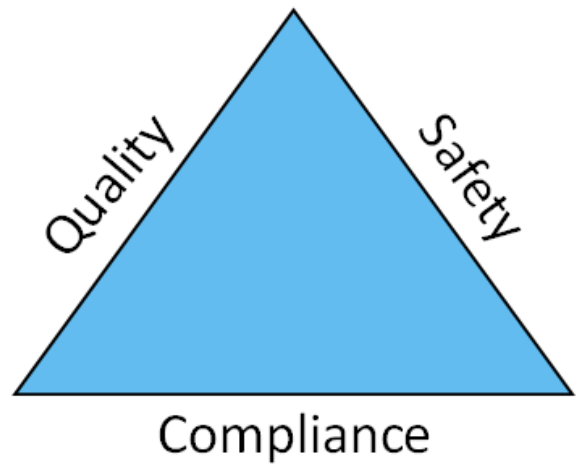


Quality, Compliance, & Safety Branch



QUALITY

Quality assurance (QA) within a laboratory ensures the accuracy, reliability, and consistency of laboratory testing processes and results to maintain high standards of precision and reliability. QA staff work to investigate and review non-conformances and corrective actions, perform equipment calibrations, ensure continual quality improvement through a dedicated committee, provide workforce development opportunities and maintain the division's Quality Management System.

COMPLIANCE

Laboratory compliance is the practice of following a set of standards to ensure operational excellence and meeting the regulatory requirements of accrediting and licensing agencies. These standards include the application of integrity, confidentiality in the handling of patient data and testing results, document and records control, and audits. Also provide guidance to public health partners on regulatory standards.

SAFETY

Safety is of the utmost importance when dealing with biological specimens, hazardous chemicals, and hi-tech equipment. DLS promotes a culture of safety by performing risk assessments, completing audits, and providing training to keep the personnel and lab safe. In addition, an internal safety committee is established to serve as a resource and support system for DLS staff in all safety issues.

OUR IMPACT

Quality, Compliance, and Safety are the backbone and foundation at the Kentucky Division of Laboratory Services (DLS). Our excellence in performance and compliance to high standards is demonstrated daily in the production of accurate, valid, and reliable laboratory testing results. Our services are crucial for health care and response partners to properly diagnose, treat, and implement measures to prevent outbreaks, and limit the spread of infectious diseases in the commonwealth.



**FOR MORE INFO
SCAN THE QR CODE**

<https://www.chfs.ky.gov/agencies/dph/dls/Pages/default.aspx>



Kentucky Public Health
Prevent. Promote. Protect.