WIC and Nutrition Manual 200 Policy Group Certification Policies

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Policy 200 Certification Overview and Required Notifications

POLICY

WIC participants will be screened for eligibility based on the certification requirements.

PURPOSE

To provide an introduction and overview of the WIC certification process.

RELEVANT REGULATIONS

7CFR 246.7 (f) Certification of participant Processing standards.

<u>DPH KY Administrative Reference</u> – Training Guidelines and Program Description Section, WIC Program <u>DPH KY Administrative Reference</u> – Local Health Operations Section, Day and Hours of Operation

DEFINITIONS

<u>Certification</u> – Certification is the process of determining whether or not an applicant qualifies for WIC services

<u>Certification period</u> – The length of time a participant is eligible for receiving WIC services. A certification period depends on a participant's category and is defined by federal regulations.

Certifying Health Professional – An individual on staff of the local WIC agency authorized to determine nutritional risk, prescribe supplemental foods and determine eligibility for the WIC Program. The following persons are the only persons the State Agency may authorize to serve in this capacity: Physicians, Nutritionists (Bachelor's degree), Certified Nutritionists (Master's degree and certification by State Board of Certification and Licensure), Dietitians (RD/LD), Nurses (RN, LPN, APRN) and Physician's Assistants (certified by the National Committee on Certification of Physician's Assistants or certified by the State medical certifying authority). (See Administrative Reference, Training Guidelines and Program Descriptions)

PROCEDURES

- A. Local WIC agencies must follow program requirements, policies, and procedures for certification as described in the USDA regulations and this manual.
 - 1. Screen for WIC eligibility according to the policies and procedures outlined in this section.
 - 2. Serve the highest-risk participants within the target population of the program's geographic area.
 - 3. Document the services delivered to program participants.
 - 4. See the flowchart below for an overview of the WIC certification process.
 - 5. See the table below listing required notifications and counseling topics to be covered at each certification visit.

Certification Process Flow Chart

Applicant Screening (in person)

- ✓ Category (WIC Status)
- ✓ Residency within service area

NO

- ✓ Income
- ✓ Income Guidelines

Refer to community resources

Eligible for Certification Assessment

Ineligible

- ✓ Proof of identity, residence and income
- ✓ Status does not meet
- ✓ Explain participant Rights & Responsibilities
- ✓ Ask participant to sign CH-5
- ✓ Voter registration (if applicable)
- ✓ WIC-54 "Notice of Ineligibility
- ✓ Complete "T" action if applicable
- ✓ Medical Record documentation
- ✓ Enter encounter into System (PEF)

YES Recertification

Enrollment

- ✓ Physical presence
- ✓ Eligible category
- ✓ Proof of identity, residence and income
- ✓ Explain participant Rights & Responsibilities, provide e-WIC 1
- ✓ Ask participant to sign CH-5, CH-5WIC, CH5-B, as applicable

Nutrition assessment

- ✓ Hematological measurements
- ✓ Anthropometric Measurements
- ✓ Clinical/health/medical risk
- ✓ Dietary assessment
- Participant centered assessment

Secondary nutrition Education contact, Mid-Cert Health Assessment or benefit issuance

Counseling

- ✓ Provide participant-centered nutrition education
- ✓ Establish participant-centered Goal(s)
- ✓ Make referrals
- ✓ Assign/tailor food package

eWIC card issuance

- ✓ Issue benefits
- ✓ Print benefits list
- ✓ Provide Approved Food List and explain benefit use
- Provide eWIC card and shopper education/WIC Shopper App information
- ✓ Provide list of Authorized WIC Retailers
- $\checkmark \quad \text{Offer next appointment/advise on how to make an appointment}$



Required Notifications and Counseling at Certification Visit				
Topic Area	WIC Certification Notifications & Counseling Protocol	Staff Member Responsible*		
Free Communication and Reasonable Modifications and Auxiliary Aids and Services	 Notify of free communication assistance, reasonable modifications, and auxiliary aids and services upon request. For Limited English Proficient applicants, document the primary language and what free services were provided (i.e., interpreter line) in the CMS system and medical record. For disabled participants, document requests for reasonable modifications and auxiliary aids and services and what accommodation was provided. Refer to Policy 306, Civil Rights, and tagline poster. 	Support Staff at registration/checkout Certifying Health Professionals during nutrition assessment and counseling		
Rights and Responsibilities	 Inform all applicants, participants, or their parents/caretakers of their rights and responsibilities in the WIC Program in a language that they can understand. Documentation informing the applicants/participants of their rights and responsibilities must be maintained in the person's medical record. Inform the participants of their right to file a complaint and how to file a complaint. Refer to Policy 211 Rights and Responsibilities and Policy 306 Civil Rights. 	Support Staff		
Voter Registration	 Voter registration or the option to update current registration shall be provided to other persons eighteen (18) years old or older applying for the Program or those who present who request to apply to register to vote. Explain that registering to vote/ choosing not to register to vote does not impact WIC eligibility determination. Refer to Policy 212 Voter Registration for required documentation. 	Support Staff		
Notice of Collection of Ethnic and Race Data	 Everyone requesting services is asked to identify their ethnicity and race(s). This information is requested solely for the purpose of determining the State's compliance with Federal civil rights laws, and your response will not affect the consideration of your application and may be protected by the Privacy Act. Providing this data is voluntary and has no effect on the determination of eligibility to participate in WIC. You may select more than one race. If you do not provide this information, registration staff shall determine this through visual observation. The Ethnicity and Race Reference Handout may be handed to the applicant to assist with identifying ethnicity and race. Refer to Policy 306, Civil Rights. 	Support Staff		
Discuss WIC Program eligibility and benefits.	 Explain the purpose of the WIC Program (The Program provides nutritional support through supplemental foods, nutrition education, breastfeeding support, and referrals) At initial certification, explain the certification process, including income eligibility assessment, nutrition assessment to provide individualized nutrition education and a tailored food package, the eligibility periods, and recertification schedule. Discuss the importance and benefits of participating in the WIC Program and encourage ongoing participation and recertifications. The Program provides individualized and group nutrition education, breastfeeding support, referrals, and healthy foods. It helps to provide nutrition during critical growth and development periods for pregnancy, early postpartum, infancy, and early childhood. 	Support Staff or Certifying Health Professional		
Eligibility Determination	 Inform the applicant that you are collecting documentation of income, residency, and identity information to determine Program eligibility. Explain that the information provided will be used to determine WIC Program Eligibility. If Eligible, explain how eligibility was determined (for example, "Your income is under the 185 percentile of 	Support Staff		

	 poverty, or you qualified adjunctively for WIC because you have Medicaid/SNAP). Explain that in addition to being income eligible, participants must have a health or nutrition concern, which will be identified by the health professional during the nutrition assessment. Applicants/participants determined ineligible due to income must be provided written notice of the ineligibility (WIC-54), the reason for ineligibility, and the right to a fair hearing. Review the CH-5 Registration Form and required Signatures. Notify of right to request a Fair Hearing. Refer to Policy 203 Required Proofs, Residency, Identity, and Income. 	
Notification/Referrals for Public Assistance Programs and other health-related programs.	 WIC staff will provide written referral information about other health-related and public assistance programs (Medicaid, SNAP, immunizations, etc.) and, when appropriate, shall refer applicants/participants to such programs. Review information in the eWIC-1 handout. Refer to Policy 210 Certification Periods and 403 Referrals. 	Support Staff
Counsel on basic diet and the importance of regular physical activity.	 Determine what concerns or questions the participant has in regard to her nutrition, child's nutrition, and/or infant's nutrition. Provide counseling to address questions/ concerns/dietary habits. Women and Children: Review Choose My Plate Dietary Guideline Tip Sheet(s). Review dietary concern(s) and appropriate action. Encourage an average of 30 minutes for women and 60 minutes for children of physical activity each day. Limit screen time to no more than 2 hours/day. Remove the television from the child's bedroom. Encourage healthy foods (e.g., low-fat and reduced-fat food choices including 1% or less milk, (women/children > 2), 5 Fruits and Vegetables per day & Avoid Sugar-Sweetened Drinks) Infants: Discuss the Kentucky Infant Feeding Guide appropriate for age and development. Encourage caregiver(s) to promote physical activity and motor skill development in their infant (rolling over, standing, movement, play). Review dietary concern(s) and appropriate action. 	Certifying Health Professional
Encourage to breastfeed unless contraindicated for health/lifestyle reasons.	 Pregnant women: Discuss the advantages of breastfeeding. Discuss the benefits of Kangaroo Care. Encourage to breastfeed unless contraindicated. Offer the opportunity to speak with a Breastfeeding Peer Counselor, where available. Breastfeeding women: Encourage continuation and support of breastfeeding unless contraindicated. Discuss the benefits of Kangaroo Care. Offer the opportunity to speak with a Breastfeeding Peer Counselor, where available. Refer to Policy 501 Breastfeeding Promotion and Support Standards. 	Certifying Health Professional
Lead Screening	 Explain the impact of elevated blood lead levels on growth and development and the importance of a blood lead level screening. Provide a referral to primary care provider or local Lead Program in the following situations: The infant/child has never received a lead test. The AAP recommends lead risk assessment at 6 and 9 months of age for infants. The CDC recommends all refugee infants receive a lead risk assessment. 	Certifying Health Professional

	 The AAP recommends a lead risk assessment at 12, 18, and 24 months of age, as well as the 3-and 4-year-old well-child checks. All Medicaid enrolled children are required to have a lead test at 12 and 24 months of age or age 24-72 months if they have not been previously screened. The child had an elevated BLL 12 months prior and has had no interim follow-up screening. The infant/child is suspected by a parent or a health care provider to be at risk for lead exposure. The infant/child has a sibling or frequent playmate with an elevated BLL. The participant is a recent immigrant, refugee, or foreign adoptee. The breastfeeding or lactating woman, parent, or child's principal caregiver works professionally or recreationally with lead. The family has a household member who uses traditional, folk, or ethnic remedies and cosmetics or who routinely eats unregulated/uninspected food imported from abroad. The family has been identified at increased risk for lead exposure by the health department because the family has local risk factors for lead exposure. 	
Discuss the effects of drug and other harmful substance use (tobacco, alcohol, drugs).	 Advise the parents or caregivers that immunization records are requested as part of the WIC health screening process. WIC staff must screen all WIC participants up to 2 years of age and should continue screening up to age 4 years at each certification visit. Refer those who are underimmunized. Immunization status/providing immunization records will not impact the availability of WIC services. Refer under-immunized to their healthcare provider for immunizations. Document the referral. Refer to Policy 215 Certification Risk Assessment. Discuss how tobacco and/or alcohol can affect the woman, fetus, infant, and child. This should include information about smoking cessation if appropriate, and the effects of secondhand smoke. Discuss recommendations not to use tobacco products. Refer to 1-800-QUIT NOW (1-800-784-8669) if the client smokes. Discuss recommendations not to take any medications, over-the-counter or otherwise, unless specifically ordered by a physician. Discuss recommendations not to use drugs (marijuana, cocaine, etc.). Discuss recommendations not to drink alcohol. 	Support Staff may request a copy of the record or release of the immunization record. Certifying Health Professional will review the record and discuss it with the participant. Certifying Health Professional
Discuss Safe Sleep Environment for Infants	 Refer as appropriate for substance abuse. Infants: Discuss American Academy of Pediatrics (AAP) Safe Sleep Policy. 	Certifying Health Professional
Collection of Anthropometric and Hematological Data	 Notify applicants of the collection of height, weight, and hematological data to determine eligibility. For remote certifications, if data is unavailable at the time of certification, notify participants of the need to have height and weight data within 60 days of certification. Refer to Policy 216 Anthropometric Screening, Policy 217 Hematological Screening, and Policy 221 ARPA Waver Remote Services. 	Certifying Health Professionals or Support Staff
For participants being recertified for the WIC Program	 Review and discuss previously set goals. For participants who completed the online nutrition education lesson, review and discuss the lesson completion certificate, participant goal set during the lesson, and links visited. 	Certifying Health Professional

Discuss specific nutritional risks for which the participant qualifies.	 Review specific nutrition risk codes identified during the assessment. Advise the participant/caretaker of all identified nutrition risk codes that qualify the participant for the Program. Refer to Policy 402 WIC Certification/MCHA Counseling for Specific Nutritional Risk Protocol Table for a full list of nutrition codes and required nutrition education. 	Certifying Health Professional
Referrals based on Participant Needs identified during the Nutrition Assessment	 Notify the participant of any referrals recommended based on assessment. Document the referrals in the medical record. For agencies with the Breastfeeding Peer Program, offer all Pregnant and Breastfeeding Women the opportunity to speak with a Peer Counselor. Document acceptance/referral or denial. Refer to Policy 403 Referrals. 	Certifying Health Professional
Food Package Assignment	 WIC Health Professional will assign and tailor the food package to meet the specific needs of the participant. Explain the WIC Shopping List, WIC approved list, and how and where to use the eWIC card. For food package changes or WIC Program Status changes that impact the food package, review the food package to ensure the participant has an understanding of the benefits. Review the eWIC-1 handout as appropriate. See WIC and Nutrition Manual, Section 600 Food Package Assignment. For in-clinic services, advise participant/caretaker to swipe their eWIC card at the Card Reader to test their PIN and to ensure benefits have been loaded on their card. 	Certifying Health Professional Support Staff may explain the shopping list and how to use the eWIC card.
Next Services	 Explain when and what type of WIC appointment will be next and what will be requested for that appointment, such as anthropometrics or immunization record medical necessity form. Ensure the next service will be scheduled prior to the expiration of the issued benefits. 	Certifying Health Professional Support Staff

^{*}Refer to Policy 302 Program Integrity-Separation of Duties. If separation of duties is not able to be provided, all notifications must still be provided.

Policy 201 Participant Status and Priority

POLICY

Status must be determined for each applicant applying and reapplying for WIC and a nutritional risk priority system must be in place.

PURPOSE

To ensure consistent use of federally-defined status and priorities among local WIC programs and that participants are certified for the proper length of time.

RELEVANT REGULATIONS

<u>7 CFR 246.7(e)</u> – Nutritional risk 7 CFR 246.7(i)(6-9) – Certification forms

PROCEDURES

To meet eligibility requirements, a participant must be a specific status and have nutritional risk(s) identified. Priority is used to ensure WIC services are provided to applicants/participants in greatest nutritional need when a waitlist is implemented by the State WIC Office.

Status

To be eligible for the WIC Program, the participant must be in one of the following statuses. Status and category are used interchangeably. Participants who do not meet any of the status definitions are not eligible for the WIC Program. Proof of status is not required. However, if the status is not apparent or is questionable, proof may be requested by the certifying health professional.

- A. Woman:
 - Pregnant with one or more embryos or fetuses in utero. Certification of a pregnant woman begins from their entry into WIC until their estimated date of delivery (EDC) plus 6 weeks.
 - 2. Breastfeeding up to one (1) year after the end of a pregnancy* who is feeding breast milk to an infant on average of at least once per day.
 - 3. Postpartum up to six (6) months after the end of a pregnancy* and not breastfeeding an infant.
 - *The end of a pregnancy is the date the pregnancy terminates, e.g., date of delivery, miscarriage, abortion, etc.
- B. Infant: Birth up to the first birthday (0-12 months). Infants at the time of certification are certified for a period of 1 year ending the month in which the infant reaches his/her first birthday.
- C. Child: Age one (1) up to age five (5). Children are certified for a one (1) year period ending with the month in which the child reaches five (5) years of age.

Status Changes

- A. Status may change during a certification period that may not require recertification.
 - 1. A fully or partially breastfeeding woman stops breastfeeding and is less than six (6) months post-delivery. The woman's status becomes postpartum.
 - a. A change of status must be completed.
 - b. The woman's food package must be changed to a postpartum package along with any changes in risk (if appropriate).
 - c. If the risk(s) identified for the breastfeeding woman do not apply to the postpartum status, a postpartum risk must be identified for the woman to continue on WIC.
 - d. If a postpartum risk cannot be identified, the woman must be terminated from WIC. Refer to Policy 705- Ineligibility and Discontinuation of Benefits.

- A postpartum woman is in the system with postpartum status but is actually fully or partially breastfeeding. A recertification must be done to reflect the appropriate breastfeeding status. Her food package shall be changed to an appropriate breastfeeding package.
- 3. An infant at twelve (12) months of age. The system provides an automatic change from infant to child status, referred to as an Infant/Child Transfer (ICT).
 - a. An infant at 12 months of age (1 year), has the status designation of child. Infant information in the system must be updated to child status, along with a child priority and a child food package.
 - b. This change of status, priority, and food package is referred to as an Infant/Child Transfer (ICT). This process allows issuance of a child food package without a recertification to change status.
- B. A participant who no longer meets a status definition becomes categorically ineligible for the WIC Program.

Priority

Priority is a ranking system of I through VI. The highest priority is I and the lowest is VI. Priority is based on status and nutritional risk. Refer to Policy 218- Risk Criteria Codes and Descriptions.

A.	Priority Ranking
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Priority I	Includes pregnant women	. breastfeeding women	and infants with high

risk conditions.

Priority II Includes infants of mothers who were WIC participants during this

pregnancy and infants whose mothers did not participate but who were

eligible due to risk during this pregnancy.

Priority III A Includes children with high-risk conditions.

Priority III B Includes postpartum women with high-risk conditions.

Priority IV Includes pregnant women, breastfeeding women, and infants with low

risk conditions.

Priority V A Includes children up to age two with low-risk conditions.

Priority V B Includes children ages 2 to 5 with low-risk conditions.

Priority VI Includes postpartum women with low-risk conditions.

- B. The computer system assigns the highest priority for the risk(s) entered. The participant's risk code with the highest priority must be entered to ensure the highest priority assignment.
- C. The assigned priority is listed on the certification record and certification label.
- D. Priority may change during a certification period. Situations when priority changes are:
 - 1. A change in risk. If a new risk is identified that is a higher priority than the current priority, the certification record (automated WIC-75) must be edited to add the new risk. The system will automatically assign the new priority.
 - 2. A change in status.
 - a. A change status, such as breastfeeding to postpartum, will result in the system automatically assigning priority based on risk and the new status. If the risk(s) identified for the participant does not apply to the new status, a risk must be identified for the new status.
 - b. An infant at 12 months of age whose status changes to child also changes priority to an applicable child priority. For specific situations, the system does an automatic Infant/Child Transfer (ICT).

Status Changes That Require Recertification

From Status	Eligibility/Certification Schedule	To Status	Recertification Schedule
Pregnant Woman or Pregnant with Multiples	Duration of pregnancy up to six weeks post- delivery (computed based on EDC)	Postpartum	Recertify as postpartum.
Pregnant Woman or Pregnant with Multiples	Duration of pregnancy up to six weeks post- delivery (computed based on EDC)	Any Breastfeeding Status: Partially Breastfeeding Partially Breastfeeding Multiples Fully Breastfeeding Fully Breastfeeding Multiples	Recertify to appropriate Breastfeeding status.
Postpartum Woman	From certification to six (6) months from termination of Pregnancy (computed from the actual date of delivery)	PregnantPregnant withMultiples	Recertify to appropriate Pregnant status.
Any Breastfeeding Status: Partially Breastfeeding Partially Breastfeeding Multiples Fully Breastfeeding Fully Breastfeeding Multiples Multiples	Birth of infant up to one (1) year of age of child as long as Breastfeeding continues (computed from the actual date of delivery)**	 Pregnant Pregnant with Multiples 	Recertify to appropriate Pregnant status.
Infants	To one (1) year of age	Child	Recertify at one (1) year of age.
Child (1 year to 5 years)	For one (1) year periods up to five (5) years of age.	N/A	Recertify at one (1) year intervals.

Status Changes That <u>Do Not</u> Require Recertification**

Change Status From:	То:
Any breastfeeding status:	Postpartum (stops BF before 6 months postpartum, change status to postpartum must meet postpartum risk criteria). NOTE: If more than 6 months postpartum and stops Breastfeeding - Terminate.
 Partially Breastfeeding Partially Breastfeeding Multiples Fully Breastfeeding Fully Breastfeeding Multiples 	Any other breastfeeding status: (Partially Breastfeeding, Partially Breastfeeding Multiples, Fully Breastfeeding, Fully Breastfeeding Multiples)
 Infant Fully Breastfed Infant Partially Breastfed Infant Fully Formula Fed 	Any other infant status: (Infant Fully Breastfed, Infant Partially Breastfed, Infant Fully Formula Fed)

^{**}With the status change, it may be necessary to add risk codes.

Policy 202 Processing Standards

POLICY

Local WIC agencies shall certify eligible applicants/participants within ten calendar days of the date of application if the participant is a pregnant woman, infant, a migrant farm worker, or a family member of a migrant farmworker. All other eligible applicants/participants will be certified within 20 calendar days. If the maximum caseload is being served, these standards do not apply.

PURPOSE

To ensure that potential and current participants receive WIC benefits in a timely manner and in order of need, i.e., those groups at the highest risk would receive faster service (pregnant, infants, and migrants).

RELEVANT REGULATIONS

7 CFR 246.2 - Definitions

7CFR 246.7 (f) Certification of participant Processing standards.

<u>DPH KY Administrative Reference</u> – Training Guidelines and Program Description Section, WIC Program <u>DPH KY Administrative Reference</u> – Local Health Operations Section, Day and Hours of Operation Final WIC Policy Memorandum #2001-7 Immunization Screening and Referral in WIC

DEFINITIONS

<u>Date of Initial Contact (DIC)/Initial Contact Date:</u> The date an applicant appears in person or telephones the local WIC agency to request WIC services during clinic office hours. The date of the first request is the start of the 10/20-day processing time frame. If a participant has been terminated and contacts the clinic, if not eligible for a reinstatement of the current certification period, a new DIC will be entered into the system.

<u>Migrant/ Migrant Farm Worker</u>: an individual whose principal employment is in agriculture on a seasonal basis, who has been so employed within the last 24 months, and who establishes, for the purposes of such employment, a temporary abode.

PROCEDURES

Determining Date of Initial Contacts (DIC)/Initial Contact Date

The date of the first request is the start of the 10/20-day processing time frame. Below are some scenarios that a clinic may encounter and how to determine the DIC that will be entered in the system.

Scenario	Determining the DIC
An applicant who has never participated in WIC contacts the WIC Clinic to request an appointment.	The date the applicant contacts the clinic is the DIC.
An applicant who has been terminated but has remaining certification eligibility contacts the WIC Clinic for an appointment.	The applicant/participant is reinstated and the DIC will remain as the date of first contact.
An applicant who has been terminated and has no remaining certification eligibility remaining contacts the WIC Clinic for an appointment.	The date the applicant contacts the clinic for this appointment is the new DIC. The DIC field must be updated in the system.
An applicant contacts the WIC Clinic for an initial WIC appointment and does not show for the appointment, then calls for a new appointment.	This would re-start the 10/20-day processing standard, therefore a new DIC may be entered in the system.

Initial Clinic Visit to Request WIC Services

- A. The processing time frame begins with the applicant's first contact to request WIC services. This is the date of initial contact, (DIC) and shall be documented for all initial certifications. This date is documented by completing the "Initial Contact Date" on the appointment screen. Refer to Kentucky CMS User Manual for additional information on the scheduling system.
- B. To ensure that accurate records are kept, the local WIC agency shall, at the time of each request, record the applicant's name, telephone number, address and the date in the scheduling system. The remainder of the information necessary to determine eligibility shall be obtained at the time of certification.
 - 1. If appointments are not routinely scheduled, a manual or electronic system must be in place to document the date of initial contact of the applicant/participant requesting WIC services as well as applicant/participant's name, address and telephone number.
- C. Scheduling shall take into consideration applicant/participant/caretaker needs, minimizing time away from work for working individuals and distances for travel for individuals who reside in rural areas. Accommodations can be made through extended hours, lunch appointments, use of proxies, online nutrition education, three (3) month issuance, and uploading food benefits.
- D. Appointments shall be scheduled for WIC services, i.e., certification, food benefit issuance, and nutrition education counseling to avoid a lapse in benefits.
 - 1. If appointments are not routinely scheduled, a policy and procedure must be in place to assure that appointments are scheduled for employed participants/caretakers to minimize time absent from work.
- E. When scheduling WIC certification appointments for children, advise parents and caretakers that immunization records are requested as part of the WIC certification and health screening process.
 - 1. Explain to the parent/caretaker the importance that WIC places on making sure that children are up to date on immunizations but assure applicants that immunization records are not required to obtain WIC benefits.
- F. To reduce barriers to participation in the WIC Program, participants should leave clinic with an appointment for the next WIC service.
 - 1. If appointments are not routinely scheduled, a policy and procedure must be in place to assure that appointments are scheduled for employed participants/caretakers to minimize time absent from work.
- G. Applicants/Participants that "walk-in" without an appointment should be seen, if possible.
- H. To minimize barriers, WIC Services are to be provided in coordination with public health and /or other health services. However, participation in other services must <u>not</u> be required in order to receive WIC benefits, nor can WIC benefits be withheld pending other services.
- I. Documentation of all appointments and contacts must be in the participant's medical record.
- J. A request by the caretaker/participant for an appointment outside the timeframe must be documented in the medical record, i.e., appointment scheduled per participant's request.

10 Calendar Day Processing Standard

Offer an appointment for eligibility determination within 10- calendar days of the date of initial contact if the applicant is pregnant, has an infant, a migrant farmworker, or a family member of a migrant farmworker. If an applicant requests an appointment for a date past the 10-calendar day standard, document this request in the applicant's medical record.

EXAMPLE: A pregnant woman calls the local WIC agency and asks for an appointment to enroll in WIC. She is offered an appointment five days from now, but she is unable to make that appointment. The next available appointment is two weeks from now, which falls outside of the 10-calendar day standard. Document this preference to indicate compliance with the processing standards.

20 Calendar Day Processing Standard

Offer an appointment for eligibility determination within 20 calendar days from the date of initial contact for all other participants. If the participant requests an appointment for a date past the 20-calendar day standard, document this request in the applicant/participant's medical record.

Appointments for Employed Individuals

Appointments shall be scheduled for employed applicants/participants/caretakers to minimize time absent from work. Scheduling should take into consideration applicant/participant/caretaker needs, minimizing time away from work for working individuals and distances for travel for individuals who reside in rural areas. Accommodations can be made through extended hours, lunch hour appointments, use of proxies, online nutrition education, three (3) months issuance, or uploading food benefits. Refer to policies 213 – Proxy, 404 – WIC Low-Risk Secondary Nutrition Education, and 805 – Mailing and Uploading Benefits.

Processing Standards Extension

Local WIC agencies may request, in writing to the state office, a temporary extension of processing standards from the ten (10) day standard to a maximum of fifteen (15) days when processing cannot be met due to staff shortages, clinic closure due to declared weather emergencies, other special circumstances approved by the State Agency.

- A. Submit a written request to the WIC Help Desk at <u>WIC.Helpdesk@ky.gov</u> immediately upon identifying a need to extend processing standards, including the following information:
 - 1. An explanation of the need for an extension.
 - 2. An estimated length of time for the extension, up to 90 days.
- B. Upon approval of an extension, the State WIC Office may request the Local WIC Agency to submit a processing standards improvement plan and monthly updates.

Recertification Scheduling

- A. Recertification shall be scheduled prior to the end of the certification period to prevent interruption in or loss of benefits.
- B. When there is difficulty in scheduling the recertification visit, the recertification may be performed no more than 30-days prior to or 30 days after the certification period expiration date. The 30-day grace period cannot be used routinely. Food benefits must be provided when the 30-day grace is used.
- C. When certification is completed within the 30-day grace period prior to the expiration of the certification period, and the participant is ineligible, the remaining benefits for the current eligibility period shall be provided.
- D. Each participant/caretaker must be informed that the certification period is expiring a minimum of 15 days before the expiration. Verbal notice at the last food benefit pick-up appointment before the recertification due date is appropriate.

Scheduling for Food Benefit Issuance

- A. Food benefit issuance shall be coordinated with WIC secondary nutrition education and Mid-Certification Health Assessment (MCHA) appointments/ other local health department services to reduce barriers to participation.
 - 1. Food benefit issuance must be scheduled prior to the last valid date of benefit issuance to prevent the participant from being without food benefits.
- B. WIC food benefits cannot be withheld to require the receipt of other services.

Missed Appointments/No Shows

- A. For applicants/participants who are marked "no show" for certification appointments, the processing time frame of 10 or 20 days ends with the missed appointment. The processing time frame begins again when the applicant/participant requests a new WIC appointment/service as outlined above. In the event of a cycle of making and missing appointments, the 10- or 20-day standard ends with each missed appointment.
- B. The local WIC agency must make additional appointments available to applicants/participants if the processing standards are not being met due to a lack of available appointment slots.

- C. Follow-up should be made for all missed appointments/no-shows to encourage continued services and participation. Applicants/participants requesting "no home contact" or a privacy restriction shall be excluded from follow-up. Refer to Caseload Management Policies 702 and 704 and Policy 704- Nonparticipation.
 - 1. Follow-up may be any of the following: telephone call, letter or postcard. The WIC -51 Reminder Post card is available for follow-up.
 - 2. Staff shall attempt to contact each pregnant woman who missed her initial WIC certification appointment in order to reschedule the appointment. Pregnant women that specify "no home" contact or a privacy restriction are excluded.
 - 3. Missed recertification appointments shall be rescheduled as soon as possible, but within the 30-day grace period to prevent loss of benefits (if possible, issue 30 days of benefits).
 - 4. A participant that missed their food benefit pick-up appointment but comes to clinic the same day, shall be provided a minimum of one (1) month of food benefits and scheduled for the next appropriate appointment.
 - 5. A participant that calls to reschedule an appointment or a missed appointment for food benefits, shall be issued benefits within one (1) week and rescheduled for the next appropriate appointment.

Policy 203 Required Proofs - Residence, Identity, and Income

POLICY

All WIC participants must meet the qualifications for status, residence, identity, income, and nutritional risk at every certification and re-certification. Proof of identity, residence, and income must be provided and documented.

PURPOSE

To assure proper verification of residency, identification, and income of WIC participants.

RELEVANT REGULATIONS

7 CFR 246.7 (c)(2)(i) – Proof of Residency and Identity

7 CFR 246.7 (d)(2)(v) – Income Eligibility Documentation

<u>Administrative Reference</u>, Patient Services Reporting System, Household Size and Household Income Administrative Reference, LHO, Overview of Patient Fees and Scheduling

PROCEDURES

Information to determine eligibility shall be provided by the participant, parent, legal representative, or caretaker of an infant or child participant. The type of proof presented for identity, residence, and income must be documented. A code system is established for specific types of proof provided. The appropriate code must be documented in the medical record.

General Policies

- A. The relationship of the parent, legal representative, or caretaker of an infant or child participant and the living arrangements or circumstances shall be documented in the participant's medical record.
- B. Participants do not have to be U.S. citizens nor have legal alien status to be eligible.
- C. A proxy may be used by a woman participant or by a parent/caretaker of an infant or child participant. A proxy may bring an infant or child to a WIC appointment to obtain WIC benefits, WIC nutrition education and may shop for WIC foods. Refer to Policy 213- Proxy
- D. Applicants/participants who are homeless or living in a homeless facility or living in certain institutions may receive WIC if eligibility requirements are met. Refer to Policy 208- Homeless Participants.
- E. The WIC Program does not consider residents of orphanages, state, federal, or local jails/prisons, or state residential hospitals as eligible to apply for certification.
- F. Applicants/Participants determined ineligible must be provided written notice of ineligibility (WIC-54). Refer to Policy 705- Ineligibility and Discontinuation of Benefits.

Residence Requirements

A participant must reside within the geographic boundaries of the state of Kentucky. Applicants shall apply for WIC in the county where they reside. If circumstances justify participation in another county, such as receiving health care or working in another county, receiving WIC in that county is appropriate. Proof of residency must not constitute a barrier to participation.

- A. Proof of residency must be provided at initial certification, recertification, and at the time of transfer into a new agency/site.
 - For an infant or child, proof of residency is for the person with whom the infant/child resides.
- B. Proof of residency must be current and may be provided in paper form or electronically.
- C. Length of residency is not a factor for eligibility.
- D. Residence is the location or street address where a participant routinely lives or spends the night. Situations determining residence:

- Migrants are considered residents of the agency/site service area in which they apply for WIC benefits.
- 2. Homeless persons are considered residents of the facility where they reside or of the area where they seek benefits.
- 3. Military personnel's temporary duty station is their residence for WIC purposes.
- E. A post office box is not acceptable as proof of residence.
 - The exception to using a post office box is when it is on the eligibility documentation for Medicaid, KTAP, or SNAP since residence has already been verified in these cases. In other situations, when a post office box is the only proof, residence may be established using an area map or by recording directions to the residence.
- F. A Verification of Certification (VOC) is not proof of residence.
- G. Applicants who do not meet the residence qualifications at a certification appointment are ineligible for the Kentucky WIC Program and must be provided written notice (WIC-54). Refer to Policy 705- Ineligibility and Discontinuation of Benefits.
- H. The type of proof presented must be documented in the applicant/participant's medical record.
 - Documentation is done by selecting the applicable type of residency proof in the system.
 Any type of proof not listed is reported as "Other." When "Other" is selected, the actual type of proof seen by the interviewer must be documented in the applicant/participant's medical record.
 - 2. The system prints the proof code on the registration label. The registration label is placed on the CH-5 or CH-5 WIC in the applicant/participant's medical record.
 - 3. If printing problems prevent the codes from appearing on the label, the codes must be handwritten on the label and include staff initials and date.
 - 4. If system access is unavailable, the CH-5B must be completed with appropriate proof codes. Refer to Patient Services Reporting System (PSRS), "Patient Registration."
- I. Examples of acceptable proof of residence are:

Type of Proof - Residence
Verification of current Medicaid eligibility
SNAP "General Notice of Action" letter
Driver's License (if current address listed)
School ID or school record
Hospital record or birth record (if the address is listed)
Voter Registration card
Current mail or bill
Photo ID (if the address is listed)
Property Tax bill or receipt
Current Rent/Mortgage/Lease/Receipt
Current paycheck or stub (if the address is listed)
Tax Return or W-2 form
Unemployment Letter (if the address listed)
Social Security earnings (if the address listed)
Leave and Earnings Statement/Military (if the
address listed)
Adjunct Eligibility (based on household member - if
the address listed)

J. Staff recognition (knowledge of where the applicant lives) is not acceptable proof of residence at initial certification. Staff recognition at recertification is allowed once initial proof of residency has been presented and documented and there has been no change.

Note: A reference card with acceptable types of residence proof is available (Proof of Residence, Identity, and Income Card, WIC-PC (blue card)). Refer to Section 200 Certification Appendices.

Identification Requirements

All participants must provide proof of identity at initial certification, recertification, and when transferring into a new agency/site. Proof of identity must not constitute a barrier to participation.

- A. The name of the person whose identity is being established must be on the proof presented.
- B. A Verification of Certification (VOC) is not proof of identity.
- C. The type of proof presented must be documented in the applicant/participant's medical record.
 - 1. Documentation is done by selecting the applicable type of identification proof in the system. Any type of proof not listed is reported as "Other". When "Other" is selected the actual type of proof seen by the interviewer must be documented in the applicant/participant's medical record.
 - 2. If printing problems prevent the codes from appearing on the label, the codes must be handwritten on the label and include staff initials and date.
 - 3. If system access is unavailable, the CH-5B must be completed with appropriate proof codes. Refer to Patient Services Reporting System (PSRS), "Patient Registration."
- D. Proof of the identity of the person picking up food benefits must be presented at benefit issuance. For child or infant participants, this means checking the identity of the parent, legal representative, caretaker, or proxy, picking up food benefits. For women participants using proxies, this means checking the identification of the proxies.
 - To document proof of identity at issuance, complete the "ID for FI PU" field in the system (by choosing the appropriate Proof Code in the drop down for food benefit pick up/issuance).
 - 2. The system prints the proof code on the issuance label, which is placed on the CH-5 or CH-5 WIC in the applicant/participant's medical record.
- E. Examples of acceptable proof of identity are:

Type of Proof - Identity
Verification of current Medicaid eligibility
SNAP "General Notice of Action" letter
Driver's License (for adult)*
School ID or school record
Immunization Record
Birth Certificate
Hospital record (birth record/crib card/hospital band)
Voter Registration card
Current mail or bill
Photo ID
Employee ID
Military ID
Leave and Earnings Statement/Military (if name
listed)
Current passport or immigration records
Health benefits card (if the name listed)
Social Security card
Property Tax bill or receipt (if the name listed)
Current Rent/Mortgage/Lease/Receipt (if name
listed)
Current paycheck or stub (if the name listed)
Tax Return or W-2 form (if name listed)
Unemployment Letter (if the name listed)
Social Security earnings (if the name listed)
Marriage license
Baptismal certificate

^{*}Driver's license is for the identity of the person whose name is on it. It is NOT acceptable as proof of identity of an infant or child.

- F. Staff recognition (knowledge of who the person is) is not acceptable proof of identity at initial certification. Staff recognition at recertification is allowed once initial proof of identity has been presented and documented.
- G. For recertification and food benefit issuance only, the following items may be used for proof of identity if proof has been provided and established at the initial WIC certification and there has been no change.
 - 1. Staff recognition (knowledge of who the participant is)
 - 2. eWIC Cardholder
 - 3. Medical Record

Note: A reference card with acceptable types of proof is available (Proof of Residence, Identity, Income Card, WIC-PC (blue card)). Refer to Section 200 Certification Appendices.

Income Requirements

All participants must provide proof of household income at initial certification and each recertification. Proof of income must not constitute a barrier to participation.

- A. A participant can meet income eligibility requirements by:
 - 1. Adjunct eligibility, which is income eligibility based on documented eligibility for certain programs. These individuals are excluded from providing proof of income but must show proof of adjunct eligibility. Adjunct eligibility must be determined before income screening.
 - Income screening. Participants who are not adjunctively income eligible must have their income eligibility determined using the Federal Income Eligibility Guidelines (IEG) based on the size of the economic unit. (See Income Eligibility Guidelines chart in Policy 206-Determining Household Income).

Exceptions to income screening are:

- a. Transfer Participant/VOC A transfer is not screened for income eligibility nor required to show proof of income until the certification period expires and he/she is screened for eligibility again. Refer to Policy 204- Transfer/VOC.
- b. Migrant Income eligibility shall be determined for a migrant once every twelve (12) months. A VOC will provide income eligibility for up to one (1) year for a migrant. If the timeframe of the migrant's income determination is unknown, income eligibility must be done at certification.
 - *Note:* Migrants must be assessed for nutritional risk at every certification regardless of income eligibility.
- c. Hospital Certification Mothers and newborn infants certified at the hospital are not required to show proof of income at the time of certification. Accept self-reported income and, if eligible, certify and issue food benefits for thirty (30) days. Proof of adjunct eligibility or household income must be provided within thirty (30) days. Refer to Policy 214- Hospital Certification
- B. Income information shall be provided by the participant or parent/caretaker of the participant.
- C. Income eligibility or ineligibility and the type of proof presented must be documented.
 - Documentation is done by selecting the applicable type of income proof in the system.
 Any type of proof not listed is reported as "Other"." When "Other" is selected the actual type of proof seen by the interviewer must be documented in the applicant/participant's medical record.
 - 2. If printing problems prevent the codes from appearing on the label, the codes must be handwritten on the label and include staff initials and date.
 - 3. If system access is unavailable, the CH-5B must be completed with appropriate proof codes.

D. Examples of acceptable proof of income are:

Type of Proof - Income

Current paycheck/stub with amount and the pay timeframe (weekly, bi-weekly, monthly, etc.)

Electronic paycheck/stub. (If the agency determines information stated on the electronic paycheck/paystub is incorrect or missing critical information, it is appropriate to request further information.)

Signed statement from employer indicating gross earnings for a specified pay period

W-2 forms or income tax return for most recent calendar year. Additional documentation or written statements of income may be requested to update this to current income. **W-2 forms** and income tax returns are only applicable for self-employed individuals such as both farm and non-farm self-employed persons.

Unemployment letter/notice

Recent Leave and Earnings Statement (LES) for military personnel

Check stub/award letter from Social Security stating current amount of earnings

Foster child placement letter/foster parent award letter

Tax forms or accounting records for self-employed

Court decree or copies of checks for alimony or child support

Letter from person(s) contributing resources

Note: A reference card with acceptable types of proof is available (Proof of Residence, Identity, and Income Card, WIC-PC (blue card)). Refer to Section 200 Certification Appendices.

- E. Income eligibility must be determined before nutritional risk.
- F. Participants whose household income is at or below 185% of the federal poverty income guidelines issued annually by the Department of Health and Human Services are eligible for WIC services. Income guidelines are effective from April 1 to March 30 (unless otherwise noted) each year. Refer to Income Eligibility Guidelines chart. The system is programmed to perform the following conversion factor procedures:
 - 1. If a household only has one income source, or if all sources have the same frequency, the system is programmed to compare the income, or the sum of the separate incomes, to the published IEGs (Income Eligibility Guidelines) for the appropriate frequency and household size to make the WIC income eligibility determination.
 - 2. If a household reports income sources at more than one frequency, the system has been programmed to perform the following calculations:
 - a. Annualize all income by multiplying weekly income by 52, income received every two weeks by 26, income received twice a month by 24, and income received monthly by 12.
 - b. Add together all the unrounded, converted values.
 - c. Compare the total to the published IEGs (annual income for the appropriate household size) to make the final income eligibility determination.
 - d. Modifications have been made to the fourth income label to assist agencies in determining if a WIC participant meets eligibility requirements.
- G. Applicants/participants determined ineligible due to income must be provided written notice of the ineligibility (WIC-54), the reason for ineligibility, and the right to a fair hearing.
- H. If household income has been documented, proof of income presented, and the type of proof documented for the household within the last thirty (30) days and there is no change in household size or income, this information can be used for other household members being certified for WIC within that thirty (30) day period. All eligibility and documentation requirements for WIC must be met for the new participant.
- Income eligibility is applicable for the certification period. Local WIC agencies are not required to reassess eligibility during a certification period, and participants are not required to report income or household changes during the certification period. However, if new income or household information is obtained, WIC eligibility must be reassessed for all household members who have more than 90 days remaining in their certification period. When the time remaining in the

- certification period is 90 days or less, reassessment is not required since this is insufficient time to effect change. Refer to Policy 206- Determining Household Size and Household Income, New Income Information.
- J. Verification of the proof of income is not required. Verification is validation of proof presented, such as pay stubs or numbers in the household, through an external source other than the participant. Such external sources include employer verification of salary, local welfare office verification, etc. Information shall be verified if agency personnel have reasonable cause to believe that accurate information was not provided. If verification is requested, the reason shall be documented in the applicant/participant's medical record. Verification shall be obtained in writing. If verification does not support WIC eligibility, WIC services shall be terminated for all household members affected. A payback of benefits will be requested if it is determined to be cost-efficient.

Policy 204 Verification of Certification (VOC)

POLICY

Through the Verification of Certification (VOC) process, the transferring site issues a VOC so the receiving site can enroll the participant and issue food benefits without screening for income or nutrition risk.

PURPOSE

Local WIC agencies shall follow proper transfer procedures to ensure that WIC participants that move into or out of Kentucky, instate, or overseas have seamless and continued participation through the entirety of their certification period.

RELEVANT REGULATIONS

7 CFR 246.7 – Certification of participants, (k) Transfer of certification 7 CFR 246.7 (j)(4) – Notification of participant rights and responsibilities

DEFINITIONS

<u>Migrant/Migrant Farm Worker:</u> an individual whose principal employment is in agriculture on a seasonal basis, who has been so employed within the last 24 months, and who establishes, for the purposes of such employment, a temporary abode.

PROCEDURES

General Policies

- A. Notification of the Right to Transfer
 - 1. Describe VOC availability, process, and purpose. Refer to Kentucky eWIC Benefits Pamphlet, eWIC-1 (Rights and Responsibilities).
 - 2. Post signage (WIC Moving poster) reminding participants to ask for a VOC if they will be moving.
- B. VOC Issuance
 - 1. A VOC must be issued to any participant with remaining eligibility in the certification period who plans to transfer in-state, out-of-state, or overseas.
 - 2. The transferring site issues a VOC so that the receiving site can enroll the participant without screening for income or nutritional risk, allowing for a seamless transfer for the participant for their current certification period.
 - 3. A VOC shall be issued for each household member.
 - 4. Food benefits must be issued until the end of the certification expiration date on the VOC or the end of the food benefit cycle to prevent a lapse in benefits and to reduce visits to the clinic. If Kentucky certification policy allows for a longer certification period, the person must receive benefits according to Kentucky policy.
 - The VOC shall be produced by the system unless the system is unavailable, in which
 case a WIC-17 Handwritten VOC is available. Refer to Section 200 Certification
 Appendices, Verification of Certification (VOC) (WIC-17).
 - 6. A VOC (WIC-17) is to be issued at certification to any person identified as a migrant farm worker.
- C. Validity
 - 1. A valid VOC must contain the three following items:
 - a. Participant's name
 - b. Certification date
 - c. Certification ending date

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- 2. A person with a valid VOC from another state or overseas cannot be denied participation because the person does not meet Kentucky nutritional risk criteria and the length of the certification period may be different.
- 3. If a VOC is determined invalid, the transferring site may be contacted for necessary information. If information cannot be obtained, the person must be screened as a new participant at the receiving site.
 - a. If you have difficulty reaching a transferring site, please refer to the FNS website
 https://www.fns.usda.gov/wic/wic-contacts which identifies each State's point of contact for VOC information.

D. Receiving a VOC

- 1. If the VOC is valid and caseload slots are available, the site must immediately add the participant. If slots are not available, the person must be placed on the waiting list ahead of all state approved waiting list individuals. Refer to Policy 706- Waiting List.
- 2. A VOC represents proof of income and nutritional risk only. Participants must show proof of residency and identity. Proof of identity is also required for the person picking up food instruments on behalf of the transferring participant.
- 3. The following are included in VOC registration:
 - a. The CH-5 or CH-5 WIC should be signed and dated including registration labels.
 - b. The system VOC label should be printed and placed in the medical record.
 - c. The Proxy form should be completed.
 - d. WIC participants that are age 18 or over must be offered a voter registration form.
- 4. An in-state transfer/VOC participant with valid food benefits from the transferring site shall use those food benefits as long as they are still appropriate.
 - a. Transferring participants must surrender to the receiving WIC agency any unused food instruments or Electronic Benefit Transfer (EBT) card from the sending agency, in their possession.
 - b. It is unacceptable to void valid food benefits issued by the transferring site and reissue the same food package at the receiving site.
- 5. Terminated participants may still be transferred. If terminated within their certification period, they must be reinstated. If their certification period has expired, they may still be transferred but will need to be recertified for continued eligibility in the program.
- 6. If a migrant farm worker's certification period has expired on his/her VOC, the VOC may still serve as income documentation if the VOC shows that an income determination was done within the last twelve (12) months.
- 7. Support staff can perform all procedures and actions for a Transfer/VOC without needing to see a health professional.
 - a. Contact with a health professional is only required if a food package change is needed, a formula prescription is needed, or an out-of-state food package does not convert to a Kentucky food package.
 - A new prescription is not required for exempt infant formula or WIC Nutritional when the food package expiration date has not expired at the time of service. However, the agency must contact the transferring agency to obtain a copy of the valid script.
 - i. If the agency is unable to obtain a copy of the valid prescription, one month of the current exempt infant formula/WIC Nutritional may be issued while the agency works to obtain a copy of the prescriptions and/or the family establishes healthcare in the new community and obtains a new prescription.
 - c. Participants on noncontract formula must see a health professional to assess their current need for the formula and follow the formula challenge protocol. Refer to Policy 601. The transferring agency should request a copy of the prescription.

- If unable to obtain a copy, one month of the current formula may be issued while the agency works to obtain a copy of the prescriptions and/or the family establishes healthcare in the new community and obtains a new prescription, if appropriate.
- E. Enrolling a participant without a VOC
 - 1. In-state
 - a. Conduct "VOC Search" in the system.
 - b. Request proof of residence and identity. If proof cannot be provided, refer to Policy 207- Required Proofs Not Present.
 - c. After a VOC search is completed, and the participant information cannot be obtained, contact the previous site, and inform them the person is seeking WIC at your site. Request and document the information listed below:
 - i. Date of Certification
 - ii. Recertification or next action due
 - iii. First full package issue month/date
 - iv. Food package code
 - v. Prescription expiration date if applicable
 - vi. Valid dates of the last food benefit issued
 - 2. Out of State
 - a. Conduct "VOC Search" in the system.
 - b. Request proof of residence and identity. If proof cannot be provided, refer to Policy 207- Required Proofs Not Present.
 - c. Contact the previous site and inform them the person is seeking WIC at your site. Document information obtained. If information cannot be obtained or the certification has expired, screen the applicant as a new participant.

*For step-by-step instructions on how to process an in-state or out of state VOC, please reference the CMS User Manual at: https://chfs.ky.gov/agencies/dph/dafm/lhob/Pages/cmsdocs.aspx

Policy 205 Adjunct Eligibility

POLICY

Automatic income eligibility is granted for any participant who has current eligibility for specific programs or, in certain situations, a household member's documented eligibility. Adjunct eligibility <u>must</u> be determined before income screening.

PURPOSE

To extend income eligibility for WIC services to individuals who already participate in other programs with a similar income standard. This reduces barriers for eligible/current participants and Local Agency staff.

