



Department for Medicaid Services
Division of Quality and Outcomes
State Fair Hearing Report



Case Summary - All	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17
CASES RECEIVED	30	35	30	16	62	24	34	32	39	30	46
IN PROCESS CASES	468	473	481	494	499	554	553	568	583	579	609
TOTAL CASES	498	508	511	510	561	578	587	600	622	609	655
CASES FINALIZED	25	27	17	11	7	25	19	17	43	0	27
Anthem	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17
CASES RECEIVED	0	1	2	1	4	0	0	2	2	1	1
IN PROCESS CASES	25	25	24	26	27	31	28	28	28	29	30
TOTAL CASES	25	26	26	27	31	31	28	30	30	30	31
CASES FINALIZED	0	2	0	0	0	3	0	2	1	0	0
Aetna	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17
CASES RECEIVED	1	2	5	0	0	0	1	0	1	1	2
IN PROCESS CASES	86	85	85	90	90	90	87	87	87	87	88
TOTAL CASES	87	87	90	90	90	90	88	87	88	88	90
CASES FINALIZED	2	2	0	0	0	3	1	0	1	0	1
Humana	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17
CASES RECEIVED	0	0	2	0	2	0	0	0	1	1	1
IN PROCESS CASES	24	23	22	24	24	26	26	26	26	27	28
TOTAL CASES	24	23	24	24	26	26	26	26	27	28	29
CASES FINALIZED	1	1	0	0	0	0	0	0	0	0	1
Passport	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17
CASES RECEIVED	3	4	2	2	3	1	0	5	2	0	1
IN PROCESS CASES	28	29	32	27	29	30	31	28	32	32	32
TOTAL CASES	31	33	34	29	32	31	31	33	34	32	33
CASES FINALIZED	2	1	7	0	2	0	3	1	2	0	2
WellCare	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17
CASES RECEIVED	17	10	8	3	9	3	6	1	4	1	3
IN PROCESS CASES	150	165	169	174	177	183	181	183	184	184	185
TOTAL CASES	167	175	177	177	186	186	187	184	188	185	188
CASES FINALIZED	2	6	3	0	3	5	4	0	4	0	6
FFS	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17
CASES RECEIVED	9	18	11	10	44	20	27	24	29	26	38
IN PROCESS CASES	155	146	149	153	152	194	200	216	226	220	246
TOTAL CASES	164	164	160	163	196	214	227	240	255	246	284
CASES FINALIZED	18	15	7	11	2	14	11	14	35	0	17



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