

Social Determinants of Health (SDoH)

 **PASSPORT
HEALTH PLAN**
BY MOLINA HEALTHCARE



Social Determinants of Health (SDoH)

When addressing a person's health needs, it is important to look at all aspects of health. Traditionally, this has included physical health, behavioral health, and dental health.

In recent years, however, there is a greater understanding of the importance of also including SDoH as a significant influence on overall health, quality of life, and well-being.

<https://www.cdc.gov/socialdeterminants/index.htm>

What Passport Does

1) Passport's Health Risk Assessment, provided annually to all new members to complete, includes questions related to SDoH. Some responses trigger a referral to our care management team for additional screening and assessment.

2) Passport uses the *Protocol for Responding to and Assessing Patients' Assets, Risks, and Experiences (PRAPARE)* to screen all members identified for care management for SDoH needs. This allows us to better understand and address all aspects of a member's health and help them to achieve their health-related goals.

3) Passport employs individuals in roles that are focused on addressing SDoH needs with our members. These roles include Community Connectors (i.e., Community Health Workers), Housing Specialists, and Peer Support Specialists.

4) Passport addresses SDOH at the population health level in many ways, including offering value added benefits and making donations to community-serving organizations. Examples of SDoH-related value added benefits include GED assistance and incentive, food kits, gas/bus cards, and dentures.

To make a referral to care management, simply send a brief email to:

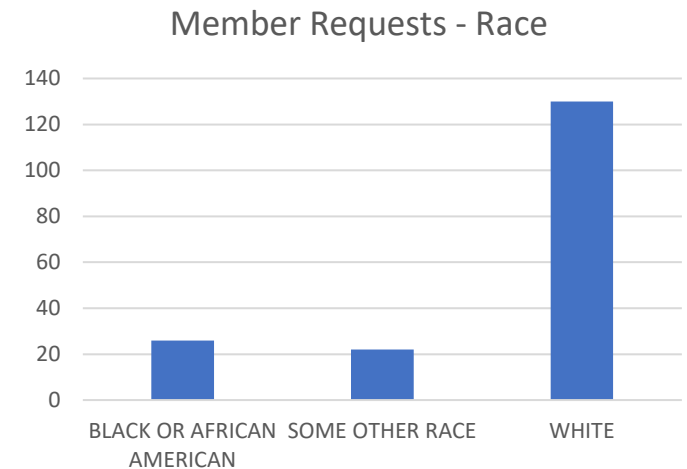
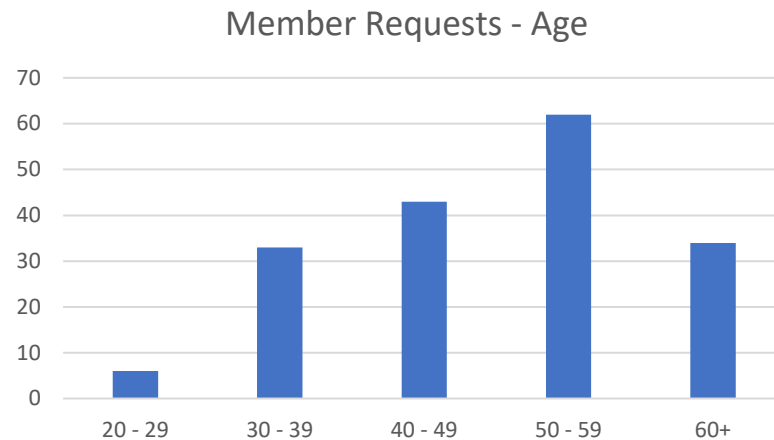
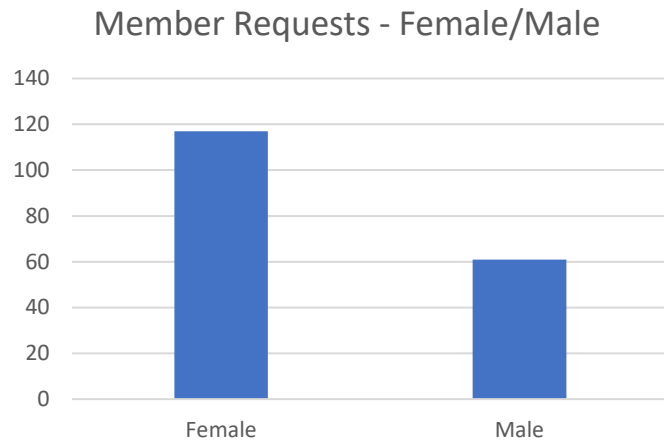
CareManagement_KY@passporthealthplan.com



