

Supporting Our Provider Partners Through  
Communication and Collaboration



## Behavioral Health Training

**DATE:** May 12, 2025

**FROM:** Passport by Molina Healthcare

**TO:**

☒ All ☐ Primary Care ☐ Specialist Care ☐ Hospital/Facility  
☐ Ancillary ☐ Behavioral Health

**LINE OF BUSINESS:**

☒ All ☐ Medicaid ☐ Medicare ☐ Marketplace

### BACKGROUND:

Passport by Molina Healthcare is pleased to announce we will be providing Behavioral Health Trainings from May to August of this year. The training will include

- ❖ The Program Requirements and Process
- ❖ Services Requiring Authorizations and How to Determine if a Service Requires Authorization
- ❖ Submission of an Authorization
- ❖ Types of Authorization and Determinations

### PROVIDER ACTION REQUIRED:

Please join us on one of the following dates to learn more about the authorization process

# Provider eNEWS

NEWS FOR THE NETWORK

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Date	Time	Teams Meeting Dial In Option	Teams Meeting Online Option
May 21, 2025	9:30 am to 10:30 am EST	1-332-245-4727 ID: 641 061 351#	<a href="#">Join the meeting now</a> Meeting ID: 296 563 629 387 9 Passcode: 2Kp7MU95
May 28, 2025	3:00 pm to 4:00 pm EST	1-332-245-4727 ID: 520 944 808#	<a href="#">Join the meeting now</a> Meeting ID: 282 107 567 242 6 Passcode: bp3z3Zj2
June 11, 2025	3:00 pm to 4:00 pm EST	1-332-245-4727 ID: 536 423 407#	<a href="#">Join the meeting now</a> Meeting ID: 212 574 369 501 Passcode: sk2s3ZE3
June 25, 2025	10:00 am to 11:00 am EST	1-332-245-4727 ID: 691 224 713#	<a href="#">Join the meeting now</a> Meeting ID: 276 438 257 285 3 Passcode: yz9QH7XN
July 16, 2025	10:00 am to 11:00 am EST	1-332-245-4727 ID: 396 158 963	<a href="#">Join the meeting now</a> Meeting ID: 291 278 377 030 6 Passcode: u8Jc7B2V
July 30, 2025	3:00 pm to 4:00 pm EST	1-332-245-4727 ID: 980 067 226#	<a href="#">Join the meeting now</a> Meeting ID: 247 374 493 852 5 Passcode: kK6Qp6ug
August 20, 2025	10:00 am to 11:00 am EST	1-332-245-4727 ID: 205 641 258#	<a href="#">Join the meeting now</a> Meeting ID: 238 524 052 347 0 Passcode: UV7bN6cr
August 27, 2025	3:00 pm to 4:00 pm EST	1-332-245-4727 ID: 612 434 366#	<a href="#">Join the meeting now</a> Meeting ID: 238 628 219 261 Passcode: u4FG9xv7

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Passport will also be hosting Provider Connect Days at our One Stop Help Center across Kentucky. Our Utilization Management (UM) staff will be onsite and available for providers to walk in and obtain onsite training and answer questions about Behavioral Health authorizations. Below are the dates and locations to meet with our UM staff.

Date	Open House Format	OSHC Location	OSHC Address
Wednesday, May 28, 2025	10 AM-3 PM	Bowling Green	636 U.S. 31 W Bypass Bowling Green, KY 42101
Wednesday, June 25, 2025	10 AM - 3 PM	Covington	1613 Madison Avenue Covington, KY 41011
Wednesday, July 30, 2025	10 AM - 3 PM	Hazard	124 Grand Vue Plaza Hazard, KY 41701
Wednesday, September 24, 2025	10 AM - 3 PM	Owensboro	410 Southtown Blvd Owensboro, KY 42303
Wednesday, October 29, 2025	10 AM - 3 PM	Lexington	127 Tiverton Way, Suite 128, Unit 4 Lexington, KY 40503

## QUESTIONS:

If you have questions, please contact Provider Services at (800) 578-0775 or your [Provider Services Representative](#).