Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

Goal 1: Improve CFSR safety outcomes 1 and 2 through enhanced engagement with families, children, community partners, and other stakeholders by 2029.

		Baseline	2026 APSR, 2025 Submission	2027 APSR, 2026 Submission	2028 APSR, 2027 Submission	2029 APSR, 2028 Submission	2030 APSR, 2029 Submission
Safety Outcome 1: Children are, first and foremost, protected from abuse and neglect. Source: OMS State Rating Summary, Safety Outcome 1	**Actual**	**% Substantially Achieved**					
		73.61% *October 1, 2022 – March 31, 2023, PUR*	**62.34%** *October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*
	Target		74.68%	75.75%	76.82%	77.89%	78.96%
Safety Outcome 2: Children are safely maintained in their homes whenever possible and appropriate. Source: OMS State Rating Summary, Safety Outcome 2	**Actual**	**% Substantially Achieved**					
		47.22% *October 1, 2022 – March 31, 2023, PUR*	**54.44%** *October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*
	Target		48.53%	49.51%	50.69%	51.90%	53.14%

Strategy	Lead	Tasks	Target Date
1.1: Improve timeliness to and quality of initiation by each APSR submission.	Child Protection Branch	1. Review and discuss the various initiation timeframe methodologies used by the state and determine how to streamline where possible and identify/finalize the methodology to use within Kentucky. **2025 Update: Statewide use of the SDM intake tool continues, with the addition of Alternative response in 7 of the 9 Service Regions with the goal of statewide implementation by end of CY 2025. There is still work being done to analyze its effectiveness and consistency.**	December 2025
	Child Protection Branch	2. Review current definition of initiation in standards of practice (SOP) to identify areas of improvement and compare to federal requirements. **2025 Update: Upon review, the current definition is precise and readily understandable and appears consistent with federal requirements. Any deviations in initiation times will be considered during focus groups and/or surveys.**	December 2025
	Child Protection Branch	3. Conduct focus groups and/or surveys with staff and supervisors who conduct investigations to identify barriers to timely and quality initiation and develop solutions for improvement. **2025 Update: This task is still in the planning phase.**	CY 2026
	Child Protection Branch	4. Modify SOP to define the established initiation timeframe methodology and to clearly define what constitutes initiation. **2025 Update: This task will begin upon completion of previous task.**	CY 2026
	TBD	5. Develop training/campaign to highlight the benefits of timely and quality initiation.	CY 2027

		Baseline	2026 APSR, 2025 Submission	2027 APSR 2026 Submission	2027 APSR Submission	2028 APSR Submission	2029 APSR Submission
CFSR Item 1 *Source: OMS State Rating Summary, Item 1*	**Actual**	**% Strength Rating**					
		73.61%	**62.34%**				

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

		October 1, 2022 – March 31, 2023, PUR	*October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*
	Target		74.68%	75.75%	76.82%	77.89%	78.96%
Average Time to Investigation in Hours *Source: NCANDS*	**Actual**	**Average Time in Hours**					
		246.4 *FFY 2023*	**263.3** *FFY 2024*	*FFY 2025*	*FFY 2026*	*FFY 2027*	*FFY 2028*
	Target		234.08	221.76	209.44	197.12	184.80
% of completed assessments initiated timely *Source: TWS-Q147_148BS*		**% of Completed Assessments initiated in 48 hrs or less (Status Offender); % of CPS Completed Assessments initiated in 24 hrs or less (Physical/Sexual Abuse); and % of CPS Completed Assessments initiated in 48 hrs or less (Other) averaged for total % completed timely.**					
	Actual	75.83% *4/2023-3/2024*	**69.11%** *4/2024-3/2025*	*4/2025-3/2026*	*4/2026-3/2027*	*4/2027-3/2028*	*4/2028-3/2029*
	Target		76.56%	77.29%	78.03%	78.78%	79.54%

Strategy	Lead	Tasks	Target Date
1.2: Improve timely completion and quality/ thoroughness of investigations and ongoing safety and risk assessments by each APSR submission.	Child Protection Branch	1. Conduct GAP analysis of current SOP related to contacting parents/caregivers after initial interviews with children are completed to determine 1) if current processes exist and 2) if processes exist, timeframes are established to ensure contact occurs as soon as possible after initial interviews with children are completed. **2025 Update: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**
	Child Protection Branch; OOHC Branch	2. Conduct GAP analysis of current SOP related to ongoing safety and risk assessments, both formal and informal, to ensure that safety and risk are assessed during all interactions with families and children. **2025 Update: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**
	Child Protection Branch; OOHC Branch	3. Conduct focus groups and/or surveys with staff and supervisors who conduct investigations to identify barriers to timely and quality/thorough investigations and develop solutions for improvement. **2025 Update: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**
	Child Protection Branch; OOHC Branch	4. Conduct focus groups with staff and supervisors who conduct ongoing safety and risk assessments to identify barriers to timely and quality/through assessments and develop solutions for improvement. **2025 Update: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**
	Child Protection Branch; OOHC Branch	5. Modify SOP to address limitations found in the GAP analyses. **2025 Update: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

