the age of 21 (with the exception of adults with hemophilia), meet financial eligibility, and have one of the diagnoses that we treat. Services are provided on a sliding fee scale based on income.

WHERE WE SERVE
OCSHCN has 11 offices and 6 satellite clinic locations across the Commonwealth. See Page 19 for office location map and Pages 15-17 for office contact information.
Active Medical Staff

Murali Ankem, MD
Virginia Barbosa, MD
Gregory Barnes, MD
Suzzane Barnes, DMD
Christopher R. Barton, MD
Robert Baumann, MD
Cynthia Beeman, DDS, PhD
Mohamed Bazina, DDS
Scott Bickel, MD
Jennifer Brey, MD
Myra Beth Bundy, PhD
Matthew Bush, MD
Mitchell J. Campbell, MD
Swapa Chandran, MD
Mark Chariker, MD, FACS
Brett Comer, MD
Charles H. Crawford III, MD
Kristopher Cumbermack, MD
Larry Cunningham, DDS, MD
Randall E. Dalton, MD
Kristin Dawson, MD
John Dimar, MD
Kelly Dingrando, DMD
Mladen Djurasovic, MD
Elizabeth Doll, MD
Enif Dominguez-Fernandez, DDS
Andrew Ebelhar, MD
Anna Ehret, MD
Nemr Eid, MD
Darren Farber, DO
Robert L. Flint, DMD, MD
Michael Foster, MD
Shari Gabriel, MD
John Dimar, MD
Steven D. Glassman, MD
Zahra Haghighat, MD
Abeer Hamdy, MD
Abe Hamdy, MD
James Hartsfield, DMD, PhD
Joshua Haymen, MD
Michael Hendrickson, MD
Joseph Hersh, MD
Thomas Higgins, MD
John C. Hornberger, MD
Elizabeth W. Hubbard, MD
Kenneth Iverson, MD
Henry J. Iwinski Jr, MD
Laura K. Jacks, MD
Nandakumar Janakiraman, BDS, MDS
Kimberly Jones, MD
Lewis Jones, DMD, MD
Raleigh Jones Jr, MD
Shawn Jones, MD
Samir K. Raria, MD
Gulam Khan, MD
Suzanne Kingery, MD
Thomas Kluepemer, DMD, MD
Grace Kuravackel, PhD
George Kusher, DMD, MD

Arpita Lakhotia, MD
Daniel W. Larrow, MD
Melissa LeFebvre, DO
James Liau, MD
Donita Lightner, MD
Jerry Lin, MD
Kant Y. Lin, MD
Majd Makroul, MD
Richard McCrane, MD
Beth McNulty, MD
Joshua W. Meier, MD
Sean Miller, MD
Ahmad Mohamed, MD
Shaun Mohan, MD
Bethanie Morgan, MD
Lonnie Morris, MD
Ronald Morton, MD
James E. Moyer, MD
Ryan Muchow, MD
Star Nixon, MD
Adrian O'Hagan, MD
Vicki Owczarzak, MD
Cristina Perez-Pacheco, DDS
Ronald Pryor, DMD
Rolando M. Puno, MD
Vinay Puri, MD
Preeti Ramachandran, MD
Brian Rinker, MD, FACS
William Robertson, MD
Callie Rzasa, MD
Douglas Schneider, MD
Mark Severtson, MD
Hugh Sims, MD
Karen Skjei, MD
Julia Stevens, MD
Daniel Stewart, MD
Frederick Swain, DDS
Michael L. Sweeney, MD
Vishwas R. Talwalkar, MD
Joseph Van Sickels, DDS
Henry Vasconez, MD
Janet L. Walker, MD
Kent Walker, DO
Sarah Watson, MD
Gail Williams, MD
Kupper Wintergerst, MD
Melvin Sin Min Yeoh, MD, DMD

Conditions We Treat
Asthma (Severe)
Autism Spectrum Disorder
Cardiology
Cerebral Palsy
Cleft Lip & Palate
Craniofacial Anomalies
Cystic Fibrosis
Hearing Loss
Hemophilia
Neurology
Ophthalmology
Orthopedic
Otolaryngology
Rheumatology
Scoliosis

Services Provided
Care Coordination
Case Management
Physician Services
Surgery (coordination provided)
Hearing Tests
Hearing Aids
Physical Therapy
Occupational Therapy
Speech Therapy
Lab Tests/X-rays (coordination provided)
Medical Supplies/DME Medication
Management
Dental
Foreign Language Interpreters
Transition Support
Transportation
Nutritional Supplements
Orthodontia
Telemedicine
# Contracted Medical Staff

Listed alphabetically by specialty

## Autism Spectrum Disorder
- Gregory Barnes, MD
- Virginia Barbosa, MD
- Myra Bundy, PhD
- Grace Kuravackel, PhD
- David Lohr, MD
- Richard McChane, MD
- Patricia Williams, MD

## Cardiology
- Louis Bezold III, MD
- Kristofer Cumberback, MD
- Abber Hamdy, MD
- Joshua Hayman, MD
- Melissa LeFebvre, DO
- Shaun Mohan, MD
- Callie Rzasa, MD

## Cerebral Palsy
- Scott Bickel, MD
- Angela Bishop, ARNP, RN
- Lauren Evanczyk, ARNP
- Darren Farber, DO
- Shari Gabriel, MD
- Laura Jacks, MD
- Paula Johnson, APRN
- Arpita Lakhotia, MD
- Ronald Morton, MD
- Vinay Puri, MD
- Melissa Schellenberger, APRN
- Stephanie Sims, APRN
- John Wheatley III, Radiologist
- Sarah Young, PA

