TEAM **KENTUCKY** Understanding Kentucky's 1915(c) HCBS Waivers Who To Call: Quick Reference Guide August 2024 CABINET FOR HEALTH I need... AND FAMILY SERVICES Information about √ To apply for ✓ To receive email ✓ Information on waivers or how to or help with the **Medicaid financial** updates about the apply. **Participant Directed** eligibility. waivers. ✓ Help with my waiver Services (PDS) ✓ Help with Medicaid √ To make a comment services. delivery model. eligibility. about a 1915(c) √ To know my spot on ✓ Help with patient waiver program. the wait list. liability. √ To file a complaint or grievance. **ABI, ABI LTC or MIIW All Waivers** Department for Medicaid Services (844) 784-5614 **Department for Aging and Department for Community** 1915cWaiverHelpDesk@ky.gov **Independent Living Based Services** MedicaidPublicComment@ky.gov (877) 315-0589 (855) 306-8959 HCBInquiries@ky.gov DFS.Medicaid@ky.gov HCB Department for Aging and Independent Living (877) 315-0589 A listing of additional contacts can be found at https://chfs.ky.gov/agencies/dms/dca/Documents/whomtocalllist.pdf HCBInquiries@kv.gov **MPW or SCL** Department for Behavioral

Health Developmental and Intellectual Disabilities (502) 564-7700 DDID.Info@ky.gov