

COMMONWEALTH OF KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES

IN RE: CHILDREN'S HEALTH TECHNICAL ADVISORY COMMITTEE

ZOOM MEETING

March 9, 2022
2:00 P.M.
(All Participants Appeared Via Zoom or Telephonically)

APPEARANCES

Mahak Kalra
CHAIR

Cherie Dimar
Donna Grigsby
Courtney Smith
Michael Flynn
TAC MEMBERS PRESENT

CAPITAL CITY COURT REPORTING
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APPEARANCES
(Continued)

Leslie Hoffmann
Judy Theriot
Lee Guice
Angie Parker
Erin Bickers
Jonathan Scott
MEDICAID SERVICES

(Court Reporter's Note: At the request of DMS, all other participants appearing via Zoom or telephonically will not be listed under Appearances.)

AGENDA

1. Welcome and Introductions
2. Establish Quorum
3. New Business
 - * COVID-19 Vaccine for Kids
 - * How is rollout going?
 - * Ideas to get vaccines to kids based on rural/ urban gap.
 - Issue: Low number of preventative visits for kids.
 - * Does DMS have data around this?
 - * Discuss ideas to ensure kids get their routine visits
 - Issue: Large number of students throughout the school districts who are opting to do home school or home/hospital due to their anxiety levels from COVID and being out of school for a lengthy period of time and many students who are seeking mental health services
 - * Pat Glass was going to reach out to Directors of Pupil Personnel in school districts to have informal presentation.
 - Any other topics?
4. Medicaid/MCO Updates/Questions
5. General Governance Issues
 - * Discussion around new chair or vice chair for instances when the chair can't attend?
6. Other Business
7. Action Items
8. Adjourn

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MS. KALRA: We will go ahead and get started. I want to be mindful of everyone's time and knowing that we have several who have not logged on yet.

Welcome, everyone, to our March meeting. I hope you all are doing well. I think we could go ahead and just dive in and do welcome and introductions right now and I could kick us off.

(INTRODUCTIONS)

MS. KALRA: Did we get all of our TAC members or is there someone else joining?

MS. BICKERS: I don't have anyone in the Waiting Room right now.

MS. KALRA: Okay. Sounds good. I would assume that means we don't have a quorum. Is that correct?

MS. BICKERS: I counted four of you but I'm still learning. So, I may have missed over one of you during introductions. I have a list here.

DR. GRIGSBY: I think there are five of us.

MS. KALRA: Yes, there are five of us.

MS. BICKERS: Are there? Okay.

1 I'm sorry.

2 MS. KALRA: Dr. Grigsby, there's
3 myself, there's Cherie, there's Michael, there's
4 Courtney. So, that's five of us.

5 MS. BICKERS: I missed Courtney.
6 Sorry about that, Courtney.

7 MS. KALRA: Would you like to
8 introduce yourself? I know this is your first
9 Children's Health TAC. So, I just wanted to give you
10 the space to introduce yourself to all of us as well.

11 MS. BICKERS: My name is Erin
12 Bickers and I will be your new Sharley. She has
13 retired at the end of January, well-deserved. So, I
14 will be stepping in and trying to help oversee and
15 take care of everything and I will drop my email
16 address in the Chat as well so that you guys can
17 reach me. I look forward to working with everybody.

18 MS. KALRA: Thanks, Erin. All
19 right.

20 So, from my understanding, that
21 means we do have a quorum established with five of
22 the members here. Is that correct, Erin, before we
23 proceed? I just want to make sure.

24 MS. BICKERS: Yes.

25 MS. KALRA: Okay. That sounds

1 good. All right. We can go ahead and get started.
2 I know we've been waiting for this for a while.

3 So, let's just go into the New
4 Business. I know we wanted to talk about COVID-19
5 vaccinations for kids, kind of getting just a sense
6 of how it's going, ideas on whether we have some
7 gaps.

8 So, I don't know if I'll just
9 turn it over to folks on Medicaid if they have any
10 update or any of the MCOs. It would just be helpful
11 to know what's happening and ways that we can kind of
12 support.

13 MS. STEPHENS: This is Cathy
14 Stephens. We put together a few slides if you guys
15 would like to see those on the requested information
16 for this meeting. Is it now when you would like to
17 see that?

18 MS. KALRA: Yes, please.

19 MS. STEPHENS: Okay. I believe
20 Sanggil with Humana is going to start us out.
21 Sanggil, do you want to share your screen?

22 MS. TSAI: So, this is the item
23 on the low number of preventive visits for kids.

24 MS. STEPHENS: We can't see your
25 slide yet, Sanggil.

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MS. GUICE: Erin, you have to give her permission to share.

MS. BICKERS: Okay. Thanks.

MS. GUICE: And, then, you have to stop sharing the agenda. There you go.

MS. STEPHENS: And this is kind of what they reached out earlier to ask us to have prepared for this meeting. So, we can just go through our slides at this point.

MS. TSAI: Can you see my screen?

MS. STEPHENS: Yes, we can see it now. Thank you.

MS. TSAI: Okay. So, this is about improving preventive visits for children. So, what we prepared was there's two points that we can address.

The first one is does DMS have data around this? Yes, they do. What we do is we track the data on preventive visits for children and adolescents included and, then, we submit the data to DMS.

There are three major documents or reports we submit. The QM-03 report we submit quarterly. It includes the rate for each quarter and

1 also the changes from last year and it includes also
2 the activities we have taken and anything planned for
3 the next quarter. So, that's the one report.

4 And, then, there is another
5 report called the NCQA HEDIS report. This is an
6 annual report that we submit annually and it is
7 submitted in August and the last time we submitted it
8 was in 2021.

9 And, then, also we have a CMS-
10 416 report that we submit every year and the last
11 submission was actually a few days ago. So, that's
12 what we submit to the State.

13 And the next two slides, our
14 team is going to present what we have done to improve
15 our children's preventive visits. So, I'm going to
16 give this to Josh.

17 MR. BEGLEY: Thanks, Sanggil.
18 Good afternoon, everyone. This is Josh Begley with
19 Humana. I'm the Associate Director for Case
20 Management, and I want to bring you all a couple of
21 things that we are doing across our Case Management
22 Program, the Moms First Program and our EPSDT team to
23 kind of support the wellness initiatives.

24 So, in our current state, we're
25 identifying and outreaching those pediatric enrollees

1 via a call, via a text, email across several
2 different campaigns including COVID.

3 We are outreaching some of our
4 pediatric members who are at risk not just for COVID
5 but for complications from COVID, so, looking at
6 (inaudible) who have a high BMI, who are diabetic,
7 who have some of those other chronic conditions that
8 may put them more at risk. So, we are doing some
9 outreach to those unvaccinated members in those
10 categories.

11 We assess for - really in all
12 of our assessments, we assess for vaccinations,
13 wellness visits. We have those conversations with
14 every member that we engage, both pediatric and
15 adult.

16 We educate and goal plan around
17 those wellness gaps when they are identified. So, we
18 want to follow those through until completion for our
19 pediatric enrollees and their families when we know
20 about something.

21 We also identify these
22 enrollees out of our Moms First Program and make sure
23 that they are getting those well-child visits and
24 reinforcing that. Our population for our Moms First
25 is relatively small but we do reinforce that with all

1 of our contacts there.

2 We leverage our rewards that
3 are tied to that area of well-child visits. So, we
4 try to push those incentivized rewards and make sure
5 that families know about them because a lot of times
6 the education around what they may receive if they
7 complete the wellness visits, there can be a gap
8 there.