Value Added Benefit: Dentures

Passport will pay \$300 for a partial set or \$700 for a full set of dentures. Members must participate in care management to obtain this benefit. This is a new benefit for our Medicaid members that went into effect in 2022.

Thus far 178 members from 60 counties have requested this benefit. The largest portion of requests are from members residing in Jefferson County. 28 requesting members reside in West Louisville zip codes.



What Providers Can Do

1) Screen for SDoH. Using an SDoH screener is an effective way to assess the SDoH needs of patients. If an SDoH screener is not already being utilized in a practice, there are several ready-made options available. Here are just a couple:

The Accountable Health Communities Health-Related Social Needs Screening Tool:

<https://innovation.cms.gov/files/worksheets/ahcm-screeningtool.pdf>

The Protocol for Responding to and Assessing Patients' Assets, Risks, and Experiences (PRAPARE):

<https://www.nachc.org/wp-content/uploads/2020/04/PRAPARE-One-Pager-9-2-16-with-logo-and-trademark.pdf>

2) Include the appropriate SDoH Z-Code(s) with diagnosis. This will greatly impact Passport's ability to identify and assist enrollees who have SDoH needs. (A list of SDoH Z-Codes is in the appendix.)

3) Make a referral to Passport's Case Management team if you discover that a patient has SDoH needs. Our CM team will work with your patient on the identified SDoH needs along with other identified health and wellness needs.

To make a referral, simply send a brief email to:
CareManagement_KY@passporthealthplan.com



Remember the Member

Sarah* is a young woman who was diagnosed about 1.5 years ago with a pituitary adenoma. She was told that she had 6 months to live, and has been through several treatments to extend her life, including chemotherapy. Due to the location of her tumor, Sarah has dental and vision issues. Her remaining teeth push into the tumor, which causes it to swell. The swelling is severe and very painful. The swelling has also caused her glasses to break when Sarah tries to fit them on her face.

Sarah was admitted to a behavioral health facility for suicidal ideations, where she received treatment for her depression and feelings of hopelessness. While she was inpatient, a referral was sent to Passport's Transition of Care program. This is a 30-day program focused on preventing readmissions and helping members to remain safely at home.

Sarah and her Passport Transition of Care Coach set goals together to keep depression symptoms stable and improve quality of life. Sarah wanted to have her teeth removed so they would no longer be pressing into the tumor. She didn't know where to begin, and she didn't have reliable transportation. Her TOC Coach was able to find an oral surgeon only a few miles from Sarah's home address so that she could more easily get a ride from a family member or friend. After the consultation, she was able to get an appointment with the oral surgeon to have her teeth removed.

Sarah graduated from the Transition of Care program and continues to work with a Passport Case Manager to achieve her personal goals. The next step for Sarah will be to obtain dentures using the value added benefit that Passport offers. Her care management team will help her to walk through this process and to work on other goals included in her individualized care plan. Improvements in Sarah's quality of life and continued focus on future-oriented goals may help to add invaluable time to Sarah's life and give her elementary school age daughter more time with her mom.

