

1 DEPARTMENT OF MEDICAID SERVICES
2 HOME HEALTH TECHNICAL ADVISORY COMMITTEE
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13 August 30, 2024
14 11:00 a.m.
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22 Stefanie Sweet, CVR, RCP-M
23 Certified Verbatim Reporter
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A P P E A R A N C E S

TAC Members:

Annlyn Purdon, Chair
Susan Stewart (not present)
Janet Marlene Reynolds
Teudis Perez (not present)
Evan Reinhardt

1 MS. BICKERS: Good morning.
2 This is Erin with the Department of
3 Medicaid. We are still clearing out the
4 waiting room so we will give it just a
5 minute.
6 MS. PURDON: Thank you.
7 MS. BICKERS: The waiting room
8 is cleared if you would like to begin.
9 MS. PURDON: Thank you.
10 Good morning, everybody. We
11 will get started with the TAC committee
12 introductions. I'm Annlynn Purdon with
13 Hayswood Home Health.
14 MS. REYNOLDS: Good morning. I
15 am Janet Marlene Reynolds from LHC Group.
16 MR. REINHARDT: Good morning. I
17 am Evan Reinhardt from the Kentucky
18 Homecare Association.
19 MS. PURDON: Is that all of us
20 today? Is Teudis or Susan?
21 MS. BICKERS: So far that is all
22 we have. I will let you know if they
23 join.
24 MS. PURDON: Okay. Do we have a
25 quorum with three?

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MS. BICKERS: Yes, ma'am.

MS. PURDON: Okay. All right.
We will do the approval of the
June the 11th, 2024 minutes. I'll make
the motion to approve.

MR. REINHARDT: I'll second.

MS. PURDON: I believe that's
everybody then. So those are approved.

Old Business. Do you want to go
over that, Evan? I think all of the New
Business is mine, so I will do those.

MR. REINHARDT: Sure. So just
checking back in on the EVV update. I
believe we are expecting some further
information at some point here, pretty
soon.

Erin, do you know if there is
someone from DMS that can speak to that?

MS. BICKERS: I was scrolling
through and I couldn't manage to get
myself off of mute.

MS. CLARK: I was looking to see
if April or Laura were on here. Maybe we
can come back to that one and I can ping
her to see if she is available. I know

1 that there was some information regarding
2 EVV that was sent out about the timeline.
3 What was your specific question?

4 MR. REINHARDT: That is really
5 what we were curious about. And I may
6 have missed that, but we are just waiting
7 for a timeline for going to the full
8 implementation.

9 MS. CLARK: Okay. I think that
10 there was, like I said, something sent out
11 on the timeline. So let me look, and that
12 may have been -- and I'm sorry, I am not
13 the primary point person on this, but that
14 might have been for the PCS transitioning
15 over.

16 So Erin --

17 MR. REINHARDT: Yes. I saw that
18 one.

19 MS. CLARK: Okay.

20 MR. REINHARDT: Just need
21 information about the full switch to
22 Therap, but I don't think we have seen
23 anything about going to the hard edits for
24 home health.

25 MS. CLARK: Okay. All right. I

1 will --

2 MR. ELLIS: We have.

3 MS. CLARK: Oh.

4 MR. ELLIS: The hard edits go

5 live 1/1/25.

6 MR. REINHARDT: Okay.

7 MR. ELLIS: That was released

8 out by Jade.

9 MR. REINHARDT: Good to know.

10 Thank you.

11 MS. CLARK: Do you have any

12 other questions, Evan, that I can follow

13 up with April on?

14 MR. REINHARDT: I think that is

15 it for the moment. If we come up with

16 anything internally we will definitely

17 follow up with you all.

18 MS. PURDON: Evan, do you know,

19 is Therap still having meetings for home

20 health or are they all PDS now?

21 MR. REINHARDT: I don't know

22 that one off the top of my head. I

23 thought they were doing, maybe, for both.

24 MS. PURDON: I can email Therap.

25 I thought we were doing great, but then I

1 started matching up our visits, I found
2 all of the mistakes we are making. So I
3 just need to get with them. Thank you.

4 MR. REINHARDT: Gotcha.

5 And then the second item is an
6 update on the supply fee schedule. I
7 think we are still waiting for information
8 on that. I know that Annlyn and others
9 are waiting for that update to figure out
10 how things are going to work moving
11 forward.

