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23. Any other medical care and any other type of remedial care recognized under the state law, specified by the Secretary.
- A. Transportation
1. Definitions.
- a. Ambulance transportation includes air and ground transportation provided at advanced life support level or basic life support levels by an appropriately licensed carrier.
- b. Medical service area is made up of the recipient's county of residence or a contiguous county.
2. Ambulance Services.
- a. An emergency ambulance service shall be provided without prior authorization to and from the nearest hospital emergency room. If a hospital emergency room is not available, a statement from an attending physician associated with the facility from which the patient receives services verifying medical necessity of stretcher ambulance services and the nature of the emergency services provided to the patient shall be required.
- b. A non-emergency ambulance service to a hospital, clinic, physician's office or other medical facility for provision of a Medicaid covered service, exclusive of a pharmacy service, shall be covered upon referral from a licensed medical professional for a recipient whose medical condition warrants transport by stretcher.
- c. When it is determined by the attending physician that ground ambulance is not appropriate, a referral may be made for air ambulance transport to a medical facility beyond the recipient's county of residence or state boundaries. Medically necessary air travel will be covered within the parameters of the allowed reimbursement amounts specified in Attachment 4.19-B, page 20.11. Special authorization by the Commissioner or his designated representative is required for air transportation provided at a cost in excess of these amounts.
- d. Ground ambulance transport for in-state non-emergency ambulance travel outside the medical service area shall be covered if prescribed by the attending physician.
- e. Ground ambulance transport for out-of-state non-emergency ambulance transport shall only be covered if prior approval is obtained from the Department.
- f. Only the least expensive available transportation suitable for the recipients needs shall be approved.

3. Behavioral health crisis transport service means the use of a motor vehicle, other than an ambulance or other emergency response vehicle, that is specifically designed, equipped, and staffed by a licensed enrolled crisis transportation provider to transport a Medicaid recipient alleged to be in a behavioral health crisis and needing transportation to a higher level of care.

BHCT may be used for:

1. To transport a recipient after a mobile crisis team assesses that the recipient requires a higher level of care that is the nearest Medicaid healthcare provider.. OR
2. Facility to facility transport between facilities including but not limited to transportation from emergency departments to behavioral health crisis treatment that is the nearest Medicaid healthcare provider.

Recipients must be transported to the most appropriate, yet nearest Medicaid health care provider, behavioral health, or medical facility. Family members or other unaccredited agents are not allowed to ride in the BHCT vehicle with the recipient, except for a recipient that requires a caregiver or legal guardian due to cognitive and/or intellectual disabilities, a parent or legal guardian for an individual under the age of 18.

Provider Qualifications

Providers must meet the state transportation benefit requirements to obtain a Motor Carriers Certification [Passenger Vehicle - DRIVE \(ky.gov\)](#), and the following:

1. 24/7/365 availability.
2. Annual staff trainings:
 1. Four (4) hours of evidence-based training on the de-escalation of conflicts.
 2. Eight (8) hours of evidence-based training concerning behavioral health which includes but is not limited to:
 - a. Awareness of issues relating to mental health and substance use disorders.
 - b. Suicide risk assessment and intervention,
 - c. Response protocols for opioid overdose,
 - d. Naloxone use protocols, and
 3. Cardiopulmonary resuscitation (CPR) certified.

Specifications for the BHCT vehicle

1. Vehicles used for BHCT must include a driver's compartment that is separated from the passenger compartment in a manner that allows the driver and passenger to communicate and visualize one another, but also prohibits the passenger from easily accessing the driver or any control for operating the vehicle. For example, a transparent thermoplastic partition between the passenger and the vehicle driver.
2. The passenger compartment must have two (2) or more traditional vehicle seats with appropriate seat belts, is free from exposed sharp edges, equipped with doors that automatically lock and are not capable of opening while the vehicle is in motion (child lock feature).
3. The BHCT provider may choose to have a video recorder located within the vehicle.

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