

PUTATIVE FATHER REGISTRY & SEARCH

APPLICATION USER GUIDE

CITIZEN

VERSION 1.0

Prepared For:

Department for Community Based Service Cabinet for Health & Family Services

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1. PURPOSE OF THE DOCUMENT

This User Guide is intended as an aid for the Citizen users to log-in to the production environment of **Putative Father Registry & Search** Application using the Kentucky Online Gateway (KOG).

The KOG is the single sign on portal for the Commonwealth of Kentucky. Each user of the application will need to have a KOG account. When logged in, the control will take the user to launching and landing page.

2. USER ROLES, PRODUCTION SITE AND CREDENTIALS

Following internet browsers can be used to launch the application:

- Google Chrome
- Internet Explorer
- Microsoft Edge

Production URL: <u>https://kog.chfs.ky.gov/home/</u>

2.1. Navigating the KOG system

• <u>Step 1</u>:

Copy and paste the URL on any of the browsers listed in Section 2 and press enter. Following screen will show up.

Are you doing business in or with the Commonwealth of Kentucky?			
Are you a citizen or resident applying for or receiving benefits?	State Em	ployee Gateway	Login
Are you seeking government services from the Commonwealth?	Login to your State	e Employee account usi	ng either your:
If you answered "Yes" to any one of these questions, please sign into your existing Kentucky Online Cateway account or click on the button below to create an account.	EMAIL ADDRESS	-OR-	KHRIS ID
SIGN IN CREATE ACCOUNT			

Step 2:

To access the KOG system for first time. Click on the "Create Account" tab as marked by arrow.

Are you doing business in or with the Commonwealth of Kentucky?	
Are you a citizen or resident applying for or receiving benefits?	State Employee Gateway Login
Are you seeking government services from the Commonwealth?	Login to your State Employee account using either your:
If you answered "Yes" to any one of these questions, please sign into your existing Kentucky Onlin Gateway account or click on the button below to create an account.	

• <u>Step 3:</u>

Create the KOG profile by filling out the details in the form displayed below and then click on the "Sign Up" tab when finished.

Please complete	your	Kentucky	Online	Gateway	Profile
-----------------	------	----------	--------	---------	---------

ease fill out the form below and click Sign Up when finished. fields with [*] are required.				
First Name	Middle Name		* Last Name	
E-Mail Address		* Verify E-Mail Address		
Password		* Verify Password		
Aobile Phone		Language Preference		
		English		*
Street Address 1		Street Address 2		
City		State		Zip Code
		Kentucky	~	
Question		* Answer		
In what city were you born? (Enter full name of city only)	~			
Question		* Answer		
What was the name of your first pet?	~			

• <u>Step 4:</u>

After creating the profile, you will be asked to complete the email verification process. You will receive an email from KOG_DoNotReply@ky.gov. Check your email and click the link given in the email to activate your KOG account.

PI	lesse complete vour Kentucky Online Gateway Profile
	case complete your kentacky omme dateway frome
	YOU HAVE 4 HOURS TO COMPLETE THE PROCESS
	• Your account has been requested and is pending email verification. Please check your email and click on the link provided to verify your account. If you do not see the verification email in your inbox, please check your spam or junk folder. If no email was received click here.
	If you have already verified your account by clicking the link provided in the email, please click on SICN IN button to continue.

<u>Step 5:</u>

After clicking on the "Sign In" button, you will be asked to enter the email address and password. You should enter your email address and password that you have provided in Step-3 above.

Sign in with your Kentucky Online	Gateway Account.	Inis website is the property of the commonweath of Kentucky. This is to notify you that you are only authorized to use this site, or any information accessed through this site, for its intended purpose. Unauthorized access or disclosure of
L Email Address		fines under state and federal law. Unauthorized access to this
TestUser3.Citizen@Keups.net		website or access in excess of your authorization may also be criminally punishable. The Commonwealth of Kentucky follows
Password	Forgot/Reset Password?	applicable federal and state guidelines to protect the information from misuse or unauthorized access.
Pa\$5w0rd		
]		Don't already have a Kentucky Online Gateway Citizen Account?
Resend Account Verification Em	au	

<u>Step 6</u>:

The control will reach "My Apps" screen. Click the "Launch" tab.



Step 7:

Here is the Landing Page of the application for citizen role.

