



CABINET FOR HEALTH  
AND FAMILY SERVICES

# **Consumer Rights Technical Advisory Committee**

## **May 13, 2025**

# MEDICAID RENEWAL UPDATE

# Medicaid PHE Flexibilities – Ending June 2025

DMS has multiple ongoing flexibilities in place to support members going through renewals. These will end June 30, 2025.

01

Continuous child coverage for 12 months for all children under age 19

02

One-month extensions to allow additional time all non-LTC and non-waiver members to respond to a notices

03

Up to three-month extension for LTC and waiver members to allow additional time to respond to notices

04

Allow an authorized representative signing an application or renewal form via the telephone **without a signed designation**

**But messaging to members remains the same!**

# Messaging to Members



**Update any changes to your information** (mailing address, phone number, or email) at [kynect.ky.gov/benefits](https://kynect.ky.gov/benefits)



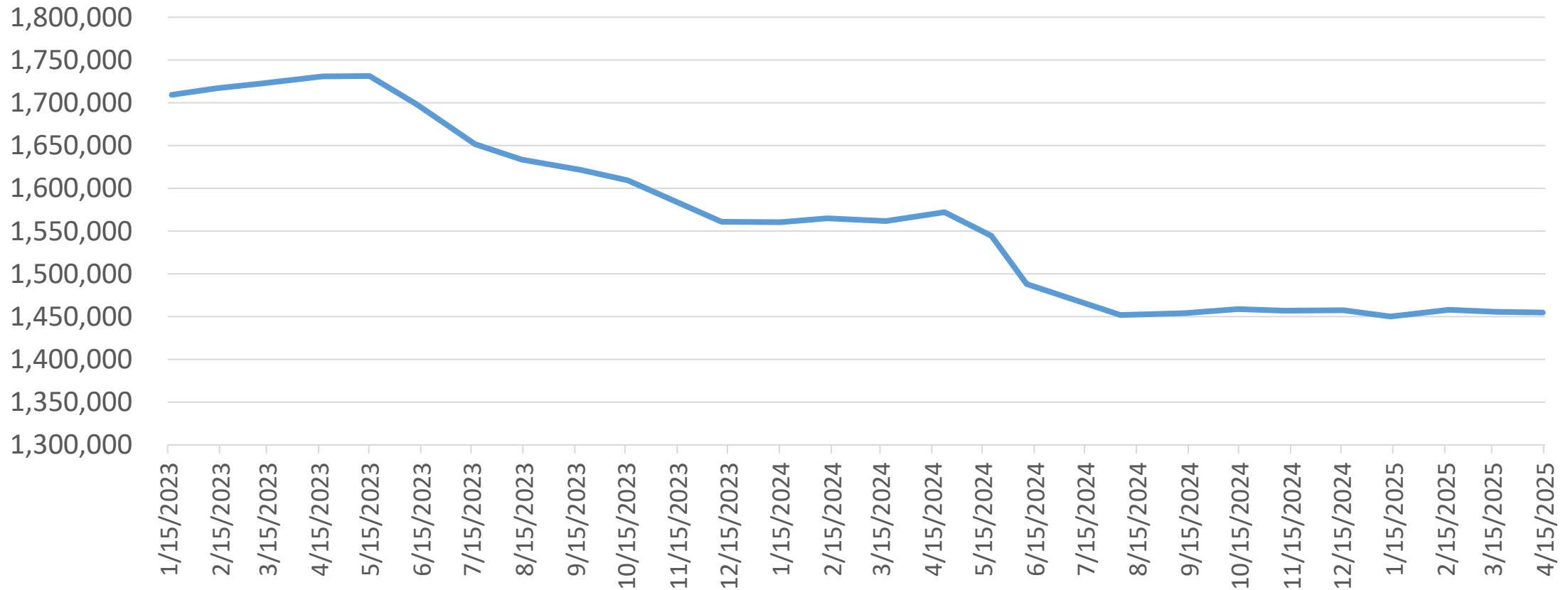
Respond to any letters you receive about Medicaid. You might hear from Medicaid through text, email, or letter. **Be sure to respond!**



You can get help anytime!  
Contact a local health coverage navigator at [kynect.ky.gov](https://kynect.ky.gov) or call **855-4kynect (855-459-6328)**

# Medicaid Enrollment Trend

Medicaid Enrollment: Jan 2023 through Apr 2025 Renewals



# Medicaid Renewals

- Regular annual renewals for cases unrelated to the Public Health Emergency (PHE) unwinding resumed in April 2024.
- Member Toolkit available [online](#) to support members in understanding their coverage.
- Communications materials to support members and families with children going through renewal available online!
- CMS monthly and updated reporting ongoing.