*pseudonym



Contact Information

Dr. Sherry Babbage

Dental Director

Sherry.BabbageMelisizwe@MolinaHealthcare.Com

Appendix

SDoH Z-Codes

CMS-IDENTIFIED Z-CODES	DESCRIPTION
Z55	Problems related to education and literacy
Z55.0	Illiteracy / low-level literacy
Z55.1	Schooling unavailable and unattainable
Z55.2	Failed school examinations
Z55.3	Underachievement in school
Z55.4	Educational maladjustment / discord with teachers or classmates
Z55.8	Other problems related to education and literacy
Z55.9	Problems related to education and literacy, unspecified
Z56	Problems related to employment and unemployment
Z56.0	Unemployment, unspecified
Z56.1	Change of job
Z56.2	Threat of job loss
Z56.3	Stressful work schedule
Z56.4	Discord with boss or workmates
Z56.5	Uncongenial work environment
Z56.6	Other physical or mental strain related to work

SDoH Z-Codes

CMS-IDENTIFIED Z-CODES	DESCRIPTION
Z57	Occupational exposure to risk factors
Z57.0	Occupational exposure to noise
Z57.1	Occupational exposure to radiation
Z57.2	Occupational exposure to dust
Z57.3	Occupational exposure to other air contaminants
Z57.4	Occupational exposure to toxic agents in agriculture
Z57.5	Occupational exposure to toxic agents in other industries
Z57.6	Occupational exposure to extreme temperature
Z57.7	Occupational exposure to vibration
Z57.8	Occupational exposure to other risk factors
Z57.9	Occupational exposure to unspecified risk factor

SDoH Z-Codes

CMS-IDENTIFIED Z-CODES	DESCRIPTION
Z59	Problems related to housing and economic circumstances
Z59.0	Homelessness
Z59.1	Inadequate housing
Z59.2	Discord with neighbors, lodgers, or landlord
Z59.3	Problems related to living in residential institution
Z59.4	Lack of adequate food and/or safe drinking water
Z59.5	Extreme poverty
Z59.6	Low income
Z59.7	Insufficient social insurance and/or welfare support
Z59.8	Other problems related to housing and/or economic circumstances
Z59.9	Problem related to housing and/or economic circumstances, unspecified

SDoH Z-Codes

CMS-IDENTIFIED Z-CODES	DESCRIPTION
Z60	Problems related to social environment
Z60.0	Problems of adjustment to life-cycle transitions
Z60.2	Problems related to living alone
Z60.3	Acculturation difficulty
Z60.4	Social exclusion and/or rejection
Z60.5	Target of (perceived) adverse discrimination and/or persecution
Z60.8	Other problems related to social environment
Z60.9	Problem related to social environment, unspecified
Z62	Problems related to upbringing
Z62.0	Inadequate parental supervision and/or control
Z62.1	Parental overprotection
Z62.2	Upbringing away from parents
Z62.3	Hostility towards / scapegoating of child
Z62.6	Inappropriate (excessive) parental pressure
Z62.8	Other specified problems related to upbringing
Z62.9	Problem related to upbringing, unspecified

SDoH Z-Codes

CMS-IDENTIFIED Z-CODES	DESCRIPTION
Z63	Other problems related to primary support group, including family circumstances
Z63.0	Problems in relationship with spouse or partner
Z63.1	Problems in relationship with in-laws
Z63.3	Absence of family member
Z63.4	Disappearance / death of family member
Z63.5	Disruption of family by separation or divorce
Z63.6	Dependent relative needing care at home
Z63.7	Other stressful life events affecting family and household
Z63.8	Other specified problems related to primary support group
Z63.9	Problem related to primary support group, unspecified
Z64	Problems related to certain psychosocial circumstances
Z64.0	Problems related to unwanted pregnancy
Z64.1	Problems related to multiparity
Z64.4	Discord with counselors

SDoH Z-Codes

CMS-IDENTIFIED Z-CODES	DESCRIPTION
Z63	Other problems related to psychosocial circumstances
Z65.0	Conviction in civil and criminal proceedings without imprisonment
Z65.1	Imprisonment and other incarceration
Z65.2	Problems related to release from prison
Z65.3	Problems related to other legal circumstances
Z65.4	Victim of crime and terrorism
Z65.5	Exposure to disaster, war, and other hostilities
Z65.8	Other specified problems related to psychosocial circumstances
Z65.9	Problem related to unspecified psychosocial circumstances
272.9	Problem related to lifestyle, unspecified