RELEVANT REGULATIONS

7CFR 246.7 (d)(vi) Adjunct or automatic income eligibility

PROCEDURES

Adjunct eligibility is income eligibility for the WIC Program based on an individual's documented current eligibility for specific programs or, in some situations, a household member's documented eligibility. Current eligibility means eligibility in one of the specified programs on the date the WIC certification or recertification is performed. Qualifying based on a household member's eligibility is identified as "WIC Household" (WH) eligibility.

- A. A participant with current eligibility in one of the following programs is adjunct income eligible:
 - Medicaid, including Medicaid Presumptive Eligibility (MPE), Medicaid Breast and Cervical Cancer Treatment Program (MBCCTP), Medicaid that is issued under the Affordable Care Act (ACA), Kentucky Children's Health Insurance Program (KCHIP) Phase I, and KCHIP Phase II
 - 2. Supplemental Nutrition Assistance Program (SNAP)
 - 3. Kentucky Transitional Assistance Program (KTAP)
- B. If a WIC household member's eligibility is being used for the participant, proof/verification of current eligibility for the household member must be seen or obtained.
- C. The following situations qualify as WIC Household (WH) eligibility: (see also chart below)
 - 1. A newborn deemed eligible under his/her mother's Medicaid eligibility (an infant born to a woman on Medicaid at delivery is automatically eligible for Medicaid).
 - 2. Member of a household which includes a pregnant woman that is currently eligible for Medicaid, including Medicaid Presumptive Eligibility and Medicaid Breast and Cervical Cancer Treatment Program.
 - 3. Member of a household which includes an infant that is currently eligible for Medicaid.
 - 4. Member of a household that includes anyone that is currently eligible for KTAP.

	Medicaid	SNAP	KTAP
Pregnant Woman	Self and household	Self if name is on letter	Self and household
	members	Sell il flaffie is off letter	members
BF/PP Woman	Self only	Self if name is on letter	Self and household
	Sell Only	Sell il flaffie is off letter	members
Infant	Self and household	Self if name is on letter	Self and household
	members	Self if flattle is off letter	members
Child	Self only	Self if name is on letter	Self and household
	Sell Offig	Sen ii name is on letter	members

- D. When adjunct eligible, the participant:
 - Must be status eligible and meet the residency and nutritional risk criteria to qualify for WIC.

- Is not screened for income eligibility; however, self-reported household income is documented.
- 3. Must not be denied WIC eligibility based on self-reported household size or income.
- E. For applicants presenting as Medicaid eligible, current Medicaid eligibility must be verified and the type of coverage must be determined. For WIC adjunct eligibility, verification must be obtained through the KYHealth-Net System, the Voice Response system (800 number), or the local Department for Community Based Services (DCBS) office.
- F. Individuals enrolled in a participating Managed Care Organization (MCO) provider are not automatically income eligible for WIC. It must be determined first if the individual is eligible for Medicaid by verifying eligibility through the KYHealth-Net system, the Voice Response system (800 number), or the local Department for Community Based Services (DCBS) office.
- G. Applicants eligible for KCHIP Phase III are <u>not</u> adjunct income eligible. It must be determined if the individual is income eligible for WIC.
 - *Important:* Individuals that have KCHIP III are identified in the KYHealth-Net system with an assigned status code of P7. These individuals <u>must</u> be screened for household size and household income.
- H. Applicants that qualify based on WIC Household (WH) eligibility, Medicaid Presumptive Eligibility, or Medicaid Breast and Cervical Cancer Treatment Program must present proof of residence and identity.
- I. Examples of acceptable proof for adjunct eligibility are below. Proof must show eligibility on the date of the certification.
 - 1. Verification of current Medicaid eligibility* for the participant.
 - 2. Verification of current Medicaid eligibility* for the pregnant woman or infant that the participant lives with.
 - 3. Verification of Medicaid eligibility* for the newborn's mother at the time of delivery.
 - * For WIC adjunct eligibility, verification of current Medicaid eligibility must be obtained through the KYHealth-Net system, the Voice Response system, or the local DCBS office.
 - 4. Identification Sheet for Medicaid Presumptive Eligibility or Medicaid Breast and Cervical Cancer Treatment Program, Medicaid Eligibility Verification.
 - Verification of current Medicaid Presumptive Eligibility by the health care provider that determined it.
 - 6. A letter confirming KTAP eligibility or a KTAP check stub for the participant or a household member.
 - 7. General Notice of Action letter with the participant's name as an active member. *NOTE*: The SNAP EBT card cannot be used as proof of eligibility.
 - 8. Verification of current MBCCTP eligibility by the health department staff that determined it
- J. The type of proof must be documented in the participant's medical record.
 - 1. Documentation is done by selecting the appropriate type of proof on the Income/Proofs Screen and then placing the printed registration label on the CH-5/CH-5WIC in the medical record. If eligibility is based on another household member, proof of adjunct eligibility for this member must be seen and the type of proof presented, then selected from the adjunct eligibility proof drop down on the Income/Proofs Screen.
 - 2. If printing problems prevent the codes from appearing on the label, the codes must be handwritten on the label and include staff initials and date.
 - 3. If an agency is using an electronic medical record, the completed CH-5 with the registration labels and signatures must be uploaded into the medical record.
 - 4. If system access is unavailable, the CH-5B must be completed with appropriate proof codes.

Documenting Self-Reported Income with Adjunctive Eligible WIC Participants in Portal

As a reminder, income **must** be documented for those who are adjunctively eligible. This is for federal reporting purposes and not used for income assessment for the WIC Program.

For Adjunct Eligible Applicants:

- Self-reported income is to be entered on the Household Member Screen and the date on the Registration Screen.
 - Note once entered on Household Member Screen, you will only have to enter the date on the Registration Screen, not the income amount.
- Self-reported income is not entered on the "Save & Income/Proofs" screen in Portal.
- See below for screen shots of the Household Member Screen and Registration Screen for the estimated household income documentation for Adjunct Eligible Participants. (See yellow boxes)

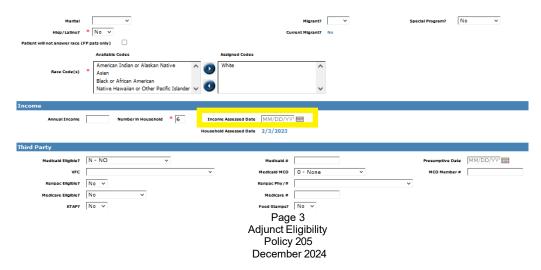
1. Household Member Screen

• Enter self-reported (can be estimated) annual income, number in household and visit date on the Household Member Screen.



2. Registration Screen

- Go to the Registration Screen for the Member Screen
- Enter the date in the Income Assessed Date field (this is the day that the certification/recertification is done) and is listed under the box.
- Leave the Annual Income field blank and it will auto-populate after saving, as long as the date is entered for Income assessed Date.



Participant Did Not Bring Proof of Adjunct Eligibility

Verification of current eligibility through KYHealth-Net, Voice Response, the DCBS Office is acceptable as proof. Verification by the health department staff that determined MBCCTP eligibility is acceptable proof.

- A. If eligibility cannot be verified for the participant who has proof but fails to bring it to the WIC certification/recertification, inform the participant of the requirement for proof and make a new certification appointment within the timeframe for appointment scheduling.
- B. If the person has proof of household income with him/her, assess income for eligibility at this visit. Refer to Policy 206- Determining Household Size and Household Income.

Hospital Certification

If WIC certification is performed in the hospital, refer to Policy 214- Hospital Certification.

Policy 206 Determining Household Size and Household Income

POLICY

Local WIC agencies will appropriately include or exclude sources of income when determining whether applicants/participants meet the federally defined income eligibility standard. Household size must be assessed and documented. Proof of household income eligibility must be provided and documented.

PURPOSE

To comply with the federal WIC income eligibility guidance.

RELEVANT REGULATIONS

7CFR 246.7 (d)(2)(ii) – Definition of income 7CFR 246.7 (d)(2)(iv) – Income exclusions FNS Instruction 803-3, Rev. 1 – Certification: Income Eligibility USDA MEMO 803-L – Lump Sum Payments as Income (7/13/92)

PROCEDURES

Household size and household income are required for initial certification and at each recertification. Local WIC agency staff must identify and assess all sources of income for a household to determine which will be included or excluded from household income calculations. This information shall be determined in a confidential manner at no cost to the participant.

- A. Household size and household income must be documented for each individual and is valid for the length of the certification period. However, if new income or household information is obtained, WIC eligibility must be reassessed.
 - Documentation is done by completing registration information in the Management Information System (MIS), printing registration/income labels, and completing the applicable Registration, Authorizations, Certifications, and Consents form (CH-5 or CH-5WIC). If the automated system is unavailable, the Patient Registration and Income Determination form (CH-5B) must be completed and filed in the medical record, and data subsequently entered into the system.
- B. Current household income (income received by the household during the month {30 days} prior to the date of the application) or the household income during the past twelve (12) months may be considered to determine which more accurately reflects the status.
 - If Income assessment is being done prospectively (i.e. the sole support of that family has
 just been laid off but has been authorized to receive unemployment benefits for the next
 six months), "current" refers to income that will be available to the family in the next 30
 days.
- C. The WIC Income Eligibility Guidelines are calculated based on the individual's pay frequency. The system is programmed to compare the weekly, bimonthly, semi-monthly, or monthly income to the WIC Income Eligibility Guidelines.
- D. Income for household member(s)who are unemployed shall be the income during the period of unemployment.
- E. Household member(s)who are on requested leave (i.e., maternity leave or a teacher not being paid during the summer) are not considered unemployed. Therefore, the earned income during the regular employment period must be averaged to determine annual income.
- F. Household income does <u>not</u> have to be reassessed at mid-certification health assessment (MCHA) visits.

Determining Household Size

A household is defined as a group of related or non-related individual(s) who are living together as one economic unit. The terms "economic unit" and "household" are sometimes used interchangeably.

A. Household members share economic resources and consumption of goods and/or services.

- B. It is reasonable that persons living in the residence of others, whether related or not, are likely to be receiving support and some co-mingling of resources. This would make them members of the economic unit in which they live. However, a household may consist of more than one economic unit. (see *Separate Economic Unit* below)
 - 1. Appropriate questioning must be done to make a reasonable determination of whether resources are shared or not.
- C. Residents of a facility, such as a homeless facility or an institution, shall not <u>all</u> be considered members of one single household or economic unit.
- D. To determine the size of the household, consider the following guidance:

 (Refer KY WIC Guidance for Determining Household Size reference chart in this section)

Separate Economic Unit:

A person or group of persons living in the same house with other individuals may be a separate economic unit. To be considered a separate household, the individual must have their own source of income and cover their own expenses, such as rent, food, and utilities.

Questions to Ask:

- Do you share income and expenses with other people? If yes, count all members as one household.
- Does the household provide you with food, clothing, shelter, etc., with no expectation of payment or in-kind benefits? If yes, count all members as one household.
- Do you pay the household for living in their home or exchange household chores for living expenses? If yes, the participant is a separate household.

Pregnant Woman:

A pregnant woman's household is increased by one for each unborn child. If she is expecting one child, count her as two; if she is expecting twins, count her as three; and so on. The increased household size shall be used for other household members applying for services when determining their household size.

Note: If the participant has a cultural or religious objection to counting the unborn child/children, this shall not be done. The objection shall be documented in the patient's medical record since it affects household size and income determination.

Unmarried Couple:

An unmarried couple living together as one household counts the income of both parties and counts both in the household size. Income for all persons supporting the household must be counted.

Child:

A child is counted in the household size of the parent, guardian, or caretaker with whom he/she lives.

Foster Child:

A foster child is considered a separate household of <u>ONE</u> as long as he/she is the legal responsibility of the Commonwealth, social service, or other agency. Therefore, a separate household must be established for a foster child. Foster children less than 18 years of age are eligible for Medicaid and the Department for Community Based Services applies for Medicaid on behalf of the child. Medicaid eligibility for a foster child cannot be used to establish WIC eligibility of other members living in the same household where the foster child lives.

Question to Ask:

 Is the child the legal responsibility of the Commonwealth or social service agency? If yes, the participant is a household of one.

Joint Custody:

In joint custody, or cases where the child may live with both parents equally, the child is counted in the household of the parent or guardian who is seeking services for the child or the custodial parent named in the custody agreement. The child may NOT be counted in the household of the other parent. It is the responsibility of the two parents to mutually agree on sharing the child's WIC food benefits.

Child Residing with Caretaker.

A child in the care of a friend or relative is considered a part of the household of the caretaker with whom he/she is residing. All persons with income supporting the household are considered, including any monetary support provided from the

parent(s).

Adopted Child: An adopted child or a child for whom a family has accepted the

legal responsibility is counted in the household size with whom

he/she resides.

Student: A child residing in a school or institution, who is being supported

by the parent/caretaker, is counted in the household size of the

parent/caretaker.

Non-Citizen/Foreign Individual:

It is legal for a non-citizen/foreign individual and his/her family to apply for services. He/she/they are members of the household in

which he/she/they reside.

Military: Military personnel serving overseas or assigned to a military

base, even though they are not living with their families, are counted as members of the household, along with the military

personnel's gross income.

Military Family in Temporary Residence of Friends/Relatives:

When military personnel are deployed or assigned to a military base and temporarily absent from home, their family (children of deployed parents, children and one parent, or spouse) may temporarily move in with friends or relatives. In this situation, flexibility is allowed to ensure minimal impact on military family member's eligibility and/or receipt of services. The "military family" household size is determined through the following options:

- Count the "military family" as it was prior to the deployment/assignment of the military person(s) as a separate economic unit. This option counts the deployed person(s) and gross income. Use of this option is dependent on whether the total gross income for this economic unit can be reasonably determined.
- Count the "military family" as it is now as a separate economic unit without the deployed person(s). This option does not count the deployed person(s). To

consider as a separate economic unit, the unit must have its own source of income, e.g., allotment to the spouse and/or children.

• Count the "military family" as part of the household of the person(s) with whom they reside. All persons and all income for this household are counted.

Homeless:

Individuals whose primary residence is a shelter providing temporary living accommodations or who lack a fixed and regular nighttime residences are considered homeless and are considered a separate household.

Questions to Ask:

- Do you lack a fixed and regular nighttime residence? If yes, count as a separate household.
- Is your primary nighttime residence a shelter for temporary living accommodations? If yes, count as a separate household.

Determining Household Income Sources

Adjunct eligibility <u>must</u> be determined before income screening. For a participant who is not adjunct eligible, the number in the household and the total household income must be determined and compared to the income eligibility guidelines. Household income is defined as total gross income of all members in the economic unit including any amount received or withdrawn from any source, including savings. Gross income is defined as all income before deductions are made for income taxes, employee social security taxes, insurance premiums, garnishments, etc.

- A. Local WIC agency staff must assess all sources of income for a household to determine which will be included or excluded from household income calculations.
- B. The determination of the amount of a household's gross income shall not be reduced for hardships, high medical bills, childcare payments, taxes, child support, alimony, insurance, or other deductions.
- C. Local WIC agency staff shall use <u>net</u> income to determine income eligibility for farmers and selfemployed persons only. Net income is determined by subtracting the operating expenses from the gross income.
- D. Income earned or received by all members of the household includes:
 - 1. Gross Income
 - a. Monetary compensation for services, including wages, salary, commissions, fees, and overtime.
 - b. Public assistance or welfare payments (KTAP, Supplemental Security Income [SSI], etc.).
 - c. Pensions or retirement.
 - d. Black lung or other disability payment.
 - e. Social Security benefits.
 - f. Government civilian employee or military retirement or pensions or veterans' payments/benefits.
 - g. Unemployment compensation or worker's compensation.
 - h. Alimony and child support payments.
 - i. Payment from the military including food and clothing allowance. Do not include housing allowance.
 - j. Regular contributions from person not living in the household.
 - k. Dividends or interest on savings or bonds, income from estates, trusts, or investments.
 - I. College or university scholarships, grants, fellowships, and assistance (except as excluded see "E. 11. under Exceptions").
 - m. Strike benefits.
 - n. Payments or winnings from gaming, gambling, lottery, and bingo.

- Cash received or withdrawn from any source, including savings, investments, trusts.
- p. Lump sum payments:
 - i. Lump sum payments that represent new money intended for income is counted as income. Examples include gifts, inheritance, lottery winnings, worker's compensation for lost wages, severance pay, and insurance payments for "pain and suffering." Lump sum payments for winnings and proceeds from gaming, gambling, and bingo are also counted as income.
 - ii. Lump sum payments that represent reimbursement for lost assets or injuries shall not be counted as income. Examples include amounts received from insurance companies for loss or damage of personal property, such as home or auto; payments that are intended for a third party to pay for a specific expense incurred by a household, such as a payment of medical bills resulting from an accident or injury.
 - iii. The lump sum payment may be counted as annual income or may be divided by 12 to estimate a monthly income, whichever is most applicable.
- 2. Net Income for self-employed and farm (determine net by subtracting operating expenses from the total amount made) only for:
 - a. Net royalties.
 - b. Net rental income.
 - c. Net income from farm (money from tobacco, crops, etc.) or non-farm self-employment.
- E. **Exceptions:** The following are exceptions to income determination sources and shall **NOT** be considered as an income source.
 - 1. Non-cash benefits, in-kind housing, and in-kind benefits such as employer paid, or union-paid portion of health insurance or other employee fringe benefits, food, or housing received in lieu of wages.
 - 2. Capital gains, the sale of property, a house, or a car.
 - 3. One-time payments from a state agency to a family or person who is in temporary financial difficulty.
 - 4. Tax refunds.
 - 5. Federal non-cash benefits programs: Medicare, Medicaid, National School Lunch Act, Child Nutrition Act of 1966, and Food Stamp Act of 1977 (SNAP).
 - 6. Payments or allowances from the Home Energy Assistance Act of 1981.
 - 7. Reimbursements from the Home Energy Assistance Act of 1981.
 - 8. Payment to volunteers under Title I (VISTA and others) and Title II (RSVP foster grandparents and others) of the Domestic Volunteer Service Act.
 - 9. Payment to volunteers of the Small Business Act (SCORE and ACE).
 - 10. Payments received under the Job Training Partnership Act (JTPA).
 - 11. Student loans and grants that are not counted as income:
 - a. Pell Grant
 - b. Supplemental Educational Opportunity Grant (SEOG)
 - c. State Student Incentive Grants
 - d. National Direct Student Loans
 - e. Stafford Loans
 - f. Perkins Loans
 - g. PLUS
 - h. Supplemental Loans for Students
 - i. College Work Study
 - j. Byrd Honor Scholarships
 - 12. Cash or non-cash payments from a Child Care and Development Block Grant or other purchase of childcare subsidy
 - 13. Earned Income Tax Credit (EITC) payment/refund.
 - 14. Loans to which the participant does not have constant or unlimited access.
 - 15. Family Subsistence Supplemental Allowance (FSSA). This is a payment made to certain members of the Armed Forces and their families by the Department of Defense.

- 16. For military personnel:
 - a. Military Housing allowance (off base and on-base housing allowances). Such housing allowances include Basic Allowance for Housing (BAH), Family Separation Housing (FSH) and Overseas Housing Allowance (OHA).
 - b. Overseas Continental United States cost of living allowance (OCONUS COLA) provided to military personnel in high cost of living areas outside the contiguous United States.

Note: Veteran's Educational Assistance Program or GI Bill is not an exclusion and MUST be included in income determination.

- c. Combat Pay: refer to Guidance for the Exclusion of Combat Pay from WIC Eligibility Determination in this section.
- 17. Restrictions apply to the use of the dollar value of WIC benefits provided to a participant. Any requests or any information concerning the value of WIC benefits shall have the following restrictions:
 - a. The value of WIC benefits shall not be considered income or resources for any purpose under any Federal or State laws including, but not limited to, laws relating to taxation, welfare, and public assistance programs.
 - b. Benefits from state and local sources for food programs shall not be reduced as a result of WIC benefits.
 - c. Sponsors of qualified aliens (sponsors have signed an affidavit of support) are not required to reimburse the state or federal government for WIC Program benefits provided to sponsored aliens.

What Military Pay or Allowance to What Military Pay or Allowance to **Include in Income Determination Exclude in Income Determination** ✓ Base pay – the soldier's regular rate of pay X Basic Allowance for Housing (BAH or BAQ) ✓ Basic Allowance for Subsistence (BAS) X Family Separation Housing (FSH) Foreign Language Proficiency Pay (FLPP) * X Overseas Housing Allowance (OHA) √ Family Separation Allowance (FSA) * X Overseas Continent United States Cost of Jump Pay, Drive Pay, Sea Pay, Flight Pay, etc. Living Allowance (OCONUS COLA) (unless the service member is deployed to a X Combat pay as a result of the service member being deployed to a declared combat zone. combat zone) Clothing Maintenance Allowance (CMA) – can (Maybe Hostile Fire Pay/Imminent Danger Pay or Hazardous Duty Pay (HZD Pay)) be averaged for the year. Combat-Related Injury Rehabilitation Pay (CIP) Bonus Pay (Bonus) – can be averaged for the X Special Duty Assignment Pay (SDAP) * Continental United States Cost of Living Allowance (CONUS COLA) *See below for exceptions

- *Family Separation Allowance (FSA) is **excluded** if the service member is end route to a training location prior to deployment to a designated combat zone or on deployment orders to designated combat zone.
- * Foreign Language Proficiency Pay (FLPP) and Special Duty Assignment Pay (SDAP) that was not received prior to the time of deployment to a designated combat zone shall be **excluded** from the WIC income eligibility determination.

Follow the guidance below for payments made by the military.

- A. Any combat pay received directly by a participant employed by the military while serving in an area that has been designated as a combat zone is **not** counted as income when determining WIC eligibility. Combat pay is excluded if it is:
 - 1. Received in addition to the service member's basic pay;
 - 2. Received as a result of the service member's deployment to or service in an area that has been designated as a combat zone; **and**

- Not received by the service member prior to his/her deployment to or service in the designated combat zone.
- B. For service members receiving a one-time bonus or clothing allowances, consider income averaging for the year.

Example of military housing: The army pays an individual \$1,950 a month. This check includes \$450 per month for housing because she lives off-base. This \$450 appears in her paycheck each month and is listed on the LES as BAH. The income used in determining the individual's WIC eligibility is \$1,500 (\$1,950 less \$450 housing allowance).

Refer to Attachment A in this section: Sample Marine Corps Leave and Earnings Statement, with explanatory notes and Appendix B in this section: Sample Army, Air Force, Coast Guard, and Navy Leave and Earnings Statement, with explanatory notes

Computing Household Income

Current income is defined as all income received by the household during a month (30 days) prior to the date of the application.

- A. Consider the current household income or the household income during the past 12 months to determine which indicator more accurately reflects the status. If assessing annual income, exceptions are:
 - 1. Unemployed persons (including laid-off workers), use income that will be available to the household member in the next 30 days.
 - 2. Self-employed or seasonally employed person whose household income fluctuates through the year, use annual.
 - 3. Person on temporary leave (maternity, family leave, extended vacation), use annual. (This is not considered unemployed.)
 - 4. Teacher paid on a ten (10) month basis, use annual.
 - 5. Person on strike, use income that will be available to the household member in the next 30 days, including any strike benefits.
 - 6. Individuals that receive frequent and consistent overtime pay, use annual.
- B. If a participant indicates that they are paid weekly, it would be reasonable to look at four paystubs from the past four weeks (30 days). The table below indicates the number of pay stubs recommended to review for each type of pay period.

Pay Period	Number of Pay Stubs to Request/Review	
Monthly	1	
Weekly	4	
Bi-Weekly (twice a month)	2	
Semi-Monthly (every 2 weeks)	2	

- C. Sources of income for the household may not be the same timeframe (weekly, monthly, etc.), so the income must be converted to common terms to determine total household income.
 - 1. The system is programmed to convert income to common terms to determine the total household income.
 - 2. If system access is not available, the CH-5B must be completed.
 - a. Calculate total income (see table for manual calculations).

Frequency	To Obtain Monthly	To Obtain Annual
rrequericy	Income	Income
Weekly	Multiply by 4.3	Multiply by 52
Different amount every week	Add the 4 checks, divide	Add the 4 checks, divide
	by 4 (weekly average)	by 4 (weekly average),
	multiply by 4.3	multiply by 52
Bi-Weekly (every 2 weeks)	Multiply by 2.15	Multiply by 26
Semi-Monthly (2 times a month)	Multiply by 2	Multiply by 24
Monthly		Multiply by 12
Quarterly	Divide by 3	Multiply by 4

Annual	Divide by 12	
Hourly	Rate paid multiply by hours per week, multiply by 4.3	Rate paid multiply by hours per week, multiply by 52
Daily	Rate paid multiply by number of workdays per week, multiply by 4.3	Rate paid multiply by number of workdays per week, multiply by 52
Lump Sums	Divide by 12	

- b. When all sources of household income have been converted to common terms, compare the total to the published Income Eligibility Guidelines (IEG) (annual income for the appropriate household size to make the final income eligibility determination).
- c. If a household has only one income source, or if all sources have the same frequency (i.e. all household members are paid weekly) do not use the conversion factors in the above table. Compare the income, or the sum of the separate incomes to the published IEG for the appropriate frequency and household size to make the WIC income eligibility determination.
- 3. If the income assessment is being done prospectively (e.g. a household member has been laid off but has been authorized to receive unemployment benefits for the next six months), "current" refers to income that will be available to the household member in the next 30 days.

Note: If the participant is determined to be over income eligibility guidelines it is reasonable to request another staff member to assess eligibility for confirmation or contact the State WIC Office for assistance.

Participant Reporting Zero Household Income (refer to Policy 207- Unable to Bring Proofs) Individuals declaring zero income shall be thoroughly interviewed regarding their living situation and how they obtain basic living necessities such as food, shelter, medical care, and clothing. Persons living together and sharing resources are members of one economic unit.

- A. When a participant reports income as zero a signed statement must be provided.
- B. The statement must include why written/electronic proof of income cannot be provided and an explanation of how living expenses are met. The Statement of No Proof (WIC-NP) is available for this purpose. Refer to Section 200 Certification Appendices.
- C. The statement is applicable only to the certification period for which it was provided. At recertification, if the person still has no proof of income, another statement must be obtained for this certification period.
- D. The statement must be filed in the patient's medical record.
- E. When the interviewer is satisfied that the person's income is zero, obtain the participant's signature on the CH-5/CH-5-WIC/CH-5B as documentation that income has been reported accurately.

WIC Exceptions to Income Screening

- A. Transfer Participant/VOC-A transfer is not screened for income eligibility nor required to show proof of income until the certification period expires and he/she is again screened for eligibility.
- B. Migrant farmworker Income eligibility shall be determined for a migrant once every twelve (12) months. A VOC will provide income eligibility for up to one (1) year for a migrant. If the timeframe of the migrant's income determination is unknown, income eligibility must be done at certification.
- C. Hospital Certification Mothers and newborn infants certified at the hospital are not required to show proof of income at the time of certification. Accept self-reported income and if eligible, certify and issue food instruments for thirty (30) days. Proof of adjunct eligibility or household income must be provided within thirty (30) days. Refer to Policy 214- Hospital Certification.
- D. Adjunctively Eligible These persons are excluded from providing proof of income but must show proof of adjunct eligibility. Refer to Policy 205- Adjunct Eligibility.

Verification of Reported Household Income

Verification of income is <u>not</u> required but local WIC agency staff may verify reported income if reasonable evidence is showing that the participant has given inaccurate or untrue information. If verification is requested, documentation of the reason for requesting verification must be made in the person's medical record and verification shall be obtained in writing.

- A. Reasons for seeking verification may include but are not limited to:
 - 1. Complaint made by another individual.
 - 2. Contradictory information given by a participant.
 - 3. Information WIC staff may have about the financial situation of the individual.
- B. The following are acceptable as verification:
 - 1. Current pay stubs.
 - 2. Statement from the employer or any responsible person who can verify income if the employer refuses to do so.
 - 3. For self-employment income ongoing records or tax returns.
- C. No person may be denied participation of services solely because the employer refuses to verify income.
- D. If the verification does not support WIC eligibility, WIC services shall be terminated for all household members affected. A payback of benefits will be requested if it is determined to be cost efficient.

New Income Information

A participant's income eligibility must be reassessed during a current certification period if information is received that indicates that the participant's household income has changed if there is more than 90 days remaining in the certification period from the date information is received. Reassessment is not required for a participant when 90-days or less remains in the certification period.

- A. Reassessment may result when:
 - 1. Local WIC agency staff has reason to believe that income information or household size provided at the certification was not accurate or complete.
 - 2. A household member is assessed for income and is over the guidelines.
 - 3. Income is required for other health services.
 - 4. A participant/caretaker reports a change in income or Medicaid status.
- B. When more than 90 days remains in a current certification period, reassessment is required. Procedures for reassessment are:
 - If the participant is no longer or not currently adjunct eligible (based upon his status or a household member's status), eligibility must be assessed for household size and household income to remain on WIC. All income guidelines apply concerning current and annual income.
 - 2. If income exceeds WIC eligibility criteria, the participant shall be terminated from WIC if more than 90 days remains in the certification period. Any other members of the household enrolled in WIC affected by new income information, shall be terminated if the time remaining in their certification period is more than 90-days.
 - a. For example, a pregnant woman applying for WIC does not meet the income criteria; her child enrolled in WIC has 4 months remaining in the certification period and must be reassessed for income eligibility. If adjunct eligibility does not apply, the child must be terminated.
 - 3. Termination must be appropriately documented in the medical record and include the reason for termination.

KY WIC Guidance for Determining Household Size										
Situation	Question to Ask	Household Size								
	Does the household provide you with free food, clothing, or shelter, etc. with no expectation of payment or inkind benefits?	If YES – include in the household size, it is NOT a separate household.								
Separate Household/Economic Unit	Do you pay the household for living in their home and have your own source of income to support yourself?	If YES – separate household.								
	Do you share income and expenses with other people you live with?	If YES – count as one household. If NO – must have sufficient income to sustain a separate household.								
Foster Child	Is the child the legal responsibility of the Commonwealth or social service agency?	If YES – household of one If NO – include in household size								
Institutionalized/Student Household Member	Do you pay financial support for the institutionalized person or student living away from home?	If YES – include in household size If NO – do not include in household size								
	Is there court-ordered custody?	If YES – child is member of court- ordered household If NO – ask the next question								
Child Residing in Another Home	Do you have court-ordered joint custody?	If YES – the child is a member of only one household, the parent seeking services If NO – child is member of custodial parent's household								
	Do you live with parents/others and are you supported by them?	IF YES – include all in household								
	Do you live with parents/others but are working, support yourself, and paying for room and board?	If YES – it is separate household								
Any Individual	Do you live with parents/others and do chores in exchange for room and board?	If YES - is a member of the household, must have income to sustain a separate household If NO – include in household								
	Do you live apart from parents and work?	If YES - it is a household, plus other contributors to the household If NO – see above								
	Do you lack a fixed and regular nighttime residence?	If YES – a separate household If NO – ask next question								
Homeless	Is your primary nighttime residence: • A supervised public or privately operated shelter (including a state or congregate shelter) designed to provide temporary living accommodations? • An institution that provides a temporary residence for individuals intended to be institutionalized?	If YES – count as separate household								

Income Guidelines for the WIC Program 185% of Poverty

Effective April 2024

				Househ	old Size				
	1	2	3	4	5	6	7	8	
Weekly	\$536	\$728	\$919	\$1,110	\$1,302	\$1,493	\$1,685	\$1,876	+\$192
Bi-Weekly	\$1,072	\$1,455	\$1,838	\$2,220	\$2,603	\$2,986	\$3,369	\$3,752	+\$383
Twice- Monthly	\$1,161	\$1,576	\$1,991	\$2,405	\$2,820	\$3,235	\$3,650	\$4,064	+\$415
Monthly	\$2,322	\$3,152	\$3,981	\$4,810	\$5,640	\$6,469	\$7,299	\$8,128	+\$830
Annual	\$27,861	\$37,814	\$47,767	\$57,720	\$67,673	\$77,626	\$87,579	\$97,532	+\$9,953

Persons who receive Medicaid or SNAP
Automatically meet the income requirements for the WIC Program.

Income Guidelines for the WIC Program 185% of Poverty Effective April 2024

				Househ	old Size				
	9	10	11	12	13	14	15	16	
Weekly	\$2,068	\$2,259	\$2,450	\$2,642	\$2,833	\$3,025	\$3,216	\$3,407	+\$192
Bi-Weekly	\$4,135	\$4,517	\$4,900	\$5,283	\$5,666	\$6,049	\$6,431	\$6,814	+\$383
Twice- Monthly	\$4,479	\$4,894	\$5,308	\$5,723	\$6,138	\$6,553	\$6,967	\$7,382	+\$415
Monthly	\$8,958	\$9,787	\$10,616	\$11,446	\$12,275	\$13,105	\$13,934	\$14,763	+\$830
Annual	\$107,485	\$117,438	\$127,391	\$137,344	\$147,297	\$157,250	\$167,203	\$177,156	+\$9,953

Persons who receive Medicaid or SNAP
Automatically meet the income requirements for the WIC Program.

Pautas de ingresos para el programa WIC

185% de pobreza

Vigente Abril del 2024

		Número de personas en el hogar									
	1	2	3	4	5	6	7	8			
Semanal	\$536	\$728	\$919	\$1,110	\$1,302	\$1,493	\$1,685	\$1,876	+\$192		
Cada dos semanas	\$1,072	\$1,455	\$1,838	\$2,220	\$2,603	\$2,986	\$3,369	\$3,752	+\$383		
Dos veces al mes	\$1,161	\$1,576	\$1,991	\$2,405	\$2,820	\$3,235	\$3,650	\$4,064	+\$415		
Mensual	\$2,322	\$3,152	\$3,981	\$4,810	\$5,640	\$6,469	\$7,299	\$8,128	+\$830		
Anual	\$27,861	\$37,814	\$47,767	\$57,720	\$67,673	\$77,626	\$87,579	\$97,532	+\$9,953		

Las personas que reciben Medicaid o SNAP

automáticamente cumplen con los requisitos de ingresos para el Programa WIC.

Pautas de ingresos para el programa WIC

185% de pobreza

Vigente Abril del 2024

			Nú	imero de pers	onas en el ho	gar			
	9	10	11	12	13	14	15	16	
Semanal	\$2,068	\$2,259	\$2,450	\$2,642	\$2,833	\$3,025	\$3,216	\$3,407	+\$192
Cada dos semanas	\$4,135	\$4,517	\$4,900	\$5,283	\$5,666	\$6,049	\$6,431	\$6,814	+\$383
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Anual	\$107,485	\$117,438	\$127,391	\$137,344	\$147,297	\$157,250	\$167,203	\$177,156	+\$9,953

Las personas que reciben Medicaid o SNAP

automáticamente cumplen con los requisitos de ingresos para el Programa WIC.

Guidance for the Exclusion of Combat Pay from WIC Eligibility Determination

Information on the amount and type of pay received by a service member may be found on the Leave and Earnings Statements (LESs) for Marine Corps (attachment A) and Army, Navy, Air Force, and Coast Guard (attachment B) which are comprehensive statements of a service member's leave and earnings showing entitlements, deductions, allotments, leave information, tax withholding information, and Thrift Savings Plan (TSP) information. Combat pays given to deployed service members will be reflected in the Entitlements column of each of these LESs.

Allowable Exclusions

In order to be excluded from the WIC income eligibility determination, the pay:

- A. <u>Must have been received in addition to the service member's basic pay;</u> (Note: A service member, who is currently serving as a member of the armed forces and is paid a monthly salary, is eligible to receive any of the additional pay associated with combat pay.)
- B. Must have been received as a result of the service member's deployment to or service in an area that has been designated as a combat zone; (Note: a service member who is put on deployment orders to deploy to an area that has been designated by an Executive Order from the President as areas which U.S. Armed Forces are engaging or have engaged in combat is eligible to receive combat pay.)
- C. Must not have been received by the service member prior to his/her deployment to or service in the designated combat zone. (Note: a service member who is paid only basic entitlements, such as Basic pay, Basic Subsistence Allowance (BAS), and Basic Housing Allowance (BAH), will receive additional entitlement pay, i.e. combat pay, once the service member is put on deployment orders. These pays will show as an additional payment in the entitlements column on a service member's Leave and Earning Statement (LES).)

There are two categories of entitlement pay that are typically considered combat pay and are easily recognizable on a service member's LES: Hostile Fire Pay/Imminent Danger Pay (HFP/IDP) and Hardship Duty Pay (HDP). However, other types of pay could be excluded if they meet the criteria above.

Types of Combat Pay

1. What is HFP/IDP and who is entitled to receive it?

Hostile Fire Pay/Imminent Danger Pay (HFP/IDP) is received by a member of a uniformed service when the individual is put on deployment orders and deployed to a combat zone. A service member may be paid HFP/IDP special pay for any month in which s/he was entitled to basic pay. The service member qualifies for an entire month of combat pay regardless of the total number of days spent in a designated combat zone.

2. What is HDP, HDP-L or –M and who is entitled to receive it?

Hardship Duty Pay (sometimes indicated on the LES as HDP, HDP-L or HDP-M) refers to special pay providing additional compensation for service members who are either serving in locations where living conditions create undue hardship or who are performing designated hardship missions.

<u>HDP-M (mission)</u> is a special pay entitled to service members for specific missions, at the monthly rate whenever any part of the month is served fulfilling a specific mission.

<u>HDP-L</u> (<u>location</u>) is a special pay entitled to service members that serve in a designated area for over 30 days and stops upon departure from that area.

Such locations may be, but are not necessarily, combat areas; the local WIC agency will need to explore the circumstances under which a participant household is receiving HDP-L or -M in more detail before the decision to include or exclude this particular payment from the WIC income eligibility determination assessment is made.

Other Allowances

In addition, there are other allowances for which service members are eligible while serving in a combat zone, but which are not directly related to being in combat, although they may be eligible for exclusion as income for WIC purposes. The local WIC agency will need to explore the circumstances under which a participant's household is receiving each additional allowance in

more detail before the decision to include or exclude this particular payment from the WIC household eliqibility determination assessment is made.

They include but are not limited to Family Separation Pay (FSA); Foreign Language Proficiency Pay (FLPP); Special Duty Assignment Pay (SDAP); Combat Related Injury and Rehabilitation Pay (CIP); and Hazardous Duty Incentive Pay (HDIP). Each of these pays are further defined below.

Combat pays such as FLPP, SDAP, CIP and HDIP are affected differently when the service member is medically evacuated (medevacked). FLPP, SDAP and HDIP are each stopped when the service member is no longer performing that duty due to being medevacked out of the combat area. CIP will be modified, not stopped, when the service member is medevacked. See CIP (Question 6) for a complete explanation on how the service member is paid.

3. What is FSA and who is entitled to receive it?

Family Separation Pay (FSA) is for service members with dependents who meet certain eligibility criteria. Service members will receive FSA pay from the day of departure from the home station and end the day prior to arrival at the home station. This payment may be excluded in some but not all cases. FSA is only excluded if the service member is enroute to a training location prior to deployment to a designated combat zone or on deployment orders to a designated combat zone.

4. What is FLPP and who is entitled to receive it?

An officer or enlisted member of the Armed Forces who has been certified as proficient in a foreign language within the past 12 months (or 12 months plus 180 days when called or recalled to active duty in support of contingency operations) may be paid Foreign Language Proficiency Pay (FLPP). FLLP that was not received by a service member prior to the time of deployment to a designated combat zone shall be excluded from the WIC income eligibility determination.

5. What is SDAP and who is entitled to receive it?

All enlisted active-duty service members who perform duties designated as extremely difficult or requiring a high level of responsibility in a military skill may be paid Special Duty Assignment Pay (SDAP). SDAP that was not received by a service member prior to the time of deployment to a designated combat zone shall be excluded from the WIC income eligibility determination.

6. What is CIP and who is entitled to receive it?

Service members who are medevacked out of the combat zone and are considered "hospitalized" are entitled to Combat-Related Injury and Rehabilitation Pay (CIP). A service member is considered hospitalized if s/he is admitted as an inpatient or is receiving extensive rehabilitation as an outpatient while living in quarters affiliated with the military health care system. The monthly CIP payment equals a set amount less any HFP payment for the same month. The hospitalized service member is eligible for CIP starting the month after the month of being evacuated. These payments would be excluded for WIC eligibility purposes.

7. What is HDIP and who is entitled to receive it?

Service members who perform any of the following duties can earn Hazardous Duty Incentive Pay (HDIP):

- ✓ Parachute Duty
- √ Flight Deck Duty
- ✓ Demolition Duty
- ✓ Experimental Stress Duty
- ✓ Toxic Fuels (or Propellants) Duty
- √ Toxic Pesticides Duty
- ✓ Dangerous Viruses (or Bacteria) Lab Duty
- ✓ Chemical Munitions Duty
- ✓ Maritime Visit, Board, Search and Seizure (VBSS) Duty
- ✓ Polar Region Flight Operations Duty

A Service member can receive up to two different types of HDIPs during the same period if s/he performs more than one of these duties as required by the mission. HDIP begins on the day the member reports for duty and ceases on the termination date published in the orders or when the member is no longer required to perform the hazardous duty, whichever occurs first. The HDIP entitlement(s) is prorated based on the number of days the member spends performing these duties during a month. HDIP that was not received by a service member prior to deployment to a designated combat zone shall be excluded from the WIC income eligibility determination.

Appendix A: Sample Marine Corps Leave and Earnings Statement, with explanatory notes

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Section A - Identification Information.

- **Box 1** NAME. Last name, first name, and middle initial.
- **Box 2** SSN. Social Security Number.
- **Box 3** RANK. Pay grade (Rank) for which basic pay is determined.
- Box 4 SERV. Branch of service (e.g., "USMC" or "USMCR").
- Box 5 PLT Code. The section, which assigned.
- Box 6 DATE PREP. Date Prepared. This is the date the LES was prepared by DFAS in Kansas City.
- **Box 7** PRD COVERED. Period covered. Used to specify the span of days covered by this leave and earnings statement.
- Box 8 PEBD. Pay entry base date.
- Box 9 YRS. Years of service for pay purposes.

Box 10 – EAS. Expiration of active service.

Box 11 – ECC. Expiration of current contract.

Box 12 - MCC-DIST-RUC. Monitor command code, district, and Reporting Unit Code (MCC- RUC for USMC, DIST-RUC for USMCR).

Section B - Forecast Amounts.

Box 13 - DATE AND AMOUNT.

- 1. DATE. Date of midmonth payday.
- 2. AMOUNT. Forecast of amount due on midmonth payday of the upcoming month.

Box 14 - DATE AND AMOUNT.

- 1. DATE. Date of end-of-month payday.
- 2. AMOUNT. Forecast of amount due on end-of-month payday of the upcoming month.

Section C - Split Pay Date.

Box 15 - START DATE. The date Split Pay Started.

Box 16 - AMOUNT. The amount of Split Pay Elected.

Box 17 – BALANCE. The balance of Split Pay not received.

Box 18 – POE. Payment Option Election. The POE code is used to designate distribution of monthly pay.

Section D - Direct Deposit/EFT Address. This section contains the name and address of the financial institution where payments are being deposited.

Section E - Leave Information.

Box 19 - LV BF. Leave brought forward. The number of days leave accrued at the end of the preceding period.

Box 20 – EARNED. Number of days leave earned during the period covered. Normally this will be 2.5 days.

Box 21 – USED. Number of days leave charged since the previous LES was prepared.

Box 22 – EXCESS. Number of days leave charged without entitlement to pay and allowance, in excess of leave that can be earned prior to ECC.

Box 23 – BAL. Balance. The number of days of accrued leave due or advanced.

Box 24 - MAX ACCRUAL. Total number of days that can accrue based upon the ECC date. Value is obtained by using the 1st day of the month following the period covered, up to and including the ECC date.

Box 25 – LOST. Number of days in excess of 60 days dropped due to the change in the fiscal year.

Box 26 - SOLD/AS OF. Number of lump sum leave sold during the career and the last date leave was sold.

Box 27 - CBT LV BAL. Reserved for future use.

Section F - AVIATION PAY INFORMATION. Boxes 28 through 32 are pertaining only to Officers in the aviation field.

Section G - Tax Information.

Box 33 - STATE TAX.

- 1. STATE CODE. State tax code. An alphanumeric code is used to identify the state (or territorial possession) designated by the member as his/her legal residence.
- 2. EXEMPTIONS. State tax exemptions. Marital status and number of exemptions claimed for state tax purposes.
- 3. WAGES THIS PRD. Total state taxable income for the period covered.
- 4. WAGES YTD. State taxable income year to date. This is the amount of taxable income earning by the Marine from the date of entry into service or from 1 January of the current year through the last day of the period covered.
- 5. STATE TAX YTD. State taxes year-to-date. Total amount of State income tax withheld for the year.

Box 34 - FEDERAL TAX.

- 1. EXEMPTIONS. Federal tax exemptions. Marital status and number of exemptions claimed for federal tax purposes.
- 2. WAGES THIS PRD. Total federal taxable income for the period covered.
- 3. WAGES YTD. Federal taxable income year to date. This is the amount of taxable income earned from the date of entry into service or from 1 January of the current year through the last day of the period covered.
- 4. FED TAX YTD. Federal taxes year-to-date. Total amount of Federal income tax withheld for the year.

Box 35 - FICA (SOCIAL SECURITY TAX).

- 1. SSEC WAGES THIS PRD. Social Security wages this period. Moneys earned during period covered that are subject to deduction under the Federal Insurance Contributions Act.
- 2. SSEC WAGES YTD. Social Security wages year-to-date. The amount of wages earned for the year that are subject to social security tax.
- 3. SSEC TAX YTD. Social Security tax year-to-date. The amount of social security tax withheld for the year. This includes withholding on the amount shown in Social Security wages this period.
- 4. MEDICARE WAGES THIS PRD. Medicare wages this period. Moneys earned during period covered that are subject to deduction under the Old Age Survivors Disability Insurance.
- 5. MEDICARE WAGES YTD. Medicare wages year-to-date. The amount of wages earned for the year that are subject to Medicare tax.
- 6. MEDICARE TAX YTD. Medicare tax year-to-date. The amount of Medicare tax withheld for the year. This includes withholding on the amount shown in Medicare wages this period.

Section H - Rights of Marines Indebted to The Government.

Section I - Additional BAH Information

Boxes 36 through 42 are no longer used. VHA and BAQ have been replaced with BAH which will be shown in Section O.

Section J - Career Sea Pay.

Box 43.

- 1. DATE. The date career sea duty ended.
- 2. TOTAL CAREER SEA SVC. The total number of years, months, and days served on sea duty.

Section K - Education Deduction.

- **Box 44** TYPE. The educational program enrolled.
- Box 45 MONTHLY AMT. The monthly amount being deducted for the educational program.
- **Box 46** TOTAL. The total amount that has been deducted for the educational program; this amount includes the current month.

Section L - Administrative Information.

- Box 47 PAY STATUS. This code identifies the particular pay status on the last day covered by the LES.
- **Box 48** PAY GROUP. A three-digit code that identifies if an officer or enlisted.
- **Box 49** CRA DATE. Clothing Replacement Allowance date for active duty enlisted.
- **Box 50** RESERVE ECC. Reserve Expiration of Current Contract.
- **Box 51** DSSN. Disbursing Station Symbol Number. A number used to identify the servicing disbursing/finance officer account.

Section M - Reserve Drill Information.

- **Box 52** REG. Total regular and EIOD drills performed this period.
- **Box 53** REG FYTD. Total regular and EIOD drills performed this fiscal year.
- Box 54 REG ANNYTD. Total regular and EIOD drills performed this anniversary year.
- **Box 55** ADD. Total additional drills performed this period.
- Box 56 ADD FYTD. Total additional drills performed this fiscal year.
- Box 57 ADD ANNYTD. Total additional drills performed this for anniversary year.

Section N - Reserve Retirement Information.

Box 58 - BF ANNYTD. Ending balance of retirement credit points for anniversary year from prior month.

Box 59 - ACDU THIS PRD. Total days active duty this period.

Box 60 - DRILL THIS PRD. Total drills this period.

Box 61 - OTHER THIS PRD. Total all other credit points awarded this period.

Box 62 - MBR THIS PRD. Total membership points awarded this period.

Box 63 - END BAL ANNYTD. Total retirement credit points after this period for anniversary year-to-date.

Box 64 - TOTAL SAT YRS. Total satisfactory years credited for retirement purpose.

Box 65 - TOTAL RET PTS. Career total retirement credit points.

Section O - Remarks.

Section O of the LES gives an itemized listing of entitlements, deductions, and payments, also explanatory remarks concerning specific LES data.

Entitlements. The Marine will receive entitlements based on the information mentioned in the above sections, their marital status, and dependents. The type and amount of the entitlement will be listed at the top of this section, along with a total. If there have been changes to either the type or the amount of the entitlement, this will be noted in this section, along with a note saying whether the entitlement was being stopped or started. For example, if a Marine is promoted, there will be an annotation stopping the amount of base pay under his old rank and another annotation starting the base pay of his current rank. These entitlements can include:

- Basic Pay.
- Pro/Sep Rations.
- Clothing Replacement Allowance.
- BAH
- Other types of special pay.

Deductions. This portion in section O, gives an itemized listing of what was deducted from your entitlements. Again, there will be an annotation for starting and stopping amounts as necessary, such as when you start, stop, or change and Allotment. If a Marine takes advanced pay, such as when he PCS's, the amount of the monthly will be noted here. These deductions can include:

- Allotments.
- Bonds.
- Medicare.
- Serviceman Group Life Insurance (SGLI).
- Other special deductions based on the individual or Government needs.
- FITW (Fed Tax).
- Dental.
- Social Security.
- Medicare.
- SGLI/TSGLI/Spouse SGLI.
- USN/MC Retirement Home.
- Check ages.