## Cleft Lip & Palate/Craniofacial Anomalies
- Suzanne Barnes, DMD
- Mohamed Bazina, DMD
- Swapna Chandran, MD
- Mark Chariker, MD, FACS
- Larry Cunningham Jr., DDS
- Robert Flint, DMD, MD
- Gordon Gowans, MD
- Nandakumar Janakiraman, MD
- Lewis Jones, DMD
- George Kushner, DMD, MD
- Thomas Luempner, DMD
- James Liu, MD
- Kant Lin, MD
- Vicki Owczarzak, MD
- Cristina Perez-Pacheco, DDS, MS
- Richard Pryor, DMD
- Chris Schulten, DO
- Daniel Stewart, MD
- Frederick Swain, DDS
- Joseph Van Sickels, DDS
- Henry Vascone, MD
- Brooke Wilson, PA-C
- Melvyn Yeoh, DMD

## Eye
- Julia Stevens, MD

## Neurology
- Gregory Barnes, MD
- Robert Baumann, MD
- Angela Bishop, ARNP, RN
- Elizabeth Doll, MD
- Anna Ehret, MD
- Lauren Evanczyk, ARNP
- Darren Farber, DO
- Blakely Hackman, APRN
- Zahra Haghighat, MD
- Paula Johnson, APRN
- Kimberly Jones, MD
- Raleigh Jones, MD
- Gulam Khan, MD
- Arpita Lakhotia, MD
- Donita Lightner, MD
- Genevieve Milkins, APRN
- Brooke Morgan, MD
- Vinay Puri, MD
- Kristen Riley, APRN
- William Roberston, MD
- Allison Spine, ARNP
- Elleanor Vogt, APRN
- Stephanie Wagner, APRN
- Natalie Williams, ARNP

## Orthopedic
- Walter Badenhausen, MD
- Jennifer Brey, MD
- Shari Gabriel, MD
- Henry Iwinski, MD
- Laura Jacks, MD
- Joshua Meier, MD
- Ryan Muchow, MD
- Vishwas Talwalkar, MD
- Janet Walker, MD
- John Wheatley III, MD

## Otology
- Christopher Azbell, MD
- Matthew Bush, MD
- Brett Comer, MD
- Kellye Dooley, APRN, RN
- Andrew Ebelhar, MD
- Thomas Higgins, MD
- Kenneth Iverson, MD
- Raleigh Jones, MD
- Shawn Jones, MD
- Sean Miller, MD
- Lonnie Morris, MD
- Mark Severston, MD

## Scoliosis
- Joshua Meier, MD
Our comprehensive audiological program includes hearing testing, hearing conservation, hearing aid fittings, and programming for cochlear implants. Contact your local office to determine if the service you would like is available in your area.

EARLY HEARING DETECTION AND INTERVENTION (EHDI) PROGRAM

The EHDI program reaches every child born in a Kentucky birthing hospital in the state, approximately 53,000 babies per year, through newborn hearing screening. Mandated in 2000, hospitals in Kentucky must provide a hearing screen to every child and report all results to OCSHCN. EHDI staff monitors those who do not pass, and those that have risk factors leading to hearing loss. Families receive information on follow-up testing and, if a diagnosis of hearing loss is made, information regarding intervention options and assistive devices.

LOCATIONS

Barbourville (800) 348-4279
Bowling Green (800) 843-5877
Elizabethtown (800) 995-6982
Hazard (800) 378-3357
Lexington (800) 378-3357
Louisville (800) 232-1160
Morehead (800) 928-3049
Owensboro (877) 687-7038
Paducah (800) 443-3651
Prestonsburg (800) 594-7058
Somerset (800) 525-4279

HEARING TESTING

Licensed, certified audiologists conduct comprehensive hearing evaluations on newborns, infants, children, youth, and young adults including:

- Auditory Brainstem Response (ABR)
- Otoacoustic Emissions (OAE)
- Immittance Measures
- Tympanometry and Acoustic Reflex Testing
- Behavioral Audiometry (Visual reinforcement; conditioned play; conventional audiometry including speech perception testing.)

Test results and written reports are provided to the referring physician within 48 hours of the scheduled appointment. Follow-up testing is scheduled at the physician's request.

HEARING AID SERVICES

Comprehensive hearing aid related services are available to children diagnosed with permanent childhood hearing loss (PCHL).

Licensed, certified audiologists conduct periodic comprehensive hearing evaluations, hearing aid checks, hearing aid repairs, and hearing aid evaluations according to American Speech-Language Hearing Association (ASHA) best practice guidelines.

Comprehensive reports are provided to the managing otolaryngologist on an on-going basis; additional follow-up testing is completed at the physician’s request.

HEARING CONSERVATION SERVICES

HEARING CONSERVATION PROGRAMMING SERVICES can be provided to local health and school programs on a statewide basis by OCSHCN audiologists. Specific services provided are: hearing screening training sessions for screeners; training sessions for health department and school staff; equipment loan (where available); phone consultations regarding assistive listening systems; assistance in arranging calibration of audiology equipment where OCSHCN offices are used as drop-off sites for calibration; and audiological retesting in OCSHCN offices for children who are referred for failed hearing screening. Current partnerships include:

- Ashland Independent Schools
- Elliott County Board of Education
- Fayette County Schools
- Floyd County Schools
- Greenup County Schools
- Henderson County Schools
- Lawrence County Schools
- Martin County Schools
- McCrerey County Schools
- Muhlenberg County Schools
- Northeast Headstart
- Ohio County Schools
- Pike County Schools
- Russell Independent Schools
- Trimble County Headstart
- Warren County Schools

COCHLEAR IMPLANT SERVICES

OCSHCN provides COCHLEAR IMPLANT EVALUATION AND PROGRAMMING services to patients who are currently enrolled in a OCSHCN Otology clinic and meet the guidelines for implantation as prescribed by a staff neuro-otologist. Cochlear implant patients will be followed by the OCSHCN audiologist for initial and follow-up cochlear implant services. Cochlear implant surgery and devices are not provided by OCSHCN.