	Kentucky.gov	Putative Father Registry & Search	Welcome : TestUser3.Citizen@Keups.n
Home Registration Search			
		Welcome The Cabinet for Health and Family Services manages the Putative Father Registry Regis Search Requests. In accordance with KRS 199.505, any male who believes he may be the child born in Kentucky may submit a registration form. A registration qualifies when it is re to the birth of the child, usu through 21 days after the child is born pursuant to KRS 199.48 registration on the Putative Father Registry must be completed on any private agency or ind adoption that finalizes within the Commowealth of Kentucky. Three is a 825 search fee 922 KAR 1:560, Section 4(2) by credit card, money order, or cashier check or certified ch is non-refundable. A copy of the Adoption Petition or Birth Mother Consent is to be include requesting a search.	trations and he father of a sceived prior 30. A lependent pursuant to seck. This fee ed when
		Contact	
		If you have questions, please email PutativeFather@ky.gov or contact Kristy Kidd at (859) 274-6644.

2.2. Password Resets & Account Verification

KOG passwords will expire after ninety (90) days. There are two ways to reset the password.

Sign in with your Kentuck	y Online Gateway Account.				
Email Address					
Citizen (or) Bus ign in with your Kentuck Email Address Enter Email Address Password Option - 2 esend Account Verificat	Option -1				
Password	Forgot/Reset Password?				
	SIGN IN				

Option 1:

Click "Forgot/Reset Password" and provide Mobile or E-mail address. You will receive a notification with a link in your registered email address to reset the password.

*Note: If you have verified your mobile number with KOG, then only use "Reset Password via Mobile Option. If you do not recall, please proceed to option 2

 Reset Password

 • No longer have access to your account? If you have verified your mobile number with the Kentucky Online Gateway, please use the Reset Password via Mobile option. Otherwise, contact the KOG Help Desk (KOGHelpdesk@ky.gov)

 • Reset Password via E-Mail Address

 • Reset Password via Mobile

Option 2:

You can send your email address to **KOGHelpDesk@ky.gov** to request for account verification and receive password reset link. This link will allow you to verify your account.

Didn't receive an account verification ema
--

1. Check Spam and Junk folders on your email.
Your email's spam blockers or filters may have listed our email as junk email. Your email service provider such as Hotmail may be blocking our email. If you believe that is a possibility, please contact your email provider.
2. Ask for a new account verification email.
Enter the email address used while creating your account and select RESEND . If your account isn't already verified you will see a message "Account verification needed click here", when you click the link a verification email will be sent to your email address. YOU WILL HAVE 4 HOURS TO VERIFY YOUR ACCOUNT.
E-Mail Address
RESEND SIGN IN
HEGEND GIGHTIN

*Note: Ensure to verify your account within 4 hours of receiving the email link from KOG Helpdesk

Once you, the citizen User, complete the verification, you should sign in again to reach the landing page



3. PUBLIC FACING CITIZEN PORTAL

Public facing portal is for citizens who has created an account using their personal email address, by following the steps described Section 2.1 above. They can now get into the application for purpose of Registration and Search.

3.1. Registration

When Registration tab is selected, the grid below will display all the Registration requests that the logged user has saved or submitted till date. When logged in for the first time, grid will not display any entry.

_	Kentu	rky.gov	Putativ	e Father	Registry 8	Search			Welcome : I	UATPFTestUser1@	@keups.net 💌
Home Re	egistration New Display	Search			- Select a S	Status - 🗸 🔶	Drop d display appli sta	lown to selective cation itus	Searc	h	
To create register as					Father		Mother		Child		
Putative Father	Print	Status 🜲	Date 🚽	Reg# 🜲	Last Name 🍦	First Name 🜲	Last Name 👙	First Name 🌲	Last Name 🌲	First Name 👙	View/Edit
	٠	Approved	02/02/2021	572220- A	Smith	Amer	evan	Neena	collin	Chris	Update
	۰,	In- Process	02/02/2021	876238- A	Snell	Jonathan	Wade	Sarah	Super	David	Update
/		Revoked	01/28/2021	958241- A	Brooks	Mike	Rosen	Jane	Brooks	Adelynn	View
Status displayed	٠	Saved	01/26/2021		Wilbers	Jonathan	Bond	Jeana	Hunt	Kalie	Update
after Putative Father	•	Denied	01/26/2021	775823	Rosen	Jonathan	Henken	Jeana	Rosen	emi	View
form is filled	٠	Revoked	01/26/2021	603298	Brooks	Mike	Gadela	Jane	Brooks	Tess	View
	Showing	1 to 6 of 6 entri	es							Previous	1 Next

3.1.1. New

A citizen, to register as a Putative Father, should click the option "New" at the top left corner of the screen. A new screen "Putative Father Registration" Form will appear and user will be required to enter all relevant information in three sections of the registration form.

