

TAC ON CONSUMER RIGHTS & CLIENT NEEDS

June 7, 2023 at 1:30pm ET

Zoom link available on the [Consumer TAC webpage](#)

1. Welcome & Introductions - TAC Chair
2. Establish Quorum – TAC Chair
3. Approval of Minutes from Previous Meeting – TAC Chair
4. Old Business – TAC Members & DMS Staff
 - What is the status of the following?
 - a. Standing data requests:
 - i. How many Kentuckians are currently covered under traditional, expanded, Emergency Time-Limited Medicaid (ETLM), and Presumptive Eligibility (PE)?
 - ii. How many people are currently receiving 1915c waiver services or on the waiting list for each waiver?
 - b. PHE unwinding and Medicaid Renewals
 - i. How many people received a renewal notice, RFI, or renewal packet in April? How many are scheduled to receive one of these in May?
 - c. HCBS rate study, 10% rate increase, and adjustments for PDS employees
 - d. PACE program roll out
 - e. DMS report on the Hospital Rate Improvement Program quality metrics and data
 - f. Certified CHW reimbursement
 - i. What is the status of new regulations?
 - ii. When will guidance be shared with CHWs, providers, and CBOs?
 - g. Value-added benefits side-by-side with behavioral health items
 - i. Status of request for an updated document that uniformly clarifies which BH services are value-added and which are covered services.
 - ii. Status of request for a supplementary value-added benefit guide with additional details about who is eligible for each value-added benefit and how they can access each particular benefit.
 - h. Network Adequacy
 - i. Status of request for MCOs to report how many out-of-network providers were approved in 2022 by each MCO? What provider types?
 - ii. Status of request for MCO data reports on Network Adequacy related to:
 - Exceptions report quarterly
 - Geomapping access report
 - Timely access report
 - Quarterly audits
 - i. Dental, vision, and hearing services regulations
5. New Business – TAC Members & DMS Staff
 - a. “Get Contacted” tool to refer consumers to insurance agents
 - b. MAC/TAC orientation packet

6. General Discussion – TAC Members, DMS Staff, MCO Representatives
7. Recommendations
8. MAC Meeting Representation
9. Next Meeting
 - 2023 TAC meetings: 1:30PM ET on Aug 15, Oct 17, Dec 5
 - 2023 MAC meeting dates: 4th Thursdays at 10am
10. Adjourn