

<Letter Date>

<payee name>

<Addr-Line1>

<ADDR-Line2>

<City><State><ZIP>

<case number>

MANAGED CARE OPEN ENROLLMENT

You do not have to change your Managed Care Plan

Once a year we will send you a notice about your Managed Care choices. Right now your Managed Care Organization (MCO) is:

<Insert household member (starting with Case name if eligible) and assigned MCO>

<Second household member and assigned MCO>

<etc>

You can choose to stay with your MCO, or pick a new MCO. If you want to stay with your current MCO do nothing. If you want to pick a different MCO you must do so during your open enrollment period, August 20, 2012 through October 19, 2012 Your choices are:

WellCare of Kentucky 1-877-389-9457

CoventryCares of Kentucky 1-855-300-5528

Kentucky Spirit Health Plan 1-866-643-3153

If you would like specific information about an MCO, please call them at the number listed above. They can tell you about any special benefits they may cover, and give you a list of their network providers.

IF YOU WANT TO CHANGE YOUR MANAGED CARE ORGANIZATION

To change from your current MCO to one of the MCO's listed above follow these steps:

1. Important! Check with your doctor. Be sure they work with the MCO you want to select.
2. If you use more than one doctor, check with each one.

3. Call 1-855-446-1245 between August 20, 2012 and October 19, 2012 and talk to a Member Representative.
4. You must have the date of birth or last four numbers of the Social Security Number for each person listed on this letter to change their MCO.

MCO changes will take effect November 1, 2012. You and your household member's will continue to receive benefits from your current MCO until you are enrolled in your new MCO. You will receive a letter verifying your new MCO assignment. Once you are enrolled in a new MCO you have 90 days to change. After 90 days you will stay in your MCO until your next open enrollment period,, unless you have a special reason.

DRAFT