Payments. This portion represents the last month's regular payments, which occurred on the first and the fifteenth.

Explanatory Remarks. This includes information that is not found on other parts of the LES, as well as information messages.

Appendix B: Sample Army, Air Force, Coast Guard, and Navy Leave and Earnings Statement, with explanatory notes

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DFAS Form 702, Jan 02

Fields 1 - 9 contain the identification portion of the LES.

- 1 NAME: The member's name in last, first, middle initial format.
- 2 SOC. SEC. NO.: The member's Social Security Number.
- 3 GRADE: The member's current pay grade.
- **4 PAY DATE**: The date the member entered active duty for pay purposes in YYMMDD format. This is synonymous with the Pay Entry Base Date (PEBD).
- 5 YRS SVC: In two digits, the actual years of creditable service.
- **6 ETS**: The Expiration Term of Service in YYMMDD format. This is synonymous with the Expiration of Active Obligated Service (EAOS).
- 7 BRANCH: The branch of service, i.e., Navy, Army, Air Force.
- **8 ADSN/DSSN**: The Disbursing Station Symbol Number used to identify each disbursing/finance office.
- **9 PERIOD COVERED:** This is the period covered by the individual LES. Normally it will be for one calendar month. If this is a separation LES, the separation date will appear in this field.

Fields 10 through 24 contain the entitlements, deductions, allotments, their respective totals, a mathematical summary portion, date initially entered military service, and retirement plan.

- 10 ENTITLEMENTS: In columnar style the names of the entitlements and allowances being paid. Space is allocated for fifteen entitlements and/or allowances. If more than fifteen are present, the overflow will be printed in the remarks block. Any retroactive entitlements and/or allowances will be added to entitlements and/or allowances.
- 11 DEDUCTIONS: The descriptions of the deductions are listed in columnar style. This includes items such as taxes, SGLI, Mid-month pay and dependent dental plan. Space is allocated for fifteen deductions. If more than fifteen are present, the overflow will be printed in the remarks block. Any retroactive deductions will be added to like deductions.
- 12 ALLOTMENTS: In columnar style the type of the actual allotments being deducted. This
 includes discretionary and non-discretionary allotments for savings and/or checking accounts,
 insurance, bonds, etc. Space is allocated for fifteen allotments. If a member has more than one of
 the same type of allotment, the only differentiation may be that of the dollar amount.
- 13 AMT FWD: The amount of all unpaid pay and allowances due from the prior LES.
- 14 TOT ENT: The figure from Field 20 that is the total of all entitlements and/or allowances listed.
- 15 TOT DED: The figure from Field 21 that is the total of all deductions.
- 16 TOT ALMT: The figure from Field 22 that is the total of all allotments.
- 17 NET AMT: The dollar value of all unpaid pay and allowances, plus total entitlements and/or allowances, minus deductions, and allotments due on the current LES.
- 18 CR FWD: The dollar value of all unpaid pay and allowances due to reflect on the next LES as the +AMT FWD.
- **19 EOM PAY:** The actual amount of the payment to be paid to the member on End-of-Month payday.
- 20 22 TOTAL: The total amounts for the entitlements and/or allowances, deductions and allotments respectively.
- 23 DIEMS: Date initially entered military service: This date is used SOLELY to indicate which retirement plan a member is under. For those members with a DIEMS date prior to September 8, 1980, they are under the FINAL PAY retirement plan. For those members with a DIEM's date of September 8, 1980 through July 31, 1986, they are under the HIGH-3 retirement plan. For those members with a DIEMS date of August 1, 1986 or later, they were initially under the REDUX retirement plan. Law changed this in October 2000, when they were placed under the HIGH-3 plan, with the OPTION to return to the REDUX plan. In consideration of making this election, they become entitled to a \$30,000 Career Service Bonus.
- The data in this block comes from PERSCOM. DFAS is not responsible for the accuracy of this data. If a member feels that the DIEMS date shown in this block is erroneous, they must see their local servicing Personnel Office for corrective action.
- 24 RET PLAN: Type of retirement plan, i.e. Final Pay, High 3, REDUX; or CHOICE (CHOICE reflects members who have less than 15 years' service and have not elected to go with REDUX or stay with their current retirement plan).

Fields 25 through 32 contain leave information.

- **25 BF BAL:** The brought forward leave balance. Balance may be at the beginning of the fiscal year, or when active duty began, or the day after the member was paid Lump Sum Leave (LSL).
- **26 ERND:** The cumulative amount of leave earned in the current fiscal year or current term of enlistment if the member reenlisted/extended since the beginning of the fiscal year. Normally increases by 2.5 days each month.
- **27 USED:** The cumulative amount of leave used in the current fiscal year or current term of enlistment if member reenlisted/extended since the beginning of the fiscal year.
- 28 CR BAL: The current leave balance as of the end of the period covered by the LES.

- 29 ETS BAL: The projected leave balance to the member's Expiration Term of Service (ETS).
- 30 LV LOST: The number of days of leave that has been lost.
- 31 LV PAID: The number of days of leave paid to date.
- 32 USE/LOSE: The projected number of days of leave that will be lost if not taken in the current fiscal year on a monthly basis. The number of days of leave in this block will decrease with any leave usage.

Fields 33 through 38 contain Federal Tax withholding information.

- **33 WAGE PERIOD:** The amount of money earned this LES period that is subject to Federal Income Tax Withholding (FITW).
- **34 WAGE YTD:** The money earned year-to-date that is subject to FITW. Field 35 M/S. The marital status used to compute the FITW.
- 36 EX: The number of exemptions used to compute the FITW.
- **37 ADD'L TAX:** The member specified additional dollar amount to be withheld in addition to the amount computed by the Marital Status and Exemptions.
- 38 TAX YTD: The cumulative total of FITW withheld throughout the calendar year.

Fields 39 through 43 contain Federal Insurance Contributions Act (FICA) information.

- 39 WAGE PERIOD: The amount of money earned this LES period that is subject to FICA.
- 40 SOC WAGE YTD: The wages earned year-to-date that are subject to FICA.
- 41 SOC TAX YTD: Cumulative total of FICA withheld throughout the calendar year.
- 42 MED WAGE YTD: The wages earned year-to-date that are subject to Medicare.
- 43 MED TAX YTD: Cumulative total of Medicare taxes paid year-to-date.

Fields 44 through 49 contain State Tax information.

- 44 ST: The two-digit postal abbreviation for the state the member elected.
- **45 WAGE PERIOD:** The amount of money earned this LES period that is subject to State Income Tax Withholding (SITW).
- 46 WAGE YTD: The money earned year-to-date that is subject to SITW. Field 47 M/S. The
 marital status used to compute the SITW.
- 48 EX: The number of exemptions used to compute the SITW.
- 49 TAX YTD: The cumulative total of SITW withheld throughout the calendar year.

Fields 50 through 62 contain additional Pay Data.

- **50 BAQ TYPE:** The type of Basic Allowance for Quarters being paid.
- 51 BAQ DEPN: A code that indicates the type of dependent. A Spouse C -Child D Parent G
 Grandfathered I -Member married to member/own right K Ward of the court L Parents in Law R
 Own right S Student (age 21-22) T Handicapped child over age 21 W Member married to
 member, child under 21
- **52 VHA ZIP:** The zip code used in the computation of Variable Housing Allowance (VHA) if entitlement exists.
- 53 RENT AMT: The amount of rent paid for housing if applicable.
- **54 SHARE:** The number of people with which the member shares housing costs.
- **55 STAT:** The VHA status, i.e., accompanied, or unaccompanied.
- **56 JFTR:** The Joint Federal Travel Regulation (JFTR) code based on the location of the member for Cost-of-Living Allowance (COLA) purposes.
- **57 DEPNS:** The number of dependents the member has for VHA purposes.

- 58 2D JFTR: The JFTR code based on the location of the member's dependents for COLA purposes.
- 59 BAS TYPE: An alpha code that indicates the type of Basic Allowance for Subsistence (BAS)
 the member is receiving, if applicable. This field will be blank for officers.
 - B Separate Rations
 - C TDY/PCS/Proceed Time
 - H Rations-in-kind not available
 - K Rations under emergency conditions
- 60 CHARITY YTD: The cumulative amount of charitable contributions for the calendar year.
- 61 TPC: This field is not used by the active component of any branch of service.
- 62 PACIDN: The activity Unit Identification Code (UIC). This field is currently used by Army only.

Fields 63 through 75 contain Thrift Savings Plan (TSP) information/data.

- 63 BASE PAY RATE: The percentage of base pay elected for TSP contributions.
- 64 BASE PAY CURRENT: Reserved for future use.
- 65 SPECIAL PAY RATE: The percentage of Specialty Pay elected for TSP contribution.
- 66 SPECIAL PAY CURRENT: Reserved for future use.
- 67 INCENTIVE PAY RATE: Percentage of Incentive Pay elected for TSP contribution.
- 68 INCENTIVE PAY CURRENT: Reserved for future use.
- 69 BONUS PAY RATE: The percentage of Bonus Pay elected towards TSP contribution.
- 70 BONUS PAY CURRENT: Reserved for future use.
- 71 Reserved for future use.
- 72 TSP YTD DEDUCTION (TSP YEAR TO DATE DEDUCTION): Dollar
- 73 DEFERRED: Total dollar amount of TSP contributions that are deferred for tax purposes.
- **74 EXEMPT:** Dollar amount of TSP contributions that are reported as tax exempt to the Internal Revenue Service (IRS).
- 75 Reserved for future use

76 REMARKS: This area is used to provide you with general notices from varying levels of command, as well as the literal explanation of starts, stops, and changes to pay items in the entries within the "ENTITLEMENTS", "DEDUCTIONS", and "ALLOTMENTS" fields.

77 YTD ENTITLE: The cumulative total of all entitlements for the calendar year.

78 YTD DEDUCT: The cumulative total of all deductions for the calendar year.

Policy 207 Required Proofs Not Present

POLICY

All WIC participants must provide proof of identity, residence, and income. The type of proof presented must be documented.

PURPOSE

To ensure proper verification of residency, identity, and income of WIC participants. This is to aid in the integrity of the WIC program by helping to prevent fraud.

RELEVANT REGULATIONS

 $\frac{7 \text{ CFR } 246.7 \text{ (c)}(2)\text{(i)}}{7 \text{ CFR } 246.7 \text{ (d)}(2)\text{(v)}}$ – Income Eligibility Documentation

PROCEDURES

Participant Did Not Bring Appropriate Proof

- A. Residency and Identity
 - 1. For a participant who has proof of residency and/or identity but does not bring it to the initial WIC certification, inform the participant of the requirement and make a new certification appointment within the appropriate timeframe. Proof obtained electronically or via fax machine is acceptable.
 - 2. If proof of residency and/or identity was presented and documented at a previous certification and there has been no change, staff recognition is allowed.
- B. Income
 - For a participant who has proof of income but does not bring it to the certification or recertification, inform the participant of the requirement and make a new appointment within the appropriate timeframe. Proof obtained electronically or via fax machine is acceptable.
 - 2. Previous certification household income cannot be used.

Note: A WIC Proof of Residence, Identity, and Income Card, WIC-PC (formerly known as the Blue card), is available.

Refer to Section 200 Certification Appendices.

Participant Unable to Provide Appropriate Proof

- A. Residency: A participant who has no current proof of residency, such as a victim of theft, loss, or disaster, a homeless individual, a migrant farmworker, or a person with a valid VOC, must provide a signed statement attesting to his/her residency.
 - 1. The statement must include the participant's address, why written proof cannot be provided (i.e., theft, homeless), the date, and the participant's signature. An optional form, Statement of No Proof (WIC-NP), is available for this purpose. Refer to Section 200 Certification Appendices.
 - 2. The statement applies to the entire certification period for which it was provided. At recertification, if the person still has no proof of residency, another statement must be obtained for this certification period.
 - 3. The statement must be filed/scanned in the participant's medical record.
 - 4. When using the statement of No Proof for residency, Proof Code 14, Statement of No Proof should be selected for residency proof on the Income/Proofs screen in the system.
- B. *Identity*: A participant who has no current proof of identity, such as a non-citizen, victim of theft, loss, or disaster, a homeless individual, a migrant farmworker, or a person with a valid VOC, must provide a signed statement attesting to his/her identity.

- The statement must include the participant's name, why written proof cannot be provided (i.e., theft, homeless), the date, and the participant's signature. An optional form, Statement of No Proof (WIC-NP), is available for this purpose. Refer to Section 200 Certification Appendices.
- The statement applies to the entire certification period for which it was provided. At recertification, if the person still has no proof of identity, another statement must be obtained for this certification period.
- 3. The statement must be filed in the patient's medical record.
- 4. When using the statement of No Proof for identity, Proof Code 14, Statement of No Proof should be selected for identity proof on the Income/Proofs screen in the system.
- C. Income: A participant who has no written proof of income, such as a migrant farmworker, a homeless person, or a person who works for cash, or who reports income as zero, can self-declare income and must provide a signed statement. A participant where military service personnel is temporarily absent from home, and proof of gross military income cannot be produced may self-declare income and provide a signed statement.
 - The statement must include why written proof of income cannot be provided, (i.e., homeless, migrant), the date, and the participant's signature. For zero income, an explanation of how living expenses are met must be included. An optional form, Statement of No Proof (WIC-NP), is available for this purpose. Refer to Section 200 Certification Appendices.
 - 2. The statement applies to the entire certification period for which it was provided. At recertification, if the person still has no proof of income, another statement must be obtained for this certification period.
 - 3. The statement must be filed in the patient's medical record.
 - 4. When using the statement of No Proof for income, Proof Code 14, Statement of No Proof should be selected for income proof on the Income/Proofs screen in the system.

Policy 208 Homeless Participants

POLICY

Certify homeless participants and participants living in institutions for the full certification period for which they are eligible according to current WIC risk criteria.

PURPOSE

To ensure WIC Services reach a population in critical need. To implement federal regulations ensuring that WIC services benefit the participant and Local WIC Agencies remain in compliance with federal regulations when issuing benefits to those living in a homeless facility or institution.

RELEVANT REGULATIONS

7CFR 246.7 (e)(2)(iv) - Nutritional Risk

7CFR 246.7 (e)(4)(vii) – Nutrition Risk Priority System

7CFR 246.7 (m) – Certification of persons in homeless facilities and institutions

Attachment

Attachment A: Sample Memorandum of Understanding (MOU) from a Local WIC Agency to a Homeless Facility or Shelter

PROCEDURES

Homeless Individuals

Homeless Individual- A person who lacks a fixed and regular nighttime residence or whose primary nighttime residence is one of the following:

- A. A temporary accommodation for no more than 365 days in the residence of another individual.
- B. A public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings (such as parked cars, park benches, abandoned buildings, or campgrounds).
- C. A supervised publicly or privately operated shelter designed to provide temporary living accommodations including but not limited to:
 - 1. hotels or motels paid for by Federal, State or local government programs or charitable organizations
 - 2. congregate shelters
 - 3. transitional housing
 - 4. group homes for foster children
 - 5. shelter for victims of domestic violence and abuse
 - 6. substance abuse facilities
 - 7. facilities for pregnant women
- D. An institution is any residential accommodation that provides a meal service and temporary residence for individuals intended to be institutionalized. Exceptions include private residences and homeless facilities.
 - *Please note, the term "homeless individual" does not include any individual imprisoned or otherwise detained pursuant to an Act of Congress or a state law 42 U.S.C 11302 (c).

Certification

- A. Homeless participants living in the situations described below shall be screened for certification using regular procedures, and all eligibility requirements must be met. Refer to Policy 206 Determining Household Size and Household Income.
 - 1. A temporary accommodation for no more than 365 days in the residence of another individual.

- 2. A public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings (such as parked cars, park benches, abandoned buildings, or campgrounds).
- B. If a homeless participant is living in a shelter or institution as described above:
 - 1. Contact the homeless shelter or institution to ensure it meets all of the following requirements:
 - a. WIC program services will benefit the participant, not the facility (WIC participants will be able to store and prepare WIC foods for their own consumption).
 - b. WIC foods will not be used in communal feeding.
 - c. The facility will not restrict the participants' use of WIC services, for example, attending classes or shopping at WIC authorized vendors.
 - d. No financial or in-kind benefit shall be accrued from a person's participation in the WIC Program, e.g., by reducing its expenditures for food service because its residents are receiving WIC foods.
 - 2. If the shelter or institution meets the requirements, screen and certify the participant for the full certification period for which the individual is eligible.
 - 3. All people in a homeless shelter, institution, or group home cannot be considered members of one household for income eligibility.
 - 4. Factors such as lack of cooking facilities or storage space shall have no bearing on the eligibility determination process.

C. Documentation

Keep a record of any type of contact with a facility or institution.

- 1. Document the conversation, including the date and name of the person representing the facility if contact was by phone.
- 2. Ask for a written response from the facility if contact was by letter. Refer to Attachment A for a sample of Memo of Understanding (MOU).

Compliance

- A. To ensure compliance, the WIC agency/site shall:
 - Assure eligible WIC participants from that facility are certified for the full period for which they are eligible if caseload slots are available. If not, the participant shall be placed on a waiting list. Refer to Policy 706—Waiting List.
 - 2. The facility does not need to be contacted for each new participant from the facility.
 - 3. Shall contact the facility periodically to ensure they are still in compliance with the agreed-upon requirements.
 - 4. Request the facility to notify the WIC agency if the facility ceases to meet any of the WIC requirements.
- B. If it is determined that a facility does not comply:
 - 1. Continue WIC benefits and services to any residents of that facility who are **already** certified for WIC for that certification period.
 - 2. Inform those participants that their WIC food benefits will cease after their current certification period and refer them to other homeless facilities where they could continue to receive WIC food benefits.
 - If the participant refuses to move to another facility that meets the WIC requirements or arrangements are not possible by the time the next certification is due, the participant may be recertified, but no further WIC food benefits will be issued.
 - 4. Exceptions: Recertify residents of non-compliant facilities only for nutrition or breastfeeding education services but not for WIC food benefits. The only exception is for infants, who may continue to receive infant foods and formula.

Referral/Outreach

- A. The agency shall maintain a complete up-to-date referral list of facilities and institutions in the area that comply with the requirements so referrals can be made.
- B. The agency shall include in its outreach efforts that availability of the WIC Program to homeless and institutional individuals. Provide information on participant eligibility requirements and the location to apply for WIC. Facility requirements shall be provided to organizations and agencies serving these individuals. Refer to Policy 703- Caseload Management- Outreach.

Attachment A: Sample Memo of Understanding (MOU) Between the Local WIC Agency and the Shelter or Homeless Facility

Date:			
To:	Facility/Shelter Name		
	Facility/Shelter Name		
From:		_	
		_ _	
	Local WIC Agency/WIC Co Address/Phone #	 oordinator	
RE:	WIC Services for your Re	sidents	
	breastfeeding support, refechildren. Those on WIC cannot more, which help thes Residents of your facility/sage, may be eligible for W Federal regulations require that is housing them. This 1. The WIC participant was consumption. 2. WIC foods will not be used the WIC participant for 3. No restrictions will be apparticipants will be able authorized person should be conditioned and the will be apparticipants will be able authorized signature be these conditions in order for agency shall contact the face	n get foods such as eggs, fee participants meet special helter, who are pregnant world services. The that WIC services benefit imeans: Ill be able to store and prepared in communal feeding by whom they were issued. Delaced on the WIC participate to attend WIC nutrition edge, for them at WIC authorization in the world service is a cility periodically to establish a facility shall notify the local Wich indicates when the periodically to establish a facility shall notify the local Wich indicates when the such as the periodically to establish a facility shall notify the local Wich indicates when the such as the periodically to establish a facility shall notify the local Wich indicates when the such as the periodically to establish a facility shall notify the local Wich indicates when the periodically to establish the such as the periodically to establish the periodically the local Wich indicates the periodically to establish the periodically the periodically the local Wich indicates the periodically the	ods to lower-income mothers and ruit, vegetables, milk, cereal, cheese dietary needs. Omen, or children up to five years of the WIC participant, not the facility are WIC foods for their own out shall be available exclusively to unt's use of WIC services. (WIC lucation classes, shop or have
	Local WIC Agency	<u></u>	Name of Facility & Address
	WIC Program Coordina	ator	Authorized Representative
_	Date Control of the C		Date

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Policy 209 Physical Presence Requirements

POLICY

All persons to be certified in the WIC Program must be physically present at each certification appointment unless an approved exception exists.

PURPOSE

To ensure a participant is physically present at certification appointments or that an exception is granted and documented. This is to maintain the integrity of the WIC program by helping to prevent fraud.

RELEVANT REGULATIONS

7 CFR 246.7 (i)(3) – Certification forms 7 CFR 246.7 (o) – Physical present at certification

PROCEDURES

Anyone applying for WIC must be physically present at each certification unless an exception applies. If staff know or believe an individual may be eligible for these exceptions, they must inform the participant or the participant's guardian of the option for an exception. Scheduling shall take into consideration individual needs. Refer to Policy 202- Processing Standards and Policy 221-ARPA Waiver: Remote Services.

General Policies

Documentation must be completed whether the participant was physically present at certification and, if not, the reason an exception was allowed.

- A. Documentation of physical presence is entered into the system.
- B. The certification label will include physical presence documentation and the label must be filed in the participant's medical record. Refer to the Patient Services Reporting System (PSRS), Patient Encounter Form (PEF), and Food Delivery and Data Section.

Exceptions to Physical Presence Requirements

An exception may be allowed on an individual basis, and the certification performed without the participant being physically present if the physical presence requirement presents an unreasonable barrier to participation. These exception reasons are primarily utilized when the parent or caretaker is present in person for the certification appointment *for a household member who is not present*. The reason for the exception must be entered into the system and documentation in the medical record. Please refer to Policy 221 ARPA Waiver for remote options.

- A. <u>Disabilities</u> A participant or parent/caretaker of a participant with a physical or mental disability that creates a current barrier to coming to the clinic. Disabilities include:
 - 1. Impaired functions such as caring for oneself, walking, seeing, hearing, speaking, breathing, learning, and working.
 - 2. A medical condition that necessitates the use of medical equipment that is not easily transportable.
 - 3. A medical condition that requires confinement to bed rest.
 - 4. A serious illness or medical condition that may be worsened by coming to the clinic.
 - 5. A serious illness that may be exacerbated by coming into the WIC clinic (i.e. an individual with compromised immunity, such as an individual undergoing cancer treatment).
 - 6. A contagious illness that may be transmitted to others by coming to the clinic.
- B. Receiving ongoing health care) An infant or child who was present at his/her initial certification and is receiving documented ongoing healthcare.
- C. <u>Working parents or Caretakers</u> An infant or child who was present at his/her initial certification and at a recertification within the past year and whose parent(s)/caretaker(s) work status presents a barrier to bringing the infant or child to the clinic.

- D. Newborn infant An infant under eight (8) weeks of age who cannot be present at certification due to an appropriate reason. Although physical presence is not required under eight weeks of age, the health professional shall determine that the infant is receiving health care from an appropriate provider. The health professional shall use professional discretion in whether to request the infant be brought to the clinic during the certification period.
- E. A participant exempt from physical presence at certification must still meet all other WIC Program requirements for eligibility. The parent/caretaker must provide all information required to determine eligibility including proof of residence, identity, income eligibility and required medical data.
 - 1. If the situation still applies at the Mid-Certification Health Assessment, the reason for the exception must be documented in the system and the medical record.
- F. An exception to the physical presence requirement is applicable only for the certification period for which it was provided for short-term situations or conditions. At recertification, physical presence must be reassessed. A long-term or permanent condition may require an extended exception to the physical presence requirement.

Policy 210 Certification Periods

POLICY

Eligible individuals will be certified in the WIC program for a specified length of time. The certification period begins from the date of certification and is determined by category/status and, in specific situations, age.

PURPOSE

To ensure that participants are certified for the proper length of time.

RELEVANT REGULATIONS

7 CFR 246.7(g) – Certification Periods

Kentucky Administrative Regulations <u>902 KAR 18:021</u> Eligibility, Certification Periods, and time frames for processing participants

PROCEDURES

General Policies

- A. A person certified as eligible may continue on WIC until the end of the certification period as long as the individual remains eligible and complies with Program rules and regulations. If a reason for eligibility or discontinuation of benefits occurs, appropriate action must be taken at that time, regardless of the expiration of the certification period. Refer to Policy 705- Ineligibility and Discontinuation of Benefits.
- B. Recertification shall be scheduled prior to the end of the certification period to prevent interruption of benefits. Refer to Policy 202- Processing Standards.
- C. Each participant/caretaker must be informed that the certification period will expire a minimum of 15 days before the expiration. Verbal notice at the last food benefit pick-up before the recertification due date is appropriate.
- D. When there is difficulty in appointment scheduling for breastfeeding women, infants, and children, the certification period may be shortened or extended by thirty (30) days. The 30-day grace period cannot be used routinely.
 - 1. Food benefits must be provided when the 30-day grace period is used.
 - If an assessment of eligibility was completed prior to the end of the certification period, and the patient is determined ineligible, the food benefit issuance and food package due for this certification period shall be given. It is not equitable to prematurely terminate the benefits of participants who are given early appointments.
- E. A person who is terminated during the certification period and later seeks WIC services shall be reinstated if there is still eligibility left, i.e., the certification period has not expired. All existing participant data in the system must still be applicable for a reinstatement to be used.
- F. Required Notifications/Referrals
 - 1. The local WIC agency will develop a list of services available locally and update the list at least annually.
 - 2. At every certification/recertification, all WIC participants will be given written referral information about other health-related and public assistance programs (Medicaid, SNAP, immunizations, etc.) and when appropriate, WIC staff shall refer applicants/participants to such programs.
 - 3. Participation in other services shall not be required in order to receive WIC benefits, nor can WIC benefits be withheld pending other services.
 - 4. Pregnant women shall be screened for Medicaid Presumptive Eligibility if provided by the site; or referred to the appropriate agency for this determination.

- 5. Immunization records shall be requested for infants and children applying for WIC, and the records assessed for immunization status. Referrals shall be made as appropriate. Refer to the AR Training Guidelines and Program Descriptions.
- 6. Participants found ineligible for WIC services or who are placed on waiting lists will be referred to other appropriate services.

Certification Periods

Women

- A. Pregnant women are certified for the duration of their pregnancy up to six (6) weeks post-partum. Six weeks post-partum is computed from the EDC (expected date of confinement for delivery) entered in the system for pregnant women. At six weeks postpartum, women must be recertified as either postpartum or breastfeeding to continue on WIC.
- B. Postpartum women are certified until six (6) months postpartum. Six (6) months postpartum is computed from the actual date of delivery entered into the system. At six (6) months a postpartum woman no longer breastfeeding is categorically ineligible and will no longer receive WIC.
- C. Breastfeeding women are certified until the infant's first birthday as long as they continue to breastfeed at least one time daily. Twelve months is computed from the actual date of delivery entered into the system.
 - 1. If the woman stops breastfeeding before six (6) months postpartum, she may continue on WIC as a postpartum woman if she meets postpartum risk criteria. If she stops breastfeeding after six (6) months postpartum, she is no longer categorically eligible and must be terminated.
 - 2. If the infant has not had his/her first birthday and the breastfeeding woman is not receiving food benefits, but the infant is receiving a full formula package, continue certification as breastfeeding. Terminate when breastfeeding ends or at the infant's first birthday.

Infants

- A. Infants less than six (6) months at the time of certification are certified for a period of up to twelve (12) months. Twelve months of age is computed from the date of birth entered into the system. Infants must be recertified at 12 months as a child to continue on WIC.
- B. Infants six (6) months of age and over are certified for a six (6) month period. Six months is computed from the certification date. At six months, recertification must be done to continue on WIC.
 - 1. Infants enrolled and participating at twelve (12) months of age must be changed from infant status to child status. This is done through an Infant/Child Transfer (ICT). Refer to Policy 201- Status and Priority.

Children

A. Children are certified for intervals of twelve (12) months up to the fifth (5) birthday. The certification period ends on the fifth birthday, but the child is eligible to receive food benefits with a first day to use prior to the birth date. The fifth birthday is computed from the date of birth entered in the system.

Transfers

A. Certification for WIC participants who transfer in from another WIC Program in Kentucky or any other state, remains valid until the end of the participant's original certification period as indicated on a valid Verification of Certification (VOC).

See Reference Tables below for a quick resource on Certification Eligibility, Status Changes that Require a Certification, Status Changes that do not Require a Certification, Steps in Breastfeeding Dyad Certification Process.

Eligibility Certification Schedule

Ages/Status	Eligibility/Certification Schedule	Recertification Schedule
Pregnant Woman	From certification up to six (6) weeks post- delivery	Recertify as postpartum or breastfeeding woman
Postpartum Woman	From certification to six (6) months from termination of Pregnancy	No recertification
Breastfeeding Woman	Birth of infant to one (1) year of age of child as long as breastfeeding Breastfeeding Certification Process	 No recertification as certification period is one year post-delivery as long as breastfeeding the infant one time per day. Mid-Certification Health Assessment (MCHA) provided between the fifth and seventh month of certification period. If breastfeeding is discontinued and woman is: < six (6) months post-delivery, change to Postpartum woman, ≥ six (6) months post-delivery, terminate from the program Note: Infant medical record must be reviewed. Determine if fully breastfed, supplemental or full formula package needs to be issued.
Infants Birth to < 6 months > 6 months old	To one (1) year of ageFor six (6) months	 Recertify at one (1) year of age Mid-Certification Health Assessment (MCHA) provided between the fifth and seventh month of certification period. Recertify as child after six (6) months
Child 1 year to 5 years	For twelve (12) month periods up to five (5) years of age	 Recertify at twelve (12) month intervals Mid-Certification Health Assessment (MCHA) provided between the fifth and seventh month of certification period

Status Changes That Require Recertification

From Status	Eligibility/Certification Schedule	To Status	Recertification Schedule
Pregnant Woman or Pregnant with Multiples	Duration of pregnancy up to six weeks post-delivery (computed based on EDC)	Any Breastfeeding Status: Partially Breastfeeding Partially Breastfeeding Multiples Fully Breastfeeding Fully Breastfeeding Multiples Multiples	Recertify to appropriate Breastfeeding status.
Pregnant Woman or Pregnant with Multiples	Duration of pregnancy up to six weeks post-delivery (computed based on EDC)	Postpartum	Recertify as postpartum
Any Breastfeeding Status: Partially Breastfeeding Partially Breastfeeding Multiples Fully Breastfeeding Fully Breastfeeding Multiples	Birth of infant up to one (1) year of age of child as long as Breastfeeding continues (computed from the actual date of delivery)** Mid-Certification Health Assessment (MCHA) provided between the fifth and seventh month of certification period.	 Pregnant Pregnant with Multiples 	Recertify to appropriate Pregnant status.
Postpartum Women	From certification to six (6) months from termination of Pregnancy (computed from the actual date of delivery)	Pregnant or Pregnant with Multiples	Recertify to appropriate Pregnant status.
Infants Birth to < 6 months ≥ 6 months old	 To one (1) year of age Mid-Certification Health Assessment (MCHA) provided between the fifth and seventh month of certification period. For six (6) months 	Child Child	 Recertify at one (1) year of age. Recertify as child after six (6)
Child 1 year to 5 years	 For twelve (12) month periods up to five (5) years of age. Mid-Certification Health Assessment (MCHA) provided between the fifth and seventh month of certification period. 	N/A	months. • Recertify at twelve (12) month intervals.

Status Changes That Do Not Require Recertification

If the status of a breastfeeding woman changes <u>during the breastfeeding certification period</u>, the change shall be processed by editing the certification record that corresponds to the certification period. If the status of an infant changes <u>during the infant certification period</u>, the change shall be processed by editing the certification record that corresponds to the certification period.

Change Status From:	To:
Any breastfeeding status: Partially Breastfeeding Partially Breastfeeding Multiples Fully Breastfeeding Fully Breastfeeding Multiples	 Postpartum (stops BF before 6 months postpartum, change status to postpartum must meet postpartum risk criteria). NOTE: If more than 6 months postpartum and stops breastfeeding-Terminate.
 Partially Breastfeeding Partially Breastfeeding Multiples Fully Breastfeeding Fully Breastfeeding Multiples 	Any other breastfeeding status: (Partially Breastfeeding, Partially Breastfeeding Multiples, Fully Breastfeeding, Fully Breastfeeding Multiples)
Infant Fully BreastfedInfant Partially BreastfedInfant Fully Formula Fed	Any other infant status: (Infant Fully Breastfed, Infant Partially Breastfed, Infant Fully Formula Fed)

Breastfeeding DYAD Certification Process

Situation	Action
Exclusively Breastfeeding	 Certify the woman as a Fully Breastfeeding woman. See WIC Policies for Prescribing Food Packages.
(no formula feeding)	 Certify infant as Fully Breastfed - no WIC food is to be issued to the infant until the appropriate age. See Recommendations For Food Package Selection.
Breast and Formula Feeding	 Certify the woman as Partially Breastfeeding. See WIC Policies for Prescribing Food Packages and provide the appropriate woman package based upon the amount of formula the infant is receiving.
Birth to 6 months post-delivery	 Certify the infant as Partially Breastfed and provide a partial or full formula package based on the name of the product and appropriate policies. See Recommendations for Food Package Selection.
Breast and Formula Feeding ≥ 6 months	 Infant receiving partially breastfeeding formula package Continue infant certification as a Partially Breastfed infant until breastfeeding ends or at 1 year post-delivery. See Recommendations for Food Package Selection. Continue certification of the woman as Partially Breastfeeding and continue food benefits for breastfeeding mother until breastfeeding ends or at 1 year post delivery. See Recommendations for Food Package Selection.
post-delivery	 Infant receiving full formula package Continue infant certification as a partially breastfed infant until breastfeeding ends or at 1 year post-delivery. See Recommendations for Food Package Selection. Continue certification of woman as partially breastfeeding until breastfeeding ends or at 1 year post-delivery. Mother will not receive food benefits at 6 months or more post-delivery. The mother will continue to receive nutrition education.

Policy 211 Rights and Responsibilities

POLICY

Applicants and participants have certain rights and responsibilities in the WIC Program. Local WIC agencies shall inform WIC applicants and participants of their rights at each certification/recertification and as needed.

PURPOSE

To ensure that WIC applicants and participants are fully informed of their rights and responsibilities in the program.

RELEVANT STATUTES, REGULATIONS, AGREEMENTS AND GUIDANCE Statutes:

Title VI of the Civil Rights Act of 1964 (42 U.S.C. § 2000d at 7 C.F.R. § 15.1)

Department of Justice Guidelines for the Enforcement of Title VI of the Civil Rights Act of 1964 at 28 C.F.R. § 50.3

Title IX of the Education Amendments of 1972, as amended (Public Law 92-318, 20 U.S.C. § 1681 et seq. at 7 C.F.R. § 15a)

Section 504 of the Rehabilitation Act of 1973, as amended (Public Law 93-112, 29 U.S.C. § 701 at 7 C.F.R. § 15b)

Age Discrimination Act of 1975 (Public Law 94-135, 42 U.S.C. § 6101 at 45 C.F.R. Part 91 and 7 C.F.R. § 15c)

Civil Rights Restoration Act of 1987 (Public Law 100-259)

Americans with Disabilities Act of 1990 (ADA) and the ADA Amendments Act of 2008 (42 U.S.C. § 12101 et seq., Title II at 28 C.F.R. Part 35 and Title III at 28 C.F.R. Part 36

Regulations:

7 C.F.R. 15 – USDA Nondiscrimination in Federally Assisted Programs of the USDA

7 C.F.R. § 246.6 Agreements with local agencies

7 C.F.R. § 246.7(j) Notification of participant rights and responsibilities

7 C.F.R. § 246.7(j)(4) Explanation of Food Delivery System and Health Services Available

7 C.F.R. § 246.7(i)(10) Certification Forms and Supporting Information

7 C.F.R. § 246.8 et seq. Nondiscrimination

7 C.F.R. § 246. 10(b)(2)(ii)(D) Supplemental Foods

7 C.F.R. § 246.25(b)(3)(ii) Records and Reports, Civil Rights

7 C.F.R. Part 16 Equal Opportunity for Religious Organizations

28 C.F.R. Part 35 Nondiscrimination on the Basis of Disability in State and Local Government Services

28 C.F.R. Part 36 Nondiscrimination on the Basis of Disability by Public Accommodations and in Commercial Facilities

USDA Departmental Regulation (DR) 4300-003, Equal Opportunity Public Notification Policy, October 17, 2019

USDA Departmental Regulation (DR) 4330-002 Nondiscrimination in Programs and Activities Receiving Federal Financial Assistance from the USDA, July 27, 2021

902 KAR 1:400 KY Administrative Hearings, Chapter 18 WIC Program: 040 Fair hearing procedures for participants

Agreements:

Federal-State Supplemental Nutrition Programs Agreement (Form FNS – 339) FNS – KY CHFS Complaints Processing Memorandum of Understanding, October 3, 2016

Program Guidance:

USDA Guidance to Federal Financial Assistance Recipients Regarding the Title VI Prohibition Against National Origin Discrimination Affecting Persons With Limited English Proficiency (79 F.R. No. 299, p. 70771-70784, November 28, 2014).

FNS Instruction 113-1: Civil Rights Compliance and Enforcement, November 8, 2005

Administrative Reference for Local Health Departments

<u>Administrative Reference</u> Section: Training Guidelines and Program Descriptions: WIC Program <u>Administrative Reference</u>, Patient Services Reporting System, Form CH-5 and CH-5WIC, and Form CH-5B

PROCEDURES

At every certification/recertification, local program staff must inform all applicants, participants, or their parents/caretakers of their rights and responsibilities in the WIC Program in a language that they can understand. Documentation informing the applicants/participants of their rights and responsibilities must be maintained in the person's medical record.

General Policies

- A. Applicants and participants, or their parent/legal representative/caretaker, must be informed of the rights and responsibilities during a certification. Refer to Kentucky eWIC Benefits Pamphlet, eWIC-1 (Rights and Responsibilities), and Section 200 Certification Appendices, Participant Rights and Responsibilities Info Sheet.
- B. Inform persons with LEP about their right to free language assistance services. Inform persons with disabilities about their right to free reasonable modifications and auxiliary aids and services.
- C. Documentation of informing applicants and participants of their rights and responsibilities must be in the medical record.
- D. Any applicant/participant determined ineligible, denied WIC services, disqualified or suspended from WIC, or asked to repay the cash value of improperly redeemed WIC food instruments must be provided a hearing to appeal the decision if desired and must be provided the WIC Program Fair Hearing Procedures. The WIC Program Fair Hearing Procedures are included in the "WIC Program Notice of Ineligibility" (WIC 54). Refer to Policy 705 Ineligibility and Discontinuation of Benefits.
- E. Procedures for Fair Hearings are in the Administrative Reference Section: Training Guidelines and Program Descriptions: WIC Program, WIC Program Fair Hearing Procedures are also part of Administrative Regulation 902 KAR 4:040.
- F. WIC Fair Hearing procedures must be displayed in the clinic and/or waiting area. A Fair Hearing Procedures Poster is available from the State WIC office. Refer to Section 200 Certification Appendices.
- G. Each agency must have a current list of WIC contracted vendors and provide the list to eligible participants to inform them where food benefits can be redeemed.
- H. WIC program services and operations shall comply with the Civil Rights regulations, statutes, agreements, and Program Guidance.
- The WIC Participation by Race/Status report shall be reviewed to ensure appropriate racial representation.

Participant Notification and Documentation Requirement

- A. All applicants, participants, or their parent/legal representative/caretaker, must read or have read to them, the WIC Rights and Responsibilities section on the Registration/Authorization/Certifications and Consents form (CH-5 or CH-5WIC). Refer to Administrative Reference, Patient Services Reporting System (PSRS), Form CH-5 and CH-5WIC and Form CH-5B.
- B. All applicants, participants, or their parent/legal representative/caretaker must sign and date this section of the completed Registration/Authorization/Certifications and Consents form (CH-5 or CH-5WIC) at each certification. If the computer system is not available the Rights and Responsibilities section on the CH-5B must be read, signed, and dated. Refer to Administrative Reference, Patient Services Reporting System (PSRS), Form CH-5 and CH-5WIC and Form CH-5B.
- C. All applicants/participants determined eligible, or their parent/legal representative/caretaker must be provided the Kentucky eWIC Benefits Pamphlet, eWIC-1, and the information within explained to them. The eWIC Benefits Pamphlet includes the Rights and Responsibilities and how to use the eWIC card/e. Refer to Section 200 Certification Appendices.
- D. At initial certification, all applicants determined eligible, or their parent/legal representative or caretaker must be provided the Kentucky WIC Approved Food List and a current list of approved vendors where eWIC is accepted. Refer to the 800 Food Delivery Data Section Appendices. The Rights and Responsibilities are available as an information sheet for use when the eWIC Benefits Pamphlet is not appropriate. Refer to the 200 Certification Appendices.
- E. All applicants/participants determined ineligible, denied, or discontinued WIC, or imposed a claim must be provided a completed "Notice of Ineligibility" (WIC 54). A copy of the WIC-54 must be filed in the medical record. Refer to Policy 705- Ineligibility and Discontinuation of Benefits and the 200 Certification Appendices.
- F. The "And Justice for All" poster shall be prominently displayed in a clinic location visible to all applicants and participants. The poster is available from the State WIC Office. Refer to Section 200 Certification Appendices and the Administrative Reference, Section: Personnel, Civil Rights.
- G. The Fair Hearing procedures shall be prominently displayed in a clinic location visible to all applicant and participants. It shall be posted on website or frequently used social media platform.

Confidentiality

All rules for confidentiality and protection of patient information shall be followed for WIC information. Refer to the Administrative Reference, Section: Personnel, "Health Insurance Portability and Accountability Act of 1996 (HIPAA)"; Section: LHO Operations, Information Technology, and Section: Medical Records Management, "Guidelines of Medical Records."

PARTICIPANT RIGHTS AND RESPONSIBILITIES INFO SHEET

Purpose	To inform participants of their Rights and Responsibilities in the WIC Program and WIC FMNP Program.
Languages	Available in English and Spanish and 12 other languages. Use a qualified interpreter or qualified bilingual staff to explain the information on this form for non-Spanish speaking LEP individuals. This must be provided to all applicants and participants at the certification visit.
When To Use	Must be provided to all applicants and participants at the certification visit. Distribute as needed. Copy as needed. Order from the State WIC Office utilizing the WIC Program Supply Requisition Form, Email WIC Program Requisition Form to the Ky WIC Help Desk at WIC.Helpdesk@ky.gov. Bundled in packages of 100.



Kentucky WIC & WIC Farmers Market Program Rights and Responsibilities

Need help? If you have difficulty understanding or reading English or have a disability, free language assistance or other aids and services are available upon request.

My Rights:

WIC Foods: If I/my child qualify for WIC, I'll get an eWIC Card to buy healthy foods at the grocery store. The healthy WIC Foods will help me/my child eat healthy but will not provide all the foods that I/my child needs each month. I will be provided information on my WIC food package and where to shop.

Nutrition Education & Breastfeeding Support: I will get information about nutrition topics that interest me. WIC will help and support me with breastfeeding.

Health Care Information and Referrals: WIC will share information about immunizations, finding a doctor, and other services I might need or be interested in.

Common Courtesy: WIC and store staff will treat me fairly and equally, with courtesy and respect, in return I will treat WIC Program and store staff with courtesy. If I have concerns with my WIC shopping experience, I will contact my WIC office or the State WIC Vendor Management office at 1-877-597-0367.

WIC Transfer Information: I can transfer to another WIC office in out of Kentucky. I can ask WIC staff to give me transfer information to provide to my new WIC office. (Verification of Certification also called a VOC).

Fair Treatment/Right to File a Complaint: Standards for eligibility and participation in the WIC Program are the same for everyone regardless of race, color, national origin, sex, disability, or age. I have the right to file a complaint if I feel I have been treated unfairly by WIC staff or store staff.

Fair Hearing: I can ask for a Fair Hearing if I disagree with a decision about my WIC eligibility. The Fair Hearings Procedures are posted in my WIC office.

Free Communication Assistance: I understand that if I have difficulty understanding or reading English or have a disability; free language assistance or other aids and services are available upon request.

Privacy: My information is private. I understand that my child's WIC data may be shared with other Kentucky Department of Public Health programs, such as immunizations. If I am investigated for WIC Program abuse, my information may be shared.

Proxy: I understand that I may appoint proxies to act on my behalf for WIC services. All proxies must abide by these Rights and Responsibilities.

My Responsibilities:

Provide Correct Information:

- By signing the CH-5 Registration, Authorizations, Certifications and Consent form, I am certifying that the information I provide for my WIC eligibility determination is correct, to the best of my knowledge. This includes identity, pregnancy status, address, household size, household income and eligibility for Medicaid, SNAP (Supplemental Nutrition Assistance Program), TANF (Temporary Assistance to Needy Families).
- I will inform WIC Staff if my household income, address or phone number changes.

WIC Program Participation:

- If I do not participate (pick up/keep my appointment or request) my/my child's food benefits for two months in a row, I/my child will be removed from the WIC Program. I may contact my WIC office to request to be reinstated if I have eligibility left in my certification period or to be recertified.
- If I receive my/my child's food benefits late, I may not be receive all the food benefits for that month, the food benefits may be reduced based on the number of days remaining in my/my child's benefit cycle.

eWIC Card:

- It is my responsibility to keep my eWIC card secure and my PIN confidential. (Only share your card or PIN with people you have identified as a proxy)
- If my eWIC card is lost, stolen or damaged, I must call the WIC office for assistance.

WIC Abuse:

- If I misrepresent, conceal, or withhold facts in order to get WIC, I
 may be asked to repay the value of the food received and be
 removed from the WIC Program.
- Disruptive behavior, threatening to abuse, or physically abusing any staff and vendor or farmer's market personnel is a violation of WIC Program regulations and may result in disqualification from the program.
- I understand that the following violations may result in disqualification from the program and repayment of food benefits issued to me and subject me to civil or criminal prosecution under state and federal law:
 - Exchanging supplemental foods for cash, credit, or non-WIC food items
 - Purchasing non-WIC foods or unauthorized food items;
 - Purchasing supplemental food items in excess of what was issued to me; and
 - Selling or offering to sell my WIC foods or WIC benefits, or WIC issued breast pump, either verbally, in print, or online or allowing someone else to do so.
 - Participating in more than one WIC Program and/or Commodities Special Food Program (CSFP) at the same time.
- If I give someone my eWIC card and PIN and they misuse my food benefits, the foods will not be replaced.

The Kentucky WIC Program is an equal opportunity Provider. Please see below for information on filing a civil rights complaint.

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online

at: https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

1. mail:

U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or

2. fax:

(833) 256-1665 or (202) 690-7442; or

3. **email:**

program.intake@usda.gov

This institution is an equal opportunity provider.

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Derechos y Responsabilidades del Programa WIC de Kentucky y del

Programa de Mercado de Granjeros de Kentucky

¿Necesita ayuda? Si le es difícil entender o leer el inglés, o si tiene alguna discapacidad, puede recibir ayuda con el idioma u otros apoyos y servicios sin costo alguno para usted, basta con solicitarlos. Por favor contacte a la clínica de WIC en su localidad o a la Oficina Estatal de WIC al 1-877-597-0367. Si tiene alguna discapacidad y necesita ayuda para llamarnos, contacte al Número Estatal de Retransmisión llamando al 711; o, para el servicio de voz a TDD, llame al 800-648-6057; para el servicio de TDD a voz, llame al 800-648-6056.

Mis derechos:

Alimentos WIC: Si yo o mi hijo somos elegibles para WIC, recibiré una tarjeta eWIC para comprar alimentos saludables en el supermercado. Los alimentos saludables de WIC me ayudarán a mí o a mi hijo a comer sano, pero no proporcionarán todos los alimentos que yo o mi hijo necesitamos cada mes. Se me proporcionará información sobre mi paquete de alimentos WIC y dónde comprarlos.

Educación nutricional y apoyo a la lactancia materna: Recibiré información sobre temas de nutrición que me interesen. WIC me ayudará y apoyará con la lactancia.

Información y referidos de atención médica: WIC compartirá información sobre vacunas, búsqueda de un médico y otros servicios que pueda necesitar o que me interesen.

Cortesía común: WIC y el personal de la tienda me tratarán de manera justa y con igualdad, con cortesía y respeto, a cambio, trataré al personal del Programa WIC y de la tienda con cortesía. Si tengo inquietudes con mi experiencia de compra de WIC, me comunicaré con mi oficina de WIC o con la oficina estatal de administración de proveedores de WIC al 1-877-597-0367.

Información sobre la transferencia en WIC: Puedo transferirme a otra oficina de WIC en o fuera de Kentucky. Puedo pedirle al personal de WIC que me brinde información necesaria para la transferencia con el fin de proporcionarla en mi nueva oficina de WIC. (Verificación de Certificación también llamada VOC).

Trato justo/Derecho a presentar una queja: Los estándares de elegibilidad y participación en el Programa de WIC son los mismos para todos sin importar raza, color, origen nacional, sexo, discapacidad o edad. Tengo derecho a presentar una queja si siento que el personal de WIC o el personal de la tienda me han tratado injustamente.

Audiencia justa: Puedo solicitar una audiencia justa si no estoy de acuerdo con alguna decisión sobre mi elegibilidad para WIC. Los procedimientos de audiencias justas están publicados en mi oficina de WIC.