PROVIDERS

Joan Allen, MA, CCC-A
Peg Barry, AuD., CCC-A
Lisa Brown, M.A., CCC-A
Susan Driskill, AuD., CCC-A
Miriam Harris-Shelton, AuD., CCC-A
Catherine Harston, M.A., CCC-A
Lou Ann Jones, M.S., CCC-A
Kristy Roach, M.S., CCC-A
Kellie Rowhuff, M.A., CCC-A
Angie Shelton, AuD., CCC-A
Suni Shepherd, AuD., CCC-A
LizEllen Snyder, AuD., CCC-A
Lori Travis, AuD., CCC-A

(800) 348-4279
(800) 843-5877
(800) 995-6982
(800) 378-3357
(800) 378-3357
(800) 232-1160
(800) 928-3049
(877) 687-7038
(800) 443-3651
(800) 594-7058
(800) 525-4279

(800) 378-3357
(800) 232-1160
(800) 928-3049
(877) 687-7038
(800) 443-3651
(800) 525-4279

PAGE 4
Clinical Services

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive care coordination or case management provided by OCSHCN nurses, nutritional services, social services, and occupational, physical, and speech therapy.

Autism Spectrum Disorder (ASD)

OCSHCN autism-friendly medical clinics minimize distractions for patients and streamline the clinic experience. Diagnostic clinics provide evaluation for children who may have a disorder on the autism spectrum and assist parents in finding the most appropriate therapies. These clinics fill gaps in parts of the state where diagnosis and treatment resources are scarce. Developmental screenings are offered in all OCSHCN clinic locations.

**DEVELOPMENTAL SCREENING**

Initial screening for autism spectrum disorder (ASD) is offered using the M-CHAT, ASQ-3 and ASQ-SE. Children needing further testing will be referred to an OCSHCN diagnostic clinic or other regional provider.

Referrals for screening can be made by anyone who works with a child. This includes parents, teachers, therapists, physicians, and others.

**SCREENING LOCATIONS**

- Barbourville (800) 348-4279
- Bowling Green (800) 843-5877
- Hazard (800) 378-3357
- Lexington (800) 817-3357
- Morehead (800) 928-3049
- Paducah (800) 443-3651
- Prestonsburg (800) 594-7058
- Somerset (800) 525-4279

**MEDICAL CLINIC**

A medical/behavioral evaluation is completed by a team of professionals, each with specialized knowledge, training, and experience in working with individuals with ASD and other developmental disabilities and their families.

Referrals for diagnostic service must come from:
- Physician
- Licensed Therapist
- KEIS Provider
- School Personnel based on multi-team/IEP results

**DIAGNOSTIC LOCATIONS**

- Somerset (800) 525-4279
- Morehead (800) 928-3049

**TELEMEDICINE**

Telemedicine is playing an important role by allowing specialists to consult with patients and families while they are seen in clinic.

**PROVIDERS**

- Gregory Barnes, MD
  Pediatric Neurologist
- Myra Beth Bundy, PhD
  Child Psychologist
- Richard McChane, MD
  Developmental Pediatrician
- Gail Williams, MD
  Developmental Pediatrician
Clinical Services

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive care coordination or case management provided by OCSHCN nurses, nutritional services, social services, and occupational, physical, and speech therapy.

CARDIOLOGY

OCSHCN Cardiology clinics emphasize early diagnosis of congenital and acquired heart disease. Services may include routine hospitalization, surgical and other medical treatments, monitoring of activity, and nutritional counseling.

**LOCATIONS**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Barbourville</td>
<td>(800) 348-4279</td>
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<tr>
<td>Corbin</td>
<td>(800) 348-4279</td>
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<tr>
<td>Harlan</td>
<td>(800) 348-4279</td>
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<td>Hazard</td>
<td>(800) 378-3357</td>
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<tr>
<td>Manchester</td>
<td>(800) 348-4279</td>
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<tr>
<td>Morehead</td>
<td>(800) 928-3049</td>
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<td>Pikeville</td>
<td>(800) 594-7058</td>
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<td>Prestonsburg</td>
<td>(800) 594-7058</td>
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<tr>
<td>Somerset</td>
<td>(800) 525-4279</td>
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</tbody>
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**PEDIATRIC CARDIOLOGISTS**

- Louis Bezold, MD
- Kristopher Cumbermack, MD
- Abeer Hamdy, MD
- Joshua Haymen, MD
- Melissa LeFebvre, DO
- Majd Makhoul, MD
- Shaan Mohan, MD
- Sharoon Qaiser, MD
- Preeti Ramachandran, MD
- Callie Rzasa, MD
- Douglas Schneider, MD
- Mark Vranicar, MD

CEREBRAL PALSY

This multidisciplinary clinic offers a unique approach to treating the patient by addressing all of the patient’s needs in one visit.

Children with Cerebral Palsy and their families have several physicians and therapists; care is often very complicated. Our nurses are experts in navigating, teaching, referring, and assisting patients and their families in meeting their health care goals and creating a care plan that is right for the child and family.

The child can see the neurologist, the orthopedic surgeon, and pulmonologist on the same day. The child may also see a nurse care coordinator, social worker, nutritionist, Family-to-Family support parent, physical therapist, occupational therapist, speech therapist, and representative for orthotics.

**LOCATIONS**

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<tr>
<th>Location</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Louisville</td>
<td>(800) 232-1160</td>
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</tbody>
</table>

**PROVIDERS**

- Vinay Puri, MD, Pediatric Neurologist
- Shari Gabriel, MD, Pediatric Orthopedic Surgeon
- Laura Jacks, MD, Pediatric Orthopedic Surgeon
- Arpita Lakhotia, MD, Pediatric Neurologist
- Ronald Morton, MD, Pediatric Pulmonologist
Clinical Services

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive care coordination or case management provided by OCSHCN nurses, nutritional services, social services, and occupational, physical, and speech therapy.

CLEFT LIP AND PALATE & CRANIOFACIAL ANOMALIES

The OCSHCN Cleft Lip and Palate, and Craniofacial Anomaly team was started in the early seventies. Many of the children in clinic have complex genetic conditions requiring several surgeries, numerous specialty trained providers, and years of orthodontic treatment.

A multidisciplinary team is the best way to care for complex patients and help families coordinate care over the years of treatment.