12 MS. LOWERY: Evan, it is April.
13 I have an update for the fee schedule.
14 And I apologize for running behind; our
15 meeting ran over.

16 MR. REINHARDT: No problem. So
17 do you all know when that will be
18 published or --

19 MS. LOWERY: Yes. So I think we
20 have completed the comparison, but I also
21 had a question for the group.

22 MR. REINHARDT: Okay.

23 MS. LOWERY: If you will bare
24 with me for just one minute, let me pull
25 that up. So can we also recap EVV? I

1 know that there was some questions, I
2 believe, on EVV. So the hard editing for
3 HHCS, so that is for every visit there has
4 to be a claim, and that editing will be
5 turned on as of January 1 of 2025. So
6 again, for every visit, you have to have a
7 claim and those two must mirror to be able
8 to be paid after 1/1/25. If there is
9 communication in process, it will be sent
10 out soon on that. I know the memo was
11 going through the final stages. Was there
12 any questions around that? That will not
13 affect the personal care services that are
14 transitioning over on October the 24th.
15 That is strictly the hard edits for claims
16 for the HHCS that went live on January
17 2024.

18 MR. REINHARDT: Understood.
19 Thank you. I think that's all the
20 questions we have.

21 MS. LOWERY: So on the
22 schedules, I know that comparison has been
23 complete. We are waiting on next steps,
24 reviews from the Commissioner's office to
25 publish that. But also, would the Home

1 Health TAC be interested in us reviewing
2 what other states' fee schedules look
3 like?

4 MR. REINHARDT: Annlynn, what
5 are your thoughts on that? Should we take
6 a look at what other states are doing?

7 MS. PURDON: It couldn't hurt.

8 MR. REINHARDT: Yeah, I agree.
9 I don't know if others have additional
10 feedback, but I think it is worth taking a
11 look around and getting us a comparison,
12 especially with the amount of folks that
13 are coming back and forth to Ohio and
14 elsewhere, surrounding states just to see
15 what they are doing too.

16 MS. LOWERY: Okay. All right.
17 We can provide, again, some additional
18 feedback for that next time, if you all
19 are interested in else LTSS doing a little
20 bit of a review or deeper dive of
21 surrounding states.

22 MR. REINHARDT: Sounds great.

23 MS. LOWERY: Okay. And then, is
24 that all of LTSS updates? It looks like
25 there is information about total number of

1 slots funded, active, waiting list
2 numbers? Is that correct?

3 MR. REINHARDT: I think that was
4 a question that someone passed a long last
5 time for the waiver, specifically, just
6 understanding what number of slots we have
7 that are active and then what the waitlist
8 looks like.

9 MS. LOWERY: Okay. If you can
10 hold on just a second. Let me see if I
11 have that readily available.

12 MR. REINHARDT: Okay. Yeah. We
13 will come back to that one. Do you want
14 us to go ahead and jump down to new
15 business?

16 MS. LOWERY: Thank you so much.

17 MR. REINHARDT: Sure.

18 Annlynn, I will turn it over to
19 you.

20 MS. PURDON: Thank you. I'm
21 sorry. The air kicked on in my room and
22 it's like a wind tunnel. So I hope you
23 can hear me.

24 The first one, I did get the
25 email about Essette that they are hoping

1 to have some future updates that will
2 allow for modifications and then we just
3 have to fax them in. So I think that one
4 is resolved.

5 The Condition Code 12, I've
6 discovered it is suddenly becoming an
7 issue again. Aetna -- I'm sorry, not
8 Aetna -- Anthem, like, re-keying claims
9 through Availity and then Availity won't
10 allow the 12 as a condition code. And
11 when I talk to Availity they tell me to
12 call Anthem, and when I talk to Anthem
13 they tell me to talk to Availity. So just
14 wanted them to know that that is an issue.
15 I forgot how I finally worked my way
16 around it, but I did finally. I know, I
17 mailed the claim in, but that's how I got
18 around that.

19 MS. RYAN: This is Kathleen with
20 Anthem. I'm sorry to interrupt.

21 MS. PURDON: Oh, no.

22 MS. RYAN: I just wanted to
23 know, are you working with a -- do you
24 have any contact with Anthem
25 representative? Because I can --

1 MS. PURDON: Yes. Teresa is
2 mine, and she was the one who told me to
3 go to Availity and then Availity said no,
4 I need to talk to Anthem, and it was just
5 a back and forth so I mailed a claim in to
6 make my life easier.

