



CABINET FOR HEALTH AND FAMILY SERVICES
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Statewide News Release

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Disaster SNAP Benefits Approved for Kentucky Counties Following Catastrophic Flooding, Landslides, and Mudslides

Residents of or those employed in 14 counties may apply for emergency food assistance through Disaster SNAP (Supplemental Nutrition Assistance Program); current SNAP beneficiaries are eligible for replacement and could be eligible for supplementals benefits due to power outages.

FRANKFORT, KY (March 4, 2025)—Residents of 14 Kentucky counties impacted by the February 14th catastrophic flooding, landslides, and mudslides that caused structural damages and profound losses in eastern Kentucky are eligible for Disaster Supplemental Nutrition Assistance Program benefits, approved March 03, 2025, by the U.S. Department of Agriculture Food and Nutrition Service. D-SNAP applications will be accepted from March 5, 2025, through March 12, 2025, excluding Sunday, March 9, 2025.

The D-SNAP program offers short-term food help to individuals and families in counties that receive a federal disaster declaration that includes individual assistance. President Donald J. Trump issued a major disaster declaration in Kentucky on February 24th following the catastrophic flooding, landslides, and mudslides.

Persons residing or working in the following eleven counties are eligible to apply for D-SNAP assistance: Breathitt, Clay, Estill, Floyd, Harlan, Johnson, Knott, Lee, Letcher, Martin, Owsley, Perry, Pike and Simpson.

Residents receiving SNAP benefits can request and apply for a replacement of benefits due to power outages and other impacts. Any SNAP recipient can request replacement and/or supplement of benefits whenever food purchased with SNAP benefits is destroyed due to a household disaster.

Additionally, residents receiving SNAP benefits or DSNAP benefits in approved counties can purchase hot, prepared food at authorized retailers with their benefits until March 27, 2025.

"Team Kentucky appreciates the federal emergency funding provided to aid Kentuckians whose homes and properties have been impacted or destroyed by this historic storm," stated Eric Friedlander, Secretary of the Cabinet for Health and Family Services. "It's comforting to know that storm victims can access these crucial

benefits. Despite the fact that not all grocery stores may be operational due to storm damage, an increasing number are reopening and ready to assist."

Prospective applicants should call the Department for Community-Based Services' call center for D-SNAP at **1-855-306-8959**; this is the fastest way to receive benefits. Applications will be taken by phone from 8:00 am-4:30 pm EST Monday-Friday and Saturday 9:00 am-2:00 pm EST. Applications may be made at a DCBS office at these addresses below from Monday -Friday 8:00 am- 4:30 pm EST and Saturday 8:00 am- 4:30 pm EST.

Breathitt County
355 Broadway Street
Jackson

Clay County
25 Marcum Hill Road
Manchester

Estill County
102 Mack Street
Irvine, KY 40336

Floyd County
311 North Arnold Ave. Suite 501
Prestonsburg

Harlan
103 S. 2nd St.
Harlan, KY 40831

Johnson County
205 Main Street, Suite 1
Paintsville, KY 41240

Knott County
125 Cowtown Road HWY 550 West
Hindman

Lee County
256 Main Street,
Beattyville, KY 41311

Letcher County
415 HWY 2034 Suite B
Whitesburg

Martin County
104 East Main Street Suite 200
Inez

Owsley County
33 HWY 11 South
Booneville

Perry County
 1332 South KY HWY 15
 Hazard

Pike County
 295 Hambley Blvd.
 Pikeville

Pike County
 Belfry Office:
 25320 US Highway 119N,
 Belfry, KY 41514

Phelps Office:
 36 Mingo Street,
 Phelps, KY 41553

Simpson County
 210 West Cedar Street
 Franklin, KY 42134

| Day | Date 2025 | Application Times (Call Services) Eastern Standard Time 1-855-306-8959 | Hours for County offices/D-SNAP site open for applications and pick up D-SNAP cards |
|------------|------------------|---|--|
| Wednesday | March 5 | 8:00am-4:30pm | 8:00am-4:30pm |
| Thursday | March 6 | 8:00am-4:30pm | 8:00am-4:30pm |
| Friday | March 7 | 8:00am-4:30pm | 8:00am-4:30pm |
| Saturday | March 8 | 9:00am-2:00pm | 8:00am-4:30pm |
| Sunday | March 9 | CLOSED | CLOSED |
| Monday | March 10 | 8:00am-4:30pm | 8:00am-4:30pm |
| Tuesday | March 11 | 8:00am-4:30pm | 8:00am-4:30pm |
| Wednesday | March 12 | 8:00am-4:30pm | 8:00am-4:30pm |

In Pike County, the main office, located at 295 Hambley Blvd, Pikeville, KY 41501, will be open on Saturday, March 8th. However, the Belfry and Phelps offices will be closed on Saturday.

Residents and business owners who sustained losses in designated counties can apply for other types of assistance by registering online at DisasterAssistance.gov or by calling 1-800-621-FEMA (3362) or TTY (1-800-462-7585, for deaf or hard-of-hearing). The toll-free numbers will operate from 7 a.m. to 10 p.m. (local time) seven days a week until further notice.

A list of storm resources may be found here: <https://governor.ky.gov/tornadoresources>

For more information about applying for benefits or finding resources in your community, please visit [kynect](https://kynect.gov).

The Cabinet for Health and Family Services is home to most of the state's human services and health care programs, including the Department for Medicaid Services, the Department for Community Based Services the Department for Public Health, the Department for Aging and Independent Living and the Department for Behavioral Health, Developmental and Intellectual Disabilities. CHFS is one of the largest agencies in state government, with nearly 8,000 full- and part-time employees located across the Commonwealth focused on improving the lives and health of Kentuckians.