

CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID
BEHAVIORAL HEALTH
TECHNICAL ADVISORY COMMITTEE MEETING

Via Videoconference
March 13, 2025
Commencing at 2 p.m.

Tiffany Felts, CVR
Court Reporter

1 APPEARANCES

2
3 BOARD MEMBERS:

4
5 Dr. Sheila Schuster, TAC Chair

6 Steve Shannon

7 TJ Litafik (Not present).

8 Valerie Mudd

9 Tara Hyde (Not present).

10 Misty Agne

11 Mary Hass

1 MS. BICKERS: Good afternoon. This
2 is Erin Bickers with the Department of
3 Medicaid. It's not quite 2 o'clock and
4 we're still clearing out the waiting room,
5 so we'll give it just a moment before we get
6 started.

7 MS. SCHUSTER: Hello, folks.

8 MS. HASS: Hey, Sheila. Mary Hass
9 here.

10 MS. SCHUSTER: Good. Thank you,
11 Mary. Val is here.

12 MS. HASS: You're welcome.

13 MS. SCHUSTER: And Steve is here.

14 MS. BICKERS: Good morning,
15 Dr. Schuster -- or good afternoon,
16 Dr. Schuster.

17 MS. SCHUSTER: Good afternoon, Erin.

18 MS. BICKERS: We are still clearing
19 out the waiting room if you'd like to give
20 it just a moment.

21 MS. SCHUSTER: Sure.

22 MS. BICKERS: I currently have
23 yourself, Steve, Val, and Mary. If I missed
24 anyone, please let me know.

25 MS. SCHUSTER: Okay.

1 MS. BICKERS: Looks like Misty is
2 currently logging in.

3 MS. SCHUSTER: Okay, great.

4 MS. BICKERS: And our waiting room is
5 clear if you wanted to go ahead and proceed,
6 or if you wanted to wait a moment. Your
7 decision.

8 MS. SCHUSTER: Okay, thank you. I'll
9 wait one more moment.

10 MS. HOWARD: Can you hear me?

11 MS. SCHUSTER: All right. Let's get
12 going because we have a full agenda.
13 Welcome to the BH TAC meeting of March 13th,
14 2025. I'm Sheila Schuster, the chair, and I
15 apologize for my appearance. I went a
16 couple rounds with the sidewalk and the
17 sidewalk won. So I have a little bit of
18 bruising, but fortunately, it was only that
19 and not broken bones, so I'm grateful.

20 MS. HASS: I'm sorry that you didn't
21 get a better hit on the sidewalk, and it
22 won, but hopefully, you're okay.

23 MS. SCHUSTER: Yes, I landed on a
24 knee which ended up getting bruised, but no
25 broken bones, and no, you know -- my eye

1 looks bad, but I can see out of it, so --

2 MS. HASS: Well, we're grateful
3 you're okay.

4 MS. SCHUSTER: Thank you. I'm trying
5 to save people from having to look at this
6 battered face, but I want to be a voting
7 member of the BH TAC. So let's see, Mary,
8 you want to introduce yourself, please?

9 MS. HASS: Okay. Mary Haas with the
10 Brain Injury Association, Kentucky chapter.

11 MS. SCHUSTER: Great. And, Val?

12 MS. MUDD: I'm Valerie Mudd with NAMI
13 Lexington, the National Alliance on Mental
14 Illness and Participation Station, a peer
15 run operated center. I'm a person living
16 with mental illness.

17 MS. SCHUSTER: Great. Great to have
18 you. And Steve is right next to you in my
19 little box here.

20 MR. SHANNON: Steve Shannon with
21 KARP, Association of Regional Programs.
22 Glad to be here.

23 MS. SCHUSTER: All right. And,
24 Misty, I think you're on?

25 MS. AGNE: Yes. Misty Agne, I'm with

1 U of L Health Frazier Rehab Association and
2 the Brain Injury Alliance of Kentucky.

3 MS. SCHUSTER: Great. Thank you.
4 And Tara was going to be on, although she
5 couldn't -- I think she was driving. I
6 don't know if you're on yet, Tara.

7 (No response).

8 MS. SCHUSTER: Okay. And, TJ?

9 MR. SHANNON: I didn't see him.

10 MS. BICKERS: I don't see either of
11 them logged in yet, Dr. Schuster.

12 MS. SCHUSTER: Okay. So we do have a
13 quorum to do business, and we will proceed
14 with that. Thank you very much. So the
15 minutes are distributed from the court
16 reporter, and then I sent you a summary of
17 those meeting minutes in draft form. So
18 could I have a motion from one of the voting
19 members to approve those minutes as
20 distributed?

21 MS. HASS: I will motion that the
22 minutes from January 9th be approved.

23 MS. SCHUSTER: Okay. It was actually
24 January 22nd.

25 MS. HASS: Okay.

1 MS. SCHUSTER: Oh, I should've
2 changed it on this. We rescheduled that
3 meeting, so --

4 MS. HASS: Let me stand corrected to
5 the 22nd.

6 MS. SCHUSTER: Yeah. Thank you,
7 Mary. And a second, please?

8 MS. AGNE: This is Misty, I'll
9 second.

10 MS. MUDD: Second.

11 MS. SCHUSTER: Okay. Great, thank
12 you. And --

13 MS. BICKERS: Misty, you'll have to
14 have your camera on to vote, please. Sorry.

15 MS. SCHUSTER: I think we had a
16 second also from somebody else -- there's
17 Misty, great. Okay. So all in favor of
18 approving the minutes, and it should be the
19 minutes of January 22nd, signify by saying
20 aye.

21 (Aye).

22 MS. SCHUSTER: Okay. And any
23 opposed?

24 (No response).

25 MS. SCHUSTER: And any abstentions?

1 (No response) .

2 MS. SCHUSTER: All right. Erin, if
3 you could put up the document I sent out
4 around noon time today: The Resumption of
5 Prior Authorizations for Behavioral Health
6 Services. Yeah.

7 So we've been on kind of a windy road
8 about resuming the behavioral health
9 services. Back in December, mid-December,
10 Secretary Friedlander of the Cabinet for
11 Health and Family Services sent out a
12 message saying that he was looking at
13 resuming them and asking for input, and a
14 number of groups and individuals sent in
15 their input. He then had a meeting of the
16 people that had submitted comments, and that
17 was probably -- what, Steve, three weeks ago
18 maybe? Something like that. And went
19 through those initial recommendations that
20 they had made, which were much more -- in
21 some ways, much more specific than these,
22 and took some input from everybody who was
23 on that meeting. And then, last week he
24 sent out this resumption of prior
25 authorization for behavioral health

1 services.

2 And he said at that meeting that they
3 would be resumed for all behavioral health
4 services starting May 1st. There also is a
5 bill in the legislature that also talks
6 about resuming prior auth for behavioral
7 health, so we'll see if that passes then
8 what that would say.

9 But let me give you all a chance to
10 look. We -- there was a lot of discussion
11 in that meeting about consistency among the
12 MCOs. I think a lot of providers have been
13 concerned about very different
14 interpretations of medical necessity and the
15 information that they require to ensure that
16 there's fidelity or adherence to the
17 criteria. So it would be wonderful if we
18 could get more consistency, I think, across
19 the MCOs.

20 They also talk about provider
21 notification and perhaps using the health
22 information exchange. There was a letter on
23 that third bullet point -- there was a
24 letter issued by Commissioner Lee in mid or
25 kind of late November of 2024 that looked at

1 H2027, which is psycho-educational services
2 and kind of redefined those significantly.
3 They had been done by peer supports
4 primarily -- peer support specialists
5 primarily. And the letter from the
6 department indicated that they would now be
7 done by licensed mental health
8 professionals, which is, I think, from my
9 perspective anyway as a licensed mental
10 health professional, quite a change there.

11 There also were caps put on peer
12 support specialists. And they're apparently
13 going through another round of review.
14 We've heard a lot in this BH TAC -- in these
15 BH TAC meetings over the last year about
16 peer support specialist services and
17 psycho-educational services being
18 overutilized by providers, and that being a
19 source of great concern for the MCOs.

20 We're still, Erin, up on the first
21 paragraph of this. If you can go back there
22 under critical issues. Yeah, thank you.
23 And then, they say that the return of a
24 prior auth on outpatient services will be
25 evaluated going forward, and, you know, most

1 of those are outpatient therapy services.

2 MR. SHANNON: Right.

3 MS. SCHUSTER: So if you could scroll
4 down a little bit now, Erin, please. So the
5 reintroduction of prior auth with the goal
6 of May 1st. There's clear guidance that
7 crisis and emergency services shall not be
8 required, although -- and, Steve, please
9 feel free to weigh in because you were at
10 that meeting as well. There seem to be some
11 questions asked about do we all agree on
12 what a crisis service is and what an
13 emergency service is.

14 MR. SHANNON: Right.

15 MS. SCHUSTER: And I don't know that
16 that has been addressed.

17 Inpatient psychiatric hospital
18 services for youth and adults for stays
19 longer than three days would be PA'd. And
20 the MCO may or may not require notification
21 at the time of admission. There would be
22 PAs for the PRTFs we call them, the
23 psychiatric residential treatment
24 facilities, both level I and level II, and
25 also for partial hospitalization for

1 substance use disorder or mental health
2 services exceeding 30 days.

3 They refer to the recently
4 communicated, those would be the November of
5 2024 limits for psycho-ed and peer support
6 specialist services. TRPs, the therapeutic
7 rehab programs for mental health, would have
8 a minimum period of authorization of three
9 months. ABA services, which are given
10 pretty much continuously in those cases,
11 would have PAs for services exceeding 30
12 days. Targeted case management for anything
13 exceeding three months in duration, and the
14 -- further PAs would be for three-month
15 minimum periods of time. IOP or intensive
16 outpatient programs exceeding 30 days would
17 be PA'd.

18 And then they refer to the gold card.
19 If you look at House Bill 423, which is a
20 bill that's moving in the legislature filed
21 by Representative Moser, it outlines a gold
22 card procedure for -- in the private market,
23 the commercial market for providers, and
24 basically, it sets a criteria. It's usually
25 90 percent. I think in this bill it's

1 93 percent. So if I'm a licensed behavioral
2 health provider, and I routinely have my PAs
3 for, let's say, outpatient psychotherapy
4 approved more than 90 percent or more than
5 93 percent of the time, then for the next 12
6 month period, I would not have to have a PA
7 anytime I requested outpatient psychotherapy
8 services regardless of who the patient was.
9 So it's a way of reinforcing providers that
10 are doing well in terms of submitting the
11 initial PA information and so forth. And
12 that's permissive.

13 And then the last one on the last
14 page is PA may be required for
15 out-of-network providers as long as the MCO
16 is in compliance with network adequacy
17 standards. And I think we have found that
18 there are lots of different rules for
19 out-of-network providers and different
20 reimbursement rates sometimes. So it will
21 be interesting to see whether the MCOs want
22 to use PAs with out-of-network providers.

23 MR. SHANNON: And, Sheila?

24 MS. SCHUSTER: Yeah.

25 MR. SHANNON: There's a question in

1 the chat about how will providers know the
2 number of units for psychoeducation? I
3 think it came from Taylor Tolle at Isaiah
4 House. And I think that's a pretty good
5 question because if it's an annual cap, but
6 if a person changes providers, you know, you
7 can provide services beyond the cap number
8 and not get paid for them. How will that be
9 communicated? And I don't know if we'll
10 have an answer yet, but --

11 MS. SCHUSTER: Yeah, that's an
12 excellent question. And there are lots of
13 questions, I think, around those caps. And
14 when we get to the discussion about bills in
15 the legislature, Steve can fill you in on
16 what -- what's happening with House Bill 695
17 in that regard. So that's a good question,
18 Taylor. We'll run that up the flagpole back
19 to the secretary and ask how providers will
20 know what those numbers are.

21 MS. TOLLE: Sounds great. Thank you.

22 MS. SCHUSTER: Yeah. Steve, do you
23 have any other comments about these that you
24 wanted to make?

25 MR. SHANNON: There is some concern

1 that I've heard -- Bart's on the call --
2 about applied behavioral analysis exceeding
3 30 days, and that's really a long-term
4 service. You know, is it going to be
5 discontinued? If you don't modify the
6 behavior in 30 days, I'm not so sure you're
7 getting applied behavior analysis
8 necessarily, so I think that's a concern.

9 One take away is prior auths are
10 coming back. You know, I think that's
11 pretty clear. Both the secretary and the
12 General Assembly want to see prior auths for
13 behavioral health return. Some of this
14 document, you know, where it says may be or
15 shall, I just wish there would be some
16 guidance of which one it was because, you
17 know, it may be a may one day and shall the
18 next.

19 And, you know, it's not an annual cap
20 on services with the exception of the psycho
21 ed, but it's still, you know, reinstituting
22 the process that was in place, you know,
23 pre-COVID essentially. And one thing that
24 people have asked me, will there be
25 additional trainings made available for the

1 prior auth process because it's been five
2 years, and some staff that were doing that
3 may have turned over, may have left. So you
4 may have new staff who is in the utilization
5 management function of organizations who
6 haven't done a lot of prior auths
7 necessarily across all MCOs. I think that's
8 a fair question as well.

9 MS. SCHUSTER: Yeah. And Misty asked
10 the question about is the cap -- and, Misty,
11 I guess you're talking about the cap on
12 psycho ed or on peer support. Is it an
13 annual cap that follows the patient versus a
14 cap per insurance provider? Do you know the
15 answer to that, Steve?

16 MR. SHANNON: It reads as an annual
17 cap. I'm trying to see -- I had it
18 yesterday, but it sure feels that way right
19 now that it is an annual cap, which is the
20 result of Taylor's question. So there was
21 confusion about how that plays out and what
22 does it look like.

