

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/05/2015
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 785290	(X2) MULTIPLE CONSTRUCTION A. BUILDING B WING	(X3) DATE SURVEY COMPLETED C 04/21/2015
NAME OF PROVIDER OR SUPPLIER MOUNTAIN VIEW HEALTH CARE CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 945 WEST RUSSELL STREET ELKHORN CITY, KY 41522		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 000	INITIAL COMMENTS	F 000		
F 253 SS=E	<p>483.15(h)(2) HOUSEKEEPING & MAINTENANCE SERVICES</p> <p>The facility must provide housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview, record review, and a review of the facility policy for water temperatures it was determined the facility failed to provide maintenance services to maintain a comfortable interior. Observations on 04/20/14 and 04/21/14, revealed hot water temperatures in three (3) of four (4) facility shower rooms ranged from 90 to 98 degrees Fahrenheit.</p> <p>The findings include: A review of the facility policy titled "Water Temperature Inspection," dated August 2011, revealed the satisfactory temperature range for resident hot water was 100 to 110 degrees Fahrenheit. Further review of the policy revealed the water temperature was to be taken weekly and documented on the temperature log sheet. Observations of hot water temperatures of the showers conducted on 04/20/15 at 3:45 PM, revealed the Faith Hall back shower hot water was 90 degrees Fahrenheit, the Faith Hall front</p>	F 253	<p><u>Tag F 253</u></p> <p>1. Resident #1 continues to reside in the facility. Resident #1 has had no changes related to shower temperature. The Medical Director was made aware of the water temperature issue on 4/21/15 by D.O.N.</p> <p>All shower valve stems have been replaced and safety mixing valve stem was replaced and inlets cleaned by a local plumber on 5/11/15. All residents have the potential to be affected.</p> <p>2. Maintenance Director checked water temperatures in shower rooms and resident rooms on 4/23/15 to identify any areas the water temperature was not at an acceptable range (100 - 110 degrees Fahrenheit). No resident rooms were identified and 3 of 4 shower rooms were identified as having water temperatures below</p>	5/20/15

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

James V. Snyder
EXECUTIVE DIRECTOR

EXECUTIVE DIRECTOR

5/14/15

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 253	<p>Continued From page 1</p> <p>shower hot water temperature was 96 degrees Fahrenheit, and the Hope Hall front shower hot water temperature was 96 degrees Fahrenheit.</p> <p>Additional observations of water temperatures conducted with the facility Maintenance Supervisor on 04/21/15, at 9:00 AM, revealed the Faith Hall back shower hot water temperature was 90 degrees Fahrenheit, the Faith Hall front shower temperature fluctuated from 90 to 96 degrees Fahrenheit, and the Hope hall front shower hot water temperature was 98 degrees.</p> <p>An interview conducted with Resident #1 on 04/20/15 at 2:30 PM revealed the resident had taken a shower on 04/18/15 and the shower water was cold.</p> <p>An interview conducted with the facility Maintenance Supervisor on 04/21/15 at 9:15 AM, revealed the Maintenance Supervisor checked the shower water temperature weekly and was not aware of the water being cold or of fluctuation of the water temperatures in resident shower rooms.</p> <p>An interview with the facility Administrator on 04/21/14 at 2:35 PM revealed the facility had a policy for the resident hot water to be within a range of 100 to 110 ten degrees Fahrenheit. According to the Administrator, maintenance staff checked the shower water temperatures weekly, documented the temperatures on a log, and adjusted the water temperature if needed.</p> <p>A review of the facility weekly water temperature log from 03/03/15 to 04/14/15 revealed the water temperatures were documented as being within the required range of 100 to 110 degrees</p>	F 253	<p>the acceptable range. All residents showered in those rooms could be affected. The issue was immediately resolved. The Medical Director was made aware of the issue.</p> <p>The Social Worker and ADON will interview all residents with a BIMS of 8 or above and at least 3 family members of residents with BIMS below 8 to identify any issues with water temperatures by 5/20/15. Any issue will be immediately corrected and Medical Director, Executive Director and Maintenance Director will be notified.</p> <p>3.</p> <p>Executive Director will re-educate all department Managers, including DON, ADON, Maintenance Director, Housekeeping Manager, SW, DOR, and Staff Development Coordinator, as well as maintenance and housekeeping staff by 5/15/15, regarding policy for water temperatures to be 100-</p>		

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F 253	Continued From page 2 Fahrenheit. The accuracy of the facility's thermometer and the Surveyor's thermometer was verified with the Surveyor and the Maintenance Supervisor with the use of ice water on 04/21/15 at 8:55 AM. Both thermometers measured the temperature of ice water at 32 degrees Fahrenheit.	F 253	110 degrees Fahrenheit. SW, DON and or Activity Director to interview at least 10 residents with BIMs score of 8 or above weekly X 4 weeks beginning 5/11/15 to ensure water temperatures are acceptable, warm and comfortable, then interview at least 5 residents with BIMs of 8 or above weekly X 4 weeks. Maintenance Director or staff to check water temperatures in all shower rooms and at least 8 random resident rooms 2 X weekly X 8 weeks beginning 5/11/15 to ensure water temperatures are within 100 – 110 degrees Fahrenheit, then all shower rooms and at least 4 resident rooms weekly X 4 weeks. Executive Director to meet with Resident Council at least once for the next 2 months, beginning in May, 2015, to ensure water temperatures are warm and comfortable in both shower rooms and resident rooms. Executive Director to audit water temperature logs weekly X 8 weeks beginning 5/11/15 to ensure water		

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F 253	Continued From page 2	F 253	<p>temperatures are 100-110 degrees Fahrenheit in all rooms checked and all shower rooms.</p> <p>4.</p> <p>QA committee consisting of ED, DON, ADON, DOR, Staff Development Coordinator, Maintenance Director, Houskeeping Manager, SW, Business Development Director, Dietary Manager, and Activities Director, will meet weekly X 3 weeks or until considered resolved, beginning 5/15/15, to review all audit findings and recommend revisions to plan as needed.</p> <p>5.</p> <p>Date of Compliance is May 20, 2015.</p>		