

THERAPY SERVICES TECHNICAL ADVISORY COMMITTEE
MEETING MINUTES
Frankfort, Kentucky
January 11, 2022
8:30 a.m.

TAC members in attendance via Zoom: Beth Ennis, Dale Lynn, Kresta Wilson, Emily Sacca and Linda Derossett.

Medicaid staff in attendance via Zoom: Angie Parker, Lee Guice Judy Theriot, Sharley Hughes, Jennifer Dudinskie, Amy Richardson and Jonathan Scott.

MCOs in attendance: At the request of DMS, MCO participants appearing via Zoom or telephonically will not be listed under Appearances.

Others in attendance: At the request of DMS, all other participants appearing via Zoom or telephonically will not be listed under Appearances.

CALL TO ORDER: Dr. Ennis called the meeting to order. All participants listed above were present via Zoom or telephonically.

ESTABLISHMENT OF A QUORUM: A quorum was present.

REVIEW AND APPROVAL OF NOVEMBER, 2021 MINUTES: The meeting minutes of November 9, 2021 were approved.

OLD BUSINESS:

1. **2021 Fee Schedule – WellCare is requiring providers to resubmit underpaid 2021 claims for adjustment – is there a special way to do this or just submit as “corrected claim” even though there is no correction on provider side and WellCare will correct?** Jason Mingus with WellCare stated that providers would resubmit the 2021 “corrected” unpaid claims because if they are not submitted as corrected, the claims would deny as duplicates. He also asked providers to monitor them and if any claims have been denied in error, he asked that they reach out to him and he would do more research. Dr. Ennis will share Mr. Mingus’ email address with membership.

2. **Administrative burden – new document started for 2022. Please share link with organizations so providers can add with contact info – this will allow us to determine prevalence of issues:** Dr. Ennis noted that a new administrative document was created for 2022 and she sent the link to the TAC members. She asked that if something is put on the document, to then add an organization and contact information so that it is known who added the issue to the document. Also, if providers are seeing the same issues, she asked that they add their organization and contact information to that same bullet point so it can be tracked as to how prevalent issues are.

3. **Fee schedule – there was a federal legislative fix so rates will not be as low as posted by CMS in early November:** Dr. Ennis noted she had reached out to Lee Guice to notify DMS that this action had taken place. She did not have a chance to check CMS’ website to see if they had updated the regional fee schedules based on that but she will do so next week and will stay in touch with Ms. Guice regarding that.

Ms. Wilson asked when the 2022 fee schedule will be out, and Ms. Guice stated she was hoping it would be around February 1st, 2022.

NEW BUSINESS:

Any issues from the TAC: Mr. Lynn asked Ms. Guice if the feeding code got placed back on the OT fee schedule and she stated that it was back on the fee schedule for 2022 but she is still researching how and when this code dropped off.

Other issues from members and public: Dr. Ennis asked if Anthem has plans to switch Medicaid to Aim or is keeping the normal preauthorization process. Holly Owens with the MCO stated that she was not aware that this was the case and that Aim is only used for radiology authorizations for Medicaid. Dr. Ennis asked the same question of Humana concerning Cohere, and Guy Custer stated that the MCO will continue with eviCore and not be going with Cohere.

Ms. Guice asked the TAC members to think about access issues between now and the next meeting and whether the new COVID surge is affecting patients coming in to offices for visits and how the pandemic is impacting patients and practices.

Jacob Hatfield asked about the repayments for the 2021 claims for the MCOs and noted that his practice has only seen claims getting reprocessed and paid at the correct rate for Aetna and he has not seen any other MCOs doing it, and Dr. Ennis asked each MCO to respond.

Anthem stated it would have to check on this and get back with the TAC. Humana stated that the global project is still in process but the provider feedback indicates that claims have already been reprocessed and the process should be winding up soon. Providers should not reach out to the MCO until the global project is marked closed and completed. Passport has a global process in place for reprocessing claims but it is based on contract language whether or not they would be reprocessed. United is doing the same reprocessing and will furnish the date for when this process is completed. Dr. Ennis asked that all MCOs that are running these mobile projects to send her a notice of when they are completed in order to notify constituents of this.

Recommendations to MAC: There were no recommendations to the MAC.

ADJOURNMENT: The meeting was adjourned. The next TAC meeting will be March 1st, 2022.

(The minutes were prepared by Terri Pelosi, court reporter, on the 12th day of January, 2022.)