Ayuda gratuita con la comunicación: Entiendo que si tengo dificultades para entender o leer inglés o tengo una discapacidad; dispongo de ayuda gratuita con el idioma u otros servicios y están disponibles a pedido.

Privacidad: Mi información es privada. Entiendo que los datos de WIC de mi hijo pueden compartirse con otros programas del Departamento de Salud Pública de Kentucky, como sus vacunas. Si me investigan por abuso del Programa de WIC, mi información puede ser compartida.

Apoderado: Entiendo que puedo designar a apoderados para que actúen en mi nombre para los servicios de WIC. Todos los apoderados deben cumplir con estos derechos y responsabilidades.

Mis responsabilidades:

Proporcionar información correcta:

- Al firmar el formulario CH-5 de Registro, Autorizaciones, Certificaciones y Consentimiento, certifico que la información que proporcioné para mi determinación de elegibilidad de WIC es correcta, según mi leal saber y entender. Esto incluye la identidad, el estado de embarazo, la dirección, el tamaño del hogar, los ingresos del hogar y elegibilidad para Medicaid, SNAP (Programa de Asistencia Nutricional Suplementaria), TANF (Asistencia Temporal para Familias Necesitadas)
- Le informaré al personal de WIC si cambian los ingresos, la dirección o el número de teléfono de mi hogar.

Participación en el programa de WIC:

- Si no participo (recoger/cumplir con mi cita o solicitar) durante dos meses seguidos, mi hijo o yo seremos eliminados del Programa WIC. Puedo comunicarme con mi oficina de WIC para solicitar que me reintegren si sigo siendo elegible en mi período de certificación o para que me vuelvan a certificar.
- Si recibo mis beneficios de alimentos o los de mi hijo tarde, es posible que no reciba todos los beneficios de alimentos para ese mes, los beneficios de alimentos pueden reducirse según la cantidad de días restantes en el ciclo de beneficios mío o de mi hijo.

Tarjeta eWIC:

- Es mi responsabilidad mantener mi tarjeta eWIC segura y mi PIN confidencial. (Solo comparta su tarjeta o PIN con las personas que haya identificado como apoderado)
- Si pierdo, me roban o se me daña la tarjeta eWIC, debo llamar a la oficina de WIC para obtener ayuda.

Abuso de WIC:

- Si tergiverso, escondo o retengo hechos para obtener WIC, se me puede pedir que reembolse el valor de los alimentos recibidos y se me retire del programa de WIC.
- El comportamiento perturbador, amenaza de abuso o abusar físicamente de cualquier miembro del personal y de venta o del personal del mercado de granjeros es una infracción de las normas del Programa de WIC y puede resultar en la descalificación del programa.
- Entiendo que las siguientes infracciones pueden resultar en la descalificación del programa y el reembolso de los beneficios de alimentos que se me otorgaron y me someten a un proceso civil o penal según las leyes estatales y federales:
 - Intercambio de alimentos complementarios por efectivo, crédito o alimentos que no sean de WIC
 - o Comprar alimentos que no son de WIC o alimentos no autorizados;
 - Comprar alimentos suplementarios en exceso a lo que se me entregó;
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 - Vender u ofrecer vender mis alimentos de WIC o los beneficios de WIC, o el extractor de leche dado por WIC, ya sea verbalmente, por escrito o en línea, o permitir que otra persona lo haga.
 - Participar en más de un Programa de WIC y/o Programa de Alimentos Especiales (CSFP) al mismo tiempo.
- Si le doy a alguien mi tarjeta eWIC y mi PIN y hace un mal uso de mis beneficios de alimentos, los alimentos no serán reemplazados.

De acuerdo con la ley federal de derechos civiles y las normas y políticas de derechos civiles del Departamento de Agricultura de los Estados Unidos (USDA), esta entidad está prohibida de discriminar por motivos de raza, color, origen nacional, sexo (incluyendo identidad de género y orientación sexual), discapacidad, edad, o represalia o retorsión por actividades previas de derechos civiles.

La información sobre el programa puede estar disponible en otros idiomas que no sean el inglés. Las personas con discapacidades que requieren medios alternos de comunicación para obtener la información del programa (por ejemplo, Braille, letra grande, cinta de audio, lenguaje de señas americano (ASL), etc.) deben comunicarse con la agencia local o estatal responsable de administrar el programa o con el Centro TARGET del USDA al (202) 720-2600 (voz y TTY) o comuníquese con el USDA a través del Servicio Federal de Retransmisión al (800) 877-8339.

Para presentar una queja por discriminación en el programa, el reclamante debe llenar un formulario AD-3027, formulario de queja por discriminación en el programa del USDA, el cual puede obtenerse en línea en:

https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf, de cualquier oficina de USDA, llamando al (866) 632-9992, o escribiendo una carta dirigida a USDA. La carta debe contener el nombre del demandante, la dirección, el número de teléfono y una descripción escrita de la acción discriminatoria alegada con suficiente detalle para informar al Subsecretario de Derechos Civiles (ASCR) sobre la naturaleza y fecha de una presunta violación de derechos civiles. El formulario AD-3027 completado o la carta debe presentarse a USDA por:

(1) correo:

U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or

- (2) fax: (833) 256-1665 o (202) 690-7442; o
- (3) correo electrónico: program.intake@usda.gov

Esta entidad es un proveedor que brinda igualdad de oportunidades.

Policy 212 Voter Registration

POLICY

Local WIC agencies will provide potential voters with the opportunity to register to vote and submit completed registration forms to the State Board of Election office or to the county clerk's office if the clerk accepts without regard to the participant's residence.

PURPOSE

To comply with the National Voter Registration Act (NVRA) and increase the number of Americans registered to vote.

RELEVANT REGULATIONS

PL 103-31 – National Voter Registration Act of 1993 KRS Chapter 116 – Voter Registration

PROCEDURES

General NVRA Information

- A. The Voter Registration Policy applies to all WIC program applicants/participants regardless of WIC program eligibility determination and whether an applicant/participant chooses to register to vote or not. The choice will not affect WIC Program Services.
- B. Voter registration or the option to update current registration shall be provided to other persons eighteen (18) years old or older who request to register to vote.
- C. The NVRA specifies that any person who provides voter registration services is prohibited from:
 - 1. Seeking to influence a participant's political preference or party designation.
 - 2. Displaying any such political preference or party allegiance.
 - 3. Making any statement to a participant or taking any action to discourage the participant from registering to vote.
 - 4. Making any statement to a participant or taking any action to lead the participant to believe that a decision to register or not register has any bearing on the availability of WIC services.
 - *Furthermore, The NVRA sets forth criminal penalties for noncompliance with these mandates.

Clinic Staff Responsibilities

- A. Offer Voter Registration to all individuals who are 18 years old or older at certification, recertification, and when an address change and/or VOC transfer occurs.
- B. The Voter Registration Rights and Preference form (WIC 53) form shall be provided to the applicant/participant to complete each time voter registration is offered. This form provides their rights concerning registering to vote and documents the opportunity to register or decline.
- C. The completed WIC 53 shall be filed in a voter registration file by calendar year and retained for two calendar years. A copy of WIC 53 must be given to the individual. Refer to Section 200 Certification Appendices.
- D. A Voter Registration Application (SBE01) form shall be provided to every applicant/participant who answers "YES" to the Voter Preference Question. Refer to Section 200 Certification Appendices.
- E. The completed voter registration (SBE01) shall be accepted by WIC staff and sent to the election official. Unless the individual chooses to take the voter registration with them to complete and mail to their respective county clerk or elections office. The individual cannot be required to mail the form.

- F. WIC staff must provide the same amount of assistance to a potential voter completing the voter registration form as they would to someone completing WIC forms unless the applicant/participant refuses it.
- G. If the individual refuses to read the WIC 53 form, designate preference, or sign the form, staff shall record the applicant/participant's name and note the refusal date on the WIC 53. Two (2) staff shall sign and date the form.
- H. Voter Registration applications and WIC 53 forms shall be kept confidential and used for no purpose other than for voter compliance with the National Voter Registration Act of 1993.

Completed Voter Registration Forms

- A. Completed voter registration forms shall be sent at least weekly, except prior to an election, when forms shall be sent within five (5) days of the deadline for registration (typically 28 days prior to the election). Refer to Section 200 Certification Appendices.
- B. Forms may be mailed to the county clerk if the clerk accepts them without regard to the participant's residence. If not, completed voter registration forms must be sent to the State Board of Elections, 140 Walnut Street, Frankfort, Kentucky 40601.
- C. If you are unsure about the validity or accuracy of the information on the completed voter registration form, send it to the local elections office and let them make the decision about the validity of the registration.
- D. Staff shall not determine if an individual is eligible to complete a voter registration application form. The State Board of Elections is responsible for whether to approve or deny a voter registration application and notify the person.

System Procedures for Voter Registration

- A. If the applicant/participant's date of birth and reason for visit code of WIC/Cert/Recert/ WIC VOC is in the system, a message returns if voter registration is required within the calendar year. Refer to Patient and Services Reporting System "Reason for Visit Codes."
- B. If this information is not in the system or the system is not available, voter registration must be offered at application, certification, recertification, and VOC transfer.
- C. If the system is unavailable, and the applicant/participant request to complete the voter registration application, provide the State Board of Elections form, the SBE 01. Enter NO for printing the form.
- D. On the registration screen, complete the "Apply to Vote" field with the applicant/participant's preference as indicated on the WIC 53- Y for yes or N for no. If the applicant/participant refused to complete the WIC 53, put "NO" in the field.
 - 1. If Apply to Vote is No, the process is complete. See number 4 below.
 - 2. If Apply to Vote is Yes, put Y in the "Print Form" field to print the system voter registration application form. The system form is printed with the applicant/participant's name, social security number, date of birth, county of residence, mailing address, sex, phone number, and date. If a post office box is provided, a residential address shall be included in the secondary field. Refer to Section 200 Certification Appendices.
 - 3. Give the system form to the applicant/participant to complete party affiliation and residence address if different from the mailing address, read and sign.
 - 4. Provide a copy of the WIC 53 to the applicant/participant and file a copy in the Voter Registration file.
 - a. A copy should not be filed in the participant's medical record.

Policy 213 Proxy

POLICY

A woman participant, parent, legal representative, or caretaker of an infant or child participant may designate an individual to act as a proxy when they are unable to attend their WIC appointments. A proxy may attend subsequent certifications, mid-certification health assessments (MCHA), or nutrition education, pick up food benefits, and shop for WIC-approved foods.

PURPOSE

To provide an alternative procedure and minimize barriers for participants to receive WIC benefits.

RELEVANT REGULATIONS

7 CFR 246.2 - Proxy Definition

7 CFR 246.12 (r) – Issuance of food instruments, cash value, and authorized supplemental foods. 7CFR 246.12 (r) (1) – Food Delivery Systems

PROCEDURES

Proxy

- A. During the certification visit, the woman participant, parent, legal representative, or caretaker shall be informed of their right to a proxy and of the proxy's responsibilities.
 - Proxies may be designated by the woman participant, parent, legal representative, or caretaker:
 - At the time of certification and reviewed annually, recommended at certification, or when a change is indicated.
 - (i) All areas of the WIC Proxy Authorization form must be completed and filed in the participant's medical record.
 - (ii) A separate WIC Proxy Authorization form is completed for each household member.
 - b. Proxy designee(s) may be updated at any time.
 - c. Upon presentation of a letter/note signed and dated by the participant, parent, legal representative, or caretaker indicating the name of the individual designated as the proxy.
 - d. Designated proxies have the same level of responsibility as the participant, parent, legal representative, or caretaker and will be held to the same standard of conduct.
 - e. Refusal to designate a proxy must be documented in the participant's medical record.
- B. A person presenting at the local WIC agency as a proxy shall be asked to show identification to assure that he/she is the authorized proxy prior to providing services, including the issuance of benefits.
- C. A proxy cannot be issued a WIC electronic benefits transfer (EBT) card or assigned their own pin number. The participant, parent, legal representative, and caretaker are the only authorized individuals to receive WIC EBT cards and pin numbers.
- D. For persons presenting to the clinic not authorized on the Kentucky WIC Proxy Authorization form, a verbal proxy authorization from the woman participant, parent, legal representative, or caretaker can be obtained in order for the person to be designated as a proxy.
 - 1. The verbal proxy authorization must be documented on the Kentucky WIC Program Authorization form in the "verbal authorization" section.
 - 2. The individual granting verbal proxy authorization must be informed that the intent of the authorization will allow the said proxy to obtain WIC benefits, nutrition education, and shop for WIC-approved foods.
- E. The woman participant, parent, legal representative, or caretaker is responsible for the proper use of food benefits, is liable for any resulting sanctions, and understands that WIC will be unable

to replace any food benefits used improperly or not made available to the WIC participant by the proxy. Refer to Policy 303- Program Integrity- Participant Violation and refer to the Proxy Form in the 200 Certification Appendices.

Policy 214 Hospital Certification Requirements

POLICY

WIC services may be provided in the hospital when the need exists. Certification in the hospital shall expedite services and target new WIC participants. A needs assessment and Local WIC Agency hospital certification policies and procedures must be submitted to the State WIC Office for review and approval.

PURPOSE

Hospital certifications shall target newborn infants of mothers active on WIC and new mothers who were not participating in WIC during their pregnancy. Participants enrolled at another agency should be referred to their agency for follow-up appointments.

RELEVANT REGULATION

7 CFR 246.6 (f) – Agreements with Local WIC Agencies, Outreach/Certification in Hospitals 246.4 (27-iii) (13-xiii) – State plan.

248.17 - Management evaluations and reviews.

PL 103-31 – National Voter Registration Act of 1993

KRS Chapter 16 - Voter Registration

246.7 (k) - Certification of participants (VOC)

247.37 - Civil rights requirements

Administrative Reference, Patient Service Reporting System, Household Size and Household Income

ELIGIBILITY REQUIREMENTS

All eligibility requirements must be met. If proof of residence, identity, adjunct eligibility, or income is not available, a thirty (30) day certification pending presentation of proof is allowed. If all proof is presented, the certification is treated the same as any other certification.

PROCEDURES

- A. Identification of the applicant/participant being certified must be requested. If proof of identity is presented, the appropriate proof code shall be documented on the CH-5, CH-5WIC, or CH5-B. The hospital record, birth card, crib card, or identification bracelet is acceptable. If no documentation of identity is seen, the hospital certification code 24 is used for the identity proof code on the CH5-B. If the situation exists that proof of identity for the woman being certified cannot be provided, follow procedures as outlined in Policy 207- Required Proofs Not Present.
- B. Income eligibility must be determined and documented on the CH-5, CH-5WIC, or CH5-B. Determine if the applicant qualifies due to adjunct eligibility. If so, document the appropriate code on the CH-5, CH-5WIC, or CH5-B. If the applicant/participant states she is Medicaid eligible, verify this through KY Health-Net, Voice Response, or DCBS. If adjunct eligibility does not apply, household income information must be gathered to determine income eligibility. If proof of income is presented, document the proof code(s) on the CH-5, CH-5WIC, or CH5-B. If proof is not presented, the participant/caretaker must self-declare household income. The hospital certification code 24 is used as the proof code. If the situation exists that proof of household income cannot be provided, follow procedures as outlined in Policy 207- Required Proofs Not Present.
- C. Residence requirements must be met and documented on the CH-5, CH-5WIC, or CH5-B. Proof of residence shall be obtained, if possible, i.e., if the participant/caretaker has proof with her or if staff has access to the hospital record. In this situation, the appropriate proof code shall be recorded on the CH-5, CH5WIC, or CH5-B. If no documentation of residence can be presented, the participant must self-declare the address. The hospital certification code of 24 is used for the type of proof of residence as documented on the CH-5, CH-5WIC or CH5-B. If the situation

- exists that proof of residence cannot be provided, follow procedures as outlined in Policy 207-Required Proofs Not Present.
- D. Physical presence must be documented. Since the health professional is at the hospital, the participant shall be seen, and physical presence answered "yes." Refer to Policy 209- Physical Presence Requirements.
- E. A hospital certification done without the required proof of residence, identity, and/or income is for thirty (30) days. Proof must be presented in this 30-day period to continue the certification.
 - 1. The applicant/participant/caretaker must be informed that the certification is for 30 days, and that proof must be presented in the 30-day period to continue the certification.
 - 2. If all proof was presented, the certification is treated the same as any other certification.
 - 3. It is the responsibility of the site to track hospital certifications done without proof and ensure proof is presented prior to issuing food benefits past the 30 days.
 - 4. If proof is not presented within the thirty (30) day period or proof does not support eligibility, the participant shall be determined ineligible and terminated from WIC with no further food benefits. Refer to Policy 705- Ineligibility and Discontinuation of Benefits.
 - 5. If the participant was terminated for not bringing proof within the thirty (30) day period and later brings the proof that supports eligibility, he/she shall be reinstated if eligibility remains in the certification period. Refer to Food Delivery/Data Section.
- F. Initial certification at the hospital for women age 18 and over must include voter registration. Refer to Policy 212- Voter Registration.
- G. Nutritional risk must be determined and documented. If the health professional has access to the hospital record, information may be obtained from that record. All required medical and nutritional information must be documented in the medical record. If any data cannot be obtained, document the reason in the medical record.
- H. Issue food benefits. Coordinate issue dates with household members if applicable. If all required proof was seen, issue food benefits for the appropriate number of months. If the certification is pending any proof requirement, a maximum of one month of benefits can be issued. The person receiving the food benefits must present proof of identity if proof was not previously presented. The type of proof presented must be reviewed and documented in the system. Food benefit issuance must be documented in the medical record. Refer to Policy 803 Issuance of Benefits and Assigning Issue Dates.
- I. All appropriate forms must be completed and filed in the participant's medical record. Medical record documentation must be completed, and all labels placed in the participant's medical record in a timeframe not to exceed one week.
- J. If the system is down or unavailable, procedures must be established and in place for data entry. Data entry must be done as soon as possible but must not exceed one (1) week. WIC services are reported the same as in the clinic but with the appropriate service data and place of service.

Verification of Certification (VOC) & Hospital Certifications

- A. Patients in the hospital may live outside the agency service area.
 - 1. If hospital patients outside the local WIC agency's service area are certified, only one (1) month of food benefits can be issued.
 - a. Upon certification, a VOC must also be issued to the participant.
 - b. The participant shall be instructed to contact the local service agency in the area where they reside.
 - 2. If hospital patients outside the local WIC agency's service area are <u>not</u> certified, they shall be provided information about WIC and referred to the agency in their county of residence.
- B. Women and infants who are initially certified in a hospital must be transferred to a receiving clinic, if applicable, for follow-up WIC appointments and services at the clinic of their choice. Any food package changes made after a participant's hospital discharge will be made at the receiving

clinic. It is the responsibility of the receiving clinic to provide breastfeeding follow-up according to state and district standards. Refer to Policy 204- Transfer/VOC.

Storage and Security of Food Benefits

Storage and security of participant information, WIC equipment, and eWIC cards must be ensured at all times. eWIC cards may be assigned from a site's inventory or a separate site may be established if appropriate.

Separation of Duties/Conflict of Interest

If one staff member is determining eligibility and issuing food benefits at a hospital certification, records for the certification and issuance must be reviewed and signed by the WIC coordinator or designee within two weeks of the date of service and documented in the medical record. Procedures must also be in place to provide WIC services to employees, relatives, and household members of employees without a conflict. Refer to Policy 301-Program Integrity-Conflict of Interest and Policy 302-Program Integrity- Separation of Duties.

Quality Assurance

In conjunction with quality assurance reviews, local WIC agencies are responsible for ensuring that WIC operations are reviewed in the hospital, and an Internal Review must be done at a minimum of every two (2) years. This must cover local management, memorandum of understanding agreements, certification, nutrition education, participant services, civil rights, food delivery, eWIC card benefit accountability, and financial management. The individual performing the review cannot be a person who provides services in the entity being reviewed. A form or forms must be used to document review content and findings. The agency may develop review forms for this purpose or may request State WIC Office forms. Identified deficiencies must be corrected promptly by the local WIC agency. Documentation of the internal reviews must be maintained for five (5) years. Refer to the AR, Section: Accreditation and Quality Assurance/Quality Improvement, and Refer to Policy 305- Program Integrity- Internal Review.

Civil Rights

State and local WIC agencies must also comply with the Department's regulations on nondiscrimination (parts 15, 15a, and 15b of this title), and with the provisions of FNS Instruction 113-1, including the collection of racial/ethnic participation data and public notification of nondiscrimination policy. State and local WIC agencies must ensure that no person shall, on the grounds of race, color, national origin, sex (including general identity and sexual orientation), disability, age, or reprisal or retaliation, be subjected to discrimination under the program.

Policy 215 Certification Risk Assessment

POLICY

Local WIC Programs shall assess nutrition risk during the certification process to determine eligibility for WIC participation.

PURPOSE

To ensure that all participants receive accurate and uniform assessment and education concerning their nutrition-related health needs.

RELEVANT REGULATIONS AND GUIDANCE

246.7(e) - Nutritional Risk

WIC Consolidated Regulations-2007

The Special Supplemental Nutrition Program for Women, Infants and Children (WIC Program) Immunization Screening and Referral in WIC, 2016.

PROCEDURES

Overview

Applicants who meet the WIC program's category and income eligibility standards must be determined to be at nutrition risk prior to receiving program benefits. Data collection and evaluation must occur during the certification to determine nutrition risk. A complete assessment must be done prior to providing counseling, referrals, or nutrition education. A full assessment must include:

- A. Evaluation of height/length and weight measurements
 - 1. See Policy 216-Anthropometric Screening for requirements.
- B. Evaluation of hemoglobin/hematocrit test results
 - 1. See Policy 217-Hemoglobin/Hematocrit for requirements.
- C. Review applicants' health history and current health status
- D. Review typical daily intake and feeding patterns
- E. Consideration of infant/child development
- F. Discussion of environmental, safety and social factors that may affect nutrition.

Data Collection and Evaluation

Accurate measures, hemoglobin/hematocrit, dietary and health information must be collected. The certifying health professional will review this information during the certification process. All data will be compared to established standards for risk assignment. Eligibility will be determined based on this evaluation.

Referral Data

Using Previous Data

- A. Participants may bring data from their physician or health care provider to avoid duplication of medical procedures.
 - 1. Height/length and weight measurements can be collected up to 60 days before the certification or mid-certification health assessment date.
 - 2. Hemoglobin/Hematocrit data can be collected up to 90 days before the certification or mid-certification health assessment date.

When to Obtain Data

- A. Federal regulations allow blood work to be collected within 90 days after the certification date if the applicant has at least one qualifying risk factor at the time of certification.
- B. Data for pregnant women must be obtained during the pregnancy.

- C. Data for postpartum and breastfeeding women must be collected after the delivery.
- D. Data for infants must be collected during infancy.
- E. Data for a child must be collected while the participant is a child, although anthropometric measures taken at 11 months of age may be used to certify a 12 or 13-month-old child.

Anthropometric Assessment

Obtain accurate height or length and weight measures for each participant at each certification or midcertification health assessment according to the guidelines in Policy 216-Anthropometric Screening.

Hemoglobin/Hematocrit Assessment

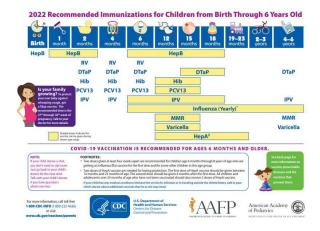
Obtain hemoglobin or hematocrit data at certification or mid-certification health assessments according to the guidelines in Policy 217-Hemoglobin and Hematocrit.

Health Assessment

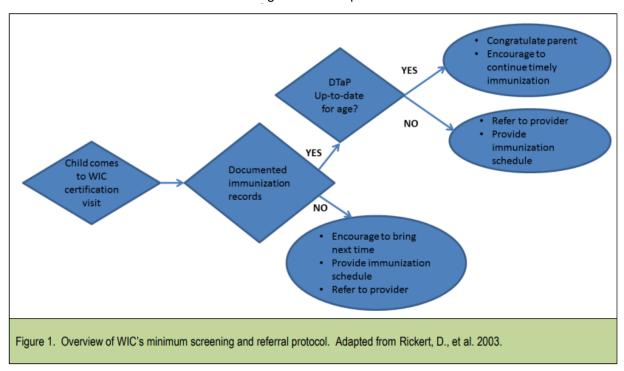
Conduct interviews and complete the health risk assessment in the system for each participant's certification. Utilize additional probing questions about the participant's health history and current health status to determine the complete nutrition risk assessment and assign all appropriate risks.

Immunization Screening

- A. Immunization records shall be requested for infants and children applying for WIC, and the records assessed for immunization status.
- B. Advise the parents or caregivers that immunization records are requested as part of the WIC health screening process when scheduling an appointment for WIC certification.
- C. WIC staff are required to screen all WIC infants and children at each certification visit up to age 2 and should continue screening through age 4. Refer those who are under-immunized to health care provider or immunization program at the local health department. The referral must be documented.
- Immunization status/providing immunization records will not impact the availability of WIC services.
- E. WIC staff do not fully assess immunization status but rather screen immunization records to effectively fulfill its role as an adjunct to health care by ensuring the WIC infants and children are not under-immunized.
- F. Staff may request a release of information to obtain immunization records or may check the Kentucky Immunization Registry.
- G. Screen for immunizations by counting DTaP (diphtheria and tetanus toxoids and acellular pertussis) vaccines.
 - 1. By three months of age, at least one dose of DTaP.
 - 2. By five months of age, at least two doses of DTaP.
 - 3. By seven months of age, at least three doses of DTaP.
 - 4. By nineteen months of age, at least four doses of DTaP.
 - 5. By four years of age, at least five doses of DTaP.



The below is a flow chart of the WIC screening and referral protocol.



Lead Screening

Lead screening is a part of the nutrition assessment.

- A. For the children ages 12-35 months, determine if a blood lead screening test has never been performed or not performed in the last 12 months. Explain the impact of elevated blood lead levels on growth and development and the importance of a blood lead level screening.
 - a. Document if the child has received a blood lead screening in the past 12 months. If lead test results are available, the data should be documented and assessed to determine if risk code 211 Elevated Blood Lead Levels should be assigned, and appropriate nutrition education provided. See Section 400, Nutrition Education Appendix and Section 200 Certification Appendix.
 - b. If a blood lead test has not been performed, the child should be referred to the agency's blood lead coordinator or to the child's health care provider, depending on the agency's protocol. This referral must be documented in the medical record.

- B. For children ages three years and older, ask if a blood lead screening test has ever been performed. Explain the impact of elevated blood lead levels on growth and development and the importance of a blood lead level screening.
 - a. Document if the child has received a blood lead screening in the past. If lead test results are available, the data should be documented and assessed to determine if risk code 211 Elevated Blood Lead Levels should be assigned, and appropriate nutrition education provided. See Section 400, Nutrition Education Appendix and Section 200 Certification Appendix.
 - b. If a blood lead test has not been performed, the child should be referred to the agency's blood lead coordinator or to the child's health care provider, depending on the agency's protocol. This referral must be documented in the medical record.
- C. In addition, a documented referral should be made to a health professional/local agency lead program if:
 - a. The child had an elevated BLL 12 months prior and has had no interim follow-up screening.
 - b. The child is suspected by a parent or a health care provider to be at risk for lead exposure.
 - c. The child has a sibling or frequent playmate with an elevated BLL.
 - d. The participant is a recent immigrant, refugee, or foreign adoptee.
 - e. The breastfeeding or lactating woman, parent, or child's principal caregiver works professionally or recreationally with lead.
 - f. The family has a household member who uses traditional, folk, or ethnic remedies and cosmetics or who routinely eats unregulated/uninspected food imported from abroad.
 - g. The family has been identified at increased risk for lead exposure by the health department because the family has local risk factors for lead exposure.
- Lead can pass through breast milk. See Policy 501 for Blood Lead Levels and Breastfeeding.
- E. Blood Lead testing is **not** an allowable WIC expense.

Documentation of Medical Home

Document the participant's Medical Home or Primary Care Physician, referral shall be made as appropriate.

Diet Assessment

Conduct interview and complete a diet assessment for each participant at the certification visit. Utilize additional probing questions about the participants' feeding behaviors and diet to determine the complete nutrition risk assessment and assign all appropriate risks.

Self-reporting Diagnosis

A diagnosis by a medical professional may be self-reported by the applicant/participant/ caregiver unless otherwise indicated.

A self-reported medical diagnosis may prompt the health professional to ask more probing questions (whether the condition is managed by a medical professional, how to contact the professional, is condition controlled by diet or medication, and what has been prescribed) for determining risk.

A referral diagnosis from a medical professional of an allowed nutritional risk shall be assumed to meet the definition.

Food Package Assignment/Nutrition Counseling

A Certifying Health Professional must assign a food prescription in compliance with Policies for Prescribing Food Packages and provide nutrition education counseling.

Ineligibility Any applicant/participant not eligible at a certification visit must be provided the WIC-54 (Notice of Ineligibility).				

WIC Certification Assessment Policies

Situation	Action	Notes
Nutritional Risk Priority	If more than 3 risks, enter 3 with highest priority based on Nutritional Risk Code by Status and Priority. Highest priority for nutritional risk(s) will be assigned by computer.	Data may be obtained during certification period which changes priority. If new risks are found, document in medical record, provide appropriate nutrition education and submit "C" action if it will increase priority.
Pregnant woman has been admitted to the Program and the pregnancy is later questioned.	Obtain supporting medical documentation (e.g., physician statement, positive pregnancy test, etc.).	If pregnancy substantiated, continue certification period. If pregnancy is unsubstantiated, terminate from WIC and complete/provide WIC-54 (written notice and right to fair hearing).
Infant eligible for more than 6 months with: (a) No preventive health care or receiving healthcare at health department.	 (a) Advise of other health care services (e.g., Well Child, EPSDT, immunizations, etc.) Refer to physician, if appropriate. (b) Document receiving health care by a physician. 	Document referrals in medical record.
(b) Preventive care by Physician.		

Policy 216 Anthropometric Screening

POLICY

Appropriate procedures and equipment will be used to obtain participant weight, length, or height measurements in WIC Clinics.

PURPOSE

To ensure consistent and accurate measurements are used to determine program eligibility.

RELEVANT REGULATIONS

246.7(e)(1)(i)(A) and (B) – Required nutritional risk data 246.7(e)(1)(ii)(A) – Weight and height or length 246.7(e)(2)(i)(A) – Nutritional Risk Criteria

PROCEDURES

Allowable Equipment

Using appropriate medical-grade equipment to obtain anthropometric measurements is essential for accuracy. Accurate weight and height or length measurements are required for determining risk assignment associated with eligibility screening during each certification and mid-certification health assessment.

- A. Weigh infants and children under the age of two years on a pediatric balance beam or electronic scale.
- B. Weigh children over the age of two years and women on an adult balance beam or electronic scale that is placed on a hard surface.
- C. Measure infants and children under the age of two years laying on a recumbent measure board with a stationary headboard and a sliding vertical footboard that is placed on a flat surface.
- D. Measure children over the age of two years and women in a standing position with a graduated rule or tape attached to the wall and a flat surface that is placed horizontally on top of the head.
- E. Measure children between the ages of 2 and 3 years old who cannot stand unassisted on a recumbent measure board with a stationary headboard and a sliding vertical footboard that is placed on a flat surface.

Equipment Maintenance

All scales used for weighing participants must be professionally calibrated annually. The date of the most recent calibration must be affixed to the equipment. Scales found to be out of calibration must be repaired, or replaced if damaged or defective, in a timely manner.

Appropriate Measuring Techniques

Height

- A. Children less than two years of age and age 2 years to 3 years who cannot stand unassisted.
 - 1. Lay the child flat against the center of the board.
 - 2. The head shall be held against the headboard by the parent or an assistant and the knees held so that the hips and knees are extended.
 - 3. The foot piece is moved until it is firmly against the child's heels.
 - 4. Read and record the measurement to the nearest 1/8 inch.
- B. Children over age two years and women
 - 1. Obtain a standing height.
 - 2. The participant is to be wearing socks or be bare foot. Shoes must be removed.
 - 3. Participants shall remove hats, glasses or any hair accessories that could hinder an accurate measurement from top of head.
 - 4. Have the participant stand with head, shoulder blades, buttocks and heels touching the wall.
 - 5. The knees are to be straight and feet flat on the floor.
 - 6. Participant shall be asked to look straight ahead.
 - 7. The flat surface is lowered until it touches the crown of the head, compressing the hair.
 - 8. Read and record the measurement to the nearest 1/8 inch.

Weight

- A. Prior to obtaining weight measurements, make sure the scale is "zeroed."
- B. Weigh infants only wearing a dry diaper or light undergarments.
- C. Weigh children and women after removing outer clothing and shoes.
- D. Have the participant stand in the middle of the scale.
- E. Read the measurement immediately and record the measurement.

Medical Data Requirements by Status

Measurements must be completed at the certification or mid-certification health assessment, must be reflective of the current status, and documented in the participant's medical record.

- A. Pregnant Women
 - 1. Height and weight taken during this pregnancy
 - a. Height and weight may be performed at the visit or may be referral data if less than 60 days from the certification date.
 - 2. Pre-pregnancy weight recorded by referral data or self-reported
- B. Breastfeeding and Postpartum Women
 - 1. Height and weight taken after termination of pregnancy,
 - a. Height and weight may be performed at the visit or maybe referral data if less than 60 days from certification/mid-certification health assessment date.
 - 2. Pre-pregnancy weight recorded by referral data or self-reported
- C. Infants
 - 1. Length and weight are taken.
 - a. Length and weight may be performed at the visit or may be referral data if less than 60 days from certification/mid-certification health assessment date.
 - 2. Birth weight is recorded by referral data or self-reported.
 - 3. Birth weight may be used for initial certification if less than 60 days from the certification date.
 - 4. Must document gestational age.
 - 5. Must plot length and weight on 0-24 month growth chart adjusted for gestational age (note: due to not being full gestation, the growth chart will not plot for less than 40-week gestation)
- D. Child
 - 1. Birth weight and gestational age is required for children under age 2.
 - a. Birth weight and gestational age may be self-reported or referral data
 - 2. Height and weight must be taken and recorded.
 - a. Height and Weight may be performed at the visit or may be referral data if less than 60 days from certification/mid-certification health assessment date.
 - 3. Must plot height and weight on the appropriate growth chart.
- *Referral data may be from outside sources or services in the clinic. The Kentucky Referral Form in the 200 Certification Appendices is available to provide participants to collect referral data.

If the health professional determines referral data does not reflect current health status, measures may be repeated.

Growth Chart Requirements by Status

Retain the most current CDC growth chart in the medical record.

- A. Pregnant Woman
 - 1. No Growth chart
- B. Breastfeeding or Post-Partum Woman
 - 1. ≤20 years old The computer system will plot for age, weight, and BMI for age on CDC 2-20-year growth chart.*
 - 2. ≥20 years old No Growth Chart
- C. Child 12 months to ≤24 months
 - 1. Computer system will plot length for age, weight for age, and weight for length on CDC 0-24-month growth chart *
 - a. Automated growth chart will plot age-adjusted based on the date of birth and expected delivery date up to age 2 years.
- D. Child- 24 months to 36 months

- 1. If child's height is measured recumbent (lying down) then document that measurement was recumbent in the computer system. The computer system will plot length for age, weight for age and weight for length on CDC 0-36-month growth chart. *
- E. Child-2 years to ≤5 years of age
 - 1. Computer system will plot standing height for age, weight for age, and BMI for age on CDC 2-20-year growth chart. *
- F. Infant Birth to ≤12 months
 - 1. Computer system will plot length for age, weight for age, and weight for length on CDC 0-24-month growth chart. *
 - a. Automated growth chart will plot age-adjusted based on the date of birth and expected delivery date (gestational age). The automated growth chart will NOT plot for measures less than 40 weeks gestation, age-adjusted.
- G. If the computer system is not available at the time measurements are taken, then measurements are to be entered into the computer system when it is operational. The growth chart must be printed and filed in the participant's medical record.

Growth Chart Requirements

Plotting of the growth chart is required, as outlined below.

Status	Age	Growth Chart
Pregnant Woman		None
Breastfeeding or	≥ 20 years old	None
Postpartum Woman	< 20 years old	System will plot height for age, weight for age, and BMI for age on CDC 2-20 year growth chart*.
	12 months to ≤ 24 months of age*	 System will plot length for age, weight for age, and weight for length on CDC 0-24 month growth chart*. Retain most current CDC 0-24 month growth chart in the medical record. Automated Growth Chart will plot age adjusted based on the date of birth and expected delivery date (gestational age) up to age 2.
Child	2 years to < 5 years of age	 Measure height standing. System will plot height for age, weight for age, and BMI for age on CDC 2-20 year growth chart. Retain the most current CDC 2-20 year growth chart in the medical record*.
	24 months to ≤ 36 months of age	If unable to measure height of child standing, obtain recumbent length (lying). Indicate measurement was recumbent in system. System will plot length for age, weight for age, and weight for length on CDC 0-36 month growth chart. Retain the most current CDC 0-36 month growth chart in the medical record.
Infant	Birth to < 12 months	 System will plot length for age, weight for age, and weight for length on CDC 0-24 month growth chart*. Retain most current CDC 0-24 month growth chart in the medical record. Automated Growth Chart will plot age adjusted based on the date of birth and expected delivery date (gestational age). Automated Growth chart will not plot for measures less than 40 weeks gestation, age adjusted.

*Note: Based on World Health Organization Standards (WHO)

Policy 217 Hemoglobin and Hematocrit Screening in WIC

POLICY

A hematological test for anemia will be performed or obtained following the screening guidelines for the participant category. Appropriate procedures and equipment will be used when performing hemoglobin or hematocrit tests in WIC clinics.

PURPOSE

To ensure a measurement of hemoglobin or hematocrit is part of the full WIC assessment in order to determine appropriate nutrition risk; and is also used to provide nutrition education and appropriate referrals. To protect the safety of applicants and personnel performing the tests and to ensure accurate test results.

RELEVANT REGULATIONS

246.7(e)(1)(i)(A) and (B) – Required nutritional risk data 246.7(e)(1)(ii)(B) – Hematological test for anemia USDA Policy Memo #140-26

PROCEDURES

Screening Guidelines

Obtain hemoglobin (hgb.) or hematocrit (hct.) data at certification or mid-certification health assessments according to the appropriate guidelines for the participant category.

- A. Pregnant Women
 - 1. Certification
 - a. Must have hgb./hct. taken during this pregnancy.
 - b. This test may be performed at certification or may be referral data if taken during this pregnancy. Bloodwork data must be collected within 90 days of certification, so long as the participant is determined to have at least one qualifying nutritional risk at the time of certification and the agency has implemented procedures to ensure receipt of data.
 - c. Hgb./hct. must be evaluated by criteria for trimester it was obtained.
 - 2. Follow-up
 - a. One hgb./hct. may only be performed if low result was previously documented.
- B. Breastfeeding Women
 - 1. Certification/mid-certification health assessment
 - a. Must have hgb./hct. taken after termination of pregnancy,
 - b. Hbg./hct. may be performed at certification or may be referral data if reflective of current status. Bloodwork data must be collected within 90 days of certification, so long as the participant is determined to have at least one qualifying nutritional risk at the time of certification, and the agency has implemented procedures to ensure receipt of data.
 - c. A hemoglobin shall be obtained between 6-12 months postpartum if an abnormal test result is obtained.
- C. Postpartum Women
 - 1. Certification
 - a. Must have hgb./hct. taken after termination of pregnancy,
 - b. Hbg./hct. may be performed at certification or may be referral data if reflective of current status. Bloodwork data must be collected within 90 days of certification, so long as the participant is determined to have at least one qualifying nutritional

risk at the time of certification and the agency has implemented procedures to ensure receipt of data.

2. Follow-up

a. One hgb./hct. may only be performed if low result was documented previously.

D. Infants

- 1. Certification/mid-certification health assessment
 - a. Infants certified prior to 9 months of age do not require a hgb./hct. performed at certification.
 - b. Infants certified between 9-12 months of age must have hgb./hct. performed or obtain referral data. Bloodwork data must be collected within 90 days of certification, so long as the participant is determined to have at least one qualifying nutritional risk at the time of certification and the agency has implemented procedures to ensure receipt of data.
 - c. Infants must have a hgb./hct. test performed between 9-12 months of age this may be obtained at the one-year certification appointment.

E. Children

- 1. Certification/mid-certification health assessment
 - a. Children must have a hg./hct. performed at age 15-24 months obtained six months after the most recent screening.
 - b. Children must have hgb./hct. screening done at a minimum of annually between 24-60 months.
 - c. Hgb./hct. levels below normal levels must be repeated every 6 months for all children over age 12 months until a normal level is obtained.
 - d. Data may be obtain in clinic or from referral data.
 - e. Bloodwork data must be collected within 90 days of certification, so long as the participant is determined to have at least one qualifying nutritional risk at the time of certification and the agency has implemented procedures to ensure receipt of data.

Example for an infant certified at birth:

Age at Service Infant less than 9 months of age	Hgb/Hct conducted N/A
Infant Mid-Certification health assessment	N/A
Child Certification at 12 months of age	Yes, meets the 9-12 month infant requirement
Child Mid-Certification health assessment at 18 months of age	Yes, meets the 15-24 months child requirement
Child Certification at 24 months	Yes, if low at 18 monthsN/A if normal at 18 months
Child Mid-Certification at 30 months	 Yes, if low at 24 months or not performed at 24 months to meet the annual requirement. No if normal at 24 months. Will be conducted at least annually from this point.

^{*}Referral data may be obtained from an outside source or services in clinic. If the health professional determines referral data does not reflect current health status measures may be repeated.

Referral Data

If the participant, parent or caregiver has a documented result of a hemoglobin or hematocrit performed by a medical provider within 90 days of the date of certification or mid-certification health assessment, it is not necessary to repeat the hematological test. Enter the referral data and date of measurement in the system. The Kentucky WIC Referral Form in the Forms and Supporting Documentation Appendix of this section is available to provide participants to take to their healthcare provider to collect referral data.

Unable to Complete Bloodwork during WIC Certification or Mid-Certification Health Assessment Visit

If unable to complete to obtain hemoglobin or hematocrit test on date if WIC Certification or MCHA, the certification may be conducted as long as at least 1 qualifying nutrition risk code criteria has been identified and a procedure is in place to ensure collection of data within 90 days (referral data or collected next scheduled WIC visit).

Blood Collecting Exceptions

Do not do a blood test in the following situations

- A. Participants whose religious beliefs will not allow him or her to have blood drawn.
- B. Participants with a medical conditions such as, hemophilia, fragile bones, or a serious skin condition where the blood collection could cause harm to the participant.
 - 1. Medical documentation from a physician or ARNP must be included in the medical record.
 - 2. If the condition is curable but still exists, a new statement from the physician or ARNP is required at each certification.
 - 3. A new statement is not required for a "lifelong" medical condition.
- C. Contact the State WIC Office with any questions, additional clarification or for any other situations not addressed in this policy.

Tests Results

Normal and Abnormal Ranges of Hemoglobin

Catagony		Hemoglobin Value (g/dL)	
Category	Referral	Low	Normal
Infants 9-12 months	Below 9.0	9.0-10.9	11.0 and higher
Children 12-24 months	Below 9.0	9.0-10.9	11.0 and higher
Children 2-5 years	Below 9.0	9.0-11.0	11.1 and higher
Pregnant women 0-13 weeks gestation	Below 9.0	9.0-10.9	11.0 and higher
Pregnant women 14-26 weeks gestation	Below 9.0	9.0-10.4	10.5 and higher
Pregnant women 27-40 weeks gestation	Below 9.0	9.0-10.9	11.0 and higher
Postpartum women	Below 9.0	9.0-11.9	12.0 and higher

Referrals may be made based on hemoglobin test results.

- A. If hemoglobin values are in the referral range, provide nutrition counseling on food sources of iron and ways to increase iron absorption, refer participants to the primary care provider and perform screening and assessment at mid-certification health assessment.
- B. If hemoglobin values are in the low range, provide nutrition counseling to the participant or parent/caregiver on food sources of iron and way to increase iron absorption. If a hgb./hct. value is due to another type of anemia, for example, sickle cell anemia, document details. Recheck values at mid-certification health assessment.

Approved Equipment for Hematological Screening

Approved equipment for hematological screening for the WIC Program include:

- A. HemoCue Hb 201analyzer
- B. HemoCue Hb 301 analyzer
- C. Pronto Plus Co Oximeter/Hemoglobin Analyzer (Non-Invasive)
- D. Contact the State Agency for use of any other hematological analyzers

Use of Non-Invasive Device

- E. The non-invasive device may be used to obtain hemoglobin results.
- F. The Pronto (non-invasive device) <u>mus</u>t be utilized when there is a concern in obtaining consent to prevent a barrier to WIC services.
- G. Below is a chart of when a hematological test is required and if the non-invasive device may be used.

Status	Certification Age	Hgb./Hct. Required	May Utilize Pronto Machine
Infant	Birth- < 9 months old	No	No
	9 months-12 months (Including 11 month old child certification)	Yes	No
Child	1 Year	Yes	No
	18 months old	Yes	No
	2 Years-5 Years	Yes	Yes
Women	N/A	Yes	Yes

^{**}After two unsuccessful attempts to obtain a reading using the non-invasive device, a finger stick shall be performed.

Tips for Use of Pronto Non-Invasive Device

- A. Client needs to sit quietly for approximately 1 minute while the test is being completed.
- B. Dark fingernail polish may interfere with the test results.
- C. Cold fingers may interfere with the test results.

Policy 218 Risk Criteria Codes and Descriptions

POLICY

The certifying health professional shall use this list of risk criteria, code and descriptions when assigning nutrition risks to program applicants.

PURPOSE

To specify and define allowable nutrition risk used in the Kentucky WIC Program. To ensure that consistent assessment and assignment of risks to applicants throughout the state.

RELEVANT REGULATIONS

7 CFR 246.7 - Nutritional Risks

USDA, FNS, WIC Nutrition RISK Criteria, WIC Policy Memorandum 2011-5; May 2011.

USDA, FNS, Value Enhanced Nutrition Assessment (VENA) - WIC Nutrition Assessment Policy, WIC Policy Memorandum 2006-5: March 2006.

USDA, FNS, Nutrition Risk Criteria, WIC Policy Memorandum 98-9; June 1998.

USDA, FNS, Transmittal of Revised and Corrected Nutrition Risk Criteria, May 2017.

DEFINITIONS

Nutrition Risk Criteria (NRCC): The USDA risk criteria numbering system that is used to document nutrition risks in the data system.

PROCEDURES

Assigning nutrition risks

- A. The following must be done at each certification:
 - Review health and lifestyle data from the medical record (i.e. height, weight, hemoglobin, etc.). Interview
 the applicant/caretaker/proxy using Value Enhanced Nutrition Assessment methodology for all other
 applicable criteria. Apply the information to nutrition risk criteria.
 - One NRCC makes the applicant eligible for WIC. Although one NRCC qualifies the applicant, assessment must be conducted to determine all eligible risks and all eligible risks must be assigned and documented. (See "B. Nutrition Risk Assessment" for more information.)
 - 3. Document all risk criteria applicable to the participant electronically in the system, print appropriate certification form and place in the participant's medical record.*
 - 4. Sign and date the WIC 75 and place in the participant's medical record.

*When system if down use manual WIC forms and enter information in system within 48 hours. The Manual WIC-75 forms can be found the 200 Certification Appendices.

- B. Nutrition Risk Assessment:
 - Serves as the foundation on which other nutrition services are planned and provided.
 - 2. Begins with Valued Enhanced Nutrition Education (VENA) and includes:
 - a. Participant centered nutrition education and counseling; and
 - b. Open ended questions to determine participant's concerns or questions.
 - May be appropriate to gather more information to determine management of a condition by asking questions such as:
 - Is the condition managed by a medical professional?
 - Is the condition controlled by diet or medication?
 - What was medication prescribed?
 - How may contact be made with the professional (if further information for care is needed)?
 - 3. Beyond determining WIC eligibility, the nutrition assessment is utilized to:
 - Enhance the interaction between the Certifying Health Professional and WIC participant;

- b. Link the collected health and diet information to the delivery of participant centered relevant nutrition education;
- c. Make referrals; and
- d. Assign and tailor the food package.

