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4 PHYSICIAN SERVICES TECHNICAL ADVISORY COMMITTEE
5 MAY 16, 2025 MEETING
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10 TRANSCRIPT OF ZOOM MEETING
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18 MAY 16, 2025
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1 The foregoing zoom meeting was held, pursuant
2 to notice, on Friday, May 16, 2025, beginning at
3 the hour of 10:00 a.m., Chairman William
4 Thornbury, M.D., presiding.

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1 PHYSICIAN TECHNICAL ADVISORY COMMITTEE MEMBERS

2 PRESENT:

3
4 William Thornbury, M.D., Chairman

5 Ashima Gupta, M.D.

6 Don Neel, M.D.

7 Eric Lydon, M.D.
8

9 CHAIRMAN THORNBURY: Good morning, everybody.

10 I am Dr. William Thornbury. It is 9:02 Central,
11 10:02 Eastern time. This is the Kentucky
12 Physicians Technical Advisory Committee. We meet
13 under the auspices of Title XIX. I want to
14 address our quorum. Dr. Gupta, our MAC
15 representative, Dr. Neel, our chair emeritus, Dr.
16 Tran, Dr. Lydon and myself are all here today and
17 that will meet our quorum.

18 Our first effort is to review and approve the
19 minutes from our previous meeting. Do any of the
20 members have any comments, additions, deletions or
21 suggestions or do I entertain a motion approve
22 those?

23 DR. LYDON: So moved.

24 CHAIRMAN THORNBURY: There is our motion.

25 All in favor.

1 GROUP: Aye.

2 CHAIRMAN THORNBURY: Yes. Very good. With
3 this we do not require a second on that.

4 Our old business, the first item I have up
5 here is 907 KAR 3:005. Cody, before I get into
6 that, I just want to let our members know that we
7 do have a 90 minute meeting today as I am sure all
8 of the executives here can appreciate. The spring
9 and the fall, everybody wants to have their
10 meetings. And they all want to be on the same day
11 at the same time.

12 So we have 90 minutes and want to be cautious
13 about addressing our comments in our work today.

14 Cody, can you set this up for us and let's
15 get going?

16 MR. HUNT: Sure.

17 So at the last Physicians TAC -- I know it's
18 been a little bit of time since then. It was
19 towards the end of last year -- but at the last
20 meeting, there was some discussion regarding this
21 regulation. And it's specifically in reference to
22 the language in section 4, subsection 7, 907 KAR
23 3:005, which states, coverage for an evaluation
24 and management service shall be limited to one per
25 physician per recipient per date of service. And

1 it had previously been shared when you all had
2 discussed this prior that this specific language
3 had created a lot of confusion and difficulty
4 amongst practices, both in terms of billing and
5 providing care over the course of the last year.
6 And even just recently as of February of this
7 year, there have been some issues.

8 There has been at least one MCO that has
9 pointed to this regulation or this section of the
10 regulation as the basis for recouping claims where
11 there was a sick and well visit billed for the
12 same patient on the same date. And there have
13 been multiple practices that, at least that KMA,
14 that reached out to us and shared that they have
15 had a significant amount of claims impacted by
16 this.

17 And so it has really created a lot of strain
18 on these practices in terms of cash flow, writing
19 the appropriate care when the patient is in the
20 office at the appropriate time, as well as billing
21 confusion.

22 Because as far as we are aware, you have the
23 other MCOs that are largely allowing for the 2
24 codes to be billed with the modifier 25. And then
25 at least one that does not.

1 So the inconsistency has caused much of the
2 issue here. But it is also a section of the
3 regulation that has gone unchanged for quite some
4 time.

5 So since the last Physicians TAC meeting,
6 there have been some discussion amongst all of the
7 MCOs regarding their policies. And the feedback
8 that was shared from that was that the majority of
9 the MCOs had policies that went beyond what the
10 regulation allowed for. And those policies are in
11 line with the national CPT guidelines which
12 advised that situations where multiple E and Ms
13 are necessary, both codes are billed using the
14 modifier 25 to establish the distinction.

15 We also have had some conversations since the
16 last TAC meeting with DMS about this issue and are
17 aware where that was left is DMS was going to
18 discuss the policy with the MCOs' CMOs as well as
19 pull some additional data and take a look at what
20 other state's policies were on this issue.

21 And so that's the brief recap of the issue
22 and currently where it stands, Dr. Thornbury.

23 CHAIRMAN THORNBURY: Thank you, Cody.

24 I would like to address the why behind this
25 before I open the discussion. I think, as I see

1 it, I think all of the honorable physicians and
2 all of the honorable health systems want to be
3 compliant with Medicare's current coding
4 initiative. And, with that, we are trying to
5 fully document what it is that occurs in the
6 actual encounter. With, for example, many
7 specialties; you come into nephrology, you have
8 stationary chronic kidney disease, they want to
9 talk about that. And then we are to go on to the
10 next patient.

11 The primary care, the role of primary care
12 and the charge of primary care is a little
13 different. Part of what we do is we provide in
14 the health system, we are the people that actually
15 provide the preventative medicine. So in the long
16 run for the MCOs and for our Commonwealth, we are
17 trying to prevent -- we are trying to mitigate
18 substantial expenditures in the long term by
19 providing the wellness integrative care. So that
20 is one charge.

21 Another issue is we provide chronic disease
22 care. We provide the overwhelming majority of
23 chronic disease care. That's another charge.

24 The third thing is we provide acute care and
25 that keeps people out of the emergency rooms and

1 the urgent clinics. It is really not appropriate,
2 in my opinion, for our value I think there is
3 better value in the lower cost to try to address
4 these in a better venue. So when you are asking a
5 particular service to conduct 3 roles, then I can
6 just think of -- it happens on really an hourly
7 basis and, you know, we'll have somebody in. We
8 are providing -- we have them in the office. A
9 lot of these people cannot get, particularly in
10 these underserved areas, it is very difficult to
11 get them actually into the office. And, you know,
12 after for every 10 patients we schedule, maybe 3
13 or 4 of them won't show up.

14 And, you know, if they ever leave, it is
15 going to be hard to get them back. And so a lot
16 of times, we will take a bird in the hand as
17 opposed to, you know, one in the bush because we
18 have them there. That's our philosophy. We're
19 here to try to treat these patients in the most
20 cost effective manner the needs of that patient so
21 that it doesn't get into a more of a substantial
22 problem.

23 And I think what we are trying to suggest is
24 the 25 modifier helps us in the current structure
25 of CPT to explain what it is that we are doing.

1 Now, these clinics and health services are taking
2 liability. They are taking time to document and
3 they are providing the service and that a lot of
4 times is not seen in the actual schedule. It
5 doesn't show up on the schedule because, you know,
6 they will come in with one thing and you get the,
7 by the way thing. And you are like, well, do I
8 address that now or do I address that later. And
9 some of these things, you know, are better
10 addressed up front before they become significant
11 problems.

12 And to me that is the why behind this.

13 Let me kind of open the floor up to our
14 membership. And then I certainly would like to
15 bring our MCO partners in on this as well. Who
16 has some thoughts on this?

17 DR. TRAN: Dr. Thornbury, I would like to
18 segue into what Dr. Thornbury has just commented.
19 And I similarly agree. I want also to want to
20 point out that I am also looking at it from the
21 patient-centric perspective.

22 For many of our patients, we all know that
23 travel, transportation is one of the most
24 significant barriers to healthcare. And to ask
25 these patients to make frequent trips is quite a

1 burden.

2 And so from that vantage point, if you have
3 got them here in your office and they have another
4 problem and you can handle this problem but maybe
5 another provider can handle this problem, go ahead
6 and have that person taken care of right there and
7 then. So, for example, in our practice, we manage
8 mostly addiction. The patient comes with
9 addiction. And, by the way, I have been having
10 this cough and it's making me short of breath.
11 And you know what. I -- we have a semi-urgent
12 care type clinic over here. Dr. So and So is on
13 duty for that. Why don't we have you see Dr. So
14 and So over there and take care of this instead of
15 having the patient make another trip to an urgent
16 care or the emergency room for that visit.

