1915(i) RISE Provider Training: Required, Optional, and Future Mo

Rev. 5/2026

Note: training content and modules are subject to periodic update and revision to address opportunities and issues as they arise. Future content is highlighted in yellow.

Training Module	Video Time	Quiz	Description
Level I – Provider Agency Orientation			
Introduction to 1915(i) RISE Initiative	00:26:17	No	This module provides an overview of the 1915(i) RISE Initiative and access to Certification Application materials.
Subtotal:	00:26:17		
Level II – Provider Agency Orientation			
Confidentiality & HIPAA Compliance	01:00:00	Yes	This module provides an overview of the Health Insurance Portability and Accountability Act of 1996. Content was adapted from "Welcome to the Health Insurance Portability and Accountability Act of 1996 (HIPAA) Module," Kentucky Department of Public Health, TRAIN Learning Network, at https://www.train.org/ky/welcome.
Quality Measures and Reporting Requirements	00:10:00	Yes	This module provides an overview of the 1915(i) RISE Initiative's Quality Improvement Strategy and the quality measures selected for reporting to the Centers for Medicare and Medicaid Services.
Regulatory and Statutory Compliance and Participant Rights	00:37:32	Yes	This module is designed to ensure providers are familiar with statutory and regulatory requirements specific to the 1915(i) RISE Initiative and that individuals receiving 1915(i) RISE services are treated with dignity, are empowered to make their own choices, and are protected from harm.
Recognizing & Reporting Abuse, Neglect, & Exploitation	00:25:00	Yes	This module is designed to ensure that provider staff can recognize abuse, neglect and exploitation among the SMI/SUD population and understand the mechanisms for reporting.
Medicaid Enrollment Process	00:47:57	No	Content provided by Department for Medicaid Services (DMS).
Claims Billing and Reimbursement	00:30:00	No	Content provided by DMS/Gainwell.
Subtotal:	03:30:29		
TOTAL Provider Orientation:	**03:56:46**		

Training Module	Video Time	Quiz	Description
Level III A Staff Training Requirements			**ALL Multi-Service and Individual Service Providers EXCEPT Med Management, Transportation OR Supported Employment/Education (See Level III B)**
Phase 1 – Provider Agency Staff (must be completed prior to working independently and within 6 months of emploment)			
Understanding Serious Mental Illness (SMI) & Co-Occurring Substance Use Disorders (SUD)	02:00:00	Yes	This module is designed to equip staff with the knowledge and skills to recognize, respect, and respond to the unique needs of individuals living with SMI, and deliver integrated, person-centered, and nonjudgmental support to individuals with complex, co-occurring needs (i.e., SUD).
De-Escalation & Crisis Response for Behavioral Health	00:50:00	Yes	This module is designed to equip provider staff with the tools to respond safely, compassionately, and effectively to behavioral health crises, particularly for individuals with Serious Mental Illness (SMI) and/or Co-Occurring Substance Use Disorders (SUD).
Recognizing & Reporting Abuse, Neglect, & Exploitation	00:25:00	Yes	This module is designed to ensure that provider staff can recognize abuse, neglect and exploitation among the SMI/SUD population and understand the mechanisms for reporting.
Participant Rights & Self-Determination	00:20:00	Yes	This module is designed to ensure that individuals receiving 1915(i) RISE services are treated with dignity, are empowered to make their own choices, and are protected from harm.
Confidentiality & HIPAA Compliance	01:00:00	Yes	This module provides an overview of the Health Insurance Portability and Accountability Act of 1996. Content was adapted from "Welcome to the Health Insurance Portability and Accountability Act of 1996 (HIPAA) Module," Kentucky Department of Public Health, TRAIN Learning Network, at https://www.train.org/ky/welcome.
Person-Centered Planning & Thinking	00:35:27	Yes	This module is designed to support 1915(i) RISE providers in facilitating individual-driven planning and navigating complex support needs for individuals with Serious Mental Illness, with or without Co-Occurring Substance Use Disorder.
Trauma-Informed Resilience Building	02:00:41	Yes	This module focuses on practical application of trauma-informed principals and strategies for supporting 1915(i) RISE participant resilience, and supports providers in actively reducing re-traumatization, responding with compassionate presence, and amplifying participant strengths. Presented in 6 sub-modules.
Specific Roles & Responsibilities (including Professional Boundaries)	01:30:00	Yes	This module focuses on ensuring that provider staff clearly understand the structure, expectations, and compliance requirements of their roles in delivering 1915(i) RISE program services.
Medication Administration for SMI & SUD (including MOUD; residential and medication management provider agency staff receive more extensive content)	00:20:00	Yes	In general, 1915(i) RISE staff will not be licensed to administer medications, but they play a critical role in supporting medication adherence, education, observation, and communication with licensed providers. This module is designed to ensure 1915(i) RISE providers have foundational knowledge to support adherence, understand medication effects, recognize red flags, and coordinate with clinical providers. Medication Administration and Supervised Residential service providers are required to complete additional, in-person training.
CPR Certification (non-ALM)	05:00:00	Yes; Certification Exam	Provider agency responsibility to provide to staff. NOT IN ALM.
First Aid Certification (non-ALM)	08:00:00	Yes; Certification Exam	Provider agency responsibility to provide to staff. NOT IN ALM.
Subtotal:	22:01:08		

