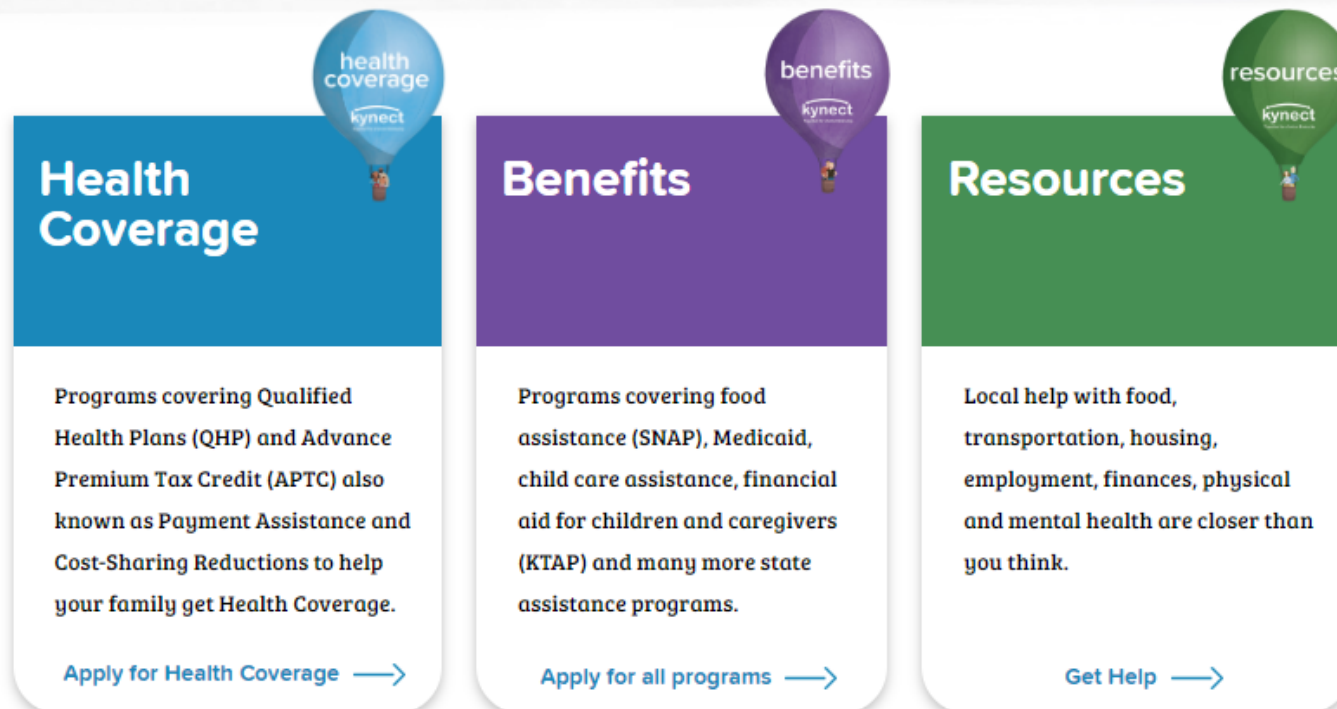**kynect resources Overview for Disparity TAC**

kynect is the Cabinet for Health and Family Services program family for health coverage, benefits, and resources.

kynect

Together for a better Kentucky

Health Coverage

Programs covering Qualified Health Plans (QHP) and Advance Premium Tax Credit (APTC) also known as Payment Assistance and Cost-Sharing Reductions to help your family get Health Coverage.

Apply for Health Coverage ⟶

Benefits

Programs covering food assistance (SNAP), Medicaid, child care assistance, financial aid for children and caregivers (KTAP) and many more state assistance programs.