17 So from my vantage point, I think that we
18 have to look at the perspective of the patient's
19 access to care.

20 Many of my colleagues complain they have a
21 patient scheduled to do a procedure on the right
22 elbow. And, by the way, can you look at this
23 thing on my left leg. Well, that's a separate
24 problem. And, you know, no, you have to come back
25 another day because I can only see you for this

1 problem today. I am doing this procedure on this
2 problem today and you have to come back another
3 day to have the second one taken care of.

4 I think that's a significant burden and
5 hinderance to the patient's care.

6 DR. NEEL: Dr. Neel. I would like to speak
7 to it briefly, Chuck, if I can.

8 You know, as a pediatrician, preventive care
9 is our major goal. And it is becoming more on
10 more difficult to get the patients in for
11 preventive care which is primarily immunizations,
12 growth, et cetera, and social determinates
13 obviously.

14 But what we are seeing is is that many of our
15 visits are initiated by an acute illness in the
16 child. And rather than go to urgent care or the
17 emergency room, they call our office and want to
18 come in. We find that they are behind on a
19 preventive visit. So, obviously, we really need
20 to do both things. So it takes enough time now to
21 do the well visit. But then to address the
22 illness which for most children is not the chronic
23 illness as much as it is the acute illness,
24 whether it is an ear infection, whether it's
25 croup, whether it's flu, whatever, and we have to

1 address that issue. Which often leads to
2 laboratory. It also leads to prescriptive
3 medicines also.

4 And so those 2 issues have to be addressed,
5 both well and sick. And I am reviewing the charts
6 of our pediatric patients, the group that I work
7 for from Florida to California to Arizona to
8 Connecticut. And I can tell you that that is
9 being done at many, many visits by our
10 pediatricians. And it is being paid by most of
11 the MCOs because most everybody is out there.

12 So I can tell you that it is so important for
13 us in pediatrics to have those services. Because
14 if we just get to charge for the well visit or
15 just for the sick visit, it just simply does not
16 take care of our costs. So I will stop there.

17 CHAIRMAN THORNBURY: I would like to, if it
18 is okay, I want to get everybody's perspective on
19 this. And, in particular, I am most interested in
20 Dr. Theriot's work.

21 Judy has been out front on this topic. Dr.
22 Theriot, can you hear us? I know you are on the
23 call. I would like to bring you in here. I
24 really would value your wisdom on this.

25 DR. THERIOT: I -- I mean I agree being a

1 pediatrician as well. A lot of times you have to
2 do 2 visits at the same time. And we have been
3 working on amending the regulation for that. And
4 I believe Jonathan Scott is on this call. And we
5 have amended the regulation. I don't know where
6 it is in its journey. But it will be -- it will
7 be fixed.

8 CHAIRMAN THORNBURY: Well, I certainly -- one
9 of the things that I wanted to point out is we
10 have to look at this from everybody's point of
11 view. And the point of view I don't want to miss
12 is our MCO partners. You know, they have a
13 budget. They come in in a very generalized way to
14 try to provide a certain amount of care and try to
15 provide that effectively and efficiently. And I
16 think this whole thing doesn't really work. I see
17 it from the basis where I understand the provider,
18 obviously I see it from the health system's point
19 of view, the scheduling and missing things.

20 But really from their point of view is if it
21 doesn't save money in the long run for us, which
22 is what this whole thing is designed to do, it
23 really is not functional. You know, it is just
24 one way to move beans from one pot into another.

25 And that's not the intent here.

1 The intent here is to try to run a more
2 efficient system so that, in the long run, you
3 look at 1 year, 3 years, 7 years down the road
4 that making these implementations, it will save us
5 money and it will save real money if we can see.
6 And I would encourage and invite any of our chief
7 medical officers or any of their representatives
8 to chime in on this. I will be very interested to
9 see how they see it.

10 MS. MOYER: Hey, Dr. Thornbury. It is Sarah
11 Moyer from Humana. We agree with you. I mean
12 transportation is an issue in Kentucky. Anything
13 we can do to get our members into the office and
14 treated while they are there. And it also helps
15 on the continuum. So the value-based care, too.
16 Right? Like we don't care how many office visits
17 they have as long as they are getting treated.

18 It does sound like maybe it's just the one
19 MCO issue. And so it sounds like it is getting
20 fixed, too. So I don't know which one that is.
21 But we will just address maybe some one on one
22 conversations.

23 MR. ELLIS: This is Herb with Humana for
24 claims operations. And, you know, I want to add
25 that the regulations are out there now, you know,

1 about the same services on the same day that is
2 not covered per the regs. They don't address
3 modifier 25 being an option to use to get around
4 that. Now CMS does. And that's put out by CMS.
5 And I think almost all of the MCOs -- I am not
6 sure which one it was -- but I am pretty sure that
7 almost all of the MCOs are utilizing that modifier
8 25 to show it is a separate, distinct treatment on
9 the same day as another one. And I know we do.

10 CHAIRMAN THORNBURY: Well, we appreciate
11 that. Thank you for your thoughts.

12 DR. NEEL: Don Neel. Can I just interject
13 one thing? And Sarah and I have debated this
14 point for several years I think.

15 But we are transitioning from treating
16 sickness to treating wellness. And treating
17 sickness saves money in the short-term. But
18 treating wellness is a much longer treatment. And
19 so to save money with wellness takes a long time.
20 This is discussed and I think we have talked about
21 this a lot. But I just want to make that brief
22 point.

23 MR. ELLIS: And I don't think anybody would
24 disagree, right, that preventative care in the
25 long run is the most cost effective way for our

1 members.

2 DR. NEEL: Good.

3 MS. KITCHEN: This is Kelly Kitchen. I am
4 the branch manager with physical health. And
5 Justin is unable to be with us today. But I do
6 want to let you know that we are addressing your
7 concerns and we are submitting a request to have
8 the regulation updated to legislation.

9 We don't have a time frame as to when that
10 will be complete. But we are in the process of
11 sending an updated regulation for approval through
12 legislation.

13 CHAIRMAN THORNBURY: Thank you, Kelly.

14 MS. KITCHEN: You are welcome.

15 CHAIRMAN THORNBURY: Dr. Teichman, do you
16 have any thoughts on this at all or is this -- are
17 we just kind of repeating ourselves with Dr.
18 Cantor.

19 DR. TEICHMAN: Good morning. This is Jeb
20 Teichman.

21 CHAIRMAN THORNBURY: Hey, Jeb.

22 DR. TEICHMAN: How are you all this morning?

23 As a pediatrician, I also support of taking
24 care of all problems when you are face-to-face
25 with the patient. I am not sure if we are the one

1 MCO that you are referring to. I know this has
2 been an issue with some of the practices I have
3 talked to. And I know that we have taken steps to
4 honor modifier 25 the first of this year.

5 CHAIRMAN THORNBURY: Well, let me say for
6 everyone here, that the -- I think -- what I don't
7 want this to, you know, like we are trying to
8 shame one MCO into reconsidering their work. The
9 point of it is is I think is we are trying to
10 suggest is, well, how pervasive is this and what's
11 the current opinion. That's not what this is
12 about.

13 I think we all have the same goals. And here
14 we are just trying to be as reasonable as we can
15 to try to get all viewpoints on the table. I am
16 not here to disagree with anybody. But if we
17 can't understand that there is a problem that we
18 can't see or a problem that we don't understand,
19 then we can't address that. And that's not the
20 point of our shared work together.

21 DR. PATEL: Hey. This is Chirag Patel. Can
22 you guys hear me?

23 CHAIRMAN THORNBURY: Yes, Dr. Patel.

24 DR. PATEL: I very much agree with my CMO
25 peers as well. I think you should get all the

1 care you can in one instance. However, I would be
2 remiss if I don't give you the converse and the
3 alternative, right?

4 100 percent of all pediatric visits don't
5 have to have a sick visit attached. Right? And
6 so if we were to see a given provider overnight
7 start to have 75, 85 percent of their visits under
8 certain circumstances, it would draw attention to
9 that personal practice pattern. And so I just
10 want to make sure while we give everybody the
11 benefit of the doubt doing everything in the moral
12 interest and the clinical interest of the member,
13 that is not always the case.