7 MS. RYAN: Okay. And Teresa's
8 last name that you are reaching out to?
9 As long as you have a contact name, that
10 is great.

11 MS. PURDON: I'm not going to
12 say it right. It's A-U-S-S-E-M Lopez with
13 a hyphenated last name.

14 MS. RYAN: Okay. I'm not
15 familiar with her. If you've got a
16 contact and you've resubmitted the claim.

17 MS. PURDON: Yes. I mailed it
18 in. I didn't get anywhere with it
19 electronically, like everybody told me to
20 talk to everybody else so I figured I
21 would bring it here so that maybe you can
22 take it back.

23 MS. RYAN: Okay. I would need
24 more detail; you know, the member ID, the
25 date of service code; if you want me to

1 follow up, and I will reach out.

2 MS. PURDON: If you could put
3 your email in the chat, then I will email
4 it to you.

5 MS. RYAN: All right. I sure
6 will.

7 MS. BICKERS: And Annlynn, this
8 is Erin.

9 I just want to let you know that
10 we do have a couple representatives on
11 from Gainwell on today that, if okay,
12 wanted to do a presentation over your, I
13 believe, item number 1, under New
14 Business.

15 MS. PURDON: Sure.

16 MS. BICKERS: Is that okay?

17 MS. PURDON: Yes.

18 MS. BICKERS: Okay.

19 Ms. Taylor -- Tyler. Sorry I
20 didn't mean to call you Taylor, you can go
21 over go.

22 MS. SIMPSON: Hi. This is
23 Kathryn Simpson. Should we just grab the
24 share? I'm with Gainwell. Is that how
25 you want us to do it? Just grab the share

1 and do our slide presentation?

2 MS. BICKERS: Yes, Kathryn, are

3 you the one screen sharing?

4 MS. SIMPSON: I'm going to share

5 the screen.

6 MS. BICKERS: Okay.

7 MS. SIMPSON: And then Jeannie

8 is going to do the talking. We just kind

9 of split it up just to make it -- you know

10 how it is with sharing hides and talking

11 at the same time, so I will share and be

12 quiet, and Jeannie will go through these

13 slides. Let me start my slide

14 presentation mode and then I will share my

15 screen. Let's see, I don't usually share

16 on Zoom, so let me get the right screen.

17 Tell me if you see something that looks

18 like a slideshow, but it's not just in the

19 slideshow presentation mode yet, and let

20 me do that. And Jeannie, can we hear you?

21 MS. TYLER: Yes.

22 MS. SIMPSON: Okay. I'm going

23 to hit the slideshow from the beginning.

24 Okay.

25 MS. TYLER: Okay. Good morning,

1 everyone. My name is Jeannie and I'm one
2 of the assistant managers at Gainwell
3 Technologies.

4 And in today's presentation
5 includes an overview of how authorizations
6 work in a set. Next slide.

7 Authorizations can be submitted by fax,
8 phone, or portal. And the documentation
9 needed upon request is the MAP 130, the
10 MAP 34, the CMS 485, Plan of Care, MAP
11 248, and any clinical notes if additional
12 information is needed.

13 This is a Visio of the high
14 level flow of the Essette process. It
15 begins when a provider submits an
16 authorization request either by fax or
17 phone for a new service or modification
18 request. The provider also has an
19 opportunity to use the portal to submit
20 the request for new authorizations that
21 can include multiple codes, if the service
22 end date is within the plan of care date
23 range. The Kentucky utilization
24 management team will review the request
25 for medical necessity. And at the bottom,

1 you will notice that there is a learning
2 system and a website that you can utilize
3 for any training, and the provider portal
4 standard operating procedure is in the
5 LMS, the learning system which provides a
6 step-by-step guide on utilizing the
7 Provider Portal.

8 Additional education is
9 available on the LMS site to provide
10 targeted education. The tips for request
11 are if a provider is using the portal,
12 please attach the clinicals to the
13 request. And if you are faxing, please
14 include the associated PA number on a
15 cover sheet and indicate what is being
16 requested. For example, I am adding -- I
17 need to add two skilled nurse visits to PA
18 number, and you put the number. The PA
19 for an initial assessment visit only is
20 not required. The assessment visit is to
21 be added to the request if the member is
22 accepted for services.