9 We use a vendor called Pacify
10 for our mothers and they help us in pushing
11 notifications and reminders of appointments and
12 vaccines for both the mom and the baby. It's another
13 path that we take there.

14 We promote the Text 4 Baby app
15 that also gives text reminders. That's a free
16 resource out there for families and for us to use to
17 remind folks about those visits.

18 I mentioned the targeted
19 outreach to at-risk enrollees.

20 We have started to explore a
21 few provider collaboration pilots, one with a
22 provider in Louisville to really target those
23 enrollees who are at risk for a high BMI and are at
24 risk for (inaudible) issues and things of that
25 nature. So, we're doing some enhanced provider

1 collaboration.

2 We've done social media
3 campaigns to encourage the well-child visits.

4 We've tried to really push the
5 collaboration with all of our case-managed members
6 with providers outside of the pilot that we're doing
7 to promote those as well.

8 We've done flyers for well-
9 child visits, prenatal and postpartum. We include
10 those things in those packets for our Moms First
11 members and, then, we have a couple of Community Baby
12 Showers scheduled throughout 2022 where we will be
13 reinforcing that as well.

14 And that's not everything that
15 we're doing but we've put a lot of effort in this
16 over the past year. So, I wanted to share those with
17 the group as well.

18 MS. MORGAN: And I'm Traci
19 Morgan and I am the Associate Director for the
20 Provider Engagement Team for Medicaid here in the
21 State of Kentucky and I'm going to talk a little bit
22 about what we do to support our providers in
23 improving these rates.

24 One of the first things is out
25 on our provider portal, you will find education and

1 flyers to help explain what the measures are and best
2 practice tips to help get these gaps closed and,
3 then, some coding guidance on how to submit a claim
4 to close out the gap.

5 We do offer a couple of quality
6 recognition programs. The first one is the Medicaid
7 Quality Recognition; and in this program, practices
8 would be eligible for incentives based on achieving
9 targets for the various measures that are in this
10 program.

11 We do have an adult and
12 pediatric membership category. And the requirements
13 for this program is, one, you need to be contracted
14 for the Medicaid line of business and, then, meet a
15 threshold of thirty paneled patients in the adult
16 and/or the pediatric category.

17 And, then, for our Value-Based
18 Programs, we do have the Model Practice Recognition
19 Program. And in this particular program, practices
20 can earn a per-member-per-month incentive for
21 reaching the targets.

22 There is an opportunity for
23 shared savings.

24 This program also has the adult
25 and pediatric membership categories.

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MS. ARFLACK: Can you all see my screen?

MS. KALRA: We cannot.

MS. BICKERS: I made you a co-host, Cindy. So, you should be able to.

MS. KALRA: We can see it now.

MS. ARFLACK: Okay. We took what the agenda had and we kind of developed just three slides that we wanted to share with you on the well-child, the immunizations, the dental visits, and we kind of decided to do it compared nationally.

So, as you can see on the screen, we've got 2018, 2019 and '20. Some of the NCQA codes retired - they retired their measures. So, those have changed. So, we'll have to get those to you when we get the data.

The '21 data is not finalized. So, we by all means can share that with you at that time.

So, this is what we are looking like currently for the routine visits that I think you all were inquiring about.

Coordinating care for SKY enrollees - that's our population that we have - this is the percentage - 35% medical visits, 35% dental

1 and 32% vision visits. These are some of the
2 services that we provide to them initially when they
3 come in. We've increased those. So, we're really
4 proud of that.

5 Our care for SKY enrollees
6 continues to be a challenge but we're up for that and
7 we continue to try to get their services immediately.

8 Improving routine visits, we
9 have block scheduling for Medicaid members which is a
10 really good initiative we have.

11 Our vendor, Avesis, has got an
12 onsite mobile service that is going to the SKY
13 residential facilities. That's working out really
14 well as well. That way they don't have to try to
15 take them to different places.

16 Our value-based providers, we
17 incentivize them for increasing well-child visits.
18 We also gave them an incentive for our COVID
19 vaccines. They didn't have to do anything. If they
20 were able to get an adult or a child in for a COVID
21 vaccine, we would give them I think it was a twenty-
22 or twenty-five-dollar payment.

23 We sent them a list every month
24 to tell them which of their members would need that.
25 And, so, we were working with them to try to get

1 those folks in to their offices.

2 We have a SKY incentive for
3 completing the medical/dental/vision within fourteen
4 days of entering placement. Like I said, that's a
5 really - you know, we wanted to try to get that done
6 as soon as we can because we know it's very
7 important.

8 We have clinic days with value-
9 based providers. That is working and it's a great
10 initiative as well.

11 We started using texting which
12 has really opened the doors up for a lot of different
13 - we used it during COVID to get folks to tell them
14 where the closest vaccine center was, and now we're
15 really utilizing it to kind of get the care gaps
16 addressed.

17 We now have a mobile unit
18 that's equipped with a medical-grade freezer that we
19 can utilize. We started utilizing it with our COVID
20 vaccines and we hope to try to get some immunizations
21 in there as well. We also incentivize providers for
22 those immunizations.

23 So, those are just a couple of
24 things that we're doing.

25 We thought it would be nice to

1 show you what our COVID vaccination rates are for
2 these age groups. As you can see, the 16 to 21 is
3 our greatest, 35.3%. We were giving out Visa cards
4 to our members and we sent those out. The member
5 didn't have to do anything. We would get the report
6 from DMS and we would take those and, then, we would
7 send them a Visa card.

8 We incentivize the providers
9 \$50 for each - I'm sorry - I had the wrong amount -
10 for each vaccination obtained by their members on
11 their roster.

12 Like I said before, we use the
13 mobile unit. It's kind of like a little van with a
14 medical-grade freezer in it.

15 We use our partnership with our
16 independent pharmacies to provide onsite vaccination
17 clinics. Those worked out really well. These
18 pharmacists were willing to go out to our SKY
19 residential facilities. That was another great
20 thing, that they didn't have to transport all of
21 these folks.

22 The member incentive for the
23 adults was \$50 if they got a Moderna, \$50 for each
24 one and, then, \$100 if they got the Johnson &
25 Johnson. We decided to not go the - we got a \$25 one

1 for our children. The reason, we just didn't really
2 feel like we wanted to give them a \$100 Visa card;
3 but, like I said, this is some of our numbers that we
4 have so far.

5 Do you have any questions?

6 MS. KALRA: I have a quick
7 question about the vaccine amount. Is it per shot?
8 So, if you just get your first dose, it's \$50 and,
9 then, your second or is it the complete set?

10 MS. ARFLACK: You get \$50 for
11 the first, and, then, you get another \$50 for the
12 second.

13 MS. KALRA: Okay. And, then,
14 if you get a booster, that's another \$50?

15 MS. ARFLACK: Yes. Currently,
16 when we get the list from DMS, we can't tell if it's
17 the first, you know. So, that's kind of been our
18 struggle, but that's just what we have right now.
19 What we utilized is the immunization list from DMS
20 and they send that to us weekly. That's a weekly
21 list that we get.

22 MS. KALRA: Okay.

23 DR. GRIGSBY: You had said on
24 one of your previous slides something about clinic
25 days with value-based providers. Can you explain

1 that?