Apply for all programs ⟶

Resources

Local help with food, transportation, housing, employment, finances, physical and mental health are closer than you think.
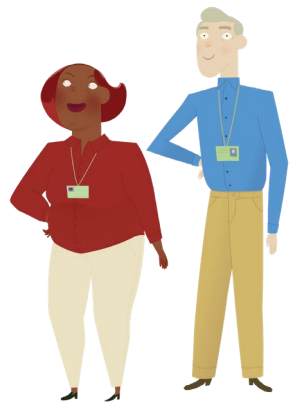
Get Help ⟶

kynect resources Introduction

kynect resources is a directory of programs, services, and supports throughout the Commonwealth of Kentucky.

kynect resources has built-in tools for users to help facilitate connecting residents to those supports.

Mission

kynect resources was developed with the primary mission of bringing together Community Partners and Commonwealth agencies into a comprehensive, **single platform** that **connects Kentuckians to their services.**

kynect resources Tools

Community Partner Tools

- Create Referrals
- Receive Referrals
- Access SDoH Assessment and view Assessment results
- Organization Dashboard with metrics

Resident Tools

- Create referrals
- Share resources
- Complete Assessment
- View and print referral information and history

Residents
- **Browse resources** available in the area and connect with them by creating a referral
- See **suggested resources** that could be helpful to the individual
- Complete assessments **to identify areas of need** that could be addressed
- **Share resources** with other Kentuckians

Community Partners
- Support residents by **managing referral activity** in a timely manner
- **Track metrics** related to how your organization is utilizing **kynect resources**
- Help Kentuckians by **creating referrals** to organizations

DCBS Staff
- Help Kentuckians by **creating referrals** to organizations that could help them
- Help resident **complete assessments**

Providers
- Help patients connect to organizations via outbound referrals
- Complete SDOH Assessments

State Agencies
- Help Kentuckians with **support programs**
- **Find and create referrals** to address those in need
- **Complete Assessments**

kynectors
- Help Kentuckians **find health coverage and create referrals** for resources
- Help residents **address any needs and complete Assessments**
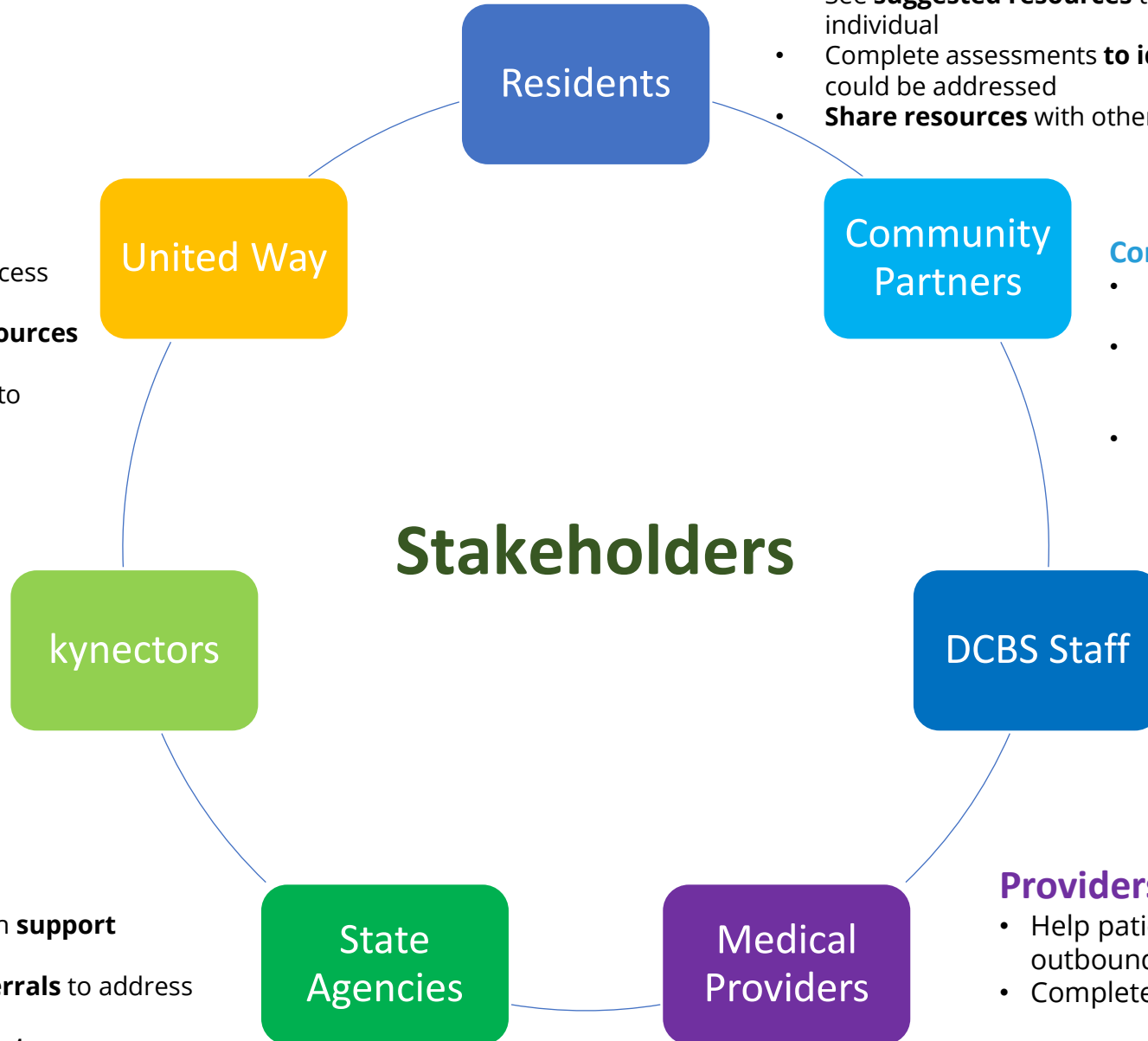
United Way
- Helps Community Partners access
- **kynect resources**
- Provides the **database of resources** that Kentuckians connect with
- Provides **2-1-1 Phone Access** to Resources
- **Referral Support Specialists**