23 The assessment, PT, OT, ST,
24 social work, home health aide and supplies
25 can all be on one PA. Here, the plan of

1 care must be included for skilled
2 services. The plan of care is valid for
3 60 days for skilled services; 90 days for
4 supplies. A new PA is needed every 60 to
5 90 days to align with the Plan of Care.

6 Common reasons for lack of
7 information letters is a request is
8 entered into the portal without clinical
9 information, and necessary documents were
10 not received, such as a MAP form or the
11 Plan of Care.

12 Why do some services have
13 overlapping dates while others are
14 rejected with the same scenario? We get
15 duplicate requests and it will throw a
16 duplicate error. When a PA is submitted,
17 and there is an active, current, prior
18 auth for the same services in date range.
19 This results in a cancellation for that
20 second request and a modification made to
21 the existing, current, active PA.

22 Modifications of the request, we
23 are requesting if you can submit through
24 the phone or the fax, as changes, updates,
25 cannot be made through the portal at this

1 time.

2 If a new request is for a
3 service that is not on the previous auth,
4 this will not result in a duplicate. If
5 the provider wants all of the services on
6 one PA, they should be submitted together
7 or call and fax to update.

8 Is there a current -- next
9 slide. Is there a current way to do a
10 modification? The best practice for
11 current modification is to phone or fax
12 your modification needs. Make it clear
13 what is being requested. Example,
14 requesting two additional visits, add your
15 PA number, and that will get you to where
16 you need to go. In the near future, the
17 portal will be updated to allow providers
18 to update their requests.

19 Resources that we have listed is
20 the learning management system, we have
21 the Kentucky website, the fee schedule,
22 the home health manual, and the
23 regulations that apply.

24 Thank you. I just want to thank
25 you so much for having us today.

1 MS. SIMPSON: And our little
2 slideshow was really to target those
3 questions, and we really appreciate the
4 time to join your meeting and present this
5 information.

6 MS. PURDON: Thank you. That
7 was helpful. Is it possible to get those
8 slides? Will those be sent out?

9 MS. BICKERS: Yes, ma'am, I will
10 send them out after the meeting and they
11 will also be posted on the TAC website.

12 MS. PURDON: Okay. Thank you.

13 MS. SIMPSON: And now I will
14 attempt to un-share.

15 MS. REYNOLDS: Is there a
16 timeline on when the portal will be
17 updated?

18 MS. SIMPSON: We are working
19 hard on it. We don't have a specific
20 timeline we can share. How do I unshare?

21 MS. PURDON: I think you have.

22 MS. SIMPSON: Oh, I have?
23 Excellent.

24 MS. PURDON: Thank you.

25 Okay. That's all of them that

1 have been listed. But by any chance is
2 Stuart on from WellCare?

3 MS. ALLEN: Annlynn, Stuart is
4 off today. But this is Aaron Allen and I
5 am speaking.

6 MS. PURDON: Hey. How are you?

7 MS. ALLEN: I'm good. How are
8 you?

9 MS. PURDON: Is he still looking
10 into the incontinence supplies requiring
11 referrals.

12 MS. ALLEN: Yes, he is, and he
13 will have to send an update as soon as he
14 gets that. He can send an email.

15 MS. PURDON: Okay. I just
16 wanted to check. Thank you.

17 MS. ALLEN: You're welcome.

18 MS. PURDON: Okay. I think that
19 is all of the new business.

20 I will turn it back over to you,
21 Evan.

22 MR. REINHARDT: Okay. We will
23 just dive into the general discussion
24 updates from the MCOs.

25 MS. RYAN: No updates for Anthem

1 at this time.