23 MS. AGNE: I guess I was curious
24 about that because, you know, I work in
25 rehabilitation, and so we're very accustomed

1 to having therapy caps and limits on the
2 amount of services we can provide. So, you
3 know, if I had a patient who was with one
4 MCO, it ends, and then they pick up a new
5 MCO, essentially, their -- the number of
6 visits that they have available to them, in
7 essence, somewhat renews.

8 So it was just a curiosity along with
9 the fact that I know that we, as providers,
10 will call the insurance company and find
11 out, you know, if we know that the
12 psychoeducation has a cap, we ask exactly at
13 the time that we request information how
14 many units of that cap have been utilized.
15 So I guess I was just globally curious about
16 that as this is what our normal practice is
17 where I work.

18 MS. SCHUSTER: Yeah.

19 MS. AGNE: And granted, that is not
20 providing behavioral health services, but
21 rather, general physical therapy, speech,
22 occupational therapy.

23 MS. SCHUSTER: Right, right. Well, I
24 think that's a question that we can ask.
25 And Kathy Dobbins asks about residential

1 crisis units. Are they defined as part of
2 crisis services? Would you guess, Steve? I
3 mean, that's a good question to ask.

4 MR. SHANNON: It's been clearly
5 articulated that way. But I think based on
6 the conversation, even the MCO said the
7 emergency crisis should require an MC -- I
8 mean, a prior auth.

9 MS. SCHUSTER: Yeah. Nina, you've
10 had your hand up --

11 MS. DOBBINS: But not
12 hospitalization -- but not hospitalization,
13 Steve? Because I think I -- didn't it say
14 that was waived?

15 MR. SHANNON: They didn't
16 specifically say that. They said emergency
17 and crisis. They didn't specifically say
18 CSUs.

19 MS. DOBBINS: But hospitals. I mean,
20 didn't it waive the requirement for
21 hospitals for the first three days?

22 MR. SHANNON: First three days,
23 correct.

24 MS. SCHUSTER: Yeah, first three
25 days.

1 MS. DOBBINS: I don't know why it
2 wouldn't do the same for the crisis units.

3 MR. SHANNON: Right. I agree.

4 MS. DOBBINS: I mean --

5 MS. SCHUSTER: Yeah.

6 MS. DOBBINS: -- you know? It's a
7 lot less expensive intervention.

8 MS. SCHUSTER: Yeah, we should ask.

9 MS. DOBBINS: And in the past, I do
10 believe, at one time it was after three days
11 when the pre-auths were in effect before.

12 MS. SCHUSTER: Yeah. That's a good
13 point to ask, Kathy. We'll ask that.

14 MS. DOBBINS: Thank you.

15 MS. SCHUSTER: Yeah. Nina?

16 MR. SHANNON: Reading the letter
17 now --

18 MS. EISNER: Yes, two questions.
19 Will you comment on the last bullet that
20 said -- that referred to the SKY kids? What
21 does that mean? They don't have any
22 pre-auth -- prior auth?

23 MR. SHANNON: If you go back up in
24 that memo, it's --

25 MS. PARKER: PRTF.

1 MR. SHANNON: -- PRTF mentioned
2 those. Angie's on, she can answer that.

3 MS. PARKER: Yeah, I'm sorry. It's
4 for PRTF. There's a little asterisk by PRTF
5 --

6 MS. EISNER: Oh, okay.

7 MS. PARKER: -- and the asterisk is
8 for that.

9 MS. EISNER: Okay.

10 MS. SCHUSTER: Yes, that's right.
11 I'm sorry. Yeah.

12 MS. EISNER: That's okay, thank you.
13 And one other question: What about
14 inpatient specialty EPSDT services? Do they
15 require a prior auth?

16 MS. SCHUSTER: Inpatient specialty --

17 MS. EISNER: EPSDT services.

18 MS. SCHUSTER: -- EPSDT.

19 MS. EISNER: Yes.

20 MS. SCHUSTER: I don't see them on
21 here, so that's a question that we also
22 ought to ask.

23 MS. EISNER: Yes.

24 MS. SAMS: This is Ivy Sams with
25 EPSDT. And, yes, they do require a prior

1 auth.

2 MS. EISNER: All EPSDT services?

3 Does it say that anywhere?

4 MS. SAMS: Everything that's special
5 service -- I don't know if it's on this
6 list, but I can tell you that any special
7 needs or special services have to be prior
8 authorized.

9 MS. EISNER: Okay. It might be
10 helpful to get it on the document just so
11 we're all clear.

12 MS. SCHUSTER: Yeah.

13 MS. EISNER: Thank you.

14 MS. BICKERS: And, Dr. Schuster?

15 MS. SCHUSTER: Yeah?

16 MS. BICKERS: There's another
17 question in the comment. It says, "How will
18 the reintroduction PAs impact clients who
19 are actively receiving the named services at
20 the time of resumption?" From Mandy.

21 MS. SCHUSTER: My impression was that
22 the PA would be on the services going
23 forward from that point. Is that your
24 understanding, Steve?

25 MR. SHANNON: Yes.

1 MS. MARLER: So the entire duration
2 of those services for a person who began
3 receiving them before this effective date
4 would continue and would not require
5 preauthorization at any point? Or would
6 they essentially be at day 0 when
7 resumptions happen, and then the specified
8 amount of time in, they would need a
9 pre-auth?

10 MS. SCHUSTER: Ah, I see what you're
11 saying.

12 MR. SHANNON: Yeah, we have not had
13 that level of discussion, that detail.
14 Angie Parker, do you have any insight on
15 that?

16 MS. PARKER: I was thinking about
17 that. No, I do not. A lot of the comments
18 that you're -- hi, it's Angie Parker,
19 Director of Quality and Population Health
20 with Medicaid. You all are asking very
21 thoughtful questions and knowing that some
22 of this that we've put out there, we did ask
23 for -- we did -- did have some feedback from
24 some providers last night that were also
25 looking at -- that may have included some of

1 this. But if not, Erin will be -- and
2 Dr. Schuster, I'm assuming as well, will be
3 compiling all of these to make sure that
4 they are addressed in some form or fashion.

5 MS. SCHUSTER: Yes. I will forward
6 these to you, Angie, and to Secretary
7 Friedlander. I know we're a day late from
8 the deadline, but since this is really great
9 input, I think, and an opportunity to get it
10 from a wide range of providers, so we'll be
11 sure that we capture all of these.

12 So the official date that these
13 return we understand, Phyllis, is May 1.
14 That's the goal. If you look at the
15 document, it says, "goal of May 1 after
16 appropriate notification." And remind me,
17 Angie, is it a 30-day notification for
18 something like this for providers?

19 MS. PARKER: Yes, ma'am.

20 MS. SCHUSTER: Okay. So May 1 is a
21 goal date. And that may be a moving target,
22 but I think he was pretty certain when we
23 talked a couple of weeks ago that that's
24 when he thought it would be. But there is a
25 30-day required notice if that helps.

1 MR. SHANNON: And --

2 MS. SCHUSTER: And can we be sure,
3 Angie, that, you know, anything that's going
4 to providers would also come to me as chair
5 of the BH TAC?

6 MS. PARKER: Yeah, I mean --

7 MS. SCHUSTER: I'm not on the
8 provider list.

9 MS. PARKER: -- because it's a
10 behavioral health prior authorization, we'll
11 make sure it goes to the BH TAC as well.

12 MS. SCHUSTER: Yeah, thank you. I'm
13 not in your cadre of providers since I
14 haven't clinically done anything --

15 MS. PARKER: It'll be going out on
16 our website and every avenue --

17 MS. SCHUSTER: Yeah. You'll put it
18 out every place there was. So Rita asked,
19 "The letter I received said that the cap for
20 H2027 and H0038 is per calendar year."

21 MR. SHANNON: Right.

22 MS. SCHUSTER: So that would be
23 regardless of who the insurer is. If that
24 person changes insurers, the cap would be --

25 MR. SHANNON: The cap would still be

1 --

2 MS. SCHUSTER: -- cumulative across
3 the insurers. Right.

4 MR. SHANNON: Mm-hmm.

5 MS. SCHUSTER: Okay. Steve, your
6 sound is very wonky. I don't know what you
7 want to do about it, but you sound like
8 you're talking with marbles in your mouth.

9 MR. SHANNON: I might be.

10 MS. SCHUSTER: I don't know. Can
11 someone help me understand why we would not
12 need to obtain a PA for SKY recipients for
13 PRTF if we are asking parents in the
14 community to obtain a PA? What's the
15 rationale for that? Do you have any idea,
16 Angie?

17 MS. PARKER: I don't other than the
18 PRTF would be the -- would be asking for the
19 prior authorization.

20 MS. SCHUSTER: Yeah. I think the
21 question is -- Michelle, you want to clarify
22 what your question is?

23 MS. SANBORN: Why would we not need
24 to obtain a PA for all kids? What's the
25 difference between the SKY kid versus a

1 child in the community?

2 MS. PARKER: It's -- the SKY are our
3 foster children, and it's kind of sometimes
4 more challenging to identify where they may
5 be located. So that could be one reason,
6 but that's certainly a question we can take
7 back.

8 MS. SANBORN: So I mean, I'm assuming
9 it's for ease of placement, but why would we
10 not want to offer ease of placement for our
11 families in the community so they don't have
12 to come into care basically is what I'm
13 asking? So -- you know, so what's kind of
14 the nuance that I'm probably missing there?

15 MS. PARKER: We'll take that question
16 back.

17 MS. SCHUSTER: Okay.

18 MS. MARLER: Sheila, could I
19 underscore that just to say, I think if
20 we're looking at a choice between resuming
21 PAs and PRTFs one and two for the entire
22 population or being able to exempt kiddos in
23 SKY, we would view the exemption of kiddos
24 in SKY as an improvement. But I think we
25 have heard the cabinet a couple times even

1 during the legislative session note that the
2 cabinet has the same opportunities and
3 options and access as families who keep
4 their kiddos in custody, and this does
5 create that disparity.

6 So I think the intent is strong here,
7 but I do think when you're talking about
8 children who are actively in crisis, and to
9 Michelle's point, we want to ensure that
10 families are able to stay together as a unit
11 and don't, in a moment of complete
12 desperation, end up in a system because they
13 were blocked access when they tried to
14 navigate it independently.

15 MS. SCHUSTER: Okay. Good point.
16 Susan says, "Have you discussed the need to
17 clarify the three months for many of these
18 services if they are consecutive or
19 calendar, and that MCOs define months
20 differently, 28 days, 30 days, in a calendar
21 month which is very confusing. It should be
22 clarified." And I don't think that we had
23 any discussion about that, Steve.

24 MR. SHANNON: We have not.

25 MS. RITTENHOUSE: Yeah, so in the

1 past, and we've had this ongoing situation,
2 and so -- feel very strongly that for any of
3 these that have time frames, that they are
4 very well-defined in the regulation so that
5 the MCOs are held to the same standard.
6 With TCM in the past, some MCOs did 28 days,
7 some did 30 days, and some do calendar
8 months. And when you have the month of
9 February and the ones that are doing days
10 versus a calendar month, we lose an entire
11 month of revenue because they won't let us
12 bill without a certain number of days in
13 between.

14 You've also got the situation where
15 it defines like therapeutic rehab three
16 months. Is that three consecutive months?
17 Or even with targeted case management, if
18 someone's in the hospital and you don't bill
19 for a month, would you need a prior
20 authorization because three calendar months
21 have passed, or three consecutive months of
22 billing? And so I just think holding the
23 MCOs to a same defined standard of what a
24 month is, is very crucial for those kinds of
25 definitions because we have found

1 significant loss in revenue based on MCOs
2 designing their computer systems on how they
3 define a month.

4 MS. SCHUSTER: Okay. Good points.
5 So all of these places --

6 MS. TURNER: Also -- sorry.

7 MS. SCHUSTER: Yeah.

8 MS. TURNER: Also, in terms of TRP,
9 if they approve three months, if someone's
10 coming two days out of the week versus five
11 days out of the week, how is that going to
12 be defined?

13 And then, to the point of, I think
14 Steve made earlier with ABA services a lot
15 of times those TRP services are long time
16 needed programs. And until Michelle P.
17 waiver program begins allowing the people
18 off the waitlist -- which there's been a
19 small amount of that. There's been a small
20 amount of movement, but there's, you know,
21 still 8, 9,000 people on the waitlist.
22 Until they -- those people can access TRP
23 through Michelle P. waiver, then I think
24 that it is the responsibility of the MCOs to
25 provide those TRP programs to folks who

1 would otherwise qualify for them if they
2 were approved for Michelle P. waiver. So
3 three months of TRP needs to be really
4 looked at and defined.

5 MS. SCHUSTER: Thank you, Susan. Are
6 you suggesting that if people come to TRP
7 two days a week, that the month should be
8 defined differently? I'm trying to
9 translate this into something that's very
10 clear.

11 MS. TURNER: Yeah. I think I'm just
12 asking how are they going to define it? So
13 if they said, you know, three months, does
14 that mean -- I can't do math, that's why I
15 was a psychology major. But does that mean
16 five days of services times three months?
17 Or does -- so if that person only came two
18 days a week for three months, does that
19 still -- you know? Does that make sense?

20 MS. SCHUSTER: Yes. Yeah, I got you.

21 MR. SHANNON: Service or service over
22 a three-calendar month period, right? So, I
23 mean, I think that's the distinction, right?
24 So you get it one day a week, it is three
25 months of service and you get it a much

1 longer period of time, or you get January,
2 February, March, no matter how often you use
3 it.

4 MS. TURNER: Correct. And I will
5 say, when we did TRP pre prior
6 authorization, there was one MCO that we
7 never ever had anyone approved. So how they
8 define that, I think needs to be
9 standardized, too.