The OCSHCN team meets the high standards of the American Cleft Palate-Craniofacial Association and the Cleft Palate Association. The team consists of: • Care Coordinator (RN) • Dentist • Dietitian • Family to Family Liaison • Geneticist • Oral Maxillofacial Surgeon • Orthodontist • Otolaryngologist • Pediatric Audiologist • Plastic Surgeon • Social Worker • Speech and Language Pathologist

LOUISVILLE PROVIDERS

Suzanne Barnes, DMD
University of Louisville
Mark Chariker, MD, FACS
Aesthetic & Plastic Surgery Louisville
Swapna Chandran, MD
University of Louisville
Robert L. Flint, DMD, MD
University of Louisville
Thomas Higgins, MD
Kentuckiana Ear Nose and Throat
Nandakumar Janakiraman, BDS, MDS
University of Louisville
Lewis Jones, DMD, MD
University of Louisville
George Kushner, DMD, MD
University of Louisville
Vicki Owczarzak, MD
University of Louisville
Ronald Pryor, DMD
Pryor Orthodontics
Frederick Swain, DDS
Just Kids Pediatric Dentistry

LEXINGTON PROVIDERS

Mohamed Bazina, DDS
University of Kentucky
Cynthia Beeman, DDS, PhD
University of Kentucky
Larry Cunningham, DDS, MD
University of Kentucky
Kelly Dingrando, DMD
University of Kentucky
John C. Hornberger, DDS, MD
Kentucky Center for Oral & Maxillofacial Surgery PSC
G. Thomas Kluemper, DMD, MS
University of Kentucky
James Liau, MD
University of Kentucky
Kant Y. Lin, MD
University of Kentucky
Cristina Perez-Pacheco, DDS
University of Kentucky
Brian Rinker, MD, FACS
University of Kentucky
Daniel Stewart, MD
University of Kentucky
Henry Vasconeze, MD
University of Kentucky
Sin Min Melvyn Yeoh, MD, DMD
University of Kentucky

LOCATIONS
Lexington  (800) 817-3874
Louisville  (800) 232-1160

DENTAL AND ORTHODONTIA

OCSHCN provides the following services and supplies to children and youth who have received continuous care through one of the OCSHCN Cleft Lip & Palate or Craniofacial Anomalies clinics which include:

Dental, Prosthodontics, Periodontics, Orthodontics, and Endodontics
Clinical Services

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive care coordination or case management provided by OCSHCN nurses, nutritional services, social services, and occupational, physical, and speech therapy.

NEUROLOGY

NEUROLOGY CLINIC

Pediatric Neurology specialty clinics serve children across Kentucky who experience neurological challenges. A multidisciplinary team led by nurses engages with social workers, dieticians, Family to Family support, social services, and therapy services.

Our team of specialists treat disorders that affect the brain, spinal cord, muscles, and nerves throughout the body.

The multidisciplinary team includes nurse care coordinators, social workers, dietitians, Family to Family support parents, and audiologists.

Care is often complicated and our staff are experts in navigating, teaching, referring, and assisting patients and their families to create a plan of care that meets the needs of the child and family.

LOCATIONS

<table>
<thead>
<tr>
<th>Location</th>
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<tbody>
<tr>
<td>Ashland</td>
<td>(800) 928-3049</td>
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<tr>
<td>Barbourville</td>
<td>(800) 348-4279</td>
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<tr>
<td>Bowling Green</td>
<td>(800) 843-5877</td>
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<td>Hazard</td>
<td>(800) 378-3357</td>
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<td>(800) 817-3874</td>
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<td>Louisville</td>
<td>(800) 232-1160</td>
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<td>Manchester</td>
<td>(800) 348-4279</td>
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<td>Morehead</td>
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<td>Owensboro</td>
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<tr>
<td>Somerset</td>
<td>(800) 525-4279</td>
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</tbody>
</table>

NEUROLOGY CLINIC PROVIDERS

University of Kentucky
- Robert Baumann, MD
- Zahra Haghighat, MD
- Kimberly Jones, MD
- Gulam Khan, MD
- Donita Lightner, MD
- William Robertson, MD

Norton Children Medical Group
- Gregory Barnes, MD
- Christopher R. Barton, MD
- Angela Bishop, APRN
- Elizabeth Doll, MD
- Anna Ehret, MD
- Lauren C. Evanczyk, APRN
- Darren Farber, DO
- Kathryn Gallegos, APRN
- Blakley E. Hackman, APRN
- Paula Johnson, APRN
- Samir R. Karia, MD
- Arpita Lakhotia, MD
- Jennifer Linville, APRN
- Kristi Mattingly, APRN
- Genevieve Mulkins, APRN
- Vinay Puri, MD
- Kristen N. Riley, APRN
- Stephanie L. Sims, APRN
- Allison Spine, APRN
- Michael L. Sweeney, MD
- Natalie Williams, APRN

TELEHEALTH

OCSHCN provides medical care through interactive video communication called "telehealth." During a telehealth session, the patient can be located anywhere and connected with OCSHCN clinical staff. This technology allows patients in rural areas to have access to physicians without travel.
Clinical Services
OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive care coordination or case management provided by OCSHCN nurses, nutritional services, social services, and occupational, physical, and speech therapy.

OPHTHALMOLOGY

Pediatric Ophthalmology clinic serves children with conditions of the eye. The ophthalmologist diagnoses and treats eye diseases, performs eye surgery, and prescribes and fits eyeglasses and contact lenses to correct vision problems. Our team of nurses assure patient needs are met through education and referrals for needed services.

Eyeglasses or eye patches may be purchased for patients who have no other resources to purchase them. Patients must be enrolled in the Ophthalmology Clinic and the OCSHCN staff physician must provide a prescription for glasses. Contacts can be purchased for patients with anotia, microtia, aphakia, or anisometropia with a difference of three (3) diopters or more between eyes.