2 MS. ARFLACK: The value-based
3 providers are a group that we give an extra, kind of
4 like incentive payments to do. And, so, certain days
5 they will have a clinic. It's mainly, I think,
6 currently just for the SKY population, that they will
7 just take certain - they will take the SKY children.
8 I could be wrong. I don't know if----

9 MS. NACHREINER: Hey, Cindy.

10 MS. ARLFACK: Okay . There's
11 Jennifer. Thank you, Jennifer.

12 MS. NACHREINER: This is
13 Jennifer Nachreiner, the Director of Quality for
14 Aetna Better Health.

15 So, clinic days are something
16 that are effective and we like to do more of.
17 They're essentially working closely with provider
18 groups to bring our members onsite to their clinics
19 at specific times, almost like a block schedule, if
20 you will.

21 So, those are intended to
22 target those members that we know have multiple open
23 gaps in care. So, it could be different
24 immunizations that they're missing. So, it's close
25 coordination with providers knowing which open gaps

1 our members have and making multiple services
2 available in a convenient way.

3 DR. GRIGSBY: Thank you. And
4 the SKY members are - I'm sorry if you explained this
5 and I just didn't hear it but SKY members are a
6 special subset of patients?

7 MS. NACHREINER: Within Aetna,
8 we have a separate contract with the State to support
9 the - SKY is an acronym for Supporting Kentucky
10 Youth. So, we support children who are involved in
11 the foster care system, adoptive assistance, Juvenile
12 Justice-related, those DCBS, DMS----

13 COURT REPORTER: I'm sorry.
14 This is the court reporter. You're cutting out. I'm
15 sorry.

16 MS. NACHREINER: I'm sorry. I
17 don't get great reception. Is this better?

18 COURT REPORTER: Okay.

19 MS. NACHREINER: All right.
20 Perfect. I'm not sure where I cut out. So, I'll
21 just start from the beginning.

22 So, the SKY Program stands for
23 Supporting Kentucky Youth and it is a separate
24 contract with the State where Aetna provides services
25 for kiddos in the state who are involved in the

1 foster care system, adoptive assistance, former
2 foster, Juvenile Justice-involved youth.

3 So, it's a separate, high-touch
4 contract with lots of care management involvement.
5 We have a one-to-one ratio where every member in that
6 contract has a care manager. So, it's very high
7 touch, lots of care coordination; and under that
8 contract, there are different requirements in terms
9 of getting preventive visits for certain
10 subpopulations within that contract.

11 So, some kiddos who come into
12 care, we work diligently to get a physical, like, a
13 clinical visit, a dental and a vision visit within
14 fourteen days of coming into care under that
15 contract.

16 So, that is a population that -
17 the contract started January 1st of 2021. So, we're
18 just now finalizing some of that data and looking at
19 that separately since it is a different risk
20 population and a different care management model. I
21 hope that helps.

22 DR. GRIGSBY: Yes. Thank you.
23 That was very helpful. Thank you.

24 MS. KALRA: All right. Do we
25 want the next MCO to present?

1 MS. KUNTZ: It's Stephanie with
2 Anthem. I can share the screen.

3 MS. BICKERS: Give me just a
4 second to make you co-host, Stephanie. You should be
5 good to go.

6 MS. KUNTZ: Can you see my
7 screen?

8 MS. KALRA: We see nothing.

9 MS. STAMPER: Stephanie, it's
10 Amanda. Why don't you let me share.

11 MS. KUNTZ: That's fine.

12 MS. BICKERS: You should be the
13 co-host now, Amanda.

14 MS. STAMPER: Thank you.

15 MS. KUNTZ: This is the
16 children's preventative visits with our health
17 overview.

18 This year for 2022, we kind of
19 changed our strategic plan. We have Elevate, what
20 we're calling Elevate. So, it encompasses Population
21 Health and we have eight different domains of health,
22 and one of our domains is focused on maternal child
23 health. And within that domain, one of our goals is
24 to increase CIS Combo 10 and our IMA Combo 2.

25 So, it's a very cross-

1 functional collaborative where we are working with
2 the folks in our Marketing Department, our providers,
3 our care management team, quality team. So, we all
4 kind of come together and meet twice a month to work
5 on these different areas of focus.

6 So, that has been very helpful
7 for us to break down barriers within Anthem and
8 really let everyone know for Kentuckians focused on
9 Kentucky Medicaid what our priorities are for the
10 year.

11 We also updated our Healthy
12 Rewards. We updated the awards and those are
13 specific to children's health. We added the HPV to
14 our Healthy Rewards this year for \$50.

15 And our Care Delivery Team
16 which is kind of a shared services enterprise team is
17 outreaching to targeted provider groups of the higher
18 number of children that are missing the vaccinations,
19 of course, to alert them that they need to engage and
20 educate with those members.

21 And we have new reporting that
22 they are utilizing which gives them the exact due
23 dates, if they're thirty days out, sixty days out or
24 ninety days out. So, we have found that to be very
25 useful and we're using that both with the providers

1 in the value-based programs as well as providers that
2 aren't in those programs. We do have some staff
3 dedicated to the providers that are not in those
4 programs utilizing those same reports.

5 And, then, another shared
6 services enterprise team is our National Quality Team
7 which is our Outbound Call Center. They outreach to
8 members via text and phone calls regarding childhood
9 immunization status, well-child visits in the first
10 thirty months of life, annual dental visits and
11 childhood/adolescent well-care visits.

12 And, again, they have folks
13 that are dedicated to Kentucky and we meet with them
14 monthly to ensure that if our priorities change that
15 they're aware of that and can move in that direction
16 and change things as needed.

17 And, then, we have our Member
18 Outreach Team, our Health Promotion Consultants, who
19 are creating and distributing flyers on the
20 importance of immunizations and your well-child
21 visits and they are connecting with our community
22 partners, our health departments, schools, other
23 CBOs, and are attending community-wide vaccination
24 events with our marketing team to, again, really
25 help, since this is one of our domains of focus this

1 year, to really help promote the preventative visits
2 which encompasses the immunizations.

3 And, then, it's not on here but
4 I just did want to note that we also are in the
5 process - well, it's not completed yet, so, it was a
6 little maybe premature to put it on here, but we are
7 in the process of updating our EPSDT toolkit that is
8 on the provider website.

9 The one that we are moving to,
10 it has been sent for approval - we don't have that
11 back yet - but it is a lot more robust. It has very
12 colorful photos on it, a lot of good charts and
13 there's one page dedicated to resources for the
14 providers.

15 And, then, as I mentioned with
16 our new Elevate Population Health strategy where
17 we're kind of breaking down the silos, we are meeting
18 with our provider team in those meetings twice a
19 month.

20 And, then, also we're having
21 some sort of ad hoc meetings with the providers and
22 they have kind of come up with a calendar for what
23 they're going to do each quarter with the providers,
24 and we have actually started to have input more than
25 we used to into what they're going to educate the

1 providers on and we're able to help tweak those
2 training sessions for the providers, again, to make
3 sure it's really targeting our areas of focus for
4 Kentucky Medicaid and what the health plan really,
5 you know, the direction we want to move in.

6 MS. STAMPER: Thanks, Stephanie.
7 My name is Amanda Stamper. I'm the Director of
8 Marketing and Community Outreach for Anthem Medicaid
9 and I also lead the COVID domain for Anthem, so, a
10 lot of the COVID outreach that's happening.

11 This is a high-level overview
12 of what we are offering members and providers in
13 terms of incentive programs, and this is also in
14 conjunction with education programs as well that
15 includes the text messages, the phone calls, the
16 postcards that we've been mailing out to members.

17 But we do have a member
18 incentive program for all Anthem Medicaid members
19 ages five and up who are fully vaccinated. They
20 receive \$100 as part of our Healthy Rewards program
21 and they have the ability to, once they are fully
22 vaccinated, they've received those two doses, to go
23 in and pick from a different variety of gift cards,
24 including Walmart and Visa gift cards among other
25 retailers and restaurants, and that program is

1 currently running through 2022.

