

If you have more than one person attending from your office, please be sure to forward this information. If you wish to add any other attendees, please have them register onsite. See contact information listed at the bottom of this email.

Due to such a positive response to this forum, we strongly recommend that you arrive early to allow ample time for parking, registration and any unforeseen traffic issues. The intersection of Hurstbourne and Shelbyville Road is a very busy intersection; there may be potential traffic issues on Hurstbourne between I-64 and Shelbyville Road.

We will have signage placed for parking, meeting rooms and registration.

Thank you for registering for the upcoming Medicaid Managed Care Education Forum.

The agenda for the day is:

8:00AM – 9:00AM: **Registration, Exhibits and Coffee** – Exhibits will be available the entire day

9:00AM – 11:30AM: **Provider Information general session** – Secretary of Cabinet and Commissioners for Medicaid, Public Health and Behavioral Health; DOI Executive Staff. Topics include overview of managed care, appeals process, and prompt pay process.

11:30AM – 1:00PM: **Lunch break:** no organized functions planned for lunch, each attendee is responsible for their own lunch.

1:00PM – 2:30PM: **MCO/Provider Billing session with all MCOs in your region:** Topics include proper coding, prior authorizations, dealing with denials, grievance process, proper contacts with MCO's.

2:30PM – 4:00PM: **Medicaid and MCO/ Provider One-on-One Breakouts:** Opportunity for all attendees to meet with members of each MCO and CHFS Department for Medicaid Services.

1:00PM – 3:30PM: CMHC/DPH Session (for CMHC and DPH staff only)

There will be representatives available to discuss specialty needs, such as ophthalmological, dental, hospice, and other specialty information. Please ask for the Representatives in each of the breakout sessions, or ask a member of the CFHS Medicaid Staff for assistance.

ALL TIMES LISTED ARE LOCAL AREA TIMES

**REGION 3
Monday, June 24, 2013**

University of Louisville, Delphi Center at Shelby Campus

Kent School of Social Work
312 N Whittington Pkwy
Louisville, KY 40222

Access Whittington Pkwy from Shelbyville Rd, west of the intersection of Shelbyville and Hurstbourne Pkwy.

Not all GPS or mapping programs are correct with exact locations. Please look for signage.

<http://louisville.edu/geography/campus-maps/ShelbyMapPDF.pdf>

Founders Union Building houses all locations for the forum: (Building #63 on the map)

- Main Lobby – Registration and exhibits
- Room 606 – General Session and one breakout session
- Room 201 – Breakout session
- Room 218 – Breakout session

Meal options: For the lunch break on your own, we will have a map with many options at the Registration desk.

Parking: General parking is available; please look for the CHFS Parking signs.

Should you need to cancel, change your registration or if you have any questions, please call Beth Gallagher-Henninger at 502-564-7042 ext. 3460, or email b.gallagherhenninger@ky.gov. For emergencies only on the day of the program, please call 502-876-8209.

Thank you!