Superhero Award - October 2022 Vision







Heather Cann

Missy Myers

Melea Ramin

Service Region Administrator Associate Heather Cann, Social Service Clinician I Missy Myers and Family Services Office Supervisor Melea Ramin, all of the Two Rivers Service Region, have been named DCBS Superheroes! The three share accolades for their service earlier this year to help a young client whose facility in another state was closing and was returning to Kentucky with no placement. With their resourcefulness and experience, these heroes saved the day.

Their nominator shared this story about their heroic contributions.

Over the weekend of Easter, 2022 Two Rivers and Central Office were trying to coordinate the return of a client from a facility in Florida that was closing. This client is a 14 year old girl with substantial disabilities who was returning to Kentucky with no identified placement.

The former treatment agency had to close and worked with DCBS to arrange for her to fly to Louisville for the transition directly to the custody of Missy Myers, FSOS Melea Ramin, and SRAA Heather Cann. This extremely dedicated team made arrangements to get a mini-van from the state motor pool and headed to the airport in Louisville.

Due to the nature of this child's disabilities, she arrived in Kentucky via a medical air transport company and Myers, Ramin and Cann actually had to drive the van out on to the airport tarmac to meet the child. Due to the fact that there was no identified placement at the time, Myers, Ramin, and Cann had to, literally, drive around Louisville in a van attempting to entertain this child while numerous others scrambled to identify a place for her to go. After a few hours, the client was finally able to go to a crisis stabilization unit and the team continued to work with her there.

This team in Two Rivers knows this case, knows this family, and knows the challenges they face as if they were a member of the family. And on Good Friday, they took action as if they were family.

Thank you Heather, Missy and Melea, and congratulations!

How to Nominate for the DCBS Superhero Award

Anyone can nominate. Please make a nomination of a deserving colleague. Learn more about the Superhero Award here. Get the Superhero Award nomination form here.