	Child Protection Branch	6. Implement the SDM® reunification and risk reassessments. **2025 Update: Full implementation is scheduled for early 2026 with refresher trainings held the month before full implementation.**	~~**December 2025**~~ **CY 2026**
	Child Protection Branch	7. Conduct training for the SDM® reunification and risk reassessments. **2025 Update: Customizing and automation for the SDM Reunification and Risk Reassessment Tools continued throughout the second half of 2024. Training for these tools will be held from March 2025 - November of 2025. Full implementation is scheduled for early 2026 with refresher trainings held the month before full implementation.**	December 2025
	TBD	8. Develop training/campaign to highlight the benefits of timely and quality investigations.	CY 2026
	TBD	9. Develop training/campaign to highlight the benefits of quality formal and informal safety and risk assessments.	CY 2026

Data Indicators	Baseline	2026 APSR, 2025 Submission	2027 APSR, 2026 Submission	2028 APSR, 2027 Submission	2029 APSR, 2028 Submission	2030 APSR, 2029 Submission
% of investigations completed timely, statewide *Source: TWS-292D Evaluation Data Directors Copy*	**Statewide monthly percentages averaged for calendar year**					
	Actual 56.33% *CY 2023*	**65.78%** *CY 2024*	*CY 2025*	*CY 2026*	*CY 2027*	*CY 2028*
	Target [redacted]	57.28%	58.24%	59.22%	60.21%	61.22%
CFSR Item 2 *Source: OMS State Rating Summary, Item 2*	**% Strength Rating**					
	Actual 54.9% *October 1, 2022 – March 31, 2023, PUR*	**61.82%** *October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*
	Target [redacted]	56%	57.12%	58.26%	59.43%	60.62%
CFSR Item 3 *Source: OMS State Rating Summary, Item 3*	**% Strength Rating**					
	Actual 49.44% *October 1, 2022 – March 31, 2023, PUR*	**56.11%** *October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*
	Target [redacted]	50.44%	51.46%	52.50%	53.11%	54.18%

Strategy	Lead	Tasks	Target Date
1.3: Educate community partners and other stakeholders on intake and investigative practices.	DPP/DSR	1. Conduct a GAP analysis of existing training materials for community partners and other stakeholders to determine areas for enhancement. **2025 Update: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**
	Quality Assurance and Field Quality branches	2. Review reporting source and collateral contact data by region to determine stakeholder groups in each region to target for training. **2025 Update: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

	DPP/DSR	3. Hold focus groups with community partners and other stakeholders to determine current understanding of the intake and investigative processes. **2025 Update: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**
	DPP/DSR	4. In collaboration with stakeholders who participated in the focus group, enhance existing training and/or develop new training for community partners and stakeholders to educate on current intake and investigative practices.	CY 2026
	DPP/DSR	5. In collaboration with stakeholders who participated in the focus group, enhance existing training and/or develop new training for community partners and stakeholders to educate on ways to improve engagement with and service provision for families that prevents the trauma of child welfare involvement, when possible.	CY 2026
	DPP/DSR	6. Work with regions to determine most appropriate training avenues and frequencies (town halls, virtual, etc.).	CY 2026
	DPP/DSR	7. Work with regions to develop regional processes for engaging the local judicial communities. Need for feedback loops, court liaisons, etc.	CY 2027
	DPP	8. Identify opportunities for collaboration and co-training with contracted providers – PCCs and PCPs.	CY 2027
	DPP/DSR	9. Implement newly developed trainings.	CY 2029

Data Indicators	**Baseline**	**2026 APSR, 2025 Submission**	**2027 APSR, 2026 Submission**	**2028 APSR, 2027 Submission**	**2029 APSR, 2028 Submission**	**2030 APSR, 2029 Submission**
# (%) of reports received from community partners that do not meet acceptance criteria. Source: TWS-M272WI Monthly Intake & Assessment Findings	**# (%) of reports received (excludes APS) from a community partner (CP: CIRS, DJJ, Fair Team, Law Enforcement/Court Personnel, Medical Provider, Mental Health Professional, School Personnel, Social Services Personnel) with an intake staff determination of does not meet CPS acceptance criteria (DNM)**					

Actual	**# reports received from CP 4/23-3/24**	**# (%) received from CP that DNM 4/23-3/24**	**# reports received from CP 4/24-3/25**	**# (%) received from CP that DNM 4/24-3/25**	**# reports received from CP 4/25-3/26**	**# (%) received from CP that DNM 4/25-3/26**	**# reports received from CP 4/26-3/27**	**# (%) received from CP that DNM 4/26-3/27**	**# reports received from CP 4/27-3/28**	**# (%) received from CP that DNM 4/27-3/28**	**# reports received from CP 4/28-3/29**	**# (%) received from CP that DNM 4/28-3/29**
	110,698	38,491 (34.77%)	**97,490**	**25,681 (26.34%)**								
Target				33.81%		32.88%		31.97%		31.09%		30.23%

Goal 2: Improve CFSR permanency and wellbeing outcomes through enhanced engagement with families, children, community partners, and other stakeholders by 2029.

