MAC Agenda
September 28, 2023

1. Call to order
2. Roll call
3. Approval of Minutes
4. Old Business
   A. What is status of Anthem MCO?
   C. Update on missed and cancelled appointments. How is reporting going? Is there a common thread as to why patients are not showing up for appointments? September 2023 update (and every 6 months)
   D. Who are Community Health Workers and how are they used in practices? What are they paid? Report from DMS January 2024
   E. Maternal/Child update (Every 6 months – Next report January 2024)
   F. PDS rate increases remains an item we should get updates on as the process unfolds to case managers/support brokers/PDS agencies
5. Updates from Commissioner Lee
   A. Update on unwinding Medicaid following end of the state of emergency.
   B. Update on Mobile Crisis – Deputy Commissioner Leslie Hoffman report
6. MCOs report 98-99% adequacy compliance for services, but Kentucky’s 3rd party quality contractor (IPRO) “secret shopper” reports only show 30 – 40% compliance. There is a concern that “adequacy compliance” does not address actual accessibility for services. The MAC requests a report from DMS at the September meeting addressing the discrepancy between the MCO report of compliance versus the IPRO report.
7. Reports & Recommendations from TACs
   - Behavioral Health
   - Children’s Health
   - Consumer Rights and Client Needs
   - Dental
   - EMS
   - Health Disparity
   - Home Health Care
   - Nursing Home
   - Nursing Services
   - Optometric Care
   - Persons Returning to Society from Incarceration
   - Pharmacy
   - Physician Services
Hospital Care
Intellectual and Developmental Disabilities

Primary Care
Therapy Services

8. MCO reports (Each MCO will have 10-15 minutes to report)
   A. Questions for Aetna or WellCare following July reports?
   B. Anthem report
   C. Humana & Passport - November 30

9. Other
10. MAC vote and election results
11. Adjourn