I. Putative Father (Registrant) Information

ytime during pregnancy throu histration	gh 21 days after birth – time frame	putative father may request for
Putative Father (Registrant)	Information	
*First Name		
Middle Name		
 Last Name (Including any suffix) 		
Date of birth	MM/DD/YYYY	(*)
Place of Birth		Mandatory
Place of Residence		fields
-Address1		
Address2		
• City		
*State	- Select a state -	~
* Zip	XXXXXX	
*E-mail Address		

II. Birth Mother Information

"First Name		
Middle Name		
*Last Name (Including any suffix)		-
Maiden		
Other Possible Names		
Date of Birth	MM/DD/YYYY	Unknnow
Place of Birth		
Place of Residence		
Address1		
Address2		(*)
City		Mandatory fields
State	- Select a state - 🗸 🗸	
Zip	XXXXXX	
E-mail Address		

III. Child Information

Part 2 : Child Information (If date delivery.)	of birth is unknown, provide estimation	ated or anticipated date of
First Name		
Middle Name		
Last Name		
Gender	- Select a gender -	*
Date of Birth	Actual OEstimated OAnticipated MM/DD/YYYY	
Place of Birth		
Estimated Date of Conception	MM/DD/YYYY	

Last section of the Registration Form is acknowledgment from the registering father about the truthful nature of information. Citizen should electronically sign by typing his name in "Signature" field before submitting the application.

case. I agree to submit an amend I understand that providing false i KRS 199.990.	led DPP-1304 when information I have previously provided chang nformation is punishable by the terms and conditions as set forth i
*Name of Putative Father	TestUser3. Citizen
*SubmissionDateLabel	12/15/2020 10:57:52 AM
* Signature	(Type in your name)

<u>Note</u> - Before clicking the "Submit" button, citizen should ensure to fill up all the fields marked with (*) since those are mandatory inputs and required to complete the registration.

							Father				Mother				Child					
Print	Status	÷	Date		Reg#	÷	Last Name	¢	First Name	¢	Last Name	¢	First Name	¢	Last Name	¢	First Name	¢	View/Edit	Action
9	Saved		02/02/202	1		1	Brooks	6	Harihar		Smith		Jeana		Brook		Sam		Update	Clone
	Saved		02/02/202	1			Brooks		Harihar		Smith		Jeana		Brook		Sam		Update	Clone
8	In- Process		02/02/202	1	876238- A		Snell		Jonathan		Wade		Sarah		Super		David		Update	Clone
. [Submitte	ed	01/29/202	1	623504		test1		Jo		Snail		Sally		Snail		Sheldon		Update	Clone

Additional Guidelines:

- 1. Date Fields have date picker/calendar option.
- 2. Date of Birth for Father and Mother cannot be in future.
- 3. Date of Birth for Mother is optional. If not entered, user will be forced to select the check box "Unknown".
- 4. State and Gender field can be selected from drop down.
- 5. Zip code should be numeric.
- 6. Email address should contain at least a '@' sign.
- 7. All other fields will accept alphabets and numeric characters.
- 8. User can "Cancel" the data entry when they are on the form and do not want to continue.
- 9. User can enter part information, "Save" it and complete it later. The status will show the entry as "Saved" on display grid. No Registration # will be assigned when request is in "Saved" state.
- 10. When submitted, registrant will receive an email notification from putativefather@ky.gov with assigned Registration Number.
- 11. Requestor can then click "Update" to get into the request, make necessary changes and "Submit" the request.

3.1.2. Update

By clicking "Update" option against an existing entry, a Registrant/Putative Father can make further edits to the entries already made in Putative Father registration form. Updates can be made under following situation:

- 1. An incomplete entry, i.e. in "Saved" status, to submit an existing application.
- 2. "Amend" an already submitted registration.
- 3. Request to "Revoke" existing registration at any time after registration is submitted or when In-process or even after approved by office of DCBS.