10 MS. SCHUSTER: Okay. Yeah, it
11 doesn't make sense that nobody would ever
12 get approved for TRP by one of the MCOs.

13 MS. TURNER: And that was over a
14 five- or six-year period. No one ever met
15 criteria.

16 MS. RITTENHOUSE: Well, and I would
17 advocate for any -- for all of these
18 targeted case management TRP that calendar
19 month is the definition.

20 MR. SHANNON: Yes.

21 MS. RITTENHOUSE: And also,
22 consecutive is added, or three months in a
23 calendar year because like I said, sometimes
24 someone's in a hospital and there's not a
25 billing for that month. And so we all have

1 to have the same definition of, is it three
2 calendar months or three billed months? But
3 the 28-day ones, you know, we lose revenue
4 continually because of not being able to
5 bill within certain sequences that they said
6 their computers do.

7 MS. SCHUSTER: So what happens if
8 somebody starts the service in the middle of
9 the month? Does that count as a month?

10 MS. RITTENHOUSE: Well, for targeted
11 case management, you still have to have the
12 certain number of contacts, and it's a
13 monthly billing. So, yes, I still think for
14 targeted case management, a calendar month
15 is very clear. I think for therapeutic
16 rehab, the other Susan that commented, I
17 really wonder if months makes sense because
18 someone could go one time in a month or, you
19 know, 25 days in a month, and that's a very
20 different level of service. So I'm not sure
21 months makes sense for TRP.

22 And I don't -- I didn't see mention
23 of ACT team, Assertive Community Treatment
24 anywhere in this. And I don't know if it's
25 exempt, but it would have the same situation

1 as targeted case management because that's a
2 monthly billing if somehow ACT does fall
3 into this criteria somewhere, we would want
4 those defined as calendar months as well.

5 MS. SCHUSTER: Were you needing to
6 get PA'd for ACT before it was suspended,
7 Susan?

8 MS. RITTENHOUSE: Yes.

9 MS. SCHUSTER: Okay. So it's not
10 considered a crisis or emergency service?

11 MS. RITTENHOUSE: Well, it is -- in
12 some definitions, it is listed as crisis, so
13 that's why it's confusing. So I'm not sure
14 where it fell in here.

15 MS. SCHUSTER: Yeah, I think -- I
16 guess I think of ACT as being crisis. But
17 that's a good question. Is it crisis?

18 MS. RITTENHOUSE: Yeah, crisis
19 stabilization units were also not mentioned,
20 and I assume they fall in that crisis. But
21 I don't want to assume either because they
22 did require PA prior to the pandemic.

23 MS. SCHUSTER: Yeah. And that was
24 the kind of discussion, Steve, as I recall
25 where there was confusion at that meeting --

1 MR. SHANNON: Yes.

2 MS. SCHUSTER: -- with the secretary.
3 Because there were people saying I'm not
4 sure we would all agree on what's an
5 emergency service or what's a crisis
6 service. And so --

7 MS. DOBBINS: Well, I will say that
8 -- again, that for crisis -- CSU is crisis
9 stabilization units. You did get that first
10 three days because, you know, you can't --
11 if somebody is in a crisis, you bring them
12 in and then you try to get the PA. But you
13 only get -- we were only getting three days.
14 Again, going back to Susan's point, this was
15 pre-pandemic. And then you had to make your
16 case to be able to --

17 MS. SCHUSTER: So you got three days,
18 Kathy, and then you had to do the PA, right?

19 MS. DOBBINS: Right. I mean, you got
20 the three days so you could bring them in
21 the door basically.

22 MS. SCHUSTER: Yeah. Yeah.

23 MS. DOBBINS: You know, it could be a
24 Friday afternoon when you bring it, but,
25 yeah, you get the three days so you wouldn't

1 get cheated out of that. If it's a crisis,
2 you have to respond quickly to people.

3 MS. SCHUSTER: Yeah.

4 MS. DOBBINS: But then you had to get
5 it. You know, you had to get the PA as soon
6 as possible, you know, within that three
7 days to be able to continue the
8 stabilization.

9 MS. SCHUSTER: Right. Right. Okay.

10 MS. DOBBINS: But I don't know what
11 it is now.

12 MS. SCHUSTER: Yeah. Any other
13 input? This has been really, really, really
14 important and very helpful.

15 MR. SHANNON: Kelly has her hand up.

16 MS. SCHUSTER: I'm sorry, Steve,
17 what?

18 MR. SHANNON: Kelly has her hand up.

19 MS. BICKERS: Kelly's hand is raised.

20 MS. SCHUSTER: Oh, I'm sorry. Kelly?

21 MS. GUNNING: I have just two
22 questions, really, and that is I think I
23 understood you to say that the cabinet wants
24 to put these prior authorizations back in
25 place.

1 MS. SCHUSTER: Yes.

2 MS. GUNNING: And secondly, there was
3 a question up earlier that said what is the
4 impact of this going to be on people with
5 individuals -- people with serious mental
6 illness and with all of these issues, with
7 all of it. What we know is the impact is
8 delayed treatment, not enough treatment.
9 The outcomes aren't good, and, you know, I'm
10 wondering why did the cabinet want to
11 reinstate these?

12 MS. SCHUSTER: The secretary did not
13 say. He essentially -- I think what's
14 happened is that the MCOs have raised a
15 bunch of hell about there not being PAs.
16 And, you know, the providers have raised
17 hell about the audits, which is the flip
18 side of this. And we tried it to make the
19 case, at least I did, and I think Steve did,
20 when we submitted comments, Kelly, that
21 there's no -- absolutely no data that says
22 that this improves quality of care. It's
23 all a cost-containment.

24 MS. GUNNING: Yes.

25 MS. SCHUSTER: And we tried to make

1 that case, you know, to raise that issue,
2 but I did not sense in either the
3 secretary's letter, initial request for
4 input, or at the meeting that there was any
5 doubt in his mind that they were going to
6 restart PAs. And if you look at it, we'll
7 talk about it in a minute, House Bill 695,
8 the legislature has heard the same message.

9 MS. GUNNING: Yeah. I hear that.
10 I'm just sad and shocked by it quite frankly
11 because --

12 MS. SCHUSTER: Yeah.

13 MS. GUNNING: -- those are the people
14 that are supposed to be working for us, and
15 they're the stop gap between the MCOs and
16 the consumers. And it really sickens me
17 when you figure that, you know, nationally
18 it takes a person with serious mental
19 illness 11 years just to get into treatment
20 to begin with on average. That's a national
21 statistic by the National Alliance on Mental
22 Illness. And then we continually throw up
23 these barriers, and it just is so
24 disheartening for family members like myself
25 who actually lost children because of things

1 like this. There are real consequences to
2 these decisions that are driven by money,
3 and I think we've been seeing this across
4 our country that it's just horrific. If
5 they get their way by raising hell, maybe we
6 need to raise more hell.

7 MR. OWEN: Dr. Schuster, may I say
8 something? Stuart Owen from WellCare.

9 MS. SCHUSTER: Yes, Stuart.

10 MR. OWEN: Yeah, and I understand the
11 points, but the other points, as well. We
12 have particularly seen with addiction
13 providers, but not always addiction
14 providers, where there are members who
15 get -- it's not individualized care at all.
16 They get 20, 30 hours a week of peer
17 support, as much psycho-ed as possible
18 because that's where the money is. It's not
19 tailored to the individual's needs, their
20 actual diagnosis, their conditions.

21 And our own data shows because we've
22 compared like the providers who have a high
23 percentage of that, their outcomes, their
24 members have higher ER visits. They have
25 higher admissions. They have higher

1 readmissions. And so, I mean, there's a
2 balance to it I guess is what I'm saying.

3 And also, even, you know, we've been
4 -- we're not -- we lack visibility into when
5 individuals have been admitted, for example,
6 like psych hospitals and PRTFs, and so we
7 don't know. And we've asked providers to
8 notify us so that we can help engage with
9 discharge planning care coordination, make
10 sure that they get, you know, the step-down
11 care when they get discharged immediately,
12 as quick as they can, so they don't, you
13 know, get readmitted. So, I mean, there is
14 a balance to it.

15 And I understand what you all are
16 saying, but that -- we -- that has resulted
17 in particularly, like with your peer
18 support, psycho-ed, there's been a whole lot
19 of money spent that actually did not help
20 anybody.

21 MS. DOBBINS: Yeah. If I could
22 respond. I can't find my raise my hand to
23 raise it. I apologize; I couldn't find the
24 icon. But, Stuart, as you say, that has
25 been more of a concern on the substance --

1 MR. OWEN: Right.

2 MS. DOBBINS: -- treatment side, and,
3 you know, for those of us -- for the
4 organizations that are hiring peers who have
5 a serious mental illness to provide peer
6 support to other individuals with serious
7 mental illness, you know, we're lucky if it
8 pays for itself, very lucky if it pays for
9 itself. We typically lose money on that,
10 but we do it because it's a valuable service
11 and it's meaningful to our clients. But we
12 don't make money on it. And our class can't
13 bill -- I mean, our peer specialists can't
14 bill the volume of the substance use peer
15 specialists, and yet, we get lumped into the
16 same bucket. And I feel like that is
17 unfair. I just want to put that out there.

18 And the other thing, Kelly, in terms
19 of what you were saying, you know, your
20 concerns, and I hundred percent agree with
21 you. But don't you -- don't we all think,
22 on some level, that some of this is being
23 proactive because we know that there is a
24 spotlight on Medicaid at the federal level,
25 and that there could be cuts to Kentucky?

1 And so therefore, you know, the state is
2 trying to get some handle and control on it
3 before anything actually gets put upon us?
4 Anyway, just putting that out there.

5 MS. GUNNING: I'd like to go back to
6 Stuart.

7 MS. SCHUSTER: Sure.

8 MS. GUNNING: And, Stuart, if your
9 companies know that there are certain
10 providers in the substance abuse realm that
11 are charging more and doing more and doing
12 all of these things, then you surely have a
13 way to target those individuals and go after
14 them, not the consumers that are utilizing
15 the services.

16 And secondly, what Kathy said, I
17 don't think they have the sense to be
18 proactive enough. I'm really starting to
19 worry about that. I really don't know that
20 they would be that way inclined. I think
21 it's more of a kowtowing to managed care
22 organizations and money, quite frankly, and
23 not wanting to piss anybody off. And the
24 reality is people's lives hang in the
25 balance of all this.

1 MS. DOBBINS: Totally.

2 MS. GUNNING: My son was one of those
3 people. There are lots of those people out
4 there. And it's all semantics to the people
5 in the suits that are sitting around saying,
6 "Well, so-and-so over here, they're getting
7 a little too much peer support for their SUD
8 program for their IOPs. They're not
9 utilizing professionals." I was dressed
10 down by someone in Medicaid on another
11 meeting the other day for saying it was
12 always a clinical service always done by
13 professionals. Well, then why did we train
14 up a workforce of peer support specialists?

15 As for me and my programs through
16 NAMI Lexington, we don't charge for any
17 services. We don't bill Medicaid, we don't
18 do any of it, and still, we're able to do
19 it. So we're going to be able to find a way
20 to serve our people one way or another, but
21 you guys sure make it hard. You guys sure
22 make it hard. And I am damn sad about our
23 whole health and human -- I can't even say
24 the word of it right now I'm so upset. Eric
25 Friedlander. I'm upset --

1 MS. DOBBINS: Secretary.

2 MS. GUNNING: -- that they are doing
3 this, the secretary of the Cabinet of Health
4 and Family Services. There it goes, my
5 brain's working again. Sorry, I get
6 emotional, but this is ridiculous.

7 MS. DOBBINS: Well, I mean, we were
8 providing peer support a long time before it
9 was a Medicaid billable service, too. But
10 what happened when it became a Medicaid
11 billable service is it did become more
12 professionalized. You know, it has been a
13 really good thing for peer specialists to
14 have that certification. And it is part of
15 recovery. And their recovery enables other
16 people to follow the path of recovery.
17 Yeah. And it's a fairly inexpensive
18 service, so if it's -- in most cases, at
19 least for us it is. I can't speak for every
20 provider out there.

21 MS. SCHUSTER: Yeah.

22 MR. OWEN: Yeah, and my point, it has
23 value, but unfortunately, what we've seen is
24 providers have exploited the lack of
25 safeguards, and they have peer support

1 factories and that's all you get. You get a
2 ton of peer support. You don't get the
3 clinical. You don't get the actual clinical
4 --

5 MS. GUNNING: Then go after the
6 providers, Stuart.

7 MR. OWEN: -- outcomes.

8 MS. GUNNING: Go after the provider
9 then, Stuart.

10 MR. OWEN: Well, I agree.

11 MS. GUNNING: You know who they are.

12 MR. OWEN: No, I agree. Here's the
13 problem: There is frankly a lot of
14 political pressure. I completely agree.

15 MS. GUNNING: Oh, of course.

16 MR. OWEN: When we have tried --

17 MS. GUNNING: Mm-hmm.

18 MR. OWEN: -- there's a lot of
19 political pressure. Some of them are very
20 well connected, and that's another part of
21 this whole equation or whatever -- the whole
22 landscape.

23 MS. GUNNING: I would respect that he
24 would even admit that.

25 MS. SCHUSTER: Kelly, excuse me, I've

1 got a couple of people with their hands
2 raised, and then we've got a move on because
3 we've had this discussion --

4 MS. BICKERS: Dr. Schuster?

5 MS. SCHUSTER: -- with the MCOs about
6 going after those people because they know
7 who they are, and we've gotten nowhere with
8 that. Erin?

