

TAC ON CONSUMER RIGHTS & CLIENT NEEDS

December 17, 2024 at 1:30pm ET

Zoom link available on the [Consumer TAC webpage](#)

1. Welcome & Introductions - TAC Chair
2. Establish Quorum – TAC Chair
3. Approval of Minutes from Previous Meeting – TAC Chair
4. Old Business – TAC Members & DMS Staff
What is the status of the following?
 - a. Standing data requests:
 - i. How many Kentuckians are currently covered under traditional, expanded, Emergency Time-Limited Medicaid (ETLM), and Presumptive Eligibility (PE)?
 - ii. How many KYians receive 1915c waiver services or on the waiting list for each waiver?
 - b. Child eligibility, enrollment, and renewals
 - c. HCBS waivers, federal final rules, and rate study
 - d. 1915i SPA and 1115 waiver for supported housing and employment for people with SMI
 - e. KY Initiatives on permanent supportive housing
 - f. School Medicaid grant implementation
 - i. Needs assessment, parent survey, and focus groups
 - ii. Future opportunities for stakeholder engagement
 - g. DMS surveys of Medicaid members/stakeholders
 - i. Published findings and next steps
 - h. “Access to Services” form to track network adequacy
 - i. Timeline for making the form available online and plans to promote it
5. New Business – TAC Members & DMS Staff
 - a. Beneficiary Advisory Council
 - i. Design and support of the BAC
 - ii. Consumer TAC’s relationship with the BAC
 - b. Language access
 - i. Review of data related to Medicaid members who are deaf, hard-of-hearing, speech impairment, and/or nonverbal
 - c. Dental services data request
 - i. For CY2023
 1. How many dental services required a prior authorization?
 2. How many dental services did not require a PA?
 3. Of the services that required a PA:
 - a. How many were approved?
 - b. How many were denied?
 - c. How many resulted in a paid claim?
 4. Of the total number of dental services rendered (with or without a PA):
 - a. What number resulted in a paid claim?
 - b. What number resulted in a denied claim?
 - c. What were the top 20 codes billed?
 - i. Of those codes, what was the average MCO reimbursement rate compared to the FFS reimbursement rate?
 5. How many dental encounters included sedation?

6. General Discussion – TAC Members, DMS Staff, MCO Representatives
7. Recommendations
8. MAC Meeting Representation
9. 2025 Meeting Schedule: 3rd Tuesdays of even months at 1:30pm ET on February 18, April 15, June 17, August 19, October 21, and December 16
10. Adjourn