14 CHAIRMAN THORNBURY: I think everyone here
15 understands that.

16 DR. TEICHMAN: Just Jeb Teichman, again.

17 One of the things that I have seen with the
18 use of modifier 25 is the use of modifier of a
19 well visit with high level E and M, like a level 4
20 E and M. There is a lot of overlap between the
21 correct coding of a well visit and a 99214. And
22 it is hard to rise to the level of a 99214 or
23 99215 with a checkup.

24 I have seen some practices exclusively coding
25 modifier 25 with the well visit and a 99214. And

1 you will have to agree that when you are spaced
2 with a child, for example, who is there for his 6
3 month old checkup that has an otitis, that does
4 not rise to the level of a 99214.

5 DR. NEEL: This is Dr. Neel. I would agree
6 with Tran. I review charts daily. And I can tell
7 you that we have to look at the coding which can
8 be difficult. Sometimes it gets tied to RVUs and
9 that bothers me. Because I get the feeling that
10 we are attaching that because of what it gives us
11 in remuneration. And that's troubling. So I
12 agree with you.

13 CHAIRMAN THORNBURY: I would say that I would
14 have to agree with that, too. That's -- although
15 my part -- I don't practice pediatrics as part of
16 my practice. I think we can all agree on -- again
17 I think using correct coding initiatives, to be
18 honorable about coding and be honorable to the
19 patient is all we are talking about here. I don't
20 think we are talking about other -- and I don't
21 support things that are inappropriate or, you
22 know, that's not the work we are trying to
23 accomplish here.

24 Dr. Cantor?

25 DR. CANTOR: Hey. Good morning.

1 Dr. Thornbury, this is Dr. Cantor. I am in the
2 car so I apologize for the background noise. I
3 agree with everyone's comments from all sides of
4 this perspective. The only thing that I would add
5 is if there are specific examples that could be
6 given to us or to the MCO that isn't -- has this
7 going on, that is super helpful in being able to
8 understand how it is being picked up from our
9 claims system perspective. Maybe it is something,
10 you know, I don't know if it is us. I don't think
11 it is us. But I don't know if it is us. But I
12 would welcome examples. Because maybe it is some
13 switch. I can't explain everything in claims.
14 But things like that happen so I welcome examples.
15 Thank you.

16 CHAIRMAN THORNBURY: I would turn my eyes to
17 Cody. Cody, do you think KMA can help us, and
18 again with Dr. Neel's experience, particularly
19 with his audit review, maybe if we could work with
20 Dr. Cantor and our other MCO partners to try to
21 provide some concrete examples of what this might
22 look like, what would be appropriate, what would
23 be not appropriate.

24 Can we work on that?

25 MR. HUNT: Yeah, sure. Like I said, it is

1 just one MCO that had the specific issue tied to
2 the regulatory language. And we have had
3 conversations with varying levels of staff in that
4 MCO regarding that issue. I think the first time
5 it happened, it did get ultimately resolved. But
6 then there was an instance earlier this year, and
7 I don't know ultimately how that practice found
8 resolution with the claims that were affected this
9 year. But certainly can follow back up with the
10 MCO.

11 CHAIRMAN THORNBURY: Well, I hope that -- and
12 it appears to me that we are generally of like
13 mind and we want, again, what is the most cost
14 effective in the long run for the health system.
15 We are trying to respect the values of the
16 patients. We understand that health systems are
17 trying to do things efficiently. And I
18 understand, again, intimately well being a
19 provider what it's like to be in front of that
20 family.

21 But I think here we generally are looking at
22 this in the same shared vision. So if we could
23 work toward that as our next step, would it be
24 appropriate to move this from this part of old
25 business into our recommendations at the end of

1 the meeting if the members want to do that?

2 DR. NEEL: Yes, I think that's fine. Dr.
3 Neel.

4 CHAIRMAN THORNBURY: We can bring it up at
5 the end and kind of move that into your basket,
6 Dr. Gupta.

7 Cody, if I can, are there now other new ideas
8 on this topic? I don't want to exhaust it. But I
9 think if it is not, I probably will move us into
10 new business.

11 If we have Angie on today, I am kind of
12 looking in her direction. Cody, if Angie is here,
13 could you set this up for us, please?

14 MS. PARKER: This is Angie Parker with the
15 Division of Quality and Population Health. And I
16 am on the road so I am on my phone but I do have
17 some staff, Troy Sutherland and LeeAna Trainer,
18 who will be presenting regarding the VBP and
19 quality initiatives that we are doing.

20 CHAIRMAN THORNBURY: Let's do this. Angie,
21 before you jump in there, Cody, would you set this
22 up for the members that may not have been present
23 or be unfamiliar with that work before Angie and
24 her team pick this up, please?

25 MR. HUNT: Sure.

1 So last year and I think maybe the year
2 prior, I believe 2023 to 2025, is the
3 implementation time frame that Angie and her staff
4 will be referencing.

5 But the Physicians TAC had had some
6 discussions previously on the quality measures and
7 the value-based efforts that were being
8 established by DMS to improve the quality
9 outcomes. And so there was some curiosity on kind
10 of where that stood and just to get an update on
11 that work here today.

12 MS. PARKER: Okay. And Troy Sutherland has
13 a little PowerPoint that he is going to present
14 and give you an update on that. I will say, and
15 this is part of the presentation, that the
16 value-based purchasing program with the MCOs
17 officially started January 1, 2024, and it is
18 based on HEDIS measures. Therefore, we are still
19 getting the final results of the 2024 measurement
20 year. So we don't have that yet.

21 But I am going to turn this over to Troy in
22 just a second. But I do want to address the
23 previous topic that was talked about.

24 So if there are continued issues with this
25 MCO, please bring those to the DMS. And there is

1 a provider inquiry email box that you can send, if
2 you continue to have those types of issues, we
3 would certainly like to look into that ourselves.

4 So with that said, I am going to turn it over
5 to Troy. Thank you.

6 CHAIRMAN THORNBURY: Hey, Troy. Can you hear
7 us?

8 MR. SUTHERLAND: Sorry about that. I am
9 trying to get my screen share. Can you guys hear
10 me okay?

11 CHAIRMAN THORNBURY: Good luck with this,
12 buddy.

13 MR. SUTHERLAND: Can you see that
14 presentation?

15 DR. NEEL: I am not seeing it.

16 MR. SUTHERLAND: How about now?

17 DR. NEEL: I see it. Dr. Neel.

18 MR. SUTHERLAND: Can you see it? Good.
19 Good. All right. Success number one.

20 Thank you all and good morning to everybody.
21 As Angie mentioned, my name is Troy Sutherland. I
22 am the quality branch manager in the Division of
23 Quality and Population Health. I just want to
24 give you a -- go through this brief PowerPoint to
25 give you guys an update on where the VBP program

1 stands and what we are working on currently with
2 quality initiatives and some of the reporting, I
3 guess, timelines for this year for the VBP.

4 Okay. So the value-based payment program,
5 VBP, model aligns incentives for enrollees,
6 providers, MCOs in the Commonwealth to achieve
7 Medicaid program goals and access outcomes,
8 quality of care and savings in the lineup with the
9 2023 to 2025 Medicaid managed care quality
10 strategy.

11 The managed care organizations will be
12 incentivized through the VBP program and the
13 payment strategies are tied to achievement of the
14 outcomes. The program started on January 1, 2024.
15 And we will see the 2024 quality management
16 results reported to us this fall. And we will
17 likely see that reporting the first or second week
18 of October. That's normally when we get that
19 reporting in.

20 So the MCO VBP program design, there is a
21 2 percent withhold from the total contract value.
22 There is 6 core quality performance measures plus
23 a bonus pool for eligible MCOs. The MCOs must
24 achieve a 3 percent or 4 percent point improvement
25 to honor the withhold dependent on current

1 performance. They must earn the withhold on 4
2 core measures and maintain performance on all core
3 measures to be eligible for the bonus pool.