9 MS. BICKERS: Dr. Schuster, Rita also
10 is having problems raising her hand, so I
11 just wanted to let you know --

12 MS. SCHUSTER: Yes, I was going to
13 call --

14 MS. BICKERS: -- she's also in the
15 loop.

16 MS. SCHUSTER: I was going to call on
17 her next.

18 MS. BICKERS: Thank you.

19 MS. SCHUSTER: Rita, you were trying
20 to ask a question.

21 MS. HARPOOL: Yeah. Actually, I
22 guess maybe it's kind of a recommendation if
23 the TAC could take this to whoever.
24 Pre-pandemic when we would need to do these
25 authorizations, say for TRP, and it got --

1 would be denied, we would then do a doctor
2 to doctor --

3 MS. SCHUSTER: Mm-hmm.

4 MS. HARPOOL: -- discussion. And I
5 would like to suggest that maybe if it gets
6 to the level of doctor-doctor, that the MCOs
7 ensure that the -- in my case, I was
8 speaking with a psychiatrist, so make sure
9 that the doctor that we are discussing these
10 services with are actually in the state of
11 Kentucky and licensed in Kentucky. Because
12 the doctor that I had to speak with was in
13 Florida and didn't even know what TRP was.
14 He asked me what it was.

15 MS. SCHUSTER: Oh, okay. So he
16 didn't know enough about the service to
17 discuss it with you.

18 MS. HARPOOL: Correct.

19 MS. SCHUSTER: Yeah, okay.

20 MS. HARPOOL: Yes.

21 MS. SCHUSTER: Yeah, good point.

22 Krista Brinly has her hand up.

23 MS. BRINLY HENSEL: Good afternoon.
24 Thank you, Dr. Schuster. I just appreciate
25 the venue to have the conversation, so I

1 would say that first. And I absolutely --
2 it's heart breaking to hear -- I forget the
3 woman's name whose children were impacted by
4 mental health, so my heart goes out for
5 those situations.

6 I do really struggle with accusations
7 around it's just a financial thing. I would
8 tell you, as the Kentucky leader for United
9 Healthcare, we are incredibly mission driven
10 around helping people live healthier lives
11 and helping the healthcare system work
12 better for everybody involved.

13 We do have grave concerns around the
14 delay in diagnosis around 11 years. I have
15 equal grave concerns around the amount of
16 time it takes for evidence-based practice to
17 fully be adopted by various practitioners.
18 And that's part of our role in the system is
19 once scientific evidence is out there, help
20 through care coordination, have
21 conversations with providers around specific
22 cases.

23 I will tell you, without
24 authorizations currently in the BH space --
25 which is an anomaly quite frankly. I

1 believe we are the last state to still have
2 an auth waiver in place from a public health
3 emergency that ended two years ago. When we
4 try to engage with providers around a
5 collaborative conversation around care, only
6 20 percent of the time do we get engagement
7 from a provider's office. But when we do,
8 over 90 percent of the time, something
9 around the treatment plan is adapted to be
10 more in line with evidence-based care.

11 So I just want to put that out there
12 in a fact base. This is not purely a
13 financial thing. Where our passion comes
14 from is the ability to engage in
15 collaborative conversations with providers.
16 I believe there are times when patients,
17 either on purpose, or for whatever -- on
18 accident, they're not in the condition to be
19 able to tell you other providers they may be
20 seeing, other medications that they may be
21 on, and that is also access to data that we
22 have that is oftentimes helpful in those
23 collaborative conversations around updating
24 or adapting a care plan.

25 So I just want to continue to have

1 conversations around how do we improve the
2 lives of Kentuckians holistically, both from
3 a medical and a behavioral perspective, and
4 I really want to keep conversations like
5 this very fact-based and grounded in what's
6 best for Kentuckians. Thank you.

7 MS. SCHUSTER: All right. And the
8 last one is Nina.

9 MS. EISNER: Quick question for
10 Stuart. Did I understand you to say that
11 hospitals had not been notifying you when
12 patients were admitted, or did I
13 misunderstand that?

14 MR. OWEN: Yeah, we have had some.
15 We have had some where we have asked, and
16 they have not.

17 MS. EISNER: That's interesting.

18 MR. OWEN: Yeah. And that's the
19 frustrating -- because we -- like I said, we
20 want to help engage. We want to get the,
21 you know, discharge planning going, care
22 coordination, make sure they get the
23 appropriate step down. But some absolutely
24 have not.

25 MS. EISNER: Okay. Thank you.

1 MR. OWEN: Sure thing.

2 MS. SCHUSTER: And, Val, I'm sorry, I
3 missed you. We'll have you wrap this up
4 here.

5 MS. MUDD: Yeah, that's okay. I did
6 want to remind everybody that peer support
7 is an evidence-based practice, you know?
8 And I don't remember which meeting I was in,
9 but I was told that psychoeducation was
10 never an approved service for peer support,
11 you know? And if it was never approved as a
12 -- if psychoeducation was never approved for
13 peer support folks to do, you know, I just
14 question why we were ever, ever doing it. I
15 don't know. I don't know. That just bugs
16 me, you know, because --

17 MS. SCHUSTER: Yeah.

18 MS. MUDD: -- I don't know.

19 MS. SCHUSTER: Well --

20 MS. MUDD: But we are evidence-based.
21 You know, we're doing real stuff. We're not
22 just out there lollygagging and just, you
23 know, talking to folks and, you know --
24 evidence-based. That's the best thing I can
25 say --

1 MS. SCHUSTER: Yeah.

2 MS. MUDD: -- is we are doing --

3 MS. SCHUSTER: Yeah.

4 MS. MUDD: -- evidence-based stuff.

5 MS. SCHUSTER: No, I think that's
6 exactly right. And I think the --
7 certainly, there are many, many accounts of
8 the peer supports being crucial to the
9 person particularly dually diagnosed and
10 getting them into the system and doing that,
11 you know, support that they -- that only
12 they can do. So I do appreciate that, Val.

13 I also -- actually, somebody told me
14 recently that psycho-ed is not even in the
15 state plan. So I guess I have a lot of
16 questions about psycho-ed. And I -- you
17 know, as a licensed mental health provider,
18 I would not see it as something that one
19 needs to have a master's or a doctoral
20 degree and have a license to be able to do
21 in the way it's defined. So I just -- you
22 know, I'll just throw that out there.

23 So as always, we have lots of input,
24 and lots of -- so one last question: Is
25 psycho-ed approved for CSAs? And I don't

1 know the answer to that.

2 MR. SHANNON: Leigh Ann Fitzpatrick
3 answered that and it's a no.

4 MS. SCHUSTER: I can't hear you,
5 Steve. Somebody says it is for 2015, but
6 not for 2027. Oh, Leigh Ann says no.

7 MR. SHANNON: Yeah.

8 MS. SCHUSTER: Yeah. Okay. I hope
9 that answers the question.

10 All right. Where are we in our
11 agenda? So I have lots of notes. And,
12 Erin, I will work on you to make sure that
13 we capture all of this to pass it along.

14 The current status of House Bill 789,
15 that's the infamous MAC and BAC bill. If
16 you will remember, the BAC is the
17 Beneficiary Advisory Council, and this was
18 supposed to be an open process of coming up
19 with this language and sharing it with the
20 MAC hopefully and so forth, and none of that
21 happened.

22 So it was filed, as you can tell,
23 very late in the session. Representative
24 Moser is the sponsor of it. You can tell by
25 the 789 that it was very late in the

1 session, and it has not moved. So the
2 statutory establishment of the BAC is not
3 going to happen. And I'm not quite sure
4 what the next step is on that. I don't know
5 if there's anybody from DMS who's on who
6 wants to answer that question about what the
7 next step is.

8 MS. CECIL: Hi, Dr. Schuster.

9 MS. SCHUSTER: Yeah.

10 MS. CECIL: It's Veronica Judy-Cecil
11 with Medicaid. Yes. So if the legislation
12 doesn't get out, and as you have astutely
13 pointed out, it probably won't. Our only
14 next step could be regulations -- filing
15 regulations because we are required by the
16 federal law to implement, and if we do not
17 have the state statutory authority, we'll
18 have to then file regulations for regulatory
19 authority. So we are in the process of
20 trying to create those right now so we can
21 quickly file not too long after the session
22 once we're confirmed that there is no state
23 statutory changes.

24 At that point, it's going to look
25 extremely similar to what you see in the

1 legislation for the BAC. For the MAC, it's
2 a little bit trickier because there is a
3 state statute that, you know, has the --
4 constitutes the MAC and its membership. We
5 will likely just implement any of the
6 federal differences between that. So for
7 example, you know, it requires
8 nonconsecutive terms, things like that. So
9 anything in the federal law that's not
10 currently in the state statute, we'll
11 implement for the regulation as well.

12 MS. SCHUSTER: So the MAC changes
13 that would be done would be those that are
14 in the CMS final rule, right, Veronica?

15 MS. CECIL: That's correct. That's
16 correct. And of course, that means, you
17 know, it'll go through the regulatory
18 process so folks will have the opportunity
19 -- I'm certain we'll probably have to do an
20 emergency in addition to the ordinary to
21 make sure that it's in effect at the time
22 that we're required to comply with the
23 federal law, which is July 9th.

24 MS. SCHUSTER: Okay. So we will wait
25 and see. Is there any thought that there

1 might be changes at the federal level that
2 would change or do away with that CMS final
3 rule?

4 MS. CECIL: I think it's
5 unpredictable. I do not -- yeah.

6 MS. SCHUSTER: Okay.

7 MS. CECIL: I do not have that
8 crystal ball. It really is --

9 MS. SCHUSTER: You don't have that
10 crystal ball?

11 MS. CECIL: It --

12 MS. SCHUSTER: We all wish --

13 MS. CECIL: Yeah, it's very
14 difficult.

15 MS. SCHUSTER: We all wish we had
16 that crystal ball, yeah.

17 MS. CECIL: Correct. But, you know,
18 keep in mind, so they -- they would have to
19 pass something in Congress, or they'd have
20 to promulgate a federal final rule to change
21 -- a federal regulation to change that. And
22 if they haven't started that process, that
23 also, I think, you know, takes a lot of time
24 to get through. So we're just focused on
25 moving forward until something changes in

1 the law or regulation that requires us to do
2 something different.

3 MS. SCHUSTER: Okay, thank you. So
4 there are some very interesting bills in the
5 General Assembly. There are some things
6 that are moving, some of which we are happy
7 about, and some of which we're not very
8 happy about, or some of us are not very
9 happy about. And, Steve, I wondered if you
10 could tell us first about House Bill 695
11 because that's the biggie in terms of
12 Medicaid.

13 MR. SHANNON: Can you hear me okay?

14 MS. SCHUSTER: Say it again.

15 MR. SHANNON: Oh, I guess you can't.
16 That was my question. I don't know why.

17 MS. SCHUSTER: I don't know what's
18 the matter with your -- is everybody else
19 having trouble hearing or understanding
20 Steve? Yeah.

21 MS. HASS: He does sound muffled.

22 MS. SCHUSTER: Yeah. Somebody said,
23 you know, you might want to call into the
24 meeting with your phone. Try turning off
25 your video, Steve, when you're talking.

1 MS. DOBBINS: Good idea.

2 MS. SCHUSTER: See if that helps.

3 You there?

4 (No response).

5 MS. SCHUSTER: He might be trying to
6 sign back on and see. Let me go on and talk
7 about some other Medicaid related
8 legislation.

9 Senate Bill 13 is Stephen Meredith's
10 bill that he does every year to limit the
11 MCOs to three. And it passed the Senate
12 unanimously, was not taken up in the House.
13 But it has now been added to House Bill 9,
14 which is an interesting bill. House Bill 9,
15 if you all will remember up until, I guess,
16 two sessions ago there was a legislative
17 committee called the MOAC, the Medicaid
18 Oversight and Advisory Committee, and
19 Stephen Meredith ran that committee, and
20 they would take up all things Medicaid. And
21 a lot of us testified to that committee over
22 the years. And then, for some reason, and
23 I'm not sure I remember the reason, they did
24 away with it.

25 MR. SHANNON: Yeah.

1 MS. SCHUSTER: Well, now they've
2 decided that it's -- are you there, Steve?

3 MR. SHANNON: Well, I hope so. Is it
4 any better?

5 MS. SCHUSTER: Yeah, it's a tad
6 better, but not a lot.

7 MR. SHANNON: Dang it, I'm sorry.

8 MS. SCHUSTER: Yeah. So try turning
9 just your video off and see if that's any
10 better.

11 MR. SHANNON: Is that better?

12 MS. SCHUSTER: Yes.

13 MR. SHANNON: Is it really? Well --

14 MS. SCHUSTER: Yeah.

15 MS. DOBBINS: Yeah, it's a little
16 better.

17 MR. SHANNON: Yeah, okay.

18 MS. SCHUSTER: So talk about 695
19 first, and then we'll go to House Bill 9.

20 MR. SHANNON: Sponsored by Adam
21 Bowling, the vice chair of Appropriations &
22 Revenue, and the co-sponsors are Petrie, the
23 chair -- and you can't really understand me.
24 Yeah, I'm sorry.

25 MS. SCHUSTER: Yeah. Okay. Let me

1 do my version of it then. So 695, as Steve
2 was saying, was put out there by the chair
3 and vice chairs of House A & R, so Petrie,
4 Bowling, and Bray. And, you know, our first
5 look at it was like, wow, the legislature is
6 taking over the running of the Medicaid
7 department. And then, they had a meeting,
8 and there were many, many reassurances made
9 that they were not taking over the running
10 of Medicaid, and there was quite a bit of
11 discussion at that meeting, which was for
12 discussion only. And a couple of people
13 testified: Emily Beauregard from Kentucky
14 Voices for Health, and Joe Dan Beavers from
15 LifeSkills DMHC, Dustin Pugel from KY
16 Policy, and then the secretary also
17 testified.

18 And so they waited a week and came
19 back with a committee sub that did change
20 some pieces of it, and they talked from the
21 very beginning that this was a companion
22 bill to House Bill 9, and that's what I
23 started to tell you about. House Bill 9
24 creates the Medicaid Oversight and Advisory
25 Board, the MOAB. And instead of just having

1 the legislators, it has legislators, it also
2 has the budget director. It has the state
3 auditor. It has the Commissioner of the --
4 of Medicaid. It has the chair of the
5 Medicaid Advisory Council and some other
6 people. And they are looking at the MOAB as
7 being kind of the guiding light for what
8 would happen with Medicaid going forward.