PROVIDERS
Julie Stevens, MD
University of Kentucky

ORTHOPEDICS

The orthopedic program treats a variety of conditions affecting the musculoskeletal system. Pediatric specialists diagnose and develop treatment plans that may include:
- Surgery
- Physical Therapy
- Occupational Therapy
- Durable Medical Equipment (such as wheelchairs and braces)

PROVIDERS IN LOUISVILLE AND OWENSBORO
Walter E. Badenhausen, Jr, MD
Ellis and Badenhausen Orthopedics
Jennifer Brey, MD
Children’s Orthopedics of Louisville
Sarah DuPlessis, PA
Children’s Orthopedics of Louisville
Shari R. Gabriel, MD
Speciality Orthopedics
Laura K. Jacks, MD
Children’s Orthopedics of Louisville
Joshua W. Meier, MD
Children’s Orthopedics of Louisville
James E. Moyer, MD
Children’s Orthopedics of Louisville
Star Nixon, MD
Children’s Orthopedics of Louisville
Kent Walker, DO
Children’s Orthopedics of Louisville

PROVIDERS AT REMAINING LOCATIONS
Elizabeth W. Hubbard, MD
University of Kentucky
Henry J. Iwinski Jr, MD
Shriners Hospital for Children
Ryan Muchow, MD
University of Kentucky
Vishwas R. Talwalkar, MD
University of Kentucky
Janet L. Walker, MD
University of Kentucky

LOCATIONS
Maysville and Morehead
(800) 928-3049
NOTE: OCSHCN provides financial assistance for families in other locations. Please contact the office nearest you for details.
Clinical Services

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive care coordination or case management provided by OCSHCN nurses, nutritional services, social services, and occupational, physical, and speech therapy.

OTOLOGY CLINIC

Pediatric Otology clinics serve children across Kentucky and may be provided at OCSHCN offices or Otolaryngologist offices. Either site provides examination and treatment for chronic diseases and disorders of the ear.

Licensed, certified audiologists conduct comprehensive hearing evaluations and work with families to assure hearing aids and other equipment fit and work properly.

Our team of nurses assure patient and family needs are met through education and referrals for needed services.

LOCATIONS
Barbourville: (800) 348-4279
Bowling Green: (800) 843-5877
Morehead: (800) 928-3049
Paducah: (800) 443-3651
Louisville: (800) 232-1160

BARBOURVILLE PROVIDERS
Matthew Bush, MD
Kenneth Iverson, MD
Raleigh Jones Jr, MD

SCOLIOSIS CLINIC

Pediatric orthopedic specialists who have extensive training provide examination and treatment for children and youth who experience musculoskeletal conditions that cause an abnormal curvature in the spine.

Our team of nurses assure patient needs are met through education and referrals for needed services.

LOCATIONS
Owensboro: (877) 687-7083

PADUCAH PROVIDERS
Shawn Jones, MD

TRANSITIONING TO ADULTHOOD

OCSHCN has a system of care that prepares youth for transitioning into adulthood. Care Coordinators and Social Service Workers work with the youth and their families to think about and plan for the future, make positive choices about health, gain skills to manage health care, and understand the changes in health care at age 18.

OCSHCN uses a transition checklist that has age appropriate developmental milestones questions as a guide when speaking with teens about health care and independent living transition topics.

We collaborate with the patient and their family to prepare them to transfer to an adult health care provider. Our Nurse Care Coordinator compiles a Portable Medical Summary that can be shared with the adult provider.

In addition to the transition to an adult provider, OCSHCN works with the youth and his/her family to help the youth prepare to transition to post-secondary education, work, and independent living.
Clinical Services
OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive care coordination or case management provided by OCSHCN nurses, nutritional services, social services, and occupational, physical, and speech therapy.

Paying for Services

Insurance Coverage
OCSHCN ensures that families of children and youth with special health care needs have adequate sources of insurance. OCSHCN provides assistance to families with navigating and selecting appropriate insurance. Further, OCSHCN contracts with a trusted nonprofit, Patient Services, Inc., to provide insurance case management and premium assistance solutions for those with bleeding disorders and cystic fibrosis.

Financial Assistance
OCSHCN has onsite clinics that provide treatment for many diagnoses. However, in some cases, a child/youth can be sent to an off-site contracted provider and OCSHCN can help provide financial assistance to cover the cost of services. Currently, financial assistance is provided for the following areas based on the contracted provider’s location:

- Asthma/Cystic Fibrosis
- Cardiology
- Eye
- Neurosurgery
- Otology
- Rheumatology
- Spina Bifida

As with the clinical services, a pay category is assigned to the family. If the family is covered by private insurance and OCSHCN issues an Authorization of Payment for a Clinical Program Service not provided at OCSHCN, the off-site provider may collect any applicable insurance co-payment at the time service is delivered and will bill any and all third-party payers before submitting a bill to OCSHCN.

After OCSHCN has paid the provider, OCSHCN will bill the family’s portion of the cost, if any, for the service(s) received based on the Pay Category assignment.

Pay Category Assignment
Every individual who makes application for the OCSHCN Clinical Program is assigned a Pay Category. Pay Category placement is determined by applying the individual’s household income and family size to a sliding scale which is based on 218% of the Federal Poverty Level. The Pay Categories used by OCSHCN are: 0%, 20%, 40%, 60%, 80%, and 100%.

<table>
<thead>
<tr>
<th>Pay Category</th>
<th>Participation Fee (per patient)</th>
</tr>
</thead>
<tbody>
<tr>
<td>0%</td>
<td>$5.00</td>
</tr>
<tr>
<td>20%</td>
<td>$5.00</td>
</tr>
<tr>
<td>40%</td>
<td>$10.00</td>
</tr>
<tr>
<td>60%</td>
<td>$10.00</td>
</tr>
<tr>
<td>80%</td>
<td>$15.00</td>
</tr>
<tr>
<td>100%</td>
<td>$15.00</td>
</tr>
</tbody>
</table>

Durable Medical Equipment and Hearing Aids
Durable Medical Equipment and Hearing Aids are purchased by OCSHCN at manufacturers rate/cost. Family will be billed based on their pay category and the payment schedules shown at right.

