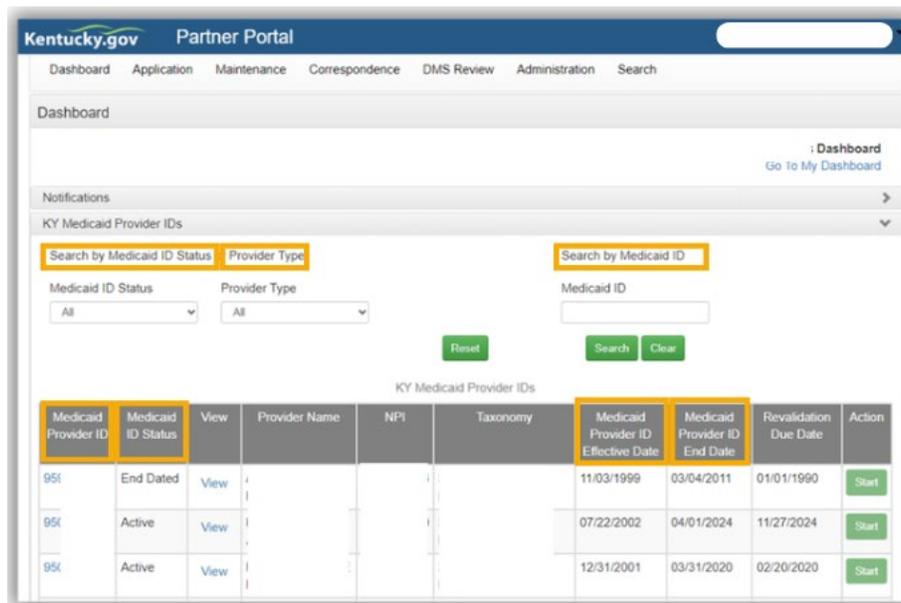# How to Determine if a Medicaid ID is Active

To determine if a Medicaid ID is active, follow the steps below:

1. On the Dashboard, select Kentucky Medicaid Provider IDs.



2. The Kentucky Medicaid ID will be displayed along with the Medicaid ID Status, and the Medicaid Provider ID Effective and End Date. Although Medicaid ID status may show active, if the End Date is more than one year in the past, a Reapplication item will be necessary. If there are multiple Medicaid IDs linked to the account, filters are available to make searching easier.

For further assistance with navigation, invitations, or account creation please contact the Partner Portal Technical Support Center at 877-838-5085. Select option 1 and option 1, again, to speak with a customer service representative.