9 I think this was done in large
10 part -- well, for two reasons, probably.
11 One is that you may remember that the
12 legislature, which is predominantly
13 republican, got very upset with the
14 governor, who is a democrat, about a couple
15 of regulations and a couple of things that
16 came out of the cabinet that they were not
17 happy about.

18 One of those was the expansion of
19 adult services in Medicaid to cover vision,
20 dental, and hearing, and that went into
21 effect a couple of years ago. And when it
22 came to the administrative reg review
23 subcommittee, the legislators were up in
24 arms about it because they said, "How are
25 you going to fund this?" And they said,

1 "Well, we have money from the drug rebates
2 that we get, and so that's how we're going
3 to fund it." And the legislators said, "You
4 can't use those funds because we have not
5 authorized you to use those funds." And
6 Medicaid essentially said, you know, "Yes,
7 we think we can. And so we're going to do
8 that." And so they have done that. And
9 that reg has been found consistently
10 deficient. And so if you look in the last
11 couple of legislative sessions, Senator West
12 does a Senate Bill 65 to talk about all of
13 the deficient regs because that battle
14 continues.

15 I think the other battle came up
16 around the crisis services and the contract
17 that was let by the cabinet in the millions
18 of dollars that was not authorized by the
19 legislature. And again, they said, you
20 know, "How are you doing this?" And they
21 said, "Well, we have money available." So
22 there's been a difference of opinion to say
23 the least between the legislators and the
24 administration about who has the authority
25 to make these changes in Medicaid. So 695

1 kind of systematically goes through a whole
2 bunch of issues. What happens to that drug
3 rebate money? And they changed it to make
4 it still available to the cabinet at least
5 through the two years of this biannual
6 budget. I think they're going to change
7 that language when they get to the budget
8 session in 2026.

9 They also actually put in there that
10 prior auth for all behavioral health
11 services would start. Originally, it was 90
12 days from the date of the law going into
13 effect. They recently changed that to 180
14 days. And they're doing it with a kind of
15 hatchet approach, so there's none of this
16 nuance that we just talked about in the
17 recommendations from the cabinet. They're
18 just saying all behavioral health services
19 that were originally PA'd are going to be
20 PA'd as of that date. And Steve, in
21 particular, and some other people have
22 worked very hard with Representative Bowling
23 to try to get a more graduated approach to
24 that, but that has not seen -- found itself
25 into the language of the bill.

1 There also is new language that is of
2 great concern to people on waivers, and also
3 to the long-term care facilities, that calls
4 for a feasibility study on the management of
5 long-term care services, and certainly that
6 could be interpreted to include all the
7 waiver services. And I think the concern is
8 as you will recall at the BH TAC meetings,
9 particularly Mary Hass has raised these
10 issues in the past when there's been a
11 study, whether it's about rates or about the
12 way waivers are done, very often the studies
13 are not very open to input from the people
14 that are most affected, meaning the waiver
15 participants, their families, their
16 caregivers, and even their providers. We've
17 had lots of instances of angst among those
18 groups, so there's a lot of concern about
19 that particular part of this bill as well.

20 I think those are the major points in
21 695. And it is poised --

22 MR. SHANNON: Sheila, can you hear me
23 now?

24 MS. SCHUSTER: Yeah.

25 MR. SHANNON: Can you hear me?

1 MS. SCHUSTER: Yeah.

2 MR. SHANNON: I changed computers.

3 The other piece is there's directive to look
4 at services that increased by 10 percent
5 expenditures or units. So they're going to
6 -- you know, so this goes back to the point
7 of let's identify specifically maybe who
8 needs, you know, some attention and do that
9 as well, and that's in there.

10 It also, you know, if there's any
11 increase in Medicaid, it has to go through
12 -- the General Assembly has to know that,
13 and I think that's your point earlier in the
14 reg and the crisis services. But it's a
15 shift in my opinion to oversight by the
16 General Assembly of a Medicaid program with
17 concerns about, one, we all believe pending
18 federal changes whatever those may be, as
19 well as increasing the Medicaid budget
20 itself. So I think that's what's that.

21 There's an expectation --

22 MS. SCHUSTER: And also --

23 MR. SHANNON: -- that it will pass,
24 right, Sheila? I mean, there's no doubt it
25 will pass.

1 MS. SCHUSTER: Yeah. It puts the
2 caps in on psycho-ed and peer support
3 specialists. I mean, it really gets into
4 the weeds.

5 MR. SHANNON: Yeah. The Senate took
6 that language out.

7 MS. SCHUSTER: Oh, okay. Good.

8 MS. HYDE: Oh.

9 MR. SHANNON: The Senate version
10 removed that specific psychoeducation
11 language that was in there.

12 MS. HYDE: Wow.

13 MR. SHANNON: Yeah. But, you know,
14 so we'll see what happens, but it's still --
15 the letter -- the November 1 letter is still
16 included in that, so that's gone right now
17 in the Senate version. And, you know,
18 procedurally the House can agree with the
19 Senate version, or they can go to a
20 conference committee and discuss those
21 changes.

22 But again, this all has to happen by
23 midnight Friday or they lose the ability to
24 override a veto, which I anticipate in this
25 bill. So it's -- and this is a companion

1 bill to House bill 9 that creates the
2 Medicaid Oversight Advisory Board modeled
3 after the Public Pension Oversight Board
4 that really everything goes before will go
5 before this -- the MOAB just to make -- you
6 know, before it gets into a budget even. So
7 the MOAB, which has legislative members, and
8 again, I was on the advisory board as well
9 as some other folks on that board as well
10 who know what it looks like. And they'll
11 have to seek approval.

12 MS. SCHUSTER: Yeah.

13 MR. SHANNON: That's kind of how it
14 works out in the Public Pension Oversight
15 Board with the same thing.

16 And, yes, and the PA language is new
17 members it looks like will have access to --

18 MS. SCHUSTER: Oh, that's right.

19 MR. SHANNON: -- behavioral health --

20 MS. SCHUSTER: Yeah.

21 MR. SHANNON: -- will have 90 days
22 before a prior auth, which is again, not
23 what the secretary's talking about. This is
24 what's in the bill. And existing will have
25 180 days before a prior auth kicks in for

1 those services and it's all services. They
2 don't break down which services it is, it's
3 just prior auth for behavioral health.

4 You know, one take away is behavioral
5 health is really -- apparently is under the
6 microscope and concerns about that spend.

7 MS. SCHUSTER: Yeah. Yeah.

8 MR. SHANNON: That it's not -- I
9 don't think it's driving any Medicaid
10 shortfall. The long term -- the managed
11 long-term service supports, you know, what
12 does that look like? What's going to be
13 included in that, and what happens with
14 that, you know? And a feasibility study,
15 and I've said this, you know, almost every
16 answer is yes to feasible. It doesn't mean
17 it's feasible, you know, easily. Is it
18 effective?

19 MS. SCHUSTER: Yeah.

20 MR. SHANNON: Does it meet people's
21 needs? I think is what, you know -- I think
22 Kelly kind of touched on that earlier.

23 MS. SCHUSTER: Yeah.

24 MR. SHANNON: So we anticipate it
25 passing, right, Sheila? Bart, right?

1 MS. SCHUSTER: Yeah. Yes, I think it
2 will. And the MOAB bill, the House Bill 9
3 Meredith put in his three MCO limit. He
4 also put in his 340B pharmacy bill.

5 MR. SHANNON: Mm-hmm.

6 MS. SCHUSTER: And I don't know what
7 they're going to do with that, Steve,
8 whether that's going to go into a conference
9 committee because some of that is language
10 that other people don't like.

11 MR. SHANNON: Right.

12 MS. SCHUSTER: So big changes coming
13 with Medicaid for sure because it looks like
14 695 is going to go, and probably some
15 version of House bill 9 is going to go.

16 MR. BALDWIN: Sheila, can I just make
17 one quick comment on --

18 MS. SCHUSTER: Yeah.

19 MR. BALDWIN: -- 695? One of the
20 things that -- on the -- specifically what
21 Steve was talking about with the 10 percent
22 increase, one thing that I think we're going
23 to have to be really diligent about with the
24 MOAB and even implementation of 695 is the
25 context of why there is an increase.

1 Because I know that of a -- one of those
2 particular codes that falls under this is
3 due to a lot of efforts and some changes in
4 policy to make -- to get providers to become
5 Medicaid providers. So part of that growth
6 is just increased access to the service.

7 And I worry about some of those, and
8 specifically the ABA is what I'm talking
9 about, but that has worked for years to get
10 some changes so that more providers would
11 become Medicaid providers. And so if you
12 just look at the trend line, you can't make
13 the assumption that this is an
14 overutilization or there's something
15 nefarious going on here.

16 MS. SCHUSTER: Right.

17 MR. BALDWIN: It's the access was not
18 there, now there's an increase of access.
19 But that's one of the things that I think
20 we'll really need to pay attention to under
21 the MOAB is that legislators understand the
22 reasons behind this and don't just look at
23 it as like, oh, here's a trend line. We
24 need to address this trend line and flatten
25 it.

1 MS. SCHUSTER: Yeah.

2 MR. SHANNON: Right.

3 MR. BALDWIN: Because all increased
4 spending is bad, you know, which is not the
5 case.

6 MR. SHANNON: Yeah. Good point.

7 MS. SCHUSTER: Did the --

8 MR. SHANNON: It says utilization
9 rates or expenditures. So --

10 MR. BALDWIN: Yeah.

11 MS. SCHUSTER: Yeah.

12 MR. SHANNON: -- you know, if you go
13 from 10 to 11 providers and they see more
14 people, then the increase of 10 percent, it
15 may really be a good, good thing, right?

16 MS. SCHUSTER: Yeah. Steve, did they
17 take out the scorecard for behavioral health
18 services or did they leave that in?

19 MR. SHANNON: No, the scorecard is in
20 there as well.

21 MS. SCHUSTER: Oh.

22 MR. SHANNON: Yes. Yeah.

23 MS. SCHUSTER: Yeah, again --

24 MR. SHANNON: And it's interesting --
25 yeah. I'm trying to find it, but it is --

1 MS. SCHUSTER: Well, behavioral
2 health has been a target, and that's because
3 of the --

4 MS. SANBORN: Well, so the scorecard
5 piece, they changed it to the cabinet is to
6 develop --

7 MR. SHANNON: Yes.

8 MS. SANBORN: -- the scorecard versus
9 the MCOs.

10 MR. SHANNON: Yeah. The cabinet may
11 collaborate with Medicaid managed care
12 organizations on the development of
13 behavioral health substance use disorder
14 services scorecard. So it's just not solely
15 the MCOs now.

16 MS. SCHUSTER: Yeah.

17 MR. SHANNON: And that's the Senate
18 committee sub right now, you know?

19 MS. SCHUSTER: Yeah. And --

20 MR. SHANNON: And there's a thing in
21 the comment that the MOAB, the Medicare
22 Oversight Advisory Board language has been
23 added to two Senate bills by the House. So
24 they have multiple ways to get to the MOAB
25 in case House Bill 9 doesn't get through the

1 process.

2 MS. SCHUSTER: Yeah. I think they
3 definitely want it to go. In the interest
4 of time because we have lots of other
5 things --

6 MR. SHANNON: Yeah.

7 MS. SCHUSTER: -- I will send out to
8 you some other things. For those who
9 provide treatment for LGBT individuals --

10 MR. SHANNON: Mm-hmm.

11 MS. SCHUSTER: -- there was a
12 terrible addition to House Bill 423
13 yesterday that would prohibit any Medicaid
14 payment for services for gender affirming
15 care for adults. You know, the other stuff
16 on trans has all been about youth, but this
17 is adults, and that bill passed committee
18 and will probably pass the Senate and go
19 back over to the House for concurrence. So
20 there's some really bad stuff happening in
21 that vein as well.

22 And some good bills that we were
23 hoping, like a revamp of nonemergency
24 medical transportation did not go any place,
25 and some other bills. So we'll send that

1 out in a little bit. Thank you, Steve, and
2 Bart, and Karen, for your information.

3 MR. SHANNON: Yeah. And isn't that
4 bill 425? The transgender bill?

5 MS. BROSAN: Are you referring to
6 495?

7 MS. SCHUSTER: It's 495.

8 MR. SHANNON: 495, yes.

9 MS. SCHUSTER: 495. I was thinking
10 of the prior auth bill, which was 423.

11 MR. SHANNON: Right.

12 MS. SCHUSTER: Yeah. Yeah, thank
13 you, Hannah. It's 495. So you could look
14 for that there, but that was a very bad
15 addition with the committee sub and no
16 transparency. I mean, Hannah was there to
17 testify against the bill, and then this
18 boomerang got thrown in there and it's very
19 difficult.

20 So status update on 1915(I), the SMI
21 waiver, SPA. Any update on that?

22 MS. DICKINSON: That would be me.
23 Good afternoon, everybody. Hi, Sheila.

24 MS. SCHUSTER: Hi, Tanya.

25 MS. DICKINSON: Hi, Steve. Haven't

1 seen you guys --

2 (Inadvertent interruption).

3 MS. SCHUSTER: Leigh Ann, I think
4 you're -- yeah, thank you.

5 MR. SHANNON: Yeah, she's got it.

6 MS. SCHUSTER: Tanya, you're going to
7 give us an update on the 1915?

8 MS. DICKINSON: I was.

9 MS. SCHUSTER: Okay.

10 MS. DICKINSON: Ann's sorry --

11 MS. SCHUSTER: Yeah.

12 MS. DICKINSON: Ann Hollins was sorry
13 that she couldn't be here today, but she
14 left me a list of points -- bullet points
15 for updates. And I've been working with her
16 on the 1915(i) project, and so it gives me
17 something to -- some new challenges that I'm
18 really enjoying.

