

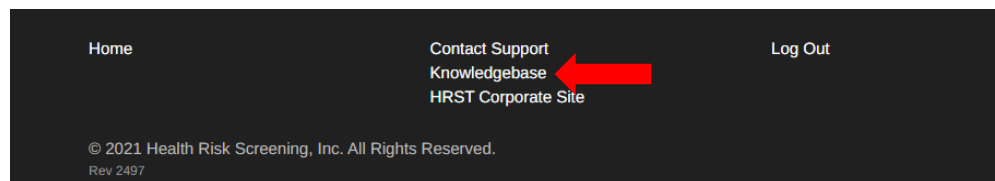
HRST Knowledgebase

Introduction

The HRST Knowledgebase contains a host of information to help users further their understanding and use of the HRST. Topics include training support, clinical, technical, and general HRST information. In addition, the user can easily contact support through the knowledgebase.

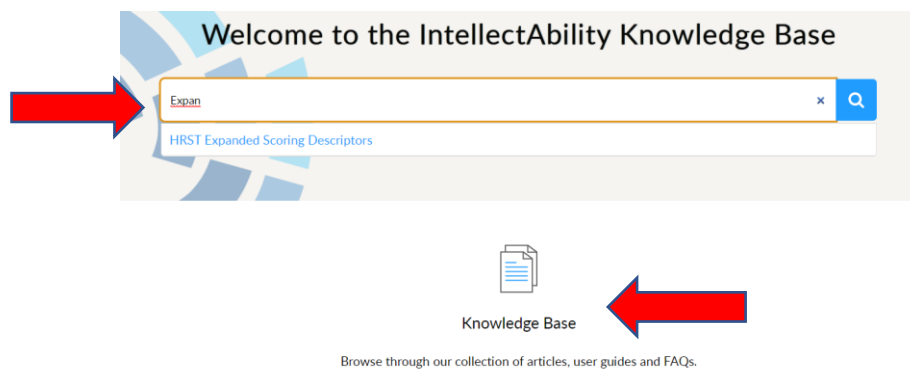
Accessing the Knowledgebase

The Knowledgebase can be accessed from any page of the HRST. Logging in to the HRST is not required. The shaded black bar can be found at the bottom of the log in page and any HRST page. Click on the word knowledgebase to be taken directly to the HRST knowledgebase.

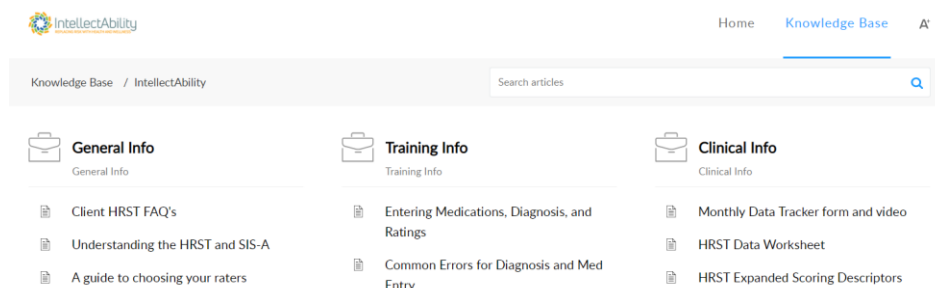


Utilizing the Knowledge Base

The user can use the search feature to find a specific document to download or review.



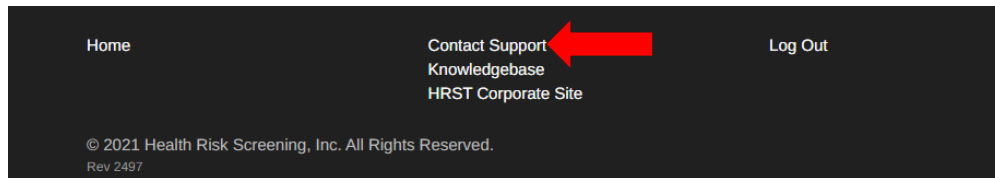
Or click the phrase Knowledge Base to see all the topics and related documents within the knowledge base.



Contacting Support

How to Contact Support

You can contact support from any page of the HRST. Logging in to the HRST is not required. The shaded black bar can be found at the bottom of the log in page and any HRST page. Click on the words Contact Support to be taken directly to the HRST “Submit a Ticket” page.



Complete each identified field to provided information regarding any questions or request for coaching or help. Click submit and your request will be sent on to the best person to assist you.



Submit a Ticket / IntellectAbility General Support / HRS, Inc.

Submit a ticket

Ticket Information

Is this request clinical? *

-None- ▼

Please select your state *

-None- ▼

Contact Name *

Email *

Subject *

Description *

B *I* U   12 ▼      Insert ▼ Plain text

 [Attach a file](#) (Up to 20 MB)