**Update screen similar to "New" screen (section 3.1.1) except for the previously entered and saved value are displayed for any further edit.



3.1.3. Amend

By clicking "Amend" option, a registrant can make further edits to an already submitted or approved application. Should provide reason for such action in the text box. When request is amended, the system will change the status to "Amended" and retain the same Registration number, however suffixed with an alphabet. So the Amendment will be have Reg# - A., 2nd one Reg# - B and so on.

Additional Guidelines:

- 1. Fields highlighted with grey are non-editable field and the values will be generated by the system.
- 2. When amended, registrant will receive an email notification from putativefather@ky.gov with Reg#.
- 3. The system will set the status to "In-Process", when registration is being processed.

e	Registrat	tion Searc	h								
	New Display 1	10 🗸 record	s	(Revoke Appr	roved		Drop-down for Status Search			
					Father		Mother		Child		
		Searc	MM/DD/	Search	Search	Search	Search	Search	Search	Search	
	Print	Status 🔶	Date 🚽	Reg# (🛊 Last Name 🖨	First Name 👙	Last Name 🗧	🗦 🛛 First Name 🔶	Last Name 👙	First Name 🌲	View/Edit
	۰	Revoke Approved	02/11/2021	312701266-A	Thompson	Daniel	Cutter	Cookie	Cutter	Jacob	View
1	۰	Revoke Approved	02/11/2021	268994	Musk	Elan	Grindle	Janice	Grindle	Tesla	View
	۰	Revoke Approved	02/10/2021	030501-A	kar	newton	Rosen	Jane	Jr	nate	View
atio for	Showing	1 to 3 of 3 en	tries							Previous	1 Next

3.1.4. Revoke

Registrant can request to revoke an existing submitted or approved request by clicking the "Update" tab against appropriate request.

- User should follow steps below to complete the revoke request.
- 1. Enter reason for such action in the "Reason for amendment/revocation" text box.

1. To comply with KRS 199.503, a putative father is required to provide updated information any time
the information that they previously submitted has changed.
2.In accordance with KRS 199.503, a putative father may revoke registration at any time by
completing the following section and resubmitting to the cabinet address provided below. I have
acknowledge the earlier submission of this form and would like to amend my registration as follows:

*Reason for amendment / revocation	Added an email address.	
-	11	
Last Status	Revoked	
Status Date/Time		\mathbf{N}
* Signature	Mike Brooks (Type in your name)	non-editable field

- 2. Click "Revoke", that will trigger the request to revoke the application.
- 3. To submit revoke request, Citizen will have to select "Yes" on the system generated display message (pop-up) to proceed.

Revoke Confirm	×
Please print, notarize the revocation request by clicking Print next to the registration on display grid and mail it to the office DCBS. Are you sure want to revoke?	of
Yes	e

- 4. When clicked "Yes", control will go back to the grid and the status will change to "Revoke Request".
- 5. Registrant will receive an email notification from **putativefather@ky.gov** with a Registration Number, suffixed with a character such -A, -B, etc.
- 6. Registrant will now have to print the duly filled form, by clicking print icon next to the entry on the grid, notarize it and mail it to the office of DCBS. When the print icon is clicked, the filled form will be downloaded into their "Download" folder.
- 7. When the notarized document is received by office of DCBS, the staff will review the request to either approve or deny as case may be.
- 8. When revocation request is approved, system will display status "Revoke Approved" and the entry on the grid will turn into view only. Fields highlighted with grey are non-editable field and

the values will be generated by the system.

9. When revocation request is denied, system will display status "Revoke Denied" and the entry on the grid will turn into Update Mode.

3.1.5. Denied

In case a request gets denied by DCBS Staff, registrant will receive an email notification. The status on the entry on the grid will turn to "Denied" and will be able to view the entry to see the "Reason for rejection" as entered by DCBS.

	Last Status	Denied		
	Status Date/Time	1/26/2021 2:42:33 PM		
,	*Signature	Ami Brooks (Type in your name)		
	Reason for Rejection	dsa	٦	
_				Cancel

3.1.6. Print

By clicking the print icon, a registrant can print the form that has been Submitted or Amended or Revoked, either for future reference or to be mailed to the office of DCBS. The printed form will contain all the information that a registrant has filled and also the Registration Number, if submitted or amended or revoked. When print icon is clicked, printed form will be downloaded into "Download" folder of registrants' computer. Result may vary with browser that the user is using.

