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CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES

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To: Home Health Providers (Fee for Service and Managed Care)
Private Duty Nursing Providers (Fee for Service and Managed Care)
Modell II Waiver Providers

From: Leslie Hoffmann, Acting Director 
Division of Long-Term Services and Supports

Date: September 20, 2024

Re: Electronic Visit Verification Compliance

In 2024, the Department for Medicaid Services (DMS) implemented electronic visit verification for Home Health Care Services (EVV HHCS) for the following provider types:

- Home Health (HH) – PT 34
- Private Duty Nursing (PDN) – PT 18
- Model II Waiver (MIIW) – PT 41
- HH or PDN provided through a managed care organization (MCO) – PT 34 and 41

The above-listed providers are required to use EVV as of January 1, 2024, to capture data when delivering services to Medicaid recipients. **Effective January 1, 2025, any HHCS claim without a corresponding visit documented using EVV will be denied.**

HHCS providers can use the state-sponsored EVV system, Therap, or a third-party system. Any third-party system must integrate with the Therap EVV aggregator to allow for claims verification. Please work with your Therap provider outreach team and/or your third-party vendor to make sure your agency is compliant and to avoid claims denials.

If you have questions about this notice, please contact the 1915(c) Waiver Help Desk at (844) 784-5614 or 1915cWaiverHelpDesk@ky.gov.