19 But for right now, at present, we're
20 still waiting on CMS approval for the
21 1915(i) state plan. They've stated we're --
22 CMS has stated that we're on the path to
23 approval. We've made technical edits, and
24 current status is that it's still under
25 review. So should be soon, and we've been

1 saying should be soon for a while.

2 The proposed regulations from
3 Medicaid are now available on the LRC's
4 webpage. If you'd like, after we're done, I
5 can put the link into the chat. There are
6 five of them, and there's a feedback
7 process, a hearing process that people can
8 comment on them. And we would encourage
9 that. We can -- BDID continues to work
10 collaboratively with DMS to develop and
11 refine our provider education and
12 certification processes, and we've been
13 meeting weekly to develop the training and
14 competencies we want our providers to have
15 with our targeted population.

16 We're also looking at a streamlined
17 approach to give credit for trainings that
18 are like those in the 1915(c) waivers --

19 MS. SCHUSTER: Good.

20 MS. DICKINSON: -- to have a little
21 bit of -- to have a little bit of, you know,
22 economy of scale, if you will.

23 MS. SCHUSTER: Right. Right.

24 MS. DICKINSON: We've completed the
25 eligibility thresholds for our functional

1 assessment tool, inter R-A-I or interRAI
2 community mental health and crosswalked the
3 domains in the assessment tool to the
4 services.

5 We're partnering with UK's Human
6 Development Institute to obtain staff to
7 assist with administering the RISE program.

8 We continue to work collaboratively
9 with KHC and the continuum of care
10 providers, KHC being Kentucky Housing
11 Corporation, on housing supports and their
12 existing processes, data integration,
13 enrollment with Medicaid, all of those
14 things. This will be new to those kinds of
15 providers.

16 And we continue to work on Needham
17 system changes for processing the
18 eligibility, enrolling providers, and
19 payment for services rendered.

20 Listening to myself, that -- there
21 were a whole lot of acronyms. If I said
22 something -- if I wasn't clear on something
23 let me know, but that's where we are. In
24 other words, we're rolling. We are about
25 where we want to be, but we're waiting for

1 that crucial CMS approval before we can
2 really lock some things in.

3 MS. SCHUSTER: Yeah. Well, it is
4 very encouraging to hear that we're under
5 review and on the way and should be soon.
6 So -- and if you would put that link to the
7 --

8 MS. DICKINSON: Yeah.

9 MS. SCHUSTER: -- regs in, Tanya,
10 that would be very helpful. Thank you very
11 much.

12 MS. DICKINSON: I can't talk and go
13 to the Internet while I'm on a Zoom all at
14 the same time.

15 MS. SCHUSTER: Yes, that's all right.

16 MS. DICKINSON: So I'll have to wait
17 until we're done.

18 MS. SCHUSTER: Yeah, thank you. Are
19 you doing the status update on the reentry
20 waiver, or is that Angela?

21 MS. DICKINSON: Nope. Just the
22 1915(i).

23 MS. SCHUSTER: Okay. Thank you so
24 much, Tanya.

25 MS. DICKINSON: Yes, ma'am.

1 MS. SCHUSTER: It's good to see you.

2 MS. DICKINSON: Thank you, guys.

3 MS. SCHUSTER: All right. And the
4 reentry waiver?

5 MS. SPARROW: Although I'll let her
6 do that if she wants to.

7 MS. SCHUSTER: We like it when you do
8 it, Angela.

9 MS. DICKINSON: No, no. You go
10 ahead.

11 MS. SCHUSTER: You're good at it.

12 MS. SPARROW: She does a great job.

13 Again, yes, good afternoon, everybody.

14 Update on reentry 1115: Again, we continue
15 to meet with our justice partners routinely
16 around program design. Again, still working
17 through many of those things in terms of
18 defining services, operational
19 policies/procedures. So again, that work
20 does continue.

21 We are also -- and I should back up
22 to say, we have not received any response
23 from CMS on the deliverables that we
24 submitted last fall. So that's our
25 implementation plan, our monitoring

1 protocols, our reinvestment plan. We
2 continue to keep that, again, on the agenda,
3 asked if there's any feedback if they need
4 anything from us, and ensured again, if
5 there's any questions or if they need
6 anything, they'll let us know.

7 We are continuing again some
8 discussions around the pharmacy 30-day
9 supply service benefits. Again, what does
10 that look like and some of those impacts.
11 We are drafting system requirements. There
12 will be, again, significant -- not
13 significant, but there will be lots of
14 systems that will require some changes. Our
15 eligibility, again, how we're identifying
16 the reentry population, when they're
17 eligible for services, etc. So our claiming
18 billing system changes, pharmacy, again,
19 MedImpact, so lots of systems drafting those
20 requirements again, and working with and
21 pulling in our managed-care partners to have
22 those discussions as well. Impacts to their
23 systems, drafting out those timelines for
24 deployment, and what that looks like.

25 Again, we do continue to also work

1 with our independent evaluator that we're
2 required under the demonstration to have and
3 their evaluation design. So getting them
4 familiar with the program, and we'll start
5 introducing the evaluator to our partners to
6 participate in some of those activities.

7 We, again, do also continue to work
8 with participate in learning collaborative,
9 the NASHP HARP learning collaborative, with
10 other states. So that, again, is a good,
11 great opportunity to take advantage to hear
12 from other states, to hear some of the same
13 challenges and barriers that they're facing.
14 How are they addressing those? Again, kind
15 of working through those lessons learned, so
16 getting that feedback, addressing some of
17 those concerns. So again, those are all
18 good things that are occurring.

19 We continue again to target October
20 as implementation date. So again, marching
21 towards those system changes, deployments,
22 readiness, training, onboarding, again,
23 schedules, and so that is still the target
24 date.

25 MS. SCHUSTER: Great. Thank you.

1 MS. SPARROW: Lots of work.

2 MS. SCHUSTER: Thank you, Angela.

3 And just a reminder for those of you who are
4 particularly interested in that reentry,
5 Steve chairs the reentry TAC, and you can
6 get direct updates from Angela in even more
7 detail. And it meets the same day as the BH
8 TAC, but it meets at 9 o'clock in the
9 morning. And that Zoom link is on the DMS
10 website, and that's a good TAC for those of
11 you who are working with or concerned about
12 our incarcerated folks. So thank you very
13 much, Angela. Appreciate that.

14 I have on here any follow-up on
15 audits from the MCOs. Does anybody have
16 anything they want to share?

17 (No response).

18 MS. SCHUSTER: Well, that's a first.

19 MR. NIYIRAGIRA: This is Gad with the
20 Children's Alliance.

21 MS. SCHUSTER: Yes.

22 MR. NIYIRAGIRA: I can share that
23 House B 787, which we talked about last
24 time, got tacked onto House Bill 785, which
25 passed out of the health committee. And

1 Senate Bill 153 has gotten an amendment,
2 which is that combined House Bill 785, which
3 was also passed out of the health committee
4 yesterday.

5 MS. SCHUSTER: Okay. And tell us
6 what's in that bill because not everybody
7 that was on the KMHC meeting got --

8 MR. NIYIRAGIRA: Yeah. It's -- so
9 the original House Bill 787 was to reform
10 the audit and appeals process to standardize
11 things for our -- yeah, for our MCOs to make
12 sure that providers get, you know, a fair
13 shake on the notifications, and -- oh, gosh.
14 Yeah, I can share the original language here
15 in a second into the chat. It's a bunch.

16 MS. SCHUSTER: Yeah. Yeah, I know
17 it's very comprehensive. So it's been
18 attached to 785, House bill 785, and also
19 attached --

20 MR. NIYIRAGIRA: It's now been
21 attached, yes, to SB 153.

22 MS. SCHUSTER: Yeah, and SB 153.
23 Great, so you're still alive.

24 MR. NIYIRAGIRA: We are, fingers
25 crossed.

1 MS. SCHUSTER: Yes. Okay, great.
2 That's great to hear, and we will keep an
3 eye on now 785 and Senate Bill 153. Good to
4 hear that. Thank you.

5 MS. TURNER: I will say from the
6 provider end of things, we continue to get
7 multiple audits. We just had one. And we
8 have had four previous ones from the same
9 MCO that we've never gotten feedback from
10 those four. So we had four within the last
11 maybe 18 months, and now we have another
12 from the same MCO, and it just feels like an
13 exercise in futility, you know? We keep
14 spending the time to copy the charts, to
15 mail them, to do all the things --

16 MS. SCHUSTER: Yeah.

17 MS. TURNER: -- and there's not even
18 feedback.

19 MS. SCHUSTER: Yeah. And I think
20 that's been one of the big frustrations.
21 Thank you for sharing that, Susan. I'm
22 sorry to hear that, but that has certainly
23 been one of the big frustrations, and
24 hopefully, if this language that was in 787
25 could get passed, that might put some teeth

1 into it. I think DMS has tried very hard to
2 ride herd on this, but I think we need to
3 tighten this up. So thank you very much for
4 sharing that.

5 MS. RITTENHOUSE: I would echo that
6 as well. And I would also add that we are
7 continuing to appeal results from some
8 audits where they don't understand Kentucky
9 regulations, specifically around targeted
10 case management. They're telling us that we
11 don't have the right number of contacts
12 because they're not counting a guardian as
13 an allowable contact for a child. And
14 they're asking us to reimburse that money,
15 and that's happening continually with two of
16 the MCOs and has been.

17 So I echo an earlier comment when we
18 were talking about authorizations. We need
19 to have individuals that are working with us
20 that understand Kentucky regulations or live
21 in Kentucky, and that we're not held
22 accountable for other states.

23 MS. SCHUSTER: Yeah. Good point,
24 Susan, thank you.

25 MS. SANBORN: Sheila, this is

1 Michelle with the Children's Alliance.

2 MS. SCHUSTER: Yeah.

3 MS. SANBORN: And I just wanted to
4 let you know that there are several
5 provisions in House Bill 787 that are
6 already in statute for pharmacy records.
7 And so I've been asking in regards to House
8 Bill 695 that if we're going to move forward
9 with prior auths and if we don't want to
10 include 787 for whatever reason, that to at
11 least include what's in statute already for
12 pharmacy records for behavioral health and
13 medical records.

14 So, you know, I don't know, but
15 there's clear provisions already in statute
16 that we should at least be communicated
17 with. We should be given time. We should
18 not be doing recoups until after appeals are
19 going through. So I just think there are
20 some -- just some basic standards that need
21 to be implemented for our records just like
22 they are for pharmacies.

23 MS. SCHUSTER: Yeah. Good point,
24 Michelle. Thank you. And we will hope that
25 either House Bill 785 goes, or Senate Bill

1 153 goes and we get that in there. Thank
2 you.

3 MR. BALDWIN: And, Sheila, just for
4 context, Senate Bill 153 is a very similar
5 bill to 787, but it addresses prepayment
6 audits.

7 MS. SCHUSTER: I thought that was it.
8 I was trying to remember what --

9 MR. BALDWIN: Prepayment reviews.
10 I'm sorry, not prepayment audits, but
11 prepayment reviews.

12 MS. SCHUSTER: Yeah.

13 MR. BALDWIN: Audits are on the other
14 side after payment, but this is on the
15 prepayment review side.

16 MS. SCHUSTER: Yeah.

17 MR. BALDWIN: So there's a lot of
18 trying to address a lot of the same issues.

19 MS. SCHUSTER: Yeah. Who's carrying
20 that, Bart?

21 MR. BALDWIN: It's Senator Craig
22 Richardson.

23 MS. SCHUSTER: Okay.

24 MR. BALDWIN: He's a freshman senator
25 that took Senator Westerfield's spot.

1 MS. SCHUSTER: Okay, good. Well, we
2 will hope that they make it to the finish
3 line, or over the finish line. Thank you.

4 MS. BICKERS: Dr. Schuster, there --

5 MR. SHANNON: Valerie Mudd has a
6 question.

7 MS. SCHUSTER: Oh, I'm sorry. Val?

8 MR. SHANNON: Well, it's in the
9 comments.

10 MS. SCHUSTER: Oh.

11 MR. SHANNON: So are the audits going
12 away when the pre-auths go back in place?

13 MS. SCHUSTER: That's a great
14 question. Maybe that ought to be one of the
15 ways that we know that the PAs are doing
16 something. I don't know.

17 MS. SANBORN: So I've been told the
18 answer is no, that audits will always be
19 with us, which is why I've been fighting for
20 just some standardization. We're not
21 opposed to audits. We're opposed to 20
22 audits in 3 days with 15 days or less to
23 respond with no response months later. And
24 we're opposed to them taking our dollars
25 without an agency being able to appeal.

1 MR. SHANNON: Right.

2 MS. SANBORN: Then months later, once
3 they win the appeal, they have to get their
4 money back. It's like, why do you get to
5 take the money while --

6 MS. SCHUSTER: Right. Yeah.

7 MS. SANBORN: -- during the appeal
8 process? Wait until they lose the appeal --

9 MS. SCHUSTER: Yeah.

10 MS. SANBORN: -- and if they lose it,
11 then you need to take it. I mean, I'm for
12 that, but at least give people the
13 opportunity to appeal and respond. And not
14 20 times in 3 days with 600 and something,
15 you know, files, so.

16 MS. SCHUSTER: Yeah, exactly.

17 MS. MUDD: And I'd just be interested
18 to see if the audits are like lowered -- the
19 amount of audits go down extremely smaller
20 when the pre-auths go back into place. I'd
21 be interested to see that.

22 MS. SCHUSTER: Well, one can only
23 hope, Val, and we will keep an eye on that.
24 Good question.

25 1915(c) waiting lists: And I don't

1 know who's reporting on that.