4 The scoring basically entails this is a
5 pass/fail. There is no partial credit with this.
6 There is no withhold earned for missing the 3
7 percent or 4 minimum improvement. And, as I
8 mentioned a minute ago, those HEDIS measures, we
9 will get that report from our external quality
10 review organization very likely the first or
11 second week of October. And we can evaluate the
12 MCO's performance at that time looking at the
13 measurement year for '24.

14 The -- let's see. So the -- just to go
15 through the VBP core measures, the 6 core measures
16 we are looking at, the HbD good control is HbA1c
17 less than 8. That's the percentage of members 18
18 to 75 years of age with diabetes Types I and II
19 whose Hemoglobin A1c was measured to be in good
20 control during the measurement year.

21 Postpartum Care, that's the PPC measure, the
22 percentage of deliveries that had a postpartum
23 visit on or between 7 to 84 days after delivery.
24 The chide and adolescent well-care visit, 3 to 21
25 years of age, the sum of stratifications total,

1 that's the WCV measure, that's the percentage of
2 members 3 to 21 years of age who had one or more
3 well-child visits with a PCP or an OB/GYN
4 practitioner during the measurement year.

5 There is a childhood immunization status that
6 is the CIS Combo 10 measure. That is the
7 percentage of children 2 years of age who had a
8 combination of 10 vaccines by their second
9 birthday. Immunizations for adolescents, that's
10 the IMA Combo 2 measure, the percentage of
11 adolescents 13 years of age who have one dose of a
12 Meningococcal vaccine, one dose of Tetanus,
13 Diphtheria toxoids, yeah toxoids, and a cellular
14 or Pertussis, Tdap, and 3 doses of the Human
15 papillomavirus, the HPV vaccine, by their 13th
16 birthday -- sorry -- by their 13th birthday. I
17 will note that the HPV there is -- it is
18 report-only for the first year. We recognize some
19 of the difficulties in getting children or getting
20 children in a place to take all of those vaccines.
21 So we decided to report-only on that specific
22 piece.

23 Social needs screening and intervention, the
24 SNS-E measure, the percentage of the members who
25 were screened using pre-specified instruments, at

1 least once during the instrument period, for unmet
2 food, housing, and transportation needs and
3 received a corresponding intervention if they
4 screen positive. And, again, for this one, this
5 is report-only for the first year. I think that
6 that was a newish measure when we had decided on
7 that. So -- and we decided just to make it
8 report-only for the first year.

9 Let's see. The bonus pool measures. There
10 is 4 of these; metabolic monitoring for children
11 and adolescents on anti-psychotics, the APM
12 measure. It is a percentage of children and
13 adolescents 1 to 17 years of age with ongoing
14 anti-psychotic medication use who had a metabolic
15 testing during the year. The follow-up after
16 emergency department visit for alcohol and other
17 dependents is the follow-up within 7 days of an ED
18 visit total. That is the FUA 7 day. That's the
19 percentage of emergency department visits for
20 members 13 years of age and older with the
21 principal diagnosis of the alcohol or drug abuse
22 or dependents who had a follow-up visit within 7
23 days of the ED visit.

24 We have the weight assessment and counseling
25 for nutrition and physical activity for children

1 and adolescents, counseling for nutrition total.
2 The WCC measure, that's the percentage of children
3 and adolescents 3 to 17 years of age, who had an
4 out-patient visit with a primary care practitioner
5 or OB/GYN during the measurement year and had
6 evidence of a body mass index percentile
7 documentation, counseling for nutrition, and
8 counseling for physical activity.

9 And, lastly, breast cancer screens, the BCS
10 measures, the percentage of women 50 to 74 years
11 of age who had at least one mammogram to screen
12 for breast cancer in the past 2 years.

13 And just to move on to the -- just to give
14 you an idea of some of the current DMS quality
15 initiatives and the activities that we are working
16 on currently. We have a tobacco cessation
17 performance improvement plan with all the MCOs
18 that launched on January 1 of this year. I will
19 note that those performance improvement plans
20 generally go into a 3 year plan in looking at
21 performance improvement. We submitted our 2025
22 annual technical report to CMS this past April.
23 They do require an escrow generated report with
24 several different -- many different focuses the
25 CMS requires. That's due by April 30 of every

1 year. We have gotten that submitted.

2 A couple of focus study developments that we
3 have been working hard on, we are looking at
4 continuous glucose monitoring. And one looking at
5 community health worker focuses that we will
6 launch later on this year probably, I would say,
7 July/August I believe is when we will get those
8 kicked off. We are just about finished up with
9 the development of those. Excited to get those
10 started.

11 We have been working on a breast cancer
12 screening PIP that is going to launch July 1.
13 There is a little bit different time frame for
14 this when, like I said, normally these PIPs go for
15 3 years. This one will actually be a 4 year PIP.
16 There is a couple of new performance measures that
17 will get started sort of during the -- once the
18 PIP gets going. And so we have added an
19 extra year to include those. Again, we are
20 excited to get that one started. And then -- and
21 really try to improve some breast cancer screening
22 efforts in the state.

23 There is 2 focus studies that were begun last
24 year that are currently in review; one of those
25 has been reviewed by us and is in the hands of the

1 MCOs right now for review and comment. And we
2 will -- the other one, we will be getting from our
3 external quality review organization very soon.
4 And that's disparities in postpartum visits 48
5 hour ED revisits, maternal morbidity and death
6 during the 12 month postpartum period among
7 Kentucky Medicaid managed care enrollees with a
8 live or non-live birth delivery. And lastly on
9 that one, the disparities in emergency department
10 visits among all Kentucky Medicaid managed care
11 adults and follow-up care for adults with multiple
12 high risk chronic conditions.

13 And then moving on to give you an
14 illustration of some of the quality reports that
15 can be found at the below web address. We do have
16 some work to do in getting some of those updated
17 and getting the most recent reports out there.
18 But it gives you an idea of some of the reports,
19 if you are so inclined to go out there and look
20 through some these reports, some of the access and
21 availability surveys, and those are out there that
22 looks at using Secret Shopper Surveys with
23 different provider types to sort of gauge and
24 access members' ability to make timely
25 appointments.

1 We have comprehensive evaluation summaries.
2 And I don't know specifically on that one. Again,
3 if you are so inclined to go through and look
4 through those reports out there, there is 2 really
5 good ones that I would recommend to start with,
6 one of those being the Comprehensive Evaluation
7 Summaries. The 2025 report is getting ready to be
8 finished and we will get that posted out there.
9 And also the annual technical report that is
10 already out there for 2025. They are large
11 reports but they are very comprehensive. But I
12 think they explain quite a bit about the efforts
13 from a quality perspective that we are engaged in,
14 you know, really month to month and year to year.
15 And they are just really good reports out there
16 for giving good explanations to Medicaid and
17 really highlighting those pieces.

18 That's all that I have. Any questions from
19 anybody on the TAC today, I welcome those.

20 DR. NEEL: Yes. I have a couple of question.
21 Dr. Neel.

22 Can you go back to your first graph there
23 that had to do with the value based for -- no. Go
24 to the next one. Yeah, right there. Okay.

25 First I might say very quickly, we're about

1 30 years late getting this done. Okay. We
2 started with something called KenPAC for about 14
3 years. That was 30-some odd years ago. And we
4 were trying to just help access to care if nothing
5 else. And we were trying to get what we didn't
6 call value based things. We were just trying to
7 get measures, HEDIS measures, put in to assure
8 that children both have access to care and that
9 physicians would be able to make enough income to
10 see Medicaid patients.

11 And it was ultimately decided that we didn't
12 increase access to care or save money so that
13 KenPAC was done away with.

14 But I don't understand why on child and
15 adolescent care why are we not seeing -- it was
16 the reverse before. We wanted to see 5 visits up
17 to 15 months of age, well-visits, because we
18 thought those were the most important because
19 those are the ones that led to the next item which
20 was childhood immunization status because we could
21 get them in, we could get theme vaccinated. And I
22 don't understand why, because those later visits,
23 3 to 21, although important are not nearly as
24 important as the first visits.

