

LONG TERM CARE OMBUDSMAN PROGRAM Roles and Responsibilities in Administering the Program	DAIL – LTCOP – 16.7
Effective Date: December 30, 2009 Revised Date: July 1, 2017 Previous Revision: January 4, 2016	Page 1 of 1

Policy Statement:

DAIL shall establish and operate an Office of the Kentucky Long-Term Care Ombudsman (KLTCO) and carry out through that Office the statewide Long-Term Care Ombudsman Program.

Legal Authority:

OAA §304 (d) (1);
307 (a) (12); 307(a) (21); 703(a) (2) (C) (i); 705(a) (4); 712(a) (1), (4)
45 CFR § 1324.15

Procedure:

- (1) DAIL Responsibilities, the Cabinet for Health and Family Services, Department for Aging and Independent Living shall:
 - (a) Provide for a full-time Kentucky Long-Term Care Ombudsman (KLTCO);
 - (b) Provide funding for a statewide Long-Term Care Ombudsman Program (LTCOP) in accordance with the Older Americans Act (OAA) allocation formula and maintenance of effort requirements;
 - (c) Ensure legal representation for the Office of the Kentucky Long-Term Care Ombudsman.
 - (d) Require under contract with the Areas Agency on Aging and Independent Living (AAAIL) and as determined through the Area Plan, provisions for legal services to the District Long-Term Care Ombudsman (DLTCO).
 - (e) Provide support to the KLTCO to enable it to fulfill its responsibilities consistent with all applicable federal and state laws, regulations, and policies;
 - (f) Administer the contracts between DAIL and AAAIL's and/or provider agencies;
 - (g) Provide technical assistance and support for the KLTCO programmatic and fiscal monitoring of the local LTCO program;_and
 - (h) Administer the statewide LTCOP in accordance with all applicable federal and state laws, regulations, and policies.