2 MS. STALEY: Hi, this is Sherri. I'm
3 here for Leslie today and have the waitlist
4 numbers. There are only three of the
5 waivers that currently have a waitlist: The
6 HCB, and the Michelle P., and the SCL, of
7 course. The HCB waitlist is 3,256.

8 MS. SCHUSTER: Yeah.

9 MS. STALEY: The Michelle P. is
10 9,638. And SCL is 3,566. So total, that's
11 14,502 on all of the waitlists, and those
12 are unduplicated. Those numbers are from
13 3/10.

14 MS. HASS: This is Mary Haas. Is it
15 possible -- I'm going to be serving on a
16 couple Medicaid forums and a roundtable
17 discussion. Can you send out through Erin
18 or whatever the total number of individuals
19 on each one of those waivers, and then the
20 waitlist numbers? That would be very
21 helpful to me.

22 MS. STALEY: Yep. I have a little
23 table. I will get that over.

24 MS. HASS: Thank you so much.

25 MS. STALEY: Sure.

1 MS. SCHUSTER: Sherri, did I take
2 these numbers down wrong because a quick
3 count in my book looks like it's over
4 15,000. I've got HCB --

5 MS. CLARK: What she gave you, she --
6 the last number she gave you is
7 unduplicated. So if you do count all of
8 those up, you will see that it is more, but
9 there are many individuals that are on
10 multiple waiting lists. So we let you know
11 the unduplicated number.

12 MS. SCHUSTER: Oh, all right. I see
13 what you're doing. So you're giving us --
14 the numbers that you gave for the waiting
15 lists include duplicated numbers.

16 MS. CLARK: Right, but we let you all
17 know the unduplicated, which --

18 MS. SCHUSTER: Okay.

19 MS. CLARK: -- is going to be less
20 because of the --

21 MS. SCHUSTER: Right.

22 MS. CLARK: -- individuals that are
23 on multiple.

24 MS. SCHUSTER: Okay. Because I
25 looked at it and I'm like, no, it's over

1 15,000 -- it's over 16,000. Okay. That
2 makes sense. So the number of unduplicated,
3 the number of individuals counted only once
4 is 14,502, Alisha, Sherri?

5 MS. CLARK: Yes.

6 MS. SCHUSTER: Yeah, okay. Yeah, we
7 would be interested in getting those total
8 numbers. I had asked Leslie for it for
9 something I was -- oh, it was an interview
10 on television, and that was probably two
11 weeks ago, and I think it was in the 33,000
12 range, Mary, of total number of people on
13 all of the waivers.

14 MS. HASS: Okay. Thank you, Sheila.

15 MS. SCHUSTER: But we will get the
16 absolute numbers from Sherri. That would be
17 great, Sherri. Thank you very much.

18 MS. BICKERS: And, Dr. Schuster, Rita
19 put in the chat she would like to speak.

20 MS. SCHUSTER: Yes, Rita?

21 MS. HARPOOL: Hi. Okay, I'm trying
22 to get some -- I guess, hopefully, I can get
23 some feedback about what's happening with
24 this situation. I found this information
25 out last night and I was pretty shocked.

1 I am in the process of trying to
2 become an SCL provider. And I've been in
3 that process for quite some time, turned in
4 my packet in September. Actually, it was
5 September 17th, 2024. And I'll preface this
6 with, you know, the governor had approved --
7 I don't have the numbers in front of me -- a
8 certain number of slots, and part of those
9 slots were opened up during the current
10 fiscal year, I guess.

11 MS. SCHUSTER: Yeah, they were in the
12 budget -- they were in the budget from the
13 legislature, Rita.

14 MS. HARPOOL: Yes.

15 MS. SCHUSTER: That was not from the
16 governor.

17 MS. HARPOOL: Okay.

18 MS. SCHUSTER: Yeah. Yeah, in the
19 budget.

20 MS. HARPOOL: In the budget.

21 MS. SCHUSTER: Right.

22 MS. HARPOOL: And then, I guess
23 there's going to be some of the slots will
24 be in the budget the next year --

25 MS. SCHUSTER: Yes.

1 MS. HARPOOL: -- is that how that
2 works?

3 MS. SCHUSTER: There were some
4 approved for the first year of the fiscal
5 year, and then some for the second year of
6 the fiscal year.

7 MS. HARPOOL: Right. And the article
8 I was reading said, you know, they didn't
9 want to put them -- put them all out there
10 at one time because they wanted to avoid
11 overwhelming providers. So maybe the
12 article I'm reading is a little off, I don't
13 know. But last -- when I turned in my
14 packet in September of 2024, I was told that
15 there were ten packets in front of me.
16 Yesterday, I inquired -- this is now six
17 months has gone by. I inquired how many
18 packets are in front of me, and I was told
19 eight. So if I do the math on that, it will
20 take me two-and-a-half years to become an
21 SCL provider. And that seems extraordinary
22 to me.

23 MS. SCHUSTER: Yep.

24 MS. HARPOOL: Is that normal, or --

25 MS. SCHUSTER: I don't know. Do we

1 have anybody from Medicaid that can respond
2 to Rita's question?

3 MS. CLARK: I don't know if we have
4 anybody from the Department for Behavioral
5 Health on here or not. But what I can do is
6 -- because the Department for Behavioral
7 Health is the operating agency for the SCL
8 and Michelle P. waiver programs, but if you
9 would like to send me the emails of where
10 you followed up with them, and, you know,
11 stating that there was ten, and then -- you
12 know, kind of a timeline, if you don't mind,
13 I'll be more than happy to send that to
14 their director, Crystal Adams, and follow up
15 with her.

16 MS. HARPOOL: Okay.

17 MS. CLARK: And I can put my email
18 address in the chat here. Let me just get
19 it open, and then you can send that directly
20 to me, and then I will forward it on to BDID
21 and follow-up. Is that okay?

22 MS. HARPOOL: Yeah, that'd be great.
23 It just -- I mean, that was -- like I said,
24 I just found that out last night and I'm --

25 MS. CLARK: Okay.

1 MS. SCHUSTER: Yeah.

2 MS. CLARK: And I just put that in
3 there.

4 MS. SCHUSTER: Yeah, so there's
5 her -- there's Alisha's email, Rita, in the
6 chat there. Thank you, Alisha. And keep us
7 posted, Rita. Let us know next meeting --

8 MS. HARPOOL: Okay, thank you.

9 MS. SCHUSTER: -- how much progress
10 you've made, okay? We want more providers,
11 obviously. Yeah. Okay.

12 MS. CLARK: And just -- and if you
13 want me, Dr. Schuster, just to --

14 MS. SCHUSTER: Yeah.

15 MS. CLARK: -- kind of -- also, I'm
16 not sure what article she was reading, but
17 we release those slots kind of over a period
18 of time, right? And, you know, I'm not sure
19 in what context they were talking about
20 overwhelming providers, but you don't want
21 to create a bottleneck at the beginning
22 because everybody has to receive that
23 assessment. And so, you know, because that
24 is the first step in the process, and so
25 we've got to make sure that we've got

1 enough, you know, assessors and all of that,
2 and then once they meet level of care,
3 that's when we can also -- then they can
4 pick and choose who their case management
5 provider is and all of their other
6 providers.

7 MS. SCHUSTER: Okay. Thank you. But
8 all of the -- have all the slots that were
9 allocated in the first year of the biennial
10 budget --

11 MS. CLARK: Yes.

12 MS. SCHUSTER: -- been filled,
13 Alisha?

14 MS. CLARK: Yes.

15 MS. SCHUSTER: I thought they had.
16 Okay.

17 MS. CLARK: They were all released --
18 capacity was released for all of those
19 slots, and -- excuse me. For all of the
20 waivers, those were completed I know it was
21 before the end of October of 2024.

22 MS. SCHUSTER: Okay. Yeah. Mary,
23 Sherri just put in the chat the table of the
24 waiting list numbers for you.

25 MS. HASS: Okay, and did she put the

1 total number of folks being served --

2 MS. SCHUSTER: No, we don't have --
3 no, we don't have the total -- yes.

4 MS. STALEY: Yes, it is. I put it on
5 there.

6 MS. SCHUSTER: Yeah, I'm sorry, it's
7 on there.

8 MS. HASS: Okay.

9 MS. SCHUSTER: It's got funded slots
10 and filled slots.

11 MS. HASS: Okay.

12 MS. SCHUSTER: And remind me, Sherri,
13 what the reserved -- why the reserved are
14 there?

15 MS. CLARK: So let me -- do you want
16 --

17 MS. STALEY: Go ahead, Alisha.

18 MS. CLARK: -- me to do that? No,
19 that's okay. Sherri was actually covering
20 because I know there were lots of us in
21 different meetings today.

22 So, you know, the funded slots,
23 obviously how many is funded. The filled
24 slots, those individuals are enrolled. The
25 reserved slots are where they have been

1 given capacity. They could be waiting on an
2 assessment. They could be waiting on
3 Medicaid eligibility. Those -- there are
4 individuals that are in this category that
5 may have received an assessment but received
6 a denial of level of care. So some of these
7 individuals have chosen to go through the
8 hearing process, and technically, that slot
9 is going to be theirs until that hearing
10 process is complete and we receive a final
11 order one way or the other.

12 MS. SCHUSTER: Okay. So it's held
13 for them until a final determination is made
14 after review and appeals and so forth? And
15 if they end up not qualifying for it, it
16 would go then to the next eligible person, I
17 assume?

18 MS. CLARK: Yes. And also, you know,
19 there are, I think -- I would have to just
20 confirm, but I'm pretty sure that within
21 that, there are individuals that those slots
22 are theirs. They might be out of services
23 right now. They are not deceased or
24 anything like that. They may be in
25 hospitalization or different areas, but that

1 slot is still theirs.

2 MS. SCHUSTER: Okay.

3 MS. CLARK: So we can't give it away
4 just yet to another person.

5 MS. SCHUSTER: So what is the
6 available slot category?

7 MS. CLARK: The available slots are
8 what's available that can be released. We
9 look through that. They're -- we do try to
10 hold back a few slots because we have
11 learned over the years that sometimes we
12 have to give slots back to an individual.
13 Maybe they were closed because, you know, it
14 didn't appear that the process was going
15 through like it normally should. There may
16 be times somebody got closed out, but they
17 were still waiting on the MRT process. So
18 if we can determine through research that an
19 individual was doing everything that they
20 were supposed to do, we will give that slot
21 back to that individual since it was not any
22 fault of their own.

23 MS. SCHUSTER: Okay, thank you. All
24 right. Thank you for putting that table
25 there, and we will send out what was in the

1 chat to everybody. I'll send it out to
2 everybody who's on my list, and if you're
3 not getting direct communications from me,
4 you can send me an email to
5 KYadvocacy@Gmail.com. It's an easy email to
6 remember. Thank you.

7 MS. AGNE: Sheila?

8 MS. SCHUSTER: Yeah.

9 MS. AGNE: Dr. Schuster, I'm sorry,
10 this is Misty. I have a question. How long
11 -- and this is for Alisha. How long are
12 those individuals permitted to remain on
13 that reserved list?

14 MS. CLARK: It really varies. You
15 know, it's until they get enrolled, or their
16 slot is then given to another individual.
17 Once that slot is no longer theirs, it's --
18 you know, it would remove -- it would be
19 changed from the reserve to the available,
20 but once they get, you know, eligibility --
21 so you have to get waiver level of care
22 approved, and then you also have to be
23 financially eligible through Medicaid. And
24 that's when they're enrolled that they would
25 go to that filled slot.

1 So it's really -- it's a variation of
2 -- you know, I don't want to say, you know,
3 it's 30 days or 60 days because it --
4 depending on SSI sometimes can take a little
5 bit. The MRT process can take a little bit.
6 You know, if all is well and good and the
7 happy path, I think we did some statistics
8 that, you know, they were getting services
9 out within about like 58 to 62 days, but
10 that is not, again, the case with everybody
11 depending on just the whole financial
12 eligibility part.

13 So there is no hard and fast number
14 that I can really give you, Misty. If that
15 makes sense.

16 MS. AGNE: Thank you. I appreciate
17 that insight.

18 MS. CLARK: Yeah, you're welcome.

19 MS. SCHUSTER: Yeah, that's helpful.
20 Thank you. Mary, you have some questions
21 about the ABI waiver and access to therapy
22 services?

23 MS. HASS: Yeah. We're still
24 somewhat in this holding pattern, whatever.
25 People -- the way I understand, I'm being

1 told from providers and family members that
2 if you were already in the waiver, you are
3 still getting your therapy services as
4 before. But if you are newly enrolled into
5 the ABI waiver, then you are now having to
6 go through the state plan, which limits your
7 availability to be able to acquire those
8 specialized therapy services that a lot of
9 our folks desire.

10 And so anyway, I know one of the
11 providers called me, and he said he was
12 still having difficulty being able to access
13 the therapy services that he felt his client
14 needed. So that's kind of we're still here.

15 And the other problem is the PDS
16 services. A lot of our folks, because of
17 the limited availability of residential
18 providers, that they would choose to do PDS,
19 but I think we're still in a holding pattern
20 on being able to get PDS services.

21 I don't know if anybody can address
22 that or not, but that's what I'm hearing
23 from a lot of family members that they have
24 wanted to do PDS, but that they're --
25 especially in the Louisville area, that

1 there's not case management or -- I use
2 that, but support broker or whatever
3 availability.

4 MS. SCHUSTER: Is there anybody that
5 can respond to that?

6 MS. STALEY: I think Misty Wright is
7 on and is going to talk about PDS.

8 MS. WRIGHT: Good afternoon,
9 everybody.

10 MS. SCHUSTER: Yes.

11 MS. WRIGHT: We have an ongoing
12 interest list for PDS, so when these
13 documents are actually sent into us the
14 person's name goes on this list. They're
15 not removed from the list because we do --

16 MS. HASS: I'm having a difficult
17 time hearing her.

18 MS. WRIGHT: Let me see if I can make
19 that any better. Give me just a moment. Is
20 anybody else having an issue with that as
21 well?