25 So I would like your comment on that. And I

1 can tell you right now, pediatricians are just
2 begging parents to get immunizations at this
3 point. So I can't tell you how -- almost needs to
4 be a bullet there, time spent debating with
5 parents about immunizations.

6 So I will stop there because I could go on
7 forever and ask you to comment on that.

8 MR. SUTHERLAND: You know, I think a lot of
9 it is that if you notice with a lot of these
10 measures, I think we have really tried to focus on
11 some of the things I think that uniquely, maybe
12 not uniquely, affect Kentucky. But just some
13 problems or some issues that have been there for
14 Kentucky for a long time like the diabetes piece,
15 the focus on women and children. And it was
16 really determined that we were going to look at a
17 total of 10 measures. And we would felt like that
18 the measures that we had chosen for this I think
19 had the most opportunity for improvement and
20 bringing to bare all of the expertise and the
21 efforts of all, at the time, 6 MCOs. Now 5
22 obviously. But I think that that is sort of the
23 thinking that went into choosing these measures.

24 You know, we could have had 20 measures
25 probably. But for -- I think for ease of

1 measurement and for keeping it, I don't want to
2 say as simple as possible, previous efforts with
3 VBP I think were really complicated. Calculating
4 things -- this is sort of before my time -- but
5 some of the information that was shared to me
6 about previous efforts with VBP is that it was
7 just cumbersome and it was hard to calculate. It
8 wasn't entirely successful.

9 So I think going into this design, I think
10 that's what we were trying to look at; women and
11 children and diabetes and having, you know,
12 measures that we could get report on and would
13 certainly make the biggest impact for our members.

14 Did that answer your question?

15 DR. NEEL: Yes.

16 Well, still the question of why didn't get
17 picked of 3 to 21 versus the other. I still would
18 debate. And I wanted the other pediatricians to
19 comment on it, I would appreciate it.

20 MS. PARKER: Well, just before you get to
21 that, this is Angie again. Regarding -- this is a
22 HEDIS machine that is determined by the National
23 Committee of Quality Assurance. The conditions
24 for that is through the years and they make
25 changes as they see necessary. So that is the

1 reason why that particular measure is defined the
2 way it is. If that answers your question why that
3 measure is defined the way it is.

4 DR. NEEL: Okay.

5 CHAIRMAN THORNBURY: Thank you, Angie.

6 DR. GUPTA: I have a question,
7 Mr. Sutherland. This is Ashima Gupta.

8 These are all measures that the MCOs are
9 ideally supposed to achieve, correct?

10 MR. SUTHERLAND: Yes.

11 DR. GUPTA: So is there a pathway in place
12 for them to achieve this? Or is it just all they
13 just come up with their own plan, each MCO?

14 MR. SUTHERLAND: I think that it is really I
15 think how they want to approach it. I think that,
16 you know, we don't dictate to each of the MCOs in
17 how to do it. I think it is -- they all have
18 plans in place already, you know, before really
19 that the creation of the VBP on how to address,
20 you know, whether it is vaccinations or whether it
21 is well-child visits or whether it's, you know,
22 postpartum care.

23 And I think that by really us focusing on
24 this, I think it allows the MCOs to strengthen
25 their already in place, you know, processes to

1 ensure that they hit those percentages and
2 potentially get that withhold back. But I think
3 we allow the MCOs to really chart that path.

4 DR. GUPTA: One question about the
5 immunizations.

6 That's already been a tough situation, you
7 know, all of these years. But now with, you know,
8 with the misinformation from the federal
9 government, you know, is there something that DMS
10 along with the MCOs could provide to try to, you
11 know, along with the -- I mean I know the American
12 Association of Pediatrics is already trying to put
13 things in place. But just like get more education
14 about the truth about immunizations. Because I
15 feel like that is something that is already
16 becoming so difficult.

17 MS. PARKER: Yes. And that's one of the --
18 excuse me for interrupting. But, yes. And we
19 understand that. And that's one of the reasons
20 why we have the immunization measure that we are
21 looking at. I mean this was -- we know that there
22 was issues with children getting their vacations
23 during COVID. And then -- so we needed to ramp
24 that back up. And we meant to -- anything
25 communication-wise that our providers can include

1 in their visits. We know the challenge that all
2 you receive that people just say no.

3 The MCOs are doing education with the members
4 and the providers as well. We are looking with
5 public health on HPV. I can't think of the word
6 right now. But getting the information out on HPV
7 and the importance of that immunization or
8 vaccination. So there is a lot of work going
9 towards that. And I think it takes all of us to
10 get the right information out when the wrong
11 information is coming out from our federal
12 government.

13 DR. NEEL: Dr. Neel, again. A quick comment.

14 This is basically for the MCOs. Then the
15 MCOs have to then work with their clinicians or
16 their primary care providers if you would. I hate
17 that word. But, anyway. I don't want to see this
18 get into a punitive situation. Because we are all
19 in a war right now trying to make this happen.
20 And we are all in this together. And it is to the
21 advantage of the MCOs and we, the clinicians, to
22 make these things happen. And it is really
23 difficult.

24 So I hope we are not going to get into a war
25 between the MCOs and the clinicians. I hope you

1 understand that. And how do the MCOs feel about
2 that? Because you are putting this onto the MCOs.
3 But then they have to -- that really only
4 happens if it -- if it happens to the primary care
5 physicians. Do you understand what I am saying?

6 MS. PARKER: Yes, sir.

7 MR. SUTHERLAND: Go ahead, Angie.

8 MS. PARKER: And I think it is for the
9 betterment of your patient, right? So, yes, I
10 understand that they have -- the MCOs can do value
11 based contracts and I think they do a lot of that
12 with primary care because we are all working
13 together to make sure our children are getting
14 preventive services, that our diabetics are
15 getting the care that they need, that our maternal
16 health patients, enrollees, are getting the pre
17 and postnatal care.

18 So this is where and why we are doing what we
19 are doing. And it takes all of us. And I
20 appreciate, Dr. Neel, what your concerns are. But
21 we are hoping that with all of us working on this,
22 that we will get our children vaccinated, that we
23 will get our diabetics under control.

24 So it takes time. Just like Troy was talking
25 about with the performance improvement plans. You

1 know, it is 3 years when looking at those. So it
2 takes a while and you have to start somewhere.
3 And this is where we started to -- decided to
4 start with this value-based purchasing program.
5 The MCOs were already doing quality initiatives in
6 a lot of these areas. It is just that because
7 there is a lot of the numbers that we all know are
8 not where they need to be in the state of Kentucky
9 or elsewhere probably. But we are targeting our
10 children, our mothers, and chronic conditions.
11 And where we can, because we can't boil the ocean
12 as much as we would like to.

13 But this is where we are starting.

14 DR. PATEL: So I agree with Angie. We can't
15 boil the ocean. And the MCOs, we don't always
16 agree on everything but we do agree on this. Like
17 this is a great place to start. Now, are there
18 some things within the matrix and the
19 administration of the program that we can improve
20 on year over year? Yeah. It is a journey, right?

21 And so know this, that the MCOs are working
22 together through the KPCA quality committee and
23 the CMO committee. We have a lot of dialogue
24 about this. We interface with Dr. Theriot quite a
25 bit about this, having back and forward dialogues.

1 It has been instructive and informative. We do a
2 ton of direct to member work improving health
3 literacy. We are in the schools. We are in the
4 community. We are in the congregations. Those
5 are things that you guys probably don't
6 necessarily feel or see from us. But there has
7 been an immense amount of effort from the MCOs to
8 push this forward and not push all of the work
9 back onto the provider. Right?

10 We also know that you are facing immense
11 pressures and volume in our practices and often
12 are understaffed or the construct of your practice
13 is not conducive to managing all of this. And so
14 we have tried to take some of that off your plate
15 as well.

16 So, agreed. We are in this together. This
17 is important work, probably the most important
18 work we talking about today. And we are all in it
19 with you guys as well even though we don't always
20 agree on everything.