Data Indicators	**Baseline**	**2026 APSR, 2025 Submission**	**2027 APSR, 2026 Submission**	**2028 APSR, 2027 Submission**	**2029 APSR, 2028 Submission**	**2030 APSR, 2029 Submission**
		% Substantially Achieved				

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

Permanency Outcome 1: Children have permanency and stability in their living situations. Source: OMS State Rating Summary, Permanency Outcome 1	**Actual**	23.61% *October 1, 2022 – March 31, 2023, PUR*	**16.67%** *October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*
	Target		24.39%	25.20%	26.04%	26.90%	27.80%
Permanency Outcome 2: The continuity of family relationships is preserved for children. Source: OMS State Rating Summary, Permanency Outcome 2	**Actual**	**% Substantially Achieved**					
		91.55% *October 1, 2022 – March 31, 2023, PUR*	**85.56%** *October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*
	Target		91.71%	91.87%	92.03%	92.19%	92.35%
Wellbeing Outcome 1: Families have enhanced capacity to provide for their children's needs. Source: OMS State Rating Summary, Wellbeing Outcome 1	**Actual**	**% Substantially Achieved**					
		48.89% *October 1, 2022 – March 31, 2023, PUR*	**55.0%** *October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*
	Target		49.90%	50.93%	51.98%	53.05%	54.14%
Wellbeing Outcome 2: Children receive appropriate services to meet their educational needs. Source: OMS State Rating Summary, Wellbeing Outcome 2	**Actual**	**% Substantially Achieved**					
		88.61% *October 1, 2022 – March 31, 2023, PUR*	**91.84%** *October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*
	Target		88.67%	88.73%	88.79%	88.85%	88.91%
Wellbeing Outcome 3: Children receive adequate services to meet their physical and mental health needs. Source: OMS State Rating Summary, Wellbeing Outcome 3	**Actual**	**% Substantially Achieved**					
		64.29% *October 1, 2022 – March 31, 2023, PUR*	**68.35%** *October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*
	Target		65.12%	65.96%	67.82%	68.69%	69.58%

Strategy	**Lead**	**Tasks**	**Target Date**

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

2.1: Develop and implement a family team meeting revitalization campaign to improve case plan development and monitoring.	DPP/DSR Director's Office, Child Protection, OOHC; Partner Engagement Group	1. Conduct a GAP analysis of current SOP processes related to FTMs to determine current defined processes and areas for improvement. **2026: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**
	Partner Engagement Group	2. Conduct focus groups with frontline staff to determine barriers to conducting successful, quality FTMs. **2026: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**
	Partner Engagement Group	3. Conduct focus groups and/or surveys with parents, youth, and caregivers to learn about families' experiences during FTMs, what is working, what does not work, what makes a successful, quality FTM, etc. **2026: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**
	DPP/DSR Director's Office, Child Protection, OOHC	4. Using feedback from focus groups and surveys on barriers to successful, quality FTMs, develop new tasks to address the barriers.	CY 2026
	DPP/DSR Director's Office, Child Protection, OOHC	5. Define objective third party using federal requirements and to serve as FTM facilitators.	CY 2026
	DPP Director's Office, Child Protection, OOHC	6. Review existing contracts to identify partners to serve as objective third party facilitators.	CY 2027
	DPP Director's Office, Child Protection, OOHC	7. Using the definition developed above, work with each region to identify who will serve as facilitators/objective third parties.	CY 2027

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

	DPP Director's Office, Child Protection, OOHC	8. Partner with contracted universities to train facilitators.	CY 2028
	Child Protection, OOHC	9. Modify SOP to address limitations found in the GAP analysis.	CY 2028
	DPP Director's Office, Child Protection, OOHC	10. Assist regions in developing standardized FTM criteria and requirements that align with SOP.	CY 2029

Data Indicators	Baseline		2026 APSR, 2025 Submission	2027 APSR, 2026 Submission	2028 APSR, 2027 Submission	2029 APSR, 2028 Submission	2030 APSR, 2029 Submission
CFSR Item 12: Needs and Services of Child, Parents, and Foster Parents. Source: OMS State Rating Summary, Item 12	% Strength Rating						
	Actual	54.44% October 1, 2022 – March 31, 2023, PUR	**62.22%** *October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*
	Target		55.41%	56.40%	57.40%	58.42%	59.46%
CFSR Item 12 A: Needs and Services of Child. Source: OMS State Rating Summary, Item 12A	% Strength Rating						
	Actual	74.44% October 1, 2022 – March 31, 2023, PUR	**79.44%** *October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*
	Target		75.02%	75.62%	76.21%	76.81%	77.41%
CFSR Item 12 B: Needs and Services of Parents. Source: OMS State Rating Summary, Item 12B	% Strength Rating						
	Actual	51.75% October 1, 2022 – March 31, 2023, PUR	**58.21%** *October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*
	Target		52.74%	53.75%	54.78%	55.83%	56.89%
CFSR Item 13: Child and Family Involvement in Case Planning Source: OMS State Rating Summary, Item 13	% Strength Rating						
	Actual	54.71%	**85.88%** *October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