2 MS. BICKERS: I'm going to start
3 calling on people.

4 Aetna?

5 Humana?

6 MR. ELLIS: No updates at this
7 time.

8 MS. BICKERS: Passport? Were
9 good here.

10 MS. SLATTERY: We are all good
11 here.

12 MS. BICKERS: United?

13 MS. LEWIS: Hi. It is Suzanne
14 from United. Nothing from us.

15 MS. BICKERS: WellCare?

16 MS. ALLEN: We don't have
17 anything either.

18 MS. BICKERS: And Aetna, again,
19 to make sure that I didn't miss you?

20 Okay. Did I call everybody? I
21 think I did.

22 MR. REINHARDT: Yes, I think you
23 got them. Thank you for your help, Erin.

24 We will jump down to updates
25 from DMS and/or Commissioner Lee.

1 MS. BICKERS: Are there any DMS
2 updates anyone would like to or need to
3 share?

4 MS. LOWERY: I have the waitlist
5 information, if we are ready to go back.

6 MR. REINHARDT: Okay. Perfect.

7 MS. LOWERY: So we will start
8 with the state fiscal year, 2025. We are
9 seeing -- for HCB, we received 250 slots.
10 We are releasing 100 to 125 a week for
11 those.

12 For Michelle P., we have
13 received for state fiscal year, '25, 250,
14 releasing like 85, 85, 80.

15 Then for SCL, we received for
16 state fiscal year, 250. And we are also
17 releasing those as those urgent ones come
18 up. And then also, we have, you know,
19 been working to ensure that the provider
20 can sustain those slots that we are
21 releasing. Also, for our current
22 information that was for our slots that we
23 are releasing. Let's see here.

24 For our waitlists, I am going to
25 provide that and I'm assuming Leslie still

1 was not able to join?

2 MS. BICKERS: I have not seen
3 her join, April. I can try to ping her.

4 MS. SLATTERY: May I ask a
5 question, please? This is Therese with
6 Passport Molina.

7 MR. REINHARDT: Go ahead.

8 MS. SLATTERY: I am -- I
9 apologize, but I am not familiar with the
10 discussion on the slots. Are we talking
11 about how any waiver slots are open? I'm
12 not clear on the topic of that discussion.
13 I am fairly new to this group.

14 MS. LOWERY: Yes, those are the
15 1915(c) waiver slots.

16 MS. SLATTERY: Okay. Thank you.

17 MR. REINHARDT: Did that cover
18 everything, April?

19 MS. LOWERY: Yes. I'm so sorry
20 my computer has locked up on me. I was
21 going to go back and give the waitlist,
22 but my MWMA has closed out on me.

23 MR. REINHARDT: Well, that's
24 okay. If you can just follow up with an
25 email and give us that info, that would be

1 helpful.

2 MS. LOWERY: Yes, I will get
3 that to Erin and we will get that sent
4 back out.

5 MR. REINHARDT: Okay. Perfect.

6 Annlynn, do you want to do the
7 last couple or do you want me to just
8 finish up here?

9 MS. PURDON: Either way. You
10 can finish up.

11 MR. REINHARDT: We don't have
12 any recommendations so, Susan will be our
13 representative at the MAC meeting, and I
14 will attend as well to do the update from
15 the Home Health TAC, and our next meeting
16 is October 8th. It says 2025, but I think
17 we are still in 2024.

18 MS. PURDON: I think you all put
19 that in there to see if I am paying
20 attention.

21 MR. REINHARDT: A little test
22 there at the end.

23 So unless there is anything
24 else, we will look for those handouts from
25 Gainwell, and just a little bit further

1 detail from DMS on the waitlists and we
2 will go from there.

3 MS. PURDON: I just want to
4 thank Gainwell and Erin for working on
5 that authorization issue for me.

6 MR. REINHARDT: Yes. Thanks for
7 getting that information together. We
8 appreciate it.

9 MS. BICKERS: That was all
10 Gainwell. I just passed it along.

11 MS. PURDON: Well, thanks for
12 passing it along.

13 MS. BICKERS: You are very
14 welcome. Any time.

15 MR. REINHARDT: Well, if there
16 is nothing else, I will make a motion to
17 adjourn.

18 MS. PURDON: I will second.

19 MR. REINHARDT: All those in
20 favor say, "aye."

21 TAC MEMBERS: Aye.

22 MR. REINHARDT: We will adjourn.
23 Thank you everybody.

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C E R T I F I C A T E

I, STEFANIE SWEET, Certified Verbatim
Reporter and Registered CART Provider - Master,
hereby certify that the foregoing record
represents the original record of the Technical
Advisory Committee meeting; the record is an
accurate and complete recording of the
proceeding; and a transcript of this record has
been produced and delivered to the Department
of Medicaid Services.

Dated this 5th day of September, 2024.

/s/ Stefanie L. Sweet

Stefanie L. Sweet, CVR, RCP-M