



**Commonwealth of Kentucky  
Cabinet for Health and Family Services**

**FOR IMMEDIATE RELEASE**

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**Deadline Extended for Health Care Coverage Enrollment**

*Kentucky customers have until 3 a.m. EST Dec. 18 to apply*

FRANKFORT, Ky. (Dec. 16, 2019) – The Affordable Care Act Open Enrollment period for Kentuckians to select 2020 Marketplace health insurance plans at <https://www.healthcare.gov> has been extended. The new deadline is 3 a.m. Eastern time, Wednesday, Dec. 18.

The federal Centers for Medicare and Medicaid Services re-opened the Marketplace at 3 p.m. Monday to accommodate consumers who attempted to enroll in coverage during the original final hours of open enrollment on Sunday, Dec. 15, but who may have experienced technical issues, preventing them from completing their online applications.

The Kentucky Health Benefit Exchange (KHBE), part of the Cabinet for Health and Family Services (CHFS), is the gateway to the federal health care marketplace and works to ensure Kentuckians are prepared, informed and have the resources they need to choose a 2020 health plan.

Customers can find more information online at <https://healthbenefitexchange.ky.gov/>. The state-based KHBE call center is available at 855-459-6328 to assist Kentuckians with questions about where to go for coverage. The call center can help prescreen for program eligibility and help with questions and information. Customers can also email [KHBE.Questions@ky.gov](mailto:KHBE.Questions@ky.gov).

The HealthCare.gov customer service center is also available at 800-318-2596 and is open 24 hours a day, seven days a week.

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*The Cabinet for Health and Family Services is home to most of the state's human services and healthcare programs, including the Department for Medicaid Services, the Department for Community Based Services the Department for Public Health, the Department for Aging and Independent Living and the Department for Behavioral Health, Developmental and Intellectual Disabilities. CHFS is one of the largest agencies in state government, with nearly 8,000 full- and part-time employees located across the Commonwealth focused on improving the lives and health of Kentuckians.*