		October 1, 2022 – March 31, 2023, PUR											
	Target			55.75%		56.81%		57.90%		59.01%		60.14%	
# (%) of cases with a case plan completed timely – in home and OOHC Source: TWS-M004SW		**# of Request & Agency Cases Open >75 days; % of Request & Agency Cases with Current Family Plans**											
	Actual	**#Cases 4/6/2024**	**#(%) w timely case plan 4/6/2024**	**#Cases 4/6/2025**	**#(%) w timely case plan 4/6/2025**	**#Cases 4/6/2026**	**#(%) w timely case plan 4/6/2026**	**#Cases 4/6/2027**	**#(%) w timely case plan 4/6/2027**	**#Cases 4/6/2028**	**#(%) w timely case plan 4/6/2028**	**#Cases 4/6/2029**	**#(%) w timely case plan 4/6/2029**
		8,500	7,292 (85.79%)	**8,808**	**7,706 (87.49%)**								
	Target				85.97%		86.15%		86.33%		86.51%		86.69%

Strategy	Lead	Tasks	Target Date
2.2 Improve the quality of caseworker visits with parents and children.	DPP	1. Conduct GAP analysis on current SOP and training related to caseworker visits with parents and children. **2025: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**
	DPP	2. Develop workgroup to review GAP analysis and streamline and enhance processes. **2025: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**
	CFSR-PEM	3. Conduct focus groups and/or surveys with frontline staff and supervisor to discuss barriers to and ways to improve engagement and communication with families, youth, and caregivers. **2025: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**
	Caseworker Visits Workgroup	4. Review current data from the field training specialist program to determine current ratings related to caseworker visits. **2025: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**
	Caseworker Visits Workgroup	5. Conduct focus groups with parents, caregivers, and youth to discuss engagement and communication. **2025: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**
	Field Quality Branch	6. Develop and implement parent/guardian survey to be distributed to all families throughout critical junctures of the case (case planning, assessment, FTMs, every six months, etc.) and upon case closure to gain engagement and consumer feedback.	CY 2026
	Field Quality Branch	7. Develop process for analyzing data, monitoring trends, and implementing suggestions for practice improvement based on customer satisfaction survey feedback.	CY 2026
	Caseworker Visits Workgroup	8. Develop communication strategies for families and children to improve quality of visits.	CY 2026

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

	Caseworker Visits Workgroup	9. Develop new and ongoing staff training/campaign to teach staff how to effectively engage families and children and to teach staff why visits are important and how they can lead to permanency.	CY 2027
	Field Quality Branch	10. Review data related to the field training specialist program to determine if improvements in caseworker visit ratings have improved, declined, or maintained.	CY 2028
	CFSR-PEM	11. Explore opportunities to create family/peer co-trainers to further embed the importance of engagement within the agency.	CY 2028

Data Indicators		Baseline	2026 APSR, 2025 Submission	2027 APSR, 2026 Submission	2028 APSR, 2027 Submission	2029 APSR, 2028 Submission	2030 APSR, 2029 Submission
CFSR Item 14: Caseworker Visits with Child Source: OMS State Rating Summary, Item 14		% Strength Rating					
	Actual	61.11% October 1, 2022 – March 31, 2023, PUR	**66.67%** *October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*
	Target		62%	62.89%	63.80%	64.72%	65.65%
CFSR Item 15: Caseworker Visits with Parents Source: OMS State Rating Summary, Item 15		% Strength Rating					
	Actual	39.57% October 1, 2022 – March 1, 2023, PUR	**42.54%** *October 1, 2023 – March 31, 2024, PUR*	*October 1, 2024 – March 31, 2025, PUR*	*October 1, 2025 – March 31, 2026, PUR*	*October 1, 2026 – March 31, 2027, PUR*	*October 1, 2027 – March 31, 2028, PUR*
	Target		40.57%	41.59%	42.64%	43.71%	44.81%
Title IV-B Monthly Caseworker Visits % (MCV-95%) Source: TWS-M280S		% of visits made to children in care on a monthly basis					

Actual	**FFY 2023**	**4/23-3/24**	**FFY 2024**	**4/24-3/25**	**FFY 2025**	**4/25-3/26**	**FFY 2026**	**4/26-3/27**	**FFY 2027**	**4/27-3/28**	**FFY 2028**	**4/28-3/29**
	84.00 %	87.80%	**89.81%**	**TBD**								
Target			88.05%	88.30%	88.55%	88.80%	89.05%	89.30%	89.55%	89.80%	90.05%	90.30%

Goal 3: Improve engagement and communication with staff at all levels through enhanced consultation, first and second level case review processes, and tailored communication planning.