C. Nutrition Risk Code by Status and Priority Table

Nutrition Risk Criteria	Code	Pregnant Priority	Breastfeeding Priority	Postpartum Priority	Infant Priority	Child Priority
Low Hct./Hgb.	201	01	01	3B	01	3A
Elevated Blood Lead	211	01	01	3B	01	3A
Low Head Circumference	152				01	3A*
Preterm/Early Term Birth	142				01	3A*
Low Birth Weight/Very Low Birth Weight	141				01	3A*
At Risk for Overweight	114				01	3A
Overweight/Obesity/High Wt for Length	111, 113-115	01	01	3B		3A
At Risk for Underweight	103				01	3A
Underweight	101 & 103	01	01	3B	01	3A
At Risk for Short Stature	121				01	3A
Short Stature	121				01	3A
Growth Problems	151 &153				01	3A♦
Inappropriate Weight Gain Pattern	131,132,133,1 34 & 135	01	01	3B	01	3A
Alcohol and Substance Use	371 0& 372	01	01	3B		
Environmental Tobacco Smoke Exposure	904	01	01	3B	01	3A
BF Infant/BF Woman at Nutritional Risk	601	01	01		01	
BF Complications	602	01	01		01	
BF Infant/BF Woman with Feeding Practices	601	01	04		04	
Infant of WIC Mother/Mother at Risk	701				02	
Pregnancy Induced Conditions	301,302,303 & 304	01	01	3B		
Delivery of Preterm/Early Term/ LBW Infant	311 & 312	01	01	3B		
Fetal or Neonatal Death	321	01	01	3B		
General Obstetrical Risk	331-337, & 339	01	01	3B		
Nutrition/Metabolic Conditions	341-357, 359, 360, 363	01	01	3B	01	3A
Impaired Ability to Prepare Food	902	04	04	06	04	5A** 5B***
Complications which Impair Nutrition	361 & 362	01	01	3B	01	3A
Dental Problems	381	01	01	3B	01	3A
Fetal Alcohol Spectrum Disorder	382	01	01	3A	01	3A
Neonatal Abstinence Syndrome	383				01	
Presumed Dietary Risk ⊙	401	04	04	06		5B***
Feeding Practices	411, 425, & 427	04	04	06	04	5A** 5B***
Inappropriate Nutrient Intake	425 & 427	04	04	06		5A** 5B***
Eating Disorders	358	01	01	3B		
Recipient of Abuse	901	04	04	06	04	5A** 5B***
Foster Care	903	04	04	06	04	5A** 5B***
Homelessness	801	04	04	06	04	5A** 5B***
Migrancy	802	04	04	06	04	5A** 5B***
Possibility of Regression-Priority III	501					3A
Possibility of Regression-Priority IV	501					5A** 5B***
Transfer of Certification	502	01	01	3B	01	3A

Nutrition Risk Code by Status and Priority

D. Nutrition Risk Criteria Allowed for WIC Program Certification

USDA Code	Risk Criteria	Definition/Cutoff	Categories and Priorities
	1	Anthropometric	
101	Underweight (Women)	 Pregnant women-pre-pregnancy body mass index (BMI) < 18.5 Postpartum women and breastfeeding women who are < 6 months postpartum-pre-pregnancy or current BMI <18.5 Breastfeeding women who are ≥ 6 months postpartum-current BMI <18.5 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-04
103	Underweight (Infants and Children)	 Underweight: Birth to <24 months: ≤ 2% weight for length 2-5 years: ≤ 5% BMI for age At Risk for Underweight Birth to < 24 months: > 2% and ≤ 5% weight for length 2-5 years: > 5% and ≤ 10% BMI for age 	Infant-01 Child-03
111	Overweight (Women)	 Pregnant women-pre-pregnancy BMI ≥ 25 Postpartum women and breastfeeding women who are < 6 months postpartum-pre-pregnancy BMI ≥ 25 Breastfeeding women who are ≥ 6 months postpartum-current BMI ≥ 25 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-04
113	Overweight (Children 2-5 years of age)	• ≥ 24 months to 5 years: ≥ 95% BMI for age	Child-03
114	At Risk for Overweight (Child 2-5 years of age)	• ≥ 24 months to 5 years: ≥ 85% and 95% BMI for age	Child-03
115	High Weight for Length(Infants and Children <	Birth to < 24 months: ≥ 98% weight for length	Infant-01 Child-03

	24 months of age)		
121	Short Stature	 Short Stature: Birth to < 24 months: 2% length for age 2-5 years: ≤ 5% height for age At Risk for Short Stature: Birth to < 24 months: >2% and ≤5% length for age 2-5 years: >5% and ≤10% height for age 	Infant-01 Child-03
131	Low Maternal Weight Gain	 In the 2nd and 3rd trimesters, singleton pregnancies, weight gain: Underweight < 1 pound per week Normal < 0.8 pounds (12.8 oz.) per week Overweight < 0.5 pounds (8 oz.) per week Obese < 0.4 pounds (6.4 oz.) per week Low weight gain at any point in pregnancy based on the following total weight gain ranges: Underweight-28-40 pounds Normal Weight-25-35 pounds Overweight-15-25 pounds Obese-11-20 pounds 	Woman Pregnant-01
133	High Maternal Weight Gain	 In the 2nd and 3rd trimesters, singleton pregnancies weight gain: Underweight > 5.2 pounds per month Normal > 4 pounds per month Overweight > 2.8 pounds per month Obese > 2.4 pounds per month 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-04
134	Failure to Thrive	 Presence of Failure to Thrive diagnoses by a physician as self-reported by applicant/participant/caregiver; or as reported or documented by physician, or someone working under physician's orders. Base diagnosis on failure to thrive for premature infants on gestation age adjustment for low birth weight or very low birth weight. 	Infant-01 Child-03
135	Slowed or Faltering Growth Patterns	 Infants from birth to 2 weeks of age Excessive weight loss after birth defined as ≥7% of birth weight Not back to birth weight by 2 weeks Infants from 2 weeks to 6 months of age 	Infant (<6 months)-01

		 Any weight loss. Use 2 separate weights taken at least 8 weeks apart. 	
141	Low Birth Weight	 For infants and children <24 months of age Birth weight ≤5 lbs. 8 oz./2500g. (LBW) Birth weight ≤3 lbs. 5 oz./1500 grams (VLBW) 	Infant-01 Child-03
142	Preterm or Early Term Delivery	 For infants and children <24 months of age Preterm delivery: Delivery on or before 36 weeks 6 days gestation Early term delivery: Delivery between 37 weeks 0 days and 38 weeks 6 days gestation 	Infant-01 Child-03
151	Small for Gestational Age (SGA)	 For infants and children < 24 months of age Presence as diagnosed by a physician as self-reported by applicant/participant/caregiver; or as reported or documented by a physician, or someone working under physician's orders. 	Infant-01 Child-03
152	Low Head Circumference	 For infants and children < 24 months of age: ≤ 2.3rd percentile head circumference for age. Note: premature infants and children with a history of prematurity, base assignment on adjusted for gestational age. 	Infant-01 Child-03
153	Large for Gestational Age (LGA)	 Birthweight ≥ 9 lbs (≥4000g) Presence as diagnosed by a physician as self-reported by applicant/participant/caregiver; or as reported or documented by a physician, or someone working under physician's orders. 	Infant-01
		Biochemical	
201	Low Hematocrit/Low Hemoglobin	 Hemoglobin or Hematocrit that is below the normal levels. Cut off values are included Policy 217- Hemoglobin and Hematocrit Screening. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-04 Infant-01
044			Child-03
211	Lead Poisoning	 Blood lead levels ≥ 5 μg/dL within the past 12 months for women and infants Blood lead levels ≥ 3.5 μg/dL within past 12 months for children. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01

			Woman Postpartum-01 Infants-01 Child-03			
	Clinical/Health/Medical Conditions					
301	Hyperemesis Gravidarum	 Severe nausea and vomiting to the extent that the pregnant woman becomes dehydrated and acidotic. Presence of condition diagnosed, documented, or reported by a physician or someone working under a physician's orders, or as self-reported by applicant/participant/caregiver. Self-reporting a diagnosis by a medical professional should not be confused with self-diagnosis, where a person simply claims to have or to have had a medical condition without any reference to professional diagnosis. 	Woman Pregnant-01			
302	Gestational Diabetes	 Presence of gestational diabetes diagnosed by physician as self- reported by applicant/participant /caregiver, or as reported or documented by a physician, or someone working under physician orders 	Woman Pregnant-01			
303	History of Gestational Diabetes	History of diagnosed gestational diabetes. May or may not have been insulin dependent.	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-04			
304	History of Preeclampsia	 History of diagnosed preeclampsia. Presence of condition diagnosis, documented or reported by a physician or someone working under a physician's orders or as self-reported by applicant/participant/caregiver. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-03			
311	History of Preterm or Early Term Delivery	 Birth of an infant at/or before 38 weeks 6 days gestation in any pregnancy for a pregnant woman or during most recent pregnancy only for a postpartum or breastfeeding woman. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-04			
312	History of Low Birthweight	 Birth of an infant weighing ≤5 lb. 8 oz. Any pregnancy for woman pregnant, most recent pregnancy for postpartum or breastfeeding woman. 	Woman Pregnant, Woman Fully Breastfeeding, Woman			

	 		15 0 0 5 15 11
			Partially Breastfeeding- 01
			Woman Postpartum-04
321	History of fetal or neonatal loss	 A fetal death (death at ≥20 weeks gestation) or a neonatal death (0-28 days of life) Pregnant-any history of fetal or neonatal death Postpartum-most recent pregnancy Breastfeeding-most recent pregnancy with one or more infants still living 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-04
331	Pregnancy at a young age	 Conception ≤20 years of age. Current pregnancy for pregnant woman Most recent pregnancy for postpartum or breastfeeding woman. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-04
332	Closely spaced pregnancy	 Conception before 18 months postpartum. Pregnancy-current pregnancy Breastfeeding or postpartum-most recent pregnancy only 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-04
333	High parity and young age	 Woman <20 years old at time of conception who have had 3 or more previous pregnancies of ≥20 weeks gestation regardless of birth outcome Pregnancy-current pregnancy Breastfeeding or postpartum woman-most recent pregnancy only 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-04
334	Lack or inadequate prenatal care	 Prenatal care beginning after 13th week of pregnancy or 1st prenatal visit in third trimester 	Woman Pregnant-01
335	Multiple fetus pregnancy	More than 1 fetus in a current pregnancy (Woman Pregnant) or the most recent pregnancy (postpartum or breastfeeding woman)	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-04

336	Fetal Growth Restriction (FGR)	 Fetal Growth Restriction may be diagnosed by a physician with serial measurement of fundal height, abdominal girth, and can be confirmed with ultrasound. Defined a fetal growth below the 10th percentile for gestational age. May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under physician's orders. 	Woman Pregnant-01
337	History of birth of a large for gestational age infant	 History of birth of an infant weighing ≥ 9 lbs. Pregnant-any pregnancy Postpartum or breastfeeding-most recent pregnancy only 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-04
338	Pregnant woman currently breastfeeding	Pregnant woman who is currently breastfeeding.	Woman Pregnant-01
339	History of birth with nutrition related congenital birth defects	 A woman who has given birth to an infant who has a congenital or birth defect linked to inappropriate nutritional intake (i.e. inadequate zinc, folic acid or excessive vitamin A). Pregnant-any pregnancy Postpartum or breastfeeding-most recent pregnancy only 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-04
341	Nutrient deficiency disease	 Diagnosis of nutritional deficiencies or a disease caused by insufficient dietary intake of macro- and micronutrients. Diseases include but are not limited to: Protein Energy Malnutrition, Scurvy, Rickets, Berberi, Hypocalcemia, Osteomalacia, Vitamin K deficiency, Pellagra, Cheilosis, Menkes Disease, xeropthlamia. May be diagnosed by physician as self-reported by applicant/participant /caregiver, or as reported or documented by a physician, or someone working under physician orders 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03
342	Gastro-intestinal disorders	 Diseases on conditions that interfere with the intake or absorption of nutrients. These conditions include but are not limited to: Stomach or intestinal ulcers, small enterocolitis or short bowel syndrome, malabsorption syndrome, inflammatory bowel disease (ulcerative colitis or Crohn's Disease), liver disease, pancreatitis, 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01

	1		1
		bilary tract and gallbladder disease, gastroesophageal reflux disease (GERD), post bariatric surgery.	Infants-01 Child-03
		 May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under physician's orders. 	
343	Diabetes mellitus	May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under physician's orders.	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03
344	Thyroid disorders	 May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under physician's orders. These include but are not limited to hyperthyroidism, hypothyroidism, congenital hyperthyroidism, congenital hypothyroidism or postpartum thyroiditis. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03
345	Hypertension and prehypertension	 Hypertension is defined as high blood pressure which may eventually cause health problems and includes chronic hypertension during pregnancy, preeclampsia, eclampsia, chronic hypertension with superimposed preeclampsia and gestational hypertension. Prehypertension is defined as being at high risk for developing hypertension, based on blood pressure levels. May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under physician's orders. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-03 Infants-01 Child-03
346	Renal disease	 Any renal disease including pyelonephritis and persistent proteinuria but excluding urinary tract infections (UTI) involving the bladder. May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under a physician's orders 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01

347	Cancer	 May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under physician's orders The current condition or treatment for the condition, must be severe enough to affect nutritional status. 	Infants-01 Child-03 Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03
348	Central nervous system disorders	 Conditions that alter nutrition status metabolically and/or mechanically, which affect energy requirements and may affect the individuals' ability to feed him/herself. These include but are not limited to epilepsy, cerebral palsy (CP), neural tube defects such as spina bifda, or myelomenigocele. May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under a physician's orders 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03
349	Genetic and congenital disorders	 May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under a physician's orders Hereditary condition at birth that causes physical or metabolic abnormally. The current condition must alter nutrition status metabolically, mechanically or both. These may include but are not limited to cleft lip or palate, Down Syndrome, Thalassemia, sickle cell anemia. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03
351	Inborn errors of metabolism	 May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under physician's orders Gene mutations or gene deletions that alter metabolism in the body. These may include but are not limited to phenylketonuria (PKU), maple syrup urine disease, galactosemia, myperlipoprotenurea, homocystinuria, tyrosinemia, histidinemia, urea cycle disorders, gluatric aciduria, methylmalonic academia, glycogen storage disease, 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03

		galactokinase deficiency, fructoaldolase deficiency, propionic academia, hypermethionemia.	
352A	Infectious diseases-Acute	 An infection disease characterized by a single or repeated episode of rapid onset and short duration caused by bacteria, viruses, parasites or fungi. These may include but are not limited to Hepatitis A, pneumonia, meningitis, parasitic infection, bronchitis (3 episodes in last 6 months), Hepatitis E, listerosis. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03
352B	Infectious diseases- Chronic	 An infectious disease likely lasting a lifetime required long-term management of symptoms caused by bacteria, viruses, parasites or fungi. Conditions include but are not limited to HIV, AIDS, Hepatitis B, Hepatitis C, and Hepatitis D. May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under physician's orders 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03
353	Food Allergies	 An adverse immune response to a food or a hypersensitivity that causes adverse immunologic reaction. May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under physician's orders 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03
354	Celiac disease	 Also known as Celia Sprue, Gluten Enteropathy, Non-tropical Sprue inflammatory condition of the small intestine precipitated by the ingestion of wheat in individuals with certain genetic makeup. May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under physician's orders 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03
355	Lactose intolerant	 Lactose intolerance occurs when there is insufficient production of the enzyme lactase. Lactase is needed to digest lactose. Lactose in 	Woman Pregnant, Woman Fully

		dairy products that is not digested or absorbed is fermented in the small intestines producing nausea, bloating, diarrhea, cramps, etc. Lactose intolerance varies among and within individuals and ranges from mild to severe. • May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under physician's orders • Documentation shall include that the ingestion of dairy products causes the above symptoms and the avoidance of such dairy products eliminates them.	Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03
356	Hypoglycemia	 May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under physician's orders 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03
357	Drug nutrient interactions	 Use of prescription or over-the counter drugs or medications that have been shown to interfere with nutrient intake, absorption, distribution, metabolism, or excretion, to an extent that nutritional status is compromised. These medications include midamor, tums, hugroton, Cipro, Lasix, prevacid, Prilosec, synthroid, levothroid, levoxly, metformin, methadone, Zofran, phenobarbital, predisone, zantac, Zoloft, and sulfasalazine. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-03 Infants-01 Child-03
358	Eating Disorders	 May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under physician's orders Eating disorders (anorexia nervosa and bulimia) characterized by a disturbed sense of body image and morbid fear of becoming fat. Symptoms include but are not limited to self-induced vomiting, purgative abuse, alternating periods of starvation, use of drugs to lose weight (appetite suppressants, thyroid preparations or diuretics) and self-induced marked weight loss. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03

359	Recent major surgery, physical trauma, burns	 Major surgery (including c-section), physical trauma or burns severe enough to compromise nutritional status. Any occurrence: Within the past two months may be self-reported. More than two months previous must have the continued need for nutritional support diagnosed by a physician or health care provider working under the orders of a physician. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03
360	Other medical conditions	 Diseases or conditions with nutritional implications that are not included in any of the other medical conditions. The current condition, or treatment for the condition, must be severe enough to affect the nutritional status. These include but are not limited to juvenile rheumatoid arthritis, lupus erythematosus, cardiorespiratory disease, heart disease, cystic fibrosis, persistent asthma requiring daily medication. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03
361	Depression	May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under physician's orders.	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03
362	Developmental delay, sensory or motor delay interfere with ability to eat	 Developmental, sensory, or motor disabilities that restrict the ability to chew or swallow food or require tube feeding to meet nutritional needs. This includes but is not limited to minimal brain function, feeding problems due to developmental disability such as pervasive development disorder, which includes autism, birth injury, head trauma, brain damage, or other disabilities. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-01 Infants-01 Child-03

363	Prediabetes	May be diagnosed by a physician as self-reported by	Woman Fully
		applicant/participant/caretaker or as reported or documented by a	Breastfeeding, Woman
		physician or someone working under physician's orders.	Partially Breastfeeding-
			01
			Woman Postpartum-04
371	Nicotine and		Woman Pregnant,
	Tobacco Use	 Any use of products that contain nicotine and/or tobacco to include 	Woman Fully
		but not limited to cigarettes, pipes, cigars, electronic nicotine delivery	Breastfeeding, Woman
		systems (e-cigarettes, vaping devices), hookahs, smokeless tobacco	Partially Breastfeeding-
		(chewing tobacco, snuff, dissolvable), or nicotine replacement therapies	01
		(gum, patches).	Woman Postpartum-04
372	Alcohol and	 Pregnancy-any alcohol use, illegal substance use and/or abuse of 	Woman Pregnant,
	illegal and/or	prescription medications, or any marijuana use in any form.	Woman Fully
	illicit drug use	 Breastfeeding and Postpartum Women-Alcohol Use-High Risk 	Breastfeeding, Woman
		Drinking-routine consumption of ≥ 8 drinks per week or ≥ 4 drinks on any	Partially Breastfeeding-
		day. Binge Drinking-routine consumption of ≥ 4 drinks within 2 hours.	01
		Any illegal substance use and/or abuse of prescription medications. Any	Woman Postpartum-04
		Marijuana use in any form. (Breastfeeding women only).	
381	Oral health	May be diagnosed by a physician as self-reported by	Woman Fully
	conditions	applicant/participant/caretaker or as reported or documented by a	Breastfeeding, Woman
		physician or someone working under physician's orders.	Partially Breastfeeding- 01
		This includes but is not limited to gingivitis, periodontitis, tooth loss, and infections or ineffectively replaced tooth.	Woman Postparum-04
		oral infections or ineffectively replaced teeth.	Infant-01
			Child-03
382	Fetal Alcohol	Fetal alcohol spectrum disorders (FASDs) are a group of conditions	Woman Pregnant-01
002	Spectrum	that can occur in a person whose mother consumed alcohol during	Woman Fully
	Disorders	pregnancy. FASDs is an overarching phrase that encompasses a range	Breastfeeding, Woman
	2.00.00.0	of possible diagnoses, including fetal alcohol syndrome (FAS), partial	Partially Breastfeeding-
		fetal alcohol syndrome (pFAS), alcohol-related birth defects (ARBD),	01
		alcohol-related neurodevelopmental disorders (ARND) and	Woman Postpartum-03
		neurobehavioral disorder associated with prenatal alcohol exposure (ND-	Infants-01
		PAE).	Child-03
		 Presence of condition diagnosis, documented, or reported by 	
		physician or someone working under a physician's orders, or as self-	
		reported by applicant/participant/caregiver.	

383	Neonatal Abstinence Syndrome (NAS)	 May be diagnosed by a physician as self-reported by applicant/participant/caretaker or as reported or documented by a physician or someone working under physician's orders. Drug withdrawal symptoms that occur after delivery when an infant is exposed to drugs during pregnancy. Conditions must be present during the first 6 months after birth. 	Infant-01
		Diet	
401	Presumed dietary eligibility for women and children age 2 years and older	 Women and children age two to five years may be presumed to be a nutritional risk based on the inability to meet the Dietary Guidelines for Americans as defined by consuming fewer than the recommended number of servings from one or more of the basic food groups. This risk may only be assigned after a complete nutrition assessment has been performed and no other risks have been identified. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding, Woman Postpartum-04 Child-05
	· · · · · ·	Diet-Infant	
411.1	Use of substitutes for breastmilk or formula	 Routinely using substitutes for breastmilk or FDA approved iron- fortified formula as the primary nutrient source during the first year of life. Examples include but are not limited to low iron formula without iron supplementation, cows milk, goat milk, sheep milk, canned evaporated or sweetened condensed milk, imitation or substitute milk such as rice or soy beverages, non-dairy creamer, or homemade concoction. 	Infants-04
411.2	Inappropriate use of bottle or cup	 Routinely using nursing bottles or cups improperly. Examples include but are not limited to using a bottle to feed juice, feeding any sugar-containing fluids such as soda, corn syrup solution, sweet tea, allowing infant to fall asleep or be put to bed with a bottle at naps or bedtime, allowing infant to use a bottle without restriction such as walking around house with it, using bottle as a pacifier, propping bottle while feeding, allowing infant to drink for cup all day, adding foods such as cereal to infant bottle. 	Infant-04
411.3	Early introduction to solid foods	 Routinely offering complimentary foods or other substances that are inappropriate in type or timing. This may include but is not limited to introducing any food other than breastmilk or formula before 6 months of age, adding sweet agents such as sugar, honey, or syrup to any beverage. 	Infant-04
411.4	Inappropriate feeding practices	 Routinely using feeding practices that disregard the developmental needs or stage of the infant. These include but are not limited to inability to recognize, insensitivity to infants feeding cues, feeding foods of 	Infants-04

411.5	Feeding potentially harmful foods	inappropriate consistency size or shape that are choking hazards, not support an infant need for growth independence such as using utensils or cups, feeding infant foods with an inappropriate texture based on developmental stage. • Feeding foods to an infant that could be contaminated with harmful microorganisms or toxins. These may include but are not limited to unpasteurized fruit or vegetable juice, unpasteurized dairy products, soft	Infants-04
		cheese (brie, feta, blue), honey added to liquids or use in cooking, raw or undercooked meat, raw or undercooked eggs, raw vegetables sprouts, deli meat or hot dogs not heated until steaming hot, feeding donor human milk acquired directly from individuals or internet.	
411.6	Incorrect dilution of formula	 Routinely feeding inappropriately diluted formula. Failure to follow manufacturer's instructions or physician instructions. 	Infants-04
411.7	Infrequent breastfeeding	 Routinely limiting the frequency of nursing of the exclusively breastfed infant when breastmilk is the sole source of nutrition. Examples include scheduled feedings instead of on demand or less than 8 feedings in 24 hours if less than 2 months of age. 	Infants-04
411.8	Feeding low calorie or low nutrient diets	 Routinely feeding a diet very low in calories and/or essential nutrients. Examples include but are not limited to vegan diet, macrobiotic diet, etc. 	Infants-04
411.9	Improper handling of expressed breastmilk or formula	 Routinely using in appropriate sanitation in preparation, handling and storage of expressed breastmilk or formula. Examples include: limited or no access to safe water, heat source for sterilization or refrigeration or freezer for storage, failure to properly prepare, handle and store breastmilk or formula. 	Infants-04
411.10	Inappropriate use of dietary supplements	 Feeding dietary supplements with potentially harmful consequences. Examples of dietary supplements which, if fed in excess of recommended dosage, may be harmful include single or multi-vitamins, mineral supplements, herbal or botanical supplements or teas. 	Infants-04
411.11	Inadequate fluoride and Vitamin D supplementation	 Routinely not providing dietary supplements recognized as essential by national public health policy when infants diet alone cannot meet nutrient requirements. Infants who are 6 months of age or older who are ingesting less than 0.25 mg of fluoride daily when the water supply contains less than 0.3ppm fluoride. 	Infants-04

		Infants consuming less than one quart of vitamin D formula and not	
		receiving 400 IU Vitamin D supplement.	
		Diet-Child	
105.1	Use of		Child-05
425.1	inappropriate beverages as milk source	 Routinely feeding inappropriate beverages as the primary milk source. Examples include but are not limited to non-fat or reduced fat milk between 12-24 months (unless assigned by health professional for concerns of obesity), sweetened condensed milk, substitute milk (soy, rice, homemade), non-dairy creamer, unfortified goat or sheep milk 	
425.2	Feeding sweetened beverages	 Routinely feeding a child sugar-containing beverage. Some examples include sweet tea, soda, gelatin water, corn syrup solution. 	Child-05
425.3	Inappropriate use of bottles or cups	 Routinely using nursing bottles, cups or pacifiers improperly. Examples include but are not limited to using bottle for feeding beyond 14 months of age, allowing bottle to feed juice, cereal, solids, allowing child to take bottle to bed or nap, allowing child to use bottle without restriction, allowing child to use cup without restriction. 	Child-05
425.4	Inappropriate feeding practices	 Routinely using feeding practices that disregard the developmental needs or stage of the child. These may include inability to recognize feeding cues, feeding inappropriate size or shape foods, not supporting the need for growth (self-feeding, using utensils), feeding inappropriate textures based on developmental readiness. 	Child-05
425.5	Feeding potentially harmful foods	 Feeding foods to an infant that could be contaminated with harmful microorganisms or toxins. These may include but are not limited to unpasteurized fruit or vegetable juice, unpasteurized dairy products, soft cheese (brie, feta, blue), honey added to liquids or use in cooking, raw or undercooked meat, raw or undercooked eggs, raw vegetables sprouts, deli meat or hot dogs not heated until steaming hot, feeding donor human milk acquired directly from individuals or internet. 	Child-05
425.6	Feeding low calorie or low nutrient diets	Routinely feeding a diet very low in calories and/or essential nutrients. Examples include but are not limited to vegan diet, macrobiotic diet, etc.	Child-05
425.7	Inappropriate use of dietary supplements	Feeding dietary supplements with potentially harmful consequences. Examples of dietary supplements which, if fed in excess of	Child-05

		recommended dosage, may be harmful include single or multi-vitamins, mineral supplements, herbal or botanical supplements or teas.	
425.8	Inadequate fluoride and vitamin D supplementation	 Routinely not providing dietary supplements recognized as essential by national public health policy when infants diet alone cannot meet nutrient requirements. Providing children under 36 months less than 0.25 mg fluoride daily when the water supply contains less than 0.3ppm fluoride. Providing children 36-60 months of age less than 0.50 mg fluoride daily when the water supply contains less than 0.3ppm fluoride. Providing children less than 400 IU Vitamin D supplement if drinking less than one quart Vitamin D fortified milk daily. 	Child-05
425.9	Pica	 Routine ingestion of non-food items. Examples include: ashes, carpet fibers, cigarettes, chalk, clay dust, foam rubber, paint chips, soil, or starch. 	Child-05
		Diet-Women	
427.1	Inappropriate use of dietary supplements	 Feeding dietary supplements with potentially harmful consequences. Examples of dietary supplements which, if fed in excess of recommended dosage, may be harmful include single or multi-vitamins, mineral supplements, herbal or botanical supplements or teas. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding, Woman Postpartum-04
427.2	Consuming very low calorie diets	 Routinely feeding a diet very low in calories and/or essential nutrients. Examples include but are not limited to vegan diet, macrobiotic diet, etc. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding, Woman Postpartum-04
427.3	Pica	 Routine ingestion of non-food items. Examples include: ashes, carpet fibers, cigarettes, chalk, clay dust, foam rubber, paint chips, soil, or starch. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding, Woman Postpartum-04
427.4	Inadequate iron, iodine or folic acid supplementation	 Inadequate vitamin-mineral supplementation recognized as essential by national public health policy. Consumption of less than 27 mg of iron as a supplement daily by pregnant women. Consumption of less than 150 mcg of supplemental iodine per day by pregnant and breastfeeding women. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding, Woman Postpartum-04

		 Consumption of less than 400 mcg of folic acid from fortified foods or supplements daily by non-pregnant women. 	
427.5	Eating potentially harmful foods	 Pregnant women ingesting foods that could be contaminated with pathogenic microorganisms. Examples include raw fish or shellfish, refrigerated smoked seafood, raw or undercooked meat or poultry, hot dogs, lunch meat, fermented dry sausage not heated until steaming hot, refrigerated pate or meat spreads, unpasteurized milk, soft cheeses (brie, blue cheese, feta), raw or undercooked meat or eggs, raw sprouts, or unpasteurized fruit or vegetable juice. 	Woman Pregnant-04
		Diet-Presumed	
428	Presumed dietary eligibility for infants and children ages 4 to 23 months	 This risk may only be assigned to infants from 4-12 months of age and children 13-23 months of age after a complete nutrition assessment has been performed and no other risk(s) have been identified. An infant or child who has begun to consume complementary foods and beverages, eat independently, wean from breastmilk or formula, and is transitioning from a diet of infant/toddler foods to one based on the Dietary Guidelines. 	Infants-04 Child-04
		Other Risks	
501	Possibility of Regression	 A participant who has previously been certified eligible for the Program may be considered to be at nutritional risk in the next certification period if the health professional determines there is a possibility of regression in nutritional status without the benefits that the WIC program provides. Not every nutrition risk criterion leads to regression. This risk cannot be used for two consecutive certification periods. 	Woman Fully Breastfeeding, Woman Partially Breastfeeding, Woman Postpartum, Child, Infant-04
502	Transfer of Certification	 Applicant presently with current valid Verification of Certification (VOC) document from another State or local agency. The VOC is valid until the certification period expires and shall be accepted as proof of eligibility for program benefits. If the receiving local agency has waiting lists for participation, the transferring participant shall be placed on the list ahead of all other waiting applicants. This criterion would be used primarily when the VOC document does not reflect another (more specific) nutrition risk condition at the time of the transfer or if the participant was initially certified based on a nutrition risk condition not in use by the receiving State agency. 	N/A

601	Breastfeeding mother or infant at nutritional risk	A breastfeeding woman whose breastfed infant has been determined to be at nutritional risk.	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially breastfeeding- 01,02,04 Must be at the same priority as at-risk infants.
602	Breastfeeding complications or potential complications (woman)	 A breastfeeding woman with any of the following complications or potential complications: severe breast engorgement, recurrent plugged ducts, mastitis, flat or inverted nipples, cracked, bleeding, or severely sore nipples, age ≥40 years, failure of milk to come in by 4 days postpartum, tandem nursing. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01
603	Breastfeeding complications or potential complications (infant)	 A breastfeeding infant with any of the following complications or potential complications: jaundice, weak or infective suck, difficulty latching onto mother's breast, inadequate stooling, or wet diapers. 	Infant-01
701	Infant up to 6 months of age of WIC mother or of a woman who would have been eligible during pregnancy	 An infant < 6 months of age whose mother was a WIC participant during pregnancy or whose mother's medical records document that the woman would have been eligible during pregnancy. 	Infant-02
702	Breastfeeding infant of woman at nutritional risk	A breastfeeding infant of a woman at nutritional risk.	I-01,02-04 Must be at the same priority as at-risk mother.
703	Infant born with mental retardation or alcohol drug abuse in most	 Infant born of a woman diagnosed with mental retardation or using alcohol or drugs. 	Infant-01

	recent		
	pregnancy		
801	Homelessness	 A woman, infant, or child who lacks a fixed regular nighttime residence or whose primary residence is a shelter, institution, temporary accommodation, or residence not designed for regular sleeping accommodations. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding, Woman Postpartum, Infant-04 Child-05
802	Migrancy	 Categorically eligible women, infants, and children who are members of families which contain at least one individual whose principal employment is in agriculture on a seasonal basis, who has been so employed within the last 24 months, and who established for the purpose of employment temporary housing. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding, Woman Postpartum, Infant-04 Child-05
901	Recipient of Abuse	Battering or child abuse/neglect within the past 6 months as self-reported, reported, or documented by social worker, health care provider, or other appropriate personnel.	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding, Woman Postpartum, Infant-04 Child-05
902	Pregnant woman, mother or infant or child of primary caregiver with limited ability to prepare food	 Woman or infant/child whose primary caregiver is assessed to have a limited ability to make appropriate feeding decisions and/or prepare food. This may include: ≤17 years of age, mentally disabled, mental illness, depression, physical disability, currently using or history of abusing alcohol, prescription drugs, marijuana or other drugs, or intellectual disability. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding, Woman Postpartum, Infant-04 Child-05
903	Foster Care	 Entering the foster care system during the previous six months or moving from one foster care home to another during the previous six months. Cannot be used two times in a row while the child remains in the same foster home. It shall be used as the sole risk criterion only if careful assessment has been done. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding, Woman Postpartum, Infant-04

			Child-05
904	Environmental Tobacco Exposure	 Environmental tobacco smoke (ETS) exposure is defined as exposure to smoke from tobacco products inside enclosed areas, like the home, place of childcare, etc. ETS is also known as secondhand, passive, or involuntary smoke. The ETS definition also includes the exposure to the aerosol from electronic piceting delivery exercises. 	Woman Pregnant, Woman Fully Breastfeeding, Woman Partially Breastfeeding- 01 Woman Postpartum-04 Infant-01
		electronic nicotine delivery systems.	Child-03

Policy 219 Mid-Certification Health Assessment

POLICY

Local WIC Agencies shall provide a mid-certification health assessment (MCHA) for participants with a one-year certification period to meet WIC's legislative mission and to engage participants in relevant nutrition education and counseling.

PURPOSE

The MCHA reduces administrative burden while maintaining program integrity and quality nutrition services to participants.

RELEVANT REGULATIONS

7 CFR 246.7(g)(1)(iv) – Certification periods
USDA Policy Guidance – Guidance for Providing Quality WIC Nutrition Services During Extended
Certification Periods
FNS Instruction 803-4. Rev.1

DEFINITIONS

Mid-Certification Health Assessment (MCHA) - a complete health assessment with appropriate nutrition education, anticipatory guidance, breastfeeding support, and referrals occurring approximately in the middle of a one-year certification. A Certifying Health Professional must complete the MCHA.

PROCEDURES

During the MCHA appointments, participants shall receive anthropometric measurements, bloodwork (as necessary), an update of health and dietary assessment, follow-up immunization screening, and be provided with appropriate nutrition education, anticipatory guidance, breastfeeding promotion and support, and referrals.

Per United States Department of Agriculture (USDA) WIC guidance, the extended certification periods provide administrative relief, however, they do not eliminate WIC's legislative mission and need to maintain program integrity. Time freed up by reducing administrative requirements will be available for WIC staff to engage participants in relevant nutrition education and counseling.

MCHA Requirements

- A. Participants certified for a one-year period shall be scheduled for an MCHA with a Certifying Health Professional between the fifth and seventh month of their one-year certification period.
 - 1. This is an expanded nutrition assessment and education appointment, not a certification/recertification.
 - 2. The MCHA shall include a complete assessment, appropriate nutrition education, and referrals for the participant. At a minimum, a complete MCHA shall include:
 - a. Length/height and weight measurements (Refer to Policy 216-Anthropometric Screening)
 - b. Hemoglobin or Hematocrit as appropriate (Refer to Policy 217- Hemoglobin/ Hematocrit)
 - c. Diet assessment
 - d. Health assessment
 - e. Immunization screening and referrals as appropriate
 - f. Age and developmentally appropriate anticipatory guidance and dietary recommendations
 - g. Updated food package assignment as appropriate

- h. Referrals as appropriate (e.g. FindHelpNowKY.Com, Medical Nutrition Therapy, Lactation Support, KY Quit line, etc.)
- i. Support and encouragement for continued breastfeeding when appropriate.

B. Infants

- If an infant is certified before four months of age, an MCHA is not required if the infant has a medical home and is obtaining routine well-child checks. Document the health care provider name and the date of the 6-month well-child check in the participant's medical record.
 - a. WIC Staff shall provide follow-up nutrition education based on Policy 405 WIC Low-Risk Secondary Nutrition Education.
- 2. If the infant does not have a healthcare provider or does not have an appointment for a 6-month well-child check, WIC staff shall schedule and provide an MCHA.

Documentation

- A. Document the MCHA information in the computer system at the time of the visit. This is completed by entering new measurements, plotting growth charts, reviewing, and updating the WIC-75.
 - 1. Documentation must include:
 - a. Length/height and weight measurements
 - b. Hemoglobin or hematocrit test results, if obtained
 - c. Additional risk factors, if applicable
 - d. Diet assessment questionnaire
 - e. Health assessment questionnaire
 - f. Food package changes
 - g. Nutrition education provided
 - h. Referrals made
 - 2. "Mid-Certification nutrition education provided per protocol" or "MC-NEPP" may be documented when the information provided to the participant is according to the existing counseling protocols to reduce time documenting the service. If the protocol is not followed, or "MC-NEPP" is not documented, then documentation must be made of the counseling that is provided and any supporting materials/handouts that were provided.

Referral Data

A. Participants may bring height, weight, and hematological measurements from another provider. See Kentucky WIC Referral form in the 200 Certification Appendices of this section.

Scheduling

- A. The MCHA may be counted as one of the three required quarterly nutrition education contacts during the one-year certification period.
 - 1. Schedule the participant for a second nutrition education contact 2 to 3 months before and after the MCHA appointment.
 - High-Risk participants must be referred or scheduled for an appointment for WIC High-Risk Counseling for at least one visit during the one-year certification period.
 - i. The WIC High-Risk Counseling is recommended to be provided during the MCHA to minimize administrative burden.
 - b. Participants transferring to Kentucky after the seventh month of their one-year certification period do not need an MCHA and shall instead be scheduled for a secondary nutrition education contact before the end of their certification period.

Missed/Refused MCHA Appointments

A. Benefits **cannot** be withheld if the MCHA is not completed on time or if the participant refused the appointment, since the MCHA is not a certification.

- B. If the initial MCHA appointment is missed, local WIC staff may issue one month of benefits and schedule the MCHA appointment.
- C. If the participant/parent/caretaker refuses the MCHA appointment and completes another type of nutrition education activity, up to three months of benefits may be issued.
 - 1. MCHA appointment refusal must be documented in the participant's medical record.

Policy 220

Program Access in Disaster Situations/Alternative Operating Procedures

POLICY

In a disaster, the WIC Programs shall work to maintain program access to current WIC Participants and potentially eligible individuals. Local WIC Agencies shall notify the public of hours of operations per the quidance in the Administrative Reference, Local Health Operations Section.

DEFINITION

Disaster: For the purposes of this policy, the word "disaster" is used to encompass disasters, emergencies, public health emergencies, supplemental food recalls, or supply chain disruptions, unless otherwise specified.

PURPOSE

In a disaster, WIC Programs shall work to maintain regular certification and benefit delivery to participants.

RELEVANT REGULATIONS AND POLICY GUIDANCE

7 CFR 246.7 (o)(2)(I)(C) – Certification of participants

7 CFR 246.7 (g)(3) – Certification of participants

7 CFR 246.7 (e)(B) – Nutritional Risk

7 CFR 246.7 (d)(2)(v)(C) – Are applicants required to document income eligibility- exceptions

WIC Policy Memorandum 95-9, WIC Disaster Policy, and Coordination

WIC Policy Memorandum 2016-4, "Verification of Certification"

WIC Policy Memorandum #2021-3: Implementing ABFA Requirements in WIC State Plans

PROCEDURES

WIC's Role in Disasters

Ensuring access to nutrition assistance is a critical and immediate focus for disaster response teams.

- A. USDA Foods and the Disaster Supplemental Nutrition Assistance Program (D-SNAP) are the primary methods the USDA uses to respond to the nutrition needs of disaster survivors.
- B. WIC's role in responding to disasters is minimal, as the Program is neither designed nor funded to meet the basic nutritional needs of disaster survivors who would not otherwise be eligible to receive WIC benefits.
 - 1. In a disaster, WIC Programs shall work to maintain regular certification and benefit delivery to participants including nutrition education, breastfeeding support, and referrals.
- C. The State Agency WIC Director will coordinate with the Department of Public Health Preparedness Branch and the Maternal and Child Health Division staff during disasters.
- D. Local WIC Agencies and Health Departments should have an emergency/disaster plan that includes Continuity of Operations. For assistance, consult the Department for Public Health Preparedness Branch.
- E. This policy, along with Policy 600 Food Package Issuance Introduction, Policy 807 Food Delivery in Disaster, and Policy 221 ARPA Waivers Remote Services, ensures that Kentucky WIC has plans in place to support the continuity of operations in the event of a disruption of WIC services, including, but not limited to, disasters, emergencies, public health emergencies, supplemental food recalls, and other supply chain disruptions.
- F. The Department for Public State Health Operations Center (KDPH SHOC) coordinates with FEMA, relief organizations, and local emergency operations centers. As part of the Continuation of Operations Procedures (COOP), it has identified key State WIC Staff for COOP coordination.
 - 1. State WIC Agency staff may volunteer part-time with their supervisor's approval to assist with non-WIC-specific disaster-related tasks, such as assisting with the phone bank.

Communication and Coordination

- A. During a disaster, the Kentucky WIC Help Desk is the designated contact for Disasters. The help desk may be reached at WIC.Help.com/WIC.Help.c
- B. During disasters, to ensure medically fragile applicants and participants have the needed support, the Clinical Nutrition Section may be contacted at KyWICNutrition@Ky.gov or 502-564-3827, option 2, or by contacting the WIC Help Desk.
- C. Local WIC Agencies should determine if relief organizations are active in their community during a disaster and establish communication/relations as appropriate.
- D. The Local Health Departments should follow policies and procedures outlined by the Department for Public Health Preparedness Branch to report closures to the WEB EOC. In addition, Local WIC Coordinators should contact the Kentucky WIC Help Desk at www.WIC.Helpdesk@Ky.gov to report WIC Clinic closures. The Nutrition Service Branch Manager/Kentucky WIC Director will monitor the WEB EOC for closings that impact WIC services. In addition, Program Management staff will reach out to impacted areas to collect additional information and offer support, as needed. This information will be shared with USDA Food and Nutrition Services with daily updates until the impact on WIC services has been resolved.
 - The following information will be collected and shared with USDA Food and Nutrition Services:
 - i. Clinic location
 - ii. Clinic closure, reason for closure, and anticipated re-opening date
 - iii. Clinic damage
 - iv. Alternative Clinic site
 - v. Change in Operating procedures, if applicable
 - vi. Number of potential participants impacted (optional)
 - vii. Impacted WIC Authorized Vendors/Farmers' Markets (location, closures, tentative re-opening date)
 - viii. Requests for waiver assistance, if needed.
- E. The Program Management Section will work with the Department of Public Health's Communication Team to ensure the Kentucky WIC Website is kept up to date with current information during a disaster, emergencies, public health emergencies, supplemental food recalls, and other supply chain disruptions.
 - At all times, a toll-free phone number to contact the State WIC Office is posted on the Cabinet for Health and Family Services (CHFS) Kentucky WIC Program Contact section, 1-800-462-6122 for the public, local health departments, applicants, and participants.
- F. Local WIC agencies experiencing a clinic closure due to an emergency may request an extension to the 10-day processing standards to 15 days. Refer to Policy 202, Processing Standards.
- G. Local WIC agencies experiencing a disaster or emergency should update their website to indicate any change in operational hours.
- H. Local WIC Agencies will continue to provide participants with breastfeeding support during a disaster including support and education for breastfeeding initiation, re-lactation, and breastfeeding challenges as well as assisting with breast pumps. This support may include referrals outside of WIC. The local agency Designated Breastfeeding Expert or the Regional Breastfeeding Coordinator will serve as a resource.
- I. During disasters, emergencies, public health emergencies, supplemental food recalls, and other supply chain disruptions, the State WIC office will communicate with key stakeholders via the following methods: emails to vendors, local WIC agencies and local hospitals, updates to the CHFS Kentucky WIC website, social media messages on the Kentucky DPH Facebook page, and banners on the WIC Shopper App.
- J. Vendor Management Section will communicate with local agencies and WIC Authorized Vendors during a disaster to facilitate access to WIC Authorized Foods.
- K. During a disaster, vendor or local WIC agency monitoring and investigations may be rescheduled within the current Federal Fiscal Year and/or conducted remotely.

a. Although Vendor Minimum Stocking Requirements (MSR) will not be waived during a disaster, vendors may provide documentation of an attempt to obtain MSR products during a disaster or supply chain disruption for WIC Authorized Foods.

WIC Certification During a Disaster

- A. Disaster-Related Evacuees
 - If able to obtain Verification of Certification (VOC) information from the participant or originating agency, disaster-related evacuees with a valid certification from another agency should be processed as a VOC.
 - a. Disaster-related evacuees seeking a transfer should be considered high priority and seen as soon as possible, within ten calendar days.
 - A participant with a valid VOC cannot be denied participation in another State because she/he does not meet the State's particular eligibility criteria. Refer to Policy 204-Transfer/VOC.
 - c. For VOC evacuees on noncontract infant formula, exempt infant formula, or WIC Nutritionals, documentation of qualifying condition is required.
 - For in-state VOC, the current food package and approval expiration date may be found in the system.
 - ii. For an out-of-state VOC, documentation on the VOC may be accepted. If documentation is not available, an attempt must be made to contact the originating clinic to obtain documentation. File electronic or faxed documentation in the medical record. If medical documentation is provided via the phone to the WIC Clinic staff, the WIC staff must document the information in the participant's medical record and request written confirmation.
 - a. If documentation cannot be obtained, contact the State WIC Office for additional guidance.
 - iii. Participants who are medically fragile and or require non-contract, exempt infant formula or WIC nutritionals must be referred to a local medical provider to ensure the participant is linked to the health care system during the disaster and displacement.
 - iv. Contact the State WIC Office for any additional guidance.
 - 2. Disaster-related evacuee applicants must be notified of eligibility or ineligibility within ten days of the date of the first request for WIC Program benefits. Refer to Policy 202 Processing Standard.
 - a. If residing with family or friends, the displaced individuals may be treated as a separate economic unit.
 - i. Income documentation for Disaster-Related Evacuees does not apply to a woman or child for whom the agency determines the requirement would present an unreasonable barrier to participation.
 - a) Disaster-related evacuee applicants must sign a statement specifying why he/she cannot provide documentation of income. Refer to Policy 206- Determining Household Income, Policy 207- Required Proofs Not Present, and Policy 208 Homeless Participants.
 - b)See policy 209 regarding physical presence requirements and exemptions.
 - c)If Proof of Residency or Identity may be lost, destroyed, or damaged in disaster situations. In this case, the statement of no Proof must be utilized to document their residency or identity. See Policy 207-Required Proofs Not Present.
 - b. The displaced individuals are considered homeless.
 - The Health Professional should assess if the homeless food package is the most appropriate food package for issuance. When issuing the homeless food package, the displaced participant food list insert must be provided.
 - ii. The Health Professional must assess and determine if ready-to-feed infant formula is appropriate for issuance due to an unsanitary water supply. See Section 600 for further guidance regarding the food package assignment.
 - iii. For homeless participants, the 801 homeless risk code must be assigned. The applicant must be assessed for all risks. See Policy 216

Anthropometric Screening, 215 Certification Risk Assessment, 217 Hemoglobin and Hematocrit Screening, and 218 Risk Code Criteria and Descriptions.

- c. Refer to Policy 209 Physical Presence and Policy 221 ARPA Waiver: Physical Presence and Remote Issuance for information on providing remote services.
- d. Participants receiving exempt infant formula or WIC Nutritionals may be issued one month of the exempt infant formula/WIC Nutritional with an assessment by the Certifying Health Professional/Registered Dietitian if medical documentation is a barrier. Provide the Medical Necessity Form and refer to a local health care provider for the required documentation. Contact the State Agency for technical assistance if needed.
- e. All disaster-related evacuees shall be issued a VOC upon certification to ensure the continuation of benefits when he/she returns to his/her home State.
- 3. A VOC shall be provided by the local WIC agency to WIC participants when a disaster-related evacuation is anticipated.

B. Other Emergency/Disaster Situations

Emergency situations can occur whenever WIC benefits or the WIC certification system is unavailable to a participant, clinic, or retailer for use to issue or redeem WIC benefits.

- 1. If a Local WIC Agency is unable to access the WIC System (CMS/Portal) or issue WIC benefits because of a natural disaster or a prolonged system outage, the agency shall follow their county's health department disaster plan until a viable plan to access the WIC system is available.
 - a. It might include a plan to issue KY WIC from neighboring counties KY WIC clinics or mobile health clinics that have access to the KY WIC online system.
 - b. A plan shall also contain continual contact with the KY WIC Help Desk for any assistance needed. The Help Desk number is accessible 24 hours a day at (877) 597-0367.
 - Each local agency shall maintain on file and have accessible for review their disaster/prolonged outage plan to ensure continued access to Kentucky WIC benefits.
- 2. Local WIC Agencies shall utilize available paper resources to maintain regular certification and benefit delivery to participants.
 - a. The CH-5B is available in English and Spanish for patient registration and documentation of residence and income proofs and receipt of Rights and Responsibilities.
 - b. Paper WIC Certification Forms (WIC-75s) are available for documentation of WIC Nutrition Risk Assessment, including anthropometric and hematological measures. See Section 200 Certification Appendices.
 - c. Paper CDC Growth charts may be utilized for plotting and assessing growth. https://www.cdc.gov/growthcharts/clinical_charts.htm
 - d. Notify the Kentucky WIC Help Desk.
 - a. In some instances, the state agency may be able to provide issuance remotely. See Policy 807 Food Delivery in Disaster Situations.
- C. Statewide/Local Agency-Wide Level electronic Benefits Issuance
 - 1. In a pandemic, disaster, or emergency situation, it may be necessary to provide Local Agency level or Statewide benefit issuance.
 - 2. Local Agency-wide issuance must be approved by the State Agency.
 - a. The State Agency will approve the issuance, and the duration of the issuance may occur. This may be allowable in the following situations.
 - i. Seasonally inclement weather or extended site closure.
 - ii. Natural disaster, environmental hazard, or destructive incident (i.e. gas line explosion, water main break, tornado, flood, ice storm).
 - Local Agency-wide issuance must be discontinued as soon as the situation is resolved.

