



CABINET FOR HEALTH
AND FAMILY SERVICES

Medicaid Advisory Committees, Behavioral Health Prior Authorizations, Renewals and Managed Care Survey

Advisory Council on Medical Assistance
May 21, 2025



CABINET FOR HEALTH
AND FAMILY SERVICES

Restructuring Medicaid's Advisory Committee Framework

Medicaid Advisory Committee & Beneficiary Advisory Council

The *Ensuring Access to Medicaid Services* Final Rule has new federal requirements for a **Medicaid Advisory Committee (MAC)** and **Beneficiary Advisory Council (BAC)** effective July 9, 2025. (42 CFR 432.12)

- Virtual forums held on December 16, 2024 and December 18, 2024
- Survey conducted through December 30, 2024
- Presented on key takeaways and proposed legislation

- House Bill 789 proposed in the 2025 legislative session did not pass
- Regulations are being drafted, filing date still to be decided
- Launched on April 28, 2025 to comply by July 9

Beneficiary Advisory Council (BAC) and Medicaid Advisory Committee (MAC)



Goal is to choose members who speak for the different Kentucky Medicaid programs and populations across the state.

Move the current members of the Advisory Council on Medical Assistance in KRS 205.540 to the new Medicaid Advisory Committee



7 BAC members must also serve on the new MAC:

- 3 Medicaid members on the **current KRS 205.540 Advisory Council** have been asked to be on both the BAC and MAC
- 4 other BAC members will also be appointed to the MAC



Members initially selected for a 2-year, 3-year, or 4-year term so terms end at different times:

- After the initial terms, new appointees will serve a 4-year term
- Members may not serve back-to-back terms, but may be reappointed after a 4-year period

Beneficiary Advisory Council (BAC)



15 Members appointed by the DMS Commissioner:

- 10 current or former Medicaid members
 - Of which 2 are on the current KRS 205.540 Advisory Council
- 5 parents, guardians, or caregivers of Medicaid beneficiaries
 - Of which 1 current parent is on the current KRS 205.540 Advisory Council

For BAC Inquiries:
Email DMS.BAC@ky.gov
Phone (502) 219-2170

Or scan the QR code to visit the BAC website:



Applications will be open until May 29, 2025:

- New website:
<https://www.chfs.ky.gov/agencies/dms/Pages/medicaidadvisory.aspx>
- Applicants will be notified by the end of June 2025
- The application and additional information is available online

Medicaid Advisory Committee (MAC)



31 members appointed by the DMS Commissioner:

- 5 ex-officio members
 - 1 ex-officio from **KRS 205.540**
 - 4 new ones
- 14 members appointed by a nominating organization:
 - 13 from **KRS 205.540** (current Advisory Council)
 - 1 new Medicaid MCO position nominated by the Kentucky Association of Health Plans
- 5 consumer advocates from **KRS 205.540**
- 7 new members from the BAC

Current Advisory Council members with unexpired terms on 7/8/25 will be appointed to serve on the new MAC:

- 5 members in nominated positions
- 3 consumer advocate group positions

Current Advisory Council members with expired terms on 7/8/25 will not be automatically appointed. They will be filled through a new nomination or application.

Applications will be open until May 29, 2025:

- New website:
<https://www.chfs.ky.gov/agencies/dms/Pages/medicaidadvisory.aspx>
- Applicants will be notified by the end of June 2025

For MAC Inquiries:
Email KYMACTAC@ky.gov
Phone (502) 892-8366

Or scan the QR code to visit the MAC website:



Medicaid Advisory Committee (MAC)

Accepting Applications

ORGANIZATION NOMINATION:*

KY Association of Hospice and Palliative Care

KY Dental Association

KY Hospital Association

KY Medical Association

KY Nurses Association

KY Optometric Association

KY Podiatry Medical Association

KY Primary Care Association

KY Association of Health Plans

**Applicants should contact the nominating organization before applying. Applications must come from the organization.*

DIRECT APPLICATION TO DMS:

Consumer Advocacy Group (Reentering Society)

Consumer Advocacy Group (Women)

**Applications open
until May 29, 2025**

BEHAVIORAL HEALTH PRIOR AUTHORIZATIONS

Behavioral Health Prior Authorizations

- HB 695 enacted in the 2025 legislative session requires reinstatement of behavioral health prior authorizations (PA) within 90 days
- DMS sent an [April 8, 2025 Provider Letter](#) notifying providers that:
 - The [March 24, 2025 Provider Letter](#) regarding the resumption of certain services is rescinded
 - The [November 8, 2024 Provider Letter](#) for psychoeducation (H2027) and Peer Support Services (H0038) is rescinded as it relates to service limits and PAs. The rates, service description, provider types that can delivery and other billing guidelines remain in full force and effect.
- DMS instructed managed care organizations to provide no less than a 30-day notice, offer training prior to and after the restart of PAs, and provide one-on-one support and other considerations for a smooth transition.

