Understanding Kentucky Medicaid's Provider Revalidation Process

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What is Provider Revalidation?

Federal regulations require Kentucky Medicaid to revalidate all enrolled providers at least once every five years. During revalidation, providers must verify that their enrollment information, credentials, licenses, and ownership and/or licensure are up to date. Revalidation is part of the routine Medicaid provider enrollment and screening process. **It is not an investigation or determination of misconduct**.

Kentucky's Off-Cycle Revalidation

On April 23, 2026, the Centers for Medicare and Medicaid Services (CMS) directed states to revalidate providers who had not undergone the process within the prior 12 months, with priority for high-risk providers. This federal initiative is called **off-cycle revalidation** because it occurs outside the routine schedule. Approximately **38,518 providers** will undergo off-cycle revalidation. This affects an **average of 1,708 providers a month** through April 2028. The monthly number may vary based on Kentucky's off-cycle revalidation strategy.

Notification for Affected Providers and Required Actions

- Providers can view their revalidation date in the Kentucky Medicaid Partner Portal Application (KY MPPA). Providers will receive a **30-day notice** explaining the required actions and consequences of failing to complete revalidation.
- Kentucky is prioritizing off-cycle revalidations based on risk, beginning with high-risk and atypical providers, followed by elevated high-risk, moderate-risk, and limited-risk providers.
- The 30-day notice period applies to the federally directed off-cycle revalidation only. Kentucky's routine revalidation process generally includes notice approximately 60 days and again 30 days before the provider's revalidation date.
- Providers are responsible for completing all required revalidation steps by the applicable deadline. Failure to do so may result in **administrative deactivation** of Medicaid enrollment and billing privileges.

Additional Screening for High-Risk Providers

High-risk providers have additional federal screening requirements, which may include fingerprint-based background checks and site visits. Kentucky's off-cycle strategy elevates certain behavioral health providers to the high-risk category, which means they must take extra steps that were not included in previous revalidations. **Providers who must complete fingerprinting receive a separate notice and have 30 days to complete the requirement.**

Deactivation for Failure to Revalidate

Deactivation is an enrollment status action, **not a sanction or termination**. Federal regulations require a deactivated provider to complete the applicable revalidation and screening requirements before the enrollment can be reactivated per 42 C.F.R. § 455.420. Once the requirements are complete, Kentucky Medicaid generally reactivates the enrollment effective back to the deactivation date if the provider remained otherwise eligible. Covered services provided during the gap may then be eligible for payment.

Context for Recent Provider Deactivations

Deactivation for failure to complete revalidation is not a new Kentucky Medicaid practice. The increase in deactivations is tied to the higher volume of revalidations under the federal off-cycle revalidation requirement. Data from June 2023 to present show that the percentage of deactivations for failure to complete off-cycle revalidations is consistent with previous years.

Provider Communication and Resources

Direct Communication

Affected providers receive notifications by:

- U.S. Mail.
- An email sent to the contact listed in the provider's file.
- Immediate notification posted to the provider's KYMPPA dashboard.

Other Communication

Kentucky Medicaid has publicly communicated the off-cycle revalidation requirement through:

- Presentations given at the Monthly Medicaid Forum and Kentucky Medicaid Technical Advisory Committees (TAC), which are available for review on the Kentucky Department for Medicaid Services (DMS) YouTube channel.
- Information shared through DMS social media.
- Information posted on the DMS Provider Information website.

Contact Us

- Find Kentucky Medicaid Provider Enrollment Online
- Provider Enrollment Call Center: 1-877-838-5085, extension 1, option 2
- Email Program.Integrity@ky.gov