Training Module	Video Time	Quiz	Description
<u>Phase 2</u> – Provider Agency Staff (must be completed within 6 months of emploment)			
Advocacy & Participant Empowerment	01:00:00	Yes	This module is designed to support 1915(i) RISE providers' ability to amplify participant voice, promote self-advocacy, and navigate systemic barriers while staying person-centered.
Communication & Active Listening	02:52:44	Yes	This module is designed to support 1915(i) RISE providers in developing intentional, responsive, and person-centered communication, especially in situations involving distress, ambivalence, or complex behavioral health needs. It is intended to sharpen skills in building trust, de-escalating tension, and reinforcing participant voice in respectful and collaborative ways.
Cultural Competency & Diversity Awareness	00:50:00	Yes	This module focuses on applied skills and attitudes needed to respectfully engage with diverse individuals, reduce disparities, and support equitable, person-centered care.
Professionalism & Ethics	00:30:00	Yes	This module focuses on strengthening provider staff's decision-making, boundary-setting and ethical behavior skills by offering guidance on how to act in challenging situations and how to represent themselves in participant relationships, interdisciplinary teams and community settings while respecting ethical standards and person-centered values.
Community Access & Integration	02:00:00	Yes	This module focuses on developing applied skills to help 1915(i) RISE participants build meaningful connections, access public resources and increase their presence and participation in community settings. It goes beyond what community integration means to address how to support participants in ways that align with their goals, reduces isolation and addresses barriers related to SMI and SUD.
Suicide Prevention & Risk Assessment	01:20:00	Yes	This module prepares staff to identify participants with elevated risk for suicidal ideation and behavior and to intervene, create safety plans, and coordinate with crisis systems.
Harm Reduction & Overdose Prevention	00:50:00	Yes	This module supports 1915(i) RISE provider staff in understanding the evidence-base, participant-centered, and recovery-oriented substance use harm reduction practices available in local communities. Content was adapted from "Any Positive Change: Harm Reduction is Public Health" Kentucky Department for Public Health, 2025, at https://www.train.org/ky/welcome
Risk Assessment	00:50:00	Yes	This module focuses on applied skills for identifying, evaluating, and responding to potential risks that may impact safety, service quality, and regulatory compliance, including how provider staff can proactively assess clinical, environmental, behavioral, and systemic risks in community-based, person-centered care for individuals with Serious Mental Illness (SMI) and Substance Use Disorders (SUD).
Subtotal:	10:12:44		
Level III A, Phases 1 & 2 TOTAL:	**32:13:52**		