21 DR. GUPTA: I have one more question,
22 Mr. Sutherland.

23 So if the MCOs do not achieve these measures,
24 are they financially penalized?

25 MR. SUTHERLAND: Yeah. I mean if they don't,

1 yeah, the withhold stays with DMS. So I think
2 that you could consider that a penalty.

3 DR. GUPTA: If they are penalized, will the
4 physicians or providers be penalized downstream as
5 well?

6 MR. SUTHERLAND: You know, it is a hard for
7 me to comment on that. I would like to think not
8 or I don't know how that would come about. But
9 that's just really, in my thinking on that, that
10 that wouldn't happen.

11 MS. PARKER: It is dependent on what your
12 contract is with the MCO. If you have a
13 value-based purchasing program with the MCO, I
14 think that would determine that. Now if you don't
15 have a VBP, no. I mean, it should not come down
16 on the providers.

17 DR. GUPTA: But I think in the end, you know,
18 it depends on the providers to get this done. And
19 if they are not able to get it done, then, you
20 know, someone is going to have -- in the end, the
21 providers always end up taking the hit. But even
22 so, these are -- can be very difficult measures
23 although I totally agree with all of these
24 measures and this will be one. But a financial
25 burden is just -- I don't know -- I feel like in

1 the end is not going to help anyone and it is very
2 difficult to achieve.

3 It would be great to have a bonus. But
4 penalties are -- they just make things much worse.

5 MS. PARKER: Well, that is not the goal. We
6 want the MCOs to achieve. We want to give them
7 back their money. This is the ultimate goal for
8 that. So -- because everybody wins. And I can
9 talk about quality all day. You can tell once I
10 get a little bit passionate about it because I am,
11 you know, I know everybody is trying to do the
12 right thing. And sometimes other outside sources
13 get in the way of that.

14 But I can -- I appreciate your comment. And
15 if that does come to fruition, I would think that
16 we could address that at the time.

17 CHAIRMAN THORNBURY: Angie, Troy, we greatly
18 appreciate the effort, that DMS is behind this,
19 and taking a little time from your all's schedule
20 today to kind of work on that. I can't help but
21 foreshadow that, you know, with the continuous
22 glucose monitoring, when selected with correct
23 people, how much of a dramatic change I have seen
24 in people that were completely used to be you
25 could not control, no matter what you did, you

1 really couldn't get buy-in with them. They
2 just -- for a number of reasons that really
3 weren't the provider's fault, they just had no
4 influence. But kind of getting the patient seems
5 to be, at least into my abstract sense, is trying
6 to get them involved with that has really made a
7 difference when we select the patients correctly.

8 Do I think it is necessary or even
9 recommended for everybody? Absolutely not. You
10 know, not the current cost structure. But with
11 the right people, it has really made a difference.
12 I am very interested to see how that data comes
13 out over time.

14 MS. PARKER: Well, let me just tell you, Dr.
15 Thornbury. We have been working with the Center
16 for Health Care Strategies for the last year and a
17 half -- and I don't know if Lisa Harris, she is my
18 branch manager for population now -- where we are
19 doing all kinds of work regarding CGM. So I am so
20 glad you brought that up. And if you would like
21 for us to talk about that at the next TAC, we
22 would be more than happy to.

23 CHAIRMAN THORNBURY: Well, there is a couple
24 of things I would like. I definitely -- well, I
25 have an intellectual curiosity. I did general

1 surgery and I was boarded in family medicine. And
2 really I do -- I am kind of a functional internist
3 and I really run a chronic disease clinic.

4 So I am very, very, very interested and I
5 like the current data, you know, the current line
6 choosing, you know the meta-data for the
7 internists say over 80 you are going to have
8 problems, below 80 you will not have problems.

9 So to answer your question specifically, yes,
10 I welcome that if it is not too much work on your
11 guys' end. I would like a brief presentation.
12 And another thing, you know, Cody, I see kind of
13 Jonathan is kind of meandering in the background
14 here. In 4 or 6 weeks, can you just kind of put a
15 little note to yourself to kind of follow up with
16 Mr. Scott to see how he is doing and see where we
17 are headed on this on the 907? I just don't want
18 to lose track of it.

19 But, Angie, I appreciate it. And, Troy,
20 thank you very much. I know you guys are kind of
21 getting called out today. But I think everybody
22 on this call is -- I think everybody here really
23 has quality at heart. And, again, my goal is to
24 try to make sure that every partner in this trip
25 together, we are taking benefits. Because unless

1 we all win and everybody gets a piece of this pie,
2 it is not going to be sustainable.

3 So I think we all are really -- hey,
4 Jonathan. I saw you kind of hanging out in the
5 background.

6 MS. PARKER: Well, I can come and talk about
7 quality any time you all want to. Troy and I are
8 more than happy to.

9 CHAIRMAN THORNBURY: Cody, could you
10 negotiate that with Angie next time? And we want,
11 if it's okay, Jonathan, I am going to have kin of
12 come and knock on your door a little bit. Okay.

13 MR. SCOTT: Sure. And I was going to say, I
14 have a presentation about the advisory committee
15 changes we are making. But I know you all have
16 some additional items on your agenda. Did want to
17 mention that we have a presentation that we can go
18 over with that for you all as well.

19 CHAIRMAN THORNBURY: We can do that next
20 time. Is that okay, Cody? We are a little tight
21 on time this time. Now, of course, Jonathan, in
22 the background, we have been kind of keeping close
23 to that. I will just foreshadow, again, we have
24 Dr. Gupta that is kind of rolling off on the MAC.
25 And, Ashima, I cannot thank -- I want to thank you

1 publicly for all of your hard work and your
2 leadership on that.

3 But we are trying to get people in place for
4 that. But, yes, sir, we would like that if that's
5 okay.

6 MR. SCOTT: And we're are accepting
7 applications for the next 2 weeks. So by May 29,
8 the new Medicaid Advisory Committee and the
9 Beneficiary Advisory Council will be, you know, we
10 are accepting applications right now. Hope to
11 have them in place. That's really all we need to
12 say. But, I guess --

13 CHAIRMAN THORNBURY: Glad to work with you on
14 it. But thank you for the gentle nudge.

15 Cody, we have a -- I want to move kind of
16 into Item 6 which is our open discussion. I know
17 Dr. Tran had brought some concerns regarding
18 information that we have on reimbursement for
19 vaccinations and the physicians' fee schedule.

20 Dr. Tran, if you are still with us, do you
21 want to set that up for us?

22 DR. TRAN: Yes. Thank you very much,
23 Dr. Thornbury, and thank you members for allowing
24 me to bring this subject up.

25 It has been brought to my attention that

1 there have been some issues regarding retroactive
2 disenrollment of patients who were previously
3 verified as eligible and actively enrolled at the
4 time of service. So the scenario is such.

5 Providers who are taking care of their
6 patients, verify eligibility in the KYMMIS system
7 portal to confirm that the patient is, indeed,
8 active with insurance coverage. Provider then
9 provides the services and is subsequently paid for
10 services. Then the provider will receive a letter
11 from Medicaid stating that the patient has been
12 retroactively disenrolled due to patient being
13 ineligible at the time of service. And this leads
14 recoupment of reimbursement.

15 And my concern with this issue is this places
16 tremendous amount of concern and financial
17 problems for the provider. And this creates a lot
18 of uncertainty in regards to patient access. If
19 I, as a provider, am always worrying about whether
20 or not my services will be, quote, recouped by
21 Medicaid later, it makes it difficult to provide
22 said services.

23 So I can see all sorts of problems.

24 And we did investigate this. And the
25 explanation we received was that sometimes the

1 Medicaid portal is not up to date. And it may
2 state that the patient is eligible and active.
3 But then it is not up to date and later shows
4 something different.

5 I hope that we can have members of our MCOs
6 here address that question and issue.

7 CHAIRMAN THORNBURY: Thank you, Dr. Tran. I
8 want to make sure that we understand the problem.

9 Is there anybody else that can help us? I am
10 not sure that I understand it. I mean it sounds
11 like you are wanting the providers to be psychic
12 or something. I mean you give them a spot to go
13 check. The person that they checked on is
14 eligible. And then kind of retrospectively say,
15 well, by the way, that data is irrelevant and we
16 are holding you accountable. I am not sure I --
17 it doesn't make any logical sense to me.