# Unwinding Report Updates Posted – Cont'd

Original 2024 CMS Monthly Reports

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending
Jan	79,053	67,748	10,899	22
Feb	93,004	64,789	10,128	1
Mar	97,962	70,358	7,932	72
Apr	103,265	70,170	15,887	226
May	94,705	51,534	37,461	816
Jun	58,959	41,336	13,187	1
Jul	40,719	36,036	1,187	0
Aug	36,136	31,823	979	2
Sep	52,369	45,833	1,234	1
Oct	61,174	52,815	1,557	4
Nov	38,540	30,194	1,334	5
Dec	38,604	33,235	819	1
Jan	70,736	61,288	1,945	1

90-Day  
Processing Period

**22 processed**

**1 processed**

**72 processed**

**226 processed**

**816 processed**

**1 processed**

**0 processed**

**2 processed**

**1 processed**

**3 processed**

**5 processed**

**1 processed**

**1 processed**

Updated 2024 CMS Monthly Reports\*

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending
Jan	79,053	67,758	10,911	0
Feb	93,004	64,780	10,128	0
Mar	97,962	70,404	7,958	0
Apr	103,265	70,266	16,017	0
May	94,705	51,938	37,873	0
Jun	58,959	41,337	13,187	0
Jul	40,719	36,036	1,187	0
Aug	36,136	31,825	979	0
Sep	52,369	45,833	1,235	0
Oct	61,174	52,817	1,558	1
Nov	38,540	30,199	1,334	0
Dec	38,604	33,236	819	0
Jan	70,736	61,289	1,945	0

\*Per CMS' Medicaid and Children's Health Insurance Program Eligibility and Enrollment Data Specifications for Reporting During Unwinding, Updated October 2023, Version 3.

# KY Medicaid Renewals\* and Reinstatements

Individuals procedurally terminated on their renewal due date are given 90 days to respond and provide requested information. If they are determined eligible, coverage is **reinstated** back to their termination date. Months that are still within the 90-day window and are still processing reinstatements are included below.

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending	Extended	Reinstatements as of 05/05/25
February	67,936	59,672	1,703	3	6,558	1,201
March	76,683	67,120	1,708	0	7,855	766
April	75,162	64,401	1,798	0	8,763	183

\*Numbers are based on CMS Reports.



# Spread the word about Renewals for **Children** too!

## Materials are available to help families stay in the know!

Renewing Child  
Coverage

Health Coverage  
Options

Get help from  
kynectors

Use kynect

### Renewing Your Child's Health Coverage

Renewing your child's Medicaid or KCHIP is easy and essential. Make sure to follow these steps:

- 1 Update important information in kynect. If anything (address, phone number, email, or income) changes, visit [kynect.ky.gov](http://kynect.ky.gov) or call 855-459-6328.
- 2 If you hear from us, please respond! You will be notified about Medicaid or KCHIP coverage during the annual renewal period via letter, phone call, and/or text message. The letter will tell you whether you need to complete a form or provide information to keep your coverage active. Please return any forms as promptly as possible.
- 3 Get help any time! Kentucky has many resources available to help you and your family navigate the Medicaid or KCHIP enrollment and renewal process:

- a. Online: [kynect.ky.gov](http://kynect.ky.gov)
- b. By phone: 855-4kynect (855-459-6328)
- c. Local kynectors: [kynect.ky.gov](http://kynect.ky.gov), "Get Local Help"



Follow us: 

### No longer eligible for Medicaid or KCHIP?

**kynect has options.**

There are other options available if a child is no longer eligible for Medicaid or Kentucky Children's Health Insurance Program (KCHIP). Go to [kynect.ky.gov/benefits](http://kynect.ky.gov/benefits) to learn about what is available for your family!