3.1.7. Select a Status

If the requestor has too many records with different status, such as Submitted, Approved, Denied, In-Process etc., the option on the top will allow the requestor to filter the requests by Status. Statuses are available on "Select a Status" drop down as shown in screenshot in Section 3.1.3.

3.1.8. Free Text Search

On each column on the grid, there will be text box, where one can enter text to search such as status, submission date, registration number, last/middle/first name etc. The system will isolate those records that meets the search criteria and display them. This functionality is useful when one has too many records on the grid and looking for a particular entry.

•	Registrat	tion Searc	h								
	New Display 1	10 v records	s		Submitte	ed 🗸		Free Text S Column v	earch - wise		
					Father		Mother	1	Child		
		Searcl	MM/DD/	Search	Search	Search	Search	Sarah	Search	Search	
	Print	Status 🌲	Date 🔻	Reg#	🔶 🛛 Last Name	e 🌲 🛛 First Name	🔷 Last Name	🜲 🛛 First Name	🔷 Last Name	♦ First Name	♦ View/Edi
		Submitted	02/16/2021	944067282	shah	John	Jean	sarah	Shah	Apple	Update
	Showing	1 to 1 of 1 ent	tries			Search based 🥢			1	Previous	1 Nex

3.1.9. Column Sort

The up & down arrow on each column on the grid indicates that the values on those columns can be sorted in ascending or descending order. Not all the columns will have the functionality due to data type & content.

3.2. Search

When an individual who is party to an adoption court action or an attorney/court and/or adoption agency wants access to a Putative Father record, a search request form should be submitted. Clicking "Search" tab On the landing page, will display the grid below with all the Search requests that the logged user has saved or submitted to date. When logged in for the first time, grid will not display any entry. One can click the option "New" to enter search request.

Home	Registr	ation Sear	rch					Dror	n down to				
	New	-			- Sele	ct a Status -	× +	displa	ay selective			Column based Text Search	
	Display [10 Y records	s					applic	ation status				
						Father		Mother		Child			
		Search	Search	MM/DD/	Search	Searc	Searc	Searcl	Searcl	Searc	Search		
	Print	Payment	Status ♦	Date 🔻	Search# 🜲	Last Name ♦	First Name ♦	Last Name ♦	First Name ♦	Last Name ♦	First Name ♦	View/Edit	Action
	٠	Paid	Approved	02/10/2021	523209	Donald	Mark	Donald	Mary	Donald	Child1	View	Clone
	>	Paid	Approved	12/30/2020	427625	Hodge	Danielle	Alagarin	Modesta	Rivera	Christopher	View	Clone
Payme status	ent 🚔 S	Online	Approved	12/29/2020	727362	John	Doe	Doe	Jane	Doe	Child1	View	Clone
	٠	Online	Denied	01/05/2021	626135	Wilbers	Jonathan	Gadela	Jane	Gadela	Dolly	View	Clone
Stat	tus	Online	Approved	01/04/2021	622438	Brooks	Ami	Gadela	Amanda	Gadela	Adelynn	View	Clone
after S Reques	ea rc h st form		Saved	01/28/2021		John	Doe					Update	Clone
is fil	led Showing	1 to 6 of 6 ent	ries									Previous 1	Next

3.2.1. New

When the option "New" at the top left corner of the screen is clicked, a blank for "Putative Father Search" will appear. User should now enter all relevant information in four sections of the search form.

I. Requester Information

Requester Information			
Agency Name	(If Appplicable)		
State Bar Number	(If Appplicable)		
•First Name			
Middle Name			
 Last Name (Including any suffix) 			-
*Address1			
Address2			
City			()
*State	- Select a state -	~	Mandatory
*Zip	X0000X		fields
* Telephone	(2003) 2003-2003		
*E-mail Address			
*Relationship to child	- Select a Relationship -	~	

II. Birth Mother Information

- Eirst Name			
First Name			
Middle Name			
*Last Name (Including any			-
suffix)			
Maiden			
Other Possible Names			
Date of Birth	MM/DD/YYYY		Unknnown
Place of Birth			
Place of Residence			
Address1			
Address2			(*)
City			Mandatory
State	- Select a state -	~	nelas
Zip	XXXXXX		