Stakeholders

Residents · Community Partners · DCBS Staff · Medical Providers · State Agencies · kynectors · United Way

In partnership with:

Community Partner Workspace

Once Onboarded, Community Partners have access to their **kynect resources** Workspace.

My Workspace

- Referral Inbox
- Referral Outbox
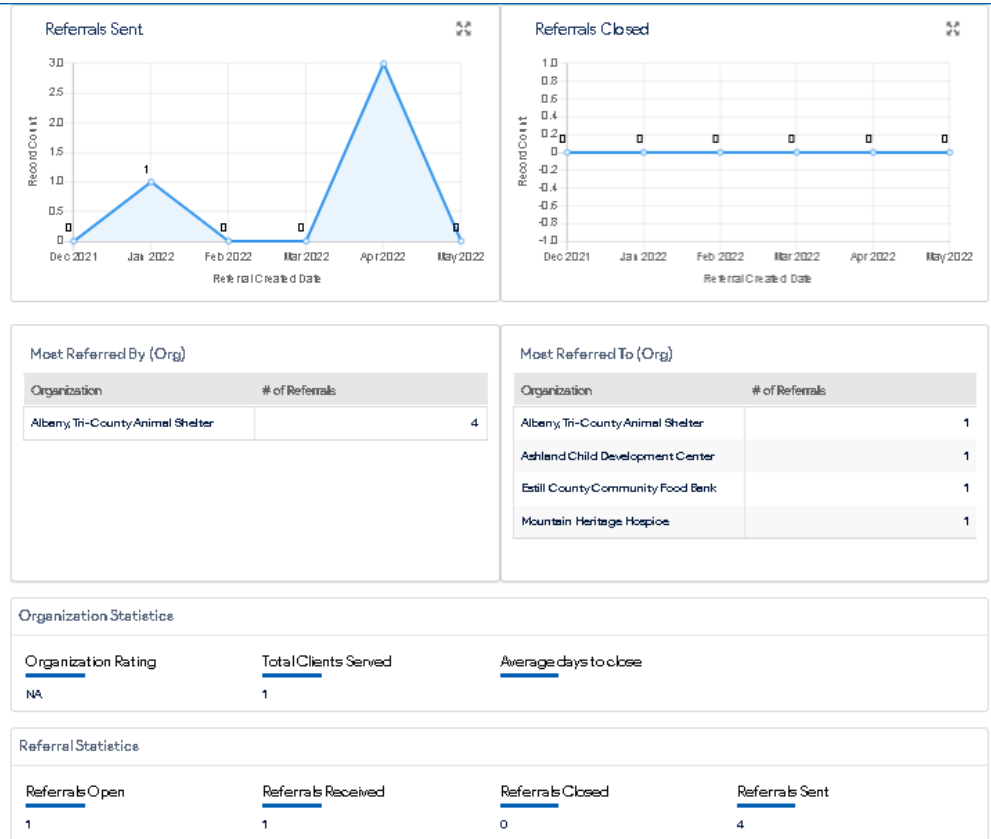- Referral Dashboard
- Reports
- Client Search
- My Favorites
- Organization
- Resources
- Staff