For any questions, or if you need assistance with understanding your options, you can reach out to a kynector at any time at no cost. To speak with a kynector, call 855-459-6238.



Follow us on: 

### DOES YOUR CHILD NEED HEALTH INSURANCE

**?**

Kentucky has many resources available to help you or your family navigate the enrollment and renewal process for Medicaid or KCHIP coverage:

- Online: [kynect.ky.gov](http://kynect.ky.gov)
- By phone: 855-4kynect (855-459-6328)
- Local kynectors or offices: [kynect.ky.gov](http://kynect.ky.gov), "Get Local Help"



Follow us: 

### DOES YOUR CHILD NEED HEALTH COVERAGE?

**Let's kynect!**

Explore health coverage options for children, including Medicaid and the Kentucky Children's Health Insurance Program (KCHIP), online.

Scan the QR code, visit [kynect.ky.gov/benefits](http://kynect.ky.gov/benefits), or call 855-459-6238



Follow us: 

# Help us get the message out! Communications materials available to support members!

## How to Apply

## Materials for Offices

## Get help from kynectors

## Renewals

### HOW DO I APPLY FOR MEDICAID?



Medicaid offers no-cost health coverage for Kentuckians, **including** pregnant women and children.

Connect with us today!



Visit [kynect.ky.gov/benefits](https://kynect.ky.gov/benefits)



Call (855) 306-8959



Visit your local social services office:  
[kynect.ky.gov/benefits/s/find-dcbs-office](https://kynect.ky.gov/benefits/s/find-dcbs-office)



Are you or your family covered by Medicaid or KCHIP? Your renewal letter could be coming soon!

- Make sure your address is up to date in kynect!
- Check your mail. We may need to contact you!
- Complete and return requests for information.
- No longer qualify? Shop kynect for an affordable plan!



(855)-4kynect



[www.kynect.ky.gov/healthcoverage](https://www.kynect.ky.gov/healthcoverage)



### QUESTIONS ABOUT MEDICAID? kynectors CAN HELP!

kynectors can answer questions about Medicaid and talk to you about your coverage options.

Scan the QR code below or visit [kynect.ky.gov](https://kynect.ky.gov) to get started today!



Follow us on:



### MEDICAID MEMBER? GET READY TO RENEW!

If you hear from us, please respond! Stay in touch. Stay covered.



**Every 12 months** Medicaid members will go through a renewal process to make sure they are still eligible for coverage.



Update any changes to your information (mailing address, phone number, or email) at [kynect.ky.gov/benefits](https://kynect.ky.gov/benefits).



Respond to any letters you receive about Medicaid. You might hear from us via text, email, or letter. Be sure to respond!



If you need additional help, you can contact a local health coverage navigator at [kynect.ky.gov/benefits](https://kynect.ky.gov/benefits).



# Medicaid Member Toolkit Available on the DMS Member Website!

Available here

[https://www.chfs.ky.gov/agencies/dms/member/  
Pages/default.aspx](https://www.chfs.ky.gov/agencies/dms/member/Pages/default.aspx)