Prescription Drugs (Without Insurance)

<table>
<thead>
<tr>
<th>Pay Category</th>
<th>Prescription Cost (per month)</th>
</tr>
</thead>
<tbody>
<tr>
<td>0%</td>
<td>$0.00</td>
</tr>
<tr>
<td>20%</td>
<td>$20.00</td>
</tr>
<tr>
<td>40%</td>
<td>$40.00</td>
</tr>
<tr>
<td>60%</td>
<td>$60.00</td>
</tr>
<tr>
<td>80%</td>
<td>$80.00</td>
</tr>
<tr>
<td>100%</td>
<td>$100.00</td>
</tr>
</tbody>
</table>

Prescription Drugs (With Insurance)
If a patient is covered by insurance, and is in the 20%-100% Pay Category, OCSHCN will issue a referral for services to the pharmacy. The family must pay the pharmacy directly based on the contract rate with OCSHCN.

In some instances, the drug may be a non-covered benefit according to the insurance company. When this occurs, OCSHCN can cover the cost upfront, but will bill the family the full cost based on the payment schedule for the pay category shown below.

Payment Schedule
Following the clinic visit, the patient may require services that are provided outside of OCSHCN. OCSHCN may assist with such services. However, the family will be billed for the costs based on their pay category assignment. They will receive a monthly bill from OCSHCN based on the schedule below.

<table>
<thead>
<tr>
<th>Pay Category</th>
<th>Payment Schedule (per month)</th>
</tr>
</thead>
<tbody>
<tr>
<td>0%</td>
<td>$20.00</td>
</tr>
<tr>
<td>20%</td>
<td>$40.00</td>
</tr>
<tr>
<td>40%</td>
<td>$80.00</td>
</tr>
<tr>
<td>60%</td>
<td>$120.00</td>
</tr>
<tr>
<td>80%</td>
<td>$160.00</td>
</tr>
<tr>
<td>100%</td>
<td>$200.00</td>
</tr>
</tbody>
</table>

Services provided outside of OCSHCN facilities must be linked to approved contractors.
During each clinic visit, children and families meet with a care coordinator. They may also receive nutritional services, social services, and/or therapy services.

## Care Coordination

Care Coordination is an active, ongoing process. OCSHCN registered nurses assist and enable patients to obtain family-centered, culturally-sensitive, developmentally-appropriate services. Staff actively engage in a partnership with families and providers to individualize care, provide support, and obtain the best possible outcomes. All patients enrolled in an OCSHCN clinic are assigned a Care Coordinator.

## Case Management

Case Management services may be offered when the needs of the family are beyond that of care coordination. Through case management, an OCSHCN registered nurse works with a family to create the care plan that is right for the child and family. The plan includes the recommendations of doctors and other professionals and respects the needs of the child and family. This service meets the family’s comprehensive health needs through communication and available resources to promote high quality and cost effective services for the child.

## Social Services

OCSHCN social workers play a key role on interdisciplinary teams. These staff members can help children and youth receive maximum benefit from treatment by finding services and resources that can help them overcome barriers to care.

Ten of our eleven OCSHCN offices is staffed with a Social Service Worker who meets with families as needs arise.

## Nutrition

### Healthy Weight

As part of OCSHCN’s Healthy Weight Plan, we provide nutrition screenings that include height, weight, and calculation of BMI (body mass index). Our staff work with children and youth that are enrolled in our program who are classified as underweight, overweight, or obese. Nutrition consultation can be provided for the following:

- Inadequate or excessive growth
- Inadequate dietary intake
- Infant feeding problems
- Chronic disease requiring nutritional intervention
- Medical condition requiring nutritional intervention
- Developmental disability

In addition, assistance with referrals to other team members or community agencies can be provided.

### PROVIDERS

- **Meredith Evans, MS, RD, LD**
  - Clinical Dietician, Louisville
  - Phone: (800) 232-1160 ext. 2082

- **Melanie Dykes, RD, LD**
  - Clinical Dietician, Morehead
  - Phone: (800) 928-3049

## Therapy

OCSHCN has occupational therapy, physical therapy, and speech-language pathology staff housed in our Louisville office. When OCSHCN does not have a therapist staffed in your location, it is our mission to assist families in locating services with a community partner.

What are some of the conditions treated by OCSHCN therapists?

- Speech sound and language disorders
- Speech and resonance issues associated with cleft lip/palate
- Swallowing/feeding issues • Childhood verbal apraxia
- Communication delay due to any form of hearing loss
- Developmental delays
- Gross motor/fine motor issues that interfere with movement/daily living activities
- Orthopedic conditions post surgery for upper or lower extremities

### PROVIDERS

- **Jennifer Ottman, PT**
- **Amy Vissing, MS, CCC-SLP**
- **Lauren Ziertes, OTR/L**
During each clinic visit, children and families meet with a care coordinator. They may also receive nutritional services, social services, and/or therapy services.

**LANGUAGE INTERPRETIVE SERVICES**

With a constantly growing diverse population, effective communication is crucial. OCSHCN provides American Sign and spoken language interpreters for parents/guardians and/or OCSHCN patients who are deaf, hard of hearing or limited in English proficiency.

By providing this service, we ensure that the parent/guardian/patient, OCSHCN staff and physicians have an opportunity to communicate effectively about all services provided. OCSHCN is mandated to utilize only American Sign Language interpreters that are licensed through the State of Kentucky, as well as spoken language interpreters/agencies that have been qualified according to the Cabinet for Health and Family Services (CHFS) standards. OCSHCN currently provides interpretation for more than 37 languages.

**KENTUCKY EARLY INTERVENTION SYSTEM (KEIS)**

KEIS, formerly known as First Steps, is Kentucky’s Early Intervention System that serves children from birth to age 3 who have a significant developmental delay or a particular medical condition that is known to cause a significant developmental delay. Early intervention means providing appropriate services and supports to families to enhance children’s growth and development. The KIES program provides a wide variety of services and supports including:

- Service Coordination
- Evaluation
- Assessment
- Developmental Intervention
- Occupational Therapy
- Physical Therapy
- Speech Therapy
- Audiology Services

**HEMOPHILIA TREATMENT CENTERS**

The Kentucky Hemophilia Program, administered by OCSHCN, provides ongoing care to children and adults with hemophilia and other rare bleeding disorders. Currently the Treatment Centers are operated by the University of Kentucky and the University of Louisville.