III. Child Information

art 2 : Child Information (If d ate of delivery.)	ate of birth is unknown, provide estimate	ed or anticipated
*First Name		
Middle Name		
Last Name *		
Gender	- Select a gender -	
Date of Birth	Actual OEstimated OAnticipated MM/DD/YYYY	()
Place of Birth		Mandatory fields
Estimated Date of Conception	MM/DD/YYYY	

IV. View/Upload Documents

Decument Title Description	- Select Choose Upload	a document - File No file chosen	~	() Mandatory fields
Document Title	Description	Uploaded By	Uploaded Date	Action
DPP 1305	form	TestUser3. Citizen	02/04/2021	View / Delete
Other (i.e. state ID badges, etc.)	ld badges	TestUser3. Citizen	02/04/2021	View / Delete
*Name of Requestor Jploaded ocuments Date of Submission *Signature	TestUser3	8. Citizen 11:20:56 PM		Document Type: PDF JPEG JPG TIF
	(Type in y	our name)		PNG

View/Upload Documents section of the Search Form allows requestor to upload relevant & supporting documents. User should select the value from dropdown "Document Title" to identify the type of document they are uploading. Based on the selection, user has to fill up "Description" field in support of the document uploaded. All the fields of this section are mandatory entries. Once the document(s) is uploaded, it will be displayed on grid. User will have an option to View or Delete the document, if required.

Accepted Documents: -

- i. Birth Mother Consent
- ii. Adoption Petition
- iii. DPP 1305
- iv. Affidavit (After notarized)
- v. Other (i.e. state ID badges, etc.)

Supported Format:-

- i. PDF
- ii. JPEG
- iii. JPG
- iv. TIF
- v. PNG

Requestor should then electronically sign name by typing the name in "Signature" field on form before submitting the application.

Note - Before clicking the "Submit" button, citizen should ensure to fill up all the fields marked with (*) since they are mandatory and required to proceed with registration.

Additional Guidelines:

- 1. Agency Name is used for the attorney or adoption agency & State Bar Number is for the attorney or Law firm to fill in.
- 2. First, Last, Name, Address etc. are the contact information of the person who is initiating the Search.
- 3. Date Fields have date picker/calendar option.
- 4. Date of Birth for Mother cannot be in future.
- 5. Date of Birth for Mother is optional. If not entered, user will be forced to check the check box "Unknown".
- 6. State and Gender field can be selected from drop down.
- 7. Zip code should be numeric.
- 8. Email address should be valid one and contain at least a '@' sign.
- 9. All other fields will accept alphabets and numeric characters.
- 10. Fields highlighted with grey are non-editable and will be populated by the system.
- 11. Requestor can complete the search request by clicking the "Submit" tab.

3.2.1.1. Post submission

- i. Once the request is submitted and system will assign a Search#. The assigned Search# will be displayed on the grid against the entry.
- ii. A system will generate email notification from **putativefather@ky.gov** to requestor's email address and DCBS Administrator.
- iii. Requestor can now make payment by either of the following ways:
 - a. By clicking "online" button to pay by credit card. The "Online" button will be disabled once the online payment is processed. [*Please refer to Section 4.0 for online Payment steps*]
 - b. By clicking "Print" next to the registration on display grid to print and mail the printed form along with the payment check of \$25.00. Printed form will have Search# printed on top of the form for future reference.

3.2.2. Update

By clicking "Update" against an existing entry, a Requestor can update and submit an incomplete entry.

Update screen similar to "New" screen except for the previously entered and saved value are displayed for any further edit.

3.2.3. Clone

By clicking "Clone" option on display grid, requestor can replicate an existing entry and when clicked, a newly created entry will be displayed on the grid and will have the status as "Saved".

3.2.4. Denied

In case a request gets denied by DCBS Staff, registrant will receive an email notification from **putativefather@ky.gov** and will be able to view the "Reason for rejection" as entered by DCBS.

	Last Status	Denied	
	Status Date/Time	1/26/2021 2:42:33 PM	
,	*Signature	Ami Brooks (Type in your name)	
	Reason for Rejection	dsa II	
_			Cancel

3.2.5. Select a Status

If the requestor has too many records with different status, such as Submitted, Approved, Denied, In-Process etc., the option on the top will allow the requestor to filter the requests by Status. Statuses are available on "Select a Status" drop down as shown in screenshot in Section 3.2.