2 To date, we've paid out about
3 \$460,000 in member incentives and we have close to
4 about 5,000 members who have actually taken advantage
5 of the incentive program. Later on, I will show you
6 the numbers of people who have actually been
7 vaccinated.

8 We also have a provider
9 incentive program where any Anthem provider that has
10 an Anthem Medicaid panel that they vaccinate at least
11 one dose receives \$50 per member vaccinated members
12 ages five and up and that runs through 2022.

13 We've paid out some money so
14 far. We've paid out about \$1.25 million in that
15 program and, then, that second payout will happen in
16 January, 2023.

17 We also, as part of our
18 partnership with the Foundation for a Healthy
19 Kentucky, launched a public service campaign directed
20 specifically at helping to get individuals ages five
21 to eleven vaccinated.

22 And as part of that, we held
23 focus groups to talk to families and children to kind
24 of learn what are the key messages that we need to be
25 focused on to help parents feel comfortable getting

1 their children vaccinated and we got a lot of great
2 information out of those focus groups, one of those
3 really being, probably the thing that we heard the
4 most are that parents really want to hear from their
5 providers specifically and directly that the vaccine
6 is good for their child.

7 They felt very hesitant to go
8 to big COVID vaccine clinic days. They wanted to be
9 inside of their provider's office and getting that
10 information directly from their providers. That was
11 overwhelmingly the response that we heard from the
12 focus groups that we had.

13 And as part of those focus
14 groups and the work that we did, we were able to
15 develop the High Five for Health action campaign to
16 give parents the tools and the resources they need to
17 feel comfortable to get their children vaccinated.

18 And if you go to
19 highfiveforhealth.com, there's actually a toolkit
20 that can be downloaded for providers to use in the
21 office to help talk to parents about getting their
22 children vaccinated, and these are just the five
23 points that we were able to develop as talking points
24 as part of the campaign to help get children
25 vaccinated and to give the community resources to do

1 that.

2 And, then, this is the COVID-19
3 overall vaccination rate and this is as of January
4 31st of this year for Anthem. And you can see over
5 there to the left the vaccination percent by age
6 group, that that five to eleven, it's low compared to
7 the higher age ranges.

8 And that's another thing that
9 we heard in the focus groups is that even parents who
10 felt comfortable vaccinating themselves, their
11 spouses, older children, there's really a lot of
12 hesitancy around vaccinating younger children.

13 And, so, I think having
14 conversations in the doctor's office, getting that
15 level of comfort that the vaccine is safe is really
16 what's going to help us drive those vaccination rates
17 up amongst that lower age range.

18 And, then, you can also see
19 down in the right-hand corner the bottom ten counties
20 by vaccination rate where there tends to be a little
21 more hesitancy, a little more work to be done to get
22 the people vaccinated and, then, the top ten counties
23 are next to that on the left.

24 And, then, the full map, you
25 can see there kind of where we really need to focus

1 on in terms of helping to drive those vaccination
2 rates.

3 And, so, what we're doing
4 moving forward is really focusing on educating our
5 members, incentivizing our members, educating our
6 providers, incentivizing our providers and, then,
7 bringing access to the vaccine.

8 So, we are focused on creating
9 inner-generational COVID vaccine events for families
10 that would be enticing for not only the grandparents
11 to come out but for the parents to come out and the
12 children to come out, and we're hoping to roll those
13 out in the spring when the weather gets a little bit
14 nicer, but to also couple that, you know, having
15 providers onsite as well to do some counseling to
16 parents as they're there at those events.

17 So, we continue to provide the
18 access, we continue to educate and incentivize, and
19 we find that coupling those things together tend to
20 be the best way to move forward with the COVID
21 vaccinations.

22 Any questions?

23 MR. FLYNN: I have one question,
24 if you don't mind, real quick.

25 MS. STAMPER: Sure.

1 MR. FLYNN: And maybe I misheard
2 something, but when I was listening to you go over
3 the incentives that were paid out to providers and to
4 members, did I hear correctly that the providers'
5 payout for vaccinations was one point something
6 million while the other was like \$460,000?

7 MS. STAMPER: Yes. So, the
8 provider incentive program, we actually had a program
9 that ran last year as well back before ages five to
10 eleven were eligible to be vaccinated.

11 And, so, what we did with that
12 program when it first launched in October of last
13 year was we sent a check to providers based on the
14 number of members that had already been vaccinated,
15 and that payout rate was higher than the \$50 at that
16 point.

17 And, then, what we did was we
18 said, okay, here's the number of members you had
19 vaccinated and we're paying you based on your percent
20 of members vaccinated \$125 per member that you've had
21 vaccinated.

22 If you are able to increase
23 your vaccination rate amongst your Anthem Medicaid
24 panel, we're going to pay you even more per member
25 for helping us get individuals vaccinated.

1 opportunity.

2 DR. GRIGSBY: Thank you all.

3 Does anyone else have a presentation?

4 MS. ROSS: This is Tabitha from
5 WellCare. And I apologize, I do not have a
6 presentation. This is my first time being able to
7 join you all.

8 I do have some high-level
9 information and I've sent an urgent request to get
10 the data that you all have requested I see that's on
11 the agenda. So, I will get that sent over, but just
12 some high-level overviews from WellCare's perspective
13 on that vaccine response.

14 We've offered an in-home
15 vaccination program. So, that's going on I think in
16 the rural areas. I'd have to get specifics on that
17 program, but WellCare was the first MCO to offer an
18 in-home vaccination program.

19 We do also offer a \$100 vaccine
20 incentive campaign as well for our members who do
21 receive the vaccination.

22 We did some what we call a Shot
23 Across the Bluegrass event in our rural counties and
24 we had those live with the KRS broadcast. We've had
25 several vaccination clinics, back-to-school events

1 that was back in the fall for our under-served and
2 refugee communities.

3 We've had about 95,000-plus at-
4 risk outreaches to our members to just encourage and
5 talk about vaccinations to see what some of those
6 barriers may be that our members would put out there
7 as to why they would not be interested at that time
8 and, then, also connecting them to appointments so
9 that they could get the vaccination if that was their
10 desire.

11 We have also had onsite clinics
12 at our homeless shelters, domestic violence victims,
13 faith-based organizations and African-American
14 communities.

15 We've done some live music
16 events across the state and the American Heart
17 Association radio series both in English and Spanish
18 so that we could also put out the word for all
19 individuals.

20 So, those are just a few high-
21 level overviews that I have today. Again, I will get
22 a presentation and get that information sent out to
23 you all as well.

24 DR. GRIGSBY: Thank you.

25 MS. BICKERS: Tabitha, if you

1 can email that to me and I can make sure to get it
2 out to everyone on the TAC.

3 MS. ROSS: Absolutely, I sure
4 will. And, again, I apologize for not having that
5 ready for you.

6 DR. GRIGSBY: Is that all of the
7 MCOs or are we still waiting for one?

8 MS. BEAL: Passport can present
9 if you'd like.

10 DR. GRIGSBY: Okay.

11 MS. BICKERS: You should be good
12 to go, Jessica.

13 MS. BEAL: Yes, it looks like I
14 am. Thank you. Can you all see my screen? I see
15 Mahak nodding.

16 I apologize. I was unaware
17 that COVID data was part of this, and, so, I did not
18 prepare that. If you guys would like us to prepare
19 some high-level information around COVID vacs rates,
20 etcetera, we can go ahead and do that. We'll work on
21 it and get it sent out to you later.