Behavioral Health Prior Authorizations

Managed Care Organization Contact Numbers

Aetna

1-855-454-0061

UnitedHealthcare

1- 866-633-4449

Humana Healthy Horizons

1-800-444-9137

WellCare

1-877-389-9457

Passport by Molina

1-800-578-0775

DMS is collecting MCO information on the restart of behavioral health prior authorizations and will be posting that very soon to the DMS website.

MEDICAID RENEWAL UPDATE

Medicaid PHE Flexibilities – Ending June 2025

DMS has multiple ongoing flexibilities in place to support members going through renewals. These will end June 30, 2025.

01

Automatic renewals for all children under age 19

02

One-month extensions to allow additional time all non-LTC and non-waiver members to respond to a notices

03

Up to three-month extension for LTC and waiver members to allow additional time to respond to notices

04

Allow an authorized representative signing an application or renewal form via the telephone **without a signed designation**

05

Reinstatement within 90 days of termination if determined eligible

Messaging to members remains the same!

Messaging to Members



Update any changes to your information (mailing address, phone number, or email) at kynect.ky.gov/benefits



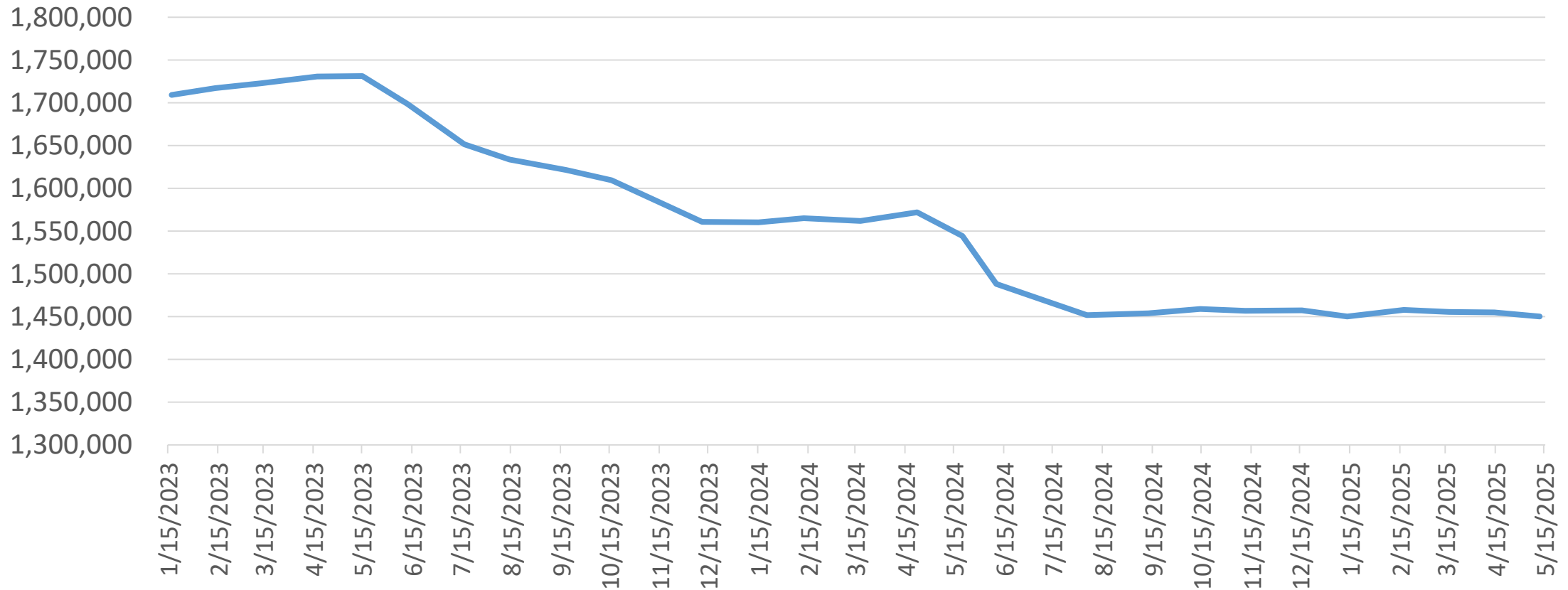
Respond to any letters you receive about Medicaid. You might hear from Medicaid through text, email, or letter. **Be sure to respond!**



You can get help anytime!
Contact a local health coverage navigator at kynect.ky.gov or call **855-4kynect (855-459-6328)**