3.2.6. Free Text Search

On each column on the grid, there will be text box, where a user can enter text to search status, submission date, registration number, last/middle/first name etc. The system will isolate those records that meet the search criteria and display them. This functionality is useful when one has too many records on the grid and looking for a particular entry.



3.2.7. Column Sort

The up & down arrow on each column on the grid indicates that the values on those columns can be sorted in ascending or descending order. Not all the columns will have the functionality due to data type & content.

4. ONLINE PAYMENT

Requestor can take advantage of paying the Search fee of **\$25.00** online using their credit card.

4.1. Payment Instructions

* Note: There is a processing fee of 2.75% on the fee, which is \$0.69 that will be added on top of Search fee. The processing fee is subject to change based on the agreement between the vendor and Commonwealth of Kentucky.

1. Requestor can click the "Online" tab as shown below to initiate the credit card payment.

е	Registra	ation Sea	rch										
	Display 1	0 v record	S										
						Father		Mother		Child			
		Search	Search	MM/DD/	Search	Searc	Searc	Searcl	Searcl	Searc	Search		
	Print	Payment	Status ≑	Date 🔻	Search# ♦	Last Name [♣]	First Name [♣]	Last Name [♣]	First Name ♦	Last Name [♣]	First Name	; View/Edit	Action
	٠	Paid	Approved	02/10/2021	523209	Donald	Mark	Donald	Mary	Donald	Child1	View	Clone
	٠	Paid	Approved	12/30/2020	427625	Hodge	Danielle	Alagarin	Modesta	Rivera	Christopher	View	Clone
	۰.	Paid	Approved	12/29/2020	727362	John	Doe	Doe	Jane	Doe	Child1	View	Clone
	۰.	Online	Denied	01/05/2021	626135	Wilbers	Jonathan	Gadela	Jane	Gadela	Dolly	View	Clone
	•	Online	Approved	01/04/2021	622438	Brooks	Ami	Gadela	Amanda	Gadela	Adelynn	View	Clone
	۰.		Saved	01/28/2021		John	Doe					Update	Clone

- 2. By clicking the "Online" option, requestor will be guided to the vendor portal with payment summary details displayed in the right top corner of the screen.
- 3. To proceed with payment, requestor should enter the details about the select payment type.
 - a. Card Details Credit card number, Expiration date and Security code
 - b. Cardholder Details Name & Address

Select Payment Type					Summary	^
					Putative Father Application Fee Item Price: \$25.00 Quartity: 1	\$25.00
	CREDITIC	ASD.			Rub Total	\$25.60
					Service Fee	\$0.64
Cond Dataila					Total	\$25.65
Cardholder Details			do.	_		
Cardholder Details		Country (required)	*			
Cardholder Details		Country (required) United States	*	-		
en epore o duber plane Cardholder Details Name (regured) Address Line 1 (regured)		Country (required) United States Eddress Line 2	*	- -		
exercence of the bin channel		Country (required) United States Address Line 2 State (required)	Zip Code (required)	×		
to cause of chicke place		Country (required) United States telefrees Line 2 State (required)	dy Zip Code (required)	Ť		
Cardhol de		Country (required) United States Address Line 2 State (required)	Zip Code (required)	×		
Cardholder Details Cardholder De		Country (required) Evrited States Iddress Line 2 State (required)	Zip Code (regulard)	×		
Cardholder Details Cardholder Details Kime (register) Styl (register) Styl (register) Styl (register) Styl (register) Styl (register) Styl (register) Styl (register)	itve a copy of your	Courtry (required) United States Address Line 2 State (required)	Zip Code (required)	·		

4. System will generate default email address from the submitted search request form. If requestor wants the credit card payment receipt to be sent on different email address, they can change the email address.