18 You know, am I sure that I understand this
19 correctly or is there another way to look at this?

20 DR. NEEL: Dr. Thornbury, I can tell you I
21 know of at least 2 pediatricians that essentially
22 went out of business because of this very thing.
23 This is not new. It happens. You can't be a
24 psychic and know that those people are going to be
25 retrospectively disenrolled. And so this makes

1 absolutely no sense. And the problem was is that
2 you received these funds over a long period of
3 time but the MCOs, or back then the insurance
4 companies, wanted to be repaid say \$100,000 in 2
5 weeks. So this is the kind of thing. So this
6 isn't new. It has continued.

7 DR. GUPTA: Dr. Thornbury, actually this came
8 up in one of our MAC meetings in the last few
9 months. And what we were told is that, yeah,
10 there is like this confusion sometimes or the
11 portal is not up to date. And DMS, you know, did
12 take some responsibility for it and that they were
13 working and it. But it is kind of like a, you
14 know, not a glitch but just they know about it but
15 having difficulty fixing it.

16 And, I mean, this has happened to me so many
17 times when I see babies in the NICU. I get paid
18 and then asked for a recoupment up to 2 years
19 later. And it is such a burden for the provider
20 to try to recoup, or first, to refile that claim.
21 And I wish that the MCOs could work with DMS
22 together on the back end and just give each other
23 whatever money is due to, you know, to the correct
24 company rather than putting that burden back on
25 the provider.

1 That is not our fault.

2 It is an error on the insurance company's
3 part. And I wish that they would just figure it
4 out with whoever the correct provider should have
5 been or correct insurance should have been. So, I
6 mean, I just wanted to bring that up. And then I
7 would love to hear from the MCOs and DMS.

8 MS. BICKERS: Dr. Thornbury, Chelsea Agee has
9 her hand raised. She is the branch manager for
10 the MCO contract.

11 MS. AGEE: Hi, yes. Good morning. My name
12 is Chelsea Agee. I am the branch manager of the
13 contract monitoring branch in health plan
14 oversight. So I just wanted to bring a little bit
15 of clarity to this issue.

16 Now Jordan Griffin, she is our eligibility
17 and enrollment branch manager. I do not believe
18 she is on so I can't speak to some of the
19 eligibility issues that were mentioned.

20 What I can say is that a lot of these are
21 tied to SSI approvals. So I don't know if you are
22 familiar with SSI. But when they are approved,
23 that goes back to the date of their -- when they
24 applied. So SSI can take quite a long time to
25 approve members. And so when they do get

1 approved, they go back to that original SSI
2 effective date. And so that does change and can
3 change their enrollment retrospectively.

4 So what we have done for those particular
5 cases, we actually have asked our MCOs as of
6 April 1 of this year to not recoupe for any
7 members whose eligibility has changed due to SSI
8 issuance. Behind the scenes, DMS has a change
9 order that we are working on for our system. That
10 will eliminate this completely from happening.
11 So, you know, once that system change goes
12 through, you shouldn't see that for SSI issued
13 enrollment, you shouldn't see those recoupments
14 taking place.

15 If you are seeing any recoupments that have
16 been initiated from the MCO April 1st to date, we
17 would just ask, and I will put our in-box email in
18 the chat, but we would just ask that you please
19 send those over to us. You know, if we could have
20 the actual copy of the letter that you receive
21 that explains the recoupment, what shows the date
22 that they initiated it, et cetera, and that will
23 be really helpful. And then we will follow up
24 with the MCOs on those cases to ensure that they
25 are not recouping money. Any money 4/1 and beyond

1 should be returned to the provider until we can
2 get this system fix in place.

3 CHAIRMAN THORNBURY: Chelsea, thank you very
4 much.

5 If I may for just a moment. I am, because of
6 the opportunities I have had in my life, I am in a
7 position of being in a lot of very senior meetings
8 around the Commonwealth, this is probability the
9 best piece of leadership that I have seen in the
10 last 2 years. And I will tell you why.

11 The point is to try to see who ends up with
12 the stink bomb here. Because the stink bomb is
13 all of it. All of this is our responsibility.
14 But here, what I have seen -- what I see is is
15 here is somebody taking responsibility until we
16 can get the smooth edges all worked out for all of
17 us because we have a system with humans. And in
18 that system, it cannot be perfect. It is not
19 going to be perfect.

20 But this piece of leadership really, I can
21 see how the providers are trying to do the best
22 they can. And because of this current system that
23 we have because it is not a perfect system, they
24 are being injured. And that injures our families.
25 And then when the families are injured, the whole

1 Commonwealth suffers. But my great compliments,
2 Chelsea, to you and more specifically to your
3 leadership -- and I hope that you will pass that
4 along -- I want you to know this is the best part
5 of my day right now.

6 Cody, is there anything else that we had on
7 our open agenda that we had kind of brought up
8 here in the last week or so?

9 DR. TRAN: Dr. Thornbury, I have a few more
10 items on the agenda if I could.

11 CHAIRMAN THORNBURY: I'll try to get them in.
12 I do have a very hard deadline of 10:30 which
13 means I have to run another meeting.

14 DR. TRAN: You mean 11:30, right?

15 CHAIRMAN THORNBURY: 11:30. 10:30 Central.

16 DR. TRAN: Okay.

17 CHAIRMAN THORNBURY: Yes, sir.

18 DR. TRAN: So, Chelsea, thank you for that.

19 And similarly we have had situations where
20 the portal states that the patient is not actively
21 enrolled and we provide the services. The patient
22 pays for the services. And then later, we get
23 letters from Medicaid that, oh, the patient was
24 retroactively enrolled and you need to reimburse
25 all of those payments back.

1 And, again, we happily do that.

2 However it also creates a lot of accounting
3 issues and problems. So I would very much
4 appreciate if you guys could take a look at that
5 aspect as well. It would be really nice if we
6 could do whatever the portal says is actually
7 happening.

8 The second thing, if I may, is I have a
9 second item. And that is, you know, with all of
10 these issues related to the finance of many of our
11 practices, the cost of labor, the cost of
12 resources, the cost of office supplies, overhead,
13 et cetera, we are getting quite a few letters from
14 the MCOs stating that starting next month or
15 starting this next fiscal quarter, we are going to
16 essentially reduce reimbursements much below the
17 Medicaid fee schedule listed across the board.

18 And while I understand that the MCOs have to
19 do what they need to do. But it is terribly
20 difficult and challenging for the physicians to
21 have to burden this reduction. We are already
22 having to look at the costs of labor as I stated,
23 the cost of office supplies, overhead. And then
24 to get decreased reimbursement just adds onto the
25 tremendous burden.

1 And while I don't expect to have a ready
2 answer for that, but I do wish that DMS could take
3 a look at that so that we don't wipe out every
4 practice that we have. Go ahead.

5 MS. AGEE: Sorry. I was just going to
6 respond to that. Yeah. I will take back, for
7 your first point, I will take back the enrollment
8 question about not having, you know, not having
9 any insurance and then it be being added later
10 back to our eligibility enrollment team and see if
11 we can follow up with some more information for
12 you on that piece.

13 For the additional piece, you know, I will
14 say contractually MCOs are afforded the ability to
15 negotiate rates with their provider network.
16 MCOs, you know, they have that autonomy. And so I
17 definitely understand and hear the concern about
18 provider operation and just, you know, making sure
19 that providers feel whole at the end of the day.
20 And so I am happy to take that back as well and
21 see if we can have some meaningful conversations
22 with our MCO partners around those reductions.