22 My understanding was this was
23 focused on preventative care visits. And I think
24 both Anthem and Aetna pointed out that we don't have
25 our HEDIS run-out complete. And, so, reporting out

1 on 2021 HEDIS rates around well-child checks is a
2 little bit hard for us to give you a truly accurate
3 count at this time.

4 But as some of you know and
5 we're used to seeing, one of the things that all MCOs
6 have to report out on is the CMS-416. The State
7 bundles that up and sends that to the government
8 every year, and, so, we have to report out on a very
9 specific form to the State every year.

10 This is actually a fiscal year.
11 So, it is not the 2021 calendar year, but I wanted to
12 give you a quick summary of what our well-child
13 screenings look like by the age ranges that we have
14 to report out on the 416 to the State.

15 And, again, the time frame for
16 reporting is a fiscal calendar year. So, that's 10/1
17 through 9/30, but that captures the majority of 2021
18 for you to give you an idea.

19 And from what we're seeing from
20 our HEDIS rates, we're definitely seeing an uptick in
21 well-child exams and other preventative measures for
22 kiddos in 2021 compared to what we saw in 2020 when
23 we all know COVID hit (inaudible) to see those rates
24 at normal rates in a really hard way but we were
25 happy to see the uptick continue.

1 So, as you can see, and this is
2 very consistent probably across all the MCOs, most of
3 our kiddos under the age of one are getting at least
4 one of their screenings, if not multiple screenings.

5 We do not have a really hard
6 time getting our littles screened. It's our older
7 children and adolescents when those requirements are
8 gone and parents are out of the habit. Where we
9 start to struggle when schools are no longer saying
10 they need to see that well-child check like they do
11 for kindergarten and entering into middle school,
12 that's where we start to see struggles with getting
13 our kiddos in for well-child checks and their
14 vaccinations, etcetera.

15 So, again, this is just a
16 really high level of where we fell in that fiscal
17 year on what we sent the State from the 416.

18 I did a quick peep at the State
19 website and occasionally you can see that entire
20 upload for the year on the website if you're ever
21 curious to look and that would include all the MCOs'
22 data. So, you can see the Medicaid kiddos'
23 population as a whole for the Commonwealth there.

24 Similarly to the other Health
25 Plans, of course, we have a number of incentives for

1 well-child exams that we have had in place last year
2 and we have in place now again this year.

3 We do a lot of work just like
4 the other MCOs around member and provider education.
5 Those are obviously the two areas we target, along
6 with offering some education to our community
7 partners and other advocates. For example, last
8 year, we had a session for our advocates specifically
9 on EPSDT where I presented and went over all things
10 related to well-child exams and screenings related to
11 EPSDT during that call.

12 So, we do a lot of education
13 through multiple avenues. We really try to make sure
14 that our families remember well-child checks are
15 critical.

16 And, so, for every kiddo, every
17 one of our EPSDT members, they get a special postcard
18 in the month prior to their birthday. They get one
19 that's dedicated to one-year-olds, one that's
20 designed for children, one that's designed for teens
21 and one that's designed for young adults to remind
22 them that they need to schedule that visit, and it
23 has a few pointers on there about what they might be
24 looking for as part of that visit to explain what to
25 expect and what to ask for and be ready for what's

1 coming when they come to that visit.

2 In conjunction with that, we
3 outreach every one of our EPSDT members at the
4 beginning of the month of their birth month or the
5 month prior via telephonic outreach and usually that
6 call includes you may be getting a birthday postcard.
7 Happy Birthday. We're excited your birthday is
8 coming up.

9 And we ask if they have their
10 well-child check visit already booked; and if they
11 don't, we offer to help with that scheduling process.
12 And, then, if we have helped with that scheduling
13 process, we actually follow up, do a follow-up call
14 to the member to make sure they got that visit done.

15 We make sure that there is no
16 wrong door to catch kiddos when they come in to the
17 Health Plan when it comes to identifying gaps in care
18 around preventative screenings.

19 So, whether a caregiver calls
20 in to Member Services or they're engaged in care
21 management, there's a flag in the system that would
22 alert the person talking to the member that they are
23 missing a well-child check or a preventative dental
24 exam, for example, or maybe they're getting another
25 immunization, to open up that conversation so that

1 they can work with the member.

2 And both our Member Services
3 and our care management team also do the same thing
4 that our outbound call team does which is helping to
5 schedule those visits and break down any barriers
6 around transportation, etcetera to make sure that
7 those kiddos get in to their very critical well-child
8 exams.

9 Occasionally, we have barriers
10 we can't surmount, as we know, and I can think of a
11 few kiddos we haven't seen in care management this
12 last year who had some significant medical
13 (inaudible), for example, and had really anxious
14 caregivers around COVID and they did not want to go
15 to any doctor appointments for well-child checks.

16 And in those cases, we have our
17 nurse practitioners on staff and we can dispatch them
18 to the home to complete that well-child check, and we
19 did that several times last year.

20 We know that the ideal is that
21 they will go to their health home and their primary
22 care provider for those well-child checks. As the
23 EPSDT Coordinator for the Health Plan, I am pretty
24 passionate about that from my own experience for
25 seeing primary care; but when we can't, when all else

1 fails, we do have our nurse practitioners that they
2 can go perform those well-child exams, and that has
3 been very successful and it really helped soothe the
4 anxiety of some of our caregivers last year.

5 Of course, we want to serve
6 providers as much as possible. So, we have avenues
7 for our providers to refer directly to care
8 management any member that was scheduled for a well-
9 child check that didn't show up.

10 If they didn't show up, you can
11 go ahead and refer to us after your own efforts have
12 been made and we're going to try to bring that child
13 into compliance and help get them scheduled and look
14 for some of those barriers that might be existing as
15 to why they didn't show up or couldn't show up for a
16 visit so that the next time they're scheduled, that
17 missed appointment doesn't happen and we can bring
18 them back into adherence with the periodicity table
19 as quickly as possible.

20 Some of the tools and resources
21 that I use and the quality team uses, we have a
22 specially-designed EPSDT dashboard and, of course,
23 our HEDIS dashboard and that allows us to drill down
24 on both member- and provider-specific preventative
25 care data so that we can target outreach

1 interventions to both members and to our providers.

2 We have an amazing team of
3 quality specialists who work with our provider
4 offices and bring them that data quarterly and update
5 them and let them know how they're doing with their
6 panels and we use that dashboard in particular to do
7 that.

8 And, then, similar to other
9 Health Plans, our value-based models for our provider
10 practices around pediatrics, of course, include well-
11 child checks and incentivizing providers in those
12 value-based model arrangements around well-child
13 checks and immunizations.

14 So, that's just kind of a high-
15 level overview of what we're doing specifically
16 around well-child exams. And, again, I'm happy to
17 pull that data for you all around COVID and send it
18 back to the group at a later date. Any questions?

19 DR. GRIGSBY: Hi, Jessica. This
20 is Donna. I just want to make you aware of
21 something, and, again, I'm not sure what happened in
22 this case, but we recently had a family who came in
23 for their well-child care.

24 They had received a call and
25 had a video visit with someone through their

1 insurance plan who was a nurse practitioner from the
2 State of California is what they relayed to us, and
3 they thought they were just communicating about
4 questions or whatever.

5 And they came in for their
6 checkups. They were not a family that had missed
7 checkups previously. What we figured out or what we
8 were told and found out was that that was actually a
9 telecare visit by that nurse practitioner that
10 counted as their well-child care.

11 So, we could no longer bill for
12 well-child care for those children for those visits
13 because they had already been done via telemedicine.