Data Indicators		Baseline	2026 APSR, 2025 Submission	2027 APSR, 2026 Submission	2028 APSR, 2027 Submission	2029 APSR, 2028 Submission	2030 APSR, 2029 Submission
		% of respondents who Strongly Agree and Agree					
	Actual	62% 2023 survey	**72%** *2024 survey*	*2025 survey*	*2026 survey*	*2027 survey*	*2028 survey*

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

Percent of respondents who agree that staff in their program are well trained in their job responsibilities. Source: Employee Engagement Survey	**Target**		62.87%	63.75%	64.64%	65.54%	66.46%
Percent of respondents who agree their program operates with clear goals and objectives. Source: Employee Engagement Survey	**This is a new question for an upcoming survey. Baseline will be developed from the corresponding Employee Engagement Survey.**						
	Actual		**TBD** *2024 survey*	*2025 survey*	*2026 survey*	*2027 survey*	*2028 survey*
	Target		TBD	TBD	TBD	TBD	TBD
Percent of respondents who agree that mutual trust and cooperation among staff are strong. Source: Employee Engagement Survey	**% of respondents who Strongly Agree and Agree**						
	Actual	72% *2023 survey*	**81%** *2024 survey*	*2025 survey*	*2026 survey*	*2027 survey*	*2028 survey*
	Target		72.65%	73.30%	73.96%	74.63%	75.30%

Strategy	Lead	Tasks	Target Date
3.1: Develop and implement an enhanced second level case review tool and formalized training for second level case reviewers.	QA Branch	1. Identify members and develop a workgroup to review the current second level case review tool and make suggestions for enhancements to match current work processes and ensure the tool crosswalks to CFSR safety, permanency, and wellbeing outcomes. **2025: Action steps will be incorporated into the PIP**	~~**December 2025**~~ **CY 2026**
	DPP Director's Office; WKU; EKU	2. Move CQI-CARES electronic case review system from EKU to WKU.	CY 2026
	Second Level Case Review Workgroup	3. Draft new tool and create crosswalk to the onsite review instrument (OSRI).	CY 2026
	Second Level Case Review Workgroup	4. Using CFSR principles for applying the onsite review instrument to Kentucky casework, develop a formalized training for second level case reviewers for the new second level case review tool, to include frequency of training.	CY 2027
	DPP/DSR	5. Implement training.	CY 2028

Data Indicators	~~Baseline~~	2025 APSR Submission (CY24)	2026 APSR Submission (CY25)	2027 APSR Submission (CY26)	2028 APSR Submission (CY27)	2029 CFSP Submission (CY28)
	Due to system and contract barriers, a baseline will be developed in the 2026 submission.					

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

Comparison of statewide outcome scores from second-level case reviews and KY CFSR reviews *Source: 2nd Level Case Review Data; OMS State Rating Summary*	**Safety Outcome 1**	**2nd**	**n/a**	**2nd**		**2nd**		**2nd**		**2nd**	
		OSRI	**62.34%**	**OSRI**		**OSRI**		**OSRI**		**OSRI**	
		AD **TD**	**-** **-**	**AD** **TD**		**AD** **TD**		**AD** **TD**		**AD** **TD**	
	Safety Outcome 2	**2nd**	**n/a**	**2nd**		**2nd**		**2nd**		**2nd**	
		OSRI	**54.44%**	**OSRI**		**OSRI**		**OSRI**		**OSRI**	
		AD **TD**	**-** **-**	**AD** **TD**		**AD** **TD**		**AD** **TD**		**AD** **TD**	
	Permanency Outcome 1	**2nd**	**n/a**	**2nd**		**2nd**		**2nd**		**2nd**	
		OSRI	**16.67%**	**OSRI**		**OSRI**		**OSRI**		**OSRI**	
		AD **TD**	**-** **-**	**AD** **TD**		**AD** **TD**		**AD** **TD**		**AD** **TD**	
	Permanency Outcome 2	**2nd**	**n/a**	**2nd**		**2nd**		**2nd**		**2nd**	
		OSRI	**85.56%**	**OSRI**		**OSRI**		**OSRI**		**OSRI**	
		AD **TD**	**-** **-**	**AD** **TD**		**AD** **TD**		**AD** **TD**		**AD** **TD**	
	Wellbeing Outcome 1	**2nd**	**n/a**	**2nd**		**2nd**		**2nd**		**2nd**	
		OSRI	**55.00%**	**OSRI**		**OSRI**		**OSRI**		**OSRI**	
		AD **TD**	**-** **-**	**AD** **TD**		**AD** **TD**		**AD** **TD**		**AD** **TD**	
	Wellbeing Outcome 2	**2nd**	**n/a**	**2nd**		**2nd**		**2nd**		**2nd**	
		OSRI	**91.84%**	**OSRI**		**OSRI**		**OSRI**		**OSRI**	
		AD **TD**	**-** **-**	**AD** **TD**		**AD** **TD**		**AD** **TD**		**AD** **TD**	
2nd = Second-level case review OSRI = KY CFSR review AD = Actual Difference TD = Target Difference	**Wellbeing Outcome 3**	**2nd**	**n/a**	**2nd**		**2nd**		**2nd**		**2nd**	
		OSRI	**68.35%**	**OSRI**		**OSRI**		**OSRI**		**OSRI**	
		AD **TD**	**-** **-**	**AD** **TD**		**AD** **TD**		**AD** **TD**		**AD** **TD**	

Strategy	Lead	Tasks	Target Date
3.2: Implement new first level case review process.	DPP	1. Research case review processes from other states to identify enhanced processes for first level case reviews.	December 2025

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

		2025 Update: Pending	
	DPP	2. Develop workgroup to discuss options for enhancing first level case reviews. **2025 Update: Pending**	December 2025
	DPP	3. Collaborate with Deloitte to develop and implement a new first level case review process.	~~**December 2025**~~ **CY 2026**

Data Indicators	**Baseline**	**2025 CFSP Submission**	**2026 CFSP Submission**	**2027 CFSP Submission**	**2028 CFSP Submission**	**2029 CFSP Submission**
TBD-Measurement plan will be developed upon implementation of new first level case review process.	**Baseline will be developed upon implementation of new first level case review process.**					
	Actual [redacted]					
	Target [redacted]					

Strategy	**Lead**	**Tasks**	**Target Date**
3.3: In collaboration with the vendor selected through the Consultation Services Individual Project Request (IPR), improve case consultation processes for frontline staff.	DPP; DCBS Commissioner's Office	1. Collaborate with Deloitte to finalize a work plan to complete the scope of work within the IPR. **More tasks will be added upon finalization of workplan with Deloitte.*	~~**December 2025**~~ **CY 2026**

Data Indicators	**Baseline**	**2026 APSR, 2025 Submission**	**2027 APSR, 2026 Submission**	**2028 APSR, 2027 Submission**	**2029 APSR, 2028 Submission**	**2030 APSR, 2029 Submission**
Percent of respondents who agree that they meet frequently with their supervisors about client needs and progress. Source: Employee Engagement Survey	**% of respondents who Strongly Agree and Agree**					
	Actual 72% *2023 survey*	**88%** *2024 survey*	*2025 survey*	*2026 survey*	*2027 survey*	*2028 survey*
	Target [redacted]	72.65%	73.30%	73.96%	74.63%	75.30%

Strategy	**Lead**	**Tasks**	**Target Date**
3.4: Develop and implement enhanced communication strategies for staff at all levels.	DCBS Commissioner's Office	1. Develop a communications team that includes representation from each division, the commissioner's office, and regional representatives. **2025 Update: This will be integrated into PIP development.**	~~**December 2025**~~ **CY 2026**
	Communications Team	2. Using the results from the Employee Engagement Survey, determine communication strategies that best meet the needs of staff at all levels. **2025 Update: This will be integrated into PIP development.**	~~**December 2025**~~ **CY 2026**

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

	Communications Team	3. Develop a communication plan that outlines approved strategies for communication to be used when disseminating information to staff at all levels that includes the who, what, when, where, how, and why for all information shared. **2025 Update: This will be integrated into PIP development**. .	~~**December 2025**~~
	Communications Team	4. Implement communication plan., **2025 Update: This will be integrated into PIP development.**	~~**December 2025**~~

Data Indicators		Baseline	2026 APSR, 2025 Submission	2027 APSR, 2026 Submission	2028 APSR, 2027 Submission	2029 APSR, 2028 Submission	2030 APSR, 2029 Submission
Percent of respondents who agree ~~that staff members are kept well informed.~~ **their direct supervisor is managing them in a way that makes them feel they are contributing to the success of the division.** Source: Employee Engagement Survey		**This is a new question for the upcoming survey. Baseline will be developed from the 2024 Employee Engagement Survey.**					
	Actual	[redacted]	**81.59%** *2024 survey*	*2025 survey*	*2026 survey*	*2027 survey*	*2028 survey*
	Target	[redacted]					
Percent of respondents who agree that ~~they know how to access services or resources that most families need.~~ **the agency supports them to stay current in professional knowledge.** Source: Employee Engagement Survey		**This is a new question for the upcoming survey. Baseline will be developed from the 2024 Employee Engagement Survey.**					
	Actual	90.08% *2023 survey*	**86.59%** *2024 survey*	*2025 survey*	*2026 survey*	*2027 survey*	*2028 survey*
	Target	[redacted]	90.31%	90.55%	90.78%	91.01%	91.24%

Goal 4 : Ensure education, support, and services are available to expand primary and secondary prevention to meet the needs and enhance the well-being of families and children in Kentucky.

Data Indicators		Baseline	2026 APSR, 2025 Submission	2027 APSR, 2026 Submission	2028 APSR, 2027 Submission	2029 APSR, 2028 Submission	2030 APSR, 2029 Submission
# (%) of reports that meet acceptance criteria Source: TWS-M272F Statewide CPS Intakes Fact Sheet		**# of intakes that met acceptance criteria (reports); % of intakes that met acceptance criteria (from All CPS Response Intakes).**					
	Actual	42,067 (40.19%) *4/23-3/24*	**57,672 (34.79%)** *4/24-3/25*	*4/25-3/26*	*4/26-3/27*	*4/27-3/28*	*4/28-3/29*
	Target	[redacted]	39.19%	38.21%	37.25%	36.32%	35.41%

Strategy	Lead	Tasks	Target Date
4.1: Increase community partnerships with local governments, the courts,	Tertiary Prevention Branch	1. Submit an expanded candidacy definition, to include serving at-risk populations prior to child welfare involvement, with the Title IV-E Prevention Program Five-Year Plan for 2024-2029. **2025: This plan was submitted in December 2024 and feedback has been provided. The plan is not yet approved.**	~~December 2025~~ **COMPLETE**

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

faith-based organizations, grassroots organizations, health centers, libraries, and public health to enhance community pathways to services for families and children.	Secondary Prevention Branch	2. Implement formal access to pre/postnatal maternal health for individuals with substance use disorders referred to the child welfare system but not meeting criteria for agency response. **2025: DPCW started a workgroup to begin a program called POSC Community Connector comprised of individuals from the Child Protection Branch, Division of Prevention staff, Department of Public Health, Department of Behavioral Health and KY Moms Maternal Assistance Towards Recovery (MATR) program staff, along with lived experts to help co-design a pathway for screened out referrals to be sent to KY Moms MATR, a community supporting agency to provide prevention services prior to child welfare involvement.**	December 2025
	Primary and Secondary Prevention branches	3. Build and maintain a relationship with public libraries in Kentucky and implement resource hubs for general population access. **2025 Update: Library convening was held in October 2024 where collaboration between libraries and other community serving agencies took place.**	CY 2026
	Secondary Prevention Branch	4. Identify and secure additional funding opportunities to serve and enhance parent-child relationships for incarcerated populations. **2025 Update: State general funds support the incarcerated parents and caregivers program for Montgomery County. According to Gateway Children's Services in CY24, 353 families accepted services and received service through the incarcerated caregiver program.**	CY 2026
	Primary Prevention Branch	5. Identify and secure additional funding opportunities to serve and promote fatherhood engagement. **2025 Update: Kentucky's leadership continues to seek funding opportunities.**	CY 2026
	Primary Prevention Branch	6. Increase Community Collaboration for Children Regional Network involvement by 10% and diverse discipline representation. **2025 Update: Database updates will allow for continued quality improvement efforts for capturing attendee details for the RN meetings in all regions. Staff provide ongoing TA to the regions for this goal.**	CY 2026
	Primary Prevention Branch	7. Ensure each Community Collaboration for Children Regional Network has parent representation. **2025 Update: Ongoing efforts are being made to continue enhancing parent leadership skills and working in unity with RN practitioners. The FRIENDS NRC continues to be a resource and provides guidance as progress continues. Regions are mentoring areas who do not have current parent involvement to assist with barriers. A training of trainers opportunity will be offered for parents in 2025.**	CY 2027
	Primary Prevention Branch	8. Identify and secure additional funding opportunities to expand the Community Collaboration for Children program to serve additional families. **2025 Update: Kentucky's leadership continues to seek additional funding opportunities.**	CY 2027

Data Indicators		**Baseline**	**2026 APSR, 2025 Submission**	**2027 APSR, 2026 Submission**	**2028 APSR, 2027 Submission**	**2028 APSR Submission**	**2029 APSR Submission**
Regional Network attendance *Source: PPMET EKU database*		**# of regional network participants**					
	Actual	1,891 *CY 2023*	**2,016** *CY 2024*	*CY 2025*	*CY 2026*	*CY 2027*	*CY 2028*
	Target		1,928	1,967	2,006	2,046	2,087

Strategy	**Lead**	**Tasks**	**Target Date**

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

4.2: Expand the counties served by Community Response by 50% by 2029.	Secondary Prevention Branch	1. Complete and analyze evaluation of the initial four Community Response pilot sites. **2025 Update: This evaluation is still pending with the Office of Data Analystics. There are bi-weekly calls occurring currently as they are sifting through the data and utilizing links with the TWIST system to provide information on trends and outcomes.**	~~December 2025~~ **CY 2026**
	Secondary Prevention Branch	2. Complete and analyze a community readiness assessment, identifying where capacity and areas of growth exist for implementation of additional Community Response sites. **2025 Update: A community readiness assessment is under review will be edited to better fit the needs for Kentucky Community Response providers.**	~~December 2025~~ **CY 2026**
	Secondary Prevention Branch	3. Identify and secure additional funding opportunities for further expansion. **2025 Update: No additional funding opportunities to support expansion exist currently.**	~~December 2025~~ **CY 2026**
	Secondary Prevention Branch	4. Complete a needs assessment to inform selection of additional county sites. **2025 Update: Screened out referral numbers are evaluated continuously to help inform where the greater need exists and where community partners willing to serve in Community Response work are located.**	December 2025 **COMPLETE**
	Secondary Prevention Branch	5. Expand the Community Response program to include family access to concrete funding to meet familial well-being needs. **2025 Update: Work with the Doris Duke Foundation has led to a partnership with Footbridge. Footbridge recently began collaborating on flexible funding being awarded to Kentucky. Flex fund meetings occur on a monthly cadence to inform program design and place guardrails in place for funding.**	December 2025
	Secondary Prevention Branch	6. Expand the Community Response program to an additional 10 counties. **2025 Update: No counties have been identified for expansion. Funding for additional sites continues to be a barrier.**	CY 2026

Data Indicators		**Baseline**	**2025 APSR Submission**	**2026 APSR Submission**	**2027 APSR Submission**	**2028 APSR Submission**	**2029 APSR Submission**
# of counties with Community Response. Source: DPCW		**# of counties who have implemented community response.**					
	Actual	10	**10**				
	Target		11	12	13	14	15

Strategy	**Lead**	**Tasks**	**Target Date**
4.3: Advance prevention related education and training, and public education efforts from	Secondary Prevention Branch	1. Enhance evaluation of the Parent Engagement Meeting program to include additional data collection to assess additional program outcomes. **2025: Collaborating with Gentrack system specialists and system developers to create more enhanced reporting systems including barriers, region-specific data, and timeframes.**	CY 2026

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

primary to post-secondary education partnerships.	Primary Prevention Branch	2. Implement public health, prevention awareness, and safety campaigns or trainings. **2025: Collaboration with Kentucky's Division of Public Health is an ongoing effort by the Primary Prevention branch. Representation from primary prevention works with DPH on initiatives and workgroups (Family Thrive, Youth Cafes, Parent Cafes, etc). Prevention awareness, safety campaigns, and trainings are offered throughout the state with CBCAP funding and tracked within a state database.**	CY 2027
	Primary and Secondary Prevention Branches	3. Build and maintain relationships between the Division of Prevention and Community Well-Being and early childhood education, primary/secondary schools, educational organizations, and post-secondary education. **2025: The Division of Prevention and Community Well-being is collaborating with DPP to achieve these goals. The Department of Education has a representative that attends the Community Response advisory meetings and provides input. Several presentations to school staff and FRYSC have been made to showcase prevention efforts. Training is also provided by the Division of Prevention for the yearly FRYSC conference.**	CY 2027
	Secondary Prevention Branch	4. Identify and secure additional funding opportunities to expand Parent Engagement Meetings by 50% to mitigate truancy and educational neglect. **2025: DCPW leadership continues to explore possible funding opportunities for the program and alternate ways to serve families based on funding availability.**	CY 2028

Data Indicators	Baseline	2025 APSR Submission	2026 APSR Submission	2027 APSR Submission	2028 APSR Submission	2029 APSR Submission
Number of Parent Engagement Meeting counties served. *Source: Gentrack database*	**County served Jefferson and # rural counties**					
Actual	*Jefferson* [redacted] *Rural* 1 [redacted] *17* *2022-2023 school year*	*Jefferson* *Barren River* *Rural* **1** **1** **20** *2023-2024 school year*	*Jefferson* *Barren River* *Rural* *2024-2025 school year*	*Jefferson* *Barren River* *Rural* *2025-2026 school year*	*Jefferson* *Barren River* *Rural* *2026-2027 school year*	*Jefferson* *Barren River* *Rural* *2027-2028 school year*
Target	[redacted] 18	[redacted] 20	[redacted] 22	[redacted] 24	[redacted] 25	
Number of PEMs completed statewide, by family. *Source: Gentrack database*	**# of families served**					
Actual	*Jefferson* *Barren River* *Rural* 406 [redacted] 786 *2022-2023 school year*	*Jefferson* *Barren River* *Rural* **240** **21** **414** *2023-2024 school year*	*Jefferson* *Barren River* *Rural* *2024-2025 school year*	*Jefferson* *Barren River* *Rural* *2025-2026 school year*	*Jefferson* *Barren River* *Rural* *2026-2027 school year*	*Jefferson* *Barren River* *Rural* *2027-2028 school year*
Target	[redacted]	446 [redacted] 864	486 **22** 942	526 **23** 1,020	567 **24** 1,099	609 **25** 1,179

Grey shading on tasks indicates that the task has been completed. Ongoing reporting and monitoring may occur for some completed tasks.

% of cases diverted from DCBS involvement statewide, by family. *Source: Gentrack database*	**% of families diverted from CPS**																	
	Actual	*Jefferson*	*Barren River*	*Rural*	*Jefferson*	*Barren River*	*Rural*	*Jefferson*	*Barren River*	*Rural*	*Jefferson*	*Barren River*	*Rural*	*Jefferson*	*Barren River*	*Rural*	*Jefferson*	*Barren River*	*Rural*
		84%		87%	**94%**	**92%**	**91%**												
		2022-2023 school year			*2023-2024 school year*			*2024-2025 school year*			*2025-2026 school year*			*2026-2027 school year*			*2027-2028 school year*		
	Target				85%	**TBD**	88%	86%	**93%**	89%	87%	**94%**	90%	88%	**95%**	91%	89%	**96%**	92%