23 But just want you to know I don't have an
24 answer today but I do hear you and we will look
25 into that.

1 DR. TRAN: And one third item that I really
2 would like to address. And that is, in our
3 practice, we serve a very fragile population, the
4 addiction space. And many of these people are on
5 very complex medications that require drug
6 monitoring, et cetera. And they frequently need
7 laboratory studies to monitor the safety of the,
8 you know, the liver transaminases, et cetera, et
9 cetera. And to make it worse, they are extremely
10 difficult to get phlebotomy only because their
11 veins are scarred down. And so we have to hire
12 specific phlebotomists who are a little more
13 experienced to do patients with scarred veins.

14 So we have 2 problems. One is patients
15 rarely will go to an outside center to get their
16 blood drawn. And then, two, these guys are
17 difficult sticks. And many of the MCOs are now
18 telling us they are going to include the
19 phlebotomy and all that into the office visit.
20 And how are we going to pay for the phlebotomists
21 who are specifically trained to do this -- to do
22 this procedure if it is already included into our
23 office visit which is, again, we are complaining
24 about?

25 And so this just adds one more layer of

1 burden when we are just trying to attempt to
2 provide the best care for that patient.

3 So, again, I don't expect an explanation.
4 But just so that DMS is aware of the situation
5 because I think it does place a lot of stress on
6 our providers. I can only see the primary care
7 docs who are trying to do the right thing to get
8 their laboratory studies, get their metrics in.
9 But the patient doesn't always comply with getting
10 these laboratory studies done.

11 So bundling this into the office visit I
12 don't think makes a lot of sense for us.

13 MS. AGEE: Okay. Yeah. This is actually the
14 first that I have heard of this particular
15 concern. So I have taken a few notes here and I
16 can follow up with also our behavioral health
17 team, our policy team, to kind of get some of
18 their insight. You know, maybe additionally Dr.
19 Theriot just so that, you know, we have a full
20 understanding of what the MCOs' policies are and
21 we can ensure that, you know, that -- because I
22 would imagine that this is probably an exceptional
23 type of scenario. So to include it on a per diem
24 office visit for providers who may not even need
25 that type of service seems a little odd to me.

1 But I am not a clinical person.

2 So -- but, yes. I have written this down. I
3 will take this back and again follow-up with some
4 of the other points here as well.

5 DR. TRAN: Yeah. I believe the MCO in
6 question is WellCare.

7 MS. AGEE: Okay.

8 DR. TRAN: And I return the floor to Dr.
9 Thornbury. Thank you for the opportunity.

10 CHAIRMAN THORNBURY: Before I -- I want to
11 move into the recommendation item set on our
12 agenda, but I don't want to go without making sure
13 that I at least open the floor to see if there are
14 any concerns or any agenda items that our MCO
15 partners want to bring forward or want to nudge us
16 on for next time. I certainly want to keep an
17 open floor for that.

18 Does anybody have any concerns or anything
19 that we can address here in the time we have
20 remaining?

21 MR. HUNT: Dr. Thornbury, I think there was
22 one other question that you wanted to address
23 during the open discussion. It was about the 2025
24 physician fee schedule when it would be published.

25 CHAIRMAN THORNBURY: Oh, yeah. Yes. I got

1 lost in -- I thought that was one of Dr. Tran's
2 three. Has that been published yet? Do we know
3 where we are on that, Cody? Or does anybody from
4 DMS, would they have kind of off the cuff
5 information?

6 MS. BICKERS: Kelly Kitchen, would you be
7 able to advise if it's been posted? I know they
8 are in the process of posting some approved
9 schedules. I just don't want speak on which ones
10 because I am not positive.

11 MS. KITCHEN: Actually, yes. So sorry about
12 that. The physician fee schedule has been
13 approved. And we are currently working the system
14 changes and updating, working on actually getting
15 all of the updates made to the fee schedule. And
16 as soon as that is done, we will get it posted.
17 And I apologize. It has taken over --

18 CHAIRMAN THORNBURY: Cody, could you help us
19 work with Kelly so that we can get that to those
20 interested parties? Would that be okay, Cody?

21 MR. HUNT: Yeah, I can do that.

22 The reason the question got brought up, there
23 was a couple of pediatric practices that had some
24 questions about what the rates would be for
25 certain vaccines. And I know that they had -- I

1 believe they had communicated to DMS, to the
2 Governor's office, a number of different channels
3 about those. So they were just curious kind of
4 where that all stood.

5 CHAIRMAN THORNBURY: Okay. Chelsea, is that
6 kind of one of the multiple eggs in your basket
7 here this time? Cody, do you need to look to
8 Kelly or Chelsea on that? I just want to make
9 sure we are following up with the right people and
10 the right things.

11 MR. HURT: Yeah. I can email Kelly.

12 CHAIRMAN THORNBURY: Okay. Okay.

13 So -- and then, again, some of these items we
14 may need to just touch on briefly or, if
15 necessary, a little more extended with our next
16 meeting. Just make sure that I don't get that off
17 my agenda, okay, that we fully extinguish the
18 prior and all those. All right?

19 MS. AGEE: Dr. Thornbury, I do have one slide
20 that I would like to share about a survey. The
21 survey ends at the end of this month. So if that
22 would be okay. It is just a really quick --

23 CHAIRMAN THORNBURY: Yeah.

24 MS. AGEE: Thank you, Erin, for making me
25 co-host. All right. Are you all able to see that

1 screen?

2 CHAIRMAN THORNBURY: Yes.

3 MS. AGEE: Okay. Perfect. So just wanted to
4 announce a survey that Kentucky Department of
5 Medicaid Services is putting out for our
6 stakeholders. This is in regards to the managed
7 care and SKY programs. So this survey will be
8 open through the end of the month. And you will
9 be able to access it by this QR code or the link.
10 I believe Erin will also be able to share this in
11 her follow-up so you can click on the link.

12 But this is just for all of stakeholders, so
13 members, providers, sister agencies, this is just
14 a way for us to engage with the stakeholders, to
15 look at our MCO performance, you know, just look
16 at the program overall and make sure that, you
17 know, we are all in alignment with our
18 stakeholders about how we want to carry out our
19 managed care programs.

20 So if you all wouldn't mind to share with
21 your networks, the more participation the better.
22 Because these results really help us drive how we
23 structure our program. And that was it.

24 So thank you all so much.

25 CHAIRMAN THORNBURY: Thank you, Chelsea. I

1 will move us to 7.

2 We have one recommendation before the TAC
3 today, that being the Physicians TAC recommends to
4 the MAC that DMS submit 907 KAR 3:005 to remove
5 the daily per patient limitation on billing for E
6 and M services. Is there any further discussion
7 or is there a motion on that?

8 DR. GUPTA: So moved.

9 DR. NEEL: Second. Dr. Neel.

10 CHAIRMAN THORNBURY: Okay. If there is no
11 more discussion, those members of the physician
12 TAC in favor of that?

13 GROUP: Aye.

14 CHAIRMAN THORNBURY: Any opposed to it?
15 Without exception, we will move that forward into
16 Ashima's care.

17 Our next meeting is July 18, same time, same
18 channel, 10:00 a.m. eastern time. I want to thank
19 our CMO partners and the chief medical officer,
20 their support staff. I want to thank Chelsea and
21 Kelly and all of the DMS colleagues that have
22 supported us. And we have each of the members of
23 the TAC here; Dr. Lydon, Ashima, Dr. Neel, Dr.
24 Tran. And I don't think I am missing anybody.
25 But thank you all. I know it is a lot of time out

1 of your schedule. But I appreciate you keeping us
2 on time today.

3 And I am looking forward to our next meeting.

4 We are adjourned.

5 Thank you guys.

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1
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3 CERTIFICATE

4 STATE OF KENTUCKY

5 COUNTY OF FRANKLIN

6 I, Georgene R. Scrivner, a notary public in
7 and for the state and county aforesaid, do hereby
8 certify that the above and foregoing is a true,
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10 meeting of the KENTUCKY PHYSICIANS TAC, taken at
11 the time and place and for the purposes set out in
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13 down by me in stenotype and afterwards transcribed
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18 Given under my hand as notary public
19 aforesaid, this the 18th day of June, 2025.

20 /s/Georgene R. Scrivner
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22 Notary Public - ID KYNP73241
State of Kentucky at Large
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