Medicaid Enrollment Trend

Medicaid Enrollment: Jan 2023 through May 2025 Renewals



Unwinding Report Updates Posted

Original CMS Monthly Reports

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending
Jan-24	79,053	67,748	10,899	22
Feb-24	93,004	64,789	10,128	1
Mar-24	97,962	70,358	7,932	72
Apr-24	103,265	70,170	15,887	226
May-24	94,705	51,534	37,461	816
Jun-24	58,959	41,336	13,187	1
Jul-24	40,719	36,036	1,187	0
Aug-24	36,136	31,823	979	2
Sep-24	52,369	45,833	1,234	1
Oct-24	61,174	52,815	1,557	4
Nov-24	38,540	30,194	1,334	5
Dec-24	38,604	33,235	819	1
Jan-25	70,736	61,288	1,945	1

90-Day
Processing Period

Updated CMS Monthly Reports*

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending
Jan-24	79,053	67,758	10,911	0
Feb-24	93,004	64,780	10,128	0
Mar-24	97,962	70,404	7,958	0
Apr-24	103,265	70,266	16,017	0
May-24	94,705	51,938	37,873	0
Jun-24	58,959	41,337	13,187	0
Jul-24	40,719	36,036	1,187	0
Aug-24	36,136	31,825	979	0
Sep-24	52,369	45,833	1,235	0
Oct-24	61,174	52,817	1,558	1
Nov-24	38,540	30,199	1,334	0
Dec-24	38,604	33,236	819	0
Jan-25	70,736	61,289	1,945	0

22 processed
1 processed
72 processed
226 processed
816 processed
1 processed
0 processed
2 processed
1 processed
3 processed
5 processed
1 processed
1 processed

*Per CMS' Medicaid and Children's Health Insurance Program Eligibility and Enrollment Data Specifications for Reporting During Unwinding, Updated October¹⁵ 2023, Version 3.

KY Medicaid Renewals* and Reinstatements

Individuals procedurally terminated on their renewal due date are given 90 days to respond and provide requested information. If they are determined eligible, coverage is **reinstated** back to their termination date. Months that are still within the 90-day window and are still processing reinstatements are included below.

	Individual Renewals	Medicaid Approvals	Medicaid Terminations	Pending	Extended	Reinstatements as of 05/16/25
February	67,936	59,672	1,703	3	6,558	1,270
March	76,683	67,120	1,708	0	7,855	917
April	75,162	64,401	1,798	0	8,763	451

*Numbers are based on CMS Reports.

Spread the word about Renewals for **Children** too!

Materials are available to help families stay in the know!

Renewing Child
Coverage

Health Coverage
Options

Get help from
kynectors

Use kynect

Renewing Your Child's Health Coverage

Renewing your child's Medicaid or KCHIP is easy and essential. Make sure to follow these steps:

- 1 Update important information in kynect. If anything (address, phone number, email, or income) changes, visit kynect.ky.gov or call 855-459-6328.
- 2 If you hear from us, please respond! You will be notified about Medicaid or KCHIP coverage during the annual renewal period via letter, phone call, and/or text message. The letter will tell you whether you need to complete a form or provide information to keep your coverage active. Please return any forms as promptly as possible.
- 3 Get help any time! Kentucky has many resources available to help you and your family navigate the Medicaid or KCHIP enrollment and renewal process:

- a. Online: kynect.ky.gov
- b. By phone: 855-4kynect (855-459-6328)
- c. Local kynectors: kynect.ky.gov, "Get Local Help"



Follow us: 

No longer eligible for Medicaid or KCHIP?

kynect has options.

There are other options available if a child is no longer eligible for Medicaid or Kentucky Children's Health Insurance Program (KCHIP). Go to kynect.ky.gov/benefits to learn about what is available for your family!

For any questions, or if you need assistance with understanding your options, you can reach out to a kynector at any time at no cost. To speak with a kynector, call 855-459-6238.



Follow us on: 

DOES YOUR CHILD NEED HEALTH INSURANCE

?

Kentucky has many resources available to help you or your family navigate the enrollment and renewal process for Medicaid or KCHIP coverage:

- Online: kynect.ky.gov
- By phone: 855-4kynect (855-459-6328)
- Local kynectors or offices: kynect.ky.gov, "Get Local Help"



Follow us: 

DOES YOUR CHILD NEED HEALTH COVERAGE?

Let's kynect!

Explore health coverage options for children, including Medicaid and the Kentucky Children's Health Insurance Program (KCHIP), online.