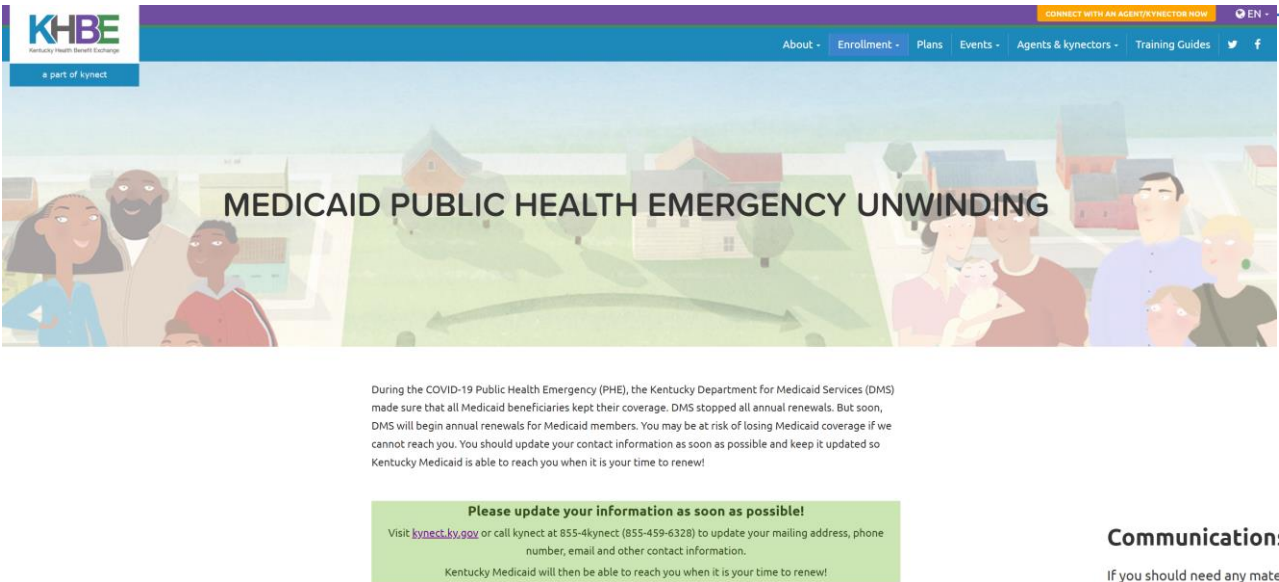
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# KY PHE Website Resources

<https://medicaidunwinding.ky.gov>



## Kentucky PHE Plans and Reports

Through the PHE Unwinding, Kentucky will be prioritizing transparency across all operations and progress through the unwinding. The following materials will provide insight to all operational plans and up-to-date information on our progress through the 12-month unwinding period. Additional reports will be added to this section as they are available.

- [Kentucky Unwinding Approach March 2023](#)
- [Kentucky PHE Flexibilities Tracker](#)
- [Renewal Redistribution Report](#)
- [System Artifact Report](#)

## Communications Materials

If you should need any materials to share with your customers or partners, please feel free to leverage the following resources, developed and approved by Kentucky Medicaid.

- [Member Information Brief](#) [español](#)
- [Member Renewals Information](#) [español](#)
- [Provider Information Brief](#)
- [Alternative Coverage Options](#) [español](#)
- [Qualified Health Plan \(QHP\)](#) [español](#)
- [Medicare Enrollment \(Members\)](#) [español](#)
- [Medicare Enrollment \(Provider\)](#)
- [How to Access Your Renewal Date](#)
- [How to Access Your Patient's Renewal Date](#)
- [KY PHE Renewal Pathway Brief](#)
- [Provider Renewals Guidance Document](#)

## Stakeholder Session Information

## KY PHE Reports

## FAQs

## Medicaid Member Information

## Medicaid Provider Information

## Communication Materials

### Stakeholder Sessions

In March, DMS hosted Stakeholder Engagement meetings to provide information about the PHE Unwinding and Medicaid renewals. You can find the materials from those sessions here:

- [Presentation Recording - KY PHE Stakeholder Engagement Meeting Recording March - YouTube](#)
- [Presentation Slides](#)
- [Kentucky Unwinding Stakeholder Frequently Asked Questions Document](#)

To help support Medicaid partners, DMS is holding virtual stakeholder forums.



Please join us for the [Monthly Stakeholder Meeting](#) every third Thursday at 11:00 am ET.

If you have any questions for DMS that you would like for us to speak to during the upcoming monthly meeting, please submit those questions through this [survey](#). Thank you!

In addition, Thursday, April 20th we will be hosting a Provider Informational session on Medicaid Renewals and the PHE unwinding. Please [register for the event](#) to learn about updates specific to providers and hear answers to some of your questions!