Training Module	Video Time	Quiz	Description
Level III B, Phases 1 & 2, Staff Training Requirements Provider Agency Staff (must be completed prior to working independently and within 6 months of emploment)			**Limited to Providers who ONLY offer Med Management, Transportation OR Supported Employment/Education**
Required Concepts Overview (Phases 1 & 2 combined)	05:19:00	Yes	Summarized information from Level III-A
CPR Certification (non-ALM)	05:00:00	Yes; Certification Exam	Provider agency responsibility to provide to staff. NOT IN ALM.
First Aid Certification (non-ALM)	08:00:00	Yes; Certification Exam	Provider agency responsibility to provide to staff. NOT IN ALM.
Level III B, Phases 1 & 2 TOTAL:*	**18:19:00**		
Level III A & B, Phase 3 Provider Agency Staff (see description for any completion time requirements)			
Case Managers			
Case Management In-Service (non-ALM)	06:00:00 approx.	Yes	Monthly via Zoom. **Active participation (measured by camera on, breakout discussion, and responding to periodic quizzes) required for credit. Must complete within first 6 months, PRIOR to independent work.**
Case Management - Individual Placement and Support (IPS) Supported Employment and Educational Services for Case Managers	00:25:36	Yes	UK-provided content. **Must complete within first 6 months, PRIOR to independent work.**
Case Management - Individual Placement and Support (IPS) Supported Educational Services for Case Managers	00:40:59	Yes	UK-provided content. **Must complete within first 6 months, PRIOR to independent work.**
Case Management - Participant Assessment Overview	TBD	Yes	This module is designed to introduce case managers to the InterRAI participant assessments and Collaborative Action Plans (CAPs). **Must complete within first 6 months, PRIOR to independent work.**
Case Management - Person-Centered Service Plan (PCSP)	TBD	Yes	This module is designed to introduce case managers to the use and maintenance of participants' Person-Centered Service Plans. **Must complete within first 6 months, PRIOR to independent work.**
Supported Education/Employment			
UK HDI's SETP Core Training Series (Supported Education & Employment Staff Only)	not specified	Yes	UK-provided content and system; accessed via ALM for learner record. **Must complete within first 6 months, PRIOR to independent work.**
UK HDI's Supported Employment - Employer Training on Substance Use Disorders	not specified	Yes	UK-provided content and system; accessed via ALM for learner record. **Must complete within first 6 months, PRIOR to independent work.**
UK HDI's Leadership Course for Managers/Supervisors over Supported Employment	TBD	Yes	UK-provided content and system TO BE DEVELOPED; accessed via ALM for learner record
Supervised Residential and Medication Management provider agency staff only			
Medication Administration	Est. 3 hours	Yes	Until replaced, provider RN must attend Division of Developmental & Intellectual Disabilities (DDID) Train-the-Trainer and offer to non-licensed staff prior to them working independently. In-Person Only.
Medication Administration for SMI & SUD (including MOUD)	Est. 3 hours	Yes	To be adapted from DDID/RNs Train-the-Trainer; collaborate with DID until RN on-board & completed; provided on-site

Training Module	Video Time	Quiz	Description
OTHER ALM MODULES OF NOTE TO 1915(i) RISE PROVIDERS			
MWMA Case Manager and Direct Service Provider Training Materials			
•1915(i) RISE User Manual	TBD	TBD	Provides step-by-step guidance on completing Application Reviews, Level of Care Reviews, and Plan of Care Reviews for 1915(i) RISE Reviewers in MWMA.
•1915(i) RISE Reviewer Reference Guide	TBD	TBD	Provides step-by-step guidance for completing the application intake process for 1915(i) RISE Individuals.
•1915(i) RISE Quick Start Guide	TBD	TBD	Provides an overview of the 1915(i) RISE program and what Users need to know to get started right away.
•MWMA User Manual	TBD	TBD	Serves as a manual for Medicaid Waiver Management Application (MWMA) Users.
•MWMA Quick Start Guide	TBD	TBD	Walks through what Users need to know to get started in MWMA right away.
•MWMA 101 Web-Based Training	TBD	TBD	Provides hands-on practice with MWMA system navigation.
•Direct Service Provider & Supervisor User Guide	TBD	TBD	Focuses on MWMA functionality utilized by Direct Service Providers.
Future/TBD			
Case Management			
Supervisor Training	TBD	TBD	Content TBD.
			Content TBD.
All Provider Staff			Content TBD.
Incident Management	TBD	TBD	Content TBD.
Working with the Mentally Ill	TBD	TBD	Content TBD.
Motivational Interviewing (MI) for SMI/SUD – case management & clinical staff	Est. 4-6 hours	TBD	Content TBD.
	TBD	TBD	Content TBD.
Mental Health First Aid for SMI/SUD – 8 hours	Est. 8 hours	TBD	Content TBD.
Advanced Crisis Prevention & Intervention	Est. 3 hours	TBD	Content TBD.
Law Enforcement & Emergency Services Coordination	Est. 2 hours	TBD	Content TBD.
Safety Planning & Relapse Prevention	Est. 3 hours	TBD	Content TBD.