

TAC ON CONSUMER RIGHTS & CLIENT NEEDS

April 20, 2023 at 1:30pm ET

Zoom link available on the [Consumer TAC webpage](#)

1. Welcome & Introductions - TAC Chair
2. Establish Quorum – TAC Chair
3. Approval of Minutes from Previous Meeting – TAC Chair
4. Old Business – TAC Members & DMS Staff
What is the status of the following?
 - a. Standing data requests:
 - i. How many Kentuckians are currently covered under traditional, expanded, Emergency Time-Limited Medicaid (ETLM), and Presumptive Eligibility (PE)?
 - ii. How many people are currently receiving 1915c waiver services or on the waiting list for each waiver?
 - b. Status of PHE unwinding and Medicaid Renewals
 - i. How many people received a renewal notice, RFI, or renewal packet in April? How many are scheduled to receive one of these in May?
 - ii. Clarify renewal process for individuals with SSI
 - c. HCBS rate study workgroup and on-boarding costs for new PDS employees and pay rates
 - i. What is the status of the public comment period? Next steps?
 - d. PACE program roll out
 - i. Have any new agencies been approved or are any in process?
 - ii. What is the status of the education materials for referrals?
 - e. Kentucky Medicaid Quality Strategy plan
 - i. What is the status of CMS approval?
 - f. Hospital Rate Improvement Program quality metrics and data
 - i. DMS report
5. Implementation plan for Certified CHW reimbursement
 - a. What guidance and communications will be shared with CHWs and providers who may want to hire CHWs?
6. Value-added benefits side-by-side with behavioral health items
 - a. Request for an updated document that uniformly clarifies which BH services are value-added and which are covered services.
 - b. Request for a supplementary value-added benefit guide with additional details about who is eligible for each value-added benefit and how they can access each particular benefit.
7. Network Adequacy
 - a. Request for MCO data reports on Network Adequacy related to:
 - i. Exceptions report quarterly
 - ii. Geomapping access report
 - iii. Timely access report
 - iv. Quarterly audits
 - b. Clarification - How would an individual use the Contract Compliance Branch [complaint form](#) to report a violation of Network Adequacy that was recommended at our last meeting?
8. New Business – TAC Members & DMS Staff

9. General Discussion – TAC Members, DMS Staff, MCO Representatives

10. Recommendations

11. MAC Meeting Representation

12. Next Meeting

2023 TAC meetings: 1:30PM ET on June 7, Aug 15, Oct 17, Dec 5

2023 MAC meeting dates: 4th Thursdays at 10am

13. Adjourn