- View and respond to referrals received

- Send referrals

- View Dashboard with key metrics specific to the organization

- Search for Clients or view existing clients

- Create a Favorites list for quicker referral generation

- Add and Edit Staff

In partnership with: United Way

Resident Detail Screen

resources kynect *Together for a better Kentucky*

← Back to Clients

Amy Brand

Quick Action Buttons

[Send Email] [Add Note] [Create Referral] [Start Assessment]

Client Information

Client ID	Gender
901007575	Female

DOB
12/01/1985

Contact

Email Address	Preferred Contact Method
estill@gmaill.com	Email

Mobile Phone	Address
(303) 241-2679	123 MAIN STREET NEW LANE FRANKFORT, KY 40601-

Integrated IEES Data Sources

Household — View All

Client	Age	Relationship
CLARK MERCER	19	Son
HAPPY BROTHER	35	Brother/ Half-Br...
(Child)	9	Son
RICHARDO POW...	59	Husband

Enrolled Programs — View All

Program	Start	Renewal
KTAP	6/1/2015	4/1/2016
Medicaid	6/1/2015	4/1/2016
Qualified Health ...	6/1/2015	4/1/2016

Assessments — View All

Date	Name	Taken By
1/21/2020	CMS Self-Su...	Catherine Eliza

Assessments inform SDOH data. This tab indicates the date of last assessment and from where it came.

Notes — View All

Subject	Created Date	Created By
Estill is expect...	1/21/2020	Catherine Eliza

Coordination across partners

Referrals — View My Plan

New	In Progress	Closed
2	0	0

Referral Activity

Risk Factors — View All

● Stable ● Vulnerable ● In-Crisis ● N/A

- ● Childcare
- ● Education
- ● Food
- ● Housing
- ● Access to Services
- ● Career Resiliency/Training
- ● Clothing
- ● Employment Stability
- ● English Language Skills
- ● Transportation

Social Determinants of Health Indicators

When consent is granted, the Community Partner then has access to the **Resident Detail Screen**.

In partnership with: United Way

Support Event	Date/Time	Additional Information
Monthly kynect to You Newsletter Distribution	First Thursday of each month	• Spotlight key information and metrics • Let us know if you need to be added to the distribution list
Monthly Community Partner Check in Webinar	Second to last Thursday of each Month	• Monthly update on metrics and a system spotlight • Spotlight Topics based on reported issues and questions
Onboarding Webinar	• As needed • By request	• Walks attendees through the onboarding process step-by-step • Receive system training and have any questions about the system answered in real time

For any questions, or to schedule an information session, please email the team at kynectresources@ky.gov.

In partnership with: