



A place to get quick updates spotlighting what’s happening in the Kentucky Early Intervention System (KEIS). The newsletter is sent on the first Friday of every month and is hosted on [Service Provider Information](#).

Occupational Therapy (OT) Month

April marks OT Month, which is intended to educate the public about the role of OTs, promote professional development and honor the work of therapists in helping clients of all ages achieve independence.

OT for infants and toddlers focuses on enhancing development, independence, and engagement in daily routines such as feeding, playing and sleeping. OTs address fine motor skills, gross motor skills, sensory processing and self-care skills to help children under three reach key milestones.

Payor of Last Resort

KEIS funds are the payor of last resort, meaning they cover EI services only after all other funding sources, such as private insurance or Medicaid, have been used. Explanations of Benefits (EOBs) must be submitted to the KEIS State Office before KEIS funds can be applied. This process ensures services are delivered without duplicative payment, supports compliance with state and federal regulations and provides documentation for federal audits.

Contacting KEIS

General Assistance: DPHKEIS@ky.gov
Billing: DPHKEISBilling@ky.gov
Provider Enrollment:
KEISProviderEnrollment@ky.gov



Early Intervention Assessments Language Access

To ensure children can understand instructions and communicate needs, all evaluations and assessments must be conducted in the child’s primary language. Parents may not waive the use of an interpreter during evaluations or assessments. Contracted interpreters are used rather than family members to ensure the assessment process remains accurate and unbiased. For meetings or coaching sessions outside of evaluations or assessments, parents may choose to waive interpreter services by signing the FS-34 (Waiver of Interpreter Services).

KEIS Part C Position and Provider Renewal Update

The KEIS Branch Manager/Part C Coordinator position has been posted, and the KEIS State Office is actively seeking a qualified candidate to ensure continued leadership and support for EI services statewide.

Current provider contracts expire June 30, 2026. Renewal requirements will be shared soon.

The Power of Professional Partnerships in EI

EI is grounded in relationships. The professionalism displayed within those relationships makes the work effective and meaningful. Whether partnering with families, collaborating with IFSP team members or working in the community, the way EI professionals conduct themselves shapes the quality of support children receive and upholds service integrity. Professionalism is demonstrated when:

- Laws, policies, professional standards and ethical guidelines are followed
- Individuals’ privacy, dignity and confidentiality are safeguarded
- Culturally responsive practices honoring family perspectives, values and priorities are implemented
- Distractions are minimized to allow full presence in all interactions
- Preparation, organization, punctuality and effective time management are prioritized
- Communication is clear, thoughtful, and respectful
- Appropriate boundaries are maintained
- Attire reflects established professional standards

Strong professional partnerships empower families and build their capacity to support their child’s development between visits and long after services end. Rooted in respect, trust and shared purpose, these relationships are what make EI impactful.