

**TAC ON CONSUMER RIGHTS & CLIENT NEEDS**  
February 20, 2024 at 1:30pm ET  
Zoom link available on the [Consumer TAC webpage](#)

1. Welcome & Introductions - TAC Chair
2. Establish Quorum – TAC Chair
3. Approval of Minutes from Previous Meeting – TAC Chair
4. Old Business – TAC Members & DMS Staff  
What is the status of the following?
  - a. Standing data requests:
    - i. How many Kentuckians are currently covered under traditional, expanded, Emergency Time-Limited Medicaid (ETLM), and Presumptive Eligibility (PE)?
    - ii. How many people are currently receiving 1915c waiver services or on the waiting list for each waiver?
    - iii. How many people received a renewal notice, RFI, or renewal packet in January? How many are scheduled to receive one of these in February?
  - b. HCBS rate study and PDS rate increase
  - c. 2022 preprint for the Hospital Rate Improvement Program
  - d. Network adequacy issue reporting process for Medicaid members
  - e. Language access decision tree and supports for the following populations:
    - i. people who speak different languages
    - ii. people who are deaf or hard of hearing
    - iii. people with speech impairment
    - iv. people who are nonverbal
  - f. 1915i and 1115c waivers to provide supported housing and employment to people with SMI
  - g. MAC/TAC orientation packet
5. New Business – TAC Members & DMS Staff
  - a. Language access workforce
    - i. Recruitment among kynector organizations, support for recruitment from KHBE, and technical ability for kynectors to identify as bi/multilingual in KOG
    - ii. Efforts within DMS/DCBS to recruit and hire bilingual and multilingual frontline workers
  - b. Proposal to overhaul the Michele P and other waivers
  - c. Renewals process for children with SSI who turn 19
  - d. Micro transit for Medicaid members who are elderly or have disabilities
  - e. Health Related Social Needs vs In Lieu of Services
  - f. Engaging stakeholders in SDOH and quality initiatives
6. General Discussion – TAC Members, DMS Staff, MCO Representatives
7. Recommendations
8. MAC Meeting Representation
9. 2024 Meeting Schedules
  - a. The Consumer TAC will meet at 1:30pm ET on April 16<sup>th</sup>, June 18<sup>th</sup>, Aug 20<sup>th</sup>, Oct 15<sup>th</sup>, Dec 17<sup>th</sup>
10. Adjourn