



Kentucky Level of Care System (KLOCS) Newsletter

KLOCS Modernization Updates

We hope this finds you well! The KLOCS Modernization effort is well underway, and currently scheduled to be implemented in the Fall of 2025. During the past few months, the Department for Medicaid Services (DMS) and the Department for Behavioral Health, Developmental and Intellectual Disabilities (DBHDID) have been hard at work determining how best to implement impactful changes to KLOCS. System changes include implementing new or updated tasks and revamping ongoing management practices to improve the KLOCS user experience. DMS and DBHDID are also actively overseeing the development of new training materials to provide users with the information needed to complete tasks and ongoing management activities related to their role in the system.

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Adobe Learning Manager

The Department for Medicaid Services is adopting the Adobe Learning Manager (ALM) platform as its new Learning Management System (LMS) for all KLOCS training materials. Previously, KLOCS training materials were stored on the Cabinet for Health and Family Services (CHFS) website. Starting this fall, DMS and DBHDID plan to move away from posting KLOCS training materials on the CHFS website and instead store them on the ALM. Further communication will be provided about how and when to register for the ALM.



KLOCS Information Sessions

A series of information sessions are scheduled for the month of August to provide updates about changes to tasks and ongoing management activities. Invitations to the sessions and additional information will be sent out soon. Upon receiving an invite, please register for the session and save it to your calendar, so we can have an accurate count of participants. For your awareness, we have included dates for the information session organized by KLOCS user type below:



Information Session Group	Date(s)	Time
CMHC Information Session	August 1	11:00 AM - 12:00 PM
PRO Information Session	August 8	11:00 AM - 12:00 PM
Hospice Information Session	August 15	11:00 AM - 12:00 PM
ICF/IID Information Session	August 22	11:00 AM - 12:00 PM
Nursing Facility Information Session	August 25 August 27 August 29	11:00 AM - 12:00 PM

Provider Admission Dates

After implementation of the KLOCS Modernization effort, **providers are required to complete the Level of Care application process before admitting an Individual to their facility. A level of Care Start Date is not established until the Individual is determined to meet Level of Care in KLOCS.** Please reference the table below for a breakdown of admission guidelines based on Provider type:

Provider Type	Admission Guidelines
Nursing Facilities	<ul style="list-style-type: none">• <u>Non-Swing Bed Nursing Facility:</u> The Individual's Level of Care application must be marked as "Met" and all necessary Pre-Admission Screening and Resident Review (PASRR) evaluations must be completed prior to admission.• <u>Swing Bed Facility:</u> The Individual's Level of Care application must be marked as "Met" prior to admission.• <u>Provisional Admissions:</u> Allow Individuals to be admitted to a nursing facility with a Level of Care determination marked as 'Met' and without a completed Pre-Admission Screening and Resident Review (PASRR) Level II evaluation for up to 14 or 30 days, depending on their reason for the exemption. If the Individual needs more than the provisional period, a PASRR Level II evaluation is required. <p>Please Note: The Provisional Admission process is being updated as part of the KLOCS Modernization effort. The process will require approval before admission by a Community Mental Health Center (CMHC) Reviewer.</p>
Intermediate Care Facilities	<ul style="list-style-type: none">• The Individual's Level of Care application must be marked as "Met" prior to admission.
Institutionalized Hospice Providers	<ul style="list-style-type: none">• <u>Institutionalized Hospice Services Provided by a Nursing Facility:</u> Individuals requesting Institutionalized Hospice services through a Nursing Facility must have their Level of Care application marked as "Met" and all necessary PASRR evaluations completed prior to admission.• <u>Institutionalized Hospice Services Provided by an Intermediate Care Facility:</u> Individuals requesting Institutionalized Hospice services through an Intermediate Care Facility must have their Level of Care application marked as "Met" prior to admission.

Questions?

If you have any questions, please reach out to the KLOCS Administrative Inbox (KLOCSsOrgAdmin@ky.gov).