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## Restructuring Medicaid's Advisory Committee Framework

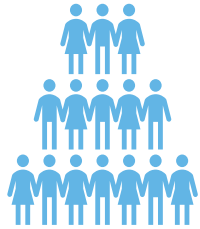
# Medicaid Advisory Committee & Beneficiary Advisory Council

The *Ensuring Access to Medicaid Services* Final Rule has new federal requirements for a **Medicaid Advisory Committee (MAC)** and **Beneficiary Advisory Council (BAC)** effective July 9, 2025. (42 CFR 432.12)

- Virtual forums held on December 16, 2024 and December 18, 2024
- Survey conducted through December 30, 2024
- Presented on key takeaways and proposed legislation

- House Bill 789 proposed in the 2025 legislative session did not pass
- Regulations are being drafted, filing date still to be decided
- Launched on April 28, 2025 to comply by July 9

# Beneficiary Advisory Council (BAC)



## **15 Members appointed by the DMS Commissioner:**

- 10 current or former Medicaid members
- 5 parents, guardians, or caregivers of Medicaid beneficiaries



## **Some BAC members must also serve on the new Medicaid Advisory Committee (MAC):**

- 3 Medicaid members on the current Advisory Council have been asked to be on both the BAC and MAC
- 4 other BAC members will also be appointed to the MAC



## **Members initially selected for a 2-year, 3-year, or 4-year term so terms end at different times:**

- After the initial terms, new appointees will serve a 4-year term
- Members may not serve back-to-back terms, but may be reappointed after a 4-year period

# Beneficiary Advisory Council (BAC)



Goal is to appoint members who represent the different Kentucky Medicaid programs and populations across the state.



Meetings will be at least quarterly, with the first one anticipated to be held in September 2025. The BAC must meet before the MAC.



Applications will be open until May 29, 2025:

- New website:  
<https://www.chfs.ky.gov/agencies/dms/Pages/medicaidadvisory.aspx>
- Applicants will be notified by the end of June 2025
- The application and additional information is available online

For BAC Inquiries:  
Email [DMS.BAC@ky.gov](mailto:DMS.BAC@ky.gov)  
Phone (502) 219-2170

Or scan the QR code to visit the BAC website:



**We encourage TAC members to apply!**



# Medicaid Advisory Committee (MAC)



## 31 members appointed by the DMS Commissioner:

- 5 ex-officio members
  - 1 ex-officio from KRS 205.540
  - 4 new ones
- 14 members appointed by a nominating organization:
  - 13 authorized by KRS 205.540 (current Advisory Council)
  - 1 new Medicaid MCO position nominated by the Kentucky Association of Health Plans
- 5 consumer advocates authorized by KRS 205.540
- 7 new members from the BAC



## Members initially selected for a 2-year, 3-year, or 4-year term so terms end at different times:

- After the initial terms, new appointees will serve a 4-year term
- The Kentucky Association of Health Plans nominee has a 1-year term
- Members may not serve back-to-back terms, but could be reappointed after a 4-year period



## Advisory Council members with unexpired terms on 7/8/25 will be appointed to serve on the new MAC:

- 5 members in nominated positions
- 3 consumer advocate group positions



Advisory Council members with expired terms on 7/8/25 will not be automatically appointed. Those positions and any vacancies will be filled through a nomination or application for the new MAC.

# Medicaid Advisory Committee (MAC)



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- Applicants will be notified by the end of June 2025
- The application and additional information is available online

For MAC Inquiries:  
Email [KYMACTAC@ky.gov](mailto:KYMACTAC@ky.gov)  
Phone (502) 892-8366

Or scan the QR code to visit the MAC website:



# Medicaid Advisory Committee (MAC)

## Accepting Applications

### ORGANIZATION NOMINATION:\*

KY Association of Hospice and Palliative Care

KY Dental Association

KY Hospital Association

KY Medical Association

KY Nurses Association

KY Optometric Association

KY Podiatry Medical Association

KY Primary Care Association

KY Association of Health Plans

*\*Applicants should contact the nominating organization before applying. Applications must come from the organization.*

### DIRECT APPLICATION TO DMS:

Consumer Advocacy Group (Reentering Society)

Consumer Advocacy Group (Women)

# Medicaid Managed Care Survey

# Kentucky Medicaid Managed Care and SKY Programs: Stakeholder Survey

- DMS has requested Myers and Stauffer to survey stakeholders for input and recommendations for improvement for both managed care programs.
- The survey is open through May 30, 2025, and can be accessed at the below link or QR code:
  - <http://bit.ly/KYMedicaidManagedCareSurvey>



**Questions  
and/or  
Comments?**