14 So, can you help me understand
15 maybe how that could hAve happened?

16 MS. BEAL: I'll have to dig into
17 that because, again, our nurse practitioners are
18 boots on the ground in Kentucky and we dispatch them
19 to the home. They have done some telehealth visits
20 when that was what was preferred by the caregiver but
21 that was very rare situations.

22 MS. DICKEY: This is Ivana.
23 They also do not bill or send a claim and we don't
24 deny claims if a well-child check has occurred within
25 the 365-day window and whatnot.

1 MS. BEAL: Now you can all bug
2 me. No, I'm just kidding. I'm very used to
3 providers reaching out to me directly around anything
4 related to EPSDT. I welcome it.

5 DR. GRIGSBY: Dr. James, you're
6 lighting up.

7 DR. JAMES: Yes, I am because
8 I'm also a member of the American Academy of
9 Pediatrics here in Kentucky. So, you can get a hold
10 of me, too, in terms of finding different issues that
11 we don't want to be process issues. We want to be
12 able to resolve them.

13 DR. GRIGSBY: Any other
14 questions?

15 MS. KALRA: Thank you, Jessica.
16 Do we have another MCO that is going to present or
17 did we get all those?

18 MS. FEATHERINGILL: This is
19 Carri with United Healthcare. I'm here. And I
20 apologize. I don't have a presentation to share
21 right now. I'm sort of filling in last minute but I
22 will certainly get this put together and sent over to
23 you along with the data that was requested.

24 But I will just go over kind of
25 what we are doing toward those preventive health

1 visits and, then, a little bit about our COVID
2 incentives as well.

3 Obviously, we provide the UMO-6
4 and CMS-416 to the State, and our HEDIS data, we will
5 only have HEDIS data for '20 and '21 since we just
6 started in January of 2021 but that will be finalized
7 in June or July. So, we currently don't have that to
8 show as well.

9 As far as our current
10 activities to improve member participation in well
11 visits, we have quite a few campaigns going on,
12 postcards for missed visits, for immunizations at
13 six, eight and sixteen months and, then, IDR calls
14 post that and, then, another set of postcards to our
15 sixteen- to seventeen-year-old members that have
16 either missed a meningococcal immunization dose or
17 haven't started that series, and, then, also sort of
18 beyond those measured guidelines also to our
19 eighteen- to twenty-three-year-olds to try to get
20 those meningococcal vaccines done and, then, calls
21 are happening post those postcards also.

22 We're also doing targeted live
23 calls to non-compliant members, and, really, for the
24 people that we reach for those, really doing sort of
25 a bigger conversation about all of the things at that

1 time - immunizations, well-child visits, making sure
2 they have a PCP that's in network, making sure they
3 have a dental provider that's in network,
4 transportation and all of those things; and if the
5 member is not reached or the caregiver of the member
6 obviously is not reached, then, leaving a message
7 just about the importance of those visits and, then,
8 asking to please call back if they have any need for
9 assistance with either scheduling or finding a
10 provider or transportation to appointments because we
11 know that is sometimes a barrier for our members.

12 Our gift card incentives are
13 changing for this year but we have been providing
14 gift cards for members twenty to twenty-one who had a
15 comprehensive well-care visit with PCP or an OB/GYN
16 and, then, also a \$15 gift card for members two to
17 twenty that had a dental visit.

18 And just to go ahead with our
19 COVID incentive at this point, we give a \$100 gift
20 card for members once they become fully vaccinated.
21 So, it's not per vaccination but once they are fully
22 vaccinated.

23 And, then, we are also
24 providing what's called Moms Meals which is a program
25 - and I believe other MCOs may participate as well -

1 but meals that are delivered to Moms postpartum and
2 we also utilize that for some other special groups,
3 but we added to it our COVID vaccine families as
4 well. So, for anyone in the family that became fully
5 vaccinated, we would send fourteen meals delivered to
6 their home.

7 As far as outreach goes, our
8 clinical quality consultants are providing a report
9 to clinics with member participation information and,
10 then, they're also meeting with them to talk about
11 best practices for getting members in for their well
12 visits.

13 And, then, we've done quite a
14 bit of training on billing and coding with those
15 providers with the clinical quality consultants and,
16 then, larger in our town hall type meetings where
17 we've done more teaching on billing and coding and
18 trying to make sure that the well visits that are
19 happening are being billed and coded properly so that
20 they count toward as an EPSDT visit.

21 I have found in my, you know,
22 when I've dug just individually into some claims that
23 I feel like I'm seeing some well visits that are
24 happening for members but they're not coming into our
25 data as an EPSDT visit. I don't have a really deep

1 dive on that yet but I'm not sure. Is it just a
2 coding or billing issue? Is just one piece of that
3 EPSDT visit missing, so, it's not counting, so,
4 trying to look a little bit deeper into that.

5 Our community outreach team has
6 held a lot of events to provide education and, then,
7 also participated in a lot of community vaccine
8 clinics. Some of our care management staff have
9 participated in those as well. We had some
10 participation at the Kentucky State Fair.

11 I know there's some incentive
12 program for PCP's that's currently being developed by
13 our quality team. I don't have details on it today.

14 And we have a provider
15 newsletter, a member newsletter that's going out
16 quarterly that has encouragement to have
17 immunizations done and well visits done on time.

18 And I believe that is all that
19 I have at the moment but I'm glad to take any
20 questions.

21 MS. KALRA: Any questions for
22 Carri?

23 DR. GRIGSBY: Thank you all. It
24 seems like that most of you guys provide
25 transportation services. Is that true?

1 MS. FEATHERINGILL: Yes. We'll
2 pay for transportation to any medical appointments.

3 MS. BEAL: Sometimes members
4 need help arranging it and understanding how to use
5 it.

6 DR. GRIGSBY: Thank you.

7 MS. KALRA: All right. So, not
8 hearing any questions, additional questions, I
9 believe that the Department of Medicaid and Dr.
10 Theriot has a presentation that she wanted to do.

11 DR. THERIOT: If you can allow
12 me to share my screen. I just have a few slides.

13 MS. BICKERS: You should be good
14 to go, Dr. Theriot.

15 DR. THERIOT: I just pulled some
16 information, some claims information. So, this
17 should kind of give you guys a picture of all of the
18 MCOs basically and fee-for-service.

19 So, when I look at this, this
20 is an unduplicated member count and those are people
21 that we see a preventive care visit, one during the
22 year.

23 So, you can see blue is 2018,
24 orange is '19, gray is 2020 and you see how much it
25 dropped and, then, 2021 is the yellow. It's coming

1 back up but it's still not where it was even in 2019.

2 So, then, some people have more
3 than one visit during the year, anybody less than a
4 year of age and the little ones.

5 So, this is the number of
6 claims for preventive care visits during the year.
7 So, you can see the numbers jumped up by about a half
8 a million but the shape of the bars really didn't.

9 So, you have a big drop in 2020
10 but, then, coming back up in 2021 but still not near
11 where it should be which is a little worrisome
12 because I would expect that it not only be up to
13 where it was in 2018 and 2019 but even more than that
14 because you're making up for lost time. So, that was
15 worrisome.

16 And, then, breaking it down by
17 age, very surprising, the one-year-olds or less than
18 one, there was almost no change. There was a little
19 bit of a drop but you can see that there's almost no
20 change.

21 And as the children get older,
22 fewer and fewer of them are making it to those well-
23 child visits.

24 Obviously, glancing at it, 2020
25 was the big drop; but, again, in 2021, it's not near

1 where it really should be. It's above 2020 but it's
2 not up to where it was before and you don't see any
3 of that catch-up that you would expect.

