

Policies and procedures required for the Model II Waiver (MIIW) -

Disaster/Contingency policy and plan:

This plan shall be developed by the Private Duty Nursing Agency (PDN) or the Home Health (HH) Agency that provide nursing or respiratory therapist services for the ventilator dependent individual and the family/primary caregiver. The development of the disaster/contingency plan requires the involvement of the family/primary caregiver.

- Agency and caregiver notification to the electric utility company to inform that there is a ventilator and a ventilator dependent individual in the home; if there is a power outage, the recipient's home would be a priority for the electric company to restore power.
- Agency and caregiver notification of the ventilator dependent individual to the emergency medical services (EMS) in the community.
- Back up battery unit/back up ventilator and/or household generator for power outages, (Medicaid does not cover or provide a generator).
- Community hospital willing to accept ventilator dependent individual during a major disaster.
- A contingency plan which requires a trained and competent family member(s) to provide care during the unexpected absence of the primary caregiver when the agency nurse/respiratory therapist is not providing services in the home.
- Policy/Procedure manual accessible to nursing staff and a copy to the family/primary caregiver of the ventilator dependent individual to include emergency phone numbers and non-emergency phone contact information.
- The hours of operation for the PDN or HH agency.
- The name and phone contact information for the case manager of the PDN or HH agency.
- The name and phone contact information for the primary physician's office.
- Process for recipient or caregiver to report an incident or complaint.

Emergency numbers:

- PDN or HH agency emergency number 24/7:
- Ventilator Company:
- Electric Utility:
- Community Hospital:
- Primary care physician:
- Medicaid welfare and fraud hotline: 1-800-372-2970
- Abuse and neglect hotline: 1-800-752-6200
- Medicaid member services: 1-800-635-2570
- CHFS Ombudsman: 1-800-372-2973