

Kentucky Department for Public Health

Medical Reserve Corps

Code of Conduct for Volunteers

Code of Conduct

All volunteers shall understand and agree to meet the standards of conduct for Kentucky's Medical Reserve Corps (MRC). These standards address ethical conduct while acting in the role of a volunteer, as well as safe work practices and respect for others.

As a MRC volunteer, I will:

Ethics

- Maintain and abide by the standards of my profession, including licensure, certification and/or training requirements to support my MRC role.
- Dress for the environment. Wear closed toe shoe-wear if activated.
- Avoid profane and abusive language and disruptive behavior including behavior that is dangerous to self and others including acts of violence, physical or sexual abuse, or harassment.
- Avoid situations that could be interpreted as a conflict of interest as a MRC volunteer.
- Abstain from the use of MRC equipment/resources for personal use.
- Abstain from transport, storage and/or consumption of alcoholic beverages and/or illegal substances while performing volunteer duties.
- Abstain from responding for duty under the influence of alcohol or illegal substances or under the influence of prescription/non-prescription medication that may influence my ability.
- Abstain from the use of audio or video recording equipment, unless authorized.
- Keep contact information current in KHELPS.

Safety

- Put safety first in all volunteer activities.
- Respect and use all equipment appropriately.
- Promote healthy and safe work practices.
- Take care of self and others.
- Report injuries, illnesses, and accidents to the appropriate staff member.

Respect

- Respect the cultures, beliefs, opinions, and decisions of others although I may not always agree.
- Treat others with courtesy, sensitivity, tact, consideration, and humility.
- Accept the chain of command and respect others regardless of position.

As a MRC volunteer, I **will not**:

- Not act in the capacity of a MRC responder, nor present myself as a MRC volunteer, at any given site *without* prior authorization (self-deployment).
- Comment, answer questions, or divulge any information to the media.

- Accept or seek on behalf of myself or any other person, any financial advantage or gain as a result of the volunteer's affiliation with the Medical Reserve Corps.
- Publicly use any Medical Reserve Corps affiliation in connection with the promotion of partisan politics, religious matters, or positions on any issue.
- Disclose or use any confidential Medical Reserve Corps information that is available solely as a result of the volunteer's affiliation with the Medical Reserve Corps to any person not authorized to receive such information.
- Knowingly take any action or make any statement intended to influence the conduct of the Medical Reserve Corps in such a way as to confer any financial benefit on any person, corporation, or entity in which the individual has a significant interest or affiliation.
- Authorize the use of or use for the benefit or advantage of any person, the name, emblem, services, or property of the Medical Reserve Corps, except in conformance with Medical Reserve Corp policy.

Dismissal from Medical Reserve Corps

A volunteer may be dismissed from service in Kentucky's Medical Reserve Corps for, but not limited to, the following:

- Violation of confidentiality
- Violation of the Code of Conduct
- Self-deployment to an event
- Criminal activity