- b. WIC Clinic staff must attempt to contact the participant, parent/guardian, or caretaker to verify the food package and to notify them that the food benefits have been added to their eWIC card.
 - Offer to mail and/or email an appointment confirmation and their WIC Household Shopping List.
 - ii. If unable to reach the participant, the agency may issue benefits.
- c. Issue benefits to the eWIC card, document proof of Identity Reason "Other" in the system, and document in the medical record "RBI" for "Remote Benefit Issuance," reason for issuance, and sign and date.
- 3. In situations where it is necessary for the state to do a statewide issuance of electronic food benefits, one month of benefits will be issued, and an auto-issuance report /issuance labels will be available for local agencies to document issuance.
 - a. The State Agency will notify the Local Agencies if a situation arises that would require statewide issuance, such as a Pandemic, statewide disaster, or emergency.
- 3. There may be disasters or emergencies for which the State WIC Office must request Waivers to the Program from USDA for Alternating Operating Procedures. Access to Baby Formula Act (ABFA) established permanent waiver authority for the Secretary of Agriculture to address certain emergencies, disasters, and supply chain disruptions impacting WIC. Program requirements may be waived in the event of (1) a presidentially declared major disaster as defined under Section 102 of the Robert T. Stafford Disaster Relief and Emergency Assistance Act (Stafford Act, 42 U.S.C. 5121 et seq.), (2) a presidentially declared emergency as defined under the Stafford Act, (3) a public health emergency declared by the Secretary of Health and Human Services under Section 319 of the Public Health Service Act (42 U.S.C. 247d), (4) a renewal of such a public health emergency, and (5) a supply chain disruption as declared by the Secretary of Agriculture.
 - a. The State WIC office will (1) determine if any of these events exist and (2) determine if a waiver is necessary to continue WIC services.
 - b. The waivers are short-term and require a report of use and impact on the program participation.
 - c. For example, at the onset of the COVID-19 Pandemic, due to shortages in milk supply, the State received a waiver that allowed the purchase of 2% milk in place of 1% or less milk when 1% or less was not available on store shelves as well as the ability to waive physical presence and defer measurements.
 - d. In case of an infant formula shortage of contract brand formula, the State WIC office may authorize local WIC agencies to issue non-contract infant formula to ensure infants have access to infant formula. If needed, the State WIC office may request a waiver to issue alternative sizes of infant formula that may exceed the Maximum Monthly Allowance.
 - e. The State WIC Office will provide policy guidance to local agencies when such waivers are received from USDA.
 - f. The State WIC Office will monitor the List of Public Health Emergency Declarations at HHS.Gov.
 - g. The State WIC Office may make MIS/EBT system changes, such as auto-issuance, as appropriate during a disaster.

Rev. 10/24

Policy 221

ARPA Waiver for Remote Services: Physical Presence and Remote Issuance Effective August 11, 2023

Expires September 30, 2026

POLICY

Local WIC agencies shall offer in-person, as well as remote WIC certifications, secondary nutrition education visits, Mid-Certification, and food benefit issuance to participants in order to provide innovative and modernized WIC services and to increase WIC Program access, participation, and benefit redemption.

PURPOSE

The American Rescue Plan Act of 2021 (ARPA) provided the United States Department of Agriculture (USDA) with waiver authority to carry out WIC outreach, innovation, and modernization efforts to increase participation and benefit redemption. USDA is using this authority to spur nationwide Program modernization by granting WIC State agencies the ability to continue to offer—and to build and improve upon—remote services. As part of granting the waiver, the intent is to learn how WIC agencies can best use technology to improve service delivery via the ARPA waiver evaluation.

Pursuant to Section 1106 of ARPA, USDA has waived the requirements for all Kentucky WIC agencies for Physical Presence and Remote Benefit Issuance as outlined below. WIC agencies must continue to meet all other Federal WIC requirements. Furthermore, all WIC agencies must provide the option for participants to obtain services in person. This waiver authority expires on September 30, 2026.

RELEVANT REGULATIONS

7 CFR 246.7 (o)(2)(I)(C) – Certification of participants 7 CFR 246.7 (g)(3) – Certification of participants

7 CFR 246.7 (e)(B) – Nutritional Risk

7 CFR 246.7 (d)(2)(v)(C) – Are applicants required to document income eligibility- exceptions. WIC Policy Memorandum 95-9, WIC Disaster Policy, and Coordination WIC Policy Memorandum 2016-4, "Verification of Certification"

The Families First Coronavirus Response Act March 2020

The American Rescue Plan Act of 2021 (ARPA), Section 1106

PROCEDURES

Remote WIC Certification/Recertification & Secondary Nutrition Education Services (Physical Presence Waiver)

The majority of the WIC Policies and Procedures remain in full effect. Below is guidance for WIC Services utilizing the Physical Presence Waiver. If you have questions, contact the State Agency for guidance.

- A. Status and Priority
 - 1. Refer to Policy 201 for status and Priority, no changes due to Remote Service.
- B. Processing Standards
 - 1. Refer to Policy 202 for Processing Standards, no changes due to Remote Service.

- C. Required Proofs and Income Eligibility Determination
 - Refer to Policy 203 for Required Proofs: Residence, Identity, and Income, Policy 205
 Adjunct Eligibility, 206 Determining Household Size and Household Income, and 207
 Required Proofs.
 - a. Efforts should be made to view copies or required proofs via email, text, fax, or other local agency-approved platforms.
 - b. If the participant is unable to provide proof due to the WIC Certification being provided remotely, and the applicant/participant has a barrier that prevents being physically present at the clinic, utilize the Statement of No Proof Form (WIC-NP). Document the following on the Statement of No Proof Form (WIC-NP)
 - i. Residence: participant's address
 - ii. ID: participant's name, driver's license number if available, and date of birth
 - iii. Income: self-reported income unless adjunctive eligibility is able to be verified.
 - iv. Document "self-reported via phone due to Remote Waiver," date the form, and staff member should sign.
- D. Physical presence requirement waived.
 - 1. At the WIC Certification visit, physical presence must be documented.
 - a. WIC Federal Regulations allow for exceptions for physical presence for an infant or child or applicant/participant with a disability as outlined in Policy 209 Physical Presence with documentation of the exception reason (Disability, Newborn Infant, Receiving Ongoing Healthcare, and Working Parents/Caretakers).
 - i. These exception reasons are primarily utilized when the parent or caretaker is present in person for the certification appointment for a household member who is not present.
 - 2. Kentucky WIC has been granted a federal waiver for physical presence flexibility through September 30, 2026, to allow for remote certifications. This flexibility does not remove the federal requirement to collect anthropometric and hematological measurements as required by 7 CFR 246.7 (e)(1) and requires documentation of efforts to obtain measurements. This waiver does allow the delay in the collection of that data, as outlined below.
 - a. An applicant/participant utilizing the flexibility from physical presence at a remote certification must still meet all other WIC Program requirements for eligibility. The parent/caretaker must provide all information required to determine eligibility, including proof of residence, identity, income eligibility, and required anthropometric and hematological data. Referral data may be accepted.
 - b. The WIC staff must make concerted efforts to obtain data for anthropometric and bloodwork measurements in advance of or at the time of the appointment.
 - 3. Physical Presence flexibility for remote services may be allowed on an individual basis, and the certification performed without the participant being physically present if the physical presence requirement presents an unreasonable barrier to participation. The reason the applicant/participant is not physically present when utilizing the physical presence waiver must be entered into the system and documented in the medical record. Below are the system reasons the agency may select when utilizing this waiver flexibility.
 - a. <u>Illness</u>: A participant who cannot be present in the clinic for their certification due to an illness for themselves or their parent/caretaker. This may include a chronic or acute condition, bed rest, etc.
 - b. <u>Transportation Issues</u>: A participant who cannot be present in the clinic for their certification due to transportation issues for themselves or their parent/caretaker.

- This may include transportation difficulties due to lack of transportation, the high cost of gas, inclement weather, etc.
- c. <u>Work/School</u>: A participant who cannot be present in clinic for their certification due to a work or school schedule conflict for themselves or their parent/caretaker.
- 4. For all WIC Certification services, WIC staff must collect from the applicant/ participant or parent/caretaker all information required to determine eligibility, including proof of residence, identity, income eligibility, and required anthropometric and hematological data.
- E. Documentation Requirements for Signature when using the Remote Physical Presence Waiver
 - Refer to the Administrative Reference, Consent for Services Section to document General Consent for Services, Financial Certification, and receipt of WIC Rights and Responsibilities.
 - a. The Consent for Services may be faxed, emailed, dropped off at the clinic, mailed, or signed electronically (EHR). Consent for services is good for one year. When the CH-5 is sent in and dated for a date other than the date of service, the financial certification and WIC Rights and Responsibilities should be reviewed on the date of service. Staff should indicate this was completed by documenting as outlined below.
 - 2. If unable to obtain a signature for the Consent for Services for the WIC Program due to the Physical Presence waiver, document on the CH-5/CH-5B/CH-5WIC the following; "Remote WIC" to indicate "Remote WIC Services provided utilizing the Physical Presence Waiver." and the WIC staff member should sign their name and date. Staff will sign their name and date on the General Consent, Financial Certification, and WIC Rights and Responsibilities section.
 - 3. The Financial Certification and the acknowledgment of receipt of WIC Rights and Responsibilities must be dated and signed on the date of service.
 - a. If these sections were already signed and dated (date other than service date), staff should indicate near signature on the Financial Certification signature line and Date, "Remote WIC," as well as on the WIC Rights and Responsibilities signature line.
 - i. This is to ensure the participant understands what adjunct or income information was used to determine eligibility and to ensure awareness of WIC Rights and Responsibilities.
 - b. "Remote WIC" may be documented on the following forms, including General Consent For Services, Proxy Form, Voter Registration Form, Statement of No Proof, WIC-54 Ineligibility, or other forms used for WIC requiring a signature when using the WIC Physical Presence Waiver. Note that Remote Benefit Issuance or RBI is used for documentation of remote issuance. See below the Remote Issuance Section.
- F. Rights and Responsibilities
 - 1. Refer to Policy 211 for the WIC Rights and Responsibilities.
 - 2. For remote certifications, applicants/participants, or their parent/legal representative/caretaker, must be provided a copy electronically and/or read to them the WIC Rights and Responsibilities outlined in Policy 211.
 - 3. When providing an electronic copy, staff must ask if the applicant, participant, or their parent/legal representative /caretaker has received and understands their rights and responsibilities.
 - a. Refer to Administrative Reference, Consent for Services Section, General Consent when Parent or Legal Representative cannot be present at visit for

guidance on documenting verbal consent. Document in the medical record on the CH-5 or CH-5B that verbal consent was obtained, and Rights and Responsibilities read/provided to the participant, as appropriate, by documenting "Remote WIC."

b. For limited English Proficient applicants/participants/caretakers, the Rights and Responsibilities must be provided in a language they understand.

G. Voter Registration

- 1. Refer to Policy 212, Voter Registration.
- 2. Voter Registration must continue to be offered to all individuals who are 18 years old or older at certification, recertification, and when an address change and/or VOC transfer occurs.
- 3. The Voter Registration Rights and Preference form (WIC-53) shall be completed each time voter registration is offered. This form provides their rights concerning registering to vote and documents the opportunity to register.
- 4. This should be read to the participant, and the staff shall document "Remote WIC," date, and sign.
- 5. A copy of the form should be emailed or mailed to the participant.
- 6. A Voter Registration Application (SBE01) form may be mailed to every applicant/participant who answers "YES" to the Voter Preference Question, or the applicant should be offered the website https://vrsws.sos.ky.gov/ovrweb/ to register or to update registration online, if preferred.
 - a. If the SBE01 is mailed, the applicant should be encouraged to mail it or drop it off at their local county clerk's office.
- H. WIC Certification Periods.
 - 1. Refer to Policy 210 for Certification Periods, no changes due to Remote Service.
- I. WIC Nutrition Risk Assessment
 - 1. For all WIC Certification services, WIC staff must collect from the applicant/participant or parent/caretaker all information required to determine eligibility. Refer to Policies 215 for Certification Risk Assignment, 218 for Risk Criteria Code and Descriptions, 216 for Anthropometric Screening, and 217 for Hemoglobin and Hematocrit Screening. However, the collection of anthropometric measures may be waived for 60 days and hematological measures for 90 days when utilizing the physical presence waiver for remote certification.
 - a. Anthropometric measurements must reflect the current status of the participant, be collected by a medical provider, and be taken within 60 days of certification.
 - b. Hematological (bloodwork) measurements must reflect the current status of the participant, be collected by a medical provider, and be taken within 90 days of certification.
 - c. The anthropometric and hematological data may be referral data.
 - d. The WIC staff must make concerted efforts to obtain data for anthropometric and hematological measurements in advance or at the time of the appointment; however, anthropometric data may be obtained up to 60 days and hematological data up to 90 days from the WIC certification.
 - i. For example, schedule the 1-year certification visit a few days after the child's one-year well-child visit in order to have measures available.
 - e. The below options are available for collecting anthropometrics when the individual is not physically present and for guidance on documentation requirements.
 - i. Applicant/Participant or Parent/Caretaker may provide the clinic with the Kentucky WIC Referral form to present the data. The form may be provided in person, faxed, or electronically.

- a) Applicant/Participant or Parent/Caretaker may report measurements obtained at a doctor's visit when the date of measurement is available, such as utilizing their health care provider portal/app.
- b) The WIC Health Professional should determine if current anthropometric data or hematological data is available in the Kentucky Health Information Exchange (once access has been granted by the State), and if so, must document the measures and date of measures for the assessment in the CMS Portal.
- c) WIC Clinics may offer walk-in measurement times to allow for participants to present to the clinic for recertification/MCHA "measurement services."
- d) The clinic may initially issue 2 months of benefits and schedule an appointment within 60 days to collect anthropometric measures (may be in person or may be referral data).
 - 1. If measures are not obtained by 60 days with documented efforts, it is not recommended to issue 1 month of benefits at a time repeatedly, as that is a burden on both the clinic and the participant.
 - 2. If measures are not obtained, issue 1-3 months of benefits, coordinating with household members and other services.
- f. Documentation of an attempt to obtain measures must be made in the medical record at least one time during the 60-day window and at each subsequent appointment, if not yet obtained. Below are options for obtaining measures.
 - i. Participants Certified without Measures Report will be available monthly for local staff to use for follow-up.
 - ii. (Once access has been granted by the State) Staff should review the Kentucky Health Information Exchange to determine if current data is available, and if so, must document the measures and date of measures for the assessment in the CMS Portal System and medical record.
 - iii. Staff should send reminder notices to participants to collect data and document this effort in the medical record.
 - iv. If not received within the 60-day window, at the next follow-up appointment, continue to request the data.
- g. Benefits may not be denied, and participants should not be terminated due to the burden of obtaining anthropometric measurements.
- h. Documentation of the measures must be made in the medical record at the time of collection, including the date the measurements were taken.
- i. The certifying health professional must review the data, plot growth charts as appropriate and assign any new nutrition risk codes based on the data and provide appropriate nutrition education. This may be completed at the next secondary visit or at the time of receiving the data.
 - i. If the participant *is physically present* at a secondary visit, and data has not been collected, complete measurements at that time (even if beyond the 60 or 90-day window).
- j. If a participant does not have a qualifying nutritional risk without the review of anthropometric and hematological data, they may not be certified, and an effort must be made to obtain the measurements as soon as possible, to complete a full nutrition and health assessment to determine WIC Program eligibility.
 - i. Issue the WIC-54 Notice of Ineligibility, request measures/schedule an inperson appointment to reassess for eligibility.

- ii. Document W0204 on the Patient Encounter Form for screened, not nutritionally eligible.
- I. Information to Provide the Applicant/Participant when Conducting a Remote Certification
 - 1. Refer to policies 400 Appendices, WIC Certification and Nutrition Education Counseling Protocol, 402 Certification Mid-Cert Nutrition Education Counseling, and 805 Mailing and Uploading Benefits.
 - 2. The following should be mailed, emailed, or applicant/participant directed to the eWIC Shopper App:
 - a. Kentucky eWIC Benefits pamphlet (eWIC-1)
 - b. The Household WIC Shopping List. To protect privacy, the WIC Benefit List shall **not** be mailed.
 - c. Kentucky Approved Food List (initial certifications, also available in the KY WIC shopper App)
 - d. List of KY WIC Approved Vendors (initial certifications, also available in the KY WIC shopper App)
 - e. Refer to Remote Issuance at Certification, MCHA, and Secondary Visits (Remote Issuance Waiver) section below regarding mailing of an eWIC card.
 - f. All applicants/participants determined ineligible, denied, or discontinued WIC, or imposed a claim must be provided a completed "Notice of Ineligibility" (WIC 54) in person, via mail, or by email.
- J. Secondary Nutrition Education Visits
 - Refer to Policy 404 WIC Low-Risk Secondary Nutrition Education, Policy 405 High-Risk Secondary Nutrition Education, and 400 Appendices.
- K. Mid-Cert Health Assessment
 - Refer to Policy 219 for Mid-Cert Health Assessments and 402 Certification and Mid-Certification Nutrition Education.
 - 2. May be deferred for up to 3 months or provided via phone remotely.

Remote Issuance (Remote Issuance Waiver)

See below for policies for remote issuance for WIC Certification, MCHA, and secondary visits.

- A. Refer to Policy 803 for Issuance of Benefits and Assigning of Issue Date, Policy 805 for Mailing, and Uploading Benefits, 804 WIC Food Benefit Replacement, Policy 806 for eWIC Card inventory and Security and 807 Food Delivery in Disasters.
- B. Food benefits shall be issued only for applicants/participants determined eligible and certified for the program.
- C. Food benefits shall be issued at the time of certification and with secondary nutrition education services provided remotely.
- D. Clinics must make available the ability for new participants to pick up their eWIC card and set their PIN. (This includes VOCs or replacement cards, foster children changing households, etc.).
- E. If transportation to the clinic or other participant prevents a barrier to the participant from being able to present to the clinic to pick up the eWIC card, the clinic may mail the eWIC card to the participant via certified mail.
 - The participant must provide the Personal Identification Number (PIN). The participant
 must understand that if the PIN number is forgotten, the card must be returned to the
 clinic to reset the PIN. The PIN number may <u>not</u> be documented in the medical order
 or mailed with the card. The PIN may <u>not</u> be recorded on Post-it notes or other forms
 of notation in the chart.
 - 2. Issue benefits to the eWIC card, document proof of Identity Reason "Other" in the system, and document in the medical record "RBI" for "Remote Benefit Issuance," the reason for remote issuance, and sign and date.
 - 3. The Household WIC Shopping List shall be mailed. To protect privacy, the WIC Benefit List shall **not** be mailed.
 - a. See above for a list of items that must be provided to new remotely enrolled participants (Food List, List of Vendors, Rights, and Responsibilities, etc.)
 - 4. When possible, issue 3 months of benefits (or the maximum amount allowable).
 - 5. Food Package Assignments and changes must be made by the health professional prior to issuance.
 - 6. If you have questions, contact the State Agency for guidance.
- F. Statewide Auto-Issuance/Individual Agency State Auto Issuance
 - 1. During emergencies, caseload management concerns, pandemics, or other situations that would be a barrier to participants receiving WIC benefits, the State may institute Auto-Issuance.
 - 2. Local agencies may opt into and out of Individual Agency Auto-Issuance based on caseload management and staffing availability by contacting the WIC Helpdesk at wic.helpdesk@ky.gov. The State WIC Office will track all requests. Agencies struggling to meet Processing Standards will be encouraged to utilize auto-issuance to allow local agency staff to focus efforts on WIC Certifications.
 - a. The system will issue one month of benefits to participants with a valid certification who do not have issuance. The Issuance is completed daily, Monday through Friday (Friday will be issued for the weekend as well), one week ahead of the benefit start date.

- b. A weekly report will be provided of participants issued and of failed issuance.
- c. When working the auto-issuance reports, to minimize administrative burden and for program integrity, it is recommended to reach out to the household, attempt to provide a nutrition education visit, and issue 3 months of benefits.
- d. Document efforts to contact the family for secondary nutrition education and issuance in the medical record.
- 3. Statewide Auto-Issuance is not intended to replace secondary nutrition education visits. The intent is to address food insecurity concerns when conditions may prevent timely issuance otherwise.
- 4. Staff should continue to issue three months of benefits, as appropriate, when providing WIC Certification, MCHA, and secondary visits to avoid excessive numbers of participants receiving auto issuance and for program integrity.
- 5. Auto-Issuance and Formula Expiration Dates
 - a. Auto-issuance will not occur for food packages that require a prescription when the prescription has expired.
 - b. When issuing a noncontract formula for a healthy infant, set the expiration date at 90 days or less to ensure the infant formula challenge protocol and follow-up with the family is made quarterly.
 - c. A report will be available weekly of failed issuance that will list participants who must be manually issued benefits due to an expired prescription.
 - d. The WIC Health Professional should make efforts to contact the family, assess the need for the food package, advise the family of the need for a medical necessity form, and update food packages as appropriate.
- 6. Auto-issuance and the fully breastfed infant turning six months of age.
 - a. The state auto-issuance process will issue to participants who have had a prior issuance the previous month.
 - b. Fully breastfed infants under six months of age do not receive a benefit.
 - c. Therefore, fully breastfeeding infants turning six months of age, will not be included in the statewide auto issuance.
 - d. The State office will receive a report of these infants, and the Kentucky WIC Helpdesk will reach out to any agencies to notify staff of the six month fully breastfed infants in order for the staff to provide issuance.
 - e. Once the clinic has issued a month of benefits to the fully breastfed infant, auto-issuance will occur monthly, as needed, in coordination with the household.

Rev. 10/2024

Section 200 Appendices Certification

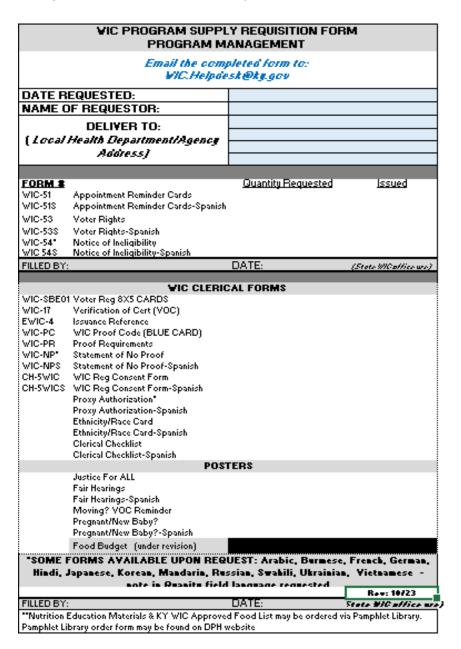
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INSTRUCTIONS FOR ORDERING WIC FORMS AND SUPPLIES

To request certain forms and publications. The electronic WIC Supply Requisition order form must be used. Below are the instructions for completing and submitting the supply requisition form:

- Submitted by: Enter the name of the individual completing the supply requisition
- Enter the mailing address where the supplies are to be shipped
- "Save" an electronic copy of the supply requisition on your desktop or folder
- Attach a copy of the supply requisition to email, and send the email to the WIC Help Desk at wic.helpdesk@ky.gov
- Orders will be completed and shipped within 1-5 business day
- The electronic Excel formatted WIC Supply Requisition Order form is available from the <u>Kentucky WIC State</u> <u>Office- Program Management Section via email or by phone at -502-564-3827</u>, option 5.



PAMPHLET LIBRARY MATERIALS AND ORDER FORM

The following items are available to order at the Frankfort Habilitation pamphlet library. These include:

WIC MATERIALS	FORM NUMBER
WIC Helps Pamphlet-English	DPH-070
eWIC Benefits Card Pamphlet	EWIC-1
English & Spanish	
WIC Approved Food List -English	WIC-40
WIC Approved Food List-Spanish	WIC-40S
Friends and Family Handout	
English & Spanish	
Heath Care Provider & KY WIC	
Pamphlet	
WIC Nutrition Education Materials	
(infant feeding guides, trimester guides,	
child feeding guides, etc.)	

Materials at the pamphlet library may be ordered by sending a fax to (502) 227-7191 using the CHFS-1210 form. Please include the item name, quantity needed, and the complete mailing address. The CHFS-1210 ordering form with instructions may be found on the Department for Public Health website: https://chfs.ky.gov/agencies/dph/dafm/Pages/lhd.aspx

CHFS -1210 PAMPHLET LIBRARY ORDERING FORM

CHFS-1210 (R. 01/2011)	COMMONWEALTH CABINET FOR HEALTH AN DEPARTMENT FOR F PUBLICATION F	D FAMILY SI UBLIC HEAL	ERVICES TH		Date Shipped:
NOTE: Only this Publication Request form may be used when ordering	Date of Request:				
Mail or Fax to:	Person Ordering Pamphle	t Material: (Full Name)		
(NO Phone Requests Accepted)					
Pamphlet Library	Health Department, Organ	nization, Ag	ency, School	:	
Frankfort Habilitation					
3755 Lawrenceburg Road					
Frankfort, KY 40601-8412	Physical Street Address: (I	O Roy addr	ass is not ac	rented)	
11aiiki 01 () K1 40001-0412	Physical otheet Address: (1	PO DOX addi	ess is not at	cepted	
Business Phone: (502) 227-9529					
Fax Number: (502) 227-7191	City:				
	State: (2-characters)		ZIP:		
	Phone Number:	()		Extension:	
To be completed by Quantity Title	/ Requestor: of Pamphlet:		Supply NOT available for full shipment: (see note bebw)	Please <u>call</u> Pamphlet Libraryto Discuss Order	
			П	П	
To ensure the order is correctly process AND to avoid any delays, it is required that all information requested on this Publication Request form be complete and accurate. Please check information before submitting order. A copy of this request form will be returned to requestor to confirm correct shipment. If a large volume of pamphilets are ordered and supply is not available; the requestor will be sent up to five (5) and the requestor will need to submit another order at a laster date, if the pamphilet is needed.					

PROOF OF RESIDENCE, IDENTITY, AND INCOME CARD (WIC-PC)

Purpose	A reference for clinic staff of acceptable types of proof for residence, identity, and income, including the system codes for data entry and when proof is required.
When To Use	WIC certification, recertification, food instrument/cash value benefit issuance, and data entry. Use is optional.
Disposition	Used by clinic staff.
	The front of the card contains the code to be entered on the screen(s) for the type of proof and acceptable proof of residence, identity, and income. The back of the card contains the situations when proof is required and a description of adjunct eligibility.
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition Form, Email WIC Program Requisition Form to the Ky WIC Help Desk at WIC.Helpdesk@ky.gov. Order quantity as needed.

	WIC Proof of Residence, Identity, and Income			
Label Code	Type of Proof	Residence	Identity	Income
1	Current Medicaid ¹ eligibility (KY HealthNet, MDID, Voice Response, DCBS), Presumptive Eligibility ID/Medicaid BCCTP ID	Yes ⁴	Yes ⁴	Yes (see other side)
2	SNAP/Food Stamps DCBS Letter Verification	Yes	Yes	Yes
3	Driver's License	Yes	Yes, for adult	
4	Immunization Record		Yes	
5	Birth Certificate		Yes	
6	School ID or Record	Yes	Yes	
7	Hospital Record/Birth Record	Yes, with address	Yes	
8	Voter Registration Card	Yes	Yes	
9	Current Mail/Bill	Yes	Yes	
10	Photo ID	Yes, with address	Yes	
11	Social Security Card		Yes	
12	Property Tax Bill/Receipt	Yes	Yes, with name	
13	Current Rent/Mortgage	Yes	Yes, with name	
	Lease/Receipt			
14	Statement of No Proof ²	Yes	Yes	Yes
15	Staff Recognition ³	Yes, for recert and follow-up ³	Yes, for recert and FIs ³	
16	Current Paycheck/Stub	Yes, with address	Yes, with name	Yes, if gross income
17	Tax Return/W-2 Form	Yes, with address	Yes, with name	Yes
18	Unemployment Letter	Yes, with address	Yes, with name	Yes
19	Social Security Earnings	Yes, with address	Yes, with name	Yes
20	Leave and Earnings (Military)	Yes, with address	Yes, with name	Yes
21	Participant Folder/e-WIC1 ³		Yes, for recert and FIs ³	
22	Medical Record ³		Yes, for recert and FIs ³	
23	Adjunct Eligibility based on Household Member	Yes, with address		Yes (see other side)
24	Hospital Certification	Proof Required in 30 days	Proof Required in 30 days	Proof Required in 30 days
50	Other (Must Document Type of Proof in Medical Record)	Yes, with address	Yes, with name	Yes, if time/ amount is specified

- Persons eligible for KTAP, receive Medicaid. For any other proof for KTAP, use the "other" code.
- 2 Statement of No Proof is allowable for the certification period, if unable to obtain other proofs. 3 Not to be used at the initial certification.

4 Proof of residence and identity must be seen for Presumptive Eligibility and BCCTP.

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WIC Adjunct Income Eligibility Proof Requirements and Documentation				
Situation	Proof Required	Qualifies (Income Only)	Screen Field - Code	Label Proof Code
Pregnant Woman Receives Medicaid (Including MPE, MBCCTP)	 Verification of Current Medicaid eligibility¹ 	Pregnant Woman	Medicaid-Y Medicaid-E for MPE	MDCD-01 ²
	MBCCTP or MPE Identification Sheet Verification by MPE Provider	Household Members	Yes, for adult	MDCD-23 ³
Breastfeeding or Postpartum Woman Receives Medicaid (including MPE, MBCCTP)	Verification of current Medicaid eligibility ¹ MBCCTP or MBE Identification Sheet Verification by MPE Provider	Breastfeeding or Postpartum Woman	Medicaid-Y Medicaid-E for MPE	MDCD-01 ²
Infant Receives Medicaid	Verification of current Medicaid	Infant	Medicaid-Y	MDCD-01 ²
	eligibility ¹	Household Members	Medicaid-N WH-Y ⁴	MDCD-23 ³
Newborn Infant's Mother Received Medicaid at Delivery	Verification of mom's Medicaid eligibility ¹	Infant	Medicaid-M WH-Y ⁴	MDCD-23 ³
Child Receives Medicaid	Verification of current Medicaid eligibility ¹	Child Only	Medicaid-Y	MDCD-01
Infant/Child Receives KCHIP Phase III (P7)	Not Adjunct Eligible	No one	Medicaid-K	Not Adjunct Eligible
Pregnant, Breastfeeding, or Postpartum Woman/ Infant/Child Receives SNAP/Food Stamps	General Notice of Action Letter with Applicant Name DCBS Verification	Person Listed on Letter	Food Stamps (SNAP)-Y	FDST-02
Pregnant, Breastfeeding or Postpartum Woman/	KTAP Letter KTAP Check Stub	Woman Infant/Child	KTAP-Y	KTAP-50
Infant/Child Receives KTAP • DCBS Verification		Household	KTAP-N	KTAP-23 ³

- 1 Verification through KYHealth-Net, Voice Response, or local DCBS is acceptable.
- 2 Women adjunct eligible based on MPE (Medicaid Presumptive Eligibility) or MBCCTP (Medicaid
- Breast and Cervical Cancer Treatment Program) must show proof of residence and identity. 3 Persons adjunct eligible based on another person's eligibility must show proof of residence and
- 4 WH Field indicates WIC Household, Yes indicated a person is eligible based on adjunct eligibility in HH).

PROOF REQUIREMENTS REMINDER WIC-PR - ENGLISH/SPANISH WIC-PRB - ENGLISH/BOSNIAN

Purpose	To remind and/or inform persons of WIC requirements for proof.
When To Use	As needed. Use is optional.
Disposition	Given to participants, participants, and others for information.
Language	English on the front with Spanish (WIC-PR) or Bosnian (WIC-PRB) on the back
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition Form, Email WIC Program Requisition Form to the Ky WIC Help Desk at WIC.Helpdesk@ky.gov. –Bundled in packages of 200.

Healthy Eating Habits Grow Healthy Families

Bring the required proofs below to the WIC Office and if you qualify, you can begin receiving WIC healthy foods today!



Proof of your Identity... *bring one of these for yourself and any other persons being screened:

- Driver's License
- Work or School ID
- Hospital Birth Record
- Birth Certificate
- Social Security Card Voter Registration Card
- Immunization Record
- Proof of your Residence... *bring one of these:
- Current bill for electric, gas, telephone, or cable Current lease or receipt
- ✓ Driver's license

Proof of your Household Income... *bring for all sources of income for all household members:

- ✓ SNAP Letter
- Current pay stub (last 30 days)
- W-2 forms
- Signed statement from employer
- Income tax forms for most recent
- Unemployment letter/notice
- Check stub/award letter from Social Security
- Recent Leave and Earnings Statement (LES) for military
- Foster child placement/award letter
- Tax forms or accounting records for self-employed
- ✓ Copies of alimony or child support checks
- If you do not have proof and cannot get proof, please let us know.

Remember:

- If you or anyone that lives with you receives Medicaid, tell clinic staff. Medicaid eligibility may meet the proof requirements for WIC.
- Proof of household income must be provided if you have KCHIP III.
- Proof of identity and residence must be provided when you have Medicaid presumptive eligibility or BCCTP.



Place local agency information here.



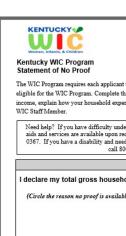
Need help? If you have difficulty understanding or reading English or have a disability, free language assistance or other aids and services are available upon request. Please contact your local WIC clinic or the State WIC Office at 1-877-597-0367. If you have a disability and need assistance calling us, contact the State Relay Number at 711 or for TTY to voice, call 800-648-6056.

This institution is an equal opportunity provider. WIC-PR 7.22

STATEMENT OF NO PROOF (WIC-NP) STATEMENT NO PROOF-HOSPITAL (WIC NP/HOSP)

	Ţ	
Purpose	A participant must provide a written statement of their residence, identity, and/or income, as well as proof of the reason that cannot be provided.	
When To Use	When the participant does not have and/or cannot provide proof/documentation of residence, identity, and/or income. The completed form is good for the certification period. At recertification, if there still is no proof, another statement must be obtained. Use is optional.	
Instructions	 Attach a patient label or write the patient's name and ID number in the space provided. Ask the participant to read the policy and warning (or read to the participant if they are unable to read). Check the item(s) for which the participant is unable to provide proof. (One, two, or three items may be checked.) The participant (or staff if the participant is unable to write) writes a detailed statement explaining why he/she is unable to provide proof. Participant signs and dates on the line provided. 	
Disposition	File the completed form in the medical record.	
Retention	Per medical record requirements.	
Language(s)	Available in English (WIC-NP), Spanish (WIC-NPS), and twelve (12) other languages. Use a qualified interpreter or qualified bilingual staff to explain the information on this form for non-Spanish speaking LEP individuals.	
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition Form; Email the WIC Program Requisition Form to the Ky WIC Help Desk at WIC.Helpdesk@ky.gov. Order quantity as needed.	

STATEMENT OF NO PROOF (WIC-NP)



Participant Name:_ Participant ID #: Household #:

The WIC Program requires each applicant to show proof of residence (address), identification, and household income to be eligible for the WIC Program. Complete this form if no proof of income, residence or identity is available. If reporting zero income, explain how your household expenses are being met below. This form must be signed and dated by the applicant and

Need help? If you have difficulty understanding or reading English or have a disability, free language assistance or other aids and services are available upon request. Please contact your local WIC clinic or the State WIC Office at 1-877-597-0367. If you have a disability and need assistance calling us, contact the State Relay Number at 711 or for voice to TDD call 800-648-6057, for TDD to voice call 800-648-6056.

	Proof of Income	
declare my total gross household	income is \$	per
(Circle the reason no proof is available)	I cannot provide proof of income because I a disaster victim a migrant far homeless paid in cash have zero income (must explain how househoother:	m worker
	Proof of Residence	
I declare my current address is:		
(Circle the reason no proof is available)	I cannot provide proof of address/residence a disaster victim a migrant far homeless other (explain):	m worker
	Proof of Identity	<u> </u>
(Circle the reason no proof is available)	I cannot provide proof of identity because a disaster victim a migrant far homeless other (explain):	
	ating this form, I am certifying that the informat urpose it is considered abuse of the program and	
Applicant Signature		Date
Staff Signature		Date
This insti	tution is an equal opportunity provider.	WIC-NP Rev.

Statement of No Proof Form Instructions

The purpose of this form is to document the reason proof of residency (address), identification, and/or total household income cannot be provided. This form should not be used on a routine basis. To complete this form:

- . Attach a patient label or write the patient's name, patient's ID and household number in the space provided.

 Ask the applicant to read the policy and warning (or read to the applicant if they are unable to read).

 In the appropriate section, circle the film(s) for which the applicant is unable to provided proof. (One, two, or three items may be circled.)

 Applicant (or staff if applicant is unable to writely writes a detailed statement explaining why he'she is unable to provide proof. If applicant properties are not unable to provide proof if applicant is unable to provide proof. If applicant is unable to provide proof if applicant is unable to provide proof. If applicant is unable to provide proof if applicant is unable to provide proof if applicant is unable to provide proof if applicant is unable to provide provided pro

- reports zero household income, use substantial and colorisms.

 5. Applicant signs and dates on the line provided.

 5. Applicant signs and dates on the line provided.

 7. The proof code for Statement of No Proof (14) must be entered in the appropriate proof field.

 8. The Statement of No Proof must be filled in the patient's medical record and applies to the entire certification period for which it was removided.

- Applicant Unable to Provide. Proof of Residency, Identity, or Income/Adjunct Eligibility at WIC Certification

 An applicant who has no current proof of residency or identity, such as a victim of theft, loss, or disaster, a homeless individual, a migrant,
 or a person with a valid VOC, must provide a signed statement attesting to his/her residency or identity. The statement must include the
 applicant's address or name, wity written proof cannot be provided (i.e., theft, homeless), the date, and the applicant's signature.
- -An applicant who has no written proof of income, such as a migrant, a homeless person, or a person who works for cash, or who reports income as zero, can self-declare income and must provide a signed statement. The statement must include why written proof of income cannot be provided, (i.e. homeless, migrant), the data, and the person's signature. An applicant where military service personnel are temporarily absent from home and proof of gross military income cannot be produced, may self-declare income and must provide a signed
- statement.

 For zero income, an explanation of how living necessities such as food, shelter, medical page and clothing are obtained, must be provided.
- Verification of current eligibility through KX Jeath. Net. Voice Response, MDID, the DCBS Office, or the provider determining Medicaid Presumptive Eligibility is acceptable as proof. Verification by the health department staff that determined MBCCTP eligibility is acceptable proof.
- If eligibility cannot be verified through the above procedures for the applicant who has proof but fails to bring it to the WIC certification/recertification, inform the applicant of the requirement for proof and make a new certification appointment within the timeframe for appointment scheduling. If the person has proof of household income with him/her, assess income for eligibility at this visit.

Nondiscrimination Statement
In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2800 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sileas/default/fileas/documents/USDA-OASCR%2029 (Complaint-Form-5058-0002-658-11-28:17Fac/Mail pdf. from any USDA office, by calling (88)0 83-03902 or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

- U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights Office of the Assistant Secretary for C 1400 Independence Avenue, SW Washington, D.C. 20269-9410; or 2. fax: (833) 256-1685 or (202) 690-7442; or 3. email: program.intake@usda.gov

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WIC NP-Rev. 10.22

STATEMENT NO PROOF-HOSPITAL (WIC NP/HOSP)

This institution is an equal opportunity provider **KENTUCKY** Participant Name: JJI Participant ID #:_ Statement of No Proof - HOSPITAL Form Instructions The purpose of this form is to document the reason proof of residency (address), identification, and/or total household income cannot be provided when performing services at a hospital. This is a temporary certification and is valid for 30 days. The applicant must bring the required proofs within 30 days to continue to be eligible for the WIC Program.

To complete this form: Kentucky WIC Program Statement of No Proof - HOSPITAL The WIC Program requires each applicant to show proof of residence (address), identification, and household income to be eligible for the WIC Program. A hospital certification may be done without the required proofs, but certification is only good for 30 days. The applicant must initial the box next to the temporary proof(s) presented to acknowledge understanding. The 1. Attach a patient label or write the patient's name, patient's ID and household number in the space provided.
2. Ask the applicant to read the policy and warning (or read to the applicant if they are unable to read).
3. In the appropriate section, the applicant must initial the item(s) for which he/she is unable to provide proof. (One, two, or three items may be marked.) <u>Be/She</u>, must write the information requested in the section(s) initialed.
4. Applicant signs and dates on the line provided. form must be signed and dated by the applicant and WIC Staff Member. Need help? If you have difficulty understanding or reading English or have a disability, free language assistance or other aids and services are available upon request. Please contact your local WIC clinic or the State WIC Office at 1-877-597-0367. If you have a disability and need assistance calling us, contact the State Relay Number at 711 or for voice to TDD call 800-648-6057, for TDD to voice call 800-648-6058. Staff signs and dates on the line provided.
 The proof code for Statement of No Proof (14) must be entered in the appropriate proof field. Proof of Income Nondiscrimination Statement I declare my total gross household income is \$ In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity. I do not have proof of income today. The income information I am declaring is correct. This is a temporary certification pending presentation of the appropriate proof required. I must bring proof of our household income within 30 days of today or my certification will end, and I will not get any more WIC benefits. Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2800 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Proof of Residence To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf, from any USDA office, by calling (686) 832-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by: I do not proof of address today. The address information I am declaring is correct. This is a temporary certification pending presentation of the appropriate proof required. I must bring proof of our address within 30 days of today or my certification will end, and I will not get any more WIC benefits. Proof of Identity I do not have proof of identity for _ U.S. Department of Agriculture The name I am providing is correct. This is a temporary certification pending presentation of the appropriate proof require I must bring proof of identity within 30 days of today or my certification will end, and I will not get any more WIC Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or fax: (833) 258-1865 or (202) 690-7442; or 3. email: program.intake@usda.gov Please read and sign I understand that by completting, signing and dating this form, I am certifying that the information I have provided is correct. I understand that if I give false information on purpose, it is considered abuse of the program and I may be required to pay back WIC for the amount of my WIC food benefits. This institution is an equal opportunity provider. Applicant Signature Date Staff Signature WIC-NP/HO\$ 7.22

WIC-NP/HOSP rev 7.22

WIC CLERICAL CHECKLIST

Purpose	A resource for front line staff in ensuring all federal requirements are met during registration of WIC applicants and participants.
When To Use	During WIC applicant and participant registration.
Instructions	Follow the steps in the checklist to ensure all federal requirements are met during the registration of WIC applicants and participants.
Language(s)	English, Spanish
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition Form, Email WIC Program Requisition Form to the Ky WIC Help Desk at WIC.Helpdesk@ky.gov. Order quantity as needed.



- · Offer Free Communication Assistance
- Offer Reasonable Modifications & Auxiliary Aids and Services
- Perform Statewide VOC Search (Adds)
- · Update/Collect Demographic Information
- Offer Voter Registration
- Update Proxy Information
- Complete Income Assessment (not required at Mid-Certification Health Assessment)
- Collect Ethnic/Race Data and explain Rights & Responsibilities (Certification appointment)

Explain and Collect Ethnic and Racial Data:

"This information is requested solely for the purpose of determining the state's compliance with Federal civil rights laws and may be protected by the Privacy Act. Providing this data is voluntary and has no effect on the determination of eligibility to participate in WIC. If you do not self-identify your ethnicity and/or race, staff will make a visual observation."

Explain Rights and Responsibilities:

"These are your WIC rights and responsibilities. By signing the Registration/ Authorization/ Certification and Consent form (CH-5 or CH-5WIC), you are indicating that you have read and understand your rights and responsibilities and that the income provided is true and correct to the best of your knowledge. The proxy(ies) you have designated will be able to pick up your WIC food instruments and redeem the food instruments at the grocery store. Proxy(ies) must abide by the same WIC Rights and Responsibilities. In accordance with Federal Civil Rights laws, you have the right to file a complaint with the Kentucky State WIC Office or USDA directly."

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Rev. 1862

KENTUCKY EWIC BENEFITS CARD PAMPHLET (eWIC-1)

Purpose	To inform the participant of their rights and responsibilities, how to use WIC food instruments/cash value benefits and other important information, and to keep the card secure.
When To Use	At initial certification recertification, and a participant needs to be informed of the information.
Instructions	Must provide a pamphlet to each new WIC Program participant.
Disposition	Give to participant/caretaker.
Retention	None. Not retained by agency/site.
Language	English and Spanish versions are available. Use a qualified interpreter or qualified bilingual staff to explain the information on this handout for non-Spanish-speaking LEP individuals.
Ordering	Ordered from Pamphlet Library. Pamphlets are packaged 100 per bundle.

Kentucky eWIC Benefits Card





This institution is an equal opportunity provider.

eWIC-1

Rev. 10/22

EWIC ISSUANCE REFERENCE/ITEMS TO REVIEW WITH PARTICIPANT (eWIC-4)

Purpose	This sheet serves as a reminder of procedures for issuing a eWIC card and outlines information that needs to be provided to the participants.
When To Use	Use as needed for training on eWIC benefits issuance.
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition Form, email WIC Program Requisition Form to the KY WIC Help Desk at WIC.Helpdesk@ky.gov. Order quantity as needed.

ISSUANCE REFERENCE

ISSUING EWIC CARD AND WIC BENEFITS FOR HOUSEHOLD

- Click Household Search on Portal
- Enter Household number and click Search (can search on patient number or patient name)
- On Member page, if mom/caretaker is in the household, change member to Cardholder Member
- Click Save & WIC Issuance button
- . On WIC Benefits Issuance page, click eWIC Card Button (button appears only if card is not assigned)
- Add Card/Cardholder page comes up
- Minimize Add Card/Cardholder page
- On WIC Benefits Issuance page, enter issuance information
 - · Clinic check that correct clinic is entered
 - Issue Date enter issuance date. Be sure issue date is correct!
 - Identification select proof for person picking up benefits from dropdown
- Click box beside patient name to get benefits or click ALL if all members will get benefits
- When lines open, select # of months for issuance for each member (field on right side of page)
- · Click Issue Benefits button - Label(s) and Benefits List will appear
 - Print label(s) for placement in chart (ensure printer is zebra printer)

 Print Report List to give position of (ensure printer is generally printer).
 - Print Benefit List to give participant (ensure printer is correct printer)
- Click on Add Card/Cardholder page that was minimized
- When Add Card/Cardholder page appears, maximize page if needed
- Click in Card Number field
- Card Reader/PIN Pad device must show "Slide Card" in the screen
- Slide card in Card Reader/PIN Pad device to enter complete card number in Card Number field
- Client must enter PIN
 - Click Enter PIN "Enter PIN" on page changes to "Waiting"
 - Have cardholder enter PIN on Card Reader/PIN Pad device and enter again to confirm PIN
 - "Waiting" on the page changes to "PIN Entered" after successful PIN entry
 - If needed, enter name and birth date of cardholder if not set from Member page
- Click Save Button
- Message returns of "Card/Cardholder Added"
- Close (X) the Add Card/Cardholder page
- Have client sign eWIC Rights and Responsibilities and give/explain Benefits List, eWIC card, eWIC pamphlet

ISSUING EWIC BENEFITS WHEN HOUSEHOLD HAS AN EWIC CARD

- · Click Household Search on Portal
- Enter Household number and click Search (can search on patient number or patient name)
- On Member page, click Save & WIC Issuance button
- WIC Benefits Issuance page comes up
- On WIC Benefits Issuance page, enter issuance information
 - Clinic check that correct clinic is entered
 - Issue Date enter issue date. Be sure issue date is correct!
- Identification select proof for person picking up benefits from dropdown
- Click box beside patient name to get benefits or click ALL if all members will get benefits
 When lives open select # of member for insurance for each member (field on right side of page).
- When lines open, select # of months for issuance for each member (field on right side of page)
- Click Issue Benefits button - Label(s) and Benefits List will appear
 - Print label(s) for placement in chart (ensure printer is zebra printer)
 - Print Benefit List for participant (ensure printer is correct printer)
 - Give/explain Benefits List

eWIC-4 Rev. 3/2012

VOTER REGISTRATION RIGHTS AND PREFERENCE FORM (WIC-53)

Purpose	To provide the person their rights concerning registering to vote and to			
	document that the opportunity to register to vote was provided.			
When To Use	Every time voter registration is offered			
Instructions	 Complete the person's name or affix label with name. Give the form to the person to read. The person indicates yes or no to register to vote. The person signs and dates the form. If the person refuses to read the form, designate her preference, or sign the form, staff shall record the person's name, note the refusal and date on the form. Two (2) staff persons shall sign and date the form. 			
Disposition	Provide the copy of the completed form to the person. File the original in a Voter Registration file by calendar year.			
Retention	Two (2) calendar years.			
Language	Available in English (WIC-53), Spanish (WIC-53S), and twelve (12) other languages. Use a qualified interpreter or qualified bilingual staff to explain the information on this form for non-Spanish speaking LEP individuals.			
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition Form, Email WIC Program Requisition Form to the Ky WIC Help Desk at WIC.Helpdesk@ky.gov. Bundled in packages of 100.			

