

KENTUCKY MEDICAID PARTNER PORTAL APPLICATION NEWSLETTER

In this edition...

Compact License
changes



WE'RE HERE TO HELP

877 - 838 - 5085

Extension 1

Option 1 - Technical Support

Option 2 - Policy Questions

Compact License

If you are enrolled as a KY Medicaid Individual Provider with a Compact License, your Primary Physical Address State listed on the 1.7 Address Information Screen must match either:

- the Active License Issue State, or
- the Privilege States.

If the Primary Physical Address State is not listed on the 2.2 License Information Screen as either an Active License Issue State or the Privilege States, you will receive an error message.

Out-of-State Telehealth Providers:

If you are an Out-of-State Telehealth Provider, you must have:

- An active KY License.
- KY listed as a Privilege State.

The Telehealth expiration date listed on the 1.13 Telehealth Screen must be less than or equal to the Compact License expiration date. If KY is not the Active License Issue State or listed in the Privilege States, you will receive an error message.