4 Then, it's like, okay, well,
5 let's look at the shots because what do kids get at
6 their checkups? They get shots. This is a slide
7 from Julie Miracle in DPH - she's in charge of
8 Vaccines for Children - and this is very worrisome
9 because the red counties are counties where they have
10 at least a 30% decrease in ordering through VAC and
11 this is comparing the 2017 to '19 time period
12 compared to 2020 through September of 2021.

13 So, I didn't count them.
14 There's at least fifty counties. So, almost half of
15 our counties have dropped at least 30% in the
16 vaccines that they are ordering through VAC.

17 The orange counties, they have
18 a drop in ordering or needing vaccines between 10 and
19 30%.

20 When I went in and looked at
21 some individual counties, some have a decrease of
22 70%. So, whatever they were getting in 2018, they
23 ordered 70% less in 2020 and 2021. So, that is very
24 worrisome.

25 And, then, just looking overall

1 on the vaccines, it kind of looks similar to those
2 well-child visits which is kind of expected, but the
3 blue bars are 2019, red bars are 2020, and, then, the
4 green bars are 2021.

5 And, so, again, you can see
6 there's some catchup above the 2020 red bars but not
7 near what it would need to be to be equal to or
8 greater than what we were doing in 2019.

9 So, to me - I don't know - you
10 guys let me know what your thoughts are - but, to me,
11 this is very worrisome that we saw a big drop in
12 vaccines and in preventative care visits and we
13 haven't seen a rebound at all, and I think that's it.
14 That's all I have.

15 DR. GRIGSBY: That is really
16 worrisome. I agree with you, Judy. Do we have a
17 sense of why folks aren't coming back yet? Are they
18 still concerned? I'm just trying to understand.

19 DR. THERIOT: I don't know.
20 When you look at the little ones, the less than one,
21 it's not near as bad as the adolescents, and I don't
22 know if there's kind of lead-over, the concern about
23 COVID shots and the bleed-over into all other shots.

24 I think we kind of saw that
25 with COVID shots and flu shots. So many more people

1 did not get their flu shots this past year.

2 It could also be that nurses in
3 the rural areas, you might have one or two local
4 health departments or one school nurse and suddenly
5 that person is no longer doing shots. They're busy
6 doing COVID testing or contact screening and things
7 like that.

8 So, it could be they didn't
9 have that many people doing that sort of work and
10 they had to take them away or, again, in the rural
11 areas, they may only really get shots at school.
12 And, so, if the kids aren't in school, they're not
13 getting shots.

14 I don't know. I've thought
15 about this a lot and I don't have an answer.

16 MS. ARFLACK: This is Cindy
17 Arflack from Aetna. I would agree that it's not just
18 one thing. I think it's multi-faceted. I think that
19 a lot of the offices didn't have enough staff to take
20 this in, as well as there's other - you know, people
21 aren't going back yet. I mean, there's a lot of
22 different things.

23 I think it's up to us, though,
24 to reach out to the providers, talk to our provider
25 community and also talk to our members to try to get

1 them back in to talk to our providers.

2 So, I think it's multi-faceted,
3 to be honest. I don't think it's any one thing
4 that's causing it. I think there are several
5 reasons. So, we need to address all of them. I
6 mean, I think that's what we need to do and that's
7 what we're going to have to do.

8 MS. BEAL: This is Jessica with
9 Passport, and I would agree. I wouldn't expect to
10 see a rebound effect with well-child exams, for
11 example, because if you're five, you can't go back
12 and redo a four-year-old visit developmentally,
13 although four-year-olds get vaccinations. So, that
14 might be a five-year-old that's getting some catch-up
15 vaccinations.

16 But in talking to the providers
17 a lot lately, it feels like the COVID barrier was
18 real in terms of focusing on that as a vaccine as
19 opposed to other vaccinations.

20 Health departments being shut
21 down for a while was still a barrier, work-arounds
22 for that, and, then, hearing from some of our
23 providers that take smaller numbers of Medicaid
24 members and do not participate in the Vaccination for
25 Children Registry and just are now completely out of

1 the habit because of the additional barriers from
2 COVID about thinking through how they work with those
3 kiddos in particular.

4 And I think the COVID barrier
5 there is when kiddos can't get their vaccines with
6 their well-child check and you've got a trepidatious
7 parent who is scared to go some place again - they
8 were already brave enough to go to that provider
9 visit - saying now you've got to go somewhere else
10 and expose your kiddo again, it's really scary when
11 there's no vaccines for children in the range where
12 we need the most vaccinations in kids for their
13 regular vaccine scheduling.

14 DR. GRIGSBY: That makes sense.
15 Anything else? Mahak got called away to another
16 call. So, I can't see the agenda. Is there anything
17 else before we move forward?

18 Where are we now? I guess we
19 didn't talk about the students that are opting to do
20 home school. Do we have any information on that
21 topic?

22 I don't think Pat is here.
23 Pat, are you with us?

24 Mahak, we were just looking at
25 that issue and I don't think Pat is with us. So, I'm

1 not sure anyone can give us an update on that.

2 MS. KALRA: That's unfortunate.
3 I know that is something that she was going to bring
4 to the table and we could table that for the next
5 meeting, and I'll circle back with her via email.
6 And, Erin, can you do that as well? Maybe I'll just
7 copy you on there so you can hold us accountable to
8 make sure that we have a speaker for this piece of
9 it.

10 MS. BICKERS: Yes, ma'am.

11 MS. KALRA: Thank you. I'm
12 sorry, guys. It's the Legislative Session and I'm
13 getting calls left and right about certain issues
14 that are popping up. So, I am trying to multitask
15 and knock out multiple things at one point.

16 I know I can't do that really
17 well. So, I missed part of the conversation, but
18 hopefully we have a better understanding of where and
19 what we're doing with COVID vaccines and also
20 preventive visits for kids.

21 I don't know if there were any
22 gaps that were discussed that we need to focus our
23 attention on or any recommendations that this team
24 would like to present to the MAC. If you all see
25 something, let's go ahead and discuss it because we

1 have a quorum.

2 So, I'm just going to pause
3 right there to see if there's any recommendations
4 that we want to move forward before we go through the
5 other agenda items.

6 DR. GRIGSBY: I feel like one
7 thing that was mentioned was just that the thought is
8 that this decrease in preventive visits and vaccines
9 is something that is multi-factorial.

10 Do we want to recommend that
11 someone take a look at this more closely to try to
12 overcome barriers or work through the MCOs to try to
13 overcome this?

14 I know the MCOs are all - it
15 sounds like they're doing a lot of work around
16 getting folks in for these visits.

17 And if I'm not mistaken, there
18 are a few that we don't have all the data from from
19 2021 maybe, all of it, to see if other improvements
20 are happening but still definitely some gaps. It
21 seems like it's coming back but it's slow.

22 MS. KALRA: So, it sounds like
23 there's no immediate recommendations. Maybe this is
24 just a standard agenda item is just getting more
25 routine numbers around prevention visits. When

1 there's any updates, we would love the MCOs and DMS
2 to provide us with updates, kind of an ongoing agenda
3 item just to make sure that we're monitoring this.
4 And if there's anything that bubbles up that we could
5 recommend, we will. Does that sound like a good
6 solution? Is that a fair request from our MCO and
7 DMS friends?

8 MS. BEAL: I think the MCOs
9 could probably present again when all of our HEDIS
10 measures are in for 2021 and we have full claims by
11 then. It was just a little premature.

