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## CABINET FOR HEALTH AND FAMILY SERVICES

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**To:** 1915(c) Waiver Providers

**From:** Lisa Lee, Commissioner  
Department for Medicaid Services

Victoria Elridge, Commissioner  
Department for Aging and Independent Living

Katherine Marks, Commissioner  
Department for Behavioral Health, Developmental and Intellectual Disabilities

**Date:** June 29, 2026

**RE:** Participant Directed Services Transition to Waiver Operating Agencies – Ongoing Updates

This is a follow up to the communication distributed by the Cabinet for Health and Family Services on April 21, 2026, regarding improvement initiatives for 1915(c) waivers, including the transition of the oversight of Participant Directed Services (PDS) from the Department for Aging and Independent Living (DAIL) to the associated waiver operating agencies.

As part of the Cabinet’s ongoing commitment to keeping providers informed, please note the following upcoming dates related to waiver improvement initiatives and the PDS transition.

- **June 30, 2026 at 2:30pm: Back-Up Planning Training for Case Managers:** This webinar is for case management agencies that provide support to people receiving services through any or all of Kentucky’s 1915(c) HCBS Medicaid waivers. It will be recorded and will be made available for review for anyone unable to attend, as well as new staff who are being onboarded. Please register at the link below.

[Register for Case Management Training](#)

- **July 1, 2026: MWMA Tasks Transition:** The following tasks will transition to the operating agency and will be reflected in MWMA:
  - *Critical Incidents*
  - *Mortality Reviews*
  - *Inability to Access Services*
  - *Involuntary Terminations*
  
- **August 5, 2026: PDS SOP Phase 1 Training,** at the Kentucky Transportation Cabinet, 500 Mero Street, Frankfort KY.  
 The departments will be unveiling revisions to the existing PDS standard operating procedures. Two sessions will be offered: 9:00-11:30 AM and 1:00-3:30 PM. The same information will be offered in each session. Space is limited so it is requested that case management supervisors attend and relay the information back to their staff.

[Register for the Morning Session](#)

[Register for the Afternoon Session](#)

Full transition of all PDS responsibilities to waiver operating agencies is anticipated by January 1, 2027. Please direct any waiver questions, including PDS, to the contacts in the table below. DMS, DAIL, and DBHDID are committed to a smooth transition for providers and participants.

### Waiver Operating Agency Contact Information

Waiver Operating Agency Contact Information 1915(c) Waiver Program	PDS Operating Agency	Contact
Acquired Brain Injury (ABI)  Acquired Brain Injury Long-Term Care (ABI-LTC)  Model II (MIIW) <i>No PDS Option</i>  Community Health for Improved Lives and Development (CHILD) <i>No PDS Option</i>	Department for Medicaid Services	844-784-5614  <a href="mailto:1915cwaiverhelpdesk@ky.gov"><u>1915cwaiverhelpdesk@ky.gov</u></a>

<p>Michelle P. (MPW) Supports for Community Living (SCL)</p>	<p>Department for Behavioral Health, Developmental and Intellectual Disabilities (DBHDID)</p>	<p>502-564-7700 <a href="mailto:DDID.info@ky.gov">DDID.info@ky.gov</a></p>
<p>Home and Community Based (HCB)</p>	<p>Department for Aging and Independent Living</p>	<p>877-315-0589 <a href="mailto:DAILHCBWaiverProviderTechnicalAssistance@ky.gov">DAILHCBWaiverProviderTechnicalAssistance@ky.gov</a></p>