**OCSHCN PROGRAM**

Individuals who have no means of paying for treatment, or who require supplemental assistance for bleeding disorder therapies may make full application to OCSHCN for financial assistance and case management of covered services if they have one of the following conditions:

- Hereditary Factor VIII Deficiency
- Hereditary Factor IX Deficiency
- Hereditary Factor XI Deficiency
- Hereditary Deficiency of Other Clotting Factors (I, II, V, VII, X, XII, XIII)
- Von Willebrand’s Disease
- Coagulation Defects
- Qualitative Platelet Defects

The social worker at the Treatment Center will assist with referrals to OCSHCN.

**LOCATIONS**

Lexington and Eastern Kentucky
Phone: (800) 333-7359 or (859) 257-6033

Louisville and Western Kentucky
Adult Program
Phone: (866) 530-5516, ext. 2902

Pediatric Program
Phone: (502) 588-3600

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Family to Family Health Information Centers (F2F HIC) are family-run centers that assist families of children and youth with special health care needs and the professionals who serve them. The goal of F2F HICs is to help keep children healthy by promoting regular medical care. Parents and families with children who have special health care needs often need help navigating the complicated issues surrounding health care. F2F HICs help families make more informed choices by providing support, information, resources and training. F2F HICs promote access to community based, self-directed services that are available to children with special needs. The OCSHCN F2F HICs, located at OCSHCN offices, are staffed by support parents (mentors) who are parents of special needs children. A support parent is a person who reduces the feelings of isolation for other families of individuals with special health care needs and allows others to benefit from their experiences. A support parent provides a safe listening environment and a wealth of information to other families.

CONTACT INFORMATION

Sondra Gilbert, Family Consultant
Sondra.Gilbert@ky.gov
(270) 687-7038 or (877) 687-7038 x 3
Facebook: Kentucky Family to Family Health Information Centers

Case Management is available to any family in Kentucky who has a child diagnosed with:
- Asthma/Cystic Fibrosis
- Autism Spectrum Disorder
- Cerebral Palsy
- Cleft Lip and Palate
- Congenital Heart Defects
- Craniofacial Anomalies
- Diabetes
- Epilepsy/Other Nervous System Disorder
- Eye Condition (Medical and Surgical)
- Hearing Loss, Ear Disease and Chronic Eustachian Tube Dysfunction
- Muscle/Ligament/Joint Condition
- Rheumatoid Arthritis
- Scoliosis
- Spina Bifida

Through case management, a OCSHCN registered nurse works with a family to create the care plan that is right for the child and family. The plan includes the recommendations of doctors and other professionals and respects the needs of the child and family. This service meets the family’s comprehensive health needs through communication and available resources to promote high quality, cost effective services for the child. Contact the location nearest you for services.

Spanish Speaking Support Groups
OCSHCN partners with University of Louisville Pediatrics, La Casita Center in Louisville, and the Foundation for Latin American and Latina Culture and Arts (FLACA) in Lexington to operate Spanish-speaking support groups. The goal is to increase the knowledge base and comfort level of Spanish-speaking families regarding caring for their special needs child.

LOCATIONS
Louisville
Una Mano Amiga
502-322-4036
info@lacasitacenter.org
www.lacasitacenter.org
Lexington
Un Abrazo Amigo
859-246-4335

Folic Acid Distribution
The OCSHCN Folic Acid Multivitamin program provides vitamin supplements and preconception health education free of charge to any woman of childbearing age (regardless of enrollment status with OCSHCN).

Multivitamins are distributed with preconception education in OCSHCN clinical settings and in the community at various outreach events where the target audience may be present.

Folic Acid distribution is a collaboration between OCSHCN and the Department for Public Health.
Collaborations
OCSHCN is proud to work with professional resources across the Commonwealth to enhance service to children with special health care needs.

PARTNERSHIPS
OCSHCN partners with other providers who serve the children of Kentucky. In some cases, OCSHCN staff may be a supporting partner in their service delivery, offering space to OCSHCN, or utilizing the space and/or technology at a OCSHCN office. Some of our partnerships are with the following:

- Cassidy's Cause Therapeutic Riding Academy
- Community Mental Health Center, Corbin
- Virginia Barbosa, MD Department for Community Based Services
- Easter Seals Cardinal Hill HorseAbility
- Kentucky Early Intervention System
- Health First Bluegrass
- Hemophilia Treatment Centers
- Home of the Innocents
- Jefferson County Public Schools
- Kentucky Autism Initiative in Treatment, Training, and Research
- Kentucky Autism Training Center
- Kentucky Birthing Hospitals
- Kentucky Eye Institute
- Kings Daughters Medical Center
- Norton Spina Bifida Clinic
- Ohio Valley Education Cooperative
- Pike County Health Department
- Shriners Hospital, Lexington
- University of Kentucky Pediatric Urology
- University of Louisville MDA Clinic & Pediatric Endocrinology
- Weisskopf Child Evaluation Center

LOCATION MAP
Purple dots indicate a KEIS KIDPA location
Teal text indicates a satellite clinic location
Dark blue text indicates an OCSHCN clinic location

Office for Children with Special Health Care Needs
Regional Offices
Satellite Clinics
# Contact Us

## ADMINISTRATIVE OFFICE
Kentucky Cabinet for Health and Family Services  
Office for Children with Special Health Care Needs  
310 Whittington Parkway, Suite 200  
Louisville, KY 40222  
Toll Free Phone: (800) 232-1160  
Phone: (502) 429-4430  
Fax: (502) 429-4489

## BARBOURVILLE
110 Johnson Lane Barbourville, KY 40906  
Phone: (800) 348-4279 or (606) 546-5109  
Fax: (606) 546-4199  
Counts Served: Bell, Clay, Harlan, Jackson, Laurel, Rockcastle, Knox, and Whitley  
Clinics: Cardiology, Neurology, Otology, Orthopedic, Audiology/Hearing Aids, Autism Screening  
Satellite Clinic Locations: Corbin, Harlan, and Manchester

