



Andy Beshear
GOVERNOR

CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES

Eric Friedlander
SECRETARY

Pam Smith
DIRECTOR

Division of Long -Term Services and Supports
275 East Main Street, 6W -B
Frankfort, Kentucky 406 21
chfs.ky.gov

Lisa Lee
COMMISSIONER

PROVIDER LETTER

To: Nursing Facility Providers (PT12 / PL #A-269)
Intermediate Care Facilities for Individuals with Intellectual Disabilities (PT 11 / PL #A-360)

From: Pam Smith, Director
Division of Long-Term Services and Supports

Date: March 8, 2024

Re: Timely Filing

The Department for Medicaid Services (DMS) is reminding Nursing Facility Providers (PT12) and Intermediate Care Facilities for Individuals with Intellectual Disabilities (PT11) of requirements related to timely filing. Per federal regulations, Medicaid must receive claims no more than 12 months from the date of service.

For claims 12 months old or more past the date of service to be considered for processing, the provider must submit documentation demonstrating timely receipt by DMS or Gainwell Technologies along with documentation of subsequent billing efforts.

For pending Medicaid members, aged claims may be considered for payment if filed within one year from the eligibility issuance date. A copy of the KY HealthNet card issuance screen must be attached to the paper claim.

Sincerely,

Pam Smith, Director
Division of Long-Term Services and Supports

PM/kb/kl