22 MS. SCHUSTER: It could be a little
23 bit louder, Misty.

24 MS. WRIGHT: Oh, that's not something
25 I'm usually accused of, everybody. All

1 right. Let me just speak a little louder.
2 Is that any better?

3 MS. SCHUSTER: Yeah, I think that's
4 better.

5 MS. WRIGHT: All right, there we go.
6 Okay, so we have an ongoing PDS interest
7 list, so when we get the PDS documents, the
8 person's name goes on that list, and they're
9 never really removed from it. We do mark
10 them as the fact that they've gone active
11 for those services.

12 So using that interest list, I
13 currently have the overall numbers as we
14 have had 986 people actually move off of
15 that list into active services. 247 people
16 have shown no interest in PDS once they've
17 been contacted, or if for some reason maybe
18 the waiver had closed and they're off that
19 list now. We have 898 individuals that are
20 actively being tracked for PDS services.
21 472 of those are currently receiving
22 traditional services. Of those that are
23 remaining, they've either chosen not to do
24 the traditional services because they're
25 remaining -- waiting to have an individual

1 actually be their PDS provider that is not
2 currently certified to do so. A few of
3 those, we have actually not been able to
4 communicate with despite numerous attempts.
5 And a few of them are truly waiting for a
6 service provider in their area.

7 And, Mary, I will let you know after
8 the last Behavioral Health TAC when we
9 started going into this, I only have two
10 individuals listed on the PDS interest list.
11 So if you could please share with me the
12 organizations and/or the people just to make
13 sure that we're getting all of those forms
14 that we need to get, I'd be more than happy
15 to look into that for you.

16 MS. SCHUSTER: Do you want to put
17 your email address, please, Misty, in the
18 chat as well?

19 MS. HASS: Yeah.

20 MS. WRIGHT: Absolutely.

21 MS. HASS: Yeah, that'll be helpful.
22 So what you're saying, you are wanting what
23 areas that people are having the difficulty
24 in acquiring the PDS services. And what I
25 cannot tell you 100 percent are they already

1 getting some traditional services? I would
2 say possibly, yes, but I don't know that for
3 a fact, and I don't want to say anything
4 that's not right. But, yeah, send me the
5 email and then we'll go from there.

6 MS. WRIGHT: It's in chat. And
7 that's the thing I want to know. I want to
8 make sure that we're getting the lists that
9 we need to get from the people we need to
10 get them from. I don't want us thinking
11 we're receiving everything, and there may be
12 a kink in the chain somewhere that we need
13 to straighten out.

14 MS. SCHUSTER: Misty, I had a
15 question. When you say that -- I can't read
16 my writing -- 986 have moved off and have
17 gotten PDS services. What's the timeframe
18 for that? Is that this past year? Is that
19 the last six months? Is that two years?

20 MS. WRIGHT: So the creation of this
21 list started in March of 2023, and that's
22 been since then.

23 MS. SCHUSTER: Okay.

24 MS. WRIGHT: I can do more numbers on
25 how many come off within each year. We can

1 do it by calendar year if you'd like, but
2 that's been overall since March of 2023.

3 MS. SCHUSTER: Okay. That's very
4 helpful.

5 MS. WRIGHT: And this list is an
6 ongoing list. It's not really --

7 MS. SCHUSTER: Right.

8 MS. WRIGHT: -- like a true waiting
9 list. It's not like the next person on the
10 line would get a service if somebody else
11 comes off of it. It's truly an interest
12 list, like we don't want to lose these
13 people in a flow -- a backflow, so we keep
14 their stuff together so that we know to
15 reach out to them. Because if we get
16 somebody who's a PDS provider in that area,
17 at least we'll know who all is interested in
18 that area.

19 MS. SCHUSTER: Yeah. I would be very
20 interested in seeing -- you know, I've asked
21 Leslie at various times to tell us if she
22 can the kind of average wait time for PDS
23 services in each of the waivers, and you
24 probably have a way to do that off your
25 list.

1 MS. WRIGHT: I can, but I'm going to
2 go ahead and tell you since it's not a true
3 waiting list --

4 MS. SCHUSTER: Yeah.

5 MS. WRIGHT: -- that timeframe really
6 doesn't -- the data flow in that isn't
7 something that I would be wanting to
8 stand -- that's not a hill I want to stand
9 on because it's based on so many things.
10 It's based on the list getting to us. It's
11 based on the person could have been on there
12 for four years now, and they just keep
13 saying no to somebody else doing services
14 because they have one individual who they
15 want to be their PDS provider.

16 MS. SCHUSTER: Mm-hmm.

17 MS. WRIGHT: So we have a lot of
18 reasons that people have stayed on this
19 list.

20 MS. SCHUSTER: Yeah.

21 MS. WRIGHT: And I really don't -- I
22 feel like if we treated it like a waiting
23 list and we give it those fast, hard numbers
24 that we do for the waivers themselves, we're
25 not going to get accurate reflection of true

1 waitlist type style times. Does that make
2 sense? I'm sorry.

3 MS. SCHUSTER: Yeah, it does. I keep
4 hearing these stories about people waiting
5 for years to get PDS. That's why I keep
6 trying to figure out what's going on.

7 MS. WRIGHT: Well, and I looked at
8 that.

9 MS. SCHUSTER: Because the numbers
10 I've gotten from Leslie the one time I think
11 -- or maybe twice she gave me some, you
12 know, were certainly within I don't know 50
13 days or 60 days or something, and it seems
14 so at odds with families that call me and
15 say, "I've been waiting for six years for
16 PDS."

17 MS. WRIGHT: Well, now I probably was
18 the person who provided her those numbers to
19 give you previously, so I can say that
20 that's probably why it doesn't add up.

21 MS. SCHUSTER: Okay.

22 MS. WRIGHT: Is, you know, I give you
23 the fast, hard numbers, but it's not going
24 to really add up for the reasons. And if we
25 have groups, individuals, providers that you

1 all really want to look at specifically, I'm
2 more than happy to look at that. And we may
3 find that maybe a provider is not getting
4 those forms to the right place --

5 MS. SCHUSTER: Yeah.

6 MS. WRIGHT: -- and that's why
7 they're not on our list. Because Mary had
8 mentioned that she had I think there was
9 upwards of over 300 on the list the last
10 time. And I was completely shocked when I
11 went out and looked at the data and I had
12 four people since March of 2023, and only
13 two of them are on there and both of them
14 are actually doing the thing that I had
15 mentioned where they're staying on that list
16 because they want a specific person to
17 qualify as their PDS person, and that's not
18 been able to happen for them yet.

19 MS. SCHUSTER: And it hasn't happened
20 because the person doesn't qualify?

21 MS. WRIGHT: That's the reasons in my
22 notes is the person that they're wanting to
23 become that has not yet met qualifications
24 to do so.

25 MS. SCHUSTER: Ah, okay. Yeah, much

1 more complicated than just looking at a list
2 and counting the days or the months or the
3 years or something.

4 MS. WRIGHT: Yes, ma'am.

5 MS. SCHUSTER: Okay. Thank you.
6 That's very, very helpful. Appreciate that.

7 Status of the Medicaid unwinding and
8 recertifications.

9 MS. CECIL: Hi, Dr. Schuster. I'm
10 not going to share my slides, but I will
11 send them to the TAC members and then we'll
12 post it on our website just as a kind of
13 high-level given the time. We're still
14 staying around 1,450,000 individuals
15 enrolled. As far as renewals go, we still
16 are maintaining an extremely high approval
17 rate, so yay.

18 MS. SCHUSTER: Good.

19 MS. CECIL: We're excited to have
20 that, obviously.

21 MS. SCHUSTER: Yeah.

22 MS. CECIL: So that approval rate is
23 staying up in the 80 percent, and the
24 majority of those are by that automatic
25 renewal --

1 MS. SCHUSTER: Right. Right.

2 MS. CECIL: -- instead of having to
3 go through an actual manual kind of
4 redetermination. I know a lot of folks
5 primarily are interested in child renewals,
6 and as a reminder we've been automatically
7 extending children for 12 months. They have
8 not had to go through a redetermination.

9 MS. SCHUSTER: Right.

10 MS. CECIL: Those began with July
11 renewals, so in May, as May approaches, in
12 June, as those renewal packets go out and
13 those renewal notices go out, we want to
14 make sure folks understand what's happening.

15 We have been working on a campaign
16 around the restart of renewals. We've
17 developed a lot of materials. We've been
18 working with providers, and we've been
19 working with our FRYSCs on the development
20 of those materials. I think right now, we
21 have some advocates and some others looking
22 at those, and then once we finalize those,
23 we're going to start the campaign. We're
24 going to be really focused on schools and
25 trying to get through to parents that are,

1 you know, in the schools, the children that
2 are in the schools.

3 MS. SCHUSTER: Right, right.

4 MS. CECIL: Trying to get information
5 that way. But we're going to have postcards
6 that we're going to mail ahead of time to
7 let folks know child renewals are starting.
8 So we're going to do all we can to make sure
9 people understand that that's going to start
10 again.

11 I think our biggest concern is that
12 folks don't understand that children have a
13 higher -- most children have a higher
14 federal income level that can make them
15 qualified than their parent. So, you know,
16 that's the other kind of education is just
17 asking those parents or guardians to go
18 through that redetermination. Just respond,
19 let us make that -- make that determination
20 of ineligibility rather than just presume
21 that, you know, the child may no longer be
22 eligible. So that's going to be our primary
23 focus going forward.

24 MS. SCHUSTER: Yeah. Thank you. All
25 right. That's great. We appreciate it.

1 We'll look for your PowerPoint.

2 Do we have any recommendations for
3 the MAC?

4 (No response).

5 MS. SCHUSTER: I don't have any
6 myself and I don't know that anything's come
7 up specifically.

8 We have a couple of things we want to
9 come back to the SUD approvals or
10 non-approvals for -- you know, the approvals
11 by the MCOs for SUD residential, and we will
12 put that on the agenda. And also, the
13 behavioral health needs assessment. We
14 heard that a month ago, and there were lots
15 and lots and lots of questions. And Leslie
16 said that they are reworking that and will
17 come back the next TAC meeting for that. Is
18 there any new business to come before the
19 TAC?

20 (No response).

21 MS. SCHUSTER: Are we all talked out?
22 Probably.

23 MR. SHANNON: We're all talked out,
24 Sheila.

25 MS. SCHUSTER: All talked out. All

1 right. Any formulary issues? That's the
2 other thing that we always want to know on
3 old business.

4 (No response).

5 MS. SCHUSTER: Okay. I guess that's
6 good news that we don't have any there.

7 So the next MAC meeting is in two
8 weeks. It's morning, 9:30 to 12:30 on
9 March 27th, and then our next BH TAC will be
10 May 8th. So it will be after the Derby.
11 You all could all do your Derby betting and
12 so forth, and I will look to see you then.

13 I will work with Erin to make sure we
14 have all of the input, and we'll forward
15 that to the -- to Angela and to Secretary
16 Friedlander the feedback on the PA
17 recommendations from the cabinet. Oh, Nina,
18 has her hand up. Nina?

19 MS. EISNER: Yeah, just a quick
20 thing. Can we ask the cabinet to ensure
21 that there is training or retraining on the
22 prior authorization process prior to its
23 implementation either by them or the MCOs
24 whatever they direct?

25 MS. SCHUSTER: Yes. I have that in

1 the notes because somebody else --

2 MS. EISNER: Perfect.

3 MS. SCHUSTER: -- had brought that up
4 because it's been --

5 MS. EISNER: Thank you.

6 MS. SCHUSTER: -- five years or so
7 since people have done that.

8 MS. EISNER: Yes.

9 MS. SCHUSTER: We need to do that.

10 MS. EISNER: Thank you.

11 MS. SCHUSTER: All right. Anything
12 else to come before the body?

13 (No response).

14 MS. SCHUSTER: All right. So we kind
15 of made it by 4 o'clock. Thank you all very
16 much. And thank you for your participation
17 in the discussion and your many good
18 questions and so forth. And I will do --

19 MR. OWEN: Speedy healing to you,
20 Dr. Schuster. Speedy healing to you.

21 MS. SCHUSTER: Oh, yes. Hopefully I
22 won't look quite so beat up the next time
23 you see me.

24 MR. OWEN: No, you're fine.

25 MS. SCHUSTER: All right. So I'll

1 see some of you who tune into the MAC, and
2 it's well worth your time, I think, because
3 it's a different level of -- a different
4 range that's much broader, but it also --
5 you hear directly from the Medicaid
6 commissioner and staff. We will have an
7 update, a biannual update on maternal and
8 child health, so those of you who are
9 interested in that space we will have that
10 at the next MAC meeting.

11 So thank you all very much. And,
12 Erin, thank you as always for your help.
13 And I wish you all enjoying sunshine. I
14 guess it's still sunshine out there so --
15 and living through the end of the session
16 before the veto days. Bye-bye.

17 MS. BICKERS: Thank you. Have a
18 great afternoon.

19 MS. SCHUSTER: Bye-bye.

20
21 (Meeting adjourned at 4:06 p.m.)
22
23
24
25

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CERTIFICATE

I, Tiffany Felts, CVR,
Certified Verbatim Reporter and Registered
Professional Reporter, do hereby certify that the
foregoing typewritten pages are a true and accurate
transcript of the proceedings to the best of my
ability.

I further certify that I am not
employed by, related to, nor of counsel for any of
the parties herein, nor otherwise interested in the
outcome of this action.

Dated this 21st day of March, 2025

A handwritten signature in black ink that reads "Tiffany Felts, CVR". The signature is written in a cursive, flowing style. Below the signature is a horizontal line.

Tiffany Felts, CVR