## BOWLING GREEN
CLINICAL & AUGMENTATIVE SERVICES  
2040 Louisville Road Bowling Green, KY 42101  
Phone: (800) 843-5877 or (270) 746-7816  
Fax: (270) 746-7877  
Clinics at this location: Autism (Screening & Medical), Neurology, Otology, Audiology/Hearing Aids

## ELIZABETHTOWN
580 Westport Road Elizabethtown, KY 42701  
Phone: (800) 995-6982 or (270) 766-5370  
Fax: (270) 766-5375  
Counts Served: Breckinridge, Grayson, Hardin, Larue, Marion, Meade, Nelson, Washington  
Services at this location: Audiology/Hearing Aids

## HAZARD
103 Town & Country Lane, Suite M Hazard, KY 41701  
Phone: (800) 378-3357 or (606) 435-6167  
Fax: (606) 435-6164  
Counts Served: Breathitt, Knott, Lee, Leslie, Letcher, Owosley, Perry, Wolfe  
Clinics at this location: Cardiology, Neurology, Otology, Orthopedic, Audiology/Hearing Aids

## LEXINGTON
CLINICAL & AUGMENTATIVE SERVICES  
333 Waller Avenue, Suite 300 Lexington, KY 40504  
Phone: (800) 817-3874 or (859) 252-3170  
Fax: (859) 225-7155  
Counts Served: Anderson, Bourbon, Boone, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Grant, Harrison, Jessamine, Kenton, Lincoln, Madison, Mercer, Nicholas, Powell, Scott, Woodford  
Clinics at this location: Cleft Lip & Palate, Neurology, Audiology/Hearing Aids  
HEMOPHILIA PROGRAM  
(Lexington and Eastern Kentucky)  
Toll Free Phone: (800) 333-7359

## LOUISVILLE
CLINICAL & AUGMENTATIVE SERVICES  
310 Whittington Parkway Louisville, KY 40222  
Phone: (800) 232-1160 or (502) 429-4430  
Fax: (502) 429-7161  
Counts Served: Bullitt, Carroll, Gallatin, Henry, Jefferson, Oldham, Owen, Shelby, Spencer, Trimble, and Statewide  
Clinics at this location: Cerebral Palsy, Cleft Lip & Palate, Craniofacial, Neurology, Orthopedic, Otology, Audiology/Hearing Aids, Occupational Therapy, Physical Therapy, Speech Therapy  
EARLY HEARING DETECTION AND INTERVENTION (EHDI)  
Phone: (877) 757-HEAR or (877) 757-4327  
Fax: (502) 429-7160  
KENTUCKY EARLY INTERVENTION SYSTEM POINT OF ENTRY (KIPDA)  
312 Whittington Parkway, Suite 020  
Louisville, KY 40222  
Phone: (800) 442-0087 or (502) 429-1249  
Fax: (502) 429-1255  
Counts Served: Bullitt, Henry, Jefferson, Oldham, Shelby, Spencer, Trimble  
HEMOPHILIA PROGRAM  
(Louisville and Western Kentucky)  
Adult Program: (502) 587-2326  
Pediatric Program: (502) 588-3600

## MOREHEAD
CLINICAL & AUGMENTATIVE SERVICES  
214 West First Street  
Morehead, KY 40351  
Phone: (800) 928-3049 or (606) 783-8610  
Fax: (606) 783-8612  
Counts Served: Bath, Boyd, Bracken, Campbell, Carter, Elliott, Greenup, Fleming, Lawrence, Lewis, Mason, Menifee, Montgomery, Morgan, Pendleton, Robertson, Rowan  
Clinics at this location: Autism, Cardiology, Eye, Neurology, Otology, Orthopedic, Audiology/Hearing Aids  
Satellite Clinic Locations: Ashland and Maysville  
HEMOPHILIA PROGRAM  
(Morehead)  
Adult Program: (606) 783-8612  
Pediatric Program: (606) 783-8612
### PRESTONSBURG

**CLINICAL & AUGMENTATIVE SERVICES**
Highlands Regional Medical Center  
5000 KY Route 321, Prestonsburg, KY 41653  
Phone: (800) 594-7058 or (606) 889-1761  
Fax: (606) 889-1766

**Counties Served:** Floyd, Johnson, Magoffin, Martin, Pike, Muhlenberg, Ohio, Union, Webster  
**Clinics at this location:** Cardiology, Neurology, Orthopedic, Audiology/Hearing Aids

### SOMERSET

**CLINICAL & AUGMENTATIVE SERVICES**
Professional Plaza, 401 Bogle Street, Suite 104, Somerset, KY 42503  
Phone: (800) 525-4279 or (606) 677-4120  
Fax: (606) 677-4123

**Counties Served:** Adair, Casey, Clinton, Cumberland, Green, McCreary, Pulaski, Russell, Taylor, Wayne  
**Clinics at this location:** Autism (Screening & Medical), Cardiology, Neurology, Orthopedic, Audiology/Hearing Aids

### OWENSBORO

**CLINICAL & AUGMENTATIVE SERVICES**
1600 Breckenridge Street, Suite 1200  
Owensboro, KY 42303  
Phone: (877) 687-7038 or (270) 687-7038  
Fax: (270) 687-7040

**Counties Served:** Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Union, Webster
  
**Clinics at this location:** Autism (Screening & Medical), Neurology, Orthopedic, Scoliosis, Audiology/Hearing Aids

### PADUCAH

**CLINICAL & AUGMENTATIVE SERVICES**
2855 Jackson St., Suite 2, Paducah KY, 42003  
Phone: (800) 443-3651 or (270) 443-3651  
Fax: (270) 441-7119

**Counties Served:** Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, McCracken, Marshall, Trigg

**Clinics at this location:** Autism (Screening & Medical), Neurology, Otology, Audiology/Hearing Aids

### Contact Us