Home Health TAC

February 11, 2025 10:30am - 12:30pm

- 1. Welcome & Introductions Annlyn Purdon, TAC Chair
- 2. Establish Quorum Annlyn Purdon, TAC Chair
- 3. Approval of Minutes from Previous Meeting Annlyn Purdon, TAC Chair
- 4. Old Business
 - A) Supplies Limits
 - B) Home Health Aide utilization (pre and post MCO numbers) Data has been requested
- 5. New Business
 - A) Where do we stand on Pleurx drawings being covered?
 - B) Some providers are experiencing issues billing and getting paid for claims? Example: Any supply patient that has Wellcare Medicare and Wellcare Medicaid have billing issues. Wellcare reps state that we are not placing condition code 12 on the claim to bypass Medicare. However, if we do enter the condition code, the claims are rejected. We have completed the claims issue log and submitted that in October of 2024. These issues have been presented to several different departments with Wellcare for review of the issue. Claims were submitted paper via mail with the MAP 34 instructions and the MAP 34 as per the instruction of our representative. We received rejection letters for each of those claims as well stating we were not billing with the HIPPS codes and Kristina Rose at Wellcare stated if we make those corrections, the claims should be accepted. These services should be on the bypass list. The Wellcare EDI team does not understand the process and the paper claims are also rejected.
 - C) Switch from Anthem to UHC

Example: We ran a report to determine how many active patients were Anthem BCBS. We have been contacting patients/CM to make them aware that we are out of network with Humana and UHC. Also, we are asking them to contact kynect at 855.459.6328 and switch to Traditional Medicaid, Passport, or Wellcare Medicaid (not dual) if they want to continue receiving supplies through us.

6. General Discussion

Updates from ALL MCOs (common billing issues, common PA issues, any other Home Health issues)
Updates from DMS
Updates from Commissioner Lee

- 7. Recommendations
- 8. MAC Meeting Representation
- 9. Next Meeting April 8,2025