



Dear KY Medicaid Provider,

Gainwell Technologies, in conjunction with the Kentucky Department for Medicaid Services, would like to invite you to join us for a provider training webinar for emergency and non-emergency transportation services. This webinar is designed to offer providers instruction and assistance with billing transportation claims to Kentucky Medicaid. The session will include a comprehensive reference listing, a KYHealth-Net presentation, CPT code and modifier usage, and a question-and-answer session.

The webinar will occur on Wednesday, September 16, 2026, at 10 am Eastern using Teams. The training session will last approximately two hours.

All attendees must register using the following method:

1. Access the [KYMMIS website](#).
2. From the **KYMMIS** home page, select the **Provider Relations** tab.
3. Select the **Provider Workshop** tab.
4. On the **Provider Workshops** screen, you can find the link to the **Electronic Registration Instructions for Webinars and Workshops**.
5. These instructions will walk you through step by step how to register for the webinar.

For additional questions regarding the Transportation webinar, please contact Provider Inquiry via email ky_provider_inquiry@gainwelltechnologies.com using the subject line Transportation Webinar.

The Gainwell Provider Inquiry Team looks forward to seeing you on September 16, 2026.