



# Responding to Caregivers with Quality Feedback

- Enhances learning, insight, and action
- Cultivates confidence
- Promotes competence
- Strengthens partnership



## Quality Feedback in Action

Authentically listen and stay connected to the caregiver's priorities to affirm or validate their reflections and actions

Give ample time for the caregiver to reflect and explore their ideas before offering ideas and information

Provide 'just enough' information to expand caregiver learning or lead to next steps

## Examples

*"Like you said, he did respond when you showed him and gave wait time."*

*"You identified success when you gave him two choices during breakfast. When else could we use that strategy? "*

**U > I**

You statements more than I statements