Kentucky WIC Program	Affix label or complete:					
,						
Voter Registration	(Applicant or Recipient Name)					
Rights and Preference	(Patient ID)					
RIGHTS						
 APPLYING TO REGISTER OR DECLINING AMOUNT OF ASSISTANCE THAT YOU MA' AGENCY. 	TO REGISTER TO VOTE WILL NOT AFFECT THE Y RECEIVE OR ARE PROVIDED BY THIS					
	vote, this decision and any information regarding the remains confidential and is used only for voter					
 If you would like help filling out the voter regist decision whether to seek or accept help is you private. 	tration application form, we will help you. The urs. You may complete the application form in					
vote, your right to privacy in deciding whether	 If you believe that someone has interfered with your right to register or to decline to register to vote, your right to privacy in deciding whether to register, or in applying to register to vote, or your right to choose your own political party or other political preference, you may file a complaint by calling 1-800-246-1399. 					
PREFERENCE						
If you are not registered to vote where y register to vote here today? If you do n to have decided not to register to vote a	ot check any box, you will be considered					
Yes. I have read, or have had read to me to vote. I understand I will receive a copy	e, and understand my rights concerning registering of this completed form.					
The voter registration application you completed will go to your local county clerk, who will assign you a voting precinct. A confirmation notice with your precinct and voting location will be mailed to you by the county clerk. If you do not receive this notice within three weeks, please call your county clerk.						
No. I have read, or have had read to me, and understand my rights concerning registering to vote. I understand that my decision to decline will be kept confidential and used only for voter registration purposes. I understand I will receive a copy of this completed form.						
Signed:	Date:					
(Applicant or Recipient)						
This institution is an e	WIC-53 equal opportunity provider. Rev. 3/2019					

STATE BOARD OF ELECTIONS VOTER REGISTRATION APPLICATION (SBE01)

Purpose	For a person to apply to register to vote.		
When To Use	When the system generated form is not appropriate or available. Do not copy the form below to use for voter registration. Photocopies are not allowed by SBE.		
Instructions	 The participant completes the form. Provide assistance in completion if requested. 		
Disposition	 The person may take the form for completion and forwarding to the election official or the completed form may be left at the site for transmittal. Completed voter registration forms left at the site must be transmitted weekly to the State Board of Elections, 140 Walnut Street, Frankfort, Kentucky 40601. Forms may be sent to the county clerk if accepted regardless of participant's residence. 		
Retention	None. Not retained by agency/site.		
Version	A flat card version and a fold-and-mail version are available.		
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition Form, Email WIC Program Requisition Form to the Ky WIC Help Desk at WIC.Helpdesk@ky.gov. Bundled in packages of 200.		

		For Clerk Use On	ily			
Precinct Code	F	Precinct Name		Town		Other Code
Print your name Use blue or black ink only	1	Last First: Middle: Jr Sr II III IV (circle if applicable)				
Eligibility f you answer "No" to other question, you annot register to vote.	2	Are you a citizen of the United States?				
Reason	3	☐ New Registration ☐ Address Change ☐	Party Change	Name Ch	ange	
About You Phone and email are optional and may be used to contact you about important information.	4	Gender: Female				
Your address If you are homelese and lack an established and fixed residence of regular etham, you may list a location with a fixed iddress as your place of habitation	5	Address where you live no P.O. Box: City/Town: Could desert the above City/Town:	K A	State: KY	Apt.: Zip: Apt.: Zip:	
olitical party ou may change your litical affiliation at any time on or before sember 31st to remain ligible to vote in the following primary election.	6	□ Democratic Party □ Republican Party □ Independent □ Other. To vote in a primary, you must register with either the Democratic or Republican party. If you select "Independent" or "Other" as your affiliation, you are eligible to vote for only nonpartisan offices in any primary election. You may vote for any candidate in all general or special elections. Only persona timely registered shall have the night to vote.				
Signature	7	WARNING. Per KRS 118.005, any person who causes himself to be registered when he is not legally entitled to registabilities and loss subject to penalise including fines and/or a form of impronoment not legs than one (1) year nor more than (5) yes. Voter Declaration – read and sign I several or affirm that: I several or affirm that: I was contract resident of Kentucky. I will be all least 19 years of age on or before the next general election. I am not a convicted felon, or if I have been convicted of a feron, my right to vote an been restored tollowing an espangement, Executive Pardon, or Executive Crider. I have not been judged threatility incompleter? In a I do not diatin the right to vote anywhere outside Kentucky.				
		☐ I would like to be contacted by my County C ☐ I authorize the Kentucky State Board of Ele to the appropriate voter registration officer who registration from my former state of residence.	ctions to send the	information	contair	ned on this for
Optional	8	Address where you were previously registered				Apt.:

VOTER REGISTRATION APPLICATION (SYSTEM GENERATED FORM)

Purpose	For a person to apply to register to vote.				
When To Use	When the person chooses to register to vote and the system form is desired.				
System Procedure to Obtain	On the Patient Registration Screen, indicate Y (yes) in the "Print Form" field.				
Instructions	 The form is compiled and printed by the system. Demographic information (Social Security Number, date of birth, county, name, mailing address, sex, and phone number) entered in the system through the patient registration process is printed on the form. The form is given to the person to read and complete their residence if different from the mailing address, party designation, and sign the form. Provide assistance in completion if requested. 				
Disposition	 The person may take the form for completion and forwarding to the election official or the completed form may be left at the site for transmittal. Completed voter registration forms left at the site must be transmitted weekly to the State Board of Elections, 140 Walnut Street, Frankfort, Kentucky 40601. Forms may be sent to the county clerk if accepted regardless of participant's residence. 				
Retention	None. Not retained by agency/site.				

		VOTER REGISTRATI	ON APPLICATION 354509
DON	DOB	County: 1	PRECINCT CODE/NAME OTHER
Name			
Matt			
dex:	Phone:		
PARTY REGIO	TRATION - CHECK ON	4	
DEMO	CRATIC	REPUBLICAN	OTHER DMNs Name About
	up to 12 months. ARATION - READ AND		, you can be convicted and fined up to \$500 and/or jaired
DWEAR OR	AFFIRM THAT:		
- I LIVE II - I WILL II - I AM NO RESTOR - I HAVE	HE AT LEAST 18 YEARS OT A CONVICTED FELC AED BY EXECUTIVE PA NOT BEEN JUDGED W		ED OF A FELONY MY CIVIL RIGHTS HAVE BEEN OURT OF LAW
DIGNATUR			DATE

FAIR HEARING PROCEDURES & CIVIL RIGHTS POSTER

Purpose	To inform participants of their fair hearing rights and the procedures for a fair hearing as well as inform participants of Civil Rights Procedures.
When To Use	Must be posted in WIC Clinic in a visible location. When the Notice of Ineligibility (WIC-54) is not appropriate and as needed. Copy as needed.
Languages	English, Spanish.
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition
	Form, Email WIC Program Requisition Form to the Ky WIC Help Desk at
	WIC.Helpdesk@ky.gov. Order quantity as needed.

WIC Program Fair Hearing & Civil Rights

Fair Hearings Procedures

If you have been denied WIC or had your WIC services discontinued or if you are being asked to pay for benefits received, you have a right to a hearing. Civil Rights Violations are not handled via the WIC Fair Hearing Process. See below regarding Civil Rights Violations.

For a Hearing: Contact the State WIC Agency within sixty (60) days of the date you were denied WIC services or told to repay benefits and request a hearing.

• A hearing will be scheduled within twenty-one (21) days of when your request was received.

• You will be notified in writing at least ten (10) days before the hearing of the date, time, and place.

- You may be helped or represented by an attorney or other persons such as a friend or relative.
 Before the hearing you or your representatives may look at the documents and records to be presented.

Hearing Procedures: You or a representative must come to the hearing

- During the hearing you or your representative may:
- Bring witnesses to testify for you.
- Look at the records presented by the local agency.
- Tell your story and submit supporting information or evidence
- Question or deny information or evidence presented and question other person's testimony.

While Waiting for the Hearing Decision:

If you have been receiving WIC, benefits will continue if you request a hearing within fifteen (15) days of the notice to stop services. Benefits can be received only until your certification expires.

If you have been asked to pay for benefits received, collection efforts will stop.

- WIC benefits will not continue if:
 - Your certification has expired or expires.
 - You were not categorically eligible (pregnant, breastfeeding, or postpartum woman or child below age 5.)
 - You were denied WIC at a new eligibility determination.

You will be told in writing of the decision on your case within forty-five (45) days from the date the State WIC Agency received your request for a hearing.

You or your representative can copy or review all hearing records

- If the decision is in your favor, WIC services will begin immediately or will continue
- If the decision is not in your favor, WIC services will stop or the local agency may begin collection efforts for payment of benefits.
- . If the decision is in favor of the local agency, you can appeal to the State WIC Agency within fifteen (15)
- days of the mailing date of the decision.

 The decision of the local hearing is binding on both parties unless overturned by the State WIC Agency.

Need help? If you have difficulty understanding or reading English or have a disability, free language assistance or other aids and services are available upon request. Please contact your local WIC clinic or the State WIC Office at 1-877-597-0367. If you have a disability and need assistance calling us, contact the State Relay Number at 711 or for TTY to voice, call 1-800-648-6056.

Rev. 10/22

Civil Rights Complaint Procedures

If you believe you have experienced a Civil Rights discrimination, you may file a complaint with your local WIC Agency staff, the State WIC Program or by contacting United States Department of Agriculture (USDA) using the contact information below

- Complaints of Civil Rights Discrimination may be made directly to USDA. Complaints of Civil Rights accepted at the state or local WIC level will be forwarded to USDA for review and investigation.
- Complaints should be submitted within 180 days from the alleged act of discrimination.
- Complaints may be written, verbal or anonymous.
- Complaints will be kept confidential.

Complaints should include the following information:

- Name, Address, and telephone number of the complainant
- The location and name of the organization or location where the alleged act of discrimination
- The nature of the incident or action
- The names, title, and business addresses of person who may have knowledge of the alleged discriminatory action.
- The date(s) the alleged discriminatory actions occurred.
- The basis for the alleged discrimination (race, color, national origin, sex, disability, age or reprisal or retaliation of prior civil rights activity).

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2800 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online

at: https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002at: https://www.usoa.gov/sites/derautrines/gocuments/usoJa-UASCH3s.uP-Lombjaint-rorm-usous-utous-508-11-28-17Fas2Maii_doff.from any USDA office, by calling (868) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

U.S. Department of Agriculture O.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or

3. email:

(833) 256-1665 or (202) 690-7442; or

This institution is an equal opportunity provider





Rev. 10/22

KENTUCKY WIC PROGRAM VERIFICATION OF CERTIFICATION (VOC) AUTOMATED SYSTEM PROFILE (VOC PROFILE TO TRANSFER A PARTICIPANT)

Purpose	To transfer a currently eligible participant/enrollee to another agency/site.
When To Use	When a transfer of eligibility is requested or indicated. This format is the profile, which shall be used when a printer with blank paper is available at the on-line site.
System Procedure to Obtain	Request the system VOC according to the instruction in the Kentucky CMS User Manual.
Disposition	Provide to the participant to give to the new agency/site. This VOC can be done and mailed to the participant or the receiving agency/site with appropriate authorization.
	Receiving agency/site must file in the person's medical record.
Retention	Not retained by issuing agency/site. Receiving agency/site retains per medical records requirements.

		Kentucky WIC P Verification of Cer					
Patient Information	1	verification of Cer	uncation				
HIH #			Cartificat	ion Date	01/11/20	12	
Name				ion End Det			
Gender	Male		Age	1 Years 4	Months 4 Days		
Birth Date EDC	09/07/2010		Status	Child			
EDC			Priority	5A			
	Height & Weight				Bloodwork	5	
Date of Measures	01/11/2012		Date of N	Measures	01/110	1012	
Height	0 ft. 32 in.		Hemoglo		11.8	gm/dL	
Weight	24 lbs. 13 az.		Hematoc			%	
BMI	17.03		Lead Co	unt		hð/qr	
Gestational Age PPW	0 ibs. 0 oz.						
Additional Inform Breastleeding	etion Ever Breastfed	How Long					
-	ula or Other Food Given						
Hours per day watch							
Risk Assessmen							
Rink Code				Priority	Referral		
	calorie/low nutrient foods such as	s desserts, cakes.		5A			
	d foods, lunchmeat						
425.5f - Eats hot do steaming hot	ogs, cold cuts, deli meats that her	ve not been heated unti		5A			
CB - child with che	eso						
Issuance Information							
Last Issuance Next Issuance							
Agency							
Clinic							
Phone W							
Phone W							
		/			ra-a	08080010	
Phone W Signature:					Date:	06/06/2012	

KENTUCKY WIC PROGRAM VERIFICATION OF CERTIFICATION (VOC) (WIC-17)

Purpose	To transfer a currently eligible participant/enrollee to another agency/site.		
When To Use	When a transfer of eligibility is requested or indicated. Shall be issued at certification to migrants, and for other transfers at on-line sites that have a label printer only or if the syst down or slow or if the site is not on-line.		
Instructions	 Complete appropriate part of the form: Part 1 – Must be completed with use of the system VOC label. Place system generated VOC label in indicated section. See VOC Label (to transfer). Indicate the status of the participant by checking the appropriate box. Complete transferring agency/site name and address. Complete staff name of person doing the transfer. Complete signature of person doing the transfer. Enter date that form was completed. 		
	Part 2 – Must be completed when the system VOC label is not used. 1. Enter patient's name. 2. Enter patient's ID number. 3. Enter date person was certified for this eligibility period. 4. Enter participant's date of birth. 5. Enter date participant must be recertified. 6. Enter current food package code. 7. Enter date of most recent income assessment. 8. Enter nutritional risk(s) for which person qualifies. Use name(s) rather than code(s) if transfer is out-of-state. 9. Indicate status of the participant. 10. Enter date of last food instrument/cash value benefit issued to the participant. 11. Enter full package issue month/date for the next issuance due. 12. Complete transferring agency name and address or apply label with information. 13. Print name of person doing the transfer. 14. Complete signature of person doing the transfer.		
	15. Enter date form was completed. Part 3 – Option for completion to provide additional data for receiving site. 1. Enter race of participant. 2. Enter sex of participant. 3. Enter height/length and weight and date measures were taken. 4. Enter hemoglobin/hematocrit and date measures were taken. 5. If participant is a woman, complete expected delivery date or actual delivery date. 6. Enter date of last nutrition education counseling visit. 7. Enter type of formula if participant is on formula. 8. Enter date prescription expires if applicable. 9. Indicate other services patient is receiving.		
Disposition	Provide to the participant to give to the new agency/site. This VOC can be completed and mailed to the participant or the receiving agency/site with proper authorization. The WIC-17 contains serial numbers. An inventory must be maintained to record serial numbers received and serial numbers issued. (A suggested inventory format is provided following the form. Copy as needed.)		
	Receiving agency/site must file the WIC-17 in the person's medical record.		
Retention	Not retained by issuing agency/site. Receiving agency/site retains per medical records requirements.		
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition Form, Email WIC Program Requisition Form to the Ky WIC Help Desk at		

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- a ; .c. u u 	Affiic. VOC ILabel Here or complete part 2 below	Stat111s: I?regnalilt Woman Fully B:rea.stieed'ililg1 Woman Parfia ly Blleilstt'eediili:91 IP'os1p alifum Illn falilt IFully IBirea stecil Illn falilt Pa:rt[iall Breastfed Illn falilt IFully Formula Fed			
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Agend	:V

Site

VOC (WIC-17) INVENTORY

	VOCs Received	
Date	Beginning Serial Number	Ending Serial Number

Date Serial Number Participant Staff Person	VOC Forms Issued				
	Date	Serial Number	Participant	Staff Person	

VOC Email Alert

Report Title	VOC Email Alert			
Report Number	None			
Frequency	Auto-generated when a VOC is processed in the portal.			
Distribution	Electronically generated via user email.			
Description	Email alert to WIC Coordinator - Shows the participant(s) that transferred to another clinic through a Verification of Certification (VOC) in the CMS system.			
Actions to be Taken	WIC Coordinator shall forward email alert to the appropriate clinic person.			
Explanation of Report	 County-County of the "losing" agency. Household Number- Household number of the transferred participant. Clinic-Clinic in the county that transferred the participant. Member Date of Birth - Transferring participant's date of birth. Date of Transfer - Date the participant transferred to the receiving agency. Agency Received - Clinic that received the transferring participant. 			
Retention/Disposal Period	If printed, shred or burn after worked.			

Sample County to County Transfer Alert

Participant(s) have been transferred to a new clinic

No action is required from you at this time.

The patient will be included in your next report of automatic terminations.

County: 034 - FAYETTE **Household Number:** 35662

Clinic: 034034C - LEXINGTON FAYETTE CO HEALTH DEPARTMENT

Member Date of Birth: 3/17/2016

Date of Transfer: 6/6/2016 10:36:59 AM

Agency Received: 316088 - MORGAN COUNTY HEALTH CENTER - (606) 743-3744

VOC LABEL (VOC LABEL TO RECEIVE A PARTICIPANT WITHOUT A VOC)

Purpose	To receive and enroll a currently eligible in-state participant without a VOC from another agency/site.		
When To Use	When a participant presents at your agency for enrollment without a VOC.		
System Procedure to Obtain	Request the system Print Label.	em VOC.	
Instructions	The label is compiled a	nd printed by the system.	
	Description of Data El	ements	
	Data is most current in	formation as entered in the system for this certification.	
	Patient ID: VOC: Name:	Assigned identification number for the patient. Indicates type of label. Participant's name.	
	1 st FP Iss. M/D:	Abbreviation for First Full Package Issue Month/Day. The assigned date and adjusted month for the next issuance due, i.e., date would be 5/28 when last food instruments/cash value benefits issued were for 4/28 through 5/27 (last issuance plus one month).	
	Cert Dt/Exp Dt:	Abbreviation for certification date and expiration date. Date of most recent certification and ending date of that certification.	
	Food Pkg: NRCC Codes:	Assigned food package code. Nutritional risk criteria codes for which the person qualifies. Maximum of three (3) codes listed.	
	RX EX DT:	Abbreviation for prescription expiration date. Date the prescription for the assigned food package expires. If applicable, complete for the food package and date is still valid.	
	Prior Agency: Serial Number: Last Inc Assess Dt:	Agency and site number where the participant was enrolled. Serial number assigned by the system for accountability purposes. Abbreviation for Last Income Assessment Date. Date household income was last assessed in clinic.	
	Last Issued Pkg Dt:		
Disposition	File in the participant's agency/site of the trans	medical record in chronological order on the CH-3. Notify the previous fer.	
Retention	Per medical records red	quirements.	

Patient ID: F-L121798 VOC
Name: _______ 1st FP Iss M/D: 09/10/2002

Cert Dt/Exp Dt: 06/06/2002 12/06/2002 Food Pkg: C

NRCC Codes: 2060 7010 RX EX DT:

Prior Agency: 034034A-LEXINGTON-FAYETTE CO. H. DEPT. Serial Number: 90602 Last Inc Assess Dt: 06/06/2002

Last Issued Pkg Dt: 08/10/2002 TO 09/09/2002

WIC PROGRAM NOTICE OF INELIGIBILITY (WIC-54)

Purpose	To provide required written notice for ineligibility or discontinuation of benefits, and the fair hearing rights.
When To Use	When a participant is determined ineligible, or WIC benefits are discontinued. The system will generate an automated WIC-54 form if the participant is deemed ineligible. If the system is down or unavailable, a hard copy WIC-54 must be used.
Instructions	 Enter today's date in box. Enter participant name on the line. Indicate appropriate reason(s) for action. If disqualified, complete reason and number of months the disqualification is effective. Enter date notice is effective. Provide fifteen (15) day notice when required. Indicate any other services offered. Complete your agency address and phone number.
Disposition	Provide the original to the participant. File the copy in the participant's medical record.
Retention	Per medical records requirements.
Language	English (WIC-54) and Spanish (WIC-54S) versions are available. Use a qualified interpreter or qualified bilingual staff to explain the information on this form for non-Spanish speaking LEP individuals.
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition Form, Email WIC Program Requisition Form to the Ky WIC Help Desk at WIC.Helpdesk@ky.gov. Bundled in packages of 100.

	IC Program Notice o				Local Agency Address/Phone Number
To	day's Date:				
We	are sorry that		is not currer	ntly eligible to rece	ive WIC services. This is due to:
	Being above income guidelines	☐ Not hav	ing a nutrition	onal risk	☐ Not pregnant
	Not providing required proof for eligibility	postpar	tum and not	breastfeeding	 More than one (1) year postpartum
	Over 5 years of age	□ NotaK	entucky resi	ident	
	Being disqualified for			Your period of d	isqualification is formonths.
Th	e effective date of this notice is:				
	n applicant/participant in the WIC F	5 6		15	
	age, or disability.	20		353	less of race, color, national origin, sex,
-	You may appeal any decision r Hearing Procedures are on the	made by the Lo back of this n	ocal Agency lotice.	regarding your el	gibility for the Program. The Fair
1					ble to you. You are encouraged to shots, prenatal care, counseling for die
	also need to know that it is illegal f P at the same time.	or a person to	be receivin	g food benefits fro	m more than one WIC Program and/or
	re are other services available to vo				d on meeting specific requirements.
	erested, apply at your local Comm	unity based S			
If int	erested, apply at your local Comm SNAP (Supplemental Nutrition A	ssistance		Medicaid	
If int	erested, apply at your local Comm	ssistance		Helps pay certain	n medical expenses of pregnant womer ependent children
If int	erested, apply at your local Comm SNAP (Supplemental Nutrition A	ssistance purchase food gram ain financial a Contact your le	s.	Helps pay certain or families with d KTAP (Kentuck	n medical expenses of pregnant womer ependent children y Transitional Assistance Program) payments to families which meet certai
If int	erested, apply at your local Comm SNAP (Supplemental Nutrition A Program) Provides assistance to Child Support Enforcement Prog Helps locate absent parents to obt medical support for their childres county attorney or area Child Supponty attorney or area Child Suppont	ssistance purchase food gram ain financial a Contact your le oort Enforceme	s. nd • pocal ent	Helps pay certain or families with d KTAP (Kentuck Provides money requirements.	ependent children y Transitional Assistance Program) payments to famillies which meet certai
If int	erested, apply at your local Comm SNAP (Supplemental Nutrition A Promittee assistance to Child Support Enforcement Prog Helps locate absent parents to obt medical support for their children. county attorney or area Child support office. Or call 1-800-248-1103.	issistance purchase food gram contact your la cort Enforcement vices is availa in and assistan cription drugs	s. nd ooal ent ble. Please nce about th	Helps pay certain or families with d KTAP (Kentuck Provides money requirements. ask any staff for me dangers of the une-counter medica	ependent children y Transitional Assistance Program) payments to famillies which meet certai nore information. use of drugs and other harmful
If int	erested, apply at your local Comm SNAP (Supplemental Nutrition A Program) Provides assistance(a) in Child Support Enforcement Prog Helps locate absent parents to obt medical support for their childres, county attorney or area Child Supportion. Or call 1-800-248-1103. Additional information on these ser This agency can provide informatio substances (aloohol, tobacco, pres	ssistance purchase food pram ain financial ai Contact your li- ort Enforcement vices is availa in and assistan- cription drugs aformation, ple	nd ocal ent ble. Please nce about th and over-th	Helps pay certain or families with di KTAP (Kentuck Provides money requirements. ask any staff for no de dangers of the une-counter medical call.	ependent children y Transitional Assistance Program) payments to families which meet certai nore information. use of drugs and other harmful

WIC Program Fair Hearing Procedures

If you have been denied WIC or had your WIC services discontinued or if you are being asked to pay for benefits received, you have a right to a fair hearing. Civil Rights complaints are not handled via the Fair hearing process. See Nondiscrimination Statement.

- or a Hearing:

 Contact the State IMC Agency within sixty (80) days contact the State IMC Agency within sixty (80) days of the State IMC Agency within sixty (80). A learning will be scheduled within twenty-one (21) days of when your request was received.

 You will be notified in writing at least ten (10) days before the hearing of the date, time, and place.

 You may be helped or represented by an attorney or other persons such as a friend or relative.

 Before the hearing you or your representatives may lookat the documents and records to be presented.

- Hearing Procedures:

 You or a representative must come to the hearing.

 During the hearing you or your representative may:

 - Bring witnesses to testify for you.
 Look at the records presented by the local agency.

 The state of the state of
 - Tell your story and submit supporting information orevidence.
 - Question or deny information or evidence presented and question other person's testimony

While Waiting for the Hearing Decision:

- White Waiting for the Hearing Decision:

 If you have been receiving WMC, benefits will
 continue if you request a hearing within fifteen (15)
 days of the notice to stop services. Benefits can be
 received only until your certification expires.

 If you have been asked to pay for benefits
 received, collection efforts will stop.

 WIC benefits will not confluence if:
- - You were not categorically eligible (pregnant, breastfeeding, or postpartum woman or child belowage 5.)
- You were denied WIC at a new eligibilitydetermination.

- Hearing Decisions
 You will be told in writing of the decision on your casewithin forty-five (45) days from the date the State WIC Agency received your request for a hearing.
 - hearing. You or your representative can copy or review
- You or your representative can copy or review allhearing records.
 If the decision is in your favor, WIC services will beginimmediately or will continue.
 If the decision is not in your favor, WIC services will stopper the local appency may begin collection efforts for payment of benefits.
 If the decision is in favor of the local apency, you can appeal to the State WIC Agency within fifteen (15) days of the mailing date of the decision.
 The decision of the local hearing is binding on bothparties unless overturned by the State WIC Agency.

Nondiscrimination Statement

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating px,the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retailation for prior civil rights

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA'S TARGET Center at (202) 720-2800 (volce and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online

obtained online at https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-9598-0002-598-11228-17Fax/Mail poff from any USDA office, by calling (880) 832-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged descriminatory action in sufficient detail to inform the Assistant Secretary for Cwil Rights (ASCR) inform the Assistant Secretary for Cwil Rights (ASCR) volution. The completed AD-3027 form or letter must be submitted to USDA by:

- Washington, D.C. 20250-9410; or 2. fax: (833) 256-1665 or (202) 690-7442; or 3. email: program.intake@usda.gov

This institution is an equal opportunity provider.

Free Communication Assistance/Auxiliary Aids and Services Available

Need help? If you have difficulty understanding or Need neig?: If you need neigvil your present neight present neighboring neight present neighboring nei

Rev. 7.22

WIC REMINDER POSTCARD (WIC-51)

	1		
Purpose	To remind a participant of a missed appointment and reminder to contact the WIC clinic.		
When To Use	When a food instrument and/or cash value benefit, pick-up appointment is missed. May be used for contact prior to termination for dropout. Do not use if the client has requested no home contact or privacy/confidentiality restrictions.		
Instructions	Printed side of card:		
	 Check the box applicable to this missed appointment. Record your clinic phone number. 		
	Blank side of card:		
	 Record name and address of the participant on the card. Record return address for the clinic. 		
	This information may be written on the card or labels may be used.		
Disposition	Mail to the participant. Documentation that the postcard was mailed must be made in the person's medical record.		
Retention	Not retained.		
Language	English (WIC-51) and Spanish (WIC-51S) versions are available.		
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition Form, Email WIC Program Requisition Form to the Ky WIC Help Desk at WIC.Helpdesk@ky.gov. Bundled in packages of 100.		

WIC Program Appointment Reminder

	You missed your WIC appointment! Contact us before your benefits for the current month expire.
	You missed your WIC Certification or Mid-Certification appointment.
	WIC Food benefits were not picked up for one month. Don't lose your healthy food benefits this month!

Contact your WIC Clinic today!

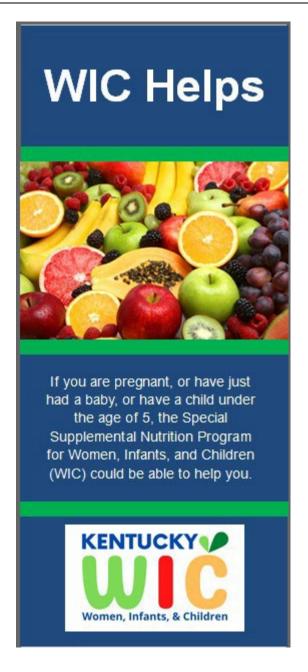




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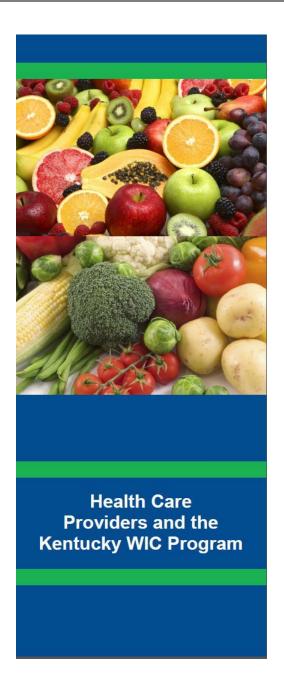
WIC HELPS PAMPHLET (DPH-070)

Purpose	General informational pamphlet on the WIC Program. Provides toll-free telephone number.
When To Use	To provide general WIC program information to the public and for outreach to potential participants.
Language	English (DPH-070) and Spanish (DPH-070S) versions are available.
Ordering	Ordered from Pamphlet Library. Form number DPH-070. These are packed 100 per shrink-wrapped package.



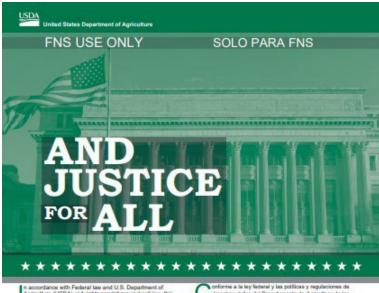
HEALTH CARE PROVIDERS AND KENTUCKY WIC PAMPHLET

Purpose	To introduce the WIC Program to health care providers. Provides them with general information and a form to order pamphlets to distribute to their clients.
When To Use	For outreach to doctor's offices, clinics, health fairs.
Ordering	Ordered from Pamphlet Library. These are packed 50 per shrink-wrapped package.



"AND JUSTICE FOR ALL" POSTER

Purpose	Provide participants and participants the nondiscrimination policy of the United States Department of Agriculture.
When To Use	Required to be posted at all times in WIC agencies/sites.
Disposition	Shall be posted in a conspicuous place for all WIC participants.
Language	English and Spanish on same poster.
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition Form, Email WIC Program Requisition Form to the Ky WIC Help Desk at WIC.Helpdesk@ky.gov. Order quantity as needed.



In accordance with Federal law and U.S. Department of Agriculture (USDA) old rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), age, disability, and reprisal or retailation for prior civil rights activity.

rights activity.

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To file a program discrimination complaint, a complainant should complate a Form AD-3027, USDA Program Discrimination Complaint Form, which can be obtained online, at

decommentation compliant-form and thom any USUA office, by calling (886) \$23.9982, or by writing a latter addressed to USDA. The letter must contain the complianer's name, address, talephone number, and a writish description of the allegate descriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an allegad civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or

fax: (833) 256-1665 or (202) 690-7442; or

ogram.intake@usda.gov. This institution is an equal opportunity provider. conforme a la lay federal y las políticas y regulaciones de derechos ciriles del Departamento de Agricultura de los discrimiras por motivos de raza, color, crigira nacional, seas prohibido discrimiras por motivos de traza, color, crigira nacional, seas principios identificad de genero y orientacion de sexualii), ediad, discapacidad, venganza o represada por actividades nestizadas en el passado insalconador. con los derechos civiles.

con los derechos chiles.

La información del programa puede estar disponible en otros idiomas ademias del inglés. Las personas con discepacidades que requieran medios de comunicación alternativos para obtener información sobre el programa (per ejemplo, Piralle, latra agrandades, grabación de sudio y lenguaje de señas americano) deben comunicarse con la ejempla estatal o local responsable que administra el programa o con el TAPGET Centre del USDA al fuelo Seña Señas programa o con el TAPGET Centre del USDA al fuelo del Senvicio Federal del Transmisión de Información al (800) 877-8339.

Servicio Pedanal de Transmaiori de Información al (880) 877-8239 Para presente una queja por discrimianción en la programa, el nacimizante debe complete un formulario AD-3927, Formulario de queja por discrimianción del programa del USDA, que se puede obbrara en l'inea, en Hopo l'Aven una gestella defautificad documenta/USDA/Program/Complaintificam-Spariah-Section 508 Complaint pof, en cualquier ofense del USDA, lamando al (880) Correlient pdf., en cuatquier offiche del USDA, Iammento et (1889) 632-992, o secribiando una certa dirigida al USDA. La carta debe contentra el nombra, la disección y el número de bibliono del contentra que una decención secribia del composito de la supuesta ación descriminatora con soficiente detales para inferrera al Subsecritario de Derechas Civites (ASCR, por sua sigúa en regia) sobre la naturaleza y la festa de la presenta violación de los derechas civites. La carta o el formulario AD-3027 completado debe envisirse at USDA per resido de: correo postat:
USDA per resido de: correo postat:
US. Depertiment of Agriculture
Officia of the Assistant Sucretary for Civil Rights
1400 independence Avenue, SW
Weshington, D.C. 20250-9410, o"
faz:

fax: (833) 256-1665 o' (202) 690-7442; o'

Esta institución ofrece igualdad de oportunidades.

STRETCH YOUR FOOD BUDGET POSTER

Purpose	General informational poster on the WIC Program.		
When To Use	To provide basic WIC Program information to the public and for outreach to potential participants.		
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition Form, Email WIC Program Requisition Form to the Ky WIC Help Desk at WIC.Helpdesk@ky.gov. Order quantity as needed.		

Need help feeding your family?

The WIC Program can help Stretch your food budget!



WIC is a free food and nutrition program to help families.

ARE YOU....

Pregnant, Breastfeeding, a parent/guardian of an infant or child under five years of age?

You or your child may qualify for the WIC Program!

Families must meet income guidelines and have a nutritional risk.

For Information, call toll free 1-877-564-3827 or call your local health department.







PREGNANT? NEW BABY? POSTER

Purpose	General informational poster on the WIC Program.		
When To Use	To provide basic WIC Program information to the public and for outreach to potential participants.		
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition Form, Email WIC Program Requisition Form to the Ky WIC Help Desk at WIC.Helpdesk@ky.gov. Order quantity as needed.		



SAMPLE OUTREACH ANNOUNCEMENT

Purpose	General information about the WIC Program.			
When To Use	To provide basic WIC Program information to the public and for outreach to potential participants.			
Instructions	Complete blank spaces with agency and/or program specific information. Provide completed release to media source. Always include contact information, i.e., the health department and phone number, and include the nondiscrimination statement for the WIC Program. Contact the State WIC Office for announcement in non-English or alternate format.			
Description	A copy of any news releases shall be maintained and placed in the agency/site outreach file.			

Sample 1

WIC (the Special Supplemental Nutrition Program for Women, Infants and Children) is a national program that helps low income families meet nutritional needs. WIC provides supplemental foods, health care referrals and nutrition education at no cos to low-income pregnant women and new mothers, infants and children up to 5 years of age who are found to be at nutritional risk More information about the program is available by contacting the Health Department at
WIC foods include iron-fortified infant formula and infant cereal, iron-fortified "adult cereal", vitamin C-rich fruit juice, eggs, milk, cheese and peanut butter or dried beans and peas. These food items are high in one or more of the following nutrients: protein, calcium, iron, and vitamins A and C. Special infant formulas may be provided when prescribed by a physician for a specified medical reason.
Who is eligible for WIC? Pregnant, breastfeeding and postpartum women, infants and children up to age 5 are eligible for WIC. They must meet income guidelines, a state residency requirement, and be individually determined to be at risk by a health professional. To be eligible on the basis of income, an participant's family income must fall below 185 percent of the U.S. Poverty Income Guidelines (for example: \$ per year for one person, \$ per year for two, \$ per year for three, etc.). People who receive Medicaid or Food Stamps automatically meet the WIC income requirements.

If you have difficulty understanding or reading English or have a disability, free language assistance or other aids and services are available upon request.

Sample 2
Kentuckians who qualify for the Women, Infants and Children (WIC) Program do not have to be unemployed or on welfare to receive benefits. A household of four with a monthly income of \$ may qualify.
WIC is a supplemental nutrition program for women who are pregnant, postpartum and breastfeeding, and infants and children up to five years of age.
WIC clients receive nutritious foods free of charge. Infants receive infant formula and, at the appropriate age, infant cereal and juice. Women and children receive food such as milk, cereal, juice, peanut butter, cheese, raw carrots, tuna fish, and eggs. Nutrition information and referrals for other health services are also provided. Proper nutrition along with appropriate health services helps maintain health and promotes normal growth and development.
To qualify, persons must be at nutritional risk and in a household that is at or below 185 percent of the federal poverty level. Persons that receive Medicaid or Food Stamps may also qualify.
To find out if you or your children qualify for WIC, call the Health Department at
If you have difficulty understanding or reading English or have a disability, free language assistance or other aids and services are available upon request. This institution is an equal opportunity provider.
Sample 2 – Alternate Wording
WIC provides supplemental foods, health care referrals and nutrition education at no cost to low-income pregnant women and new mothers, infants and children up to 5 years of age who are found to be at nutritional risk.
WIC foods include iron-fortified infant formula and cereal, iron fortified adult cereal, vitamin C-rich fruit juice, eggs, milk, cheese and peanut butter or dried beans or peas. WIC foods provide important nutrients of protein, calcium, iron and vitamins A and C.
Pregnant, breastfeeding and postpartum women, infants and children up to age 5 are eligible for WIC. They must meet income guidelines and be individually determined to be at nutritional risk by a health professional. To be eligible on the basis of income, the participant's household income must be at or below 185 percent of the federal poverty guidelines, for example, \$ per year for a household of People who receive Medicaid or Food Stamps automatically meet the WIC income requirements.
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KENTUCKY WIC PROGRAM ETHNICITY AND RACE HANDOUT

Purpose	For clinic staff to use for assistance in gathering race and ethnicity. The card may be shared to the participant at registration for her/him to review and select race and ethnicity.
When To Use	As needed at registration of a new patient. Use is optional.
Disposition	Used by clinic staff. May be given to participants for review and selection of race and ethnicity.
Language	English, Spanish Use a qualified interpreter or qualified bilingual staff to explain the information on this card for non-Spanish speaking LEP individuals or if the Spanish-speaking LEP individual is illiterate.
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition Form, Email WIC Program Requisition Form to the Ky WIC Help Desk at WIC.Helpdesk@ky.gov. Order quantity as needed.

Kentucky Department of Public Health

Everyone requesting services is asked to identify their ethnicity and race(s). This information is requested solely for the purpose of determining the State's compliance with Federal civil rights laws, and your response will not affect consideration of your application, and may be protected by the Privacy Act. Providing this data is voluntary and has no effect on the determination of eligibility to participate in WIC. If you do not provide this information, registration staff shall determine this through visual observation.

1. Are you Hispanic or Latino?

This means a person of Cuban, Mexican, Puerto Rican, South or Central America, or other Spanish culture or origin, regardless of race.

Select all races from the list below that apply to you if you are the patient or that apply to the patient.

American Indian or Alaska Native

This means a person having origins in any of the original peoples of North and South America (including Central America), and who maintains tribal affiliation or community attachment.

Asiar

This means a person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent, including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam.

Black or African American

This means a person having origins in any of the black racial groups of Africa.

Native Hawaiian or Other Pacific Islander

This means a person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands.

White

This means a person having origins in any of the original peoples of Europe, the Middle East, or North Africa.

Need help? If you have difficulty understanding or reading English or have a disability, free language assistance or other aids and services are available upon request.

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To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf, from any USDA office, by calling (886) 632-9892, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

1. mail:

U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or

fax

(833) 258-1685 or (202) 690-7442; or

3. email:

program.intake@usda.gov

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Rev. 7/22

KENTUCKY WIC PROXY AUTHORIZATION FORM

Purpose	To describe the policy for designation of a proxy for the purpose of obtaining and sharing nutritional information, WIC benefits, and purchasing WIC approved foods.				
Overview	To allow the woman participant, parent, legal representative or caretaker to designate another person to bring their child to WIC appointments.				
Languages	English and Spanish. Use a qualified interpreter or qualified bilingual staff to explain the information on this card for non-Spanish speaking LEP individuals or if the Spanish-speaking LEP individual is illiterate.				
Designation of Proxy	All areas of the Kentucky WIC Proxy Authorization Form must be completed. A separate proxy form must be completed for each household member requiring proxy authorization. Proxy designation must be reviewed at each certification.				
Instructions for Woman Participant, Parent, Legal Representative or Caretaker completing	 Woman participant, parent, legal representative or caretaker shall write the name of the WIC participant on the 1st blank line. Woman participant, parent, legal representative or caretaker shall write the name of the infant/child on the 2nd line. Woman participant, parent, legal representative or caretaker shall write the full legal name of self or child on 3rd blank line. Woman participant, parent, legal representative or caretaker shall list names of proxies and their relationship to the WIC participant in the spaces provided. Woman participant, parent, legal representative or caretaker shall sign, date, and indicate their current physical address on the lines provided. Notify the woman participant, parent, legal representative or caretaker the proxy authorization is valid for the length of the certification period. The proxy authorization form must be reviewed at recertification for changes or updates. 				
Instructions for Completion when Obtaining Verbal Authorization	 If the local health agency is obtaining verbal proxy consent, the following applies to completion of the form. Write the name of the woman participant, parent, legal representative or caretaker on the 1st blank line. Write the name of the infant/child on the 2nd line. Write the full legal name of the WIC participant on 3rd blank line. List the full name(s) of proxies (as indicated by the woman participant, parent, legal representative or caretaker) and their relationship to the WIC participant in the spaces provided. In the signature line for woman participant, parent, legal representative or caretaker document "Refer to Verbal Authorization." Complete the current physical address on the lines provided. Notify the woman participant, parent, legal representative or caretaker of the intent of the proxy authorization and review the content of the form with them. Notify the woman participant, parent, legal representative or caretaker the proxy authorization is valid for the length of the certification period. Sign and date on indicated line as staff person who obtained verbal authorization. The proxy authorization form must be reviewed at recertification for changes or updates. 				
Disposition	Retain this form in the patient's medical record and document on the CH-3a Service Record. (i.e.,10/01/13 – Refer to KY-Proxy form.)				
Retention	Per medical records requirements.				

KENTUCKY WIC PROXY AUTHORIZATION FORM



(Patient Name:		
	Place Chart Label Here	
(Patient ID:	HID/LDC:	

* This form is to be completed, signed, dated and returned along with the completed Registration, Consent and WIC Certification form to your local health department.

I give permission to the person(s) listed as proxy (ies) to obtain nutrition education, WIC benefits, and WIC approved foods on the behalf of _________(Name of Infant/Child or Woman)

I confirm that:

- and that this person(s) must follow all program rules and I am responsible for any designated
- I understand the WIC Program will not reissue any benefits that are lost, stolen or misplaced by my

- | Understand the WIC Program will not reissue any benefits that are lost, stolen or misplaced by my designated proxy(jes).
 | Understand my, designated proxy(jes) cannot be provided a replacement eWIC card or change the eWIC card PIN.
 | Understand this person(s) can pick up benefits, attend nutrition education contacts, shop for WIC and when applicable bring infant or child for recertification after the initial certification is completed.
 | Understand my, designated proxy (jes) cannot name other Proxies.
 | Understand In an change or cancel a Notice of Proxy at any time and in the event I would like to change or cancel my, Notice of Proxy, I MUST notify the clinic.
 | Understand this Notice of Proxy is effective for the length of the participant's certification period and must be reviewed at each recertification.

		Proxy:

1.	Relationship:	
2	Relationship:	
3.	Relationship:	
4	Relationshin:	

Signature of Participant/Parent/Legal Representative/Caretaker Date:

Verbal Proxy Authorization

I have informed the woman participant, parent, legal representative, or caretaker of the intent of this proxy authorization and the consent is valid for the certification period or until there is a request for change by the woman participant, parent, legal representative,

Name of person giving authorization: _ Signature/Title/Date of person obtaining:

Participant/parent/legal representative/caretaker must review the Notice of Proxy at each recertification. If there are no changes, please initial and date. If changes are required, a new Notice of Proxy should be completed.

Initials:	Date:	Initials:	Date:	Initials:	Date:	
Initials:	Date:	Initials:	Date:	Initials:	Date:	

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Proxy Addendum Section

Name(s) of Authorized Proxy:		
5	Relationship:	
6	Relationship:	
7	Relationship:	
8	Relationship:	

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To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online Program Discrimination Compliant Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/USDA-OASCR9s20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf, from any USDA office, by calling (886) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

- mail:
 U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or

- (833) 256-1665 or (202) 690-7442; or

program.intake@usda.gov

This institution is an equal opportunity provider.

WIC PROGRAM ABUSE POSTER "ATTENTION WIC PARTICIPANTS"

Purpose	For clinic use to advise participants it is a violation of WIC Rights and Responsibilities to offer to sell WIC formula, foods, or eWIC cards.
When To Use	For display in WIC sites to provide general information.
Disposition	Shall be posted in a conspicuous place for all WIC participants.
Language	English and Spanish.
Ordering	Contact Program Management Section.

ATTENTION WIC PARTICIPANTS



- ✓ Offering to sell WIC formula or your eWIC card verbally, in printed classifieds, on-line web sites, or social media is a program violation and could possibly disqualify you or your child from receiving WIC Program Benefits.
- ✓ WIC foods are for the person for whom they are prescribed. Misuse of benefits may result in removal from WIC or you may be asked to repay the value of the foods received.
- ✓ Be informed Read the eWIC Benefits Card pamphlet provided to you at your WIC certification visit.

WIC PROGRAM ABUSE LETTER TEMPLATE

Purpose	Template letter for clinic use when participant abuse is suspected or proven.
When To Use	To provide written warning of WIC Program abuse.
Instructions	The letter template may be modified for agency/clinic use.
Retention	Must be maintained in the participant's medical record.
Language	English
Ordering	Electronic template may be obtained from Program Management Section.

SAMPLE WIC PROGRAM ABUSE LETTER

(Use local WIC agency letterhead)
(Date)
(Name) (Address) (City), Kentucky (Zip)
Dear (Participant Name):
The (<i>Clinic/Site Name</i>) has become aware of a situation or received an allegation that is in violation of the information contained in the WIC Rights and Responsibilities. The violation(s) could affect your continued participation.
(Please check all that apply) Intent to sell or selling supplemental foods and/or the eWIC card in any way (i.e. on-line, in print, verbally or via social media). Making a verbal offer of sale or exchange of supplemental food or eWIC card to another individual, group or a vendor. Purchasing unauthorized foods or redeeming food benefits at an unauthorized store. Returning supplemental foods to a vendor for cash. Knowingly and deliberately giving false or misleading information, or misrepresenting, concealing or withholding facts to obtain WIC foods. Abusive or threatening language and/or actions in a WIC clinic, to clinic staff or store staff. Dual participation in more than one (1) WIC Program. Other (please explain)
DETAILS OF EVENT/ALLEGATION: (Please provide specific details of situation/event in this space)
We want to remind you of your Rights and Responsibilities regarding the WIC Program. These are listed on the inside of the Kentucky eWIC benefits Card Pamphlet (eWIC-1) that was provided to you during your card issuance. An additional copy is enclosed for your review. These rights and responsibilities also apply to all persons listed as proxies.
This letter is a reminder that violation of your participant responsibilities can result in suspension or disqualification from the WIC Program.
Feel free to contact me at (phone number) if you have any questions.
Sincerely,
(WIC Coordinator or Local Official)
Enclosure (MUST INCLUDE English NONDISCRIMINATION STATEMENT) Nondiscrimination Statement is located in Policy 306.

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SAMPLE WIC PROGRAM ABUSE LETTER (SPANISH)

(Use local WIC agency letterhead)
(Date)
(Name) (Address) (City), Kentucky (Zip)
Apreciado/a (Participant Name):
La clínica (<i>Clínica/Site Name</i>) se ha enterado de una situación o recibió una alegación/queja la cual es una violación de la información bajo las responsabilidades y derechos de WIC. La/s violación/es pueden afectar su participación continua.
Devolver los alimentos suplementarios al vendedor por efectivo. Dar información falsa o engañosa, malinterpretar, ocultar o guardarse hechos para obtener alimentos de WIC. Lenguaje abusivo o de amenaza y/o acciones en una clínica WIC, a un empleado o al empleado de la tienda. Participación doble en más de un (1) programa de WIC. Otra razón (favor explique)
DETALLES DEL EVENTO/ALEGACION: (Favor describa los detalles específicos de la situación o el evento en este espacio)
Le queremos recordar de sus derechos y responsabilidades en el programa WIC. Estas se encuentran en el panfleto de los Beneficios de la Tarjeta eWIC de Kentucky (eWIC-1) la cual se le dio el día que se le entrega la tarjeta. Una copia adicional se incluye con esta para su información. Estos derechos y responsabilidades también aplican a todas las personas autorizadas por usted.
Esta carta es para recordarle que la violación de sus responsabilidades como participante puede resultar en la suspensión o descalificación del programa WIC.
Si tiene preguntas llamar al (phone number).
Sinceramente,
(WIC Coordinator or Local Official)
Enclosure (MUST INCLUDE Spanish NONDISCRIMINATION STATEMENT) Nondiscrimination Statement is located in Policy 306.

WIC MOVING POSTER

Purpose	Informational poster about moving and the WIC Program.
When To Use	To remind participants to inform the WIC agency if they are moving.
Ordering	Order from the State WIC Office utilizing the WIC Program Supply Requisition Form, Email WIC Program Requisition Form to the Ky WIC Help Desk at WIC.Helpdesk@ky.gov. Order quantity as needed. Contact the State WIC Office for other languages.