12 MS. KALRA: Okay. That's good
13 to know.

14 MS. BEAL: Just a thought if
15 that's okay.

16 MS. KALRA: No, that's totally
17 fine. I just want to make sure that our timing is
18 correct and we're setting reasonable expectations to
19 this group. So, that makes complete sense.

20 Can you guys remind me when -
21 so, obviously our next meeting will - when is our
22 next meeting? Sorry. Erin, you probably know this
23 better than I do.

24 MS. BICKERS: May 11th.

25 MS. KALRA: Do you think that is

1 an appropriate time to have that information or do we
2 have to hold off until our summer meeting? That was
3 a question to the MCOs, knowing that you all will
4 have the data. It won't be available until - oh,
5 okay. So, I guess we could hold off until
6 potentially our fall meeting, or if we do have a July
7 meeting, that one. So, we will see if that works.

8 Erin, can you make sure that we
9 at least add that to our or at least hold us
10 accountable to include this topic in our third
11 meeting or fourth meeting of the year?

12 MS. BICKERS: Yes, I will, and I
13 was trying to pull it up. It looks like you guys
14 also have a July 13th. So, if it's available in
15 June, you guys might be able to have that maybe in
16 your July meeting, if that's okay with the MCOs. I
17 don't want to speak for them.

18 MS. KALRA: I feel pretty good
19 about having it in our July meeting. I don't know if
20 that makes sense to the MCOs that are at the table.

21 MS. ROSS: This is Tabitha from
22 WellCare. I'm not sure from the Quality Department.
23 If it's available, we will make sure it's presented
24 at that July meeting for you. If not, then, it will
25 be for the fall.

1 MS. GUICE: Maybe you could ask
2 - this is Lee Guice. Maybe you could ask the MCOs to
3 let this TAC know in May if it will be available in
4 July. That way you can anticipate when to report on
5 it.

6 MS. KALRA: That is perfectly -
7 that sounds good. So, for our May meeting, just let
8 us know if it's available. And if not, then, we will
9 have to brainstorm other topic ideas. So, if you all
10 could do that, that would be very helpful.

11 I don't know if there are other
12 Medicaid or MCO updates that they want to share. I
13 know that wasn't a part of the request but we always
14 have it on the agenda.

15 So, I'm just going to take a
16 second to just stop there to see if there's any
17 Medicaid or MCO updates other than what was
18 presented. I am hearing none.

19 MS. BICKERS: I have something
20 very briefly. It's not super urgent or important,
21 but DMS has gotten the equipment; that around your
22 May meeting, we can take a vote to see if you would
23 prefer to stay virtual or possibly back in person.

24 So, I just wanted to throw that
25 out there, that whoever types up your agenda, that by

1 May, we should have that option of in-person meetings
2 for the TACs who would like to meet in-person again.
3 So, I just wanted to throw that out there.

4 MS. KALRA: I think we should go
5 ahead and just talk about that right now since it's
6 brought up and knowing that May is just couple of
7 months away.

8 So, just opening it up to the
9 members, how would you all feel about having going
10 back to in-person meetings?

11 DR. GRIGSBY: Didn't we also
12 talk at one time about doing hybrid possibilities for
13 people who travel?

14 MS. BICKERS: I think it would
15 be your July meeting would be your next in-person.
16 May is the goal of trying to figure out who wants to
17 return; but to answer your question, Courtney, yes, I
18 believe there will still be the option to still have
19 the Zoom link and everything.

20 We just got that equipment.
21 So, as I learn more about that and how that is going
22 to work, I will have more information for you guys at
23 the May meeting.

24 MS. KALRA: So, I guess just
25 hold off until the May meeting so we could have a

1 more robust conversation. Thanks, Erin.

2 Moving through the agenda, I
3 know that I put on here for General Governance
4 Issues. I would like to say that I've enjoyed
5 leading the TAC but also at the same time, I feel
6 like I cannot give it my 100% effort of being a
7 Chair.

8 And I've certainly been
9 struggling the last couple of years as my role at the
10 organization continues to grow and as legislative
11 responsibilities continue to add on to my plate.

12 And, so, I'm happy to stay on
13 as the Chair. I'm also happy to pass the baton and
14 let somebody else be Chair of this TAC.

15 So, I just wanted to get the
16 members' thoughts around that. We didn't even
17 discuss a Vice-Chair, I believe, in the past. So,
18 it's nice to even have that option.

19 So, I'm just throwing it out
20 there for our TAC members here joining us today to
21 think through that process. Again, I know during the
22 Legislative Session and gearing up, these January and
23 March meetings are quite busy for me.

24 And, so, I just wanted to say
25 and open that opportunity up for anyone that would

1 like to be Chair and we could certainly have a vote
2 next meeting or even would like to be Vice-Chair or
3 something along those lines.

4 DR. GRIGSBY: I am happy to
5 help. If you want me to be Vice-Chair and be
6 available when you're not available, I will leave
7 that to you. I also am not happy to be Vice-Chair if
8 someone else has a burning desire to do it. I'm
9 happy to just be a member of the team.

10 MS. SMITH: I would gladly
11 nominate you as Vice-Chair.

12 DR. GRIGSBY: I appreciate that.
13 I don't want to jump in there and take it away from
14 anyone that has a desire to do it but I am happy to
15 help.

16 MS. KALRA: Would anybody else
17 like to put their name in the hat? I know we've got
18 a nomination but I just wanted to ask.

19 MR. FLYNN: I'll gladly second
20 the nomination. And, guys, I'm going to be honest
21 with you. It's not that I'm not interested in it at
22 all. I've got two things that hold me back from it.

23 (A) is just like Mahak, when
24 the Legislative Session comes in, I'm on a committee
25 with Family Resource Centers that spends about twenty

1 days and two months in Frankfort and it makes it
2 really hard for me to commit during those same
3 months.

4 And, then, the other piece of
5 it is I've hit that magic thirty number. So, I
6 really don't know how long my employment with Family
7 Resource Centers is going to continue. So, I would
8 hate to take on a role that I'm going to have to give
9 up as soon as I decide it's time to go to the house.

10 DR. GRIGSBY: Congratulations.
11 You finally turned thirty. That's awesome.

12 MR. FLYNN: I'm afraid it's not
13 that magic thirty.

14 MS. KALRA: We completely
15 understand, Michael. I know you've been a part of
16 this TAC for as long as I can remember. So, I
17 understand.

18 And, again, like I said, I'm
19 also happy to delegate my duties as Chair but I want
20 us to start having that conversation and at least
21 building up those plans knowing that it has been
22 apparent that there's times where I can't step in as
23 Chair.

24 So, it sounds like the solution
25 is a Vice-Chair and having Dr. Grigsby be the Vice-

1 Chair. We could wait in May to get some more
2 committee members just to confirm that or we could go
3 ahead and do it right now.

4 So, I'm just going to open it
5 up for all of you guys that are on.

6 MR. FLYNN: We have a quorum.
7 We can make it official. We may not have that in
8 May.

9 MS. KALRA: To that point, I
10 heard Courtney motion and I heard, Michael, you
11 seconded or vice versa. We received both of those.
12 So, Dr. Grigsby. Is there anybody that objects to
13 this decision? It doesn't look like it or sound like
14 it.

15 So, Dr. Grigsby, it sounds like
16 you are our Vice-Chair. Appreciate it and I know
17 you've stepped up. So, thank you.

18 That was all the business that
19 we had. I don't know if there's anything that you
20 all want to bring to the table but that's all that I
21 had for the agenda.

22 If there's nothing else, the meeting
23 is adjourned.

24 MEETING ADJOURNED

25