Select Payment Type						Summary	^
						Putative Father Application Fee Item Price: \$25.00 Quantity: 1	\$25.00
	CRED	T CARD				Sub Total	\$25.00
	010201					Service Fee	\$0.69
Card Details						Total	\$25.69
Card Number (required)	Expiration Date (n		Security	Code (required)			
····· •	05 - 202	~			æ		
io spaces or dashes, please.			@ Help				
🔲 👓 🥽 VISA							
Cardholder Details							
Name (required)		Country (required)					
John Doe		United States			~		
Address Line 1 (required)		Address Line 2					
123 Any Street							
City (required)		State (required)		Zip Code (required)			
Anytown		н	~	12121			
Email Address							
johndoe@gmail.com							
Please enter your email address to r	receive a copy of your						
receipt via email.							
_							

- 5. Requestor should ensure all the entries are correct before proceeding to next step.
- 6. Requestor should now click "Next" to move onto the verification screen, here the user will be required to click "Pay Now" to complete the payment process.

KY Department of Co Registry	mmunity Based So	ervices -	Putative Father	
Visa Card Details		EDIT	Summary	^
Card Number ********1111	Expiration Date 5/2021		Putative Father Application Fee Item Price: \$25.00 Quantity: 1	\$25.00
Cardholder Details		EDIT	Sub Total	\$25.00
			Service Fee	\$0.69
John Doe 123 Any Street Anytown, HI 12121 United States			Total	\$25.69
THE PAY NOW				
Cancel and return to KY Department of Community Base	ed Services - Putative Father Registry			
	Kentucky			

7. On clicking of "Pay Now" the vendor's portal will process the credit card payment, generate a confirmation number as shown below & a receipt, which can be printed by clicking tab on top right corner.

Summary Confirmation Number 57805082 Peyment Method: Visa Credit Ending With 1111 Action Data T23 any Street Anytown H1 1221 Anytown H1 1221 Anytown H1 1221 Cart Items Cart Ite	hank you for your payment!		
Confirmation Number 57303062 Payment Medice 02/16/2021 02/35 MM Edit Payment Medice 02/36 MM Ed	Summary		⊖ PRINT ■ EMA
Payment Method. Via Credit Ending With 1111 John Doe TANA Breet Anytown H12321 Carl Items Exaceded Ta Anytown H12321 Description No auntity Exaceded Ta 255 Sub Total 8250 1 625 Sub Total 825 3 625 Service Re 300 1 625 Service Re 300 1 625 Carl Items 9 <	Confirmation Number 57363682	Account Holder Details	
Carl Rem3 Price Quantity December of the construction of the con	Payment Made: 02/16/2021 02:35 PM EST Payment Method: Visa Credit Ending With 1111	John Doe 123 Any Street Anytown HI 12121	
Description Price Quantity Extender Partative Fable Application File 825.00 1 825.00 225.00 225.00 225.00 225.00 225.00 225.00 225.00 225.00 225.00 225.00 205.00<	Cart Items		
Putative Father Application Fee 625.00 1 625 Stur Total 625 625 Santice Fee 620 620 Total 625 620	Description	Price Quantity	Extended Tot
Stub Total 225 Service Fee 26 Service Fee 6	Putative Father Application Fee	\$25.00 1	\$25.0
Genvice Fee 00 Total 02 Total 02	Sub Total		\$25.
Total 825 Initial 825 Centucky.gov User? Initial initialinitial initial initialinitial initial initial initi	Service Fee		\$0.4
THURST Interst Interstell	Total		\$25.0
Centucky.gov User? e noticed that you are not logged in to Kentucky.gov. If you would like to view your receipt online after closing your browser, login now. Loginy.WITH INSTITUTIVE/VIEW Up and a kentucky.gov.account?			
e noticed that you are not logged in to Kentrucky gov. If you would like to view your receipt online after closing your browser, login now. LOBIN WITH RETITICATION CREAT ACCOUNT NOT A RETITICATION CREAT ACCOUNT	FINISH		
LOUIN WITH KENTUCKY,00V CREATE ACCOUNT	Entucky.gov User?		
by get a Kentucky, gov account?	FINESH Entucky.gov User? entliced that you are not logged in to Kentucky.gov. If you would lik	s to view your receipt online after closing your browser, login now.	
	Entucky.gov User? entucky.gov user? entoted that you are not logged in to Kentucky gov. If you would like DOM WITH SHERTUGKY GOV OFFLATE ACCOUNT	e to view your receipt online after closing your browser, login now.	
	ENDIGHT OF A COUNT	e to view your receipt online after closing your browser, login now. Policies Geounty Disclaimer Accessibility	

8. By Clicking "Finish" option, system will close the vendor prorate and requester can go back to Landing page of Putative Father Registry and Search Application.