Kentucky WIC Referral Form Referrals for Breastfeeding Support and WIC Services

Patient's First & Last Name: (For Infants/Children) Parent/Care		Birth (MM/DD/YY):
Clinic/Hospital/Medical Office Name: Street Address: City: Zip Code: Phone Number: Fax Number:		To Locate your County Health Department, please visit https://chfs.ky.gov/agencies/dph/dafm/Pages/lhd.aspx (select Listing of LHDs) OR call 1-877-597-0367
Infants/Children Referral Data: (Com		
Length/Ht: in. Wt:	lbs. oz. Date: Hgb/H	
(Valid within 60 days of m Birth weight: lbs oz	,	lid within 90 days of measurement) e, weeks gestation at birth:
		e, weeks gestation at situit.
Referral data provided by: (signature)	140	Date:
Women Referral Data: (Complete Ap	oplicable Information)	Date.
Length/Ht: in. Wt: (Valid within 60 days of m	lbs. oz. Date: Hgb/l	lct: Date:lid within 90 days of measurement)
EDC: Last Wt.	Prior to Pregnancy: Ibs. Multiple 0	sestation?: □ Yes □ No
Delivery Date:	Last Wt. Prior to Delivery: lbs. Brea	stfeeding?: □ Yes □ No
If Currently Breastfeeding:	xclusively 🔲 Partially 🔲 Unknown	
	□ Yes □ No □	Mother/baby separation
☐ Latch-on issues ☐ Milk su	upply concerns	
Additional Comments/Details		
Referral data provided by: (signature)		Date:
Instructions & Resources for Use of	This Form:	
 A breastfeeding support refer 	for infants, children and women for the Kentuc rral form for the Kentucky WIC Program	cky WIC Program

A proof of identification for hospitalized newborn infants

To prescribe a special formula or medical food for an infant, child, or woman please visit https://chfs.ky.gov/agencies/dph/dmch/nsb/Pages/wic.aspx (select "Health Care Provider Information").

We appreciate your cooperation and partnership in serving the Kentucky WIC population.

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U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or

2. fax:

(833) 256-1665 or (202) 690-7442; or

email:

program.intake@usda.gov



WIC Certification	Name:	
□ Pregnant	ID Number:	
☐ Postpartum		or
☐ Breastfeeding	Pla	ace PEF label here

Medical Home:

	of line for each criterion.				Priority
	rit/Low Hemoglobin (check one of the follo				P/BF-01 PP-3B
(1 st trimester) 0-13 w □ b Hematocrit ≤ 31.9 (2 nd trimester)14-26 w	9% or Hemoglobin ≤ 10.4 gm./dL. vks 9% or Hemoglobin ≤ 10.9 gm./dL.	□e Hema	atocrit ≤ 35.6 tocrit ≤ 35.8	aing 6% or Hemoglobin ≤ 11.7 gm./d % or Hemoglobin ≤ 11.9 gm./d 6% or Hemoglobin ≤ 11.9 gm./d	L. (Age 15-18)
	Lead (≥ 5 μg/dL) within the past 12 month	hs			P/BF-01 PP-3B
	overweight = PPW BMI ≥ 25.0 ☐ c Current BMI ≥ 25.0 (BF ≥ 6 months c	delivery)			P/BF-01 PP-3B
101 Underweight □ a U	nderweight = PPW BMI or Current BMI <	18.5			P/BF-01 PP-3B
singleton pregnancy: Underweight wome Normal weight wome Overweight wome	ight gain during 2 nd and 3 rd trimesters, (P only) en who gain < 4 lbs./month nen who gain < 3.2 pounds/month n who gain < 2 pounds/month women who gain < 1.6 pounds/month	sing	n maternal v gleton pregn Inderweight Iormal weigl Overweight v	ent Pregnancy BF/PP: Last F weight gain during 2 nd and 3 rd to ancy: women who gain > 5.2 lbs./mo ht women who gain > 4 pounds/ vomen who gain > 2.8 pounds/ ≥30) women who gain > 2.4 po	rimesters, onth - 133f s/month - 133g month- 133h
371, 372 Alcohol and S	Substance Use (check all that apply)				P/BF-01 PP-3B
Pregnant 3010	Postpartum 3010			eding 3010	
□ Any daily smoking of cigarettes, pipes cigars electronic nicotine delivery system, hookahs, smokeless tobacco or nicotine replacement therapies 371a □ Any alcohol Use 372a □ Any illegal drug use 372b □ Any marijuana use in any form 372c	□ Any daily smoking of cigarettes, pipes electronic nicotine delivery system, hook smokeless tobacco or nicotine replacem therapies 371c □ Routine use of ≥ 4 drinks per day: 1 drink = 1 (12 oz.) can beer or 5 o. 1 ½ oz. liquor (1 jigger) 372c □ Binge drinking ≥ 4 drinks within 2 hor □ Any illegal substance use and/or aburescription medications 372b Tobacco Smoke Exposure Exposure	kahs, nent oz. wine or urs 372d use of	electronic tobacco o Routin 1 drir 1 ½ c Binge Any ille prescriptic Any m	daily smoking of cigarettes, pipe nicotine delivery system, hookar nicotine replacement therapie use of ≥ 4 drinks per day: nk = 1 (12 oz.) can beer or 5 ozoz. liquor (1 jigger) 372c drinking ≥ 4 drinks within 2 houegal substance use and/or abuston medications 372b harijuana use in any form 372f	ahs, smokeless es 371b c. wine or urs 372d se of
	re to the aerosol from electronic nicotine				or involuntary
	man at Nutritional Risk Breastfeeding i oman with Dietary Concerns Breastfeeding infa			which qualifies woman concern which qualifies woman	BF-01 BF-04
602 Breastfeeding	Complications (BF woman only) (check	,			BF-01
☐ Severe engorgem☐ Mastitis (fever or symptoms with loop breast tenderness	flu-like Galized			□ bleeding or nipples □ ≥ 40 years old □ Recurrent plugged ducts	Cracked, severely sore

This institution is an equal opportunity provider.

WIC 75 Woman, Page 1 of 3

				Nam				
				ID N	umber:or			
					Place PEF lab			
301, 302, 303 Pregnancy Induced Conditions P/BF-01	I PP-3B		311, 312 Delivery of F				Ļ	
			P: History for any pre			st pregnancy		
☐ Gestational Diabetes - P only 302 ☐ History of gestational diabetes 303			term Delivery (≤ 36 6/7 ½ y Term Delivery (≥ 37/0			244		
 			y remi Delivery (≥ 3770 / V ≤ 5 lb. 8 oz. (wt.		o 6/7 weeks).) 312	311		
321 Fetal or Neonatal Death			V = 0 15. 0 02. (W.) 012	P/BF-01 PP-3B		
P: History for any pregnancy BF/PP: Las	t pregnan	icy	Pregnant only: 321c			1,21 0111 02		
☐ Fetal death (death ≥ 20 week gestation) 5013.321a ☐ Neonatal death (death within first 28 days of life) 501	3.321b		☐ History of 2 or more stermination of a gesta grams)					
331, 332, 333, 334, 335, 336, 337, 338, 339 Genera	l Obstetri	cal Risk				P/BF-01 PP-3B		
P: Current Pregnancy BF/PP: Last Pregnancy			nant only		Pregnant o			
☐ Conception ≤ age 20 331			beginning after 13 th			d on the following		
☐ Conception before 18 mo. Postpartum 332 ☐ Age < 20 at conception with 3 or more previous		k 334a stfeeding	woman now pregnant	index Weeks ge		# prenatal		
pregnancies of \geq 20 weeks duration 333	338	streeding	woman now pregnant	visits	<u>station</u>	# prenatar		
☐ Infant with congenital or birth defect 339a	□ Fetal	Growth	Restriction 336	14-21	0 or unknown			
☐ Multiple births 335			nt/Child with congenital	22-29	1 or less			
Drague of /Dragatic adia a /Dagte out.	or bir	th defec	t 339c	30-31 32-33	2 or less 3 or less			
Pregnant/Breastfeeding/Postpartum □LGA infant ≥ 9 lbs./4000 grams or history of LGA infan	nt 337			32 - 33 ≥ 34	4 or less			
Nutrition/Metabolic Conditions (check all that apply)	11 007			£ 04	7 01 1033	P/BF-01 PP-3] R	
□ Lactose Intolerance 355						1/01-01 11-0	טי	
Glucose Disorders: Pre-Diabetes 363 (PP/BF only)			Nutrient Deficiency or D	iseases: 34	11			
☐ Diabetes Mellitus 343 ☐ Hypoglycemia 356 Thyroid Disorders : ☐ Hypothyroidism 344a ☐ Hyperthyroidism	244h		☐ Scurvy ☐ Hypocalcemia ☐ Iron Deficiency					
□ Congenital Hyperthyroidism.344a □ congenital Hypothyroidism. □ Postpartum Thyroiditis.344c			□ Rickets □ Cheilosis □ Beri □ Pellagra □ Xerophthalmia □ Vitamin K Deficiency □ Osteomalacia □ Protein Energy Malnutrition (PEM)					
Cancer: 347 ☐ Cancer ☐ Treatment for Cancer								
Hypertension: ☐ Chronic 345a ☐ Prehypertension (130/80-13	89/89) 345 c		GI Disorders: 342 Crohn's disease Ulcerative colitis					
Gestational Hypertension 345b			□ Liver disease □ Inflammatory bowel disease □ Pancreatitis □ Gallbladder disease □ Malabsorption syndromes □ Small bowel enterocolitis/syndrome □ Stomach/intestinal ulcers					
Central Nervous System Disorders: ☐ Epilepsy 348 ☐ Cerebral Palsy ☐ Spina Bifida								
☐ Myelomeningocele ☐ Neural tube d	efects		☐ Gastroesophageal reflu	☐ Gastroesophageal reflux (GER) ☐ Peptic ulcers ☐ Post-bariatric surgery ☐ Biliary tract diseases				
☐ Parkinson's disease ☐ Multiple Scrosis			□ Fost-ballatile surgery	Li billary trac	ot diseases			
Renal disease: ☐ Pyelonephritis ☐ Persistent proteinur 346 ☐ Any renal disease except UTI								
Genetic/Congenital Disorders: 349 ☐ Short bowel syndrome ☐ Sickle Cell Anemia ☐ Cleft lip/palate ☐ Gastros			Inborn Errors of Metabo	lism: 351				
☐ Thalassemia Major ☐ Down's syndrome ☐ Omphal			☐ Amino Acid Metabolism Disorders: •Phenylketonuria •Maple Syrup Urine					
☐ Intestinal atresia ☐ Esophageal atresia ☐ Diaphraç	gmatic hern	ia	disease •Homocystinuria •Tyrosinemia					
☐ Tracheo-esophageal fistula ☐ Hirschsprung's Disease ☐ Muscular Dystrophy			□Carbohydrate Disorders: Galactosemia •Glycogen Storage Disease type I •Glycogen Storage Disease type II (Pomp Disease) •Glycogen Storage Disease					
Infectious Diseases- Acute (present in last 6 mo.):352 a			type III •Glycogen Storage	e Disease typ	oe IV (Andersen	Disease) •Glycogen		
☐ Parasitic infections ☐ Hepatitis A or E ☐ Listeriosis			Storage Disease type V • Career Disease type V • Caree					
☐ Pneumonia ☐ Meningitis (Viral or bacterial) ☐ Bronchitis (3 x in last 6 mo.) ☐ Tuberculosis Active infection			deficiency • Long-Chain 3					
□ Other Specify:			•Trifunctional protein defic					
Infectious Diseases Chronic 352 b ☐ Hepatitis B ☐ Hepatitis C ☐ Hepatitis D ☐ Other Sp	ocify:		deficiency type 2 (mitocho ·Carnitine uptae defect (pro-					
	Jechy.		dehydrogenase deficiency		inc delicition) - v	rery long-chain acyl-oon		
Recent Major Surgery, Trauma, Burns: 359			☐Organic Acid Disorder					
□ Any occurrence within past two (≤ 2) months severe enough to compromise nutritional status.		carboxylase deficiency •Glutaric academia type I •Glutaric academia type II •3- hydroxy-3-methylglutaryl-coenzyme A lyase deficiency •Multiple carboxylase deficiency (Biotinidase deficiency, Holocarboxylase synthetase deficiency)						
☐ Occurrence > 2 months with continued need for nutrition								
documented by MD/DO/APRN/PA			Methylmalònic academia •Propionic academia •Beta-ketothiolase deficiency □Lysosomal Storage Disease: •Fabry disease(α-galactosidase A deficiency)					
□ Food allergies - 353 List:			Gauchers disease (gluco					
□ Drug/Nutrient Interactions – Specify: 357				storage disease Type II or Acid α-glucosidase deficiency)				
Celiac Disease: Celiac Sprue Gluten Enteropathy			☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐					
354 □ Non-tropical Sprue Recent Major Surgery, Trauma, Burns: 359			Mitochondrial neurogastrointestinal encephalopathy disease (MNGIE) Myoclonic epilepsy with ragged-red fibers (MERRF) Neuropathy, ataxia, and					
Any occurrence within past two (≤2) months severe enough t	o comprom	ise	retinitis pigmentosa (NAR					
nutritional status.	,		□Peroxisomal Disorders: •Zwllweger Syndrome Spectrum					
☐ Occurrence > 2 months with continued need for nutrition documented by MD/DO/APRN/PA			·Adrenoleukodystrophy (x-ALD) ☐ Urea Cycle Disorders: •Citrullinemia •Argininosuccinic aciduria •Carbomoyl					
documented by MID/DO/AFRIN/FA			phosphate synthetase I deficiency					

□ Juvenile Rheumatoid Arthritis (JRA)
□ Cardiorespiratory diseases □ Heart disease □ Cystic fibrosis
□ Lupus erythematosus □ Persistent asthma requiring daily medication

Other Medical Conditions: 360

				Name:	_		
ID Number:or							
Place PEF label here							
902 Impaired Ability to Prepare Food (check all that apply) P/BF-04 PP-06		361,362 Complications which Impair Nutrition (check all that apply) P/BF-01 PP-3B					
 □ ≤ 17 years of age 902a □ Mentally disabled/delayed/mental illness/clinical Depression/Post-Partum Depression 902b □ Physically disabled which restricts/limits food preparation abilities .902c □ Currently using or history of abusing alcohol/prescription drugs/ marijuana/other Drugs 902d □ Intellectual disability 902e 	□ Head trauma □ Restrict □ Brain damage color/textu □ Depression/ □ Delays/ Post-Partum chew/swal Depression □ Difficulty □ Pervasive □ Autism			 □ Difficulty accepting new foods/↓ food selecti □ Restricted food intake due to color/texture/temperature □ Delays/disabilities which restrict ability to chew/swallow/require tube feeding □ Difficulty taking multivitamin/mineral suppler □ Autism □ Difficulty with changes in mealtime environm 	ted food intake due to ure/temperature /disabilities which restrict ability to ullow/require tube feeding ty taking multivitamin/mineral supplement		
382 Fetal Alcohol Spectrum Disorder		,		P/BF 01/PP-3A			
☐ Fetal Alcohol Syndrome (FAS) ☐ Partial Fetal Alcohol	ohol Syndron	ne (pFA	AS)	☐ Alcohol-Related Birth Defects (ARBD))		
☐ Alcohol-Related Neurodevelopmental Disorders (ARND PAE)) 🔲 Neu	robeha	viora	al Disorders with Prenatal Alcohol Exposure (ND-			
381 Dental Problems	_			P/BF 01	/PP-3B		
☐ Tooth decay 381a ☐ Periodontal disease 381d ☐ Missing more than 7 teeth or ineffectively replaced teet				f pregnancy (Pregnant only) 381b			
101 Presumed Dietary Risk Only use this risk wh	en no other	risk is	pres	sent P/BF-04	4 PP-06		
Women who meet the eligibility requirements of income, to meet the Dietary Guidelines.	, category an	d resid	ency	may be presumed to be at nutrition risk based or	n failure		
Dietary Assessment Woman							
Yes No Do you eat at least 6 servings of any of the following/day: bread, cereal, rice or pasta? (I whole grain choices)	Encourage	Yes I	Vo	Do you eat at least 3 servings/day of vegetables?			
Yes No Do you eat at least 2 servings/day of any of the following: meat (beef, pork, chicken, or turkey)		Yes I	No.	Do you eat at least 2 servings/day of fruits?			
yes No Do you eat at least 3 servings/day of any of the following: milk, cheese or yogurt? (Encourage following): milk, cheese or yogurt?							
fat free dairy choices.) 427 Feeding Practices				P/BF-04	1 PP-06		
Do you eat such foods as: (Pregnant only) 427.5a-j Yes No □ □ raw fish or shellfish □ □ smoked seafood that has not been cooked		Yes Control Yes Control One The second of the second	No D No D	. ,	y?		
 □ raw or undercooked meat or poultry □ refrigerated paté or meat spreads □ lightly cooked egg products, ie., sauces, home 	emade eggn	Yes	No	Do you take > 1 dose/day of a multivitamin, sir vitamin, mineral supplement, herbal teas/remedents	- 1		
□ raw sprouts (alfalfa, clover, radish) □ unpasteurized fruit or vegetable juices □ hot dogs, cold cuts, deli meats that have not been l □ raw/undercooked eggs such as in cookie dough or cake b □ unpasteurized milk/milk products or soft cheeses su		Yes	No	not recommended by MD/DO/APRN/PA? 427. Do you eat ashes, baking soda, burnt matches carpet fibers, chalk, cigarettes, clay, dirt, dust, laundry starch, cornstarch, large quantities of i freezer frost, paint chips or other non-food item 427.3	ce or		
as Camembert, bleu cheese, Stilton, queso bl queso fresco or Panela	larioo,	Yes	No				
Inappropriate Nutrient Intake 127.2a Do you avoid all animal products – meat (beef, pork, chicke 127.2b Is your diet highly restrictive in calories or specific nutrients 1358 Eating Disorders □ a Anorexia Nervosa □ b Bulimia □ c Co 1001 □ Recipient of Abuse Battering, physical assault within the	? ontrols weight the past six more	by self-s		cheese, yogurt or other dairy products? ☐ Yes ☐ No☐ Yes ☐ No☐ Yes ☐ No Ition, vomiting, drugs, purgative abuse P/BF-	4 PP-06 1 PP-3B 4 PP-06		
903 Foster Care Determine if during the previous six (6) month ☐ has entered the foster care system 903a ☐ has been 801 ☐ Homelessness Homeless		ne fost	er hon	P/BF-04 ne to another 903b P/BF-04	PP-06		
802 □ Migrancy Migrant					PP-06		
What concerns or questions does the participant have in regard to her nutrition?							
Signature:		Date	e:	WIC 75 Woman, Page 3 of 3			
1164. 10/20)							

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WIC Certification Infant

Immunization UTD? Y or N (If not, refer and request copy at next visit).

☐ b Large for Gestational Age (LGA) birth weight ≥ 9 lbs/4,000 gm

134,135 Inappropriate Weight Gain Pattern/ Slowed or Faltering Growth Pattern

□ Not back to birth

weight by 2 weeks 135

Priority listed at end of line for each criterion.

Name:	
ID Number:	
	or
Pla	ce PFF label here

01

01

Immunization Record on file? Y or

Λ	/le	di	ica	ΙН	റ	m	e:

☐ Failure to Thrive (FTT)

(age adjusted) 134

02

	Priority
201g ☐ Low Hematocrit/Low Hemoglobin -Hematocrit ≤ 32.8% or Hemoglobin ≤ 10.9 gm./dL. (9 months or older)	01
211 \square Elevated Blood Lead $\geq 5~\mu g/dL$. within past 12 months Only if data is available from another source	01
152 ☐ Low Head Circumference ≤ 2.3rd percentile head circumference for age as plotted on CDC birth to 24 month growth c adjusted) Only if data is available from another source.	hart (age 01
142 ☐ Preterm (≤ 36 6/7 weeks gestation) ☐ Early Term (≥ 37/0/7 and ≤ 38 6/7 weeks gestation)	01
141 Low Birth Weight/Very Low Birth Weight (age adjusted)	01
☐ Birth weight ≤ 5 lb. 8 oz./2500 grams (LBW) 141a ☐ Birth weight ≤ 3 lb. 5 oz./1500 grams (VLBW) 2050.141b	
114 At Risk for Overweight	01
☐ biological mother reports BMI ≥ 30 at conception or during 1 st trimester ☐ biological father reports BMI ≥ 30	
115 ☐ High Weight for Length ≥97.7 th percentile weight/length on CDC Birth to 24 month growth chart	01
103a ☐ At Risk for Underweight >2.3 rd to ≤ 5th percentile weight for length on CDC Birth to 24 month growth chart ≤2.3 rd percentile weight for length on CDC Birth to 24 month growth chart	01 01
121a ☐ At Risk for Short Stature >2.3 rd to ≤ 5th percentile length for age on CDC Birth to 24 month growth chart	01
121b ☐ Short Stature ≤ 2.3 rd percentile length for age on CDC Birth to 24 month growth chart (age adjusted)	01
151 Growth Problems □a Small for Gestational Age (SGA) (age adjusted)	

nvoluntary smoke, includes exposure to the aerosol from electronic nicotine delivery systems.01						
702a ☐ Breastfeeding Dyad- Breastfeeding woman (mother) has a nutritional risk which qualifies breastfeeding infant 01 702b ☐ Breastfeeding Dyad- Breastfeeding woman has a dietary concern which qualifies breastfeeding infant 04						
Breastfeeding Complications (check all that apply) □ Jaundice □ Weak or ineffective suck □ Weak or ineffective stooling for age: □ ≤ 6 days old with < 2 stools/day						
□ < 6 wet diapers per day	☐ Difficulty latching onto breast	☐ 7-28 days with < 5 st☐ 29 days or older with days				

701 ☐ Infant of a WIC Mother/Mother at Risk Mother who had risk and could have qualified during this pregnancy. (up to 6 mo. old)

☐ Lost >_7% birthweight any

time from birth to 2 weeks 135b

WIC 75 Infant, Page 1 of 4

☐ Any weight loss from 2 weeks to 6

months of age (weight measurements taken at least 8

weeks apart) 135c

	ID Number:				
	or				
	Place PEF label here				
lutrition/Metabolic Conditions (check one of the following if appropriate	9) 01				
☐ Lactose Intolerance 355 ☐ Hypertension 345					
□ Prehypertension (90th-95th for blood pressure) 345d	Nutrient Deficiency or Diseases: 341				
Glucose Disorders: ☐ Diabetes Mellitus 343 ☐ Hypoglycemia 356	☐ Scurvy ☐ Hypocalcemia ☐ Iron Deficiency				
Thyroid Disorders: ☐ Hypothyroidism 344a ☐ Hyperthyroidism 344b	☐ Rickets ☐ Cheilosis ☐ Beri ☐ Pellagra ☐ Xerophthalmia ☐ Vitamin K Deficiency ☐ Osteomalacia				
□ Congenital Hyperthyroidism 344a □ congenital Hypothyroidism 344b	☐ Protein Energy Malnutrition (PEM)				
Cancer: 347 □ Cancer □ Treatment for Cancer	2 1 Totom Energy Maindalaon (1 2 M)				
Carlott. C-17 El Carlott El Trodation Corlott	GI Disorders: 342 ☐ Crohn's disease ☐ Ulcerative colitis ☐ GER				
0 / 11	☐ Liver disease ☐ Inflammatory bowel disease ☐				
Central Nervous System Disorders: 348	Pancreatitis				
☐ Cerebral Palsy ☐ Spina Bifida ☐ Myelomeningocele ☐ Neural tube defects	☐ Gallbladder disease ☐ Malabsorption syndromes				
☐ Parkinson's disease ☐ Multiple Sclerosis	☐ Small bowel enterocolitis/syndrome ☐ Stomach/intestinal				
p.c co.s.co.	ulcers				
Renal Disease: 346 ☐ Pyelonephritis ☐ Persistent proteinuria	☐ Peptic ulcers ☐ Post-bariatric surgery ☐ Biliary tract diseases				
☐ Any renal disease except UTI	Inborn Errors of Metabolism: 351				
Infectious Diseases- Acute (present in last 6 mo.):352 a	☐ Amino Acid Metabolism Disorders: •Phenylketonuria •Maple				
□ Parasitic infections □ Hepatitis A or E □ Listeriosis	Syrup Urine disease •Homocystinuria •Tyrosinemia				
☐ Pneumonia ☐ Meningitis (Viral or bacterial)	□Carbohydrate Disorders: Galactosemia •Glycogen Storage				
☐ Bronchitis (3 x in last 6 mo.) ☐ Tuberculosis Active infection ☐ Other Specify:	Disease type I •Glycogen Storage Disease type II (Pomp Disease)				
Infectious Diseases Chronic 352 b	•Glycogen Storage Disease type III •Glycogen Storage Disease				
□ Hepatitis B □ Hepatitis C □ Hepatitis D □ Other Specify:	type IV (Andersen Disease) •Glycogen Storage Disease type V •Glycogen Storage Disease type VI)				
	□Fatty Acid Oxidation Defects: •Medium-chain acyl-CoA				
☐ Food Allergies – List: 353	dehydrogenase deficiency • Long-Chain 3-hydroxyacl-CoA-				
Genetic/Congenital Disorders:349	dehydrogenase deficiency •Trifunctional protein deficiency type 1				
☐ Sickle Cell Anemia ☐ Cleft lip/palate ☐ Gastroschisis	(LCHAD deficiency) •Trifunctional protein deficiency type 2				
☐ Thalassemia Major ☐ Down's syndrome ☐ Omphalocele ☐ Intestinal atresia ☐ Esophageal atresia	(mitochondrial trifunctional protein deficiency)				
☐ Diaphragmatic hernia ☐ Tracheo-esophageal fistula	Carnitine uptae defect (primary carnitine deficiency) -Very long-				
☐ Hirschsprung's Disease ☐ Muscular Dystrophy	chain acyl-CoA dehydrogenase deficiency Organic Acid Disorders: •Isovaleric academia •3-				
☐ Pyloric Stenosis	methylcrotonyl-CoA carboxylase deficiency •Glutaric academia type I •Glutaric academia type II •3-hydroxy-3-methylglutaryl-				
Celiac Disease: ☐ Celiac Sprue ☐ Gluten Enteropathy					
354	coenzyme A lyase deficiency •Multiple carboxylase deficiency				
□ Drug/Nutrient Interactions – Specify: 357	(Biotinidase deficiency, Holocarboxylase synthetasedeficiency)				
Recent Major Surgery, Trauma, Burns: 359	•Methylmalonic academia •Propionic academia •Beta-ketothiolase				
\square Any occurrence within \le 2 months severe enough to compromise	deficiency				
nutritional status.	□Lysosomal Storage Disease: •Fabry disease(α-galactosidase A deficiency) •Gauchers disease (glucocerebrosidase deficiency)				
☐ Occurrence > 2 months with continued need for nutrition documented by MD/DO/APRN/PA	Pompe disease (glycogen storage disease Type II or Acid α-				
Other Medical Conditions: 360 Lupus erythematosus	glucosidase deficiency)				
☐ Cardiorespiratory diseases ☐ Heart disease	☐Mitochondrial disorders: •Leber hereditary optic neurophathy				
☐ Cystic fibrosis ☐ Juvenile Rheumatoid Arthritis (JRA)	Mitochondrial encephalomyopathy, lactic acidosiss, and stroke-like				
☐ Persistent asthma requiring daily medication	episodes (MELAS), •Mitochondrial neurogastrointestinal				
	encephalopathy disease (MNGIE) •Myoclonic epilepsy with ragged- red fibers (MERRF) •Neuropathy, ataxia, and retinitis pigmentosa				
□ Neonatal Abstinence Syndrome 383	(NARP) •Pyruvate carboxylase deficiency				
	□Peroxisomal Disorders: •Zwllweger Syndrome Spectrum				
	-Adrenoleukodystrophy (x-ALD)				
☐ Others – State Agency approval	□ Urea Cycle Disorders: •Citrullinemia •Argininosuccinic aciduria				
3 7 11	Carbomoyl phosphate synthetase I deficiency				
	Complications which Impair Nutrition (check all that apply) 01				
	orain function ☐ Difficulty accepting new foods/↓ food selection				
apply):					
□ ≤ 17 years of age 902a □ Brain dar					
I montally disabled/dolayed/montal illiness/ellinedi					
Depression/Post-Partum Depression 902b ☐ Currently using or history of abusing alcohol/ ☐ Currently using or history of abusing alcohol/	3				
prescription drugs/ marijuana/other Drugs 902d disorder (, ,				
☐ Intellectual disability 902e depression	361 □ Autism				
	□ Difficulty with changes in mealtime				

 $\hfill\square$ Difficulty with changes in mealtime

environment

☐ Physically disabled which restricts/limits food preparation abilities 902c

Name:	
ID Number:	
or	
Place PEF label here	

Feeding	g Practices	(will qualify with	n one or	more of the following shaded answers) /Dietary As	sess	ment		04
Yes	No 🗆	Does the baby If yes, formula		mula?		Yes	<u> </u>	Is the baby breastfed? Taking <400 IU per day vitamin D (Exclusively breastfed infant or infant taking <32 oz of formula per day) 411.11a Is the baby fed human milk acquired directly from individuals other than mother or the internet (informal milk sharing)
	_					Yes	No	411.4, 411.9
		Iron-fortified for	rmula 4	11.1a				Is the baby fed only breastmilk? If no, continue to next box.
		Low iron formu	la witho	out iron supplement 411.1a				If under 2 months old, does the baby eat less than 8 times in 24 hours? 41.7a
				ncentrate Ready-to-feed Powder				If 2 months old or older, does the baby eat less than 6 times in 24 hours? 411.7b
		How is formula	_					Fed on a schedule rather than on demand?
		☐ Overdilution ☐ Failure to fol		Underdilution ☐ By prescription cific instructions accompanying prescription			_	
		L i alidie to loi	iow spe	conclusions accompanying prescription				
Yes	No 🗆	Ţ		an 16 ounces of formula in 24 hours? 411.4d		Yes	No	Is a bottle of water given in place of a bottle of formula or breastmilk or do you restrict the amount of foods? 411.4c
		Are cereals or	other to	ods added to the baby's bottle? 411.2e		_		Do you or the baby's caretaker:
Yes	No			nilk (fresh, whole, skim, 1%, 2%, low-fat, nonfat, (Vitamite, Toddler's Best, nondairy creamer).		Yes	No	Hold fresh breastmilk in refrigerator for > 72 hours?
l es		substitute (Alba	a 77, Sli	m Fast, rice or soy based beverage, homemade				411.9i • Add fresh breastmilk to already frozen breastmilk in
		formula), evap	orated,	sweetened condensed)? 411.1c				a storage container? 411.9j
		Doos the haby	drink e	weetened drinks or other liquids: fruit juice, tea,				Feed previously frozen breastmilk thawed in refrigerator for more than 24 hours? 411.9k
Yes	No □	kool aid, soda	pop, jell	o water, Gatorade, Hi C, fruit punch, sweetened				Save breastmilk from a used bottle for another
		water (sugar, c	orn syr	up, etc.)?				feeding? 411.9l Thaw breastmilk in the microwave? 411.9
		Does the baby	drink m	ore than 6 ounces of juice in a day? 411.3				Express breast milk from a pump that has not been
Yes	No	Does the baby	eat hig	n calorie/low nutrient foods such as desserts,		Yes	No	cleaned per manufacturer's instructions? 411.9 Does the baby take a bottle:
				, fried foods, lunch meat? 411.8c				Propped in the mouth? 411.2a
Yes	No	Doos the baby	oat foo	ds like hot dogs, pieces of fruit, nuts,				At nap or sleeps with bottle in mouth? 411.2b With fruit juice? 411.2c
				w carrots? 411.4a				Without restriction? 411.2d
								From a bottle that has not been properly cleaned? 411.9
Yes	20 □			up put in the foods or liquids which are fed to the by's pacifier? 411.5h		Yes	2 🗆	Does the baby drink more than a cup (8 ounces) of water in 24 hours?
Age	Group	Yes	No	Does baby consume: 428		Yes	№ □	If 6 months or older with a family history of food allergies, does the baby drink city water, take a fluoride supplement or drink fluoridated water? 428
Less the				Solid food such as cereals, mashed potatoes, eggs, gravy?		Yes	NO	Do you or the baby's caretaker: Have a safe water supply (documented)? 411.9a Have a stove for sterilizing bottles and water? 411.9b
				Solid food from a spoon introduced by 6 months?				Have a refrigerator or freezer for storage of breastmilk or formula? 411.9c
6-12 m old or				Infant cereal?				
olu ol	illore			Meats?				Have limited knowledge on preparation, handling or storage of formula or breastmilk? 7012.411.9d
A: deve				Vegetables?				Feed the baby formula held at room temperature > 2 hours?
men	tally			Does the baby use fingers when eating? 411.4d				411.9e
for the	infant			Fruits? 411.4d				Feed the baby formula left in refrigerator >48 hours? 411.9f
				Iron & Zinc source introduced by 6 months of age (meat or cereal)?				Use leftover formula from an earlier feeding? 411.9g
Less the				Eggs, milk, wheat (not infant cereal), soy, peanuts, fish, shellfish?				Give the baby vitamin, multi-vitamin or mineral supplements, herbal teas/remedies not recommended by MD/DO/APRN/PA? 411.10
Yes	No							Wash hands with soap and water after using the bathroom, changing diapers, and before meals or
	□ Does the baby eat:					before preparing formula or bottles of breastmilk? 411.9h		
		• De	li meats	, hot dogs not cooked until steaming hot? 411.5b				Require the baby to eat a certain type and/or
			-	able sprouts (alfalfa, bean, clover, radish)? 411.5c dercooked meat, fish, poultry or eggs? 411.5d				amount of food or ignore infant hunger cues? 411.4b
		• Un	pasteur	ized milk or milk products? 411.5e				Routinely fed a vegan diet, macrobiotic diet or diet very low in
				es such as Camembert, bleu cheese, Stilton, nco, queso fresco or Panela 411.5f				calories/essential nutrients? 411.8
		• Ún	pasteur	ized fruit or vegetable juices 411.5g		Yes	No	Is the baby getting Well Child check-ups?
				led to liquids, solid foods, used in cooking, in foods, or on pacifier?				If yes, list Doctor or facility:
		i '						

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				ID Number:	
				or Place PEF label here	
	Dental Problem □ Baby al Alcohol Spectrum Dis	•	у		01 01
□ Alcor		s (ARBD) 🔲 Al	tal Alcohol Syndrome (pFAS) Icohol-Related Neurodevelopmental Di I Exposure (ND-PAE)	sorders (ARND)	
901			al or physical) and/or neglect within the	past six months	04
903	Foster Care Detern	nine if during the pre	evious six (6) months:		04
			☐ b. has been moving from one fos	ter home to another	
801	☐ Homelessness	Homeless			04
802	☐ Migrancy	Migrant			04
**What	concerns, or questions of	loes the parent/care	etaker have in regards to the infant's nut	rition/feeding the infant?	
-					
		_			
Signa	ture:		_ Date		

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Name:

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WIC Certification Child Age 1-5

Name:	
ID Number:	
or	
Place PEF label here	

Me	edi	cal	H	or	ne:
----	-----	-----	---	----	-----

Immunization UTD? Y or N (If not, refer and request copy at next visit). Immunization Record on file? Y or N

Priority lis	sted at end of line for each criterion.				
	ow Hematocrit/Low Hemoglobin (check one of the follow	ving values if	appropriate)		3A
	Age 1 to 2 1010.201g Hematocrit ≤ 32.8% or Hemoglobin ≤ 10.9 gm./dL.	[1010.201h Hemoglobin ≤ 11.0 gm./dL.	
211 □ Elev	vated Blood Lead ($\geq 3.5 \mu g/dL$) within the past 12 month	(only if	data is available from ano	ther source)	3A
age 2, age BA	w Head Circumference ≤ 2.3rd percentile head circumfer adjusted), (Only if data is available from another source	e).			
142 □ Pre	term (≤ 36 6/7 weeks gestation) ☐ Early Term (≥ 37/0/7 and	≤ 38 6/7 weeks gestation	ı) (up to age 2, age adjusted	d) 3A
	ow Birth Weight/Very Low Birth Weight (age adjusted)			# 5 140 /	3A
□Birth w 141a	eight ≤ 5 lb. 8 oz./2500 grams (LBW) (up to age 2)	Birth weight s	≤ 3 lb. 5 oz./1500 grams (\	/LBW) (up to age 2) 141b	
	for Overweight				3A
☐ biologi her PPW	ical mother reports BMI <u>></u> 30 (if mother is pregnant or ha ' BMI)	id baby within	the past 6 months, use	☐ biological father reports E > 30	ВМІ
113,114,11	5 Obese/Overweight/High Weight for Length				3A
	e (Age 2-5) : ≥ 95 th percentile BMI as plotted on CDC 2-2				
measure	reight (Age 2-5): > 85th percentile or < 95th percentile ment) 114 Veight for Length (up to age 2, age adjusted): ≥97.7 th	•		, ,	
		percentile we	ignivicing an on ODO Diran a	5 24 month growth chart 115	2.4
	for Underweight to ≤ 5th percentile weight/length on CDC Birth to 24	□ >5th t	o < 10th parcentile BMI for	age as plotted on CDC 2-20	3A
	rowth chart (up to age 2, age adjusted)		wth chart (age 2 to 5)	age as piotied on CDC 2-20	
103 Underv	•				3A
	percentile weight for length on CDC Birth to 24 month hart (up to age 2, age adjusted)		percentile BMI for age as p chart (age 2 to 5)	olotted on CDC 2-20 year	
121 At Risk	for Short Stature				3A
	to ≤ 5th percentile length for age on CDC Birth to 24 rowth chart (up to age 2, age adjusted)		o ≤ 10 th percentile height/s 20 year growth chart (age	tature for age as plotted on 2 to 5)	
121 Short	Stature				3A
	percentile length for age on CDC Birth to 24 month hart (up to age 2, age adjusted)		ercentile height/stature for wth chart (age 2 to 5)	age as plotted on CDC 2-20	
151 □ Gro	wth Problems Small for Gestational Age (SGA up to	age 2) (age a	djusted)		3A
					••
904 □ Er	ppropriate Weight Gain Pattern Failure to Thrive (FT nvironmental Tobacco Smoke Exposure. Exposure to to smoke, includes exposure to the aerosol from electronic	obacco produ	cts inside enclosed areas,		3A
Dietary As	sessment				
Yes No	Does the child eat at least 6 servings of any of the following/day: bread, cereal, rice or pasta? (Encourage whole grain choices)	Yes No	Does the child eat at lea	st 3 servings/day of vegetable	es?
Yes No	Does the child eat at least 2 servings/day of any of the following: meat (beef, pork, chicken, or turkey), fish, soup beans, eggs or peanut butter?	Yes No	Does the child eat at lea	st 2 servings/day of fruits?	
Yes No	Does the child eat at least 3 servings/day of any of the following: milk, cheese or yogurt? (Encourage low fat or fat free dairy choices for children 2 and older)	Yes No		sugar sweetened beverages orade, Hi C, fruit punch, kool of 100% juice per day?	

Name:	
ID Number:	
	or
PI	ace PEF label here

Nutrition/Metabolic Conditions (check one of the following if appropriate)	3A
☐ Lactose Intolerance 355 ☐ Hypertension 345 ☐ Prehypertension (90th-95th for blood pressure) 345d	
Glucose Disorders:	Nutrient Deficiency or Diseases: 341 □ Scurvy □ Hypocalcemia □ Iron Deficiency □ Rickets □ Cheilosis □ Beri Beri □ Pellagra □ Xerophthalmia □ Vitamin K Deficiency □ Osteomalacia □ Protein Energy Malnutrition (PEM)
Central Nervous System Disorders: 348 ☐ Epilepsy ☐ Cerebral Palsy ☐ Spina Bifida ☐ Myelomeningocele ☐ Neural tube defects ☐ Parkinson's disease ☐ Multiple Sclerosis	GI Disorders: 342 □ Crohn's disease □ Ulcerative colitis □ Liver disease □ Inflammatory bowel disease □ Pancreatitis □ Gallbladder disease □ Malabsorption syndromes □ Small bowel enterocolitis/syndrome □ Stomach/intestinal ulcers □ Gastroesophageal reflux (GER) □ Peptic ulcers □ Post-bariatric surgery □ Biliary tract diseases
Renal Disease: 346 ☐ Pyelonephritis ☐ Persistent proteinuria ☐ Any renal disease except UTI Genetic/Congenital Disorders: 349 ☐ Short housel sundament	Inborn Errors of Metabolism: 351
□ Short bowel syndrome □ Sickle Cell Anemia □ Cleft lip/palate □ Gastroschisis □ Thalassemia Major □ Down's syndrome □ Omphalocele □ Intestinal atresia □ Esophageal atresia □ Diaphragmatic hernia □ Tracheo-esophageal fistula □ Hirschsprung's Disease □ Muscular Dystrophy	□ Amino Acid Metabolism Disorders: •Phenylketonuria •Maple Syrup Urine disease •Homocystinuria •Tyrosinemia □Carbohydrate Disorders: Galactosemia •Glycogen Storage Disease type I •Glycogen Storage Disease type II (Pomp Disease) •Glycogen Storage Disease type III •Glycogen Storage Disease type IV (Andersen
Infectious Diseases-Acute (present in last 6 mo.):352 a □ Parasitic infections □ Hepatitis A or E □ Listeriosis □ Pneumonia □ Meningitis (Viral or bacterial) □ Bronchitis (3 x in last 6 mo.) □ Tuberculosis Active infection □ Other Specify:	Disease) •Glycogen Storage Disease type V •Glycogen Storage Disease type VI) □Fatty Acid Oxidation Defects: •Medium-chain acyl-CoA dehydrogenase deficiency • Long-Chain 3-hydroxyacl-CoA- dehydrogenase deficiency •Trifunctional protein deficiency type 1
Infectious Diseases Chronic 352 b ☐ Hepatitis B ☐ Hepatitis C ☐ Hepatitis D ☐ Other Specify: ☐ AIDS ☐ HIV	(LCHAD deficiency) •Trifunctional protein deficiency type 2 (mitochondrial trifunctional protein deficiency) •Carnitine uptae defect (primary carnitine deficiency) •Very long-chain
☐ Food Allergies - List: 353	acyl-CoA dehydrogenase deficiency □ Organic Acid Disorders: •Isovaleric academia •3-methylcrotonyl- CoA carboxylase deficiency •Glutaric academia type I •Glutaric
Celiac Disease: ☐ Celiac Sprue ☐ Gluten Enteropathy 354 ☐ Non-tropical Sprue	academia type II •3-hydroxy-3-methylglutaryl-coenzyme A lyase deficiency •Multiple carboxylase deficiency (Biotinidase deficiency, Holocarboxylase synthetasedeficiency) •Methylmalonic academia
☐ Drug/Nutrient Interactions – Specify: 357	Propionic academia •Beta-ketothiolase deficiency □Lysosomal Storage Disease: •Fabry disease(α-galactosidase A deficiency) •Gauchers disease (glucocerebrosidase deficiency) •Pompe disease (glycogen storage disease Type II or Acid α-glucosidase deficiency) □Mitochondrial disorders: •Leber hereditary optic neurophathy
Other Medical Conditions: 360 ☐ Heart disease ☐ Cystic fibrosis ☐ Cardiorespiratory diseases ☐ Juvenile Rheumatoid Arthritis (JRA) ☐ Lupus erythematosus ☐ Persistent asthma requiring daily medication	Mitochondrial encephalomyopathy, lactic acidosiss, and stroke-like episodes (MELAS), •Mitochondrial neurogastrointestinal encephalopathy disease (MNGIE) •Myoclonic epilepsy with ragged-red fibers (MERRF) •Neuropathy, ataxia, and retinitis pigmentosa (NARP) •Pyruvate carboxylase deficiency □Peroxisomal Disorders: •Zwllweger Syndrome Spectrum
☐ Others – State Agency approval:	Adrenoleukodystrophy (x-ALD) Urea Cycle Disorders: •Citrullinemia •Argininosuccinic aciduria Carbomoyl phosphate synthetase I deficiency
Recent Major Surgery, Trauma, Burns: 359 ☐ Any occurrence within ≤ 2 months severe enough to compromise nutritional status. ☐ Occurrence > 2 months with continued need for nutrition documented by MD/APRN/PA	

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					Name: ID Number: or Place PEF label here		
902 Impaire		Complications which Impair Nutrition (check all that apply) 3A					
☐ ≤ 17 years ☐ Mentally di Depression ☐ Currently prescription ☐ Intellectu	of age 6020.902a isabled/delayed/mental illness/clinical n/Post-Partum Depression 6020.902b using or history of abusing alcohol/ drugs/ marijuana/other Drugs 902d al disability 902e disabled which restricts/limits food preparation	□ Minimal brain function □ Head trauma □ Brain damage □ Birth Injury □ Depression361 □ Pervasive development disorder (PDD) □ Minimal brain function □ Restricted food intake due to color/texture/ten □ Delays/disabilities which restrict ability to cherequire tube feeding 362 □ Difficulty taking multivitamin/mineral supplement disorder (PDD)					
	tal Problems				3A		
	dissing more than 7 teeth or ineffectively replace	th decay 381a laced teeth wh			<u> </u>		
	cohol Spectrum Disorder	Alaahal Curad		- F A C \	3A		
☐ Alcohol-Re	hol Syndrome (FAS) □ Partial Fetal elated Birth Defects (ARBD) □ Alcohol-Relat avioral Disorders with Prenatal Alcohol Expos	ted Neurodev	elopme		sorders (ARND)		
	ned Dietary Risk Only use this risk when no other						
	2 and older who meet the eligibility requirements of incotary Guidelines	ome, category ar	d reside	ncy may	be presumed at nutrition risk based on failure to		
	ing Practices (will qualify with one or more of the fol	llowing shaded a	nswers)		age 1-2 5A age 2-5 5B		
Yes No	Does your child eat or drink: Raw fish or shellfish 425.5a Raw or undercooked meat or poultry 425.5b Raw or lightly cooked or undercooked egg products such sauces, homemade eggnog, cookie dough, cake batter 42 Raw sprouts (alfalfa, clover, radish) 425.5d Unpasteurized fruit or vegetable juices 425.5e Hot dogs, cold cuts, deli meats that have not been heated steaming hot 425.5f Unpasteurized milk or milk products, soft cheeses such a Camembert, bleu cheese, Stilton, queso blanco, queso fre Panela 425.5g	d until	Yes — Yes — Yes —	№ □ □ □ № □ № □ № □	Does the child take a bottle: Propped in the mouth? 425.3a At nap or sleeps with bottle in mouth? 425.3b With sweetened drinks (tea, soda pop, Gatorade, Hi C, fruit punch, kool aid) or fruit juice, diluted cereal? 425.3c Beyond 14 months of age? 425.3d Without restriction or as a pacifier? 425.3e Does your child use a pacifier that has been dipped in sugar, honey or syrup? 425.3f Does your child eat high calorie/low nutrient foods such as desserts, cakes, cookies, candy, fried foods, lunch meat? 425.6b		
Yes No	If under 2 years old - drinks fresh milk, goat, sheep milk 425.1a or skim, 1%, 2%, lowfat, when overweight or obesity is not a con 425.1c Does your child drink more than 24 ounces of milk in a day? 4 Does your child carry a training cup or bottle and drink from th long? 425.3g	ncern? 428b	Yes	No	Is the child('s): Made to eat a certain type and/or amount of food? 425.4f Request for appropriate foods when hungry ignored? 425.4e Consumption of nutritious meals limited each day? 425.4d		
Yes No Yes No	Does the child drink city water, take a fluoride supplement or of fluoridated water?7012.425.8a Does the child eat foods like hot dogs, pieces of fruit, nuts, rai				 Not allowed to feed themselves? 425.4a Food primarily pureed or liquid when able to tolerate texture? 425.4c 		
Yes No	candy, raw carrots? 7012.425.4g Does your child drink imitation milk (Vitamite, Toddler's Best, creamer), substitute milk (Alba 77, Slim Fast), evaporated or s condensed milk as the primary milk? 425.1b		Yes	No	Does the child take > 1 dose each day of a children's single vitamin, multivitamin, mineral supplement, and/or herbal teas/remedies not prescribed by MD/DO/APRN/PA? 425.6a		
Yes No	Does the child eat clay, dirt, laundry starch, cornstarch, paint ashes, baking soda or large quantities of ice or other non-food 425.9	d item?	Yes	No	Does your child take a multivitamin or Vitamin D supplement? 425.8c		
	Does your child carry a training cup or bottle and drink from th long? 425.3g	his all day					
425.6c Does th 425.6d Is the d	PPROPRIATE NUTRIENT INTAKE ne child avoid all animal products - meat (beef, pork, chic iet highly restricted in calories or specific nutrients? nt of Abuse Abuse (emotional and/or physical) o	. ,,,			☐ Yes ☐ No		
03 Foster Ca □ h	re Determine if during the previous six (6) mornas entered the foster care system	nths:	□ has	been n	age 1-2 5A age 2-5 5B noving from one foster home to another WIC 75 Child, Page 3 of 4		

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		Place PEF label here	
801 ☐ Homelessness	Homeless	age 1-2 5A	age 2-5 5B
802 □ Migrancy	Migrant	age 1-2 5A	age 2-5 5B
501 □ Possibility of Regression- Priority III Certify to maintain health status based on last certification Priority III condition. Can only be used every other certification			
501 □ Possibility of Regression- Priority IV Certify to maintain dietary status based on last certification Priority V condition. age 1-2 5A age 2-5 5B Can only be used every other certification.			
What concerns or questions does the parent/caretaker have in regard to the child's nutrition, eating habits, growth?			

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Name:____ID Number:_