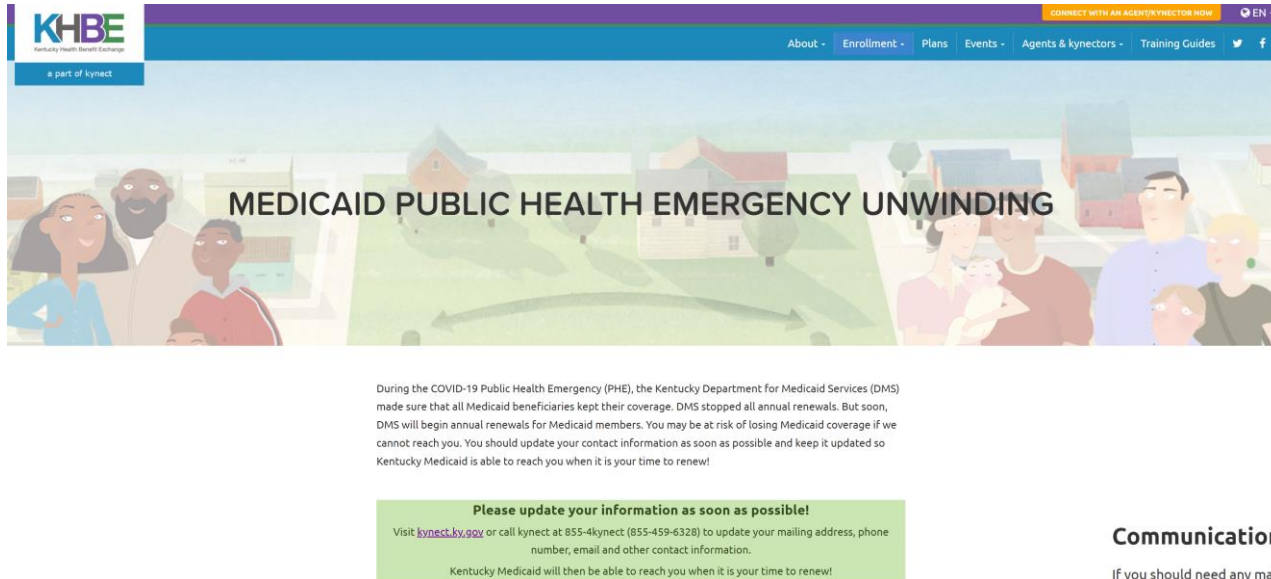
Scan the QR code, visit kynect.ky.gov/benefits, or call 855-459-6238



Follow us: 

KY PHE Website Resources

<https://medicaidunwinding.ky.gov>



Kentucky PHE Plans and Reports

Through the PHE Unwinding, Kentucky will be prioritizing transparency across all operations and progress through the unwinding. The following materials will provide insight to all operational plans and up-to-date information on our progress through the 12-month unwinding period. Additional reports will be added to this section as they are available.

- [Kentucky Unwinding Approach March 2023](#)
- [Kentucky PHE Flexibilities Tracker](#)
- [Renewal Redistribution Report](#)
- [System Artifact Report](#)

Communications Materials

If you should need any materials to share with your customers or partners, please feel free to leverage the following resources, developed and approved by Kentucky Medicaid.

- [Member Information Brief](#) [español](#)
- [Member Renewals Information](#) [español](#)
- [Provider Information Brief](#)
- [Alternative Coverage Options](#) [español](#)
- [Qualified Health Plan \(QHP\)](#) [español](#)
- [Medicare Enrollment \(Members\)](#) [español](#)
- [Medicare Enrollment \(Provider\)](#)
- [How to Access Your Renewal Date](#)
- [How to Access Your Patient's Renewal Date](#)
- [KY PHE Renewal Pathway Brief](#)
- [Provider Renewals Guidance Document](#)

Stakeholder Session Information

KY PHE Reports

FAQs

Medicaid Member Information

Medicaid Provider Information

Communication Materials

Stakeholder Sessions

In March, DMS hosted Stakeholder Engagement meetings to provide information about the PHE Unwinding and Medicaid renewals. You can find the materials from those sessions here:

- [Presentation Recording - KY PHE Stakeholder Engagement Meeting Recording March - YouTube](#)
- [Presentation Slides](#)
- [Kentucky Unwinding Stakeholder Frequently Asked Questions Document](#)

To help support Medicaid partners, DMS is holding virtual stakeholder forums.



Please join us for the [Monthly Stakeholder Meeting](#) every third Thursday at 11:00 am ET.

If you have any questions for DMS that you would like for us to speak to during the upcoming monthly meeting, please submit those questions through this [survey](#). Thank you!

In addition, Thursday, April 20th we will be hosting a Provider Informational session on Medicaid Renewals and the PHE unwinding. Please [register for the event](#) to learn about updates specific to providers and hear answers to some of your questions!

Medicaid Managed Care Survey

Kentucky Medicaid Managed Care and SKY Programs: Stakeholder Survey

- DMS has requested Myers and Stauffer to survey stakeholders for input and recommendations for improvement for both managed care programs.
- The survey is open through May 30, 2025, and can be accessed at the below link or QR code:
 - <http